

IBCI Online – Individual Intermediary User/Payment Authoriser/Organisation Representative Reset Request



JANUARY 2023

If you have an Organisation Representative they may be able to reset your User Security Details. If your Organisation Representative is not available or your company does not have administrator permissions or a reset is required for an Organisation Representative this form must be completed. Once complete please arrange for this form to be signed by an Authorised Signatory of your organisation in accordance with your bank mandate in order that they may be identified.

Please submit the form by email to: ibcionlinesupport@investec-ci.com or by fax to **+44 1481 741 149**

Organisation

Name of User

Email address of User

Contact number of User

Unlock User's account

Password reset

Memorable Word reset

Token PIN reset

Activate User's account

Name

Please clearly specify capacity and where an authorised signatory,
of which entity

Signature

Date

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