



# Annual Report

2017

Investec Bank plc annual financial statements





## Corporate information

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### Secretary and registered office

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David Miller  
2 Gresham Street  
London EC2V 7QP  
United Kingdom  
Telephone (44) 20 7597 4000  
Facsimile (24) 20 7597 4491

### Internet address

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[www.investec.com](http://www.investec.com)

### Registration number

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Reg. No. 489604

### Auditors

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Ernst & Young LLP

### Transfer secretaries

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Computershare Investor Services plc  
The Pavilions  
Bridgewater Road  
Bristol BS99 6ZZ  
United Kingdom  
Telephone 037 0707 1077

### Directorate

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*Refer to page 111.*



*For contact details for Investec offices refer to pages 242 to 243.*

## For queries regarding information in this document

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### Investor relations

Telephone (44) 20 7597 5546/(44) 20 7597 4493  
e-mail: [Investorrelations@investec.com](mailto:Investorrelations@investec.com)  
Internet address:  
[www.investec.com/en\\_za/#home/investor\\_relations.html](http://www.investec.com/en_za/#home/investor_relations.html)

## Ongoing and statutory information

During the 2015 financial year Investec Bank plc sold Investec Bank (Australia) Limited. In addition, Investec plc sold Kensington Group plc and Start Mortgage Holdings Limited. Some of these sale assets resided on Investec Bank plc's balance sheet.

The sale of these businesses had a significant effect on the comparability of our statutory financial position and results, particularly in financial year 2015 and 2016.

In order to present a more meaningful view of our performance, additional management information is presented on our ongoing businesses. This information is set out on pages 26 to 31. The additional information presented on an ongoing basis excludes items that in management's view could distort the comparison of performance between periods. Based on this principle, the following items are excluded from underlying statutory profit to derive ongoing operating profit:

- The results of the businesses sold as mentioned alongside
- The remaining legacy business (as set out on page 32).

This basis of presentation is consistent with the approach adopted for the year ended 31 March 2016.

A reconciliation between the statutory and ongoing income statement is provided on pages 27 and 28. All information in our annual report is based on our statutory accounts unless otherwise indicated.

## Cross reference tools

|   |   |   |   |   |
|---|---|---|---|---|
|    |  |                                        |   |  |
| <b>Audited information</b>  | <b>Page references</b>  | <b>Website</b>  | <b>Sustainability</b>   | <b>Reporting standard</b>   |
| Denotes information in the risk and remuneration reports that forms part of the group's audited annual financial statements | Refers readers to information elsewhere in this report                              | Indicates that additional information is available on our website: <a href="http://www.investec.com">www.investec.com</a> | Refers readers to further information in our sustainability report available on our website: <a href="http://www.investec.com">www.investec.com</a> | Denotes our consideration of a reporting standard                                     |

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01



Investec Bank plc  
in perspective



# Overview of the Investec group's and Investec Bank plc's organisational structure

*Investec Bank plc (referred to in this report as the bank) is the main banking subsidiary of Investec plc.*

## Operating structure

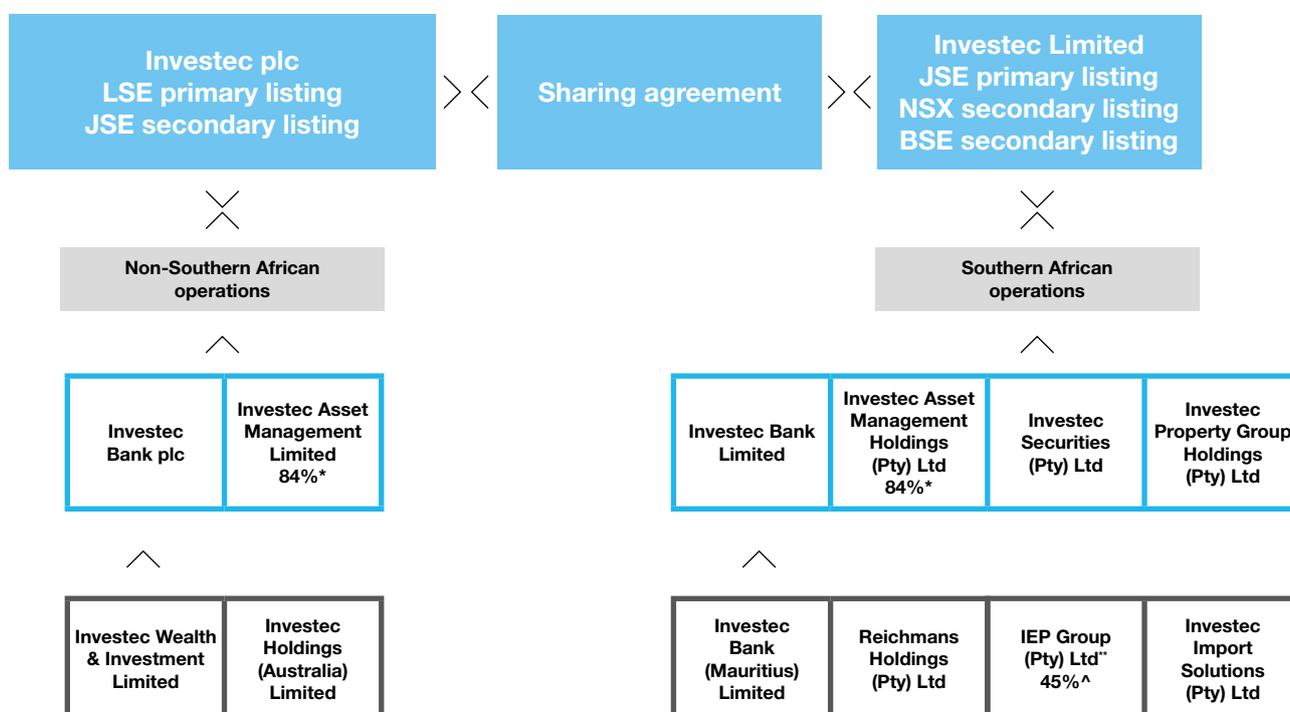
During July 2002 Investec Group Limited (since renamed Investec Limited) implemented a dual listed companies (DLC) structure and listed its offshore business on the London Stock Exchange.



A circular on the establishment of our DLC structure was issued on 20 June 2002 and is available on our website.

In terms of the DLC structure, Investec Limited is the controlling company of our businesses in Southern Africa and Mauritius and Investec plc is the controlling company of our non-Southern African businesses. Investec Limited is listed on the JSE Limited South Africa and Investec plc is listed on the London Stock Exchange.

## Our DLC structure and main operating subsidiaries as at 31 March 2017



**All shareholdings in the ordinary share capital of the subsidiaries are 100%, unless otherwise stated.**

\* 16% held by senior management in the company (31 March 2016:15%).

\*\* Previously Investec Equity Partners (Pty) Ltd.

^ 55% held by third party investors in the company together with senior management of the business.

## Salient features of the DLC structure

- Investec plc and Investec Limited are separate legal entities and listings, but are bound together by contractual agreements and mechanisms
- Investec operates as if it is a single unified economic enterprise
- Shareholders have common economic and voting interests as if Investec plc and Investec Limited were a single company
- Creditors, however, are ring-fenced to either Investec plc or Investec Limited as there are no cross-guarantees between the companies.

# 01

## Overview of the activities of Investec Bank plc

Investec Bank plc in perspective

*Investec Bank plc operates as a specialist bank and wealth manager*

### Specialist Banking

*The specialist teams are well positioned to provide services for both personal and business needs right across Investment, Corporate and Institutional Banking, and Private Banking activities.*

Each business provides specialised products and services to defined target markets.

A highly valued partner and adviser to our clients

Focus on helping our clients create and preserve wealth

Corporates/government/institutional clients

High-income and high net worth private clients

#### Investment activities

Principal investments  
Property investment and fund management

**Australia**  
**Hong Kong**  
**UK and Europe**

Our principal investments businesses focus on providing capital to entrepreneurs and management teams to allow them to further their growth ambitions. Investments are assessed on a case-by-case basis, with the aim to deliver returns on a risk-adjusted basis.

Our property business focuses on property fund management and property investments.

#### Corporate and Institutional Banking activities

Treasury and trading services  
Specialised lending, funds and debt capital markets  
Institutional research, sales and trading  
Advisory and equity capital markets

**Australia**  
**Hong Kong**  
**India**  
**UK and Europe**  
**USA**

Our Corporate and Institutional Banking division is a client-focused business concentrating on traditional lending and debt origination activities, as well as the provision of advisory services and treasury and trading services that are customer-flow related.

Our target market includes small, mid-sized and listed corporates, private equity community and institutions.

In addition we provide niche, specialist solutions in aircraft, project and resource finance.

#### Private Banking activities

Transactional banking and foreign exchange  
Lending  
Deposits  
Investments

**UK and Europe**

High tech and high touch private client offering providing day-to-day banking, savings, financing and foreign exchange tailored to suit our clients' needs.

Our target market includes high net worth individuals, wealthy entrepreneurs, high-income professionals, owner managers in mid-market companies and sophisticated investors.

Natural linkages between the private client and corporate business

## Wealth & Investment

*Investec Wealth & Investment offers its clients comfort in its scale, international reach and depth of investment processes.*

The UK operation is conducted through Investec Wealth & Investment Limited. The other Wealth & Investment operations are conducted through Investec Bank Switzerland, Investec Wealth & Investment Ireland, Investec Wealth & Investment Channel Islands and in Hong Kong, through Investec Capital Asia Limited.

Over 1 300 staff operate from offices located throughout the above jurisdictions, with combined funds under management of £35.6 billion. Investec Wealth & Investment is one of the UK's leading providers of private client investment management services.

### Investments and savings

- Discretionary and advisory portfolio management services for private clients
- Specialist investment management services for charities, pension schemes and trusts
- Independent financial planning advice for private clients
- Specialist portfolio management services for international clients.

### Pensions and retirement

- Discretionary investment management for company pension and Self Invested Personal Pensions (SIPPs)
- Advice and guidance on pension schemes and life assurance.

### Financial planning

- Succession planning
- ISAs
- Retirement planning.

*Investec Bank plc's structure comprises two principal business units: Specialist Banking and Wealth & Investment.*

## Specialist Banking

### Value proposition

- High-quality specialist banking solutions to corporate and private clients with leading positions in selected areas
- Provide high touch personalised service – supported by high tech and ability to execute quickly
- Ability to leverage international, cross-border platforms
- Well positioned to capture opportunities between the developed and the emerging world – internationally mobile
- Strong ability to originate, manufacture and distribute
- Balanced business model with good business depth and breadth.

## Wealth & Investment

### Value proposition

- Investec Wealth & Investment has been built via the acquisition and integration of businesses and organic growth over a long period of time
- Well-established platforms in the UK, Switzerland, Republic of Ireland and Guernsey
- The business currently has four distinct channels: direct, intermediaries, charities and international, and is nearing completion of the development of its fifth online distribution channel, Click & Invest
- Strategy to internationalise within jurisdictions where the Investec group already has an established business
- Focus is on organic growth in our key markets and enhancing our range of services for the benefit of our clients.

### Business leaders:

Wealth & Investment  
Specialist Banking

**STEVE ELLIOTT**  
**DAVID VAN DER WALT**  
**CIARAN WHELAN**



Further information on our management structures is available on our website.

## Where we operate



### North America

Focus on advisory and institutional securities activities

### UK and Europe

Brand well established  
One of the leading private client investment managers  
Proven ability to attract and recruit investment managers  
Sustainable specialist banking business focused on corporate and private banking

### India

Established a presence in 2010  
Facilitates the link between India, UK and South Africa

### Hong Kong

Investment activities  
Developing Wealth & Investment capability

### Australia

Experienced local team in place with industry expertise  
Focus is on entrenching position as a boutique operation

# Strong client activity levels supporting underlying performance

- Strong performance against a backdrop of continued macro uncertainty and volatility.
- The Wealth & Investment business has benefited from higher funds under management supported by rising market levels and net inflows.
- The Specialist Banking business reported results ahead of the prior year supported by sound levels of corporate and private client activity.
- Growth in costs primarily reflects planned investment in growing the client franchise businesses.
- The group has successfully leveraged its ability to provide clients an international offering, increasing its client base and deepening its core franchise.

## Statutory financial performance

|                 |  |                 |
|-----------------|--|-----------------|
| <b>2017</b>     |  | <b>2016</b>     |
| <b>£161.1mn</b> |  | <b>£146.3mn</b> |

Operating profit\* increased 10.1%

|                 |  |                 |
|-----------------|--|-----------------|
| <b>2017</b>     |  | <b>2016</b>     |
| <b>£132.0mn</b> |  | <b>£111.2mn</b> |

Adjusted attributable earnings^ increased 18.7%

**We continued to actively manage down the UK legacy portfolio...**

- The legacy portfolio reduced from £583 million at 31 March 2016 to £476 million through asset sales, redemptions and write-offs.
- The legacy business reported a loss before taxation of £65.2 million (2016: £74.0 million) with impairments on the legacy portfolio reducing 20.3% from £68.1 million to £54.3 million.

\* Before goodwill, acquired intangibles, non-operating items, taxation and after non-controlling interests.  
 ^ Before goodwill, acquired intangibles, non-operating items and after non-controlling interests.

(continued)

### Satisfactory performance from the ongoing business

**2017** | **2016**  
**£226.3mn** | **£220.3mn**  
 Operating profit\* increased 2.7%

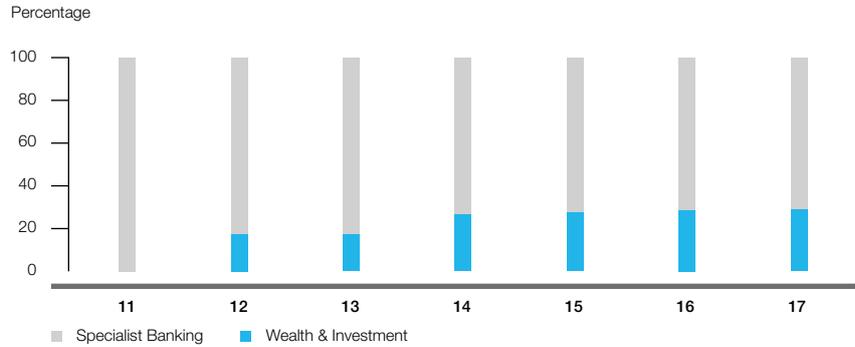
**2017** | **2016**  
**£185.4mn** | **£167.2mn**  
 Adjusted attributable earnings^ increased 10.9%

**2017** | **2016**  
**57.9%** | **61.8%**  
 Recurring income as a % of total operating income

**2017** | **2016**  
**0.27%** | **0.26%**  
 Credit loss charge as a % of average gross core loans and advances

### We have a diversified business model...

% contribution of operating profit before taxation of the ongoing business\*

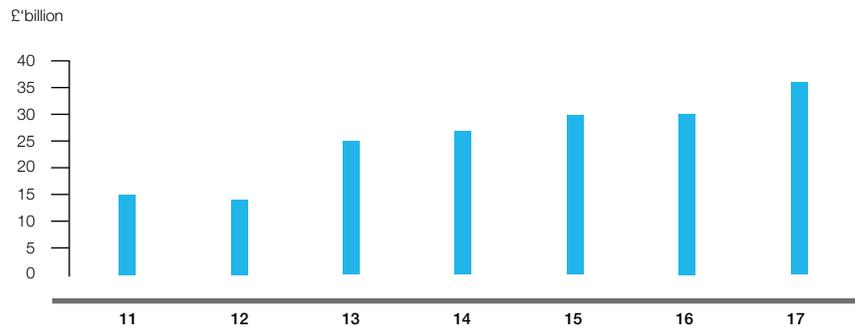


### We continued to grow our key earnings drivers...



Funds under management up 19.4% to £35.9 billion

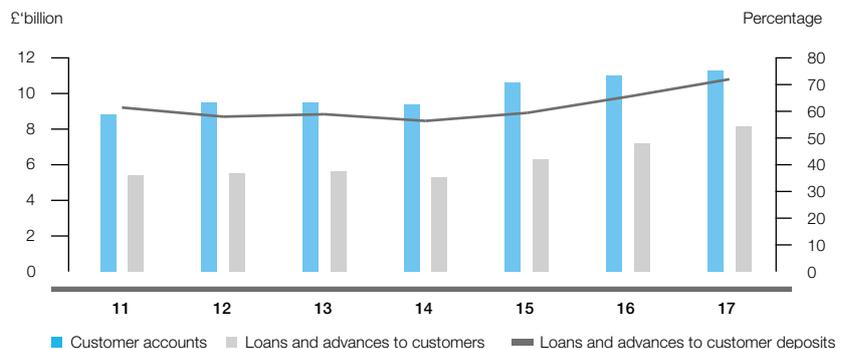
#### Funds under management



Customer accounts (deposits) increased 2.3% to £11.3 billion

Core loans and advances increased 12.8% to £8.1 billion – an increase of 8.8% on a currency neutral basis\*\*

#### Customer accounts (deposits) and loans ongoing business



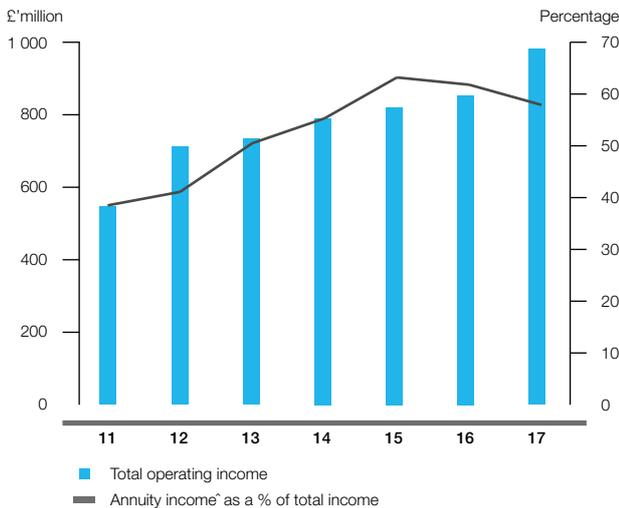
\* Before goodwill, acquired intangibles, non-operating items, taxation and after non-controlling interests.

^ Before goodwill, acquired intangibles, non-operating items and after non-controlling interests.

\*\* Currency neutral basis: calculation assumes that the group's relevant closing exchange rates at 31 March 2017 remain the same as those at 31 March 2016.

### Supporting growth in operating income...

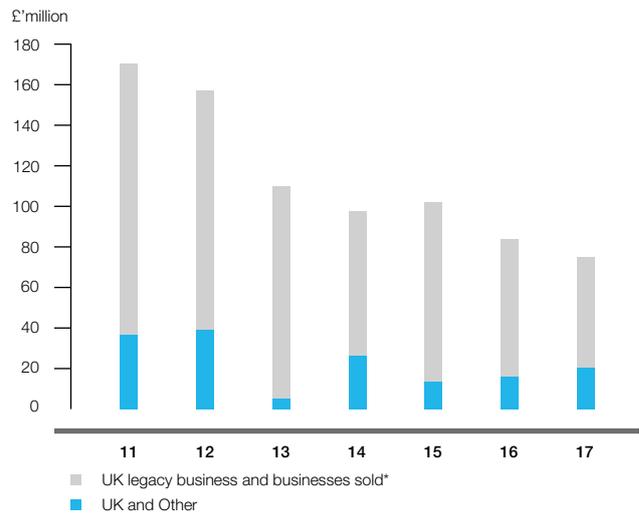
#### Total operating income ongoing business



<sup>^</sup> Where annuity income is net interest income and annuity fees.

### Impairments continued to decline...

#### Impairments



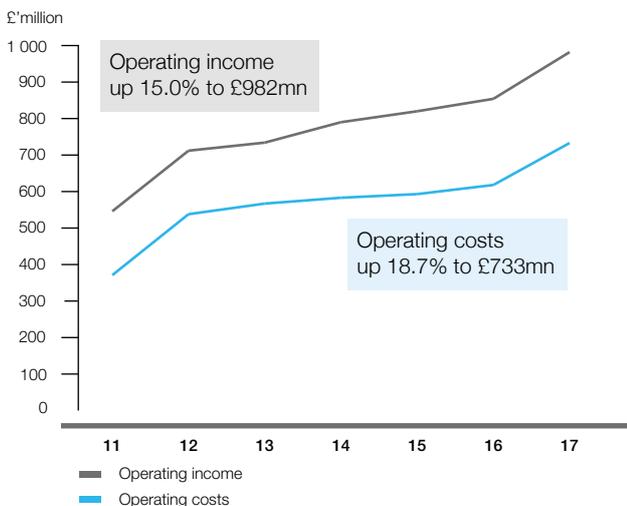
\* Refers to the remaining UK legacy business and group assets that were sold in the 2015 financial year.

### Costs increased largely due to planned investment across the business...



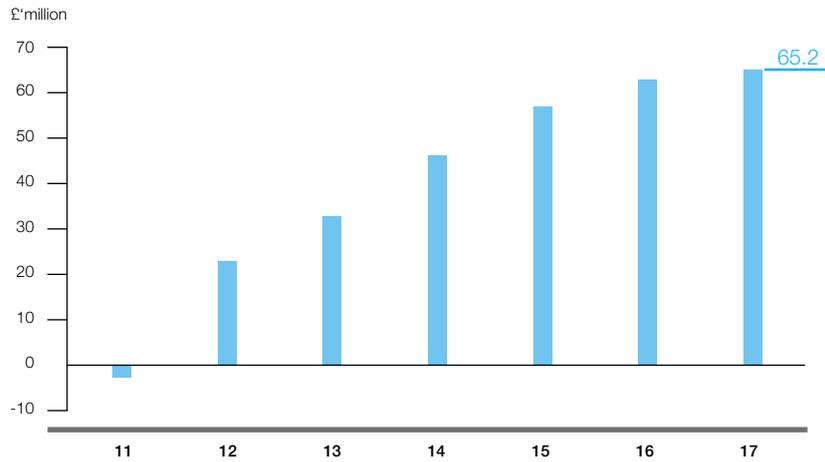
Operating costs increased reflecting: planned spend on IT infrastructure and headcount across divisions to support increased activity levels and growth initiatives (notably the build out of the UK private client offering); additional UK premises expenses; an increase in variable remuneration given improved profitability across the group.

#### Jaws ratio ongoing business

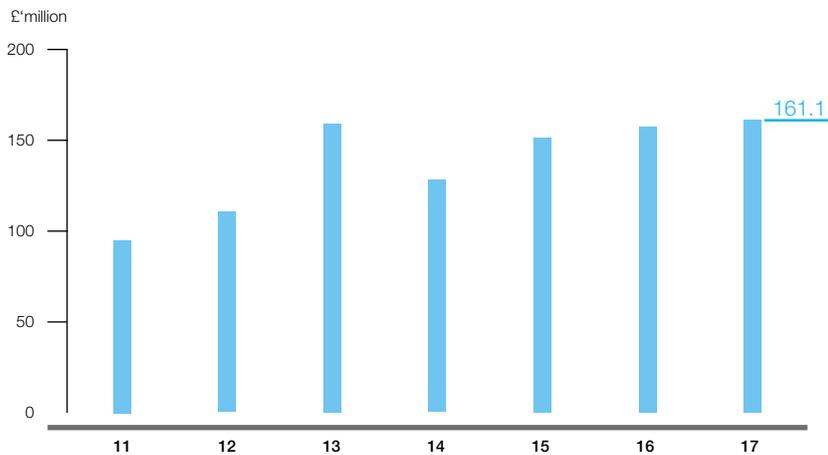


## Resulting in a satisfactory performance from our ongoing business...

### Operating profit\* – Wealth & Investment

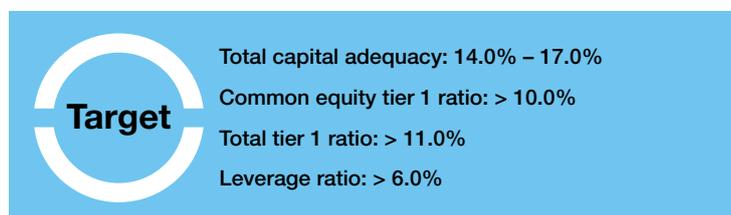


### Operating profit\* – Specialist Banking ongoing business

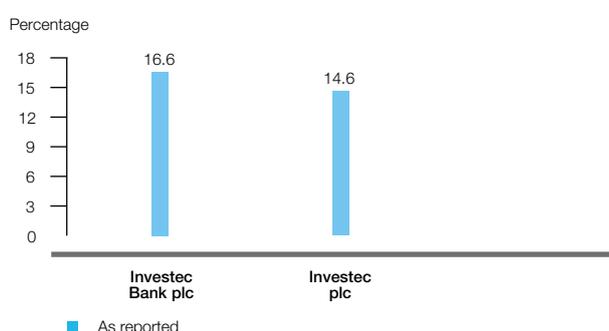


\* Before goodwill, acquired intangibles, non-operating items, taxation and after non-controlling interests.

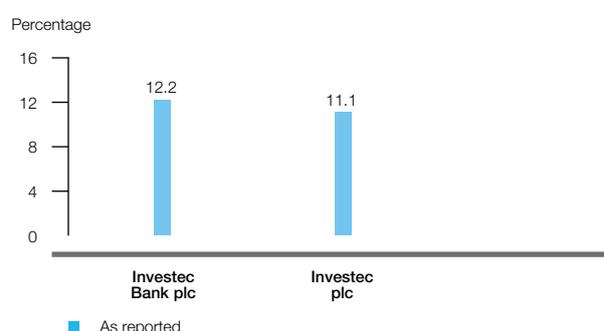
## Maintained a sound balance sheet...



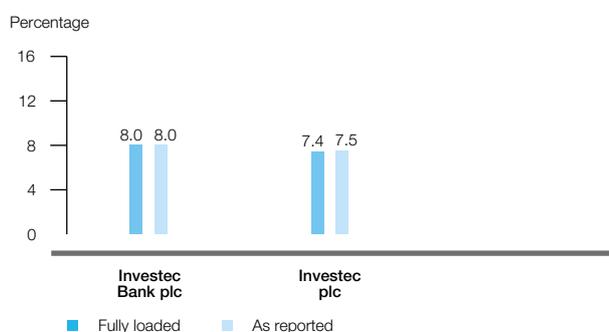
### Capital adequacy



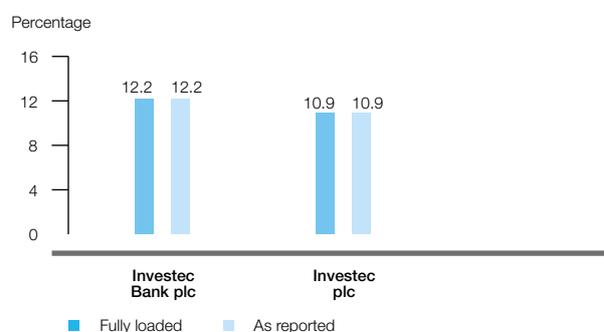
### Tier 1



### Leverage ratios



### Common equity tier 1



Note: Refer to pages 99 to 102 for further details.

## Sound capital and liquidity principles maintained...

### Continue to focus on:

- Maintaining a high level of readily available, high-quality liquid assets targeting a minimum cash to customer deposit ratio of 25.0%
- Diversifying funding sources
- Maintaining an appropriate mix of term funding
- Limiting concentration risk.

The intimate involvement of senior management ensures stringent management of risk and liquidity

A well-established liquidity management philosophy remains in place

The bank's loan to deposit ratio is: 76.2% (2016: 70.5%)

Liquidity remains strong with cash and near cash balances amounting to £4.9 billion (2016: £5.0 billion)

Capital remained in excess of current regulatory requirements

We are comfortable with our common equity tier 1 ratio target at a 10% level as our current leverage ratio is 8.0%.

02

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Financial review



An overview of the operating environment impacting our business



United Kingdom

*GDP grew by 0.5% and 0.7% in the third and fourth quarters of 2016, respectively.*

*That helped the unemployment rate fall to 4.7% in January and held there in February, the lowest level seen since 2005.*

Our views

The UK economy has remained surprisingly resilient.



GDP per capita has risen

This fiscal year saw the UK vote to leave the European Union. Since the shock result of the 23 June 2016 referendum, it has become increasingly clear that, as part of Brexit, the British Government will relinquish the UK's membership of the EU Single Market in exchange for powers to tighten immigration rules. But it remains unclear what Brexit will actually look like – the government only gave formal notice of its intention to leave the EU (by triggering Article 50 of the Lisbon Treaty) on 29 March 2017. The triggering of Article 50 begins a two-year negotiation period, at the end of which time the UK will have formally left the EU. We think that a bilateral UK/EU free trade deal is achievable, but it will take several years to negotiate. We therefore suspect that the UK will enter some sort of transitional arrangement between March 2019 and the point at which a longer term deal is finalised.

From a market perspective, there were two notable reactions to the Brexit vote. First, the Pound fell sharply and, by the

end of the financial year, sat more than 15% below pre-referendum levels, in trade weighted terms. Second, the Bank of England (BoE) cut the Bank rate from 0.50% to 0.25% in August 2016 in order to guard against a post-referendum economic slowdown. In addition the BoE also undertook additional purchases of government bonds as part of its Quantitative Easing (QE) programme, and began a programme of corporate bond purchases.

But in spite of these cautionary responses to the Brexit vote, the UK economy has remained surprisingly resilient. By and large, households and businesses shrugged off the uncertainty associated with the UK's new economic relationship with the rest of Europe.

Towards the end of the year, though, economic momentum appeared to have slowed. The main reason is that weakness in the Pound was beginning to push up on import prices and broader consumer price inflation. The rate of CPI inflation rose above the BoE's 2% target in February 2017, with further increases in prospect. There is evidence that higher inflation was beginning to drag on household spending while underlying levels of uncertainty probably weighed somewhat on business investment. Granted, the weaker Pound provided a competitiveness boost to exporters, but that might not be enough to offset the headwinds to household and business spending. A (mild) slowdown in economic growth could in turn lead to a marginally higher unemployment rate and a somewhat slower pace of house price growth. All told, this points to a somewhat more challenging economic environment in prospect.

The 8 June 2017 General Election saw the Conservative Party fail to recapture its overall majority. While there may be agreements made with other parties, the government's effective majority would be small and there remains uncertainty over how any partnerships would play out.

## An overview of the operating environment impacting our business *(continued)*



Australia

### Our views

#### The Australian economy expanded by 2.5% in 2016.

The pace of growth, however, was far from steady throughout the year, with the economy actually recording a period of contraction in the third quarter, with output falling by 0.5%, the first quarterly drop in output since March 2011 and only the fourth in 25 years. Australia managed to escape a technical recession, however, with the economy bouncing back robustly in the final quarter of the year, expanding by 1.1% quarter on quarter. The recovery was driven by a surge in exports in the fourth quarter of 2016 as commodity exports picked up robustly and as commodity prices firmed.

The unemployment rate has held relatively steady over the past year, holding in a range of 5.6% to 5.9% according to the fiscal year-to-date numbers published so far; the most recent reading, for March 2017, stood at the upper end of this range at 5.9%. Inflation has remained relatively subdued through this period with CPI inflation reaching a low of 1.0% in the second quarter of 2016 and ending 2016 at 1.5% year-over-year, whilst core inflation has also been subdued.

In light of this and reflecting headwinds to growth in the early part of the fiscal year, the Reserve Bank of Australia cut the official policy rate (cash rate) to a new record low, from 2.00% to 1.75% in April 2016 and again to 1.50% in August 2016. The cash rate has remained at these levels since then. Australia has maintained its triple-A rating with all of the major rating agencies during the period. However, Standard and Poor's has Australia's sovereign rating on a negative rating outlook, given its pessimism over the government's ability to close existing budget deficits.



United States

### Our views

#### The US economy expanded by 1.6% in calendar year 2016, the softest pace of growth since 2011.

One major drag was the weak investment backdrop which suffered in part following falls in oil prices; this story looks set to reverse somewhat and provide a foot-up to growth in 2017 with oil investment already showing signs of improvement.

Household consumption remained more robust, reflecting the improvements in the US labour market through the course of 2016. The US unemployment rate fell from 5.0% in April 2016 to stand at 4.5% in March 2017 and is now consistent with 'longer-term' unemployment rates as defined by the US Federal Reserve, whilst wage growth has also firmed.

The major political event of 2016 was of course Donald Trump's November 2016 election victory which led to a pick-up in business and consumer confidence on hopes of promised tax cuts and significant infrastructure spending. Since being sworn in as President on 20 January 2017, President Trump has rubbed up against congressional restraints which have delayed him enacting these changes quickly, but overall the President is still likely to enact a fiscally supportive policy mix which is likely to be positive, on balance, for 2017 growth and more so in 2018.

Following more than seven years of record low interest rates, the Federal Reserve began tightening policy in December 2015 and enacted two subsequent hikes in interest rates in December 2016 and

March 2017. Those policy moves took the federal funds rate to 0.75% to 1.00% at the end of the financial year, from a 0.25% to 0.50% starting point. Further policy tightening over the forthcoming period will be driven by the evolution of the economy and inflation, tied in part to the delivery of Presidents Trump's economic plans. The Federal Reserve's current policy guidance points to the prospect of two further federal funds hikes in calendar year 2017. Note that inflation remained below the Federal Reserve's 2% goal for almost all of 2016, though it moved above it in the early part of 2017, reflecting the dissipating drag of past falls in energy prices.

## An overview of the operating environment impacting our business (continued)



Eurozone

## Our views

**The fiscal year has seen the Euro area economic backdrop improve on several fronts and most notably with a decline in deflationary risks.**

In April 2016 headline HICP inflation stood at  $-0.2\%$ , a considerable distance below the ECB's price stability target of 'below, but close to  $2\%$ '. However, much of this decline in inflation was due to a fall in wholesale energy prices. Those effects have started to fade and as such headline inflation has recovered somewhat; in March 2017 HICP inflation stood at  $1.5\%$ .

The economy continued to experience a gradual recovery over the year, with quarter four 2016 registering the 15th consecutive quarter of positive growth. As the fiscal year drew to a close there were further positive economic signs with the most recent economic indicators pointing to a firming in the pace of economic activity. Other economic highlights of the fiscal year included a 2.5 million drop in unemployment, as the unemployment rate fell to  $9.5\%$  in February 2017, its lowest level since May 2009. The availability of credit, as well as lending growth also witnessed improvements during the year.

Despite the gradual improvement in the economic backdrop, European Central Bank (ECB) policy has remained ultra-loose, in part due to the continued

subdued nature of 'core' CPI inflation, which averaged just  $+0.8\%$  across the fiscal year. ECB policy rates remained at record low levels throughout the period, with the main refinancing rate held at  $0.00\%$  and the deposit rate at  $-0.40\%$ . December 2016 saw the ECB announce an extension of its asset purchase programme. From April 2017 the ECB will continue to purchase sovereign and other debt instruments until December 2017, but at the slower pace of  $\text{€}60$  billion per month rather than the previous pace of  $\text{€}80$  billion per month.

Away from the economy, political risks became more evident towards the end of the under review year as elections loomed in a number of major Euro area economies. However, March's Dutch election result provided some reassurance as the populist anti-EU candidate failed to gain the foothold some had feared. Moreover in early May 2017, centrist Emmanuel Macron was elected President of France, convincingly defeating far-right candidate Marine Le Pen in the second round of voting. Elections to Germany's Bundestag are set to take place in September 2017.

**An overview of the operating environment impacting our business** *(continued)*

## Global stock markets

**Our views**

**Global equity markets faced a number of key risk events over the year, with the UK's referendum on leaving the EU and the US election of particular note. Despite these events and some intervening volatility at times, global equity markets enjoyed a buoyant year.**

Amongst the highlights, the S&P500 gained 14.7% over the fiscal year reaching an all-time record of 2396 in February, meanwhile the MSCI world index added 12.5% and the Euro Stoxx 50 rose by 16.5%.

The UK electorate's vote to leave the European Union on 23 June 2016 initially shocked markets, with UK and global equity indices witnessing significant falls the morning following the referendum. However, equity market weakness proved short-lived as UK listed entities' earnings benefited from currency translation effects due to the sharp fall in the Pound, whilst risk sentiment globally improved.

However, global equity markets and risk assets more broadly witnessed the largest gains in the second half of the year, following the US election. Republican nominee Donald Trump's win in November propelled equity markets and commodity prices higher as investors focused on the fiscally stimulative impact of Mr Trump's policy promises including big ticket tax cuts and increased infrastructure spending.

The S&P 500 gained 11.5% across the remainder of the financial year following the election, whilst major commodity benchmarks such as iron ore and copper gained 25% and 15% on the expectation of infrastructure related demand.

Emerging market equity indices underperformed their developed market peers following the US election as the MSCI Emerging market index notched up gains of 7%.

## Operating environment

The table below provides an overview of some key statistics that should be considered when reviewing our operational performance.

|                                      | Year<br>ended<br>31 March<br>2017 | Year<br>ended<br>31 March<br>2016 | % change | Average<br>over the<br>year 1 April<br>2016 to<br>31 March<br>2017 |
|--------------------------------------|-----------------------------------|-----------------------------------|----------|--|
| <b>Market indicators</b>             |                                   |                                   |          |  |
| FTSE All share                       | 3 990                             | 3 395                             | 17.5%    | 3 699  |
| S&P                                  | 2 363                             | 2 060                             | 14.7%    | 2 186  |
| Nikkei                               | 18 909                            | 16 759                            | 12.8%    | 17 516   |
| Dow Jones                            | 20 663                            | 17 685                            | 16.8%    | 18 846   |
| <b>Rates</b>                         |                                   |                                   |          |  |
| UK overnight                         | 0.17%                             | 0.41%                             |          | 0.30%  |
| UK 10 year                           | 1.07%                             | 1.42%                             |          | 1.18%  |
| UK clearing banks base rate          | 0.25%                             | 0.50%                             |          | 0.33%  |
| LIBOR – three month                  | 0.34%                             | 0.59%                             |          | 0.44%  |
| US 10 year                           | 2.40%                             | 1.79%                             |          | 1.97%  |
| <b>Commodities</b>                   |                                   |                                   |          |  |
| Gold                                 | US\$1 247/oz                      | US\$1 233/oz                      | 1.1%     | US\$1 258/oz   |
| Brent crude oil                      | US\$58/bbl                        | US\$40/bbl                        | 45.0%    | US\$50/bbl   |
| Platinum                             | US\$940/oz                        | US\$976/oz                        | (3.7%)   | US\$1 003/oz   |
| <b>Macro-economic</b>                |                                   |                                   |          |  |
| UK GDP (% change over the period)    | 2.0%                              | 1.9%                              |          |  |
| UK per capita GDP (£, calendar year) | 29 580                            | 28 768                            | 2.8%     |  |

Sources: Datastream, Bloomberg, Office for National Statistics.

## Principal risks relating to our operations

*In our ordinary course of business we face a number of risks that could affect our business operations.*

These risks are summarised briefly in the table below with further detail provided in the risk management section of this report.

For additional information pertaining to the management and monitoring of these risks, see the references provided.

Additional risks and uncertainties not presently known to us or that we currently deem immaterial may in the future also negatively impact our business operations.

|          |  |            |  |         |  |
|----------|--|------------|--|---------|--|
| 15 – 19  | The <b>financial services industry</b> in which we operate is intensely competitive.   | 15 – 19    | <b>Market, business and general economic conditions</b> and fluctuations could adversely affect our businesses in a number of ways.        | 43      | We may be exposed to <b>country risk</b> , i.e. the risk inherent in sovereign exposure and events in other countries.   |
| 42 – 66  | <b>Credit and counterparty risk</b> exposes us to losses caused by financial or other problems experienced by our clients.                   | 43 – 44    | Unintended <b>environmental, social and economic risks</b> could arise in our lending and investment activities.                           | 68 – 70 | We may be exposed to <b>investment risk</b> largely in our unlisted investment portfolio.  |
| 73 – 76  | <b>Market risk</b> arising in our trading book could affect our operational performance.   | 77 – 82    | <b>Liquidity risk</b> may impair our ability to fund our operations.   | 82 – 85 | Our net interest earnings and net asset value may be adversely affected by <b>interest rate risk</b> .   |
| 86 – 89  | <b>Operational risk</b> (including financial crime, cybercrime and process failure) may disrupt our business or result in regulatory action. | 86 – 89    | We may be <b>vulnerable to the failure of our systems</b> and breaches of our security systems (including cyber and information security). | 86 – 89 | <b>Employee misconduct</b> could cause harm that is difficult to detect.   |
| 89 – 90  | <b>Reputational, strategic and business risk</b> could impact our operational performance.   | 90 and 105 | <b>Compliance, legal and regulatory risks</b> may have an impact on our business.  | 90      | <b>Retail conduct risk</b> is the risk that we treat our customers unfairly and deliver inappropriate outcomes. <b>Wholesale conduct risk</b> is the risk of conducting ourselves inappropriately in the market. |
| 91 – 102 | We may have <b>insufficient capital</b> in the future and may be unable to secure additional financing when it is required.                  | 90         | We may be exposed to <b>pension risk</b> in our UK operations.   |         | We may be unable to <b>recruit, retain and motivate key personnel</b> .  |
|          |  |            |  |         |  See Investec's 2017 integrated annual report on our website.   |

## Key income drivers

*We provide a wide range of financial products and services to a select client base principally in the UK. We have a number of other distribution and origination channels which support our underlying core businesses, for example, in Australia, Channel Islands, Hong Kong, India, Ireland, Switzerland and the USA. We are organised as a network comprising two principal business divisions: Wealth & Investment and Specialist Banking.*

There are therefore a number of key income drivers for our business which are discussed below and alongside.

## Wealth & Investment

### Key income drivers

- Investment management fees levied as a percentage of assets under management
- Commissions earned for executing transactions for clients.

### Income statement – primarily reflected as

- Fees and commissions.

### Income impacted primarily by

- Movement in the value of assets underlying client portfolios
- The level of investment activity undertaken on behalf of clients, which, in turn, is affected by, among other things, the performance of the global stock markets (which drives investment opportunities), the equity investment risk appetite of our clients, tax considerations and market liquidity.

## Specialist Banking

| Key income drivers   | Income impacted primarily by   | Income statement – primarily reflected as  |
|--|--|--|
| <ul style="list-style-type: none"> <li>– Lending activities.</li> </ul>  | <ul style="list-style-type: none"> <li>– Size of loan portfolio</li> <li>– Clients' capital and infrastructural investments</li> <li>– Client activity</li> <li>– Credit spreads</li> <li>– Interest rate environment.</li> </ul>  | <ul style="list-style-type: none"> <li>– Net interest income</li> <li>– Fees and commissions</li> <li>– Investment income.</li> </ul>                                  |
| <ul style="list-style-type: none"> <li>– Cash and near cash balances.</li> </ul>   | <ul style="list-style-type: none"> <li>– Capital employed in the business and capital adequacy targets</li> <li>– Asset and liability management policies and risk appetite</li> <li>– Regulatory requirements</li> <li>– Credit spreads</li> <li>– Interest rate environment.</li> </ul>                    | <ul style="list-style-type: none"> <li>– Net interest income</li> <li>– Trading income arising from balance sheet management activities.</li> </ul>                    |
| <ul style="list-style-type: none"> <li>– Deposit and product structuring and distribution.</li> </ul>  | <ul style="list-style-type: none"> <li>– Distribution channels</li> <li>– Ability to create innovative products</li> <li>– Regulatory requirements</li> <li>– Credit spreads</li> <li>– Interest rate environment.</li> </ul>  | <ul style="list-style-type: none"> <li>– Net interest income</li> <li>– Fees and commissions.</li> </ul>   |
| <ul style="list-style-type: none"> <li>– Investments made (including listed and unlisted equities; debt securities; investment properties)</li> <li>– Gains or losses on investments</li> <li>– Dividends received.</li> </ul> | <ul style="list-style-type: none"> <li>– Macro- and micro-economic market conditions</li> <li>– Availability of profitable exit routes</li> <li>– Whether appropriate market conditions exist to maximise gains on sale</li> <li>– Attractive investment opportunities</li> <li>– Credit spreads.</li> </ul> | <ul style="list-style-type: none"> <li>– Net interest income</li> <li>– Investment income</li> <li>– Share of post taxation operating profit of associates.</li> </ul> |
| <ul style="list-style-type: none"> <li>– Advisory services.</li> </ul>   | <ul style="list-style-type: none"> <li>– The demand for our specialised advisory services, which, in turn, is affected by applicable regulatory and other macro- and micro-economic fundamentals.</li> </ul>   | <ul style="list-style-type: none"> <li>– Fees and commissions.</li> </ul>  |
| <ul style="list-style-type: none"> <li>– Derivative sales, trading and hedging.</li> </ul>   | <ul style="list-style-type: none"> <li>– Client activity, including lending activity</li> <li>– Market conditions/volatility</li> <li>– Asset and liability creation</li> <li>– Product innovation.</li> </ul>   | <ul style="list-style-type: none"> <li>– Fees and commissions</li> <li>– Trading income arising from customer flow.</li> </ul>   |
| <ul style="list-style-type: none"> <li>– Transactional banking services.</li> </ul>  | <ul style="list-style-type: none"> <li>– Levels of activity</li> <li>– Ability to create innovative products</li> <li>– Appropriate systems infrastructure.</li> </ul>   | <ul style="list-style-type: none"> <li>– Net interest income</li> <li>– Fees and commissions.</li> </ul>   |

## Overview of our statutory results

Investec Bank plc reported a 10.1% increase in operating profit before goodwill, acquired intangibles, non-operating items and taxation and after other non-controlling interests to £161.1 million for the year ended 31 March 2017 (2016: £146.3 million). The balance sheet remains strong, supported by sound capital, leverage and liquidity ratios.

Unless the context indicates otherwise, all income statement comparatives in the review below relate to the statutory results for the year ended 31 March 2016.

## Statutory income statement analysis

The overview that follows will highlight the main reasons for the variance in the major category line items on the face of the income statement during the year under review.

### Total operating income

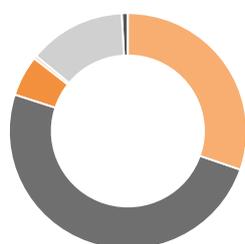
Total operating income before impairment losses on loans and advances of £982.7 million is 14.4% higher than the prior year. The various components of total operating income are analysed below.

| £'000   | 31 March 2017  | % of total income | 31 March 2016  | % of total income | % change     |
|---|----------------|-------------------|----------------|-------------------|--------------|
| Net interest income                                     | 298 752        | 30.4%             | 270 066        | 31.4%             | 10.6%        |
| Net fee and commission income                           | 488 846        | 49.7%             | 426 042        | 49.6%             | 14.7%        |
| Investment income                                       | 55 900         | 5.7%              | 67 308         | 7.8%              | (16.9%)      |
| Share of post taxation operating profit of associates   | 1 741          | 0.2%              | 1 975          | 0.2%              | (11.8%)      |
| Trading income arising from:                            |                |                   |                |                   |              |
| – customer flow   | 129 706        | 13.2%             | 92 683         | 10.8%             | 39.9%        |
| – balance sheet management and other trading activities | (138)          | 0.0%              | (8 552)        | (1.0%)            | 98.4%        |
| Other operating income                                  | 7 883          | 0.8%              | 9 667          | 1.2%              | (18.5%)      |
| <b>Total operating income before impairments</b>        | <b>982 690</b> | <b>100.0%</b>     | <b>859 189</b> | <b>100.0%</b>     | <b>14.4%</b> |

The following table sets out information on total operating income before impairment losses on loans and advances by division for the year under review:

| £'000  | 31 March 2017  | % of total income | 31 March 2016  | % of total income | % change     |
|--|----------------|-------------------|----------------|-------------------|--------------|
| Wealth & Investment                              | 276 848        | 28.2%             | 256 536        | 29.9%             | 7.9%         |
| Specialist Banking                               | 705 842        | 71.8%             | 602 653        | 70.1%             | 17.1%        |
| <b>Total operating income before impairments</b> | <b>982 690</b> | <b>100.0%</b>     | <b>859 189</b> | <b>100.0%</b>     | <b>14.4%</b> |

### % of total operating income before impairments



#### 31 March 2017

£982.7 million total operating income before impairments

|   |       |
|---|-------|
| Net interest income   | 30.4% |
| Net fee and commission income   | 49.7% |
| Investment income   | 5.7%  |
| Share of post taxation operating profit of associates                             | 0.2%  |
| Trading income arising from customer flow   | 13.2% |
| Trading income arising from balance sheet management and other trading activities | 0.0%  |
| Other operating income  | 0.8%  |



#### 31 March 2016

£859.2 million total operating income before impairments

|   |        |
|---|--------|
| Net interest income   | 31.4%  |
| Net fee and commission income   | 49.6%  |
| Investment income   | 7.8%   |
| Share of post taxation operating profit of associates                             | 0.2%   |
| Trading income arising from customer flow   | 10.8%  |
| Trading income arising from balance sheet management and other trading activities | (1.0%) |
| Other operating income  | 1.2%   |

**Net interest income**

Net interest income increased by 10.6% to £298.8 million (2016: £270.1 million) supported by sound levels of lending activity across the banking business.



For a further analysis of interest received and interest paid refer to pages 150 and 151.

**Net fee and commission income**

Net fee and commission income increased by 14.7% to £488.8 million (2016: £426.0 million) as a result of higher average funds under management and net inflows in the Wealth Management business. The Specialist Banking business benefited from a solid performance from the corporate and advisory businesses.



For a further analysis of net fee and commission income refer to page 151.

**Investment income**

Investment income decreased by 16.9% to £55.9 million (2016: £67.3 million). The UK unlisted investment portfolio delivered a sound performance; however, this was offset by realisations from the debt securities portfolio not repeated in the current year, as well as the write down of an investment in the Hong Kong portfolio.



For a further analysis of investment income refer to page 152.

**Share of post taxation operating profit of associates**

Share of post taxation operating profit of associates of £1.7 million (2016: £2.0 million) relates to income earned on strategic investments held which are classified as associates.

**Trading income**

Total trading income increased considerably to £129.6 million (2016: £84.1 million) with trading income from customer flow supported by robust client activity levels and market volatility.

**Other operating income**

Other operating income includes income earned on operating lease rentals.

**Impairment losses on loans and advances**

Impairments on loans and advances decreased from £84.2 million to £75.0 million. Since 31 March 2016, gross defaults have improved from £313.9 million to £260.3 million. The percentage of default loans (net of impairments but before taking collateral into account) to net core loans and advances amounted to 1.55% (2016: 2.19%). The ratio of collateral to default loans (net of impairments) remains satisfactory at 1.44 times (2016: 1.19 times).



For further information on asset quality refer to page 58.

**Operating costs**

The cost to income ratio amounted to 75.9% (2016: 73.3%). Total operating costs grew by 18.4% to £746.9 million (2016: £630.7 million) reflecting planned investment on IT infrastructure and headcount to support increased activity and growth initiatives, notably the build out of the private client offering. Costs are also impacted by additional premises expenses relating to the London office's future premises move and an increase in variable remuneration given improved profitability across the group.

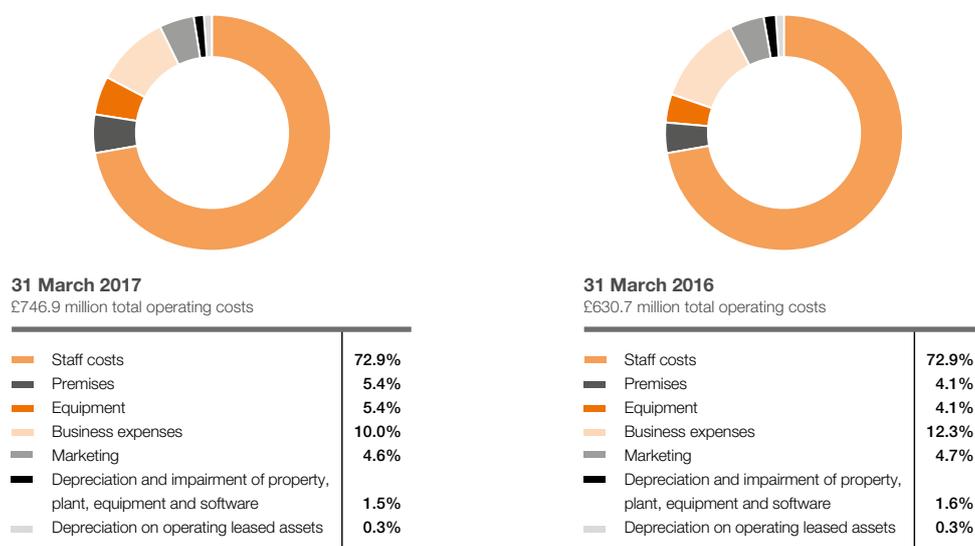
The various components of total operating costs are analysed below:

| £'000  | 31 March<br>2017 | % of total<br>operating<br>costs | 31 March<br>2016 | % of total<br>operating<br>costs | % change     |
|--|------------------|----------------------------------|------------------|----------------------------------|--------------|
| Staff costs (including directors' remuneration)                        | (544 388)        | 72.9%                            | (459 708)        | 72.9%                            | 18.4%        |
| Premises expenses (excluding depreciation)                             | (40 074)         | 5.4%                             | (26 008)         | 4.1%                             | 54.1%        |
| Equipment expenses (excluding depreciation)                            | (40 456)         | 5.4%                             | (25 983)         | 4.1%                             | 55.7%        |
| Business expenses  | (74 589)         | 10.0%                            | (77 096)         | 12.3%                            | (3.3%)       |
| Marketing expenses   | (34 314)         | 4.6%                             | (29 437)         | 4.7%                             | 16.6%        |
| Depreciation and impairment of property, plant, equipment and software | (10 895)         | 1.4%                             | (10 283)         | 1.6%                             | 6.0%         |
| Depreciation on operating leased assets                                | (2 141)          | 0.3%                             | (2 149)          | 0.3%                             | (0.4%)       |
| <b>Total operating costs</b>   | <b>(746 857)</b> | <b>100.0%</b>                    | <b>(630 664)</b> | <b>100.0%</b>                    | <b>18.4%</b> |

The following table sets out information on total operating costs by division for the year under review:

| £'000                        | 31 March 2017    | % of total operating costs | 31 March 2016    | % of total operating costs | % change     |
|------------------------------|------------------|----------------------------|------------------|----------------------------|--------------|
| Wealth & Investment          | (211 658)        | 28.3%                      | (193 507)        | 30.7%                      | 9.4%         |
| Specialist Banking           | (535 199)        | 71.7%                      | (437 157)        | 69.3%                      | 22.4%        |
| <b>Total operating costs</b> | <b>(746 857)</b> | <b>100.0%</b>              | <b>(630 664)</b> | <b>100.0%</b>              | <b>18.4%</b> |

## % of total operating costs



## Impairment of goodwill

The current year's goodwill impairment of £3.1 million relates to a historic acquisition in the Specialist Banking businesses.

## Amortisation of acquired intangibles

Amortisation of acquired intangibles of £14.4 million largely relates to the Wealth & Investment business and mainly comprises amortisation of amounts attributable to client relationships.

## Statutory balance sheet analysis

### Since 31 March 2016:

- Total shareholders' equity (including non-controlling interests) increased by 7.4% to £2.0 billion largely due to an increase in retained earnings.
- Total assets increased by 0.3% to £18.4 billion (2016: £18.3 billion).

## Overview of our ongoing results

In order to present a more meaningful view of the group's performance, additional management information is presented on the group's ongoing businesses. This information is set out on pages 26 to 31.

The additional information presented on an ongoing basis excludes items, that in management's view, could distort the comparison of performance between periods. Based on this principle, the remaining legacy business in the UK (as set out on page 32) has been excluded from underlying statutory profit to derive the group's ongoing operating profit.

This basis of presentation is consistent with the approach adopted for the year ended 31 March 2016.

A reconciliation between the statutory and ongoing income statement is provided on pages 27 to 28.

All information in our annual report is based on our statutory accounts unless otherwise indicated.

### Consolidated summarised ongoing income statement

#### For the year to 31 March

| £'000   | 2017           | 2016           | Variance       | % change     |
|---|----------------|----------------|----------------|--------------|
| Net interest income   | 299 396        | 268 226        | 31 170         | 11.6%        |
| Net fee and commission income   | 488 913        | 422 757        | 66 156         | 15.6%        |
| Investment income   | 55 328         | 66 815         | (11 487)       | (17.2%)      |
| Share of post taxation operating profit of associates   | 1 741          | 1 975          | (234)          | (11.8%)      |
| Trading income arising from   |                |                |                |              |
| – customer flow   | 129 711        | 93 335         | 36 376         | 39.0%        |
| – balance sheet management and other trading activities   | (278)          | (8 312)        | 8 034          | 96.7%        |
| Other operating income  | 7 558          | 9 667          | (2 109)        | (21.8%)      |
| <b>Total operating income before impairment losses on loans and advances</b>                      | <b>982 369</b> | <b>854 463</b> | <b>127 906</b> | <b>15.0%</b> |
| Impairment losses on loans and advances   | (20 651)       | (16 069)       | (4 582)        | 28.5%        |
| <b>Operating income</b>   | <b>961 718</b> | <b>838 394</b> | <b>123 324</b> | <b>14.7%</b> |
| Operating costs   | (733 485)      | (617 969)      | (115 516)      | 18.7%        |
| Depreciation on operating leased assets   | (2 141)        | (2 149)        | 8              | (0.4%)       |
| <b>Operating profit before goodwill and acquired intangibles</b>                                  | <b>226 092</b> | <b>218 276</b> | <b>7 816</b>   | <b>3.6%</b>  |
| Loss attributable to non-controlling interests  | 180            | 2 039          | (1 859)        | (91.2%)      |
| <b>Operating profit before goodwill, acquired intangibles and after non-controlling interests</b> | <b>226 272</b> | <b>220 315</b> | <b>5 957</b>   | <b>2.7%</b>  |
| Taxation  | (40 853)       | (53 138)       | 12 285         | (23.1%)      |
| <b>Attributable earnings before goodwill, acquired intangibles and non-operating items</b>        | <b>185 419</b> | <b>167 177</b> | <b>18 242</b>  | <b>10.9%</b> |
| Cost to income ratio  | 74.8%          | 72.5%          |                |              |

## Reconciliation from statutory summarised income statement to ongoing summarised income statement

| For the year to 31 March 2017<br>£'000   | Statutory<br>as disclosed <sup>^</sup> | UK legacy<br>business | Ongoing<br>business |
|--|--|-----------------------|---------------------|
| Net interest income  | 298 752                                | (644)                 | 299 396             |
| Net fee and commission income  | 488 846                                | (67)                  | 488 913             |
| Investment income  | 55 900                                 | 572                   | 55 328              |
| Share of post taxation operating profit of associates  | 1 741                                  | –                     | 1 741               |
| Trading income arising from  |  |                       |                     |
| – customer flow  | 129 706                                | (5)                   | 129 711             |
| – balance sheet management and other trading activities  | (138)                                  | 140                   | (278)               |
| Other operating income   | 7 883                                  | 325                   | 7 558               |
| <b>Total operating income before impairment losses on loans and advances</b>                             | <b>982 690</b>                         | <b>321</b>            | <b>982 369</b>      |
| Impairment losses on loans and advances  | (74 956)                               | (54 305)              | (20 651)            |
| <b>Operating income</b>  | <b>907 734</b>                         | <b>(53 984)</b>       | <b>961 718</b>      |
| Operating costs  | (744 716)                              | (11 231)              | (733 485)           |
| Depreciation on operating leased assets  | (2 141)                                | –                     | (2 141)             |
| <b>Operating profit/(loss) before goodwill and acquired intangibles</b>                                  | <b>160 877</b>                         | <b>(65 215)</b>       | <b>226 092</b>      |
| Loss attributable to non-controlling interests   | 180                                    | –                     | 180                 |
| <b>Operating profit/(loss) before goodwill, acquired intangibles and after non-controlling interests</b> | <b>161 057</b>                         | <b>(65 215)</b>       | <b>226 272</b>      |
| Taxation*  | (29 049)                               | 11 804                | (40 853)            |
| <b>Attributable earnings before goodwill, acquired intangibles and non-operating items</b>               | <b>132 008</b>                         | <b>(53 411)</b>       | <b>185 419</b>      |
| Cost to income ratio   | 75.9%                                  |                       | 74.8%               |

\* Applying the bank's effective statutory taxation rate of 18.1%.

<sup>^</sup> Refer to page 133.

*(continued)***Reconciliation from statutory summarised income statement to ongoing summarised income statement** *(continued)*

| <b>For the year to 31 March 2016</b><br>£'000  | <b>Statutory<br/>as disclosed<sup>^</sup></b> | <b>UK legacy<br/>business</b> | <b>Ongoing<br/>business</b> |
|--|---|-------------------------------|-----------------------------|
| Net interest income  | 270 066                                       | 1 840                         | 268 226                     |
| Net fee and commission income  | 426 042                                       | 3 285                         | 422 757                     |
| Investment income  | 67 308  | 493                           | 66 815                      |
| Share of post taxation operating profit of associates  | 1 975   | –                             | 1 975                       |
| Trading income arising from  |   |                               |                             |
| – customer flow  | 92 683  | (652)                         | 93 335                      |
| – balance sheet management and other trading activities  | (8 552)                                       | (240)                         | (8 312)                     |
| Other operating income   | 9 667   | –                             | 9 667                       |
| <b>Total operating income before impairment losses<br/>on loans and advances</b>                             | <b>859 189</b>                                | <b>4 726</b>                  | <b>854 463</b>              |
| Impairment losses on loans and advances  | (84 217)                                      | (68 148)                      | (16 069)                    |
| <b>Operating income</b>  | <b>774 972</b>                                | <b>(63 422)</b>               | <b>838 394</b>              |
| Operating costs  | (628 515)                                     | (10 546)                      | (617 969)                   |
| Depreciation on operating leased assets  | (2 149)                                       | –                             | (2 149)                     |
| <b>Operating profit/(loss) before goodwill and acquired intangibles</b>                                      | <b>144 308</b>                                | <b>(73 968)</b>               | <b>218 276</b>              |
| Loss attributable to non-controlling interests   | 2 039   | –                             | 2 039                       |
| <b>Operating profit/(loss) before goodwill, acquired intangibles<br/>and after non-controlling interests</b> | <b>146 347</b>                                | <b>(73 968)</b>               | <b>220 315</b>              |
| Taxation*  | (35 131)                                      | 18 007                        | (53 138)                    |
| <b>Attributable earnings before goodwill, acquired intangibles<br/>and non-operating items</b>               | <b>111 216</b>                                | <b>(55 961)</b>               | <b>167 177</b>              |
| Cost to income ratio   | 73.3%   |                               | 72.5%                       |

\* Applying the bank's effective statutory taxation rate of 24.3%.

<sup>^</sup> Refer to page 133.

## Reconciliation from statutory summarised income statement to ongoing summarised income statement for the Specialist Banking business

| For the year to 31 March 2017<br>£'000   | Specialist<br>Banking<br>statutory as<br>disclosed <sup>^</sup> | UK legacy<br>business | Specialist<br>Banking<br>ongoing<br>business |
|--|---|-----------------------|--|
| Net interest income/(expense)  | 294 384   | (644)                 | 295 028                                      |
| Net fee and commission income/(expense)  | 220 999   | (67)                  | 221 066                                      |
| Investment income  | 53 731  | 572                   | 53 159                                       |
| Share of post taxation operating profit of associates  | 232   | –                     | 232  |
| Trading income arising from  |   |                       |  |
| – customer flow  | 128 966   | (5)                   | 128 971                                      |
| – balance sheet management and other trading activities  | (353)   | 140                   | (493)  |
| Other operating income   | 7 883   | 325                   | 7 558  |
| <b>Total operating income before impairment losses on loans and advances</b>                       | <b>705 842</b>  | <b>321</b>            | <b>705 521</b>                               |
| Impairment losses on loans and advances  | (74 956)  | (54 305)              | (20 651)                                     |
| <b>Operating income</b>  | <b>630 886</b>  | <b>(53 984)</b>       | <b>684 870</b>                               |
| Operating costs  | (533 058)   | (11 231)              | (521 827)                                    |
| Depreciation on operating leased assets  | (2 141)   | –                     | (2 141)                                      |
| <b>Operating profit/(loss) before goodwill and acquired intangibles</b>                            | <b>95 687</b>   | <b>(65 215)</b>       | <b>160 902</b>                               |
| Loss attributable to non-controlling interests   | 180   | –                     | 180  |
| <b>Operating profit/(loss) before goodwill, acquired intangibles and non-controlling interests</b> | <b>95 867</b>   | <b>(65 215)</b>       | <b>161 082</b>                               |

| For the year to 31 March 2016<br>£'000   | Specialist<br>Banking<br>statutory as<br>disclosed <sup>^</sup> | UK legacy<br>business | Specialist<br>Banking<br>ongoing<br>business |
|--|---|-----------------------|--|
| Net interest income  | 266 002   | 1 840                 | 264 162                                      |
| Net fee and commission income  | 181 049   | 3 285                 | 177 764                                      |
| Investment income  | 61 491  | 493                   | 60 998                                       |
| Share of post taxation operating profit of associates  | 784   | –                     | 784  |
| Trading income arising from  |   |                       |  |
| – customer flow  | 92 350  | (652)                 | 93 002                                       |
| – balance sheet management and other trading activities  | (8 690)   | (240)                 | (8 450)                                      |
| Other operating income   | 9 667   | –                     | 9 667  |
| <b>Total operating income before impairment losses on loans and advances</b>                       | <b>602 653</b>  | <b>4 726</b>          | <b>597 927</b>                               |
| Impairment losses on loans and advances  | (84 217)  | (68 148)              | (16 069)                                     |
| <b>Operating income</b>  | <b>518 436</b>  | <b>(63 422)</b>       | <b>581 858</b>                               |
| Operating costs  | (435 008)   | (10 546)              | (424 462)                                    |
| Depreciation on operating leased assets  | (2 149)   | –                     | (2 149)                                      |
| <b>Operating profit/(loss) before goodwill and acquired intangibles</b>                            | <b>81 279</b>   | <b>(73 968)</b>       | <b>155 247</b>                               |
| Loss attributable to non-controlling interests   | 2 039   | –                     | 2 039  |
| <b>Operating profit/(loss) before goodwill, acquired intangibles and non-controlling interests</b> | <b>83 318</b>   | <b>(73 968)</b>       | <b>157 286</b>                               |

<sup>^</sup> Refer to pages 149 and 150.

*(continued)***Ongoing segmental business analysis – summarised income statement**

| For the year to 31 March 2017<br>£'000  | Wealth &<br>Investment | Specialist<br>Banking | Total<br>group |
|---|------------------------|-----------------------|----------------|
| Net interest income   | 4 368                  | 295 028               | 299 396        |
| Net fee and commission income   | 267 847                | 221 066               | 488 913        |
| Investment income   | 2 169                  | 53 159                | 55 328         |
| Share of post taxation operating profit of associates   | 1 509                  | 232                   | 1 741          |
| Trading income arising from   |                        |                       |                |
| – customer flow   | 740                    | 128 971               | 129 711        |
| – balance sheet management and other trading activities   | 215                    | (493)                 | (278)          |
| Other operating income  | –                      | 7 558                 | 7 558          |
| <b>Total operating income before impairment losses on loans and advances</b>                      | <b>276 848</b>         | <b>705 521</b>        | <b>982 369</b> |
| Impairment losses on loans and advances   | –                      | (20 651)              | (20 651)       |
| <b>Operating income</b>   | <b>276 848</b>         | <b>684 870</b>        | <b>961 718</b> |
| Operating costs   | (211 658)              | (521 827)             | (733 485)      |
| Depreciation on operating leased assets   | –                      | (2 141)               | (2 141)        |
| <b>Operating profit before goodwill and acquired intangibles</b>                                  | <b>65 190</b>          | <b>160 902</b>        | <b>226 092</b> |
| Loss attributable to non-controlling interests  | –                      | 180                   | 180            |
| <b>Operating profit before goodwill, acquired intangibles and after non-controlling interests</b> | <b>65 190</b>          | <b>161 082</b>        | <b>226 272</b> |
| Cost to income ratio  | 76.5%                  | 74.2%                 | 74.8%          |

| For the year to 31 March 2016<br>£'000  | Wealth &<br>Investment | Specialist<br>Banking | Total<br>group |
|---|------------------------|-----------------------|----------------|
| Net interest income   | 4 064                  | 264 162               | 268 226        |
| Net fee and commission income   | 244 993                | 177 764               | 422 757        |
| Investment income   | 5 817                  | 60 998                | 66 815         |
| Share of post taxation operating profit of associates   | 1 191                  | 784                   | 1 975          |
| Trading income arising from   |                        |                       |                |
| – customer flow   | 333                    | 93 002                | 93 335         |
| – balance sheet management and other trading activities   | 138                    | (8 450)               | (8 312)        |
| Other operating income  | –                      | 9 667                 | 9 667          |
| <b>Total operating income before impairment losses on loans and advances</b>                      | <b>256 536</b>         | <b>597 927</b>        | <b>854 463</b> |
| Impairment losses on loans and advances   | –                      | (16 069)              | (16 069)       |
| <b>Operating income</b>   | <b>256 536</b>         | <b>581 858</b>        | <b>838 394</b> |
| Operating costs   | (193 507)              | (424 462)             | (617 969)      |
| Depreciation on operating leased assets   | –                      | (2 149)               | (2 149)        |
| <b>Operating profit before goodwill and acquired intangibles</b>                                  | <b>63 029</b>          | <b>155 247</b>        | <b>218 276</b> |
| Loss attributable to non-controlling interests  | –                      | 2 039                 | 2 039          |
| <b>Operating profit before goodwill, acquired intangibles and after non-controlling interests</b> | <b>63 029</b>          | <b>157 286</b>        | <b>220 315</b> |
| Cost to income ratio  | 75.4%                  | 71.2%                 | 72.5%          |

## An analysis of core loans and advances to customers and asset quality – ongoing business

| £'000   | 31 March<br>2017 | 31 March<br>2016 |
|---|------------------|------------------|
| <b>Gross core loans and advances to customers</b>   | <b>8 147 798</b> | <b>7 220 129</b> |
| <b>Total impairments</b>  | <b>(25 356)</b>  | <b>(21 838)</b>  |
| Specific impairments  | (12 393)         | (20 838)         |
| Portfolio impairments   | (12 963)         | (1 000)          |
| <b>Net core loans and advances to customers</b>   | <b>8 122 442</b> | <b>7 198 291</b> |
| <b>Average gross core loans and advances to customers</b>   | <b>7 683 964</b> | <b>6 786 386</b> |
| <b>Total income statement charge for impairments on core loans and advances</b>   | <b>(20 690)</b>  | <b>(17 806)</b>  |
| Gross default loans and advances to customers   | 34 166           | 49 795           |
| Specific impairments  | (12 393)         | (20 838)         |
| Portfolio impairments   | (12 963)         | (1 000)          |
| <b>Defaults net of impairments before collateral held</b>   | <b>8 810</b>     | <b>27 957</b>    |
| Collateral and other credit enhancements  | 25 948           | 34 777           |
| <b>Net default loans and advances to customers (limited to zero)</b>  | <b>–</b>         | <b>–</b>         |
| <b>Ratios:</b>  |                  |                  |
| Total impairments as a % of gross core loans and advances to customers  | 0.31%            | 0.30%            |
| Total impairments as a % of gross default loans   | 74.21%           | 43.86%           |
| Gross defaults as a % of gross core loans and advances to customers   | 0.42%            | 0.69%            |
| Defaults (net of impairments) as a % of net core loans and advances to customers  | 0.11%            | 0.39%            |
| Net defaults as a % of net core loans and advances to customers   | –                | –                |
| Credit loss ratio (i.e. income statement impairment charge on core loans as a % of average gross core loans and advances) | 0.27%            | 0.26%            |

## A reconciliation of core loans and advances: statutory basis and ongoing basis

| £'000   | Statutory<br>as disclosed <sup>^</sup> | UK legacy<br>business | Ongoing<br>business |
|---|--|-----------------------|---------------------|
| <b>31 March 2017</b>                              |  |                       |                     |
| <b>Gross core loans and advances to customers</b> | <b>8 725 515</b>                       | <b>577 717</b>        | <b>8 147 798</b>    |
| <b>Total impairments</b>                          | <b>(126 876)</b>                       | <b>(101 520)</b>      | <b>(25 356)</b>     |
| Specific impairments                              | (83 488)                               | (71 095)              | (12 393)            |
| Portfolio impairments                             | (43 388)                               | (30 425)              | (12 963)            |
| <b>Net core loans and advances to customers</b>   | <b>8 598 639</b>                       | <b>476 197</b>        | <b>8 122 442</b>    |
| <b>31 March 2016</b>                              |  |                       |                     |
| <b>Gross core loans and advances to customers</b> | <b>7 924 577</b>                       | <b>704 448</b>        | <b>7 220 129</b>    |
| <b>Total impairments</b>                          | <b>(143 191)</b>                       | <b>(121 353)</b>      | <b>(21 838)</b>     |
| Specific impairments                              | (121 791)                              | (100 953)             | (20 838)            |
| Portfolio impairments                             | (21 400)                               | (20 400)              | (1 000)             |
| <b>Net core loans and advances to customers</b>   | <b>7 781 386</b>                       | <b>583 095</b>        | <b>7 198 291</b>    |

<sup>^</sup> Refer to page 58.

## Legacy business in the UK Specialist Bank comprises:

- Assets put on the bank's books pre-2008 where market conditions post the financial crisis materially impacted the business model
- Assets written prior to 2008 with very low/negative margins
- Assets relating to business we are no longer undertaking.

## Legacy business – overview of results

Since 31 March 2016 the group's legacy portfolio in the UK has continued to be actively managed down from £583 million to £476 million through asset sales, redemptions and write-offs. The total legacy business over the period reported a loss before taxation of £65.2 million (2016: £74.0 million), with impairments reducing 20.3% from £68.1 million to £54.3 million. The remaining legacy portfolio will continue to be managed down. Given the uncertainty in the UK following the EU referendum, the legacy book could take longer to wind down than management's original expectation of two to four years. Total net defaults in the legacy book amount to £125 million (31 March 2016: £143 million).

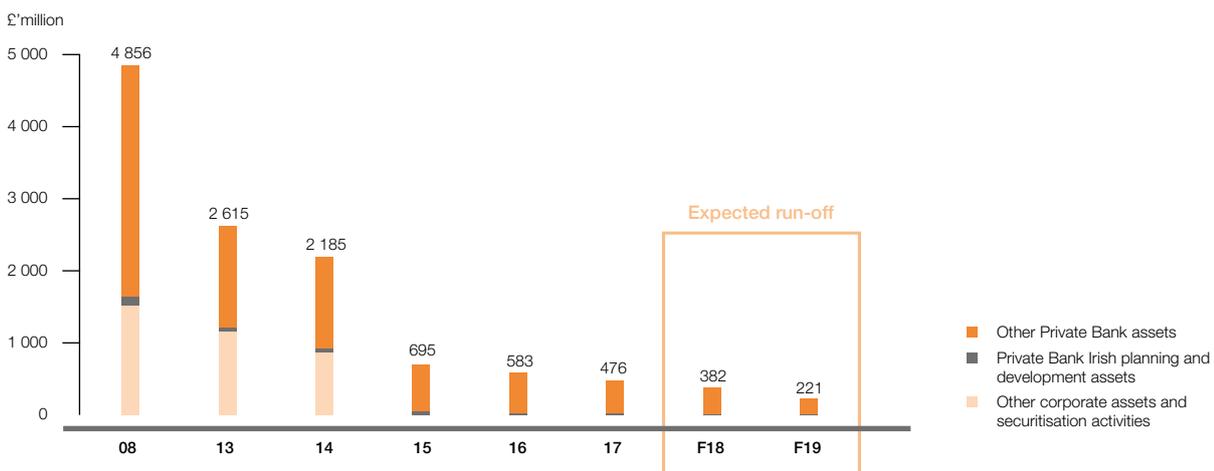
## An analysis of assets within the legacy business

| £'million  | 31 March<br>2017<br>Total net<br>assets<br>(after<br>impairments) | 31 March<br>2017<br>Total<br>balance<br>sheet<br>impairment | 31 March<br>2016<br>Total net<br>assets<br>(after<br>impairments) | 31 March<br>2016<br>Total<br>balance<br>sheet<br>impairment |
|--|---|---|---|---|
| Private Bank Irish planning and development assets | 18  | 9   | 23  | 14  |
| Other Private Bank assets                          | 458   | 93  | 560   | 107   |
| <b>Total other legacy assets</b>                   | <b>476</b>  | <b>102</b>  | <b>583</b>  | <b>121</b>  |
| Performing   | 351   | –   | 440   | –   |
| Non-performing*                                    | 125   | 102*  | 143   | 121*  |

\* Included in balance sheet impairments is a group portfolio impairment of £30.4 million (31 March 2016: £20.4 million).

## Expected run-off of legacy assets

Total remaining UK legacy assets



# Questions and answers

Steve Elliott

Wealth & Investment

## Global head

### Q. How has the operating environment in which you have operated impacted your business over the last financial year?

For the UK business, the financial year has seen two major events which have been relevant to investors, being the UK's referendum on its membership of the European Union and the US presidential elections. The periods surrounding each of these events presented significant uncertainty for investors. Despite the expectations of most commentators, after some initial volatility and a notable decline in sterling, equity markets responded favourably to both the UK's decision to leave the EU and to the election of Donald Trump, with principal market indices having subsequently reached record highs. This has presented a favourable backdrop for most of the financial year, which has been beneficial for both our clients and the performance of the business.

However, whilst the overall outcome of these events has so far been positive, our dedication to the individual needs of each of our clients remains as important as ever as we seek to ensure that we continue to provide the assurance and service our clients need to navigate through these periods of heightened uncertainty.

### Q. What have been the key developments in your business over the past financial year?

We've continued to focus and place an emphasis on enhancing our digital capabilities for our private clients. This includes expanding our self-directed investment capabilities as well as increasing access to our global investment view through our managed investment services, both on our mobile and digital platforms.

The continuing development of our digital channel, Click & Invest, has made good progress, with some important milestones in the development being achieved during the year. The final stages of development are now being undertaken as we prepare for the forthcoming launch of this new digital service.

The UK business has continued the process of rationalising its non-core operations. The

business took the decision during the year to cease the provision of its Traded Options service, and this was fully completed during the financial year.

Regulation is always an area of focus which requires substantial resources to ensure the business remains fully compliant with all of its obligations.

The most significant change to regulations that we have seen for some time will come into effect over the coming months in the form of MiFID II and new data protection requirements in the UK. Planning for the implementation of these substantial changes has, and continues to be, a significant theme for the business, with considerable IT development and other work being undertaken to accommodate the new requirements. These developments further reinforce the important role that our scale plays in our current and future success in the investment management industry.

While continuing to progress its financial planning offering and strengthen all aspects of the client engagement, Wealth & Investment Ireland has seen significant growth in the conversion of new and existing clients to discretionary management. The recognition of the wealth side of Investec Ireland has continued to expand with the opening of the office in Cork.

In terms of our Swiss operation, a full strategy review has been completed and this has identified an opportunity to consider Switzerland as a multi-jurisdiction platform.

### Q. What are your strategic objectives in the coming financial year?

We've continued to advance with ongoing projects and introduced new initiatives. This involves keeping the client at the centre of all that we do. The strategy of working together with Private Bank to offer an integrated banking and investment solution to our private clients, both locally and internationally, has been a great success and will remain a key focus in the years ahead.

Our focus on servicing the ever expanding global investment needs of our private clients and in navigating the complex landscape of asset allocation, goal-based investing, fiduciary and tax information, alternative investments and the financial plans to help our clients achieve their financial plans, remains a key strategy for us.

Having a global view is integral to the continued evolution of our business as an international operation. This requires not just broadening our presence but also integrating our various businesses to ensure the best service for clients. Our Asian and Swiss operations continue to allow us to service the expatriate market across various jurisdictions.

The development of our digital capability will continue to be a principal strategic theme. The launch of Click & Invest is a key component of this, and achieving the successful delivery of this new service to the market will be a significant point of focus for the business. However, our digital development goes beyond the new Click & Invest service. We are committed to developing digital enhancements to our core investment management offering and make these available to those clients of the core business for whom they are suited.

The development and expansion of the UK business' financial planning capability remains an important part of our strategy and an aspect of our service that we continue to build as the complexity of the personal financial world continues to increase. We are also continuing to see growth in the use of our international service centres by those international clients who seek UK-based investment expertise.

We see our robust and well-resourced global investment process and research capability essential to our success. The continuous development of these areas, backed by appropriate investment, remains a principal component of our strategy.

### Q. What is your outlook for the coming financial year?

We have seen some significant events over the last financial year and others remain on the horizon which have the potential to unsettle the markets, not least the detailed negotiations of the UK's exit from the EU. These continuing uncertainties present a challenge to investors, particularly in an environment where returns from traditionally lower-risk asset classes remain low. We are focussed on maintaining the quality of our client service and possess the expertise and resources to navigate through the uncertainties that may lie ahead, whilst continuing to invest in our capabilities, digital and otherwise, to build for the future.

## Questions and answers

### David van der Walt

CEO of Investec Bank plc

### Specialist Banking

#### Q. How has the operating environment in which you have operated impacted your business over the last financial year?

The year ended 31 March 2017 was marked by surprise outcomes in political events in the UK and abroad. Despite these surprise results and bouts of volatility, major global equity indices witnessed double digit gains, energy prices rebounded and deflationary concerns faded. Global growth remained below historic averages, but there were signs of a pickup in many key geographies. UK economic growth remained surprisingly resilient following June's referendum, despite the uncertainty over future trade arrangements with the EU, although as the financial year closed there were some signs of a slowing in UK economic activity.

In the main the above conditions proved to be a positive environment for our clients, and as a consequence for our business, with robust activity levels across the board.

#### Q. What have been the key developments in your business over the past financial year?

The Specialist Bank recorded robust levels of activity with a very strong performance by the corporate business. The private banking business continued to invest in people and infrastructure to position itself for future growth.

The Corporate and Institutional banking business saw a strong performance from our flow trading businesses, coupled with good activity across our lending, aviation and advisory businesses. Deal flow has been very good and the impact of the Brexit vote has not been felt on activity levels as yet.

Flow trading was driven by the increased volatility in markets which saw more active hedging strategies from our clients. The investment banking and advisory business had a record year and the aviation business completed a number of significant transactions. Our continued focus on building our client base and reputation in our specialist activities is reaping rewards.

The Private Banking division continues building its UK franchise and developing its client base. The change in our target market to focus on high net worth and high income earners rather than more generally on professionals, continues to prove successful and enables us to focus more clearly.

The past year has seen a continuation of this strategy, especially with increased investment in the products, people and infrastructure required for long-term success. The structured property finance business continued to successfully support selected high net worth, seasoned property investors and developers.

Our Private Capital business which can simply be described as 'investment banking for individuals' was established during the year and has completed a few deals already. This validates our view that this is a complementary addition to the services we offer our selected client base.

Overall, we continue to make good progress in the development of our niched Private Banking offering. We have seen strong flow from our South African Private Banking clients, which again affirms the attraction of our multi-geographical approach.

#### Q. What are your strategic objectives in the coming financial year?

We will continue to apply our strategy of building and developing our client franchises in the UK, with the primary focus on entrepreneurs, corporates and high net worth clients. We want to grow the client base, expand our funds and investment product business, and ensure ongoing high levels of service to existing clients across our offering.

We are strengthening the infrastructure required to make sure our technology and digital offering matches the high standards of service we are targeting. We plan to complete the major investment we have made in the private banking infrastructure during the coming year which will then allow us to focus on client acquisition and retention.

#### Q. What is your outlook for the coming financial year?

The current global political uncertainty provides a difficult backdrop for both clients and markets, which to date have proven to be more resilient than expected. On the basis that this scenario continues we are cautiously optimistic that we can deliver another strong underlying performance.

We are anticipating a relatively large one off increase in costs that will not be matched in revenue. The costs relate to a new office move during the year and the completion of the private banking build out.

Our focus is, however, on our long term success and building scale in our business. We are measuring this by the growth in our client base and growth of recurring revenue as we build scale and are confident that in the medium term we will deliver the returns and growth on the investment.

# 03

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Risk management  
and corporate  
governance



## Group Risk Management objectives are to:

- Ensure adherence to our risk management culture
- Ensure the business operates within the board-approved risk appetite
- Support the long-term sustainability of the group by providing an established, independent framework for identifying, evaluating, monitoring and mitigating risk
- Set, approve and monitor adherence to risk parameters and limits across the group and ensure they are implemented and adhered to consistently
- Aggregate and monitor our exposure across risk classes
- Coordinate risk management activities across the organisation, covering all legal entities and jurisdictions
- Give the boards reasonable assurance that the risks we are exposed to are identified and appropriately managed and controlled
- Run appropriate risk committees, as mandated by the board.

### Overview of disclosure requirements



Risk disclosures provided in line with the requirements of International Financial Reporting Standard 7 Financial Instruments: Disclosures (IFRS 7) and disclosures on capital required by International Accounting Standard 1 Presentation of Financial Statements (IAS 1) are included within this section of the annual report on pages 39 to 103 with further disclosures provided in the annual financial statements section on pages 130 to 241.

All sections, paragraphs, tables and graphs on which an audit opinion is expressed are marked as audited.

Information provided in this section of the annual report is prepared on an Investec Bank plc (IBP) consolidated basis unless otherwise stated.

The risk disclosures comprise the majority of the bank's Pillar III disclosures as required under the Capital Requirements Regulation pertaining to banks in the UK.

### Statement from the chairman of the Investec DLC group risk and capital committee

#### Philosophy and approach to risk management

The board risk and capital committee (comprising both executive and nonexecutive directors) meets six times per annum and approves the overall risk appetite for the Investec group. The group's risk appetite statement sets broad parameters relating to the board's expectations around performance, business stability and risk management. The board ensures that there are appropriate resources to manage the risk arising from running our businesses.

Our comprehensive risk management process involves identifying, quantifying, managing and mitigating the risks associated with each of our businesses.

Risk awareness, control and compliance are embedded in all our day-to-day activities. As fundamental to our values, we have a strong and embedded risk and capital management culture.

Group Risk Management monitors, manages and reports on our risks to ensure that they are within the stated risk appetite mandated by the board of directors through the board risk and capital committee.

We monitor and control risk exposure through independent credit, market, liquidity, operational, legal risk, internal audit and compliance teams. This approach is core to assuming a tolerable risk and reward profile, helping us to pursue controlled growth across our business.

Group Risk Management operates within an integrated geographical and divisional structure, in line with our management approach, ensuring that the appropriate processes are used to address all risks across the group. There are specialist divisions in the UK and smaller risk divisions in other regions tasked with promoting sound risk management practices.

Risk Management units are locally responsive yet globally aware. This helps to ensure that all initiatives and businesses operate within our defined risk parameters and objectives, continually seeking new ways to enhance techniques.

We believe that the risk management systems and processes we have in place are adequate to support the group's strategy and allow the group to operate within its risk appetite tolerance as set out on page 40.

This section of our annual report, explains in detail our approach to managing our business within our risk appetite tolerance, across all principal aspects of risk.

### A summary of the year in review from a risk perspective

Executive management is intimately involved in ensuring stringent management of risk, liquidity, capital and conduct. We continue to seek to achieve an appropriate balance between risk and reward in our business, taking cognisance of all stakeholders' interests.

Although the operating environment continues to present challenges, the bank was able to maintain sound asset performance and sound risk metrics throughout the year in review. The bank remained within its risk appetite limits/targets across the various risk disciplines, with any exceptions noted and approved by the board. Our risk appetite framework as set out on page 40 continues to be assessed in light of prevailing market conditions and group strategy.

In the year under review, the UK voted to leave the European Union. So far the UK economy has remained resilient, reflected in the levels of client activity we continue to see. We have benefited from increased customer flow transactions on the back of currency hedging activity in response to fluctuations in the Pound. We are closely monitoring political developments and considering any changes we may need to make to adapt to the new legal and regulatory landscape that emerges. Investec Bank plc has a long-term rating of A2 (stable outlook) from Moody's and BBB (stable outlook) from Fitch.

Our core loan book growth over the year was 10.5%. On a currency neutral basis, excluding the sharp depreciation of the Pound following the Brexit referendum, growth in the book was approximately 6.6%. Growth in our book has been diversified across our residential owner-occupied mortgage portfolio, private client and corporate client lending portfolios, with loan to values at conservative levels and gross asset margins broadly in line with the prior year.

Our credit exposures are to a select target market comprising high-income and high net worth individuals, established corporates, and medium-sized enterprises. Our risk appetite continues to favour lower risk, income-based lending, with exposures well collateralised and credit risk taken over a short to medium term.

Our focus over the past few years to realign and rebalance our portfolios in line with our risk appetite framework is reflected in the relative changes in asset classes on our balance sheet; showing an increase in private client and corporate and other lending, and a reduction in lending collateralised by property as a proportion of our book. Our core loan book remains well diversified with commercial rent producing property loans comprising approximately 11% of the book, other lending collateralised by property 12%, high net worth and private client lending 18% and corporate lending 59% (with most industry concentrations well below 5%).

Overall net defaults continue to reduce and are at a much lower level, amounting to 8.6% of our tier 1 equity. The percentage of default loans (net of impairments but before taking collateral into account) to core loans and advances amounted to 1.55% (2016: 2.19%). The ratio of collateral to default loans (net of impairments) remains satisfactory at 1.44 times (2016: 1.19 times).

The asset quality trends continue to reflect the solid performance of the book. Gross defaults, predominantly relating to legacy exposures, decreased to £260 million from £314 million at 31 March 2016. Impairments on our legacy portfolio continue to reduce from £68 million to £54 million with the credit loss ratio improving to 0.90%. Impairments on our core 'ongoing' book remain low and makeup only 0.27% (£21 million) of the credit loss ratio.

Our legacy portfolio has been actively reduced from £583 million at 31 March 2016 to £476 million largely through asset sales, redemptions and write-offs. Non-performing exposures are significantly impaired and total net defaults in the legacy book amount to £125 million.

The remaining legacy portfolio will continue to be managed down, although given the uncertainty in the UK, this could take longer than management's original expectation of two to four years.

Our investment portfolio has delivered a sound performance. Overall, we remain comfortable with the performance of our equity investment portfolios which comprise 3.35% of total assets.

Market risk within our trading portfolio remains modest with value at risk and stress testing scenarios remaining at prudent levels. Proprietary risk is limited. Potential losses that could arise in our trading book portfolio when stress tested under extreme market conditions (i.e. per extreme value theory) amount to less than 0.2% of total operating income.

We continue to spend much time and effort focusing on operational, reputational, conduct, recovery and resolution risks. Current priorities include the link between remuneration and conduct, as well as how we measure risk culture and the risk assessment process from a conduct perspective.

Financial crime and cybercrime remain high priorities, and Investec continually aims to strengthen its systems and controls in order to manage cyber risk as well as meet its regulatory obligations to combat money laundering, bribery and corruption.

We have continued to maintain a sound gearing ratio of 9.3 times and a core loans to equity ratio of 4.3 times. Our current leverage ratio is 8.0%.

We have always held capital in excess of regulatory requirements and we intend to perpetuate this philosophy. Investec Bank plc's common equity tier 1 ratio improved to 12.2% at 31 March 2017 (31 March 2016: 11.9%). Capital continued to grow and we are comfortable that credit growth is in line with our risk appetite framework and supported by sound risk metrics. We believe that a common equity tier 1 ratio in excess of 10% is appropriate for our businesses, given our sound leverage ratios and we will continue to build our business in a manner that achieves this target.

In December 2016, the Bank of England (BoE) set the preferred resolution strategy for Investec Bank plc as the bank insolvency (special administration)

procedure under the Investment Bank Special Administration Regulations 2011 – otherwise known as ‘modified insolvency’. As the resolution strategy is ‘modified insolvency’, the BoE has therefore set Investec Bank plc’s MREL requirement as equal to its regulatory capital requirements.

Holding a high level of readily available, high quality liquid assets remains paramount in the management of our balance sheet. We continue to maintain a low reliance on interbank wholesale funding to fund core lending asset growth. Cash and near cash balances amounted to £4.9 billion at year end, representing 43.0% of customer deposits.

We conservatively increased our liquidity levels ahead of the Brexit referendum in June 2016, and during the second half of the year we managed this down through a combination of asset growth and liability management to achieve largely normalised balance sheet liquidity levels by 31 March 2017. Our weighted average cost of funding over the year continued to reduce. As explained in detail on page 82, the LCR reported to the PRA at 31 March 2017 was 616% for Investec Bank plc (solo basis). Based on our own interpretations and in line with the BCBS’ final recommendations (BCBS 295), Investec Bank plc (solo basis) comfortably exceeds the 100% minimum level for the NSFR.

Investec’s stress testing framework is well embedded in its operations and is designed to identify and regularly test the group’s key ‘vulnerabilities under stress’. A fundamental part of the stress testing process is a full and comprehensive analysis of all the group’s material business activities, incorporating views from risk,

the business and the executive – a process called the ‘bottom-up’ analysis. Resulting from the ‘bottom-up’ analysis, the Investec-specific stress scenarios are designed to specifically test the unique attributes of the group’s portfolio. The key is to understand the potential threats to our sustainability and profitability and thus a number of risk scenarios have been developed and assessed. These Investec specific stress scenarios form an integral part of our capital planning process. The stress testing process also informs the risk appetite review process and the management of risk appetite limits and is a key risk management tool of the group. This process allows the group to identify underlying risks and manage them accordingly.

During the year, a number of new stress scenarios were considered and incorporated into our processes. These included, for example, the impact of a global trade war resulting from political shifts in advanced economies towards protectionist policies; and a potential Brexit downside case.

The board, through its various risk and capital committees, continued to assess the impact of its principal risks and the above mentioned stress scenarios on its business. The board has concluded that the group has robust systems and processes in place to manage these risks, and that while under a severe stress scenario, business activity would be very subdued, the group would continue to maintain adequate liquidity and capital balances to support the continued operation of the group. Our viability statement is provided in volume one of Investec’s 2017 integrated annual report on pages 147 to 148.

## Conclusion

The current regulatory, political and economic environment continues to provide new challenges to our business, however, we are comfortable that we have robust risk management processes and systems in place which provide a strong foundation to the board and the business to manage and mitigate risks within our risk appetite tolerance framework.

Signed on behalf of the board



**Stephen Koseff**

Chairman of the DLC group risk and capital committee

14 June 2017

## Salient features

A summary of key risk indicators is provided in the table below.

| Year to 31 March  | 2017   | 2016   |
|---|--------|--------|
| Net core loans and advances (£'million)   | 8 599  | 7 781  |
| Total assets (£'million)  | 18 381 | 18 335 |
| Total risk-weighted assets (£'million)  | 12 716 | 11 738 |
| Total equity (£'million)  | 1 980  | 1 843  |
| Cash and near cash (£'million)  | 4 853  | 5 046  |
| Customer accounts (deposits) (£'million)  | 11 289 | 11 038 |
| Gross defaults as a % of gross core loans and advances                                | 2.98%  | 3.96%  |
| Defaults (net of impairments) as a % of net core loans and advances                   | 1.55%  | 2.19%  |
| Net defaults (after collateral and impairments) as a % of net core loans and advances | –      | –      |
| Credit loss ratio*  | 0.90%  | 1.13%  |
| Banking book investment and equity risk exposures as a % of total assets              | 3.35%  | 3.42%  |
| Level 3 (fair value assets) as a % of total assets                                    | 3.70%  | 3.55%  |
| Traded market risk: one-day value at risk (£'million)                                 | 0.5    | 0.5    |
| Core loans to equity ratio  | 4.3x   | 4.1x   |
| Total gearing ratio**   | 9.3x   | 9.9x   |
| Loans and advances to customers to customer deposits                                  | 76.2%  | 70.5%  |
| Capital adequacy ratio <sup>o</sup>   | 16.6%  | 17.0%  |
| Tier 1 ratio <sup>o</sup>   | 12.2%  | 11.9%  |
| Common equity tier 1 ratio <sup>o</sup>   | 12.2%  | 11.9%  |
| Leverage ratio <sup>o</sup>   | 8.0%   | 7.5%   |
| Return on average assets <sup>#</sup>   | 0.72%  | 0.61%  |
| Return on average risk-weighted assets <sup>#</sup>                                   | 1.08%  | 0.98%  |

\* Income statement impairment charge on core loans as a percentage of average advances.

\*\* Total assets to total equity.

<sup>o</sup> Takes into account the deduction of foreseeable dividends as discussed on page 101.

<sup>#</sup> Where return represents operating profit after tax and non-controlling interests but before goodwill, acquired intangibles and non-operating items. Average balances are calculated on a straight-line average.

## Overall group risk appetite

The group has a number of board-approved risk appetite statements and policy documents covering our risk tolerance and approach to our principal aspects of risk. In addition, a number of committees and forums identify and manage risk at a group level. The group risk appetite statement and framework sets out the board's mandated risk appetite. The group risk appetite framework acts as a guide to determine the acceptable risk profile of the group by the owners of the group's capital. The group risk appetite statement ensures that limits/targets are applied and monitored across all key operating jurisdictions and legal entities. The group risk appetite statement is a high-level, strategic framework that supplements and does not replace the detailed risk policy documents at each entity and geographic level. The group risk appetite framework is a function of business strategy, budget and capital processes, our stress testing reviews and the regulatory and economic environment in which the group is operating. The group risk appetite framework is reviewed (in light of the above aspects) and approved at least annually or as business needs dictate. A documented process exists where our risk profile is measured against our risk appetite and this positioning is presented to the group risk and capital committee, board risk and capital committee and the board.

The table below provides a high-level summary of the group's overall risk tolerance framework.

| Risk appetite and tolerance metrics  | Investec Bank plc positioning at 31 March 2017  |
|--|---|
| <ul style="list-style-type: none"> <li>We seek to maintain an appropriate balance between revenue earned from capital light and capital intensive activities. Ideally the split in revenue should be 50:50, dependent on prevailing market conditions</li> </ul>   | Capital light activities contributed 51% to total operating income and capital intensive activities contributed 49%   |
| <ul style="list-style-type: none"> <li>We have a solid recurring income base supported by diversified revenue streams, and target a recurring income ratio in excess of 65%</li> </ul>   | Recurring income amounted to 57.9% of total operating income.   |
| <ul style="list-style-type: none"> <li>We seek to maintain strict control over fixed costs and target a group cost to income ratio of below 70%</li> </ul>   | The cost to income ratio amounted to 75.9%.   |
| <ul style="list-style-type: none"> <li>We are a lowly leveraged firm and target a leverage ratio in all our banking subsidiaries in excess of 6%</li> </ul>  | We achieved this internal target; refer to page 101 for further information   |
| <ul style="list-style-type: none"> <li>We intend to maintain a sufficient level of capital to satisfy regulatory requirements and our internal target ratios. We target a capital adequacy ratio range of between 14% and 17% on a consolidated basis for Investec Bank plc and we target a minimum tier 1 ratio of 11.0% and a common equity tier 1 ratio of 10.0%</li> </ul>   | We meet these targets; Our total capital adequacy ratio was 16.6% and our common equity tier 1 ratio improved to 12.2%, refer to page 101 for further information   |
| <ul style="list-style-type: none"> <li>We target a diversified loan portfolio, lending to clients we know and understand. We limit our exposure to a single/connected individual or company to 7.5% of common equity tier 1 capital (up to 10% if approved by the relevant board committee). We also have a number of risk tolerance limits and targets for specific asset classes</li> </ul>  | We maintained this risk tolerance level in place throughout the year  |
| <ul style="list-style-type: none"> <li>There is a preference for primary exposure in Investec Bank plc's main operating geography (i.e. the UK). The group will accept exposures where we have a branch or local banking subsidiary and tolerate exposures to other countries where we have developed a local understanding and capability or we are facilitating a transaction for a client who requires facilities in a foreign geography</li> </ul> | Refer to page 43 for further information  |
| <ul style="list-style-type: none"> <li>We target a credit loss charge on core loans of less than 0.5% of average core advances (less than 1.75% under a weak economic environment/stressed scenario), and we target defaults net of impairments less than 2.0% of net core loans (less than 4.0% under a weak economic environment/stressed scenario)</li> </ul>   | The credit loss charge on core loans amounted to 0.90% (of which only 0.27% relates to the ongoing book) and defaults net of impairments amounted to 1.55% of total core loans (0.11% for the ongoing book). Refer to page 58 for further information |
| <ul style="list-style-type: none"> <li>We carry a high level of liquidity in all our banking subsidiaries in order to be able to cope with shocks to the system, targeting a minimum cash to customer deposit ratio of 25%</li> </ul>  | Total cash and near cash balances amounted to £4.9 billion representing 43.0% of customer deposits. Refer to page 80 for further information  |
| <ul style="list-style-type: none"> <li>We have modest market risk as our trading activities primarily focus on supporting client activity and our appetite for proprietary trading is limited. We set an overall tolerance level of a one-day 95% VaR of less than £5 million</li> </ul>   | We meet these internal limits; refer to page 74 for further information   |
| <ul style="list-style-type: none"> <li>We have moderate appetite for investment risk, and set a risk tolerance of less than 27.5% of tier 1 capital for our unlisted principal investment portfolio</li> </ul>   | Our unlisted investment portfolio amounted to £378 million representing 24.4% of tier 1 capital. Refer to page 70 for further information   |
| <ul style="list-style-type: none"> <li>Our operational risk management team focuses on improving business performance and compliance with regulatory requirements through review, challenge and escalation. We have heightened focus on financial and cybercrime.</li> </ul>   | Refer to pages 86 to 89 for further information   |
| <ul style="list-style-type: none"> <li>We have a number of policies and practices in place to mitigate reputational, legal and conduct risks</li> </ul>  | Refer to pages 89 and 90 for further information  |

## An overview of our principal risks

In our daily business activities, the group enters into a number of risks that could have the potential to affect our business operations or financial performance and prospects.



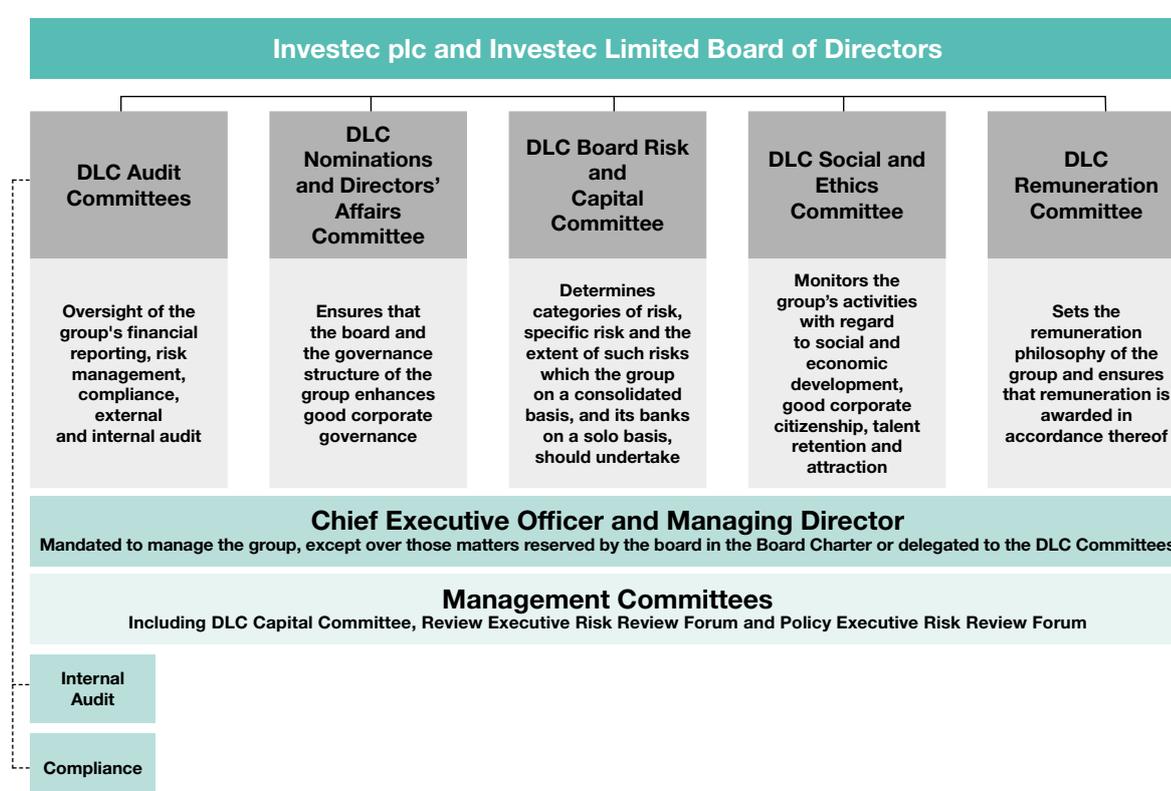
These principal risks have been highlighted on page 20.

The sections that follow provide information on a number of these risk areas and how the group manages these risks.

Additional risks and uncertainties that are currently considered immaterial and not included in this report may in the future impact our business operations and financial performance.

## Risk management framework, committees and forums

A number of committees and forums identify and manage risk at group level, as shown in the diagram below. These committees and forums operate together with Group Risk Management and are mandated by the board.



In the sections that follow, the following abbreviations are used on numerous occasions:

|      |  |             |  |
|------|--|-------------|--|
| ALCO | Asset and liability committee          | FCA         | Financial Conduct Authority            |
| BCBS | Basel Committee of Banking Supervision | FSB         | Financial Services Board               |
| BIS  | Bank for International Settlements     | GRCC        | Group risk and capital committee       |
| BoE  | Bank of England                        | PACC        | Prudential Audit and Conduct Committee |
| BRCC | Board risk and capital committee       | Policy ERRF | Policy executive risk review forum     |
| EBA  | European Banking Authority             | PRA         | Prudential Regulation Authority        |
| ECB  | European Central Bank                  | Review ERRF | Review executive risk review forum     |

## Credit and counterparty risk management

### Credit and counterparty risk description

Credit and counterparty risk is defined as the risk arising from an obligor's (typically a client or counterparty) failure to meet the terms of any agreement. Credit and counterparty risk arises when funds are extended, committed, invested, or otherwise exposed through contractual agreements, whether reflected on- or off-balance sheet.

Credit and counterparty risk arises primarily from three types of transactions:

- Lending transactions through loans and advances to clients and counterparties creates the risk that an obligor will be unable or unwilling to repay capital and/or interest on loans and advances granted to them. This category includes bank placements, where we have placed funds with other financial institutions
- Issuer risk on financial instruments where payments due from the issuer of a financial instrument may not be received
- Trading transactions, giving rise to settlement and replacement risk (collectively counterparty risk):
  - Settlement risk is the risk that the settlement of a transaction does not take place as expected, with one party effecting required settlements as they fall due but not receiving the performance to which they are entitled.
  - Replacement risk is the risk following defaults by the original counterparty resulting in the contract holder having to enter into a replacement contract with a second counterparty in order to fulfil the transaction.

The relevant credit committees within Investec will also consider wrong-way risk at the time of granting credit limits to each counterparty. In the banking book environment, wrong-way risk occurs

where the value of collateral to secure a transaction, or guarantor, is positively correlated with the probability of default of the borrower or counterparty. For counterparty credit risk resulting from transactions in traded products (such as OTC derivatives), wrong-way risk is defined as exposure to a counterparty that is adversely correlated with the credit quality of that counterparty. It arises when default risk and credit exposure increase together.

Credit and counterparty risk may also arise in other ways and it is the role of the global risk management functions and the various independent credit committees to identify risks falling outside these definitions.

### Credit and counterparty risk governance structure

To manage, measure, monitor and mitigate credit and counterparty risk, independent credit committees exist in each geography where we assume credit risk. These committees operate under board-approved delegated limits, policies and procedures.

There is a high level of executive involvement and non-executive review and oversight in the credit decision-making forums. It is our policy that all centralised credit committees are comprised of voting members who are independent of the originating business unit. All decisions to enter into a transaction are based on unanimous consent.

In addition to the group credit committee, the following processes assist in managing, measuring and monitoring credit and counterparty risk:

- Day-to-day arrears management and regular arrears reporting ensure that individual positions and any potential trends are dealt with in a timely manner
- Watchlist committees, which review the management of distressed loans, potential problem loans and exposures in arrears that require additional attention and supervision
- Corporate watchlist forum, which reviews and manages exposures that may potentially become distressed as a result of changes in the economic

environment or adverse share price movements, or that are vulnerable to volatile exchange rate or interest rate movements or idiosyncratic financial distress

- Arrears, default and recoveries forum which specifically reviews and manages distressed loans and potentially distressed loans for private clients. This forum also reviews and monitors counterparties who have been granted forbearance measures.

### Credit and counterparty risk appetite

The board has set a group risk appetite limit framework which regulates the maximum exposures we would be comfortable to tolerate in order to diversify and mitigate risk. This limit framework is monitored on an ongoing basis and reported to the GRCC, BRCC and the board on a regular basis. Should there be any breaches to limits, or where exposures are nearing limits, these exceptions are specifically highlighted for attention, and any remedial actions agreed.

There is a preference for primary exposure in the group's main operating geography (i.e. the UK). The group will accept exposures where we have a branch or local banking subsidiary (as explained on following page) and tolerate exposures to other countries where we have a developed and local understanding and capability or we are facilitating a transaction for a client who requires facilities in a foreign geography.

Our assessment of our clients and counterparties includes consideration of their character and integrity, core competencies, track record and financial strength. A strong emphasis is placed on the historic and ongoing stability of income and cash flow streams generated by the clients. Our primary assessment method is therefore the ability of the client to meet their payment obligations.



*We have little appetite for unsecured debt and require good quality collateral in support of obligations (refer to page 67 for further information).*

Target clients include high net worth and/or high-income individuals, professionally qualified individuals, established corporates, small and medium enterprises, financial institutions and sovereigns. Corporates must have scale and relevance in their market, an experienced management team, able board members, strong earnings and cash flow.

We are client-centric in our approach and originate loans with the intent of holding these assets to maturity, thereby developing a 'hands-on' and long-standing relationship.

Interbank lending is largely reserved for those banks and institutions in the group's core geographies of activity which are systemic and highly rated. Direct exposures to cyclical industries and start-up ventures are generally avoided.

### Concentration risk

Concentration risk is when large exposures exist to a single client or counterparty, group of connected counterparties, or to a particular geography, asset class or industry. An example of this would be where a number of counterparties are affected by similar economic, legal, regulatory or other factors that could mean their ability to meet contractual obligations are correlated.

Concentration risk can also exist where portfolio loan maturities are clustered to single periods in time. Loan maturities are monitored on a portfolio and a transaction level by Group Risk Management, Group Lending Operations as well as the originating business units.

Credit and counterparty risk is always assessed with reference to the aggregate exposure to a single counterparty or group of related parties to manage concentration risk.

### Country risk

Country risk refers to the risk of lending to a counterparty operating in a particular country or the risk inherent in sovereign exposure i.e. the risk of exposure to loss caused by events in other countries. Country risk covers all forms of lending or investment activity whether to/with individuals, corporates, banks or governments. This can include geopolitical risks, transfer and convertibility risks, and the impact on the borrower's credit profile due to local economic and political conditions.

To mitigate country risk, there is a preference for primary exposure in the group's main operating geographies. The group will accept exposures where we have a branch or local banking subsidiary, and tolerate exposures to other countries where we are facilitating a transaction for a client who requires facilities in a foreign geography and where we have developed a local understanding and capability.

Investec's credit risk appetite with regard to country risk is characterised by the following principles:

- Preference is to have exposure only to politically stable jurisdictions that we understand and have preferably operated in before
- There is no specific appetite for exposures outside of the group's pre-existing core geographies or target markets
- The legal environment should be tested, have legal precedent in line with OECD standards and have good corporate governance
- In certain cases, country risk can be mitigated by taking out political risk insurance with suitable counterparties, where deemed necessary and where considered economic.

While we do not have a separate country risk committee, the relevant credit committees as well as investment committees and Policy ERF will consider, analyse and assess the appropriate limits to be recorded when required, to assume exposure to foreign jurisdictions.

### Corporate responsibility considerations

Investec has a holistic approach to corporate responsibility, which runs beyond recognising our own footprint on the environment and includes our many corporate social investment activities and our funding and investing activities. This is not merely for business reasons, but based on a broader responsibility to our environment and society. Accordingly, corporate responsibility risk considerations are considered by the business credit committee and investment committee when making lending or investment decisions. There is also oversight by the social and ethics committee (board committee) on social and environmental issues. In particular the following factors are taken

*Our assessment of our clients includes consideration of their character and integrity, core competencies, track record and financial strength*

into account when a transaction might be approved or declined based on the outcome of the corporate responsibility considerations:

- Environmental considerations (including animal welfare and climate – related impacts)
- Social considerations (including Human Rights)
- Macro-economic considerations.



Refer to our corporate responsibility report on our website.

### Management and measurement of credit and counterparty risk



Fundamental principles employed in the management of credit and counterparty risk are:

- A clear definition of our target market
- A quantitative and qualitative assessment of the creditworthiness of our counterparties
- Analysis of risks, including concentration risk (concentration risk considerations include asset class, industry, counterparty and geographical concentration)
- Decisions are made with reference to risk appetite limits
- Prudential limits
- Regular monitoring and review of existing and potential exposures once facilities have been approved
- A high level of executive involvement in decision-making with non-executive review and oversight.

Regular reporting of credit and counterparty risk exposures within our operating units is made to management, the executives and the board at the GRCC and BRCC. The board regularly reviews and approves the appetite for credit and counterparty risk, which is documented in risk appetite statements and policy documents. This is implemented and reviewed by Group Credit.

Despite strict adherence to the above principles, increased default risk may arise from unforeseen circumstances particularly in times of extreme market volatility and weak economic conditions.

A large proportion of the bank's portfolio is not rated by external rating agencies. We place reliance upon internal consideration

of counterparties and borrowers, and use ratings prepared externally where available as support in our decision-making process. Within the credit approval process, internal and external ratings are included in the assessment of the client quality.

Internal credit rating models continue to be developed to cover all material asset classes.

Exposures are classified to reflect the bank's risk appetite and strategy. In our Pillar III disclosure, exposures are classified according to the Basel asset classes which include sovereign, bank, corporate, retail, equity, securitisation and specialised lending (which is further categorised into project finance; commodities finance; high volatility commercial real estate; and income-producing commercial real estate).

Fitch, S&P and Moody's have been nominated as eligible External Credit Assessment institutions (ECAIs) for the purposes of determining external credit ratings. The following elections have been made:

- In relation to sovereigns and securitisations, Fitch, Moody's and S&P have been selected by Investec as eligible ECAIs
- In relation to banks, corporates and debt securities, Fitch, Moody's and S&P are recognised as eligible ECAIs
- If two assessments are available, the more conservative will apply
- Where there are three or more credit ratings with different risk weightings, the credit ratings corresponding to the two lowest ratings should be referred to and the higher of those two ratings should be applied.

The group applies the standardised approach for calculating capital requirements in the assessment of its credit and counterparty exposures. The group's banking subsidiaries conduct their mapping of credit and counterparty exposures in accordance with the mapping procedures specified by the Central Bank, in the respective geographies in which the group operates.

### Stress testing and portfolio management

Investec has embedded its stress testing framework which is a repeatable stress testing process, designed to identify and regularly test the bank's key 'vulnerabilities under stress'.

A fundamental part of the stress testing process is a full and comprehensive analysis of all the bank's material business activities, incorporating views from Risk, the Business and the Executive – a process called the 'bottom-up' analysis. Out of the 'bottom-up' analysis the Investec-specific stress scenarios are designed to specifically test the unique attributes of the bank's portfolio.

These Investec-specific stress scenarios form an integral part of our capital planning process. The stress testing process also informs the risk appetite review process, and the management of risk appetite limits and is a key risk management tool of the bank. This process allows the bank to identify underlying risks and manage them accordingly.

Notwithstanding the form of the stress testing process, the framework should not impede the group from being able to be flexible and perform *ad hoc* stress tests, which by their nature need to be completed on request and in response to emerging risk issues.

Reviews are also undertaken on all material businesses, where the portfolios are analysed to assess any migration in portfolio quality, highlight any vulnerabilities, identify portfolio concentrations and make appropriate recommendations, such as a reduction in risk appetite limits or specific exposures.

Credit and counterparty risk may also arise in other ways and it is the role of the global risk management function and the various independent credit committees to identify risks falling outside these definitions.

### Credit and counterparty risk – nature of activities

Credit and counterparty risk is assumed through a range of client-driven lending activities to private and corporate clients and other counterparties, such as financial institutions and sovereigns. These activities are diversified across a number of business activities.

### Lending collateralised by property

Client quality and expertise are at the core of our credit philosophy. Our exposure to the property market is well diversified with strong bias towards prime locations for residential exposure and focus on tenant quality for commercial assets. Debt service cover ratios are a key consideration in the

lending process supported by reasonable loan to security value ratios.

We provide senior debt and other funding for property transactions, with a strong preference for income producing assets supported by an experienced sponsor providing a material level of cash equity investment into the asset.



*An analysis of the lending collateralised by property portfolio and asset quality information is provided on pages 64 to 65.*

### Private client activities

Our private banking activities target high net worth individuals, active wealthy entrepreneurs, high-income professionals, self-employed entrepreneurs, owner managers in small to mid-cap corporates and sophisticated investors.

Lending products are tailored to meet the requirements of our clients. Central to our credit philosophy is ensuring the sustainability of cash flow and income throughout the cycle. As such, the client base has been defined to include high net worth clients (who, through diversification of income streams, will reduce income volatility) and individuals with a profession which has historically supported a high and sustainable income stream irrespective of the stage in the economic cycle.

Credit risk arises from the following activities:

- **Personal Banking** delivers products to enable target clients to create and manage their wealth. This includes private client mortgages, transactional banking, high net worth lending, offshore banking and foreign exchange
- **Residential Mortgages** provides mortgage loan facilities for high-income professionals and high net worth individuals tailored to their individual needs
- **Specialised Lending** provides tailored credit facilities to high net worth individuals and their controlled entities
- **Portfolio Lending** provides loans to high net worth clients against their investment portfolio, typically managed by Investec Wealth & Investment.



*An analysis of the private client loan portfolio and asset quality information is provided on pages 64 to 65.*

### Corporate client activities

We focus on traditional client-driven corporate lending activities, in addition to customer flow related treasury and trading execution services.

Within the corporate lending businesses, credit risk can arise from corporate loans, acquisition finance, asset finance, power and infrastructure finance, asset-based lending, fund finance and resource finance. We also undertake debt origination activities for corporate clients.

The Credit Risk Management functions approve specific credit and counterparty limits that govern the maximum credit exposure to each individual counterparty. In addition, further risk management limits exist through industry and country limits to manage concentration risk. The credit appetite for each counterparty is based on the financial strength of the principal borrower, its business model and market positioning, the underlying cash flow to the transaction, the substance and track record of management, and the security package. Political risk insurance, and other insurance is taken where they are deemed appropriate.

Investec has limited appetite for unsecured credit risk and facilities are typically secured on the assets of the underlying borrower as well as shares in the borrower.

A summary of the nature of the lending and/or credit risk assumed within some of the key areas within our corporate lending business is provided below:

- **Corporate Loans:** provides senior secured loans to mid-to-large cap companies. Credit risk is assessed against debt serviceability based upon robust cash generation of the business based on both historical and forecast information. We typically act as transaction lead or arranger, and have a close relationship with management and sponsors
- **Corporate Debt Securities:** these are tradable corporate debt instruments, based on acceptable credit fundamentals typically with a medium-term hold strategy where the underlying risk is to UK and European corporates. This is a highly diversified, granular portfolio that is robust, and spread across a variety of geographies and industries
- **Acquisition Finance:** provides debt funding to proven management teams and sponsors, running small to mid-cap sized companies. Credit risk is assessed against debt serviceability based upon robust cash generation of the business based on both historical and forecast information. This will be based on historic and forecast information. We typically lend on a bilateral basis and benefit from a close relationship with management and sponsors
- **Asset Based Lending:** provides working capital and secured corporate loans to mid-caps. These loans are secured by the assets of the business, for example, the accounts receivable, inventory and, plant and machinery. In common with our corporate lending activities, strong emphasis is placed on supporting companies with scale and relevance in their industry, stability of cash flow, and experienced management
- **Fund Finance:** provides debt facilities to asset managers and fund vehicles, principally in private equity. The geographical focus is the UK, Western Europe, North America and Australia where Investec can support experienced asset managers and their funds which show strong, long-term value creation and good custodianship of investors' money. Debt facilities to fund vehicles are secured against undrawn limited partner commitments and/or the funds underlying assets. Fund manager loans are structured against committed fund management cash flows, the managers' investment stake in their own funds and when required managers' personal guarantees
- **Small Ticket Asset Finance:** provides funding to small and medium-sized corporates to support asset purchases and other business requirements. The portfolio is highly diversified by industry and number of clients and is secured against the asset being financed and is a direct obligation of the company
- **Large Ticket Asset Finance:** provides the finance and structuring expertise for aircraft and larger lease assets, the majority of which are senior secured loans with a combination of corporate, cash flow and asset-backed collateral against the exposure

*Credit and counterparty risk is assumed through a range of client-driven lending activities to private and corporate clients and other counterparties, such as financial institutions and sovereigns. These activities are diversified across a number of business activities*

- **Power and Infrastructure Finance:** arranges and provides typically long-term financing for infrastructure assets, in particular renewable and traditional power projects as well as transportation assets, against contracted future cash flows of the project(s) from well established and financially sound off-take counterparties. There is a requirement for a strong upfront equity contribution from an experienced sponsor
- **Resource Finance:** debt arranging and underwriting together with structured hedging solutions mainly within the mining sectors. The underlying commodities are mainly precious and base metals and coal. Our clients in this sector are established mining companies which are typically domiciled and publicly listed in one of the following geographies – the UK, North America and Australia as well as other countries where we are facilitating a transaction for a client who requires facilities in a foreign geography. All facilities are secured by the borrower's assets and repaid from mining cash flows
- **Structured Credit:** these are bonds secured against a pool of assets, mainly UK residential mortgages or European or US corporate leverage loans. The bonds are typically investment grade rated, which benefit from a high-level of credit subordination and can withstand a significant level of portfolio defaults
- **Treasury Placements:** the treasury function, as part of the daily management of the bank's liquidity, places funds with central banks and other commercial banks and financial institutions. These transactions are typically short term (less than one month) money market placements or secured repurchase agreements. These market counterparties are mainly investment grade rated entities that occupy dominant and systemic positions in their domestic banking markets and internationally. These counterparties are located in the UK, Western Europe, North America and Australia
- **Corporate advisory and investment banking activities:** counterparty risk in this area is modest. The business also trades approved shares on an approved basis and makes markets in shares where we are appointed corporate broker under pre-agreed market risk limits. Settlement trades are largely on a delivery versus payment basis, through major stock exchanges. Credit risk only occurs in the event of counterparty failure and would be linked to any fair value losses on the underlying security
- **Customer trading activities to facilitate client lending and hedging:** our customer trading portfolio consists of derivative contracts in interest rates, foreign exchange, commodities, credit derivatives and equities that are entered into, to facilitate a client's hedging requirements. The counterparties to such transactions are typically corporates, in particular where they have an exposure to foreign exchange due to operating in sectors that include imports and exports of goods and

services. These positions are marked to market, typically with daily margin calls to mitigate credit exposure in the event of counterparty default.



*An analysis of the corporate client loan portfolio and asset quality information is provided on pages 64 to 65.*

### Wealth & Investment

Investec Wealth & Investment provides investment management services to private clients, charities, intermediaries, pension schemes and trusts. Wealth & Investment is primarily an agency business with a limited amount of principal risk. Its core business is discretionary and non-discretionary investment management services.

Settlement risk can arise due to undertaking transactions in an agency capacity on behalf of clients. However, the risk is not considered to be material as most transactions are undertaken with large institutional clients, are monitored daily, and trades are usually settled within two to three days.

### Asset quality analysis – credit risk classification and provisioning policy

It is a policy requirement overseen by Credit Risk Management that each operating division makes provision for specific impairments and calculates the appropriate level of portfolio impairments. This is in accordance with established group guidelines and in conjunction with the watchlist committee process. In the annual financial statements, credit losses and impairments are reported in accordance with International Financial Reporting Standards (IFRS).

| Regulatory and economic capital classification | IFRS impairment treatment  | Arrears, default and recoveries classification category | Description  |
|--|--|---|--|
| <b>Performing assets</b>                       | For assets which form part of a homogeneous portfolio, a portfolio impairment is required which recognises asset impairments that have not been individually identified.   | Past due  | An account is considered to be past due when it is greater than zero and less than or equal to 60 days past due the contractual/credit agreed payment due date. Management however is not concerned and there is confidence in the counterparty's ability to repay the past due obligations.   |
|  | <p>The portfolio impairment takes into account past events and does not cover impairments to exposures arising out of uncertain future events.</p> <p>By definition, this impairment is only calculated for credit exposures which are managed on a portfolio basis and only for assets where a loss trigger event has occurred.</p> | Special mention   | <p>The counterparty is placed in special mention when that counterparty is considered to be experiencing difficulties that may threaten the counterparty's ability to fulfil its credit obligation to the group (i.e. watchlist committee is concerned) for the following reasons:</p> <ul style="list-style-type: none"> <li>• Covenant breaches</li> <li>• There is a slowdown in the counterparty's business activity</li> <li>• An adverse trend in operations that signals a potential weakness in the financial strength of the counterparty</li> <li>• Restructured credit exposures until appropriate watchlist committee decides otherwise.</li> </ul> <p>Ultimate loss is not expected, but may occur if adverse conditions persist.</p> <p>Reporting categories:</p> <ul style="list-style-type: none"> <li>• Credit exposures overdue 1 – 60 days</li> <li>• Credit exposures overdue 61 – 90 days.</li> </ul> |

## Asset quality analysis – credit risk classification and provisioning policy (continued)



| Regulatory and economic capital classification   | IFRS impairment treatment  | Arrears, default and recoveries classification category | Description   |
|--|--|---|---|
| <b>Assets in default (non-performing assets)</b> | <p>Specific impairments are evaluated on a case-by-case basis where objective evidence of impairment has arisen. In determining specific impairments, the following factors are considered:</p> <ul style="list-style-type: none"> <li>• Capability of the client to generate sufficient cash flow to service debt obligations and the ongoing viability of the client's business</li> <li>• Likely dividend or amount recoverable on liquidation or bankruptcy or business rescue</li> <li>• Nature and extent of claims by other creditors</li> <li>• Amount and timing of expected cash flows</li> <li>• Realisable value of security held (or other credit mitigants)</li> <li>• Ability of the client to make payments in the foreign currency, for foreign currency denominated accounts.</li> </ul> | Sub-standard  | <p>The counterparty is placed in sub-standard when the credit exposure reflects an underlying, well defined weakness that may lead to probable loss if not corrected:</p> <ul style="list-style-type: none"> <li>• The risk that such credit exposure may become an impaired asset is probable,</li> <li>• The bank is relying, to a large extent, on available collateral, or</li> <li>• The primary sources of repayment are insufficient to service the remaining contractual principal and interest amounts, and the bank has to rely on secondary sources for repayment. These secondary sources may include collateral, the sale of a fixed asset, refinancing and further capital.</li> </ul> <p>Credit exposures overdue for more than 90 days will at a minimum be included in 'sub-standard' (or a lower quality category).</p> |
|  |  | Doubtful  | <p>The counterparty is placed in doubtful when the credit exposure is considered to be impaired, but not yet considered a final loss due to some pending factors such as a merger, new financing or capital injection which may strengthen the quality of the relevant exposure.</p>  |
|  |  | Loss  | <p>A counterparty is placed in the loss category when:</p> <ul style="list-style-type: none"> <li>• The credit exposure is considered to be uncollectible once all efforts, such as realisation of collateral and institution of legal proceedings, have been exhausted, or</li> <li>• Assets in this category are expected to be written off in the short term since the likelihood of future economic benefits resulting from such assets are remote.</li> </ul>  |

## Credit risk mitigation

Credit risk mitigation techniques can be defined as all methods by which Investec seeks to decrease the credit risk associated with an exposure. Investec considers credit risk mitigation techniques as part of the credit assessment of a potential client or business proposal and not as a separate consideration of mitigation of risk. Credit risk mitigants can include any collateral item over which the bank has a charge over assets, netting and margining agreements, covenants, or terms and conditions imposed on a borrower with the aim of reducing the credit risk inherent to that transaction.

As Investec has a limited appetite for unsecured debt, the credit risk mitigation technique most commonly used is the taking of collateral, with a strong preference for tangible assets. Collateral is assessed with reference to the sustainability of value and the likelihood of realisation. Acceptable collateral generally exhibits characteristics that allow for it to be easily identified and appropriately valued and ultimately allowing Investec to recover any outstanding exposures.



*An analysis of collateral is provided on page 67.*

Where a transaction is supported by a mortgage or charge over property, the primary credit risk is still taken on the borrower. For property backed lending such as residential mortgages, the following characteristics of the property are considered: the type of property; its location; and the ease with which the property could be re-let and/or resold. Where the property is secured by lease agreements, the credit committee prefers not to lend for a term beyond the maximum term of the lease. Commercial real estate generally takes the form of good quality property often underpinned by strong third party leases. Residential property is also generally of a high quality and based in desirable locations. Residential and commercial property valuations will continue to form part of our ongoing focus on collateral assessment. It is our policy to obtain a formal valuation of every commercial property offered as collateral for a lending facility before advancing funds. Residential properties are valued by desktop valuation and/or approved valuers, where appropriate.

In addition, the relevant credit committee normally requires a suretyship or guarantee in support of a transaction in our private client business. Other common forms of collateral in the retail asset class are motor vehicles, cash and share portfolios. Primary collateral in private client lending transactions can also include a high net worth individual's share/investment portfolio. This is typically in the form of a diversified pool of equity, fixed income, managed funds and cash. Often these portfolios are managed by Investec Wealth & Investment. Lending against investment portfolios is typically geared at conservative loan-to-value ratios after considering the quality, diversification, risk profile and liquidity of the portfolio.

Our corporate, government and institutional clients provide a range of collateral including cash, corporate assets, debtors (accounts receivable), trading stock, debt securities (bonds), listed and unlisted shares and guarantees.

The majority of credit mitigation techniques linked to trading activity is in the form of netting agreements and daily margining. The primary market standard legal documents that govern this include the International Swaps and Derivatives Association Master Agreements (ISDA), Global Master Securities Lending Agreement (GMSLA) and Global Master Repurchase Agreement (GMRA). In addition to having ISDA documentation in place with market and trading counterparties in over-the-counter (OTC) derivatives, a Credit Support Annex (CSA) ensures that mark-to-market credit exposure is mitigated daily through the calculation and placement/receiving of cash collateral. Where netting agreements have been signed, the enforceability is supported by external legal opinion within the legal jurisdiction of the agreement.

Set-off has been applied between assets subject to credit risk and related liabilities in the annual financial statements where:

- A legally enforceable right to set-off exists
- There is the intention to settle the asset and liability on a net basis, or to realise the asset and settle the liability simultaneously.

In addition to the above accounting set-off criteria, banking regulators impose the following additional criteria:

*Investec has limited appetite for unsecured debt, preferring to mitigate risk through good quality tangible collateral*

- Debit and credit balances relate to the same obligor/counterparty
- Debit and credit balances are denominated in the same currency and have identical maturities
- Exposures subject to set-off are risk-managed on a net basis
- Market practice considerations.

For this reason there will be instances where credit and counterparty exposures are displayed on a net basis in these annual financial statements but reported on a gross basis to regulators.

Investec places minimal reliance on credit derivatives in its credit risk mitigation techniques. Periodically the bank will enter into Credit Default Swaps (CDS) in order to hedge a specific asset held or to create a more general or macro hedge against a group of exposures in one industry or geography. In these instances, the bank is deemed to be 'buying protection' against the assets. Depending on the perceived risk, or 'spread', of the underlying exposure, the CDS will fluctuate in value; increasing in value when the asset has become more risky and decreasing when risk has reduced. Occasionally, the bank will enter into trading/investment CDS positions where we buy protection or sell protection without owning the underlying asset. The total amount of net credit derivatives outstanding at 31 March 2017 amounts to £1.6 million, of which all is used for credit mitigation purposes. Total protection bought amounts to £5.9 million and total protection sold amounts to £4.3 million relating to credit derivatives used in credit mitigation.



*Further information on credit derivatives is provided on page 76.*

Investec endeavours to implement robust processes to minimise the possibility of legal and/or operational risk through good quality tangible collateral. The legal risk function in Investec ensures the enforceability of credit risk mitigants within the laws applicable to the jurisdictions in which Investec operates. When assessing the potential concentration risk in its credit portfolio, consideration is given to the types of collateral and credit protection that form part of the portfolio.

For regulatory reporting purposes, exposures may be reduced by eligible collateral. Under the standardised approach credit risk mitigation can be achieved through either funded or unfunded credit protection. Where unfunded credit protection is relied upon for mitigation purposes, the exposure to the borrower is substituted with an exposure to the protection provider, after applying a 'haircut' to the value of the collateral due to currency and/or maturity mismatches between the original exposure and the collateral provided. Unfunded credit protection includes eligible guarantees and credit derivatives. Where we rely on funded protection in the form of financial collateral, the value of collateral is adjusted using the financial collateral comprehensive method. This method applies supervisory volatility adjustments to the value of the collateral, and includes the currency and maturity haircuts discussed above.

### Forbearance

Forbearance measures refer to concessions such as modification of the terms and conditions or refinancing that has been granted to a debtor in financial difficulties. These modifications are on terms that would be more advantageous compared with what other debtors with a similar risk profile could have obtained from the bank. The credit committee will assess each application to determine whether the proposed modifications will be considered as forbearance. Forbearance is distinguished from commercial renegotiations which take place as part of normal business activity and standard banking practice. The amount of exposures forborne represents 1.9% of the total gross credit and counterparty exposures (March 2016: 1.0%).

### Credit and counterparty risk year in review

Underlying core assets continue to perform well. Net core loans and advances increased by 10.5% to £8.6 billion at 31 March 2017 from £7.8 billion at 31 March 2016, driven mainly by our strategy to support corporate and private client lending activities. On a currency neutral basis, net core loans grew approximately 6.6%. Corporate client and other lending increased by 20.7% (14.8% on a currency neutral basis) from £4.3 billion at 31 March 2016 to

£5.2 billion at 31 March 2017. Growth has been well diversified across all asset classes. We continue to remain client-focused in our approach, with good quality corporates exhibiting strong cash flows and balance sheets.

High net worth and other private client lending increased by 9.6% year on year, driven by growth in the existing high net worth mortgage book as well as portfolio lending as the bank continues to focus on its holistic private client offering.

Lending collateralised by property has reduced by 8.9% from £2.1 billion at 31 March 2016 to £1.9 billion at 31 March 2017 and continues to reduce as a proportion of our total loan exposures in line with our risk appetite statement. The bulk of property collateralised assets are located in the UK. Underwriting criteria remains conservative and we are committed to following a client-centric approach to lending, only supporting counterparties with strong balance sheets and requisite expertise.

The asset quality trends continue to reflect the quality of the underlying book. The credit loss ratio on an ongoing basis is 0.27% at 31 March 2017. Gross defaults, predominantly relating to Legacy exposures, decreased by 17.1% to £260.3 million at 31 March 2017 from £313.9 million at 31 March 2016. Default loans (net of impairments) have decreased to £133.5 million or 1.55% as a percentage of core loans and advances, down from 2.19% at 31 March 2016. The credit loss ratio is at 0.90% down from 1.13% in 2016.

Furthermore, the bulk of impairments to date have arisen from Legacy activities, which continue to show a downward trend. Impairments on our core 'ongoing' UK and Other book remain low and make up only 0.27% (£21 million) of the credit loss ratio.

Recognising the current market conditions, we have taken advantage of opportunities to further reduce the Legacy portfolio. Legacy exposures have reduced by 18.3% to £476 million (net of impairments) or 5.5% of total core loan exposures at 31 March 2017 (2016: 7.5%). Nonperforming exposures are significantly impaired and total net defaults in the legacy book amount to £125 million. We are highly focused on reducing legacy assets and expect to reduce the Legacy portfolio significantly by March 2019.

## Credit and counterparty risk information



Pages 39 to 50 describe where and how credit risk is assumed in our operations.

The tables that follow provide an analysis of the credit and counterparty exposures.

### An analysis of gross credit and counterparty exposures

Gross credit and counterparty exposures increased by 3.3% to £17.4 billion since 31 March 2016 largely due to growth in loans and advances to customers and currency related impacts due to depreciation of the Pound over the period. Cash and near cash balances amount to £4.9 billion and are largely reflected in the following line items in the table below: cash and balances at central banks, loans and advances to banks and sovereign debt securities.



£'000

At 31 March

|  | 2017              | 2016              | % change     | Average*          |
|--|-------------------|-------------------|--------------|-------------------|
| Cash and balances at central banks   | 2 850 664         | 2 636 837         | 8.1%         | 2 743 750         |
| Loans and advances to banks  | 922 764           | 935 071           | (1.3%)       | 928 917           |
| Reverse repurchase agreements and cash collateral on securities borrowed                         | 536 173           | 557 025           | (3.7%)       | 546 599           |
| Sovereign debt securities  | 952 902           | 1 252 991         | (23.9%)      | 1 102 946         |
| Bank debt securities   | 184 626           | 188 397           | (2.0%)       | 186 511           |
| Other debt securities  | 408 149           | 393 652           | 3.7%         | 400 901           |
| Derivative financial instruments   | 554 710           | 572 324           | (3.1%)       | 563 517           |
| Securities arising from trading activities   | 331 705           | 393 964           | (15.8%)      | 362 835           |
| Loans and advances to customers (gross)  | 8 725 515         | 7 924 577         | 10.1%        | 8 325 046         |
| Other loans and advances (gross)   | 343 090           | 331 617           | 3.5%         | 337 354           |
| Other securitised assets (gross)   | 12 851            | 11 341            | 13.3%        | 12 096            |
| Other assets   | 49 894            | 397 409           | (87.4%)      | 223 652           |
| <b>Total on-balance sheet exposures</b>  | <b>15 873 043</b> | <b>15 595 205</b> | <b>1.8%</b>  | <b>15 734 124</b> |
| Guarantees <sup>^</sup>  | 27 204            | 68 938            | (60.5%)      | 48 071            |
| Contingent liabilities, committed facilities and other   | 1 517 224         | 1 203 323         | 26.1%        | 1 360 274         |
| <b>Total off-balance sheet exposures</b>   | <b>1 544 428</b>  | <b>1 272 261</b>  | <b>21.4%</b> | <b>1 408 345</b>  |
| <b>Total gross credit and counterparty exposures pre-collateral or other credit enhancements</b> | <b>17 417 471</b> | <b>16 867 466</b> | <b>3.3%</b>  | <b>17 142 469</b> |

\* Where the average is based on a straight-line average.

<sup>^</sup> Excludes guarantees provided to clients which are backed/secured by cash on deposit with the bank.

(continued)

**A further analysis of our on-balance sheet credit and counterparty exposures**

The table below indicates in which class of asset (on the face of the consolidated balance sheet) our on-balance sheet credit and counterparty exposures are reflected. Not all assets included in the balance sheet bear credit and counterparty risk.



£'000

|  | Total credit and counterparty exposure | Assets that we deem to have no legal credit exposure | Note reference | Total balance sheet |
|--|--|--|----------------|---------------------|
| <b>At 31 March 2017</b>  |  |  |                |                     |
| Cash and balances at central banks                                       | 2 850 664                              | 2 903  |                | 2 853 567           |
| Loans and advances to banks  | 922 764                                | –  |                | 922 764             |
| Reverse repurchase agreements and cash collateral on securities borrowed | 536 173                                | –  |                | 536 173             |
| Sovereign debt securities  | 952 902                                | –  |                | 952 902             |
| Bank debt securities   | 184 626                                | –  |                | 184 626             |
| Other debt securities  | 408 149                                | –  |                | 408 149             |
| Derivative financial instruments   | 554 710                                | 55 661   |                | 610 371             |
| Securities arising from trading activities                               | 331 705                                | 191 055  |                | 522 760             |
| Investment portfolio   | –                                      | 454 566  | 1              | 454 566             |
| Loans and advances to customers  | 8 725 515                              | (126 876)  | 2              | 8 598 639           |
| Other loans and advances   | 343 090                                | 213 374  | 3              | 556 464             |
| Other securitised assets   | 12 851                                 | 125 777  | 4              | 138 628             |
| Interest in associated undertakings                                      | –                                      | 23 818   |                | 23 818              |
| Deferred taxation assets   | –                                      | 78 945   |                | 78 945              |
| Other assets   | 49 894                                 | 1 039 496  | 5              | 1 089 390           |
| Property and equipment   | –                                      | 58 857   |                | 58 857              |
| Investment properties  | –                                      | 14 500   |                | 14 500              |
| Goodwill   | –                                      | 259 965  |                | 259 965             |
| Intangible assets  | –                                      | 116 330  |                | 116 330             |
| <b>Total on-balance sheet exposures</b>                                  | <b>15 873 043</b>                      | <b>2 508 371</b>                                     |                | <b>18 381 414</b>   |

<sup>1</sup> Relates to exposures that are classified as investment risk in the banking book.

<sup>2</sup> Largely relates to impairments.

<sup>3</sup> Largely intergroup lending which is deemed to have no credit exposure.

<sup>4</sup> While the group manages all risks (including credit risk) from a day-to-day operational perspective, certain of these assets are within special purpose vehicles that ring-fence the assets to specific credit providers and limit the security to the assets in the vehicle. The table above reflects the net credit exposure in the vehicle that the group has reflected in the 'total credit and counterparty exposure' with the maximum credit exposure referenced to credit providers external to the group in the column headed 'assets that we deem to have no legal credit exposure'.

<sup>5</sup> Other assets include settlement debtors less than 2 days which we deem to have no credit risk exposure as they are settled on a delivery against payment basis.

## A further analysis of our on-balance sheet credit and counterparty exposures (continued)

|  £'000 | Total credit and counterparty exposure | Assets that we deem to have no legal credit exposure | Note reference | Total balance sheet |
|---|--|--|----------------|---------------------|
| <b>At 31 March 2016</b>   |  |  |                |                     |
| Cash and balances at central banks  | 2 636 837                              | 1 227  |                | 2 638 064           |
| Loans and advances to banks   | 935 071                                | –  |                | 935 071             |
| Reverse repurchase agreements and cash collateral on securities borrowed                | 557 025                                | –  |                | 557 025             |
| Sovereign debt securities   | 1 252 991                              | –  |                | 1 252 991           |
| Bank debt securities  | 188 397                                | –  |                | 188 397             |
| Other debt securities   | 393 652                                | 9 869  |                | 403 521             |
| Derivative financial instruments  | 572 324                                | 270 612  |                | 842 936             |
| Securities arising from trading activities  | 393 964                                | 130 380  |                | 524 344             |
| Investment portfolio  | –                                      | 419 861  | 1              | 419 861             |
| Loans and advances to customers   | 7 924 577                              | (143 191)  | 2              | 7 781 386           |
| Other loans and advances  | 331 617                                | 245 967  | 3              | 577 584             |
| Other securitised assets  | 11 341                                 | 139 224  | 4              | 150 565             |
| Interest in associated undertakings   | –                                      | 17 446   |                | 17 446              |
| Deferred taxation assets  | –                                      | 71 563   |                | 71 563              |
| Other assets  | 397 409                                | 1 055 641  | 5              | 1 453 050           |
| Property and equipment  | –                                      | 53 042   |                | 53 042              |
| Investment properties   | –                                      | 79 051   |                | 79 051              |
| Goodwill  | –                                      | 261 804  |                | 261 804             |
| Intangible assets   | –                                      | 126 867  |                | 126 867             |
| <b>Total on-balance sheet exposures</b>   | <b>15 595 205</b>                      | <b>2 739 363</b>                                     |                | <b>18 334 568</b>   |

<sup>1</sup> Relates to exposures that are classified as investment risk in the banking book.

<sup>2</sup> Largely relates to impairments.

<sup>3</sup> Largely intergroup lending which is deemed to have no credit exposure.

<sup>4</sup> While the group manages all risks (including credit risk) from a day-to-day operational perspective, certain of these assets are within special purpose vehicles that ring-fence the assets to specific credit providers and limit the security to the assets in the vehicle. The table above reflects the net credit exposure in the vehicle that the group has reflected in the 'total credit and counterparty exposure' with the maximum credit exposure referenced to credit providers external to the group in the column headed 'assets that we deem to have no legal credit exposure'.

<sup>5</sup> Other assets include settlement debtors less than 2 days which we deem to have no credit risk exposure as they are settled on a delivery against payment basis.

(continued)

## Detailed analysis of gross credit and counterparty exposures by industry

| £'000  | High net worth and other professional individuals | Lending collateralised by property – largely to private clients | Agriculture  | Electricity, gas and water (utility services) | Public and non-business services | Business service | Finance and insurance |
|--|---|---|--------------|---|----------------------------------|------------------|-----------------------|
| <b>At 31 March 2017</b>  |   |   |              |   |                                  |                  |                       |
| Cash and balances at central banks   | –   | –   | –            | –   | 2 850 664                        | –                | –                     |
| Loans and advances to banks  | –   | –   | –            | –   | –                                | –                | 922 764               |
| Reverse repurchase agreements and cash collateral on securities borrowed                         | –   | –   | –            | –   | –                                | –                | 536 173               |
| Sovereign debt securities  | –   | –   | –            | –   | 952 902                          | –                | –                     |
| Bank debt securities   | –   | –   | –            | –   | –                                | –                | 184 626               |
| Other debt securities  | –   | –   | –            | 48 297  | 5 832                            | 551              | 138 668               |
| Derivative financial instruments   | 13 629  | –   | 156          | 75 743  | 17                               | 15 041           | 359 915               |
| Securities arising from trading activities   | –   | –   | –            | 26 280  | 132 415                          | –                | 154 676               |
| Loans and advances to customers (gross)  | 1 598 801   | 1 963 754   | 5 539        | 487 089                                       | 149 220                          | 431 659          | 1 321 630             |
| Other loans and advances (gross)   | –   | –   | –            | –   | –                                | –                | 118 507               |
| Other securitised assets (gross)   | –   | –   | –            | –   | –                                | –                | –                     |
| Other assets   | –   | –   | –            | –   | –                                | –                | 47 671                |
| <b>Total on-balance sheet exposures</b>  | <b>1 612 430</b>                                  | <b>1 963 754</b>  | <b>5 695</b> | <b>637 409</b>                                | <b>4 091 050</b>                 | <b>447 251</b>   | <b>3 784 630</b>      |
| Guarantees <sup>^</sup>  | 17 652  | 153   | –            | –   | –                                | –                | –                     |
| Contingent liabilities, committed facilities and other   | 137 775   | 224 153   | –            | 411 106                                       | 40 922                           | 62 098           | 274 207               |
| <b>Total off-balance sheet exposures</b>   | <b>155 427</b>                                    | <b>224 306</b>  | <b>–</b>     | <b>411 106</b>                                | <b>40 922</b>                    | <b>62 098</b>    | <b>274 207</b>        |
| <b>Total gross credit and counterparty exposures pre-collateral or other credit enhancements</b> | <b>1 767 857</b>                                  | <b>2 188 060</b>  | <b>5 695</b> | <b>1 048 515</b>                              | <b>4 131 972</b>                 | <b>509 349</b>   | <b>4 058 837</b>      |
| <b>At 31 March 2016</b>  |   |   |              |   |                                  |                  |                       |
| Cash and balances at central banks   | –   | –   | –            | –   | 2 636 837                        | –                | –                     |
| Loans and advances to banks  | –   | –   | –            | –   | –                                | –                | 935 071               |
| Reverse repurchase agreements and cash collateral on securities borrowed                         | –   | –   | –            | –   | –                                | –                | 557 025               |
| Sovereign debt securities  | –   | –   | –            | –   | 1 252 991                        | –                | –                     |
| Bank debt securities   | –   | –   | –            | –   | –                                | –                | 188 397               |
| Other debt securities  | –   | –   | –            | 36 787  | 6 429                            | 3 382            | 101 474               |
| Derivative financial instruments   | 53  | –   | 53           | 45 174  | 19 947                           | 63 632           | 317 338               |
| Securities arising from trading activities   | –   | –   | –            | 24 606  | 198 181                          | –                | 156 639               |
| Loans and advances to customers (gross)  | 1 458 552   | 2 179 999   | 3 234        | 440 728                                       | 134 917                          | 415 673          | 971 773               |
| Other loans and advances (gross)   | –   | –   | –            | –   | –                                | –                | 130 952               |
| Other securitised assets (gross)   | –   | –   | –            | –   | –                                | –                | –                     |
| Other assets   | –   | –   | –            | –   | –                                | –                | 397 409               |
| <b>Total on-balance sheet exposures</b>  | <b>1 458 605</b>                                  | <b>2 179 999</b>  | <b>3 287</b> | <b>547 295</b>                                | <b>4 249 302</b>                 | <b>482 687</b>   | <b>3 756 078</b>      |
| Guarantees <sup>^</sup>  | 36 494  | –   | –            | –   | –                                | –                | 30 155                |
| Contingent liabilities, committed facilities and other   | 109 481   | 245 020   | –            | 233 600                                       | 6 036                            | 35 213           | 239 966               |
| <b>Total off-balance sheet exposures</b>   | <b>145 975</b>                                    | <b>245 020</b>  | <b>–</b>     | <b>233 600</b>                                | <b>6 036</b>                     | <b>35 213</b>    | <b>270 121</b>        |
| <b>Total gross credit and counterparty exposures pre-collateral or other credit enhancements</b> | <b>1 604 580</b>                                  | <b>2 425 019</b>  | <b>3 287</b> | <b>780 895</b>                                | <b>4 255 338</b>                 | <b>517 900</b>   | <b>4 026 199</b>      |

<sup>^</sup> Excludes guarantees provided to client which are backed/secured by cash on deposit with the bank.

# Risk management

(continued)

03

Risk management and corporate governance

| Retailers and wholesalers | Manufacturing and commerce | Construction  | Corporate commercial real estate | Other residential mortgages | Mining and resources | Leisure, entertainment and tourism | Transport        | Communication  | Total             |
|---------------------------|----------------------------|---------------|----------------------------------|-----------------------------|----------------------|------------------------------------|------------------|----------------|-------------------|
| -                         | -                          | -             | -                                | -                           | -                    | -                                  | -                | -              | 2 850 664         |
| -                         | -                          | -             | -                                | -                           | -                    | -                                  | -                | -              | 922 764           |
| -                         | -                          | -             | -                                | -                           | -                    | -                                  | -                | -              | 536 173           |
| -                         | -                          | -             | -                                | -                           | -                    | -                                  | -                | -              | 952 902           |
| -                         | -                          | -             | -                                | -                           | -                    | -                                  | -                | -              | 184 626           |
| 195                       | 45 106                     | -             | -                                | 74 338                      | 42 694               | 2 775                              | 43 434           | 6 259          | 408 149           |
| 16 018                    | 46 042                     | 527           | 2 365                            | -                           | 7 192                | 4 630                              | 11 759           | 1 676          | 554 710           |
| 39                        | 1 771                      | -             | -                                | 2 892                       | -                    | -                                  | 3 037            | 10 595         | 331 705           |
| 399 252                   | 630 456                    | 52 833        | 100 941                          | -                           | 120 544              | 291 573                            | 989 328          | 182 896        | 8 725 515         |
| -                         | -                          | -             | 48                               | 224 535                     | -                    | -                                  | -                | -              | 343 090           |
| -                         | -                          | -             | -                                | 12 851                      | -                    | -                                  | -                | -              | 12 851            |
| -                         | 2 223                      | -             | -                                | -                           | -                    | -                                  | -                | -              | 49 894            |
| <b>415 504</b>            | <b>725 598</b>             | <b>53 360</b> | <b>103 354</b>                   | <b>314 616</b>              | <b>170 430</b>       | <b>298 978</b>                     | <b>1 047 558</b> | <b>201 426</b> | <b>15 873 043</b> |
| -                         | -                          | -             | -                                | -                           | 9 193                | -                                  | -                | 206            | 27 204            |
| 85 842                    | 59 908                     | -             | 6 296                            | -                           | 125 662              | 19 998                             | 51 949           | 17 308         | 1 517 224         |
| <b>85 842</b>             | <b>59 908</b>              | <b>-</b>      | <b>6 296</b>                     | <b>-</b>                    | <b>134 855</b>       | <b>19 998</b>                      | <b>51 949</b>    | <b>17 514</b>  | <b>1 544 428</b>  |
| <b>501 346</b>            | <b>785 506</b>             | <b>53 360</b> | <b>109 650</b>                   | <b>314 616</b>              | <b>305 285</b>       | <b>318 976</b>                     | <b>1 099 507</b> | <b>218 940</b> | <b>17 417 471</b> |
| -                         | -                          | -             | -                                | -                           | -                    | -                                  | -                | -              | 2 636 837         |
| -                         | -                          | -             | -                                | -                           | -                    | -                                  | -                | -              | 935 071           |
| -                         | -                          | -             | -                                | -                           | -                    | -                                  | -                | -              | 557 025           |
| -                         | -                          | -             | -                                | -                           | -                    | -                                  | -                | -              | 1 252 991         |
| -                         | -                          | -             | -                                | -                           | -                    | -                                  | -                | -              | 188 397           |
| -                         | 29 581                     | -             | -                                | 106 246                     | 65 939               | 4 017                              | 26 914           | 12 883         | 393 652           |
| 26 033                    | 49 147                     | 1 803         | 1 489                            | -                           | 9 474                | 16 424                             | 18 682           | 3 075          | 572 324           |
| 35                        | 1 738                      | -             | 781                              | -                           | -                    | 1 093                              | 2                | 10 889         | 393 964           |
| 383 089                   | 490 197                    | 41 049        | 115 241                          | -                           | 139 621              | 227 573                            | 762 899          | 160 032        | 7 924 577         |
| -                         | -                          | -             | 85                               | 200 580                     | -                    | -                                  | -                | -              | 331 617           |
| -                         | -                          | -             | -                                | 11 341                      | -                    | -                                  | -                | -              | 11 341            |
| -                         | -                          | -             | -                                | -                           | -                    | -                                  | -                | -              | 397 409           |
| <b>409 157</b>            | <b>570 663</b>             | <b>42 852</b> | <b>117 596</b>                   | <b>318 167</b>              | <b>215 034</b>       | <b>249 107</b>                     | <b>808 497</b>   | <b>186 879</b> | <b>15 595 205</b> |
| 605                       | -                          | -             | -                                | -                           | 1 684                | -                                  | -                | -              | 68 938            |
| 101 654                   | 37 332                     | -             | 34 114                           | -                           | 83 518               | 14 204                             | 59 078           | 4 107          | 1 203 323         |
| <b>102 259</b>            | <b>37 332</b>              | <b>-</b>      | <b>34 114</b>                    | <b>-</b>                    | <b>85 202</b>        | <b>14 204</b>                      | <b>59 078</b>    | <b>4 107</b>   | <b>1 272 261</b>  |
| <b>511 416</b>            | <b>607 995</b>             | <b>42 852</b> | <b>151 710</b>                   | <b>318 167</b>              | <b>300 236</b>       | <b>263 311</b>                     | <b>867 575</b>   | <b>190 986</b> | <b>16 867 466</b> |

(continued)

*Corporate client loans account for 59.2% of total gross core loans and advances, and are well diversified across various industry classifications*

### Summary analysis of gross credit and counterparty exposures by industry



A description of the type of corporate client lending we undertake, is provided on pages 45 and 46, and a more detailed analysis of the corporate client loan portfolio is provided on pages 64 and 65.

The remainder of core loans and advances largely relate to private client lending, as represented by the industry classification 'high net worth and professional individuals', as well as lending collateralised by property.

Other credit and counterparty exposures are largely reflective of cash and near cash balances held with institutions and central banks, thus the large balance reflected in the 'public and non-business services' and 'finance and insurance' sectors. These exposures also include off-balance sheet items such as guarantees, committed facilities and contingent liabilities, diversified across several industries



A description of the type of private client lending and lending collateralised by property we undertake is provided on pages 44 and 45, and a more detailed analysis of the private client loan portfolio is provided on pages 64 and 65.

| At 31 March<br>£'000  | Gross core loans and advances |                  | Other credit and counterparty exposures |                  | Total             |                   |
|---|-------------------------------|------------------|---|------------------|-------------------|-------------------|
|   | 2017                          | 2016             | 2017                                    | 2016             | 2017              | 2016              |
| High net worth and professional individuals                     | 1 598 801                     | 1 458 552        | 169 056                                 | 146 028          | 1 767 857         | 1 604 580         |
| Lending collateralised by property – largely to private clients | 1 963 754                     | 2 179 999        | 224 306                                 | 245 020          | 2 188 060         | 2 425 019         |
| Agriculture   | 5 539                         | 3 234            | 156                                     | 53               | 5 695             | 3 287             |
| Electricity, gas and water (utility services)                   | 487 089                       | 440 728          | 561 426                                 | 340 167          | 1 048 515         | 780 895           |
| Public and non-business services                                | 149 220                       | 134 917          | 3 982 752                               | 4 120 421        | 4 131 972         | 4 255 338         |
| Business services   | 431 659                       | 415 673          | 77 690                                  | 102 227          | 509 349           | 517 900           |
| Finance and insurance   | 1 321 630                     | 971 773          | 2 737 207                               | 3 054 426        | 4 058 837         | 4 026 199         |
| Retailers and wholesalers                                       | 399 252                       | 383 089          | 102 094                                 | 128 327          | 501 346           | 511 416           |
| Manufacturing and commerce                                      | 630 456                       | 490 197          | 155 050                                 | 117 798          | 785 506           | 607 995           |
| Construction  | 52 833                        | 41 049           | 527                                     | 1 803            | 53 360            | 42 852            |
| Corporate commercial real estate                                | 100 941                       | 115 241          | 8 709                                   | 36 469           | 109 650           | 151 710           |
| Other residential mortgages                                     | –                             | –                | 314 616                                 | 318 167          | 314 616           | 318 167           |
| Mining and resources  | 120 544                       | 139 621          | 184 741                                 | 160 615          | 305 285           | 300 236           |
| Leisure, entertainment and tourism                              | 291 573                       | 227 573          | 27 403                                  | 35 738           | 318 976           | 263 311           |
| Transport   | 989 328                       | 762 899          | 110 179                                 | 104 676          | 1 099 507         | 867 575           |
| Communication   | 182 896                       | 160 032          | 36 044                                  | 30 954           | 218 940           | 190 986           |
| <b>Total</b>  | <b>8 725 515</b>              | <b>7 924 577</b> | <b>8 691 956</b>                        | <b>8 942 889</b> | <b>17 417 471</b> | <b>16 867 466</b> |

## Gross credit and counterparty exposures by residual contractual maturity at 31 March 2017

| £'000  | Up to three months | Three to six months | Six months to one year | One to five years | Five to 10 years | > 10 years       | Total             |
|--|--------------------|---------------------|------------------------|-------------------|------------------|------------------|-------------------|
| Cash and balances at central banks   | 2 850 664          | –                   | –                      | –                 | –                | –                | 2 850 664         |
| Loans and advances to banks  | 917 186            | 5 561               | –                      | 17                | –                | –                | 922 764           |
| Reverse repurchase agreements and cash collateral on securities borrowed                         | 336 157            | 200 016             | –                      | –                 | –                | –                | 536 173           |
| Sovereign debt securities  | 693 684            | 120 392             | –                      | –                 | –                | 138 826          | 952 902           |
| Bank debt securities   | 47                 | 28 069              | 132                    | 156 378           | –                | –                | 184 626           |
| Other debt securities  | 48 031             | 869                 | 3 146                  | 88 936            | 48 351           | 218 816          | 408 149           |
| Derivative financial instruments   | 85 343             | 36 624              | 38 205                 | 104 783           | 146 123          | 143 632          | 554 710           |
| Securities arising from trading activities   | 8 765              | 871                 | 16 279                 | 74 886            | 61 980           | 168 924          | 331 705           |
| Loans and advances to customers (gross)  | 1 437 389          | 714 060             | 1 174 747              | 3 994 270         | 1 020 348        | 384 701          | 8 725 515         |
| Other loans and advances (gross)   | 2 542              | 2 608               | 814                    | 5 003             | 60 929           | 271 194          | 343 090           |
| Other securitised assets (gross)   | –                  | –                   | –                      | –                 | –                | 12 851           | 12 851            |
| Other assets   | 49 894             | –                   | –                      | –                 | –                | –                | 49 894            |
| <b>Total on-balance sheet exposures</b>  | <b>6 429 702</b>   | <b>1 109 070</b>    | <b>1 233 323</b>       | <b>4 424 273</b>  | <b>1 337 731</b> | <b>1 338 944</b> | <b>15 873 043</b> |
| Guarantees <sup>^</sup>  | 7 611              | 2 562               | 2 155                  | 12 314            | 2 562            | –                | 27 204            |
| Contingent liabilities, committed facilities and other   | 214 189            | 214 313             | 160 880                | 716 867           | 163 689          | 47 286           | 1 517 224         |
| <b>Total off-balance sheet exposures</b>   | <b>221 800</b>     | <b>216 875</b>      | <b>163 035</b>         | <b>729 181</b>    | <b>166 251</b>   | <b>47 286</b>    | <b>1 544 428</b>  |
| <b>Total gross credit and counterparty exposures pre-collateral or other credit enhancements</b> | <b>6 651 502</b>   | <b>1 325 945</b>    | <b>1 396 358</b>       | <b>5 153 454</b>  | <b>1 503 982</b> | <b>1 386 230</b> | <b>17 417 471</b> |

<sup>^</sup> Excludes guarantees provided to clients which are backed/secured by cash on deposit with the bank.

### An analysis of our core loans and advances, asset quality and impairments

The tables that follow provide information with respect to the asset quality of our core loans and advances to customers.



An overview of developments during the financial year is provided on page 50.



| £'000   | 31 March<br>2017 | 31 March<br>2016 |
|---|------------------|------------------|
| <b>Gross core loans and advances to customers</b>   | <b>8 725 515</b> | <b>7 924 577</b> |
| <b>Total impairments</b>  | <b>(126 876)</b> | <b>(143 191)</b> |
| Specific impairments  | (83 488)         | (121 791)        |
| Portfolio impairments   | (43 388)         | (21 400)         |
| <b>Net core loans and advances to customers</b>   | <b>8 598 639</b> | <b>7 781 386</b> |
| <b>Average gross core loans and advances to customers</b>   | <b>8 325 046</b> | <b>7 574 356</b> |
| Current loans and advances to customers   | 8 394 580        | 7 539 409        |
| Past due loans and advances to customers (1 – 60 days)  | 48 003           | 65 880           |
| Special mention loans and advances to customers   | 22 585           | 5 354            |
| Default loans and advances to customers   | 260 347          | 313 934          |
| <b>Gross core loans and advances to customers</b>   | <b>8 725 515</b> | <b>7 924 577</b> |
| Current loans and advances to customers   | 8 394 580        | 7 539 409        |
| Default loans that are current and not impaired   | 6 993            | 29 639           |
| Gross core loans and advances to customers that are past due but not impaired   | 105 645          | 99 354           |
| Gross core loans and advances to customers that are impaired  | 218 297          | 256 175          |
| <b>Gross core loans and advances to customers</b>   | <b>8 725 515</b> | <b>7 924 577</b> |
| <b>Total income statement charge for impairments on core loans and advances</b>   | <b>(74 995)</b>  | <b>(85 954)</b>  |
| Gross default loans and advances to customers   | 260 347          | 313 934          |
| Specific impairments  | (83 488)         | (121 791)        |
| Portfolio impairments   | (43 388)         | (21 400)         |
| <b>Defaults net of impairments</b>  | <b>133 471</b>   | <b>170 743</b>   |
| Aggregate collateral and other credit enhancements on defaults  | 192 760          | 202 524          |
| <b>Net default loans and advances to customers (limited to zero)</b>  | <b>–</b>         | <b>–</b>         |
| <b>Ratios</b>   |                  |                  |
| Total impairments as a % of gross core loans and advances to customers  | 1.45%            | 1.81%            |
| Total impairments as a % of gross default loans   | 48.73%           | 45.61%           |
| Gross defaults as a % of gross core loans and advances to customers   | 2.98%            | 3.96%            |
| Defaults (net of impairments) as a % of net core loans and advances to customers  | 1.55%            | 2.19%            |
| Net defaults as a % of net core loans and advances to customers   | –                | –                |
| Credit loss ratio (i.e. income statement impairment charge on core loans as a % of average gross core loans and advances) | 0.90%            | 1.13%            |

## An age analysis of past due and default core loans and advances to customers



£'000

At 31 March

|   | 2017           | 2016           |
|---|----------------|----------------|
| Default loans that are current  | 68 069         | 138 988        |
| 1 – 60 days   | 106 174        | 80 729         |
| 61 – 90 days  | 4 174          | 16 118         |
| 91 – 180 days   | 63 707         | 43 284         |
| 181 – 365 days  | 16 205         | 22 539         |
| > 365 days  | 72 606         | 83 510         |
| <b>Past due and default core loans and advances to customers (actual capital exposure)</b>  | <b>330 935</b> | <b>385 168</b> |
| 1 – 60 days   | 1 863          | 3 033          |
| 61 – 90 days  | 173            | 210            |
| 91 – 180 days   | 3 341          | 3 277          |
| 181 – 365 days  | 7 517          | 7 859          |
| > 365 days  | 57 851         | 74 064         |
| <b>Past due and default core loans and advances to customers (actual amount in arrears)</b> | <b>70 745</b>  | <b>88 443</b>  |

## A further age analysis of past due and default core loans and advances to customers



£'000

|  | Current watchlist loans | 1 – 60 days | 61 – 90 days | 91 – 180 days | 181 – 365 days | > 365 days | Total   |
|--|-------------------------|-------------|--------------|---------------|----------------|------------|---------|
| <b>At 31 March 2017</b>  |                         |             |              |               |                |            |         |
| <b>Watchlist loans neither past due nor impaired</b>                                 |                         |             |              |               |                |            |         |
| Total capital exposure   | 6 993                   | –           | –            | –             | –              | –          | 6 993   |
| <b>Gross core loans and advances to customers that are past due but not impaired</b> |                         |             |              |               |                |            |         |
| Total capital exposure   | –                       | 89 947      | 4 171        | 1 270         | 1 331          | 8 926      | 105 645 |
| Amount in arrears  | –                       | 1 819       | 170          | 385           | 344            | 8 403      | 11 121  |
| <b>Gross core loans and advances to customers that are impaired</b>                  |                         |             |              |               |                |            |         |
| Total capital exposure   | 61 076                  | 16 227      | 3            | 62 437        | 14 874         | 63 680     | 218 297 |
| Amount in arrears  | –                       | 44          | 3            | 2 956         | 7 173          | 49 448     | 59 624  |
| <b>At 31 March 2016</b>  |                         |             |              |               |                |            |         |
| <b>Watchlist loans neither past due nor impaired</b>                                 |                         |             |              |               |                |            |         |
| Total capital exposure   | 29 639                  | –           | –            | –             | –              | –          | 29 639  |
| <b>Gross core loans and advances to customers that are past due but not impaired</b> |                         |             |              |               |                |            |         |
| Total capital exposure   | –                       | 71 077      | 526          | 16 210        | 1 139          | 10 402     | 99 354  |
| Amount in arrears  | –                       | 2 965       | 49           | 1 333         | 171            | 7 847      | 12 365  |
| <b>Gross core loans and advances to customers that are impaired</b>                  |                         |             |              |               |                |            |         |
| Total capital exposure   | 109 349                 | 9 652       | 15 592       | 27 074        | 21 400         | 73 108     | 256 175 |
| Amount in arrears  | –                       | 68          | 161          | 1 944         | 7 688          | 66 217     | 76 078  |

(continued)

**An age analysis of past due and default core loans and advances to customers at 31 March 2017  
(based on total capital exposure)**

|  £'000 | Current watchlist loans | 1 – 60 days | 61 – 90 days | 91 – 180 days | 181 – 365 days | > 365 days | Total   |
|---|-------------------------|-------------|--------------|---------------|----------------|------------|---------|
| <b>Past due (1 – 60 days)</b>   | –                       | 48 003      | –            | –             | –              | –          | 48 003  |
| <b>Special mention</b>  | –                       | 20 028      | 2 557        | –             | –              | –          | 22 585  |
| Special mention (1 – 90 days)   | –                       | 20 028      | –            | –             | –              | –          | 20 028  |
| Special mention (61 – 90 days and item well secured)                                    | –                       | –           | 2 557        | –             | –              | –          | 2 557   |
| <b>Default</b>  | 68 069                  | 38 143      | 1 617        | 63 707        | 16 205         | 72 606     | 260 347 |
| Sub-standard  | 39 561                  | 27 622      | 1 614        | 48 839        | 11 849         | 51 120     | 180 605 |
| Doubtful  | 27 970                  | 10 508      | –            | 13 324        | 3 458          | 13 644     | 68 904  |
| Loss  | 538                     | 13          | 3            | 1 544         | 898            | 7 842      | 10 838  |
| <b>Total</b>  | 68 069                  | 106 174     | 4 174        | 63 707        | 16 205         | 72 606     | 330 935 |

**An age analysis of past due and default core loans and advances to customers at 31 March 2017  
(based on actual amount in arrears)**

|  £'000 | Current watchlist loans | 1 – 60 days | 61 – 90 days | 91 – 180 days | 181 – 365 days | > 365 days | Total  |
|--|-------------------------|-------------|--------------|---------------|----------------|------------|--------|
| <b>Past due (1 – 60 days)</b>  | –                       | 1 094       | –            | –             | –              | –          | 1 094  |
| <b>Special mention</b>   | –                       | 63          | 127          | –             | –              | –          | 190    |
| Special mention (1 – 90 days)  | –                       | 63          | –            | –             | –              | –          | 63     |
| Special mention (61 – 90 days and item well secured)                                     | –                       | –           | 127          | –             | –              | –          | 127    |
| <b>Default</b>   | –                       | 706         | 46           | 3 341         | 7 517          | 57 851     | 69 461 |
| Sub-standard   | –                       | 670         | 43           | 1 018         | 3 884          | 45 313     | 50 928 |
| Doubtful   | –                       | 25          | –            | 789           | 2 735          | 4 708      | 8 257  |
| Loss   | –                       | 11          | 3            | 1 534         | 898            | 7 830      | 10 276 |
| <b>Total</b>   | –                       | 1 863       | 173          | 3 341         | 7 517          | 57 851     | 70 745 |

## An age analysis of past due and default core loans and advances to customers at 31 March 2016 (based on total capital exposure)

|  £'000 | Current watchlist loans | 1 – 60 days   | 61 – 90 days  | 91 – 180 days | 181 – 365 days | > 365 days    | Total          |
|---|-------------------------|---------------|---------------|---------------|----------------|---------------|----------------|
| <b>Past due (1 – 60 days)</b>   | –                       | 65 880        | –             | –             | –              | –             | 65 880         |
| <b>Special mention</b>  | –                       | 4 828         | 526           | –             | –              | –             | 5 354          |
| Special mention (1 – 90 days)   | –                       | 4 828         | –             | –             | –              | –             | 4 828          |
| Special mention (61 – 90 days and item well secured)                                    | –                       | –             | 526           | –             | –              | –             | 526            |
| <b>Default</b>  | <b>138 988</b>          | <b>10 021</b> | <b>15 592</b> | <b>43 284</b> | <b>22 539</b>  | <b>83 510</b> | <b>313 934</b> |
| Sub-standard  | 72 254                  | 369           | 3 828         | 23 327        | 6 361          | 58 079        | 164 218        |
| Doubtful  | 65 328                  | 9 652         | 11 755        | 18 950        | 15 413         | 4 352         | 125 450        |
| Loss  | 1 406                   | –             | 9             | 1 007         | 765            | 21 079        | 24 266         |
| <b>Total</b>  | <b>138 988</b>          | <b>80 729</b> | <b>16 118</b> | <b>43 284</b> | <b>22 539</b>  | <b>83 510</b> | <b>385 168</b> |

## An age analysis of past due and default core loans and advances to customers at 31 March 2016 (based on actual amount in arrears)

|  £'000 | Current watchlist loans | 1 – 60 days  | 61 – 90 days | 91 – 180 days | 181 – 365 days | > 365 days    | Total         |
|--|-------------------------|--------------|--------------|---------------|----------------|---------------|---------------|
| <b>Past due (1 – 60 days)</b>  | –                       | 2 959        | –            | –             | –              | –             | 2 959         |
| <b>Special mention</b>   | –                       | 6            | 49           | –             | –              | –             | 55            |
| Special mention (1 – 90 days)  | –                       | 6            | –            | –             | –              | –             | 6             |
| Special mention (61 – 90 days and item well secured)                                     | –                       | –            | 49           | –             | –              | –             | 49            |
| <b>Default</b>   | –                       | <b>68</b>    | <b>161</b>   | <b>3 277</b>  | <b>7 859</b>   | <b>74 064</b> | <b>85 429</b> |
| Sub-standard   | –                       | 1            | 39           | 1 383         | 3 343          | 48 662        | 53 428        |
| Doubtful   | –                       | 67           | 114          | 887           | 3 751          | 4 352         | 9 171         |
| Loss   | –                       | –            | 8            | 1 007         | 765            | 21 050        | 22 830        |
| <b>Total</b>   | –                       | <b>3 033</b> | <b>210</b>   | <b>3 277</b>  | <b>7 859</b>   | <b>74 064</b> | <b>88 443</b> |

(continued)

## An analysis of core loans and advances to customers

|  £'000 | Gross core loans and advances that are neither past due nor impaired | Gross core loans and advances that are past due but not impaired | Gross core loans and advances that are impaired | Total gross core loans and advances (actual capital exposure) | Specific impairments | Portfolio impairments | Total net core loans and advances (actual capital exposure) | Actual amount in arrears |
|---|--|--|---|---|----------------------|-----------------------|---|--------------------------|
| <b>At 31 March 2017</b>   |  |  |   |   |                      |                       |   |                          |
| <b>Current core loans and advances</b>  | 8 394 580  | –  | –   | 8 394 580   | –                    | (43 388)              | 8 351 192   | –                        |
| <b>Past due (1 – 60 days)</b>   | –  | 48 003   | –   | 48 003  | –                    | –                     | 48 003  | 1 094                    |
| <b>Special mention</b>  | –  | 22 585   | –   | 22 585  | –                    | –                     | 22 585  | 190                      |
| Special mention (1 – 90 days)   | –  | 20 028   | –   | 20 028  | –                    | –                     | 20 028  | 63                       |
| Special mention (61 – 90 days and item well secured)                                    | –  | 2 557  | –   | 2 557   | –                    | –                     | 2 557   | 127                      |
| <b>Default</b>  | 6 993  | 35 057   | 218 297   | 260 347   | (83 488)             | –                     | 176 859   | 69 461                   |
| Sub-standard  | 6 993  | 35 057   | 138 555   | 180 605   | (38 237)             | –                     | 142 368   | 50 928                   |
| Doubtful  | –  | –  | 68 904  | 68 904  | (37 430)             | –                     | 31 474  | 8 257                    |
| Loss  | –  | –  | 10 838  | 10 838  | (7 821)              | –                     | 3 017   | 10 276                   |
| <b>Total</b>  | <b>8 401 573</b>   | <b>105 645</b>   | <b>218 297</b>                                  | <b>8 725 515</b>  | <b>(83 488)</b>      | <b>(43 388)</b>       | <b>8 598 639</b>  | <b>70 745</b>            |
| <b>At 31 March 2016</b>   |  |  |   |   |                      |                       |   |                          |
| <b>Current core loans and advances</b>  | 7 539 409  | –  | –   | 7 539 409   | –                    | (21 400)              | 7 518 009   | –                        |
| <b>Past due (1 – 60 days)</b>   | –  | 65 880   | –   | 65 880  | –                    | –                     | 65 880  | 2 959                    |
| <b>Special mention</b>  | –  | 5 354  | –   | 5 354   | –                    | –                     | 5 354   | 55                       |
| Special mention (1 – 90 days)   | –  | 4 828  | –   | 4 828   | –                    | –                     | 4 828   | 6                        |
| Special mention (61 – 90 days and item well secured)                                    | –  | 526  | –   | 526   | –                    | –                     | 526   | 49                       |
| <b>Default</b>  | 29 639   | 28 120   | 256 175   | 313 934   | (121 791)            | –                     | 192 143   | 85 429                   |
| Sub-standard  | 29 639   | 28 120   | 106 459   | 164 218   | (32 379)             | –                     | 131 839   | 53 428                   |
| Doubtful  | –  | –  | 125 450   | 125 450   | (69 827)             | –                     | 55 623  | 9 171                    |
| Loss  | –  | –  | 24 266  | 24 266  | (19 585)             | –                     | 4 681   | 22 830                   |
| <b>Total</b>  | <b>7 569 048</b>   | <b>99 354</b>  | <b>256 175</b>                                  | <b>7 924 577</b>  | <b>(121 791)</b>     | <b>(21 400)</b>       | <b>7 781 386</b>  | <b>88 443</b>            |

## An analysis of core loans and advances to customers and impairments by counterparty type

|  £'000 | Private client, professional and high net worth individuals | Corporate sector | Insurance, financial services (excluding sovereign) | Public and government sector (including central banks) | Total core loans and advances to customers |
|---|---|------------------|---|--|--|
| <b>At 31 March 2017</b>   |   |                  |   |  |  |
| <b>Current core loans and advances</b>  | <b>3 252 498</b>  | <b>3 673 173</b> | <b>1 321 251</b>                                    | <b>147 658</b>   | <b>8 394 580</b>                           |
| <b>Past due (1 – 60 days)</b>   | <b>41 973</b>   | <b>5 183</b>     | <b>211</b>  | <b>636</b>   | <b>48 003</b>                              |
| <b>Special mention</b>  | <b>22 111</b>   | <b>402</b>       | <b>3</b>  | <b>69</b>  | <b>22 585</b>                              |
| Special mention (1 – 90 days)   | 20 028  | –                | –   | –  | 20 028                                     |
| Special mention (61 – 90 days and item well secured)                                    | 2 083   | 402              | 3   | 69   | 2 557                                      |
| <b>Default</b>  | <b>245 973</b>  | <b>13 352</b>    | <b>165</b>  | <b>857</b>   | <b>260 347</b>                             |
| Sub-standard  | 176 021   | 4 384            | 8   | 192  | 180 605                                    |
| Doubtful  | 62 844  | 5 704            | 119   | 237  | 68 904                                     |
| Loss  | 7 108   | 3 264            | 38  | 428  | 10 838                                     |
| <b>Total gross core loans and advances to customers</b>                                 | <b>3 562 555</b>  | <b>3 692 110</b> | <b>1 321 630</b>                                    | <b>149 220</b>   | <b>8 725 515</b>                           |
| <b>Total impairments</b>  | <b>(108 189)</b>  | <b>(18 036)</b>  | <b>(101)</b>  | <b>(550)</b>   | <b>(126 876)</b>                           |
| Specific impairments  | (76 763)  | (6 074)          | (101)   | (550)  | (83 488)                                   |
| Portfolio impairments   | (31 426)  | (11 962)         | –   | –  | (43 388)                                   |
| <b>Net core loans and advances to customers</b>   | <b>3 454 366</b>  | <b>3 674 074</b> | <b>1 321 529</b>                                    | <b>148 670</b>   | <b>8 598 639</b>                           |
| <b>At 31 March 2016</b>   |   |                  |   |  |  |
| <b>Current core loans and advances</b>  | <b>3 296 034</b>  | <b>3 140 362</b> | <b>971 565</b>                                      | <b>131 448</b>   | <b>7 539 409</b>                           |
| <b>Past due (1 – 60 days)</b>   | <b>53 707</b>   | <b>10 833</b>    | <b>41</b>   | <b>1 299</b>   | <b>65 880</b>                              |
| <b>Special mention</b>  | <b>4 995</b>  | <b>211</b>       | <b>2</b>  | <b>146</b>   | <b>5 354</b>                               |
| Special mention (1 – 90 days)   | 4 828   | –                | –   | –  | 4 828                                      |
| Special mention (61 – 90 days and item well secured)                                    | 167   | 211              | 2   | 146  | 526  |
| <b>Default</b>  | <b>283 815</b>  | <b>27 930</b>    | <b>165</b>  | <b>2 024</b>   | <b>313 934</b>                             |
| Sub-standard  | 144 030   | 18 786           | 2   | 1 400  | 164 218                                    |
| Doubtful  | 118 168   | 6 910            | 122   | 250  | 125 450                                    |
| Loss  | 21 617  | 2 234            | 41  | 374  | 24 266                                     |
| <b>Total gross core loans and advances to customers</b>                                 | <b>3 638 551</b>  | <b>3 179 336</b> | <b>971 773</b>                                      | <b>134 917</b>   | <b>7 924 577</b>                           |
| <b>Total impairments</b>  | <b>(128 224)</b>  | <b>(14 357)</b>  | <b>(102)</b>  | <b>(508)</b>   | <b>(143 191)</b>                           |
| Specific impairments  | (106 824)   | (14 357)         | (102)   | (508)  | (121 791)                                  |
| Portfolio impairments   | (21 400)  | –                | –   | –  | (21 400)                                   |
| <b>Net core loans and advances to customers</b>   | <b>3 510 327</b>  | <b>3 164 979</b> | <b>971 671</b>                                      | <b>134 409</b>   | <b>7 781 386</b>                           |

(continued)

## An analysis of core loans and advances by risk category at 31 March 2017

| £'000  | Gross core loans | Gross defaults | Aggregate collateral and other credit enhancements on defaults | Balance sheet impairments | Income statement impairments* |
|--|------------------|----------------|--|---------------------------|-------------------------------|
| <b>Lending collateralised by property</b>                  | <b>1 963 754</b> | <b>227 515</b> | <b>167 972</b>   | <b>(70 633)</b>           | <b>(45 114)</b>               |
| <b>Commercial real estate</b>                              | <b>1 190 836</b> | <b>80 987</b>  | <b>48 998</b>  | <b>(31 989)</b>           | <b>(21 748)</b>               |
| Commercial real estate – investment                        | 934 117          | 40 120         | 30 773   | (9 347)                   | (12 373)                      |
| Commercial real estate – development                       | 149 188          | 4 768          | 1 680  | (3 088)                   | –                             |
| Commercial vacant land and planning                        | 107 531          | 36 099         | 16 545   | (19 554)                  | (9 375)                       |
| <b>Residential real estate</b>                             | <b>772 918</b>   | <b>146 528</b> | <b>118 974</b>   | <b>(38 644)</b>           | <b>(23 366)</b>               |
| Residential real estate – investment                       | 262 844          | 46 841         | 43 018   | (9 222)                   | (11 126)                      |
| Residential real estate – development                      | 458 441          | 77 250         | 61 727   | (19 754)                  | (10 615)                      |
| Residential vacant land and planning                       | 51 633           | 22 437         | 14 229   | (9 668)                   | (1 625)                       |
| <b>High net worth and other private client lending</b>     | <b>1 598 801</b> | <b>18 458</b>  | <b>17 139</b>  | <b>(6 130)</b>            | <b>(1 928)</b>                |
| Mortgages  | 1 228 877        | 4 906          | 6 957  | (1 237)                   | ( 637)                        |
| High net worth and specialised lending                     | 369 924          | 13 552         | 10 182   | (4 893)                   | (1 291)                       |
| <b>Corporate and other lending</b>                         | <b>5 162 960</b> | <b>14 374</b>  | <b>7 649</b>   | <b>(6 725)</b>            | <b>(5 965)</b>                |
| Acquisition finance  | 1 309 335        | –              | –  | –                         | (1 951)                       |
| Asset-based lending  | 311 628          | –              | –  | –                         | –                             |
| Fund finance   | 861 140          | –              | –  | –                         | –                             |
| Other corporate and financial institutions and governments | 718 760          | –              | –  | –                         | –                             |
| Asset finance  | 1 488 142        | 10 483         | 3 942  | (6 541)                   | (5 630)                       |
| Small ticket asset finance                                 | 1 062 069        | 10 483         | 3 942  | (6 541)                   | (5 630)                       |
| Large ticket asset finance                                 | 426 073          | –              | –  | –                         | –                             |
| Project finance  | 464 142          | 3 891          | 3 707  | ( 184)                    | ( 176)                        |
| Resource finance   | 9 813            | –              | –  | –                         | 1 792                         |
| <b>Portfolio impairments</b>                               | <b>–</b>         | <b>–</b>       | <b>–</b>   | <b>(43 388)</b>           | <b>(21 988)</b>               |
| <b>Total</b>   | <b>8 725 515</b> | <b>260 347</b> | <b>192 760</b>   | <b>(126 876)</b>          | <b>(74 995)</b>               |

\* Where a positive number represents a recovery.

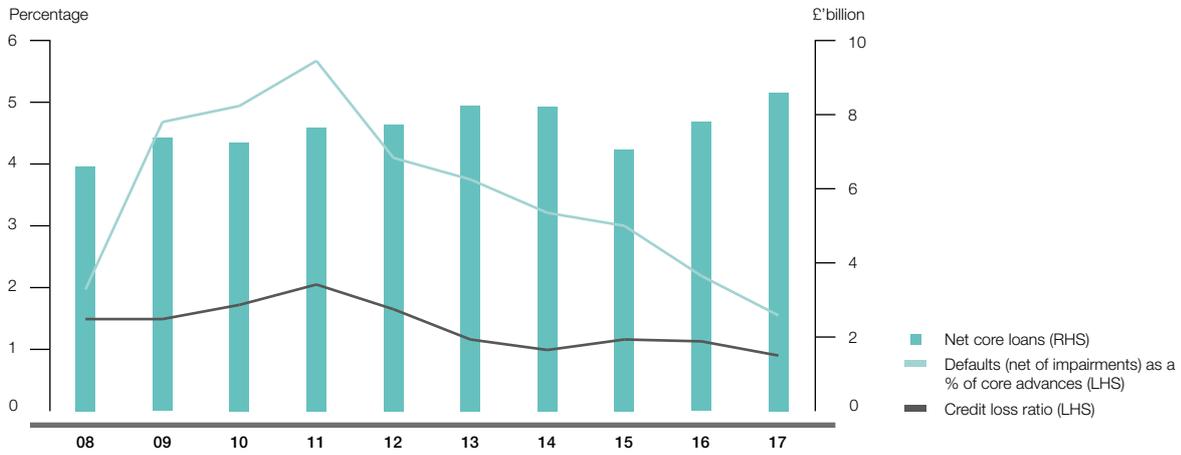
## An analysis of core loans and advances by risk category at 31 March 2016

| £'000   | Gross core loans | Gross defaults | Aggregate collateral and other credit enhancements on defaults | Balance sheet impairments | Income statement impairments* |
|---|------------------|----------------|--|---------------------------|-------------------------------|
| <b>Lending collateralised by property</b>                   | <b>2 179 999</b> | <b>264 283</b> | <b>168 722</b>   | <b>(101 064)</b>          | <b>(75 732)</b>               |
| <b>Commercial real estate</b>                               | <b>1 314 745</b> | <b>108 746</b> | <b>64 068</b>  | <b>(45 030)</b>           | <b>(32 441)</b>               |
| Commercial real estate – investment                         | 1 096 376        | 61 090         | 43 958   | (17 151)                  | (21 155)                      |
| Commercial real estate – development                        | 109 086          | 11 138         | 3 647  | (7 491)                   | (634)                         |
| Commercial vacant land and planning                         | 109 283          | 36 518         | 16 463   | (20 388)                  | (10 652)                      |
| <b>Residential real estate</b>                              | <b>865 254</b>   | <b>155 537</b> | <b>104 654</b>   | <b>(56 034)</b>           | <b>(43 291)</b>               |
| Residential real estate – investment                        | 298 740          | 72 449         | 55 151   | (20 907)                  | (13 353)                      |
| Residential real estate – development                       | 516 352          | 56 651         | 30 390   | (26 854)                  | (24 747)                      |
| Residential vacant land and planning                        | 50 162           | 26 437         | 19 113   | (8 273)                   | (5 191)                       |
| <b>High net worth and other private client lending</b>      | <b>1 458 552</b> | <b>19 532</b>  | <b>18 650</b>  | <b>(5 760)</b>            | <b>(8 194)</b>                |
| Mortgages   | 1 146 241        | 4 307          | 7 489  | (600)                     | (49)                          |
| High net worth and specialised lending                      | 312 311          | 15 225         | 11 161   | (5 160)                   | (8 145)                       |
| <b>Corporate and other lending</b>                          | <b>4 286 026</b> | <b>30 119</b>  | <b>15 152</b>  | <b>(14 967)</b>           | <b>(14 810)</b>               |
| Acquisition finance   | 899 190          | –              | –  | –                         | (1 284)                       |
| Asset-based lending   | 274 173          | –              | –  | –                         | –                             |
| Fund finance  | 673 379          | –              | –  | –                         | –                             |
| Other corporates and financial institutions and governments | 766 815          | –              | –  | –                         | –                             |
| Asset finance   | 1 205 400        | 11 891         | 5 961  | (5 930)                   | (4 223)                       |
| Small ticket asset finance                                  | 932 865          | 11 891         | 5 961  | (5 930)                   | (4 223)                       |
| Large ticket asset finance                                  | 272 535          | –              | –  | –                         | –                             |
| Project finance   | 449 266          | 3 708          | 3 708  | –                         | (2 699)                       |
| Resource finance  | 17 803           | 14 520         | 5 483  | (9 037)                   | (6 604)                       |
| <b>Portfolio impairments</b>                                | <b>–</b>         | <b>–</b>       | <b>–</b>   | <b>(21 400)</b>           | <b>12 782</b>                 |
| <b>Total</b>  | <b>7 924 577</b> | <b>313 934</b> | <b>202 524</b>   | <b>(143 191)</b>          | <b>(85 954)</b>               |

\* Where a positive number represents a recovery or provision released.

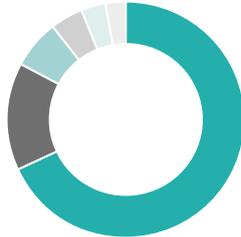
(continued)

### Asset quality trends



### Additional information

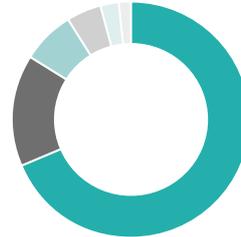
#### An analysis of gross core loans and advances to customers by country of exposure



**31 March 2017**

£8 726 million

|                       |       |
|-----------------------|-------|
| United Kingdom        | 68.2% |
| Europe (excluding UK) | 14.6% |
| North America         | 6.9%  |
| Asia                  | 4.3%  |
| Australia             | 3.3%  |
| Other                 | 2.7%  |



**31 March 2016**

£7 925 million

|                       |       |
|-----------------------|-------|
| United Kingdom        | 68.9% |
| Europe (excluding UK) | 14.9% |
| North America         | 7.4%  |
| Asia                  | 4.6%  |
| Australia             | 2.7%  |
| Other                 | 1.5%  |

## Collateral

A summary of total collateral is provided in the table below.

| £'000                                     | Collateral held against |  | Total             |
|---|-------------------------|--|-------------------|
|   | Core loans and advances | Other credit and counterparty exposures* |                   |
| <b>At 31 March 2017</b>                   |                         |  |                   |
| Eligible financial collateral             | <b>911 474</b>          | <b>664 898</b>                           | <b>1 576 372</b>  |
| Listed shares                             | 692 067                 | 84 723                                   | 776 790           |
| Cash                                      | 219 407                 | 194 463                                  | 413 870           |
| Debt securities issued by sovereigns      | –                       | 385 712                                  | 385 712           |
| <b>Property charge</b>                    | <b>5 121 750</b>        | <b>202 096</b>                           | <b>5 323 846</b>  |
| Residential property                      | 2 551 729               | 202 096                                  | 2 753 825         |
| Residential development                   | 961 844                 | –  | 961 844           |
| Commercial property developments          | 367 925                 | –  | 367 925           |
| Commercial property investments           | 1 240 252               | –  | 1 240 252         |
| <b>Other collateral</b>                   | <b>4 884 052</b>        | <b>199 809</b>                           | <b>5 083 861</b>  |
| Unlisted shares                           | 670 406                 | –  | 670 406           |
| Charges other than property               | 3 849                   | 199 809                                  | 203 658           |
| Debtors, stock and other corporate assets | 3 177 267               | –  | 3 177 267         |
| Guarantees                                | 823 122                 | –  | 823 122           |
| Other                                     | 209 408                 | –  | 209 408           |
| <b>Total collateral</b>                   | <b>10 917 276</b>       | <b>1 066 803</b>                         | <b>11 984 079</b> |
| <b>At 31 March 2016</b>                   |                         |  |                   |
| Eligible financial collateral             | <b>313 156</b>          | <b>399 786</b>                           | <b>712 942</b>    |
| Listed shares                             | 242 551                 | 76 126                                   | 318 677           |
| Cash                                      | 70 605                  | 109 180                                  | 179 785           |
| Debt securities issued by sovereigns      | –                       | 214 480                                  | 214 480           |
| <b>Property charge</b>                    | <b>4 940 344</b>        | <b>209 478</b>                           | <b>5 149 822</b>  |
| Residential property                      | 2 457 252               | 209 478                                  | 2 666 730         |
| Residential development                   | 780 534                 | –  | 780 534           |
| Commercial property developments          | 187 484                 | –  | 187 484           |
| Commercial property investments           | 1 515 074               | –  | 1 515 074         |
| <b>Other collateral</b>                   | <b>4 247 959</b>        | <b>135 508</b>                           | <b>4 383 467</b>  |
| Unlisted shares                           | 682 021                 | –  | 682 021           |
| Charges other than property               | 21 573                  | 135 508                                  | 157 081           |
| Debtors, stock and other corporate assets | 2 727 354               | –  | 2 727 354         |
| Guarantees                                | 650 988                 | –  | 650 988           |
| Other                                     | 166 023                 | –  | 166 023           |
| <b>Total collateral</b>                   | <b>9 501 459</b>        | <b>744 772</b>                           | <b>10 246 231</b> |

\* A large percentage of these exposures (for example, bank placements) are to highly rated financial institutions where limited collateral would be required due to the nature of the exposure.

*Investment risk in the banking book represents a moderate percentage of our total assets and is managed within appropriate risk limits*

### Investment risk in the banking book

#### Investment risk description

Investment risk in the banking book arises primarily from the following activities conducted within the group:

- **Principal Investments:** Investments are selected based on the track record of management, the attractiveness of the industry and the ability to build value for the existing business by implementing an agreed strategy. Investments in listed shares may arise on the IPO of one of our investments.

Additionally, listed investments may be considered where we believe that the market is mispricing the value of the underlying security or where there is the opportunity to stimulate corporate activity

- **Lending transactions:** The manner in which we structure certain transactions results in equity, warrant and profit shares being held, predominantly within unlisted companies
- **Property activities:** We source development, investment and trading opportunities to create value and trade for profit within agreed risk parameters.

#### Management of investment risk

As investment risk arises from a variety of activities conducted by the group, the monitoring and measurement thereof varies across transactions and/or type of activity. Independent credit and investment committees exist in each geography where we assume investment risk.

| Nature of investment risk   | Management of risk  |
|---|---|
| Listed equities   | Investment committee, market risk management, BRCC and GRCC |
| Corporate principal investments   | Investment committee, BRCC and GRCC                         |
| Embedded derivatives, profit shares and investments arising from lending transactions | Credit risk management committees, BRCC and GRCC            |
| Investment and trading properties   | Investment committee, BRCC and GRCC                         |

Risk appetite limits and targets are set to manage our exposure to equity and investment risk. An assessment of exposures against limits and targets as well as stress testing scenario analysis are performed and reported to GRCC and BRCC. As a matter of course, concentration risk is avoided and investments are well spread across geographies and industries.

#### Valuation and accounting methodologies



For a description of our valuation principles and methodologies refer to pages 141 to 146 and pages 170 to 182 for factors taken into consideration in determining fair value.

We have a low level of assets exposed to the volatility of IFRS fair value accounting with level 3 assets amounting to 3.70% of total assets.

The table below provides an analysis of income and revaluations recorded with respect to these investments.

| <br>£'000<br>Category | Income/(loss) (pre-funding costs) |               |               |               | Fair value through equity |
|--|-----------------------------------|---------------|---------------|---------------|---------------------------|
|  | Unrealised*                       | Realised*     | Dividends     | Total         |                           |
| <b>For the year to 31 March 2017</b>   |                                   |               |               |               |                           |
| Unlisted investments   | 24 391                            | 38 512        | 11 066        | 73 969        | 624                       |
| Listed equities  | (20 442)                          | 21            | 1 273         | (19 148)      | (2 831)                   |
| Investment and trading properties  | (14 892)                          | 18 341        | –             | 3 449         | –                         |
| Warrants, profit shares and other embedded derivatives   | (7 035)                           | –             | –             | (7 035)       | –                         |
| <b>Total</b>   | <b>(17 978)</b>                   | <b>56 874</b> | <b>12 339</b> | <b>51 235</b> | <b>(2 207)</b>            |
| <b>For the year to 31 March 2016</b>   |                                   |               |               |               |                           |
| Unlisted investments   | 15 674                            | 14 099        | 15 419        | 45 192        | 184                       |
| Listed equities  | 2 340                             | (7 249)       | –             | (4 909)       | 1 424                     |
| Investment and trading properties  | (3 145)                           | 2 364         | –             | (781)         | –                         |
| Warrants, profit shares and other embedded derivatives   | (2 452)                           | 3 469         | –             | 1 017         | –                         |
| <b>Total</b>   | <b>12 417</b>                     | <b>12 683</b> | <b>15 419</b> | <b>40 519</b> | <b>1 608</b>              |

\* In a year of realisation, any prior period mark-to-market gains/losses recognised are reversed in the unrealised line item.

Unrealised revaluation gains, recognised in the profit and loss account, are included in common equity tier 1 capital. In line with the Capital Requirements Regulation, for the year ended 31 March 2017, Investec Bank plc did not recognise equity revaluation gains directly to equity, in regulatory capital.

(continued)

**Summary of investments held and stress testing analyses**

The balance sheet value of investments is indicated in the table below.

| <br><b>£'000</b><br><b>Category</b> | <b>On-balance<br/>sheet<br/>value of<br/>investments<br/>31 March<br/>2017</b> | <b>Valuation<br/>change<br/>stress test<br/>31 March<br/>2017*</b> | <b>On-balance<br/>sheet<br/>value of<br/>investments<br/>31 March<br/>2016</b> | <b>Valuation<br/>change<br/>stress test<br/>31 March<br/>2016*</b> |
|--|--|--|--|--|
|  | Unlisted investments   | 378 088  | 56 713   | 331 921  |
| Listed equities  | 76 478   | 19 120   | 87 940   | 21 985   |
| <b>Total investment portfolio</b>  | <b>454 566</b>   | <b>75 833</b>  | <b>419 861</b>   | <b>71 773</b>  |
| Investment and trading properties  | 143 648  | 27 280   | 174 573  | 27 009   |
| Warrants, profit shares and other embedded derivatives   | 18 194   | 6 368  | 32 902   | 11 516   |
| <b>Total</b>   | <b>616 408</b>   | <b>109 481</b>   | <b>627 336</b>   | <b>110 298</b>   |

\* In order to assess our earnings sensitivity to a movement in the valuation of these investments the following stress testing parameters are applied:

**Stress test values applied**

|  |     |
|--|-----|
| Unlisted investments                                   | 15% |
| Listed equities  | 25% |
| Trading properties                                     | 20% |
| Investment properties                                  | 10% |
| Warrants, profit shares and other embedded derivatives | 35% |

**Stress testing summary**

Based on the information at 31 March 2017, as reflected above, we could have a £109 million reversal in revenue (which assumes a year in which there is a 'severe stress scenario' simultaneously across all asset classes). This would not cause the group to report a loss but could have a significantly negative impact on earnings for that period. The probability of all these asset classes in all geographies in which we operate being negatively impacted at the same time is very low, although the probability of listed equities being negatively impacted at the same time is very high.

**Capital requirements**

In terms of CRD IV capital requirements for Investec Bank plc, unlisted and listed equities within the banking book are considered in the calculation of capital required for credit risk.



Refer to page 100 for further detail.

**An analysis of the investment portfolio, warrants, profit shares and other embedded derivatives****31 March 2017**

£473 million

|                            |       |
|----------------------------|-------|
| Manufacturing and commerce | 27.9% |
| Real estate                | 22.5% |
| Finance and insurance      | 18.0% |
| Retailer and wholesalers   | 8.4%  |
| Transport                  | 7.2%  |
| Mining and resources       | 7.2%  |
| Communication              | 7.2%  |
| Business services          | 1.3%  |
| Other                      | 0.3%  |

## Securitisation/ structured credit activities exposures

### Overview

The group's definition of securitisation/structured credit activities (as explained below) is wider than the definition as applied for regulatory capital purposes, which largely focuses on those securitisations in which the group has achieved significant risk transfer. We, however, believe that the information provided below is meaningful in that it groups all these related activities in order for a reviewer to obtain a fuller picture of the activities that we have conducted in this space. Some of the information provided below overlaps with the group's credit and counterparty exposure information.



*Refer to page 52 for the balance sheet and credit risk classification.*

The group applies the standardised approach in the assessment of regulatory capital for securitisation exposures within its banking book and trading book. The trading book exposures at 31 March 2017 are not material, and therefore no further information is disclosed for these positions. The information below sets out the initiatives we have focused on over the past few years, albeit that most of these business lines have been curtailed given the changes in the securitisation market and given the strategic divestments Investec has undertaken in the last couple of years.

The primary focus for new securitisation transactions remains to provide a cost effective, alternative source of financing to the bank.

During the year we did not undertake any new securitisation transactions.

We hold rated structured credit instruments. These exposures are largely in the UK and US and amount to £339 million at 31 March 2017 (31 March 2016: £343 million). This is intended as a hold to maturity portfolio rather than a trading portfolio. Therefore, since our commercial intention is to hold these assets to maturity, the portfolio is typically valued on an amortised cost basis. These investments are risk weighted for regulatory capital.

### Accounting policies



*Refer to page 143.*



### Risk management

All existing or proposed exposures to a securitisation or a resecuritisation are analysed on a case-by-case basis, with final approval typically required from the group's global credit committee. The analysis looks through to the historical and expected future performance of the underlying assets, the position of the relevant tranche in the capital structure as well as analysis of the cash flow waterfall under a variety of stress scenarios. External ratings are presented, but only for information purposes since the bank principally relies on its own internal risk assessment. Overarching these transaction level principles is the board-approved risk appetite policy, which details the group's appetite for such exposures, and each exposure is considered relative to the group's overall risk appetite. We can use explicit credit risk mitigation techniques where required, however, the group prefers to address and manage these risks by only approving exposures to which the group has explicit appetite through the constant and consistent application of the risk appetite policy.

### Credit analysis

In terms of our analysis of our credit and counterparty risk, exposures arising from securitisation/structured credit activities reflect only those exposures to which we consider ourselves to be at risk.

(continued)

| At 31 March<br>Nature of exposure/activity  | Exposure<br>2017<br>£'million | Exposure<br>2016<br>£'million | Balance sheet and<br>credit risk classification       |
|---|-------------------------------|-------------------------------|---|
| Structured credit* (gross exposure)   | 349                           | 355                           | Other debt securities and other loans<br>and advances |
| Rated   | 339                           | 343                           |   |
| Unrated   | 10                            | 12                            |   |
| Loans and advances to customers and third party intermediary<br>originating platforms (mortgage loans) (net exposure) | 141                           | 154                           | Other loans and advances                              |

**\*Analysis of rated and unrated structured credit**

| At 31 March<br>£'million        | 2017       |           |            | 2016       |           |            |
|---------------------------------|------------|-----------|------------|------------|-----------|------------|
|                                 | Rated**    | Unrated   | Total      | Rated**    | Unrated   | Total      |
| US corporate loans              | 136        | –         | 136        | 152        | –         | 152        |
| UK and European RMBS            | 163        | 10        | 173        | 151        | 12        | 163        |
| UK and European ABS             | 4          | –         | 4          | –          | –         | –          |
| UK and European corporate loans | 36         | –         | 36         | 40         | –         | 40         |
| <b>Total</b>                    | <b>339</b> | <b>10</b> | <b>349</b> | <b>343</b> | <b>12</b> | <b>355</b> |

**\*\*Further analysis of rated structured credit at 31 March 2017**

| £'million                       | AAA        | AA         | A         | BBB      | BB       | B        | CCC and<br>below | Total      |
|---------------------------------|------------|------------|-----------|----------|----------|----------|------------------|------------|
| US corporate loans              | 55         | 48         | 33        | –        | –        | –        | –                | 136        |
| UK and European RMBS            | 32         | 91         | 38        | –        | 2        | –        | –                | 163        |
| UK and European ABS             | –          | –          | –         | 4        | –        | –        | –                | 4          |
| UK and European corporate loans | 15         | 14         | 6         | 1        | –        | –        | –                | 36         |
| <b>Total at 31 March 2017</b>   | <b>102</b> | <b>153</b> | <b>77</b> | <b>5</b> | <b>2</b> | <b>–</b> | <b>–</b>         | <b>339</b> |
| <b>Total at 31 March 2016</b>   | <b>148</b> | <b>122</b> | <b>65</b> | <b>6</b> | <b>–</b> | <b>2</b> | <b>–</b>         | <b>343</b> |

## Market risk in the trading book

### Traded market risk description



Traded market risk is the risk that the value of a portfolio of instruments changes as a result of changes in underlying market risk factors such as interest rates, equity prices, commodity prices, exchange rates and volatilities. The Market Risk Management team identifies, quantifies and manages this risk in accordance with Basel standards and policies determined by the board.

The focus of our trading activities is primarily on supporting client activity. Our strategic intent is that proprietary trading should be limited and that trading should be conducted largely to facilitate clients in deal execution. Within our trading activities, we act as principal with clients or the market. Market risk, therefore, exists where we have taken on principal positions resulting from market making, underwriting, investments and limited proprietary trading in the foreign exchange, capital and money markets. The focus of these businesses is primarily on supporting client activity.

### Traded market risk governance structure



To manage, measure and mitigate market risk, we have independent market risk management teams in each geography where we assume market risk. Local limits have been set to keep potential losses within acceptable risk tolerance levels.

A global market risk forum, mandated by the various boards of directors, manages the market risks in accordance with pre-approved principles and policies. Risk limits are reviewed and set at the global market risk forum and ratified at Review ERRF in accordance with the risk appetite defined by the board. The appropriateness of limits is continually assessed with limits reviewed at least annually, in the event of a significant market event or at the discretion of senior management.

### Management and measurement of traded market risk

Market risk management teams review the market risks in the trading books. Detailed risk reports are produced daily for each trading desk and for the aggregate risk of the trading books.

These reports are distributed to management and traders. There is a formal process for management recognition and authorisation for any risk excesses incurred. The production of risk reports allows for the monitoring of all positions in the trading book against prescribed limits. Limits are set at trading desk level with aggregate risk across all desks also monitored against overall market risk appetite limits. Trading limits are generally tiered, taking into account liquidity and the inherent risks of traded instruments. Valuation models for new instruments or products are independently validated by market risk before trading can commence. Each traded instrument undergoes various stresses to assess potential losses.

Measurement techniques used to quantify market risk arising from our trading activities include sensitivity analysis, value at risk (VaR), stressed VaR (sVaR), expected shortfall (ES) and extreme value theory (EVT). Stress testing and scenario analysis are used to simulate extreme conditions to supplement these core measures.

VaR numbers are monitored daily at the 95% and 99% confidence intervals, with limits set at the 95% confidence interval. ESs are also monitored daily at the 95% and 99% levels as is the worst case loss in the VaR distribution. Scenario analysis considers the impact of a significant market event on our current trading portfolios. Scenario analysis is done at least once a week and is included in the data presented to Review ERRF.

The accuracy of the VaR model as a predictor of potential loss is continuously monitored through backtesting. This involves comparing the hypothetical (clean) trading revenues arising from the previous

day's closing positions with the one-day VaR calculated for the previous day on these same positions. If the revenue is negative and exceeds the one-day VaR, a backtesting exception is considered to have occurred. Over time we expect the average rate of observed backtesting exceptions to be consistent with the percentile of the VaR statistic being tested.

The market risk capital requirement is calculated using the standardised approach. For certain options, the group has obtained permission from the PRA to use an internal model to calculate the delta for these positions.

The table on the following page contains the 95% one-day VaR figures for the trading businesses and the graphs that follow show the result of backtesting the total daily 99% one-day VaR against profit and loss figures for our trading activities over the reporting period. Based on these graphs, we can gauge the accuracy of the VaR figures, i.e. 99% of the time, the total trading activities are not expected to lose more than the 99% one-day VaR.

(continued)

## VaR

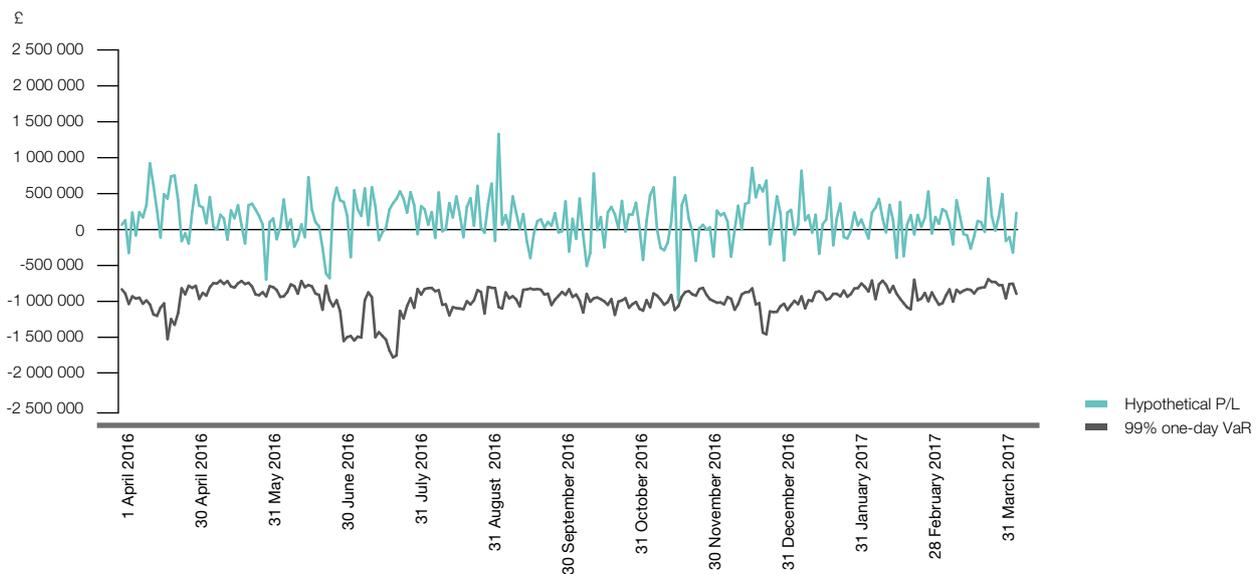


|                        | 31 March 2017 |            |              |            | 31 March 2016 |            |            |            |
|------------------------|---------------|------------|--------------|------------|---------------|------------|------------|------------|
| £'000                  | Year end      | Average    | High         | Low        | Year end      | Average    | High       | Low        |
| <b>(Using 95% VaR)</b> |               |            |              |            |               |            |            |            |
| Equities               | 503           | 547        | 1 317        | 340        | 515           | 557        | 699        | 412        |
| Foreign exchange       | 13            | 34         | 162          | 1          | 37            | 32         | 101        | 12         |
| Interest rates         | 88            | 191        | 287          | 83         | 202           | 195        | 505        | 128        |
| <b>Consolidated*</b>   | <b>547</b>    | <b>586</b> | <b>1 364</b> | <b>373</b> | <b>529</b>    | <b>589</b> | <b>723</b> | <b>488</b> |

\* The consolidated VaR is lower than the sum of the individual VaRs. This arises from the consolidation offset between various asset classes (diversification).

The average VaR utilisation was largely unchanged from 2016. Using hypothetical (clean) profit and loss data for backtesting resulted in zero exceptions over the year at the 99% confidence level, i.e. where the loss was greater than the 99% one-day VaR.

## 99% one-day VaR backtesting



### Expected shortfall

The table below contains the 95% one-day expected shortfall (ES) figures. The 95% one-day ES is the average loss given that the 95% one-day VaR level has been exceeded.

| 95% (one-day)<br>£'000 | 31 March<br>2017 | 31 March<br>2016 |
|------------------------|------------------|------------------|
| Equities               | 731              | 662              |
| Foreign exchange       | 24               | 53               |
| Interest rates         | 118              | 257              |
| <b>Consolidated*</b>   | <b>764</b>       | <b>783</b>       |

\* The consolidated ES is lower than the sum of the individual ESs. This arises from the correlation offset between various asset classes (diversification).

### Stress testing

The table below indicates the potential losses that could arise if the portfolio is stress tested under extreme market conditions. The method used is known as extreme value theory (EVT), the reported stress scenario below calculates the 99% EVT which is a 1-in-8 year possible loss event. These numbers do not assume normality but rather rely on fitting a distribution to the tails of the distribution.

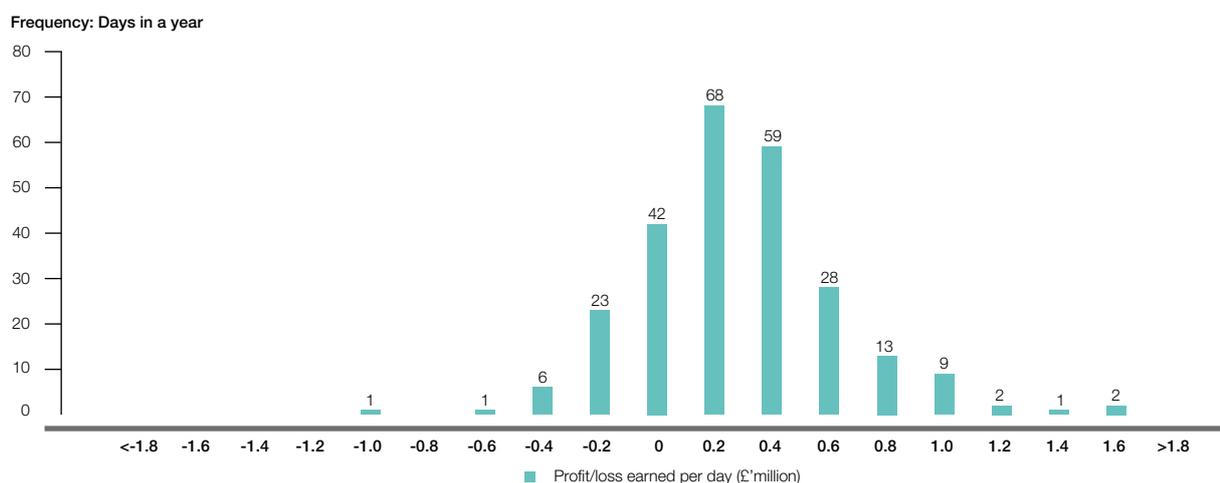
| 31 March 2017          |              |              |              |              |              | 31 March<br>2016 |
|------------------------|--------------|--------------|--------------|--------------|--------------|------------------|
| £'000                  | Year end     | Average      | High         | Low          | Year end     |                  |
| <b>(Using 99% EVT)</b> |              |              |              |              |              |                  |
| Equities               | 1 638        | 1 819        | 9 186        | 767          | 1 549        |                  |
| Foreign exchange       | 114          | 161          | 619          | 23           | 122          |                  |
| Interest rates         | 264          | 486          | 967          | 232          | 470          |                  |
| <b>Consolidated**</b>  | <b>1 949</b> | <b>2 203</b> | <b>4 951</b> | <b>1 373</b> | <b>1 772</b> |                  |

\*\* The consolidated stress test number is lower than the sum of the individual stress test numbers. This arises from the correlation offset between various asset classes (diversification).

### Profit and loss histogram

The histogram below illustrates the distribution of revenue during the financial year for our trading businesses. The distribution is skewed to the profit side and the graph shows that positive trading revenue was realised 182 days out of a total of 252 days in the trading business. The average daily trading revenue generated for the year to 31 March 2017 was £184 716 (2016: £124 250).

### Profit and loss



### Traded market risk mitigation

The Market Risk Management team has a reporting line that is separate from the trading function, thereby ensuring independent oversight. The risk management software is fully integrated with source trading systems, allowing valuation in risk and trading systems to be fully aligned. All valuation models are subject to independent validation, ensuring models used for valuation and risk are validated independently of the front office.

Risk limits are set according to guidelines set out in our risk appetite policy and are set on a statistical and non-statistical basis. Statistical limits include VaR and ES. Full revaluation historical simulation VaR is used over a two-year historical period based on an unweighted time series. Every risk factor is exposed to daily moves with proxies only used when no or limited price history is available, and the resultant one-day VaR is scaled up to a 10-day VaR using the square root of time rule for regulatory purposes. Daily moves are based on both absolute and relative returns as appropriate for the different types of risk factors. Time series data used to calculate these moves is updated on at least a monthly basis. Stressed VaR is calculated in the same way based on a one-year historical period of extreme volatility. The current sVaR period used is mid-2008 to mid-2009, which relates to high levels of volatility experienced during the financial crisis in all markets in which the business holds trading positions.

Non-statistical limits include limits on risk exposure to individual products, transaction tenors, notionals, liquidity, tenor buckets and sensitivities. Current market conditions are taken into account when setting and reviewing these limits.

Risk software is fully integrated with trading systems, while independence is maintained through independent validation of all models and market data used for valuation.

### Traded market risk year in review

There was strong growth in client activity across the interest rate and foreign exchange corporate sales desks within Treasury Products and Distribution. Volatility in the forex markets post Brexit resulted

in increased client activity and interest rate hedging was again supported by good client driven deal flow. There was an increase in both retail and institutional equity and credit-linked product sales within the Financial Products business. Market risk exposure across all asset classes has on average remained low throughout the year.

### Market risk – derivatives

We enter into various derivatives contracts, largely on the back of customer flow for hedging foreign exchange, commodity, equity and interest rate exposures and to a small extent as principal for trading purposes. These include financial futures, options, swaps and forward rate agreements. The risks associated with derivative instruments are monitored in the same manner as for the underlying instruments. Risks are also measured across the product range to take into account possible correlations.



*Information showing our derivative trading portfolio over the reporting period on the basis of the notional principal and the fair value of all derivatives can be found on pages 192 and 193.*

The notional principal indicates our activity in the derivatives market and represents the aggregate size of total outstanding contracts at year end. The fair value of a derivative financial instrument represents the present value of the positive or negative cash flows which would have occurred had we closed out the rights and obligations arising from that instrument in an orderly market transaction at year end. Both these amounts reflect only derivatives exposure and exclude the value of the physical financial instruments used to hedge these positions.

## Balance sheet risk management

### Balance sheet risk description

Balance sheet risk encompasses the financial risks relating to our asset and liability portfolios, comprising market liquidity, funding, concentration, encumbrance and non-trading interest rate risk.

### Balance sheet risk governance structure and risk mitigation

Under delegated authority of the board, the group has established asset and liability monitoring committees (ALCOs) within each core geography in which it operates, using regional expertise and local market access as appropriate. The ALCOs are mandated to ensure independent supervision of liquidity risk and non-trading interest rate risk within a board-approved risk appetite.

The size, materiality, complexity, maturity and depth of the market as well as access to stable funds are all inputs considered when establishing the liquidity and non-trading interest rate risk appetite for each geographic region. Specific statutory requirements may further dictate special policies to be adopted in a region.

Detailed policies cover both domestic and foreign currency funds and set out sources and amounts of funds necessary to ensure the continuation of our operations without undue interruption. We seek to hedge residual currency exchange risk arising from deposit and loan banking activities where it is practical and effective to do so.

In terms of regulatory requirements and the group's liquidity policy, Investec plc (and its subsidiaries) are ring-fenced from Investec Limited (and its subsidiaries) (and *vice versa*) and both legal entities are therefore required to be self-funded.

The ALCOs comprise the group risk director, the head of balance sheet risk, the head of risk, the head of corporate and institutional banking activities, head of private banking distribution channels, economists, the treasurer, divisional heads, and the balance sheet risk management team. The ALCOs formally meet on a monthly basis to review the exposures that lie within the balance sheet together with market conditions, and decide on strategies to mitigate any undesirable liquidity risk and non-trading interest rate risk. The Central Treasury function within each region is mandated to holistically manage the liquidity mismatch and non-trading interest rate risk arising from our asset and liability portfolios on a day-to-day basis.

The treasurers are required to exercise tight control of funding, liquidity, concentration and non-trading interest rate risk within parameters defined by the board-approved risk appetite policy. Non-trading interest rate risk and asset funding requirements are transferred from the originating business to the treasury function.

The central treasury, by core geography, directs pricing for all deposit products, establishes and maintains access to stable funds with the appropriate tenor and pricing characteristics, and manages liquid securities and collateral, thus providing prudential management and a flexible response to volatile market conditions. The Central Treasury functions are the sole interface to the market for both cash and derivative transactions.

We maintain an internal funds transfer pricing system based on prevailing market rates. Our funds transfer pricing system charges the businesses the price of short-term and long-term liquidity taking into account the behavioural duration of the asset. The costs and risks of liquidity are clearly and transparently attributed to business lines and are understood by business line management, thereby ensuring that price of liquidity is integrated into business level decision-making and drives the appropriate mix of sources and uses of funds.

The balance sheet risk management team, in their respective geographies based within Group Risk Management, independently identify, quantify and monitor risks, providing daily independent governance and oversight of the treasury activities and the execution of the bank's policy, continuously assessing the risks while taking changes in market conditions into account. In carrying out its duties, the balance sheet risk management team monitors historical liquidity trends, tracks prospective on – and off-balance sheet liquidity obligations, identifies and measures internal and external liquidity warning signals which permit early detection of potential liquidity concerns through daily liquidity reporting, and further perform scenario analysis which quantifies our exposure, thus providing a comprehensive and consistent governance framework. The balance sheet risk management team

proactively identifies proposed regulatory developments, best risk practice, and measures adopted in the broader market, and implements changes to the bank's risk management and governance framework where relevant.

Scenario modelling and rigorous daily liquidity stress tests are designed to measure and manage the liquidity position such that payment obligations can be met under a wide range of company-specific and market-driven stress scenarios. These assume the rate and timing of deposit withdrawals and drawdowns on lending facilities are varied, and the ability to access funding and to generate funds from asset portfolios is restricted.

The parameters used in the scenarios are reviewed regularly, taking into account changes in the business environments and input from business units. The objective is to analyse the possible impact of an economic event risk on cash flow, liquidity, profitability and solvency position, so as to maintain sufficient liquidity, in an acute stress, to continue to operate for a minimum period as detailed in the board-approved risk appetite.

We further carry out reverse stress tests to identify business model vulnerabilities which tests 'tail risks' that can be missed in normal stress tests. The group has calculated the severity of stress required to breach the liquidity requirements. This scenario is considered highly unlikely given the group's strong liquidity position, as it requires an extreme withdrawal of deposits combined with the inability to take any management actions to breach liquidity minima that threatens Investec's liquidity position.

The integrated balance sheet risk management framework is based on similar methodologies to those contemplated under the Basel Committee on Banking Supervision's (BCBS) 'International framework for liquidity risk measurement, standards and monitoring' and is compliant with the 'principles for sound liquidity risk management and supervision' as well as 'principles for management and supervision of interest rate risk in the banking book'.

Each banking entity within the group maintains a contingency funding plan

designed to protect depositors, creditors and shareholders and maintain market confidence during adverse liquidity conditions and pave the way for the group to emerge from a potential funding crisis with the best possible reputation and financial condition for continuing operations. The liquidity contingency plans outline extensive early warning indicators, clear lines of communication, and decisive crisis response strategies.

There is a regular audit of the Balance Sheet Risk Management function, the frequency of which is determined by the independent audit committees.

The group operates an industry-recognised third party risk modelling system in addition to custom-built management information systems designed to measure and monitor liquidity risk on both a current and forward looking basis. The system is reconciled to the bank's general ledger and audited by Internal and External Audit thereby ensuring integrity of the process.

Daily, weekly and monthly reports are independently produced highlighting bank activity, exposures and key measures against thresholds and limits and are distributed to management, ALCO, the Central Treasury function, Review ERRF, GRCC, BRCC as well as summarised reports for board meetings.

Statutory reports are submitted to the relevant regulators in each jurisdiction within which we operate.

## Liquidity risk

### Liquidity risk description

Liquidity risk refers to the possibility that, despite being solvent, we have insufficient capacity to fund increases in assets, or are unable to meet our payment obligations as they fall due, without incurring unacceptable losses. This includes repaying depositors or maturing wholesale debt. This risk is inherent in all banking operations and can be impacted by a range of institution-specific and market-wide events.

### Liquidity risk is further broken down into:

- **Funding liquidity:** this relates to the risk that the bank will be unable to meet current and/or future cash flow or collateral requirements in the normal course of business, without adversely

affecting its financial position or its reputation

- Market liquidity: this relates to the risk that the bank may be unable to trade in specific markets or that it may only be able to do so with difficulty due to market disruptions or a lack of market liquidity.

**Sources of liquidity risk include:**

- Unforeseen withdrawals of deposits
- Restricted access to new funding with appropriate maturity and interest rate characteristics
- Inability to liquidate a marketable asset in a timely manner with minimal risk of capital loss
- Unpredicted customer non-payment of loan obligations
- A sudden increased demand for loans in the absence of corresponding funding inflows of appropriate maturity.

**Management and measurement of liquidity risk**

Maturity transformation performed by banks is a crucial part of financial intermediation that contributes to efficient resource allocation and credit creation.

Cohesive liquidity management is vital for protecting our depositors, preserving market confidence, safeguarding our reputation and ensuring sustainable growth with established funding sources. Through active liquidity management, we seek to preserve stable, reliable and cost-effective sources of funding. As such, the group considers ongoing access to appropriate liquidity for all its operations to be of paramount importance, and our core liquidity philosophy is reflected in day-to-day practices which encompass the following robust and comprehensive set of policies and procedures for assessing, measuring and controlling the liquidity risk:

- The group complies with the BCBS principles for sound liquidity risk management and supervision
- Our liquidity management processes encompass principles set out by the regulatory authorities in each jurisdiction, namely the PRA, EBA, Guernsey Financial Services and FINMA

- The risk appetite is clearly defined by the board and each geographic entity must have its own board-approved policies with respect to liquidity risk management
- We maintain a liquidity buffer in the form of unencumbered cash, government or rated securities (typically eligible for repurchase with the central bank), and near cash well in excess of the statutory requirements as protection against unexpected disruptions in cash flows
- Funding is diversified with respect to currency, term, product, client type and counterparty to ensure a satisfactory overall funding mix
- We monitor and evaluate each banking entity's maturity ladder and funding gap (cash flow maturity mismatch) on a 'liquidation', 'going concern' and 'stress' basis
- The balance sheet risk management team independently monitors key daily funding metrics and liquidity ratios to assess potential risks to the liquidity position, which further act as early warning indicators of potential normal market disruption
- The maintenance of sustainable prudent liquidity resources takes precedence over profitability
- The group maintains adequate contingency funding plans designed to protect depositors, creditors and shareholders and maintain market confidence during adverse liquidity conditions.

Our liquidity risk management reflects evolving best practice standards in light of the challenging environment. Liquidity risk management encompasses the ongoing management of structural, tactical day-to-day and contingent stress liquidity.

Management uses assumptions-based planning and scenario modelling that considers market conditions, prevailing interest rates and projected balance sheet growth, to estimate future funding and liquidity needs while taking the desired nature and profile of liabilities into account. These metrics are used to develop our funding strategy and measure and manage

the execution thereof. The funding plan details the proportion of our external assets which are funded by customer liabilities, unsecured wholesale debt, equity and loan capital, thus maintaining an appropriate mix of structural and term funding, resulting in strong balance sheet liquidity ratios.

We measure liquidity risk by quantifying and calculating various liquidity risk metrics and ratios to assess potential risks to the liquidity position. Metrics and ratios include:

- Local regulatory requirements
- Contractual run-off based actual cash flows with no modelling adjustment
- 'Business as usual' normal environment where we apply rollover and reinvestment assumptions under benign market conditions
- Basel standards for liquidity measurement:
  - Liquidity Coverage Ratio (LCR)
  - Net Stable Funding Ratio (NSFR)
- Stress scenarios based on statistical historical analysis, documented experience and prudent judgement
- Quantification of a 'survival horizon' under stress conditions. The survival horizon is the number of business days it takes under combined stress before the bank's cash position turns negative
- Other key funding and balance sheet ratios
- Monitoring and analysing market trends and the external environment.

This ensures the smooth management of the day-to-day liquidity position within conservative parameters and further validates that we are able to generate sufficient liquidity to withstand short-term liquidity stress or market disruptions in the event of either a firm-specific or general market contingent event.

We maintain a funding structure with stable customer deposits and long-term wholesale funding well in excess of illiquid assets. We target a diversified funding base, avoiding undue concentrations by investor type, maturity, market source, instrument and currency. This validates our ability to generate funding from a broad range of

sources in a variety of geographic locations, which enhances financial flexibility and limits dependence on any one source so as to ensure a satisfactory overall funding mix to support loan growth.

We acknowledge the importance of our private client base as the principal source of stable and well diversified funding for Investec's risk assets. We continue to develop products to attract and service the investment needs of our Private Bank client base. We also have a number of innovative retail deposit initiatives within our Private Banking division and these continued to experience strong inflows during the financial year. Customer deposits have continued to grow during the year and our customers display a strong 'stickiness' and willingness to reinvest in our suite of savings, term and notice products.

Entities within the group actively participate in global financial markets and our relationship is continuously enhanced through regular investor presentations internationally. Entities are only allowed to have funding exposure to wholesale markets where they can demonstrate that the market is sufficiently deep and liquid, and then only relative to the size and complexity of their business. We have instituted various offshore syndicated loan programmes to broaden and diversify term funding in supplementary markets and currencies, enhancing the proven capacity to borrow in the money markets. The group remains committed to increasing its core deposits and accessing domestic and foreign capital markets when appropriate. Decisions on the timing and tenor of accessing these markets are based on relative costs, general market conditions, prospective views of balance sheet growth and a targeted liquidity profile.

The group's ability to access funding at cost-effective levels is influenced by maintaining or improving the entity's credit

rating. A reduction in these ratings could have an adverse effect on the group's funding costs, and access to wholesale term funding. Credit ratings are dependent on multiple factors, including operating environment, business model, strategy, capital adequacy levels, quality of earnings, risk appetite and exposure, and control framework.

We hold a liquidity buffer in the form of cash, unencumbered high quality liquid assets (typically in the form of government or rated securities eligible for repurchase with the central bank), and near cash, well in excess of the statutory requirements as protection against unexpected disruptions in cash flows. These portfolios are managed within board approved targets, and apart from acting as a buffer under going concern conditions, also form an integral part of the broader liquidity generation strategy. Investec remains a net liquidity provider to the interbank market, placing significantly more funds with other banks than our short-term interbank borrowings. We do not rely on interbank deposits to fund term lending.

From 1 April 2016 to 31 March 2017 average cash and near cash balances over the period amounted to £5.9 billion.

We are currently unaware of any circumstances that could significantly detract from our ability to raise funding appropriate to our needs.

The liquidity contingency plans outline extensive early warning indicators, clear lines of communication and decisive crisis response strategies. Early warning indicators span both bank-specific and systemic crises. Rapid response strategies address :

- action plans
- roles and responsibilities
- composition of decision-making bodies involved in liquidity crisis management

- internal and external communications including public relations
- sources of liquidity
- avenues available to access additional liquidity
- supplementary information requirements required to manage liquidity during such an event.

This plan helps to ensure that cash flow estimates and commitments can be met in the event of general market disruption or adverse bank-specific events, while minimising detrimental long-term implications for the business.

(continued)

### Asset encumbrance

An asset is defined as encumbered if it has been pledged as collateral against an existing liability and, as a result, is no longer available to the group to secure funding, satisfy collateral needs or be sold to reduce the funding requirement. An asset is therefore categorised as unencumbered if it has not been pledged against an existing liability. Risk Management monitors and manages total balance sheet encumbrance via a board-approved risk appetite framework.

The group utilises securitisation in order to raise external term funding as part of its

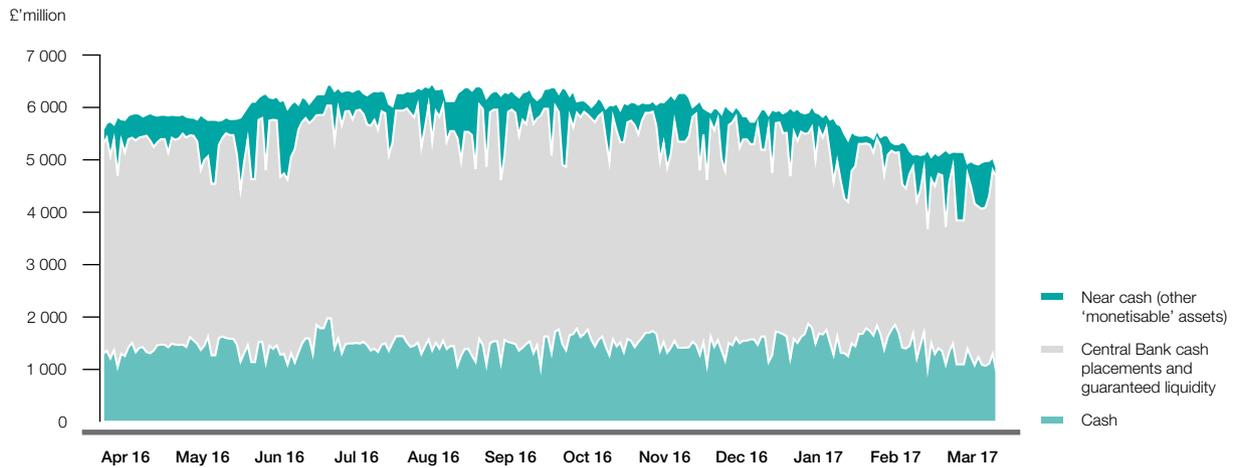
diversified liability base. Securitisation notes issued are also retained by the group which are available to provide a pool of collateral eligible to support central bank liquidity facilities, including the Bank of England's Funding for Lending and Term Funding Scheme.

The group uses secured transactions to manage short-term cash and collateral needs. Details of assets pledged through repurchase activity and collateral pledges are reported by line item of the balance sheet on which they are reflected on page 214. Related liabilities are also reported.

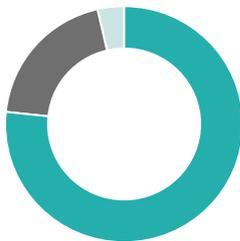


On page 190 we disclose further details of assets that have been received as collateral under reverse repurchase agreements and securities borrowing transactions where the assets are allowed to be resold or pledged.

### Cash and near cash trend



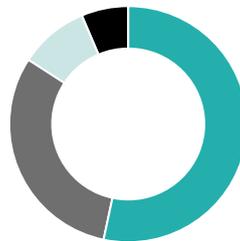
### An analysis of cash and near cash at 31 March 2017



£4 853 million

|   |       |
|---|-------|
| Central Bank cash placements and guaranteed liquidity | 76.9% |
| Cash  | 19.5% |
| Near cash (other 'monetisable' assets)                | 3.6%  |

### Bank and non-bank depositor concentration by type at 31 March 2017



£11 963 million

|                          |       |
|--------------------------|-------|
| Individuals              | 53.4% |
| Non-financial corporates | 30.9% |
| Small business           | 9.5%  |
| Banks                    | 6.2%  |

*The liquidity position of the bank remained sound with total cash and near cash balances amounting to £4.9 billion*

#### Liquidity mismatch

The table that follows shows our contractual liquidity mismatch.

The table will not agree directly to the balances disclosed in the balance sheet since the table incorporates cash flows on a contractual, undiscounted basis based on the earliest date on which the group can be required to pay.

The table reflects that loans and advances to customers are financed by stable funding sources.

With respect to the contractual liquidity mismatch:

- No assumptions are made except as mentioned below, and we record all assets and liabilities with the underlying contractual maturity as determined by the cash flow profile for each deal
- As an integral part of the broader liquidity generation strategy, we maintain a liquidity buffer in the form of unencumbered cash, government, or rated securities and near cash against both expected and unexpected cash flows
- The actual contractual profile of the assets in the liquidity buffer is of little consequence, as practically Investec would meet any unexpected net cash outflows by repo'ing or selling these securities. We have:
  - set the time horizon to 'on demand' to monetise our statutory liquid assets for which liquidity is guaranteed by the central bank;

- set the time horizon to one month to monetise our cash and near cash portfolio of 'available-for-sale' discretionary treasury assets, where there are deep secondary markets for this elective asset class; and
- reported the 'contractual' profile by way of a note to the tables.

With respect to the behavioural liquidity mismatch:

- Behavioural liquidity mismatch tends to display a high probability, low severity liquidity position. Many retail deposits, which are included within customer accounts, are repayable on demand or at short notice on a contractual basis. In practice, these instruments form a stable base for the group's operations and liquidity needs because of the broad base of customers. To this end, behavioural profiling is applied to liabilities with an undefined maturity, as the contractual repayments of many customer accounts are on demand or at short notice but expected cash flows vary significantly from contractual maturity. An internal analysis model is used, based on statistical research of the historical series of products. This is used to identify significant additional sources of structural liquidity in the form of core deposits that exhibit stable behaviour. In addition, reinvestment behaviour, with profile and attrition based on history, is applied to term deposits in the normal course of business.

### Balance sheet risk year in review

- Investec maintained its strong liquidity position and continued to hold high levels of surplus liquid assets
- We sustained strong term funding in benign market conditions while focusing on lowering the weighted average cost of funding
- Our liquidity risk management process remains robust and comprehensive

A very strong, surplus liquidity position was defensively maintained ahead of the EU Referendum in June. After a brief period of volatility following the result of the referendum, markets have been strong and the excess liquidity has been managed down in the second half of the year through both net asset growth, liability management and pricing.

Following these actions, the strategy to normalise liquidity has largely been completed by the year end. The overall liquidity position still remains strong across a range of metrics in line with our overall conservative approach to balance sheet risk management.

The ratings of Investec Bank plc remained stable during the year. Investec Bank plc long-term deposit rating is A2 (stable outlook) from Moody's and BBB (stable outlook) from Fitch. In April 2016, Investec plc's long term issuer rating was upgraded by Moody's one notch further to Baa1 (stable outlook). The active management of the liability channels, particularly in the second half of the year, has enabled a reduction in funding rates across both channels and tenor. However, throughout this liability management strategy, a diverse mix of liabilities by currency, channel and tenor has continued to be maintained to avoid reliance on any particular channel and allow continued access to a range of deposits. Furthermore, selective opportunities in the wholesale and secured funding space continue to be employed in a strategic manner to extend the contractual maturity of balance sheet liabilities, while avoiding refinancing risks.

Cash and near cash balances at 31 March 2017 amounted to £5.0 billion (2016: £5.1 billion). Total UK and Other customer deposits was £11.0 billion at 31 March 2017 (2016: £10.8 billion). Investec plc and Investec Bank plc (solo basis) comfortably exceed the required minimums for the LCR and NSFR as reported below.

### Regulatory considerations – balance sheet risk

In response to the global financial crisis, national and supranational regulators have introduced changes to laws and regulations designed to both strengthen and harmonise global capital and liquidity standards to ensure a strong financial sector and global economy.

Two key liquidity measures were defined:

- The liquidity coverage ratio (LCR) is designed to promote short-term resilience of one-month liquidity profile, by ensuring that banks have sufficient high quality liquid assets to meet potential outflows in a stressed environment. The BCBS published the final calibration of the LCR in January 2013. The LCR ratio is being phased in from 2015 to 2019
- The net stable funding ratio (NSFR) is designed to capture structural issues over a longer time horizon by requiring banks to have a sustainable maturity structure of assets and liabilities. The BCBS published the final document on the NSFR in October 2014.

On 1 October 2015 under European Commission Delegated Regulation 2015/61, the LCR became the PRA's primary regulatory reporting standard for liquidity. The LCR is a Pillar 1 metric to which the PRA apply Pillar 2 add-ons. The LCR is being introduced on a phased basis, and the PRA has opted to impose higher liquidity coverage requirements during the phased-in period than the minimum required by CRD IV. From 1 January 2017, UK banks were required to maintain a minimum of 90%, rising to 100% on 1 January 2018. The published LCR excludes Pillar 2 add-ons. For Investec plc and Investec Bank plc (solo basis), the LCR is calculated using our own interpretations of the EU Delegated Act. The reported LCR may change over time with regulatory developments. The LCR reported to the PRA at 31 March 2017 was 654% for Investec plc and 616% for Investec Bank plc (solo basis).

In November 2016, the European Commission released a number of proposals amending the CRR including a number of adjustments with respect to the NSFR. Banks will be expected to hold a NSFR of at least 100% on an ongoing basis and report their NSFR at least quarterly. The implementation date of this requirement will be two years after the date entry into force of the proposed regulation. The NSFR

therefore remains subject to an observation period in advance of such implementation and we will continue to monitor these rules until final implementation. The reported NSFR may change over time within regulatory developments.

Based on our own interpretations and in line with the BCBS' final recommendations (BCBS 295), Investec plc and Investec Bank plc (solo basis) comfortably exceed the 100% minimum level for the NSFR.

### Non-trading interest rate risk description

Non-trading interest rate risk, otherwise known as interest rate risk in the banking book, arises from the impact on net interest earnings and economic value of equity of adverse movements in interest rates. Sources of interest rate risk include:

- Repricing risk: arises from the timing differences in the fixed rate maturity and floating rate repricing of bank assets, liabilities and off-balance sheet derivative positions. This affects the interest rate margin realised between lending income and borrowing costs when applied to our rate sensitive portfolios
- Yield curve risk: repricing mismatches also expose the bank to changes in the slope and shape of the yield curve
- Basis risk: arises from imperfect correlation in the adjustments of the rates earned and paid on different instruments with otherwise similar repricing characteristics
- Embedded option risk: arises from optional elements embedded in items where the bank or its customers can alter the level and timing of their cash flows
- Endowment risk: refers to the interest rate risk exposure arising from the net differential between interest rate insensitive assets, interest rate insensitive liabilities and capital.

The above sources of interest rate risk affect the interest rate margin realised between lending income and borrowing costs, when applied to our rate sensitive asset and liability portfolios, which has a direct effect on future net interest income and the economic value of equity.

## Contractual liquidity at 31 March 2017

| £'million                         | Demand         | Up to one month | One to three months | Three to six months | Six months to one year | One to five years | > Five years   | Total           |
|-----------------------------------|----------------|-----------------|---------------------|---------------------|------------------------|-------------------|----------------|-----------------|
| Cash and short-term funds – banks | 3 575          | 159             | 21                  | 17                  | –                      | 3                 | 2              | 3 777           |
| Investment/trading assets         | 214            | 473             | 525                 | 377                 | 151                    | 822               | 1 132          | 3 694           |
| Securitised assets                | 1              | 3               | –                   | –                   | –                      | 11                | 124            | 139             |
| Advances                          | 266            | 393             | 594                 | 526                 | 1 394                  | 4 412             | 1 570          | 9 155           |
| Other assets                      | 289            | 631             | 53                  | 24                  | 48                     | 68                | 503            | 1 616           |
| <b>Assets</b>                     | <b>4 345</b>   | <b>1 659</b>    | <b>1 193</b>        | <b>944</b>          | <b>1 593</b>           | <b>5 316</b>      | <b>3 331</b>   | <b>18 381</b>   |
| Deposits – banks                  | (168)          | (3)             | (4)                 | –                   | –                      | (411)             | (88)           | (674)           |
| Deposits – non-banks              | (3 300)        | (1 436)         | (2 352)             | (851)               | (574)                  | (2 301)           | (475)          | (11 289)        |
| Negotiable paper                  | (2)            | (22)            | (26)                | (26)                | (48)                   | (962)             | (555)          | (1 641)         |
| Securitised liabilities           | (1)            | –               | (6)                 | (3)                 | (4)                    | (49)              | (66)           | (129)           |
| Investment/trading liabilities    | (184)          | (176)           | (44)                | (26)                | (26)                   | (98)              | (390)          | (944)           |
| Subordinated liabilities          | –              | –               | –                   | –                   | (6)                    | (573)             | –              | (579)           |
| Other liabilities                 | (107)          | (620)           | (197)               | (41)                | (104)                  | (53)              | (23)           | (1 145)         |
| <b>Liabilities</b>                | <b>(3 762)</b> | <b>(2 257)</b>  | <b>(2 629)</b>      | <b>(947)</b>        | <b>(762)</b>           | <b>(4 447)</b>    | <b>(1 597)</b> | <b>(16 401)</b> |
| <b>Shareholders' funds</b>        | <b>–</b>       | <b>–</b>        | <b>–</b>            | <b>–</b>            | <b>–</b>               | <b>–</b>          | <b>(1 980)</b> | <b>(1 980)</b>  |
| <b>Contractual liquidity gap</b>  | <b>583</b>     | <b>(598)</b>    | <b>(1 436)</b>      | <b>(3)</b>          | <b>831</b>             | <b>869</b>        | <b>(246)</b>   | <b>–</b>        |
| Cumulative liquidity gap          | 583            | (15)            | (1 451)             | (1 454)             | (623)                  | 246               | –              | –               |

## Behavioural liquidity



As discussed on page 81.

| £'million                 | Demand | Up to one month | One to three months | Three to six months | Six months to one year | One to five years | > Five years | Total |
|---------------------------|--------|-----------------|---------------------|---------------------|------------------------|-------------------|--------------|-------|
| Behavioural liquidity gap | 2 979  | (599)           | 590                 | (4)                 | 831                    | (3 411)           | (386)        | –     |
| Cumulative                | 2 979  | 2 380           | 2 970               | 2 966               | 3 797                  | 386               | –            | –     |

### Management and measurement of non-trading interest rate risk

Non-trading interest rate risk in the banking book is an inherent consequence of conducting banking activities, and arises from the provision of retail and wholesale (non-trading) banking products and services. The group considers the management of banking margin of importance, and our core non-trading interest rate risk philosophy is reflected in day-to-day practices.

The aim of non-trading interest rate risk management is to protect and enhance net interest income and economic value of equity in accordance with the board approved risk appetite, and to ensure a high degree of stability of the net interest margin over an interest rate cycle. Nontrading interest rate risk is measured and analysed by utilising standard tools of traditional interest rate repricing mismatch and NPV sensitivity to changes in interest rate risk factors:

- Income metrics capture the change in accruals expected over a specified time horizon in response to a change in interest rates
- Economic value metrics capture all future cash flows in order to calculate the bank's net worth and therefore can highlight risks beyond the short term earnings time horizon.

These metrics are used to assess and to communicate to senior management the financial impact of possible future interest rate scenarios, covering (i) interest rate expectations and perceived risks to the central view (ii) standard shocks to levels and shapes of interest rates and yield curves (iii) historically-based yield curve changes.

The repricing gap provides a basic representation of the balance sheet, with the sensitivity of earnings to changes to interest rates calculated off the repricing gap. This allows for the detection of interest rate risk by concentration of repricing buckets. Net interest income sensitivity measures the change in accruals expected over the specified horizon in response to

a shift in the yield curve, while economic value sensitivity and stress testing to macro-economic movement or changes to the yield curve measures the interest risk implicit change in net worth as a result of a change in interest rates on the current values of financial assets and liabilities. Economic value measures have the advantage that all future cash flows are considered and therefore can highlight risk beyond the earnings horizon.

Each geographic entity has its own board approved non-trading interest rate risk policy and risk appetite, which is clearly defined in relation to both income risk and economic value risk. The policy dictates that long-term (>1 year) non-trading interest rate risk is materially eliminated. Where natural hedges between banking book items do not suffice to reduce the exposure within defined limits, interest rate swaps are used to transform fixed rate assets and liabilities into variable rate items.

Operationally, daily management of interest rate risk is centralised within the Central Treasury of each geographic entity and is subject to local independent risk and ALCO review. Non-trading interest rate risk is transferred within predefined guidelines from the originating business to the Central Treasury function and aggregated or netted providing Central Treasury with a holistic view of the residual exposure. Central Treasury then implements appropriate balance sheet strategies to achieve a cost effective source of funding and mitigates any residual undesirable risk where possible, by changing the duration of the banking group's discretionary liquid asset portfolio, or through derivative transactions which transfer the risk into the trading books within the Corporate and Institutional Banking division to be traded with the external market. The Central Treasury mandate allows for a tactical response to market opportunities which may arise during changing interest rate cycles. Any resultant interest rate position is managed under the market risk limits.

Together with the business, the treasurer develops strategies regarding changes in the volume, composition, pricing and

interest rate characteristics of assets and liabilities to mitigate the interest rate risk and ensure a high degree of net interest margin stability over an interest rate cycle. These are presented, debated and challenged in the liability product and pricing forum and ALCO.

Balance Sheet Risk Management independently monitors various interest rate risk metrics to changes in interest rate risk factors, detailing the sources of interest rate exposure.

We are exposed to automatic optionality risk for those lending products where the bank applies a minimum lending rate. This is an income protection mechanism allowing for upward potential and no downside risk. We are not materially exposed to behavioural embedded option risk, as contract breakage penalties on fixed-rate items specifically cover this risk, while early termination of variable rate contracts has negligible impact on interest rate risk.

Investec has a relatively small endowment risk due to paying market rates on all deposits, compared to banks with significant low or non-interest-bearing current and cheque accounts. Endowment risk due to free funding, comprising mainly ordinary share capital and reserves, is managed passively, with the focus on measuring and monitoring. The endowment risk is included within our non-trading interest rate risk measures.

The group complies with the BCBS framework which is currently in force for assessing banking book (non-trading) interest rate risk, and is in the process of enhancing its existing framework to adhere to the new BCBS principles which come into effect in 2018.

Internal capital is allocated for non-trading interest rate risk.

**Interest rate sensitivity gap**

The table below shows our non-trading interest rate mismatch at 31 March 2017. These exposures affect the interest rate margin realised between lending income and borrowing costs assuming no management intervention.

| £'million                                       | Not<br>> three<br>months | > Three<br>months<br>but < six<br>months | > Six<br>months<br>but<br>< one year | > One year<br>but<br>< five years | > Five<br>years | Non-rate     | Total<br>non-<br>trading |
|---|--------------------------|--|--------------------------------------|-----------------------------------|-----------------|--------------|--------------------------|
| Cash and short-term funds – banks               | 3 713                    | 1  | –                                    | –                                 | –               | –            | 3 714                    |
| Investment/trading assets and statutory liquids | 1 407                    | 130                                      | 9                                    | 271                               | 190             | 186          | 2 193                    |
| Securitised assets                              | 139                      | –  | –                                    | –                                 | –               | –            | 139                      |
| Advances  | 7 079                    | 519                                      | 409                                  | 940                               | 208             | –            | 9 155                    |
| Other assets                                    | 4                        | –  | –                                    | –                                 | –               | 1 568        | 1 572                    |
| <b>Assets</b>                                   | <b>12 342</b>            | <b>650</b>                               | <b>418</b>                           | <b>1 211</b>                      | <b>398</b>      | <b>1 754</b> | <b>16 773</b>            |
| Deposits – banks                                | (645)                    | –  | –                                    | –                                 | –               | –            | (645)                    |
| Deposits – non-banks                            | (9 404)                  | (543)                                    | (595)                                | (747)                             | –               | –            | (11 289)                 |
| Negotiable paper                                | (1 310)                  | (2)                                      | (5)                                  | (254)                             | (70)            | –            | (1 641)                  |
| Securitised liabilities                         | (129)                    | –  | –                                    | –                                 | –               | –            | (129)                    |
| Investment/trading liabilities                  | (22)                     | (39)                                     | (19)                                 | (3)                               | –               | (1)          | (84)                     |
| Subordinated liabilities                        | –                        | –  | –                                    | (575)                             | –               | (4)          | (579)                    |
| Other liabilities                               | (2)                      | –  | –                                    | –                                 | –               | (423)        | (425)                    |
| <b>Liabilities</b>                              | <b>(11 512)</b>          | <b>(584)</b>                             | <b>(619)</b>                         | <b>(1 579)</b>                    | <b>(70)</b>     | <b>(428)</b> | <b>(14 792)</b>          |
| Shareholders' funds                             | –                        | –  | –                                    | –                                 | –               | (1 980)      | (1 980)                  |
| <b>Balance sheet</b>                            | <b>830</b>               | <b>66</b>                                | <b>(201)</b>                         | <b>(368)</b>                      | <b>328</b>      | <b>(654)</b> | <b>–</b>                 |
| Off-balance sheet                               | 602                      | 138                                      | (222)                                | (252)                             | (267)           | –            | –                        |
| <b>Repricing gap</b>                            | <b>1 432</b>             | <b>204</b>                               | <b>(423)</b>                         | <b>(620)</b>                      | <b>61</b>       | <b>(654)</b> | <b>–</b>                 |
| Cumulative repricing gap                        | 1 432                    | 1 636                                    | 1 213                                | 593                               | 654             | –            | –                        |

**Economic value sensitivity at 31 March 2017**

For the reasons outlined above, our preference for monitoring and measuring non-trading interest rate risk is economic value sensitivity. The table below reflects our economic value sensitivity to a 2% parallel shift in interest rates assuming no management intervention. The numbers represent the change to the value of the interest rate sensitive portfolios should such a hypothetical scenario arise. This sensitivity effect does not have a significant direct impact on our equity.

|   |
|---|
| <b>Sensitivity to the following interest rates<br/>(expressed in original currencies)</b> |
|---|

| million     | GBP    | USD    | EUR   | AUD   | ZAR    | Other<br>(GBP) | All (GBP) |
|-------------|--------|--------|-------|-------|--------|----------------|-----------|
| 200bps down | (46.6) | (13.3) | (6.7) | 0.8   | (13.4) | 1.1            | (62.1)    |
| 200bps up   | 42.3   | 12.1   | 6.0   | (0.8) | 13.4   | (0.8)          | 56.6      |

## Operational risk

### Operational risk definition

Operational risk is defined as the potential or actual impact to the group as a result of failures relating to internal processes, people and systems, or from external events. The impacts can be financial as well as non-financial such as customer detriment, reputational or regulatory consequences.

Operational risk is an inherent risk in the operations of a specialist bank and asset management group. The group aims to appropriately identify and manage operational risk within acceptable levels by adopting sound operational risk management practices which are fit for purpose.

### Operational risk management framework

The group applies the standardised approach (TSA) for regulatory capital purposes in the assessment of operational risk.

The changing regulatory landscape includes The Basel Committee on Banking Supervision (“BCBS”) proposing reforms on how banks calculate operational risk capital. The group continues to work closely with regulators and industry bodies to remain cognisant of reforms.

The framework is embedded at all levels of the group, supported by the risk culture and enhanced on a continual basis as the discipline matures and in line with regulatory developments.

The operational risk management framework is supported by practices and processes which facilitate the identification, assessment and mitigation of operational risk.

Practices consist of the following:

|             | Risk and control assessment  | Internal risk events  | External risk events   | Key risk indicators  | Scenarios and capital calculation   | Reporting   |
|-------------|--|---|--|--|---|---|
| Description | Qualitative assessments performed on key business processes, are used to identify, manage and monitor operational risks and controls | Internal risk events are analysed to enable business to identify trends in risk events and address control weaknesses | An external data service is used to analyse operational risk events from other organisations. This provides insight into possible emerging risks and input into scenarios analysis | Metrics are used to monitor risk exposures against identified thresholds. The output assists in predictive capability and assessing the risk profile of the business | Extreme yet plausible scenarios are used to analyse and manage significant operational risk. In addition, the output of this evaluation is used to determine internal operational risk capital requirements | Ongoing monitoring and reporting of the operational risk profile supports decision-making |

### Governance

The governance structure adopted to manage operational risk within the bank operates in terms of a levels of defence model and includes principles relating to combined assurance.

The levels of defence model is applied as follows:

- Level 1 – Business line management: responsible for identifying and managing risks inherent in the products, activities, processes and systems for which it is accountable
- Level 2 – Independent operational risk function: key function is to challenge the business lines’ inputs to, and outputs from, the bank’s risk management, risk measurement and reporting systems
- Level 3 – Independent review and challenge: required to review and challenge the bank’s operational risk management controls, processes and systems.

### Risk tolerance

The Operational Risk Tolerance policy defines the amount of operational risk exposure, or potential adverse impact of a risk event, that the bank is willing to accept. The objective of the policy is to encourage action and mitigation of risk exposures and provides management with the guidance to respond appropriately. Additionally, the policy defines capturing and reporting thresholds for risk events and guidance to respond to key risk indicators appropriately.

All exceptions and breaches of thresholds are reported to the relevant operational risk governance forums and to the GRCC who are responsible for escalation to the BRCC as appropriate.

## Looking forward

Key operational risk considerations for the year ahead

| Definition of risk   | Mitigation approach and priority for 2017/2018  |
|--|---|
| <b>Business continuity</b>   |   |
| Risk associated with disruptive incidents which can impact premises, staff, equipment, systems, and key business processes   | <ul style="list-style-type: none"> <li>Enhance the global business continuity management capability through a team of dedicated resources and a thorough governance process</li> <li>Respond to disruptions to maintain continuity by relocating impacted business to alternate processing sites and the use of high availability technology solutions</li> <li>Incorporate resilience into business operations to lessen the impact of disruptions</li> <li>Conduct ongoing verification of recovery strategies to ensure they are effective and appropriate</li> <li>Participate in industry-wide discussions to keep abreast of regulatory developments and collaboratively minimise systemic continuity risks</li> </ul>  |
| <b>Cybersecurity</b>   |   |
| Risk associated with cyberattacks which can result in fraud, data theft, cyber terrorism, espionage, or disrupt client-facing services   | <ul style="list-style-type: none"> <li>Maintain a risk-based and adaptive cybersecurity strategy to ensure the group is adequately protected against advanced cyberattacks</li> <li>Continuous improvement of prediction, prevention, detection and response capabilities</li> <li>Security testing of IT systems to ensure they are secure both by design and as they evolve</li> <li>Establish an effective and globally co-ordinated security incident response process</li> <li>Build robust cyber resilience to be able to anticipate, withstand, and recover from cyber events</li> </ul>   |
| <b>Financial crime</b>   |   |
| Risk associated with fraud, bribery, corruption, theft, money laundering, terrorist financing, tax evasion, forgery and integrity misconduct by staff, clients, suppliers and other stakeholders | <ul style="list-style-type: none"> <li>Targeted training for specific risk roles, regular campaigns to all employees to raise awareness of financial crime risk and associated policies and encourage escalation</li> <li>Operate an Integrity Line which allows employees to make disclosures including regulatory breaches, allegations of bribery, fraud and corruption, and non-compliance with policies</li> <li>Proactive strategy for the effective prevention, detection and investigation of all financial crime types which includes business and client risk assessments</li> <li>Continuous monitoring of adherence to financial crime prevention policies and embedding of practices which comply with regulations, industry guidance and best practice</li> <li>Research and review of external and industry events through engagement with relevant industry bodies and external partners</li> </ul> |
| <b>Information security</b>  |   |
| Risk associated with the protection of information assets against unauthorised access, use, disclosure, modification or destruction  | <ul style="list-style-type: none"> <li>Identify high-value information assets based on confidentiality and business criticality</li> <li>Implement strong security controls to protect information against compromise</li> <li>Manage access to systems and data in support of least-privilege and segregation of duty principles</li> <li>Establish effective security monitoring to identify and swiftly respond to suspicious activity</li> <li>Align practices and controls with the rapidly changing legal and regulatory privacy requirements</li> </ul>  |

| Definition of risk   | Mitigation approach and priority for 2017/2018  |
|--|---|
| <b>Outsourcing</b>   |   |
| Risk associated with the use of a service provider to perform on a continuing basis a business activity which could be undertaken by the group                                   | <ul style="list-style-type: none"> <li>• Governance structures are in place to approve outsource arrangements</li> <li>• Framework and policies support ongoing management and monitoring of outsource providers</li> <li>• Outsource arrangements are managed in accordance with regulatory requirements which includes the suitability of the outsource provider to perform services</li> <li>• Continuous assessment of the strategic decision to outsource including the appropriateness of the outsource provider</li> </ul>   |
| <b>Process failure</b>   |   |
| Risk associated with inadequate internal processes, including human errors and control failures within the business. This includes process origination, execution and operations | <ul style="list-style-type: none"> <li>• Proactive assessment relating to new products and projects to implement adequate and effective controls including the management of change</li> <li>• Continuous automation of processes</li> <li>• Segregation of incompatible duties and appropriate authorisation controls</li> <li>• Causal analysis is used to identify weaknesses in controls following the occurrence of risk events</li> <li>• Risk and performance indicators are used to monitor the effectiveness of controls across business units</li> <li>• Thematic reviews across business units to ensure consistent and efficient application of controls</li> </ul>   |
| <b>Regulatory and compliance</b>   |   |
| Risk associated with identification, implementation and monitoring of compliance with regulations  | <ul style="list-style-type: none"> <li>• Align regulatory and compliance approach to reflect new regulatory landscapes particularly change of regulatory structures</li> <li>• Manage business impact and implementation challenges as a result of significant volumes of statutory and regulatory changes and developments</li> <li>• Ensuring existing monitoring remains focused appropriately as areas of conduct and regulatory risk develop</li> <li>• Group Compliance and Group Legal assist in the management of regulatory and compliance risk</li> <li>• Identification and adherence to legal and regulatory requirements</li> </ul>  |
| <b>Technology</b>  |   |
| Risk associated with the reliance on technology to support business processes and client services  | <ul style="list-style-type: none"> <li>• Align architecture across the group to reduce technical complexity and leverage common functions and processes</li> <li>• Enhance operational processes to better control IT changes and manage IT incidents, in order to minimise business impact</li> <li>• Drive automation and proactive monitoring of the technology environment to reduce human error whilst enhancing visibility</li> <li>• Implement infrastructure upgrades and legacy application replacements to improve technology capacity, scalability and resilience</li> <li>• Perform continuous risk management to proactively address control gaps in IT people, processes or systems</li> <li>• Maintain and test IT recovery capabilities to withstand system failures and safeguard against service disruptions</li> </ul> |

*We have various policies and practices to mitigate reputational risk, including strong values that are regularly and proactively reinforced*

## Insurance

The group maintains adequate insurance to cover key insurable risks. The insurance process and requirements are managed by the group insurance risk manager. Regular interaction between Group Operational Risk Management and Group Insurance Risk Management ensures that there is an exchange of information in order to enhance the mitigation of operational risk.

## Recovery and resolution planning

The recovery plan for the Investec plc group:

- Integrates with existing contingency planning
- Analyses the potential for severe stress in the group
- Identifies roles and responsibilities
- Identifies early warning indicators and trigger levels
- Analyses how the group could be affected by the stresses under various scenarios
- Includes potential recovery actions available to the board and management to respond to the situation, including immediate, intermediate and strategic actions
- Assesses how the group might recover as a result of these actions to avoid resolution.

A significant addition to the EU legislative framework for financial institutions has been the Bank Recovery and Resolution Directive (BRRD) which establishes a framework for the recovery and resolution of EU credit institutions and investment firms. As implemented, the BRRD gives resolution authorities powers to intervene in and resolve a financial institution that is no longer viable, including through the transfers of business and, when implemented in relevant member states, creditor financed recapitalisation (bail-in within resolution) that allocates losses to shareholders and unsecured and uninsured creditors in their order of seniority, at a regulator determined point of non-viability that may precede insolvency. The concept of bail-in will affect the rights of unsecured creditors subject to any bail-in in the event of a resolution of a failing bank.

The BRRD also requires competent authorities to impose a Minimum Requirement

for own funds and Eligible Liabilities (MREL) on financial institutions to facilitate the effective exercise of the bail-in tool.



*For more detail on MREL, please refer to pages 91 and 92.*

The BRRD also requires the development of recovery and resolution plans at group and firm level. The BRRD sets out a harmonised set of resolution tools across the European Union, including the power to impose a temporary stay on the rights of creditors to terminate, accelerate or close out contracts.

The PRA has made rules that require authorised firms to draw up recovery plans and resolution packs. Recovery plans are designed to outline credible recovery actions that authorised firms could implement in the event of severe stress in order to restore their business to a stable and sustainable condition. The resolution pack contains detailed information on the authorised firm in question which will be used to develop resolution strategies for that firm, assess its current level of resolvability against the strategy, and to inform work on identifying barriers to the implementation of operational resolution plans.

In line with PRA and EU requirements, Investec plc maintains a resolution pack and a recovery plan.

## Reputational and strategic risk

Reputational risk is damage to our reputation, name or brand. Reputational risk is often associated with strategic decisions made by the board and also arises as a result of other risks manifesting and not being mitigated.

The group aspires to maintain an excellent reputation for entrepreneurship, strong risk management discipline, a client-centric approach and an ability to be flexible and innovative. The group recognises the serious consequences of any adverse publicity or damage to reputation, whatever the underlying cause.

We have various policies and practices to mitigate reputational risk, including strong values that are regularly and proactively reinforced. We also subscribe to sound corporate governance practices, which require that activities, processes and decisions are based on carefully considered

principles. We are aware of the impact of practices that may result in a breakdown of trust and confidence in the organisation. The group's policies and practices are regularly reinforced through transparent communication, accurate reporting, continuous group culture and value assessment, internal audit and regulatory compliance review, and risk management practices. Strategic and reputational risk is mitigated as much as possible through these detailed processes and governance/escalation procedures from business units to the board, and from regular, clear communication with shareholders, customers and all stakeholders. In addition, Investec's policy is to avoid any transaction, service or association which may bring with it the risk of potential damage to our reputation. Transaction approval governance structures such as credit, engagement and new product committees have therefore been tasked with this responsibility in relation to all new business undertaken. A disclosure and public communications policy has also been approved by the board.

### Pension risk

Pension risk arises from obligations arising from defined benefit pension schemes, where Investec plc is required to fund any deficit in the schemes.

There are two defined benefit schemes within Investec plc and both are closed to new business. Pension risk arises if the net present value of future cash outflows is greater than the current value of the asset pool set aside to cover those payments.

Primary sources of risk include:

- A mismatch in the duration of the assets relative to the liabilities
- Market-driven asset price volatility
- Increased life expectancy of individuals leading to increased liabilities.

Investec plc monitors the position of the funds closely and regularly assesses potential adverse movements in the schemes in close conjunction with external independent advisers.



*Further information is provided on pages 207 to 210.*

### Legal risk management

Legal risk is the risk of loss resulting from any of our rights not being fully enforceable or from our obligations not being properly performed. This includes our rights and obligations under contracts entered into with counterparties. Such risk is especially applicable where the counterparty defaults and the relevant documentation may not give rise to the rights and remedies anticipated when the transaction was entered into.

Our objective is to identify, manage, monitor and mitigate legal risks throughout the group. We seek to actively mitigate these risks by identifying them, setting minimum standards for their management and allocating clear responsibility for such management to legal risk managers, as well as ensuring compliance through proactive monitoring.

The scope of our activities is continuously reviewed and includes the following areas:

- Relationship contracts
- Legislation/governance
- Litigation
- Corporate events
- Incident or crisis management
- Ongoing quality control.

The legal risk policy is implemented through:

- Identification and ongoing review of areas where legal risk is found to be present
- Allocation of responsibility for the development of procedures for management and mitigation of these risks
- Installation of appropriate segregation of duties, so that legal documentation is reviewed and executed with the appropriate level of independence from the persons involved in proposing or promoting the transaction
- Ongoing examination of the inter-relationship between legal risk and other areas of risk management, so as to ensure that there are no 'gaps' in the risk management process
- Establishing minimum standards for mitigating and controlling each risk. This is the nature and extent of work to be undertaken by our internal and external legal resources

- Establishing procedures to monitor compliance, taking into account the required minimum standards
- Establishing legal risk forums (bringing together the various legal risk managers) to ensure we keep abreast of developments and changes in the nature and extent of our activities, and to benchmark our processes against best practice.

Overall responsibility for this policy rests with the board. The board delegates responsibility for implementation of the policy to the global head of legal risk. The global head assigns responsibility for controlling these risks to the managers of appropriate departments and focused units throughout the group.

A legal risk forum is constituted in each significant legal entity within the group. Each forum meets at least half-yearly and more frequently where business needs dictate, and is chaired by the global head of legal risk or an appointed deputy.

### Conduct risk

The FCA in the UK has outlined its approach to managing firms' conduct:

By conduct risk we mean the risk that detriment is caused to the bank, its customers, its counterparties or the market, as a result of inappropriate execution of business activities.

The focus on conduct risk is intended to go beyond the current compliance monitoring frameworks in order to move away from the culture of 'tick box' compliance. As a result, firms are expected to look across their business models and strategies and assess how to balance the pursuit of profits with good outcomes for clients and proper standards of market conduct. All firms will be expected to take a holistic approach to assessing their key conduct risks and to ensure that these are being managed in accordance with FCA's strategic objectives of protecting clients, ensuring markets function effectively and promoting competition.

The group's work on conduct risk, includes assessing key risks across the business, identifying key controls and ensuring that the board is receiving the right information to enable it to challenge effectively the management of such risks by the business.

## Capital management and allocation

Investec Limited (and its subsidiaries) and Investec plc (and its subsidiaries) are managed independently and have their respective capital bases ring-fenced, however, the governance of capital management is consistent across the two groups. The DLC structure requires the two groups to independently manage each group's balance sheet and hence capital is managed on this basis. This approach is overseen by the BRCC (via the Investec DLC capital committee) which is a board sub-committee with ultimate responsibility for the capital adequacy of both Investec Limited and Investec plc.

The following provides a brief outline of the regulatory environment relevant to the bank's capital management framework.

### Regulatory capital

#### Current regulatory framework

Investec Bank plc is authorised by the PRA and is regulated by the FCA and the PRA on a solo-consolidated basis. Investec Bank plc calculates capital resources and requirements using the Basel III framework, as implemented in the European Union through the Capital Requirements Directive IV (CRD IV).

UK banks are required to meet minimum capital requirements as prescribed by CRD IV. The common equity tier 1 capital requirement is 4.5% of risk-weighted assets, while the tier 1 capital requirement of risk-weighted assets is 6% and total capital requirement of 8% of risk-weighted assets. In addition Investec Bank plc continues to meet 56% of its individual capital guidance, as determined by the internal capital adequacy assessment and supervisory review process, with common equity tier 1 capital.

The PRA buffer will also need to be met from common equity tier 1 capital, and will be transitioned in at 25% per annum, until fully phased in by January 2019.

In line with the CRD IV provision on capital buffers, in the UK firms are required to meet a combined buffer requirement in addition to their Pillar I and Pillar II capital requirements. The combined buffer includes the capital conservation buffer and countercyclical capital buffer and must be met with common equity tier 1 capital. The buffer for global systemically important institutions (G-SIIs) and the systemic risk buffer do not apply to Investec Bank plc

and will not be included in the combined buffer requirement. From 1 January 2016 Investec Bank plc began phasing in the capital conservation buffer at 0.625% of risk-weighted assets. An additional 0.625% of risk-weighted assets will be phased-in each year until fully implemented by 1 January 2019. Investec Bank plc is also subject to the countercyclical capital buffer requirement, which is calculated based on the relevant exposures held in jurisdictions in which a buffer rate has been set. In the UK, the Financial Policy Committee has reaffirmed that it expects to maintain a rate of 0% until at least June 2017. As at 31 March 2017, five jurisdictions have implemented countercyclical buffer rates: Norway 1.5%, Sweden 2%, Hong Kong 1.25%, Czech Republic 0.5%, Iceland 1%. Slovakia have set a rate of 0.5% effective 1 August 2017.

The firm continues to hold capital in excess of all capital requirements and buffers.

Investec Bank plc uses the standardised approach to calculate its credit and counterparty credit risk, securitisation and operational risk capital requirements. The mark-to-market method is used to calculate the counterparty credit risk exposure amount. The market risk capital requirement is calculated using the standardised approach. For certain options, the group has obtained permission from the PRA to use an internal model to calculate the delta for these positions.

Subsidiaries of Investec Bank plc may be subject to additional regulations, as implemented by local regulators in other relevant jurisdictions. Where capital is a relevant consideration, management within each regulated entity pays close attention to prevailing local regulatory rules as determined by their respective regulators. For capital management purposes, it is the prevailing rules applied to the consolidated Investec Bank plc group and solo-consolidated bank that are monitored closely. With the support of the group's prudential advisory and reporting team, local management of each regulated entity ensures that capital remains prudently above minimum requirements at all times.

#### Regulatory considerations

The regulatory environment has continued to evolve during 2017, with a vast number of new consultations, regulatory technical standards and implementing technical standards and other proposals being published or adopted, notably by the PRA, the BCBS and the European Banking Authority (EBA).

### International

Throughout 2016 the Basel Committee on Banking Supervision (BCBS) continued to develop their package of reforms to the existing Basel III framework. In January 2017, the BCBS announced that its finalisation of reforms to Basel III had been delayed. The BCBS is now expected to issue updated standards on the calculation of operational risk, the standardised framework for the credit risk and restrictions on the use of internal models and application of an RWA floor based on the standardised approaches later in 2017. These measures will require EU and domestic legislation to take effect, the implementation date has yet to be determined.

#### IFRS 9

International Financial Reporting Standard 9 Financial Instruments (IFRS 9) will come into effect from 1 January 2018. As a result, the BCBS has proposed some international arrangements that individual jurisdictions may choose to implement.

### UK

#### Minimum requirement for own funds and eligible liabilities (MREL)

The Bank of England (BoE) has finalised its policy in setting MREL. The purpose of MREL is to help ensure that when banks, building societies and investment firms fail, that failure can be managed in an orderly way while minimising risk to financial stability, disruption to critical economic functions, and risk to public funds.

The BoE, as resolution authority, is required to determine an amount necessary for loss absorption in resolution and an amount necessary for recapitalisation, dependent on a firm's resolution strategy. The three board result strategies are:

**Modified insolvency process:** where the BoE has assumed that firms do not provide any critical economic functions, these institutions will be able to comply with MREL by meeting their existing capital requirements.

**Partial transfer:** some firms may have critical economic functions that would need to continue after a firm has been placed into resolution. MREL would need to be assessed at a level that could ensure that these functions could be transferred to another institutions.

**Bail in:** the most complex firms will be required to maintain efficient MREL so that they can be recapitalised and continue to meet the PRA's conditions for authorisation without requiring taxpayers support.

The BoE has set the preferred strategy for Investec Bank plc to be modified Insolvency. As a result, Investec Bank plc's MREL requirement will equal its regulatory capital requirements (Pillar I + Pillar IIA). As noted in the statement of policy on the BoE's approach to setting MREL, the actual approach taken to resolve an institution will depend on the circumstances at the time of its failure. The preferred resolution strategy may not necessarily be followed if a different approach would better meet the resolution objective at the time.

## Europe

### CRR2/CRDV

In November 2016, The European Commission proposed a number of revisions to CRDIV which reflect some of the proposals already completed or under development by the BCBS. Together, these changes are known as the 'CRR2/CRDV' package. The CRR2/CRDV package includes the following:

- A new standardised approach for the counterparty credit risk to replace the existing current exposure and standardised methods.
- Changes to the rules for determining this lending bank boundary and the methodologies for calculating market risk capital charges.
- A binding leverage ratio for all banks. The UK leverage ratio framework is currently only applicable to PRA-regulated banks and buildings societies with retail deposit equal to or greater than £50 billion on an individual or a consolidated basis. Investec bank plc is not within scope of the framework.
- A new methodology for capital charges for equity investments in funds.
- Restriction to the capital base and changes to the exposure limits for the calculation of large exposures.
- Proposed transitional arrangements for implementation of IFRS9.

The CRR2/CRDV package is expected to apply two years after the dates of its entry into the official journal except for provisions related to IFRS9, which will apply from the date it comes into force (1 January 2018).

## Capital and leverage ratio targets

### Capital

Over recent years, capital adequacy standards for banks have been raised as part of attempts to increase the stability and resilience of the global banking sector. Investec Bank plc has always held capital in excess of regulatory requirements and continues to remain well capitalised. Accordingly, we are targeting a minimum common equity tier 1 capital ratio of above 10%, a tier 1 capital ratio of above 11% and a total capital adequacy ratio target in the range of 14% to 17%. These targets are continuously assessed for appropriateness.

### Leverage

Investec Bank plc is currently targeting a leverage ratio above 6%.

## Management of capital and leverage

### Capital

The DLC capital committee is responsible for ensuring that the impact of any regulatory change is analysed, understood and planned for. To allow the committee to carry out this function the group's prudential advisory and reporting team closely monitor regulatory developments and regularly present to the committee on the latest developments and proposals. As part of any assessment, the committee is provided with analysis setting out the group's capital adequacy position, taking into account the most up-to-date interpretation of the rule changes. In addition, regular sessions with the board are held to ensure that members are kept up to date with the most salient changes to ensure the impact on the group and its subsidiaries is monitored and understood.

### Leverage

In the UK, the leverage ratio was subject to a monitoring period from 1 January 2014 to 30 June 2016, at which point the EBA reported to the European Commission suggesting a 3% leverage ratio was adequate. Also appropriate adjustments to the capital and total exposure measure were proposed. The latest proposal in the CRR2 implement a 3% leverage ratio which will come into effect two years from publication in the European Commissions Official Journal.

As with the governance of capital management, the DLC capital committee is responsible for ensuring that the impact of any regulatory changes on the

leverage ratio is calculated, analysed and understood at all reporting levels.

The leverage exposure measure is calculated on a monthly and quarterly basis and is presented to the DLC capital committee on a regular basis. The DLC capital committee are responsible for monitoring the risk of excessive leverage.

## Capital management

### Philosophy and approach

Both the Investec Limited and Investec plc groups operate an approach to capital management that utilises both regulatory capital as appropriate to that jurisdiction and internal capital, which is an internal risk-based assessment of capital requirements. Capital management primarily relates to management of the interaction of both, with the emphasis on regulatory capital for managing portfolio level capital sufficiency and on internal capital for ensuring that returns are appropriate given the level of risk taken at an individual transaction or business unit level.

The determination of target capital is driven by our risk profile, strategy and risk appetite, taking into account the regulatory and market factors applicable to the group. At the most fundamental level, we seek to balance our capital consumption between prudent capitalisation in the context of the group's risk profile and optimisation of shareholder returns. Our internal capital framework is designed to manage and achieve this balance.

The internal capital framework is based on the group's risk identification, review and assessment processes and is used to provide a risk-based approach to capital allocation, performance and structuring of our balance sheet. The objectives of the internal capital framework are to quantify the minimum capital required to:

- maintain sufficient capital to satisfy the board's risk appetite across all risks faced by the group;
- provide protection to depositors against losses arising from risks inherent in the business;
- provide sufficient capital surplus to ensure that the group is able to retain its going concern basis under relatively severe operating conditions; and
- inform the setting of minimum regulatory capital through the Supervisory Review and Evaluation Process (SREP).

The DLC capital committee seeks to optimise the balance sheet such that capital held is in excess of internal capital. Internal capital performs a critical role in:

- investment decision-making and pricing that is commensurate with the risk being taken;
- allocating capital according to the greatest expected marginal risk-based return, and tracking performance on this basis;
- determining transactional risk-based returns on capital;
- rewarding performance, taking into account the relative levels of risk adopted by forming a basis for the determination of economic value added at a transactional level, and hence the basis for discretionary variable remuneration; and
- comparing risk-based performance across business areas.

The framework has been approved by the board and is managed by the DLC capital committee, which is responsible for oversight of the management of capital on a regulatory and an internal capital basis.

In order to achieve these objectives, the internal capital framework describes the following approach to the integration of risk and capital management.

### Risk modelling and quantification (internal capital)

Internal capital requirements are quantified by analysis of the potential impact of key risks to a degree consistent with our risk appetite. Internal capital requirements are supported by the board-approved risk assessment process described above. Quantification of all risks is based on analysis of internal data, management expertise and judgement, and external benchmarking.

The following risks are included within the internal capital framework and quantified for capital allocation purposes:

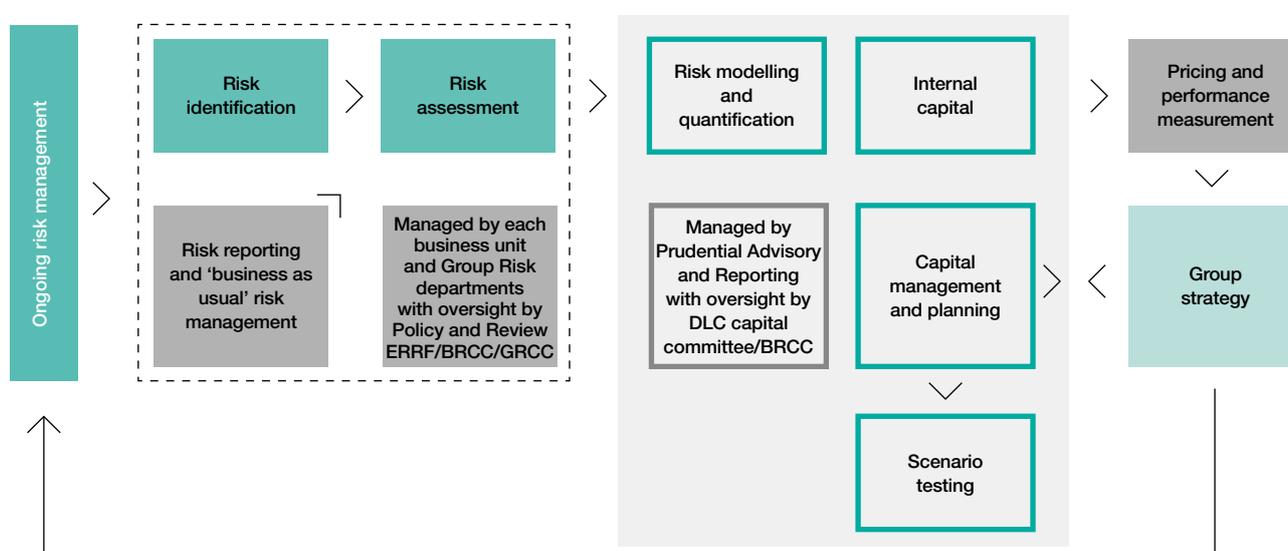
- Credit and counterparty risk, including:
  - underlying counterparty risk;
  - concentration risk; and
  - securitisation risk.
- Market risk
- Equity and investment risk held in the banking book
- Balance sheet risk, including:
  - liquidity; and
  - banking book interest rate risk.

- Strategic and reputational risk
- Pension risk
- Operational risk, which is considered as an umbrella term and covers a range of independent risks including, but not limited to fraud, litigation, business continuity, outsourcing and out of policy trading. The specific risks covered are assessed dynamically through constant review of the underlying business environment.

### Capital planning and stress/ scenario testing

A capital plan is prepared for Investec bank plc and maintained to facilitate discussion of the impact of business strategy and market conditions on capital adequacy. This plan is designed to assess capital adequacy under a range of economic and internal conditions over the medium term (three years), with the impact on earnings, asset growth, risk appetite and liquidity considered. The plan provides the board (via the BRCC) with an input into strategy and the setting of risk appetite by considering business risks and potential vulnerabilities, capital usage and funding requirements given constraints where these exist.

### The (simplified) integration of risk and capital management



Three month capital plans are prepared monthly, with regulatory capital being the key driver of decision-making. The goal of capital planning is to provide insight into potential sources of vulnerability of capital adequacy by way of market, economic or internal events. As such, the 3 year capital plans are stressed based on conditions most likely to place us under duress. The conditions themselves are agreed by the DLC capital committee the key vulnerabilities have been determined through the stress testing workshops. Such plans are used by management to formulate balance sheet strategy and agree management actions, trigger points and influence the determination of our risk appetite.

The output of capital planning allows senior management to make decisions to ensure that the group continues to hold sufficient capital to meet regulatory and internal capital targets. On certain occasions, especially under stressed scenarios, management may plan to undertake a number of actions. Assessment of the relative merits of undertaking various actions is then considered using an internal view of relative returns across portfolios which are themselves based on internal assessments of risk and capital.

Our capital plans are designed to allow senior management and the board to review:

- Changes to capital demand caused by implementation of agreed strategic objectives, including the creation or acquisition of new businesses, or as a result of the manifestation of one or more of the risks to which we are potentially susceptible
- The impact on profitability of current and future strategies
- Required changes to the capital structure
- The impact of implementing a proposed dividend strategy
- The impact of alternate market or operating conditions on any of the above.

At a minimum level, each capital plan assesses the impact on our capital adequacy over expected case, upturn and downturn scenarios. On the basis of the results of this analysis, the DLC capital committee and the BRCC are

presented with the potential variability in capital adequacy and are responsible, in consultation with the board, for considering the appropriate response.

### Pricing and performance measurement

The use of internal capital as an allocation tool means that all transactions are considered in the context of their contribution to return on risk-adjusted capital. This ensures that expected returns are sufficient after taking recognition of the inherent risk generated for a given transaction. This approach allows us to embed risk and capital discipline at the level of deal initiation. Using expectations of risk-based returns as the basis for pricing and deal acceptance ensures that risk management retains a key role in ensuring the portfolio is appropriately managed for that risk.

In addition to pricing, returns on internal capital are monitored and relative performance is assessed on this basis. Assessment of performance in this way is a fundamental consideration used in setting strategy and risk appetite as well as rewarding performance.

These processes have been embedded across the business with the process designed to ensure that risk and capital management form the basis for key decisions, at both a group and at a transactional level. Responsibility for oversight for each of these processes ultimately falls to the BRCC.

### Accounting and regulatory treatment of group subsidiaries

Investec Bank plc is the main banking subsidiary of Investec plc.

### Basis of consolidation

The regulatory basis of consolidation differs from the basis of consolidation used for financial reporting purposes. The financial accounting position of the group is reported under IFRS and is described on page 140 of the annual financial statements.

The regulatory consolidation includes all financial sector subsidiaries, the majority of which are wholly owned by the relevant parent company. Investments in financial sector associates are equity accounted in the financial accounting consolidation. In

the regulatory consolidation exposures to financial sector associates are proportionally consolidated. Subsidiaries and associates engaged in non-financial activities are excluded from the regulatory consolidation. In addition SPEs are not consolidated for regulatory purposes, where significant credit risk has been transferred to third parties. The positions the firm continues to hold in these securitisation SPEs will either be risk-weighted and/or deducted from common equity tier 1 capital.

The principal SPE excluded from the regulatory scope of consolidation is Tamarin Securities Limited.

Investec Bank plc, a regulated subsidiary of Investec plc, applies the provisions laid down in article 9 of the Capital Requirements Regulation (solo- consolidation waiver) and reports to the PRA on a solo-consolidation basis. Investec Bank plc has two solo-consolidation subsidiaries namely Investec Finance plc and Investec Investments (UK) Limited.

There are no current or foreseen material practical or legal impediments to the prompt transfer of capital resources or repayment of liabilities among the parent undertaking and its subsidiary undertakings.

The table which follows reconciles the Investec Bank plc group's financial accounting balance sheet to the regulatory scope balance sheet.

The alphabetic references included in the reconciliation provide a mapping of the balance sheet items to elements included in the capital structure table, set out on page 99.

Regulatory capital requirements are driven by the regulatory balance sheet and not the financial accounting balance sheet.

A detailed list of principal subsidiaries and associates included in the financial accounting scope of consolidation are disclosed on pages 234 to 237.

### Regulatory capital and requirements

Regulatory capital is divided into three main categories, namely common equity tier 1, tier 1 and tier 2 capital and comprise the following:

- Common equity tier 1 capital comprises shareholders' equity and related eligible

non-controlling interests after giving effect to deductions for disallowed items (for example, goodwill and intangible assets) and other adjustments

- Additional tier 1 capital includes qualifying capital instruments that are capable of being fully and permanently written down or converted into common equity tier 1 capital at the point of non-viability of the firm, and other additional tier 1 instruments, which no longer qualify as additional tier 1 capital and are subject to grandfathering provisions and related eligible non-controlling interests
- Tier 2 capital comprises qualifying subordinated debt and related eligible

non-controlling interests and other tier 2 instruments, which no longer qualify as tier 2 capital and are subject to grandfathering provisions.

### Capital requirements country-by-country reporting

HM Treasury has transposed the requirements set out under CRD IV and issued the Capital Requirements Country-by-Country Reporting Regulations 2013. The legislation requires the bank to publish certain additional information in respect of the year ended 31 March 2017. This information will be available on the Investec group website.

### Capital disclosures

The composition of our regulatory capital under a Basel III/CRD IV basis is provided in the table below.

### Reconciliation of the financial accounting balance sheet to the regulatory scope of consolidation

| At 31 March 2017<br>£'million  | Ref <sup>^</sup> | Accounting<br>balance<br>sheet | Decon-<br>solidation<br>of non-<br>financial/<br>other<br>entities | Consolidation<br>of banking<br>associates | Regulatory<br>balance<br>sheet |
|--|------------------|--------------------------------|--|---|--------------------------------|
| Cash and balances at central banks                                       |                  | 2 854                          | –  | –   | 2 854                          |
| Loans and advances to banks  |                  | 923                            | (69)   | 4   | 858                            |
| Reverse repurchase agreements and cash collateral on securities borrowed |                  | 536                            | –  | –   | 536                            |
| Sovereign debt securities  |                  | 953                            | –  | –   | 953                            |
| Bank debt securities   |                  | 185                            | –  | –   | 185                            |
| Other debt securities  |                  | 408                            | 2  | –   | 410                            |
| Derivative financial instruments   |                  | 610                            | –  | –   | 610                            |
| Securities arising from trading activities                               |                  | 523                            | (6)  | –   | 517                            |
| Investment portfolio   |                  | 454                            | 1  | –   | 455                            |
| Loans and advances to customers  |                  | 8 599                          | –  | –   | 8 599                          |
| Other loans and advances   |                  | 556                            | 61   | –   | 617                            |
| Other securitised assets   |                  | 139                            | –  | –   | 139                            |
| Interests in associated undertakings                                     |                  | 23                             | (1)  | (12)                                      | 10                             |
| Deferred taxation assets   |                  | 79                             | –  | –   | 79                             |
| of which:  |                  |                                |  |   |                                |
| – relates to losses carried forward                                      | a                | 10                             | –  | –   | 10                             |
| – relates to temporary differences                                       |                  | 33                             | –  | –   | 33                             |
| Other assets   |                  | 1 089                          | (23)   | 10  | 1 076                          |
| Property and equipment   |                  | 59                             | (29)   | –   | 30                             |
| Investment properties  |                  | 15                             | (15)   | –   | –                              |
| Goodwill   | b                | 260                            | –  | 7   | 267                            |
| Intangible assets  | b                | 116                            | –  | –   | 116                            |
| Investment in subsidiary companies                                       |                  | –                              | 7  | –   | 7                              |
| <b>Total assets</b>  |                  | <b>18 381</b>                  | <b>(72)</b>  | <b>9</b>                                  | <b>18 318</b>                  |

*(continued)***Reconciliation of the financial accounting balance sheet to the regulatory scope of consolidation** *(continued)*

| At 31 March 2017<br>£'million                                | Ref <sup>^</sup> | Accounting<br>balance<br>sheet | Decon-<br>solidation<br>of non-<br>financial/<br>other<br>entities | Consolidation<br>of banking<br>associates | Regulatory<br>balance<br>sheet |
|--|------------------|--------------------------------|--|---|--------------------------------|
| Deposits by banks  |                  | 673                            | (86)   | –   | 587                            |
| Derivative financial instruments                             |                  | 583                            | –  | –   | 583                            |
| Other trading liabilities                                    |                  | 136                            | –  | –   | 136                            |
| Repurchase agreements and cash collateral on securities lent |                  | 224                            | –  | –   | 224                            |
| Customer accounts (deposits)                                 |                  | 11 289                         | 90   | –   | 11 379                         |
| Debt securities in issue                                     |                  | 1 641                          | (77)   | –   | 1 564                          |
| Liabilities arising on securitisation of other assets        |                  | 129                            | 13   | –   | 142                            |
| Current taxation liability                                   |                  | 147                            | –  | –   | 147                            |
| Deferred taxation liabilities                                |                  | 27                             | (3)  | –   | 24                             |
| of which:  |                  |                                |  |   |                                |
| – in respect of acquired intangibles                         |                  | 18                             | –  | –   | 18                             |
| Other liabilities  |                  | 973                            | –  | 9   | 982                            |
| Subordinated liabilities                                     |                  | 579                            | –  | –   | 579                            |
| of which:  |                  |                                |  |   |                                |
| – term subordinated debt included in tier 2 capital          | c                | 579                            | –  | –   | 579                            |
| <b>Total liabilities</b>                                     |                  | <b>16 401</b>                  | <b>(63)</b>  | <b>9</b>                                  | <b>16 347</b>                  |
| Shareholder's equity excluding non-controlling interests     | d                | 1 982                          | (9)  | –   | 1 973                          |
| Non controlling interests                                    | e                | (2)                            | –  | –   | (2)                            |
| <b>Total equity</b>  |                  | <b>1 980</b>                   | <b>(9)</b>   | <b>–</b>                                  | <b>1 971</b>                   |
| <b>Total liabilities and equity</b>                          |                  | <b>18 381</b>                  | <b>(72)</b>  | <b>9</b>                                  | <b>18 318</b>                  |

<sup>^</sup> The references identify balance sheet components which are used in the calculation of regulatory capital.

## Reconciliation of the financial accounting balance sheet to the regulatory scope of consolidation (continued)

| At 31 March 2016<br>£'million  | Ref <sup>^</sup> | Accounting<br>balance<br>sheet | Decon-<br>solidation<br>of non-<br>financial/<br>other<br>entities | Consolidation<br>of banking<br>associates | Regulatory<br>balance<br>sheet |
|--|------------------|--------------------------------|--|---|--------------------------------|
| Cash and balances at central banks                                       |                  | 2 638                          | –  | –   | 2 638                          |
| Loans and advances to banks  |                  | 935                            | (78)   | 4   | 861                            |
| Reverse repurchase agreements and cash collateral on securities borrowed |                  | 557                            | –  | –   | 557                            |
| Sovereign debt securities  |                  | 1 253                          | –  | –   | 1 253                          |
| Bank debt securities   |                  | 188                            | –  | –   | 188                            |
| Other debt securities  |                  | 404                            | –  | –   | 404                            |
| Derivative financial instruments   |                  | 843                            | –  | –   | 843                            |
| Securities arising from trading activities                               |                  | 524                            | –  | –   | 524                            |
| Investment portfolio   |                  | 420                            | –  | –   | 420                            |
| Loans and advances to customers  |                  | 7 781                          | –  | –   | 7 781                          |
| Other loans and advances   |                  | 578                            | 32   | –   | 610                            |
| Other securitised assets   |                  | 151                            | –  | –   | 151                            |
| Capital invested in insurance and other entities                         |                  | –                              | 2  | –   | 2                              |
| Interests in associated undertakings                                     |                  | 17                             | –  | (12)                                      | 5                              |
| Deferred taxation assets   |                  | 72                             | –  | –   | 72                             |
| of which:  |                  |                                |  |   |                                |
| – relates to losses carried forward                                      | a                | 8                              | –  | –   | 8                              |
| – relates to temporary differences                                       |                  | 35                             | –  | –   | 35                             |
| Other assets   |                  | 1 453                          | (16)   | 9   | 1 446                          |
| Property and equipment   |                  | 53                             | (20)   | –   | 33                             |
| Investment property  |                  | 79                             | –  | –   | 79                             |
| Goodwill   | b                | 262                            | –  | 7   | 269                            |
| Intangible assets  | b                | 127                            | –  | –   | 127                            |
| <b>Total assets</b>  |                  | <b>18 335</b>                  | <b>(80)</b>  | <b>8</b>                                  | <b>18 263</b>                  |

<sup>^</sup> The references identify balance sheet components which are used in the calculation of regulatory capital.

*(continued)***Reconciliation of the financial accounting balance sheet to the regulatory scope of consolidation** *(continued)*

| At 31 March 2016<br>£'million                                | Ref <sup>^</sup> | Accounting<br>balance<br>sheet | Decon-<br>solidation<br>of non-<br>financial/<br>other<br>entities | Consolidation<br>of banking<br>associates | Regulatory<br>balance<br>sheet |
|--|------------------|--------------------------------|--|---|--------------------------------|
| Deposits by banks  |                  | 527                            | (75)   | –   | 452                            |
| Derivative financial instruments                             |                  | 964                            | –  | –   | 964                            |
| Other trading liabilities                                    |                  | 227                            | –  | –   | 227                            |
| Repurchase agreements and cash collateral on securities lent |                  | 281                            | –  | –   | 281                            |
| Customer accounts (deposits)                                 |                  | 11 038                         | 93   | –   | 11 131                         |
| Debt securities in issue                                     |                  | 1 509                          | (104)  | –   | 1 405                          |
| Liabilities arising on securitisation of other assets        |                  | 121                            | 26   | –   | 147                            |
| Current taxation liabilities                                 |                  | 141                            | –  | –   | 141                            |
| Deferred taxation liabilities                                |                  | 26                             | (3)  | –   | 23                             |
| of which:  |                  |                                |  |   |                                |
| – in respect of acquired intangibles                         | b                | 21                             | –  | –   | 21                             |
| Other liabilities  |                  | 1 061                          | –  | 8   | 1 069                          |
| Subordinated liabilities                                     |                  | 597                            | –  | –   | 597                            |
| of which:  |                  |                                |  |   |                                |
| – term subordinated debt included in tier 2 capital          | c                | 597                            | –  | –   | 597                            |
| <b>Total liabilities</b>                                     |                  | <b>16 492</b>                  | <b>(63)</b>  | <b>8</b>                                  | <b>16 437</b>                  |
| Shareholders' equity excluding non-controlling interests     | d                | 1 844                          | (17)   | –   | 1 827                          |
| Non-controlling interests                                    | e                | (1)                            | –  | –   | (1)                            |
| <b>Total equity</b>  |                  | <b>1 843</b>                   | <b>(17)</b>  | <b>–</b>                                  | <b>1 826</b>                   |
| <b>Total liabilities and equity</b>                          |                  | <b>18 335</b>                  | <b>(80)</b>  | <b>8</b>                                  | <b>18 263</b>                  |

<sup>^</sup> The references identify balance sheet components which are used in the calculation of regulatory capital.

## Capital management and allocation

### Capital structure and capital adequacy



Summary information on the terms and conditions of the main features of all capital instruments is provided on page 211.



The transitional own funds disclosure template, capital instruments' main features template, leverage ratio templates and the countercyclical capital buffer disclosure templates, prescribed by the Capital Requirements Regulations, will be available on the Investec group website.

| £'million   | Ref* | 31 March 2017° | 31 March 2016° |
|---|------|----------------|----------------|
| <b>Tier 1 capital</b>   |      |                |                |
| Shareholders' equity  |      | <b>1 938</b>   | <b>1 793</b>   |
| Shareholders' equity per balance sheet  | d    | 1 982          | 1 844          |
| Foreseeable dividends   |      | (35)           | (34)           |
| Deconsolidation of special purpose entities   | d    | (9)            | (17)           |
| Non-controlling interests   |      | <b>(2)</b>     | <b>(1)</b>     |
| Non-controlling interests per balance sheet   | e    | (2)            | (1)            |
| Regulatory adjustments to the accounting basis  |      | <b>(4)</b>     | <b>(6)</b>     |
| Unrealised gains on available-for-sale equities   |      | -              | -              |
| Additional value adjustments  |      | (4)            | (6)            |
| Deductions  |      | <b>(380)</b>   | <b>(386)</b>   |
| Goodwill and intangible assets net of deferred taxation   | b    | (366)          | (374)          |
| Deferred taxation assets that rely on future profitability excluding those arising from temporary differences | a    | (10)           | (8)            |
| Securitisation positions  |      | (3)            | (4)            |
| Debt valuation adjustment   |      | (1)            | -              |
| <b>Common equity tier 1 capital</b>   |      | <b>1 552</b>   | <b>1 400</b>   |
| <b>Tier 1 capital</b>   |      | <b>1 552</b>   | <b>1 400</b>   |
| <b>Tier 2 capital</b>   |      | <b>560</b>     | <b>590</b>     |
| Tier 2 instruments  | c    | 560            | 590            |
| <b>Total regulatory capital</b>   |      | <b>2 112</b>   | <b>1 990</b>   |
| <b>Risk-weighted assets</b>   |      | <b>12 716</b>  | <b>11 738</b>  |
| <b>Capital ratios</b>   |      |                |                |
| Common equity tier 1 ratio  |      | 12.2%          | 11.9%          |
| Tier 1 ratio  |      | 12.2%          | 11.9%          |
| Total capital ratio   |      | 16.6%          | 17.0%          |

° The capital adequacy disclosures for Investec Bank plc include the deduction of foreseeable dividends when calculating common equity tier 1 capital as now required under the Capital Requirements Regulation and EBA technical standards. These disclosures are different to the capital adequacy disclosures included in Investec's 2016 and 2015 integrated annual reports, which follow our normal basis of presentation and do not include the deduction of foreseeable dividends when calculating common equity tier 1 capital. Investec Bank plc's common equity tier 1 ratio would be 28bps (31 March 2016: 30bps) higher on this basis.

\* The references refer to those in the reconciliation of the regulatory scope balance sheet set out on pages 95 to 102.

*(continued)***Capital management and allocation** *(continued)***Capital requirements**

| £'million  | 31 March<br>2017 | 31 March<br>2016 |
|--|------------------|------------------|
| <b>Capital requirements</b>                            | <b>1 017</b>     | <b>939</b>       |
| Credit risk – prescribed standardised exposure classes | 776              | 698              |
| Corporates   | 431              | 338              |
| Secured on real estate property                        | 156              | 150              |
| Retail   | 45               | 44               |
| Institutions   | 28               | 35               |
| Other exposure classes                                 | 108              | 122              |
| Securitisation exposures                               | 8                | 9                |
| Equity risk – standardised approach                    | 6                | 8                |
| Listed equities  | 3                | 3                |
| Unlisted equities                                      | 3                | 5                |
| Counterparty credit risk                               | 39               | 41               |
| Credit valuation adjustment risk                       | 6                | 5                |
| Market risk  | 68               | 74               |
| Interest rate  | 29               | 27               |
| Foreign exchange                                       | 8                | 21               |
| Equities   | 20               | 16               |
| Options  | 11               | 10               |
| Operational risk – standardised approach               | 122              | 113              |
| <b>Risk-weighted assets (banking and trading)</b>      | <b>12 716</b>    | <b>11 738</b>    |
| Credit risk – prescribed standardised exposure classes | 9 687            | 8 720            |
| Corporates   | 5 380            | 4 224            |
| Secured on real estate property                        | 1 948            | 1 876            |
| Retail   | 557              | 550              |
| Institutions   | 353              | 439              |
| Other exposure classes                                 | 1 349            | 1 524            |
| Securitisation exposures                               | 100              | 107              |
| Equity risk – standardised approach                    | 80               | 102              |
| Listed equities  | 40               | 43               |
| Unlisted equities                                      | 40               | 59               |
| Counterparty credit risk                               | 494              | 518              |
| Credit valuation adjustment risk                       | 78               | 58               |
| Market risk  | 856              | 924              |
| Interest rate  | 360              | 332              |
| Foreign exchange                                       | 106              | 261              |
| Equities   | 248              | 201              |
| Options  | 142              | 130              |
| Operational risk – standardised approach               | 1 521            | 1 416            |

**Investec Bank plc****Movement in risk-weighted assets**

Total risk-weighted assets (RWAs) have increased by 8.3% over the period, predominantly within credit risk RWAs.

**Credit risk RWAs**

For Investec Bank plc consolidated reporting, we have adopted the standardised approach for calculating credit risk RWAs. Credit risk RWAs, which include equity risk, increased by £945 billion. The increase is primarily attributable to a growth in secured corporate and residential mortgage lending.

**Counterparty credit risk RWAs and Credit Valuation Risk (CVA)**

Counterparty credit risk and CVA RWAs decreased by £24 million mainly due to central clearing some of our derivative exposures.

**Market risk RWAs**

We apply the standardised approach for calculating market risk RWAs. Market risk RWAs decreased by £68 million primarily driven by a decrease in FX Risk which was achieved by hedging.

**Operational risk RWAs**

Operational risk RWAs are calculated using the standardised approach and increased by £105 million. The increase is due to a higher three year average operating income.

## A summary of capital adequacy and leverage ratios

|   | 31 March<br>2017 <sup>o</sup> | 31 March<br>2016 <sup>o</sup> |
|---|-------------------------------|-------------------------------|
| Common equity tier 1 (as reported)                                  | 12.2%                         | 11.9%                         |
| Common equity tier 1 ('fully loaded') <sup>^</sup>                  | 12.2%                         | 11.9%                         |
| Tier 1 (as reported)  | 12.2%                         | 11.9%                         |
| Total capital adequacy ratio (as reported)                          | 16.6%                         | 17.0%                         |
| Leverage ratio* – permanent capital                                 | 8.0%                          | 7.5%                          |
| Leverage ratio* – current   | 8.0%                          | 7.5%                          |
| Leverage ratio* – 'fully loaded' <sup>^</sup>                       | 8.0%                          | 7.5%                          |
| Leverage ratio* – current UK Leverage ratio framework <sup>^^</sup> | 9.3%                          | n/a                           |

<sup>o</sup> The capital adequacy disclosures for Investec Bank plc include the deduction of foreseeable dividends when calculating common equity tier 1 capital as now required under the CRR and EBA technical standards. These disclosures are different to the capital adequacy disclosures included in Investec's 2016 and 2015 integrated annual reports, which follow our normal basis of presentation and do not include the deduction of foreseeable dividends when calculating common equity tier 1 capital. Investec Bank plc's common equity tier 1 ratio would be 28bps (31 March 2016: 30bps) higher on this basis.

<sup>^</sup> Based on the group's understanding of current regulations, 'fully loaded' is based on Basel III capital requirements as fully phased in by 2022.

\* The leverage ratios are calculated on an end-quarter basis.

<sup>^^</sup> Investec Bank plc is not subject to the UK leverage ratio framework, however, due to recent changes to the UK leverage ratio framework to exclude from the calculation of the total exposure measure those assets constituting claims on central banks where they are matched by deposits accepted by the firm that are denominated in the same currency and of identical or longer maturity, this has been included for comparative purposes.

## Reconciliation of the leverage ratio

The leverage ratio is calculated using the CRR definition of leverage which was adopted by the European Commission via a delegated Act in October 2014 and came into force from 1 January 2015. The leverage ratio has been disclosed using both a transitional and 'fully loaded' capital measure.

Investec Bank plc's leverage ratio has remained unchanged as a result of an increase in tier 1 capital, driven by profits generated during the year, which was offset by increased exposure.

| £'million  | 31 March<br>2017 | 31 March<br>2016 |
|--|------------------|------------------|
| <b>Total assets per accounting balance sheet</b>                     | <b>18 381</b>    | <b>18 335</b>    |
| Deconsolidation of non-financial/other entities                      | (72)             | (80)             |
| Consolidation of banking associates                                  | 9                | 8                |
| Total assets per regulatory balance sheet                            | 18 318           | 18 263           |
| Reversal of accounting values:                                       |                  |                  |
| Derivatives  | (610)            | (843)            |
| Regulatory adjustments:  | 1 709            | 1 145            |
| Derivatives market value   | 567              | 328              |
| Derivative add-on amounts per the mark-to-market method              | 789              | 519              |
| Securities financing transaction add-on for counterparty credit risk | 39               | 126              |
| Off-balance sheet items  | 693              | 554              |
| Add-on for written credit derivatives                                | 3                | 9                |
| Exclusion of items already deducted from the capital measure         | (382)            | (391)            |
| <b>Exposure measure</b>  | <b>19 417</b>    | <b>18 565</b>    |
| Tier 1 capital   | 1 552            | 1 400            |
| <b>Leverage ratio – current</b>                                      | <b>8.0%</b>      | <b>7.5%</b>      |
| Tier 1 capital fully loaded  | 1 552            | 1 400            |
| <b>Leverage ratio – 'fully loaded'</b>                               | <b>8.0%</b>      | <b>7.5%</b>      |

\* The leverage ratios are calculated on an end-quarter basis.

<sup>^</sup> Based on the group's understanding of current regulations, 'fully loaded' is based on CRD IV capital requirements as fully phased in by 2022.

**Movement in total regulatory capital**

The table below analyses the movement in common equity tier 1, additional tier 1 and tier 2 capital during the year.

**Total regulatory capital flow statement**

| £'million  | 31 March<br>2017 | 31 March<br>2016 |
|--|------------------|------------------|
| <b>Opening common equity tier 1 capital</b>  | <b>1 400</b>     | <b>1 325</b>     |
| Profit after taxation  | 118              | 95               |
| Share-based payment adjustment   | –                | 5                |
| Movement in other comprehensive income   | 53               | (16)             |
| Dividends  | (35)             | (40)             |
| Goodwill and intangible assets (deduction net of related taxation liability)                               | 9                | 7                |
| Deferred taxation that relies on future profitability (excluding those arising from temporary differences) | (1)              | –                |
| Deconsolidation of special purpose entities  | 9                | 34               |
| Foreseeable dividends  | (1)              | (19)             |
| Other, including regulatory adjustments and transitional arrangements                                      | –                | 9                |
| <b>Closing Common equity tier 1 capital/core tier 1 capital</b>  | <b>1 552</b>     | <b>1 400</b>     |
| <b>Opening tier 2 capital</b>  | <b>590</b>       | <b>590</b>       |
| Redeemed capital   | (18)             | –                |
| Amortisation adjustments   | (12)             | –                |
| <b>Closing tier 2 capital</b>  | <b>560</b>       | <b>590</b>       |
| <b>Closing total regulatory capital</b>  | <b>2 112</b>     | <b>1 990</b>     |

## Credit ratings

In terms of our dual listed companies structure, creditors are ring-fenced to either Investec Limited or Investec plc as there are no cross-guarantees between the companies. Capital and liquidity are prohibited from flowing between the two entities and thus capital and liquidity are not fungible. As a result, the rating agencies have assigned separate ratings to the significant banking entities within the group, namely Investec Bank plc and Investec Bank Limited. Certain rating agencies have also assigned ratings to the holding companies, namely, Investec plc and Investec Limited. Our ratings at 14 June 2017 are as follows:

| Rating agency                                     | Investec plc | Investec Bank plc – a subsidiary of Investec plc |
|---|--------------|--|
| <b>Fitch</b>                                      |              |  |
| Long-term rating                                  |              | BBB  |
| Short-term rating                                 |              | F2   |
| Viability rating                                  |              | bbb  |
| Support rating                                    |              | 5  |
| <b>Moody's</b>                                    |              |  |
| Long-term rating                                  | Baa1         | A2   |
| Short-term rating                                 | Prime-2      | Prime-1  |
| Baseline Credit Assessment (BCA) and adjusted BCA |              | baa2   |
| <b>Global Credit Ratings</b>                      |              |  |
| Long-term rating                                  |              | BBB+   |
| Short-term rating                                 |              | A2   |

As a result of the regulatory responsibilities arising from the DLC structure, there are two group Internal Audit departments located in London and Johannesburg, responsible for Investec plc and Investec Limited respectively. Investec Bank plc's (Irish branch) has its own Internal Audit function reporting into Investec plc Internal Audit. In combination, the functions cover all the geographies in which Investec operates. These functions use a global risk-based methodology and cooperate technically and operationally. Investec Bank plc is served by the Investec plc Internal Audit department.

The heads of Internal Audit report at each audit committee meeting and have a direct reporting line to the chairman of the audit committee as well as the appropriate chief executive officers. They operate independently of executive management, but have regular access to the local chief executive officers and to business unit executives. The heads of Internal Audit are responsible for coordinating internal audit efforts to ensure coverage is global and departmental skills are leveraged to maximise efficiency. For administrative purposes, the heads of internal audit also report to the global head of corporate governance and compliance. The functions comply with the International Standards for the Professional Practice of Internal Auditing, and are subject to an independent Quality Assurance Review (QAR) at appropriate intervals. The most recent independent QAR benchmarked the functions against the July 2013 publication by the Chartered Institute for Internal Auditors entitled *Effective Internal Audit in the Financial Services Sector*. The results were communicated to the audit committees in March 2014 and to the respective regulators. A QAR follow-up review was completed and results issued to the audit committees in January 2015 as well as to the respective regulators.

Annually, Internal Audit conducts a formal risk assessment of the entire business

from which a comprehensive risk-based audit plan is derived. The assessment and programme are validated by executive management and approved by the responsible audit committee. Very high risk businesses and processes are audited at least every 12 months, with other areas covered at regular intervals based on their risk profile. There is an ongoing focus on identifying fraud risk as well as auditing technology risks given Investec's dependence on IT systems. Internal Audit also liaises with the external auditors and other assurance providers to enhance efficiencies in terms of integrated assurance. The annual plan is reviewed regularly to ensure it remains relevant and responsive, given changes in the operating environment. The audit committee approves any changes to the plan.

Significant control weaknesses are reported, in terms of an escalation protocol, to the local assurance forums, where remediation procedures and progress are considered and monitored in detail by management. The audit committee receives a report on significant issues and actions taken by management to enhance related controls. An update on the status of previously raised issues is provided by Internal Audit to each audit committee. If there are concerns in relation to overdue issues, these will be escalated to the executive risk review forum to expedite resolution.

Internal Audit proactively reviews its practices and resources for adequacy and appropriateness to meet an increasingly demanding corporate governance and regulatory environment. The audit teams comprise well-qualified, experienced staff to ensure that the function has the competence to match Investec's diverse requirements. Where specific specialist skills or additional resources are required, these are obtained from third parties. Internal Audit resources are subject to review by the respective audit committees.

*Internal Audit's activity is governed by an internal audit charter which is approved by the group audit committees and is reviewed annually. The charter defines the purpose, authority and responsibilities of the function*



Regulatory change continues to be a key challenge in the financial sector with global political events adding to uncertainty as to the shape of financial services regulation going forward.

Global regulators remain focused on countering market abuse with heightened scrutiny and regulatory attention in this area. Accordingly, the Market Abuse Regulation (MAR) took effect across the EU on 3 July 2016 in connection with this topic.

This year, global regulators have continued to focus on promoting stability and resilience in financial markets, with sustained emphasis on recovery and resolution plans and structural reforms to the banking sector as well as customer and market conduct related reforms.

Investec remains focused on complying with the highest levels of compliance in relation to regulatory requirements and integrity in each of our jurisdictions. Our culture is central to our compliance framework and is supported by robust policies, processes and talented professionals who ensure that the interests of our customers and shareholders remain at the forefront of everything we do.

## Year in review

### Conduct risk

The FCA has continued to focus on advancing its three operational objectives: securing an appropriate degree of protection for consumers; protecting and enhancing the integrity of the UK financial system; and promoting effective competition in the interest of consumers. The FCA's aim is to ensure that clients' interests are at the forefront of firms' agendas and that their needs are placed at the heart of the firms' strategy. Firms are also expected to behave appropriately in the wholesale markets in which they operate with a view to conduct risk considerations.

The Investec board, along with senior management are ultimately responsible for Investec's conduct risk strategy. Investec has continued to focus over the period on delivering good customer outcomes and effectively managing conduct risk throughout our business. This has included continued and ongoing investment in and enhancement of the conduct risk and compliance frameworks in place throughout the group.

### Senior managers and certified persons regime

During the period Investec Bank plc successfully implemented the core components of the Senior Managers Regime which came into force on

7 March 2016. From 7 March 2017 the Conduct Rules will be applied to banking sector staff who are not within the Senior Managers or Certification Regime. This regime establishes a new regulatory framework for individuals working in the UK banking sector. The incoming regime consists of three key components:

- A new Senior Managers Regime which will clarify lines of responsibility, and enhance the regulators' ability to hold senior individuals in banks accountable and require banks to regularly vet their senior managers for fitness and propriety;
- A Certification Regime requiring firms to assess fitness and propriety of staff in positions where the decisions they make could pose significant harm to the bank or any of its customers; and
- A new set of Conduct Rules, which take the form of brief statements of high level principles setting out the standards of behaviour for bank employees.

Investec Bank plc has successfully implemented the core components of the regime which came into force on 7 March 2016.

### Consumer protection

The FCA has continued to pursue its consumer protection objective. Over the period this has included issuing of significant fines and performing continued strategic reviews into areas such as: product design and sales practises, provision of advice, treatment of customers who suffered unauthorised transactions and product and service suitability.

### Wholesale markets

The FCA continues a proactive and assertive approach in identifying and addressing risks arising from firm's conduct in the wholesale markets.

This has included an increasingly intensive approach to supervisory activities and thematic reviews as well as several high profile referrals to enforcement.

Wholesale markets have also been the focus of significant regulatory reform over the past 12 months. The most significant proposed reforms have included the finalisation of the incoming Markets in Financial Instruments Directive (MIFID II) which is due to be implemented by January 2018 and MAR.

The MIFID II reform package will form a revised framework governing the requirements applicable to investment firms, trading venues, data reporting service providers and third-country firms

providing investment services or activities in the EU. These reforms will drive change across Investec Bank plc, Investec Asset Management and Investec Wealth & Investment. Investec remains on course for implementation by January 2018.

Material reforms also continue to take effect in the OTC markets as a result of the EU's Market Infrastructure Regulations (EMIR).

### Financial crime

Financial crime continues to be a regulatory focus with regulators globally encouraging firms to adopt a dynamic approach to the management of risk and to increase efforts around systems and controls to combat both money laundering and bribery and corruption. In 2016 the FCA published "Our future mission" in which it states "we see financial crime as a risk to the wider economy and market integrity". The FCA Business Plan 2016/17 also highlights financial crime and anti-money laundering as one of the seven priorities for the regulator.

### Tax reporting (FATCA/CRS)

The Foreign Account Tax Compliance Act (FATCA) aims to promote cross-border tax compliance by implementing an international standard for the automatic exchange of tax information relating to US investors. The provisions call on tax authorities all over the world to obtain detailed account information from financial institutions relating to US investors and exchange that information automatically with the United States Internal Revenue Service on an annual basis.

The OECD has recently taken further steps to improve global cross-border tax compliance by releasing the Common Reporting Standard (CRS). The CRS is a set of global standards for the annual exchange of financial information by financial institutions pertaining to customers, to the tax authorities of the jurisdictions in which those customers are resident for tax purposes. CRS took effect on 1 January 2016 in the UK, with reporting commencing from 2017.

Investec Bank plc is currently compliant with its obligations.

## Chairman's introduction

I am pleased to present the annual corporate governance report for the year ended 31 March 2017, which describes our approach to corporate governance.

Before looking into the detail of our governance framework, I would like to make some comments on where the board's attention has been focused over the past year, how it has delivered against its priorities and where attention will be placed in the year ahead.

## The past year in focus

In an uncertain and volatile world, Investec's culture and values continue to support the organisation in achieving its strategic objectives. Our client focus and entrepreneurial spirit have continued to be front of mind over the past year. The board and management have sought to develop a strategy for the group which is balanced in terms of managing the risks presented in these uncertain times and positioning for future opportunities as they arise.

## Governance

A key area of focus for the board, working together with the DLC nominations and directors' affairs committee (nomdac) and the group, has been to review the bank's current committee structure within the context of a fast changing UK regulatory environment. Previously, the Investec plc and Investec Bank plc audit committee and the nomdac acted as the bank's audit and nomination committees, respectively.

Going forward, the board has approved the establishment of a bank audit committee and a bank nomination committee. We believe this change will strengthen our existing processes and make for more effective and robust decision making. The Investec Bank plc audit committee will comprise of independent non-executive directors, the majority of whom will be directors of Investec Bank plc, and will be chaired by the bank's senior independent director (subject to regulatory approval). The Investec Bank plc nomination committee will comprise of a majority of independent non-executive directors.

Implementing and bedding down this new structure will be a key focus for the board.

## Board composition

The board, on the recommendation of the nomdac, agreed to the appointment of two new non-executive directors during the period under review. On 27 July 2016, Moni Mannings was appointed to the board. Moni was a senior partner of Olswang LLP until 31 March 2016 and was a partner from 2000. At Olswang, Moni specialised in banking and finance law. She joined Olswang from Clifford Chance, where she worked in the Banking and Securities group. Previously, Moni was a board member of the Solicitors Regulation Authority and chair of its equality, diversity and inclusion committee. Moni is chief operating officer at Aistemos Limited and a non-executive member of the boards of Polypipe Group Plc and Cranfield University.

On 14 September 2016, the board appointed Brian Stevenson as the senior independent director of the bank. At the same time, Perry Crosthwaite stepped down as the bank's senior independent director. Brian Stevenson was previously managing director and head of corporate and institutional banking at Royal Bank of Scotland (RBS). Brian served as Chairman of RBS's Global Transaction Services. He joined RBS from Deutsche Bank, where he was head of the global banking division for Asia-Pacific. Brian was a non-executive director of the Agricultural Bank of China from 2011 to 2016 and is an associate of the Chartered Institute of Bankers.

Perry, who chairs the DLC remuneration committee and is a director of Investec plc and Investec Limited remains as a director of the bank and the group's senior independent director. I would like to thank Perry for his service as senior independent director of the bank and look forward to his continued contribution to the board.

During the period under review, the board also appointed Ciaran Whelan and Ruth Leas as executive directors. Ciaran is the global head of private bank and Ruth Leas is the bank's chief risk officer.

## Strategic initiatives

The board has continued to exercise leadership, integrity and judgment in pursuit of the bank's strategic goals and objectives. In terms of positioning for future

opportunities, a particular focus has been the private bank's continued investment in infrastructure necessary to deliver an out of the ordinary client experience and the incorporation of new technologies into our core strategic planning.

This strategic initiative was discussed and debated at the board's annual strategy session, which was held in February 2017 and is an ongoing area of discussion at board meetings.

## Board effectiveness

The board continues to be committed to regularly evaluating its own effectiveness and that of its committees. In this light, the board undertakes an evaluation of its performance and that of its committees and individual directors annually, with independent external input into the process every third year. Given the 2016 effectiveness review was conducted by an independent external facilitator, Professor Rob Goffee, this year the board effectiveness review was internally facilitated. No material issues were identified in this process, however, the findings of Professor Goffee's report continued to provide a useful benchmark for assessing the development of the board in terms of the areas that were identified for improvement.

## Priorities for the year ahead

We approach the year ahead with confidence in our leadership and strategy. The implementation of the new governance arrangements described above, as well as delivering on the strategic objectives agreed will be a key focus for the bank.



**Fani Titi**  
Chairman

14 June 2017



## Board statement



**The composition of the board of Investec Bank plc is set out on page 111.**

The board seeks to exercise leadership, integrity and judgment in pursuit of strategic goals and objectives, to achieve long-term sustainability, growth and prosperity. The board is accountable for the performance and affairs of Investec Bank plc. It provides leadership for the bank within a framework of prudent and effective controls which allows risks to be assessed and managed. The board meets its objectives by reviewing and guiding corporate strategy, setting the bank's values and standards, promoting high standards of corporate governance, approving key policies and objectives, ensuring that obligations to its shareholders and other stakeholders are understood and met, understanding the key risks we face, determining our risk tolerance and approving and reviewing the processes in operation to mitigate risk from materialising, including the approval of the terms of reference of key supporting board committees.

Certain matters are specifically reserved for the board. To achieve its objectives, the board may delegate certain of its duties and functions to various board committees or the chief executive officer, without abdicating its own responsibilities.

## Board committees

In exercising control of the bank, the directors are empowered to delegate to various board and executive committees.

The committees have specific terms of reference, appropriately skilled members and access to specialist advice when necessary.

During the period under review, the Investec plc and Investec Bank plc audit committee acted as the audit committee of Investec Bank plc and the nomdac, acted as the nominations committee of the bank. Working together with the audit committees and the nomdac, the board has agreed to the establishment of the Investec Bank plc audit committee and the Investec Bank plc nomination committee. Collectively, the board believes that these changes will strengthen its existing processes and make for more effective and robust oversight. Both committees will comprise of independent non-executive directors, the majority of whom will be directors of Investec Bank plc. The Investec bank plc

audit committee will be chaired by the bank's senior independent director (subject to regulatory approval) while the Investec Bank plc nomination committee will be chaired by the bank's chairman.

## Financial reporting and going concern

The directors are required to confirm that they are satisfied that the bank has adequate resources to continue in business for the foreseeable future. The assumptions underlying the going concern statement are discussed at the time of the approval of the annual financial statements by the board and these include:

- Budgeting and forecasts
- Profitability
- Capital
- Liquidity

In addition, the directors are responsible for monitoring and reviewing the preparation, integrity and reliability of the Investec Bank plc financial statements, accounting policies and the information contained in the annual report.

Our financial statements are prepared on a going concern basis. The board is of the opinion, based on its knowledge of the bank, key processes in operation and specific enquiries, that there are adequate resources to support Investec Bank plc as a going concern for the foreseeable future.

Further information on our liquidity and capital position is provided on pages 77 to 85 and pages 91 to 102. Furthermore, the board is of the opinion that the bank's risk management processes and the systems of internal control are effective.

## Management and succession planning

Business unit heads, geographic management and the heads of central and group service functions are appointed by executive management and endorsed by the board based on the skills and experience deemed necessary to perform the required function. In general, executive directors do not have fixed-term employment contracts and there are no employment contracts with managers for a term of more than three years.

Our management structure, reporting lines and the division of responsibilities are built around a geographic, divisional and functional network.

Each strategic business unit has a management committee and is responsible for implementing operational decisions, managing risk and aligning divisional objectives with the group strategy and vision.

During the past year, the nomdac received a detailed presentation from the executive regarding senior management succession and was satisfied that there is a formal management succession plan in place.

Going forward, the Investec Bank plc nomination committee will continue to focus on ensuring that the management succession plan remains up to date and relevant.

## Risk management

The board is responsible for the total process of risk management and the systems of internal control. A number of committees and forums assist in this regard. Senior management is responsible for identifying risks and implementing appropriate mitigation processes and controls within their businesses.

The independent group risk management functions, accountable to group boards, are responsible for establishing, reviewing and monitoring the process of risk management. Group risk management reports regularly to the board risk and capital committee (BRCC), the policy executive risk review forum and the review executive risk review forum.



**More information on risk management can be found on pages 36 to 102.**

## Internal control

Risks and controls are reviewed and monitored regularly for relevance and effectiveness. The BRCC, audit committees and prudential audit and conduct committee (PACC) assist the board in this regard.

Sound risk management practices are promoted by the group risk management function, which is independent of operational management. The board recognises its responsibility for the overall risk and control framework and for reviewing its effectiveness. Internal control is designed to mitigate, not eliminate, significant risks faced.

It is recognised that such a system provides reasonable, but not absolute,

assurance against material error, omission, misstatement or loss. The group achieves this through a combination of risk identification, evaluation and monitoring processes, appropriate decision and oversight forums, and assurance and control functions, such as group risk management, internal audit and compliance. These ongoing processes, which comply with the Turnbull guidance, were in place throughout the year under review and up to the date of approval of the integrated annual report and annual financial statements.

Internal audit reports any control recommendations to senior management, Group risk management and the relevant audit committee. Appropriate processes, including review by the audit committee's support structures, ensure that timely corrective action is taken on matters raised by internal audit. Significant risks are reviewed regularly by the executive risk review fora and by the BRCC. Material incidents and losses and significant breaches of systems and controls are reported to the BRCC and the audit committees. Reports from the audit committees, BRCC and risk and control functions are reviewed at each board meeting.

Certain statutory duties with respect to directors' conflicts of interest are in force under the UK Companies Act 2006. In accordance with this Act and the bank's articles of association, the board may authorise any matter that otherwise may involve the directors breaching their duty to avoid conflicts of interest. The board has adopted a procedure, as set out in the articles that includes a requirement for directors to submit, in writing, disclosures detailing any actual or potential conflict for consideration and, if considered appropriate, approval.

### Internal financial controls

Internal financial controls are based on established policies and procedures. Management is responsible for implementing internal financial controls, ensuring that personnel are suitably qualified, that appropriate segregation exists between duties, and that there is suitable independent review. These areas are monitored by the board through the audit committee and are independently assessed by internal audit and compliance.

Processes are in place to monitor internal control effectiveness, identify and report

material breakdowns, and ensure that timely and appropriate corrective action is taken. Group finance and investor relations coordinate, review and comment on the monthly financial and regulatory reports, and facilitate the interim and annual financial reporting process, including the independent audit process.

### Board of directors

The board operates within the group's governance framework and is accountable for the performance and affairs of Investec Bank plc. The board meets its objectives by reviewing and implementing corporate strategy determined in conjunction with the boards of Investec Limited and Investec plc.

The board has defined the limits of delegated authority within Investec Bank plc. The board is responsible for assessing and managing risk policies and philosophies, ensuring appropriate internal controls, overseeing major capital expenditure, acquisitions and disposals, approving the establishment of businesses and approving the introduction of new products and services. In fulfilling its responsibilities, the board together with management, implements the plans and strategies.

For further detail of the functions of the board of Investec Bank plc, as included with the functions of the boards of Investec plc and Investec Limited, performed directly or through board committees, refer to Investec's 2017 integrated annual report.

### Management succession

At the end of the year under review, the board comprised seven executive directors and six non-executive directors.

In order to bolster the levels of non-executive representation on the board, the board on the recommendation of the nomdac agreed to the appointment of Brian Stevenson as senior independent director and Moni Mannings as a non-executive director.

As noted in the chairman's introduction, two new executive directors, Ciaran Whelan and Ruth Leas, have been appointed to the board during the year under review.

The names of the directors during the year and at the date of this annual report and the dates of their appointments are set out in the table below:

|   | Date of appointment |
|---|---------------------|
| <b>Executive directors</b>                |                     |
| DM van der Walt (chief executive officer) | 5 February 2003     |
| B Kantor                                  | 16 November 1992    |
| S Koseff                                  | 16 November 1992    |
| R Leas                                    | 27 July 2016        |
| KP McKenna                                | 10 May 2012         |
| JKC Whelan                                | 14 April 2016       |
| IR Wohlman                                | 23 June 1999        |
| <b>Non-executive directors</b>            |                     |
| F Titi (chairman)                         | 3 August 2011       |
| ZBM Bassa                                 | 1 April 2017        |
| PKO Crosthwaite                           | 10 November 2010    |
| D Friedland                               | 1 March 2013        |
| H Fukuda OBE                              | 3 December 2012     |
| M Mannings                                | 27 July 2016        |
| B Stevenson (senior independent director) | 14 September 2016   |

## Board meetings

The board of Investec Bank plc met seven times during the financial year. The chairman is responsible for setting the agenda for each meeting, in consultation with the chief executive officer and the company secretary. Comprehensive information packs on matters to be considered by the board are provided to directors in advance.

Details of directors' attendance at board meetings:

|  | Number of meetings attended of the seven held during the year |
|--|---|
| <b>Executive directors</b>                   |   |
| DM van der Walt (chief executive officer)    | 7   |
| B Kantor                                     | 7   |
| S Koseff                                     | 7   |
| R Leas*                                      | 5   |
| KP McKenna                                   | 7   |
| JKC Whelan                                   | 7   |
| IR Wohlman                                   | 6   |
| <b>Non-executive directors</b>               |   |
| F Titi (chairman)                            | 6   |
| PKO Crosthwaite                              | 6   |
| D Friedland                                  | 7   |
| H Fukuda OBE                                 | 6   |
| M Mannings**                                 | 3   |
| B Stevenson (senior independent director)*** | 4   |

\* R Leas was appointed to the board with effect from 27 July 2016, and was therefore only eligible to attend meetings held after 27 July 2016

\*\* M Mannings was appointed to the board with effect from 27 July 2016, and was therefore only eligible to attend meetings held after 27 July 2016

\*\*\* B Stevenson was appointed to the board with effect from 14 September 2016, and was therefore only eligible to attend meetings held after 14 September 2016

## Skills, knowledge, experience and attributes of directors

The board considers that the skills, knowledge, experience, diversity and attributes of the directors as a whole are appropriate for their responsibilities and the bank's activities. The directors bring a range of skills to the board including:

- International business and operational experience
- Understanding of the economics of the sectors in which we operate
- Knowledge of the regulatory environments in which we operate
- Financial, accounting, legal and banking experience and knowledge.

The skills and experience profile of the board and its committees are regularly reviewed by the nomdac to ensure an appropriate and relevant composition from a governance, succession and effectiveness perspective.

## Board and directors' performance evaluation

The board and individual director's performance is formally evaluated annually based on recognised codes of corporate governance and covers areas of the board's processes and responsibilities, according to leading practice.

Given the 2016 effectiveness review was conducted by an independent external facilitator, Professor Rob Goffee of the London Business School, this year the board effectiveness review was internally facilitated. The directors each completed a questionnaire and met with the chairman in order to identify future challenges, current strengths and provide insight into how the board functions. Findings were collated and presented at the January 2017 board meeting.

Strengths of the board were levels of governance, leadership and robust risk management and internal controls. The

committee structure was regarded as appropriate and the committees were seen to function well.

## Terms of appointment

On appointment, non-executive directors are provided with a letter of appointment. The letter sets out, among other things, duties, responsibilities and expected time commitments, details of our policy on obtaining independent advice and, where appropriate, details of the board committees of which the non-executive director is a member. We have an insurance policy that insures directors against liabilities they may incur in carrying out their duties.

On the recommendation of the nomdac, non-executive directors will be appointed for an expected term of nine years (three times three-year terms) from the date of their first appointment to the board.

## Ongoing training and development

On appointment, directors are provided with an induction pack and participate in an induction programme tailored to their needs, including meeting with business unit and central services heads to ensure they become familiar with business operations, senior management, our business environment and internal controls, policies, processes and systems for managing risk.

Directors' ongoing training and development is a standing board agenda item, including updates on various training and development initiatives. Board members receive regular formal presentations on regulatory and governance matters as well as on the business and support functions. Regular interactive workshops are arranged between directors and the heads of risk management, control functions and business units.

The company secretary liaises with directors to source relevant seminars and conferences which directors could attend, funded by Investec.

Following the board's and directors' performance evaluation process, any training needs are communicated to the company secretary who ensures these needs are addressed. During the period under review there were a number of director workshops arranged outside of scheduled board meetings.

**Independent advice**

Through the chairman or the company secretary, individual directors are entitled to seek professional independent advice on matters related to the exercise of their duties and responsibilities at the expense of Investec. No such advice was sought during the period under review.

**Remuneration**

*Details of the directors' remuneration and remuneration process are set out on pages 113 to 128.*

**Chairman and chief executive officer**

The roles of the chairman and chief executive officer are distinct and separate.

The chairman leads the board and is responsible for ensuring that the board receives accurate, timely and clear information to ensure that directors can perform their duties effectively.

Details of the chairman's external directorships are set out in Investec's 2017 integrated annual report.

The board does not consider that the chairman's external commitments interfere with his performance and responsibilities to Investec. The board is satisfied that the chairman makes sufficient time available to serve Investec effectively.

**Further disclosures**

Refer to Investec's 2017 integrated annual report for more information regarding:

- Remuneration
- Directors' dealings
- Internal audit
- Compliance
- Regulation and supervision
- Values and code of conduct
- Sustainability
- IT governance
- Board committees – including the report prepared by the chairmen of the board committees.



*The report by the chairman of the DLC audit committee can be found in Investec's 2017 integrated annual report on pages 136 to 137.*

## Investec Bank plc

(details as at 14 June 2017)

An indirect subsidiary of Investec plc

### Fani Titi (55)

Non-executive chairman  
BSc (Hons), MA, MBA

### David M van der Walt (52)

Chief executive officer  
BCom (Hons), CA(SA)

### Zarina BM Bassa (53)

BAcc, DipAcc, CA(SA)

### Perry KO Crosthwaite (68)

MA (Hons)

### David Friedland (64)

BCom, CA(SA)

### Haruko Fukuda OBE (70)

MA (Cantab), DSc

### Bernard Kantor (67)

CTA

### Stephen Koseff (65)

BCom, CA(SA), H Dip BDP, MBA

### Ruth Leas (45)

BA (cum laude), Hons (Economics),  
MPhil (Cantab)

### Moni Mannings (54)

LLB

### Kevin P McKenna (50)

BCom, BAcc CA(SA)

### Brian D Stevenson (63)

Senior independent director  
ACIB, FCIBS, MBA

### James KC Whelan (54)

FCA (Irish), H Dip Tax (SA)

### Ian R Wohlman (62)

ACIB

04

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Remuneration  
report



*We have a strong entrepreneurial, merit- and values-based culture, characterised by passion, energy and stamina*

The remuneration committee of the bank's parent, Investec plc, comprises non-executive directors and is responsible for determining the overall reward packages of executive directors. The policy on remuneration packages for non-executive directors is agreed and determined by the board.

## Remuneration philosophy

Our philosophy, which remains unchanged from prior years, is to employ the highest calibre individuals who are characterised by integrity, intellect and innovation and who adhere and subscribe to our culture, values and philosophies. We strive to inspire entrepreneurship by providing a working environment that stimulates extraordinary performance so that executive directors and employees may be positive contributors to our clients, their communities and the bank.

We reward employees generally for their contribution through:

- An annual gross remuneration package (base salary and benefits) providing an industry competitive package
- A variable short-term incentive related to performance (annual bonus)
- A long-term incentive (share awards) providing long-term equity participation
- Certain of our Material Risk Takers receive fixed monthly cash allowances (where appropriate for the role) and a commensurate reduction of variable short-term incentive.

We consider the aggregate of the above as the overall remuneration package designed to attract, retain, incentivise and drive the behaviour of our employees over the short-, medium- and longer-term in a risk conscious manner. Overall, rewards are considered as important as our core values of work content (greater responsibility, variety of work and high level of challenge) and work affiliation (entrepreneurial feel to the company and unique culture) in the attraction, retention and motivation of employees.

We have a strong entrepreneurial, merit and values-based culture, characterised by passion, energy and stamina. The ability to live and perpetuate our culture and values in the pursuit of excellence in a regulated industry and within an effective risk management environment is considered paramount in determining overall reward levels.

The type of people the organisation attracts, and the culture and environment within which they work, remain crucial in determining our success and long-term progress. Our reward programmes are clear and transparent, designed and administered to align directors' and employees' interests with those of all stakeholders and ensure the bank's short-, medium- and long-term success.

In summary, we recognise that financial institutions have to distribute the return from their enterprises between the suppliers of capital and labour and the societies in which they do business, the latter through taxation and corporate social responsibility activities. Our remuneration philosophy seeks to maintain an appropriate balance between the interests of these stakeholders, and is closely aligned to our culture and values which include risk consciousness, meritocracy, material employee ownership and an unselfish contribution to colleagues, clients and society.

## Remuneration principles

Remuneration policies, procedures and practices, collectively referred to as the 'remuneration policy', are designed, in normal market conditions, to:

- Be in line with the business strategy, objectives, values and long-term interests of the bank
- Be consistent with and promote sound and effective risk management, and not encourage risk taking that exceeds the level of tolerated risk of the bank
- Ensure that payment of variable remuneration does not limit the bank's ability to maintain or strengthen its capital base
- Target gross fixed remuneration (base salary and benefits including pension) at median market levels to contain fixed costs
- Ensure that variable remuneration is largely economic value added (EVA) – based and underpinned by our predetermined risk appetite and capital allocation
- Facilitate alignment with shareholders through deferral of a portion of short-term incentives into shares and long-term incentive share awards

- Target total compensation (base salary, benefits and incentives) to the relevant competitive market at upper quartile levels for superior performance.

Given our stance on maintaining a low fixed cost component of remuneration, our commitment to inspiring an entrepreneurial culture, and our risk-adjusted return on capital approach to EVA, we do not apply an upper limit on variable rewards other than in respect of Material Risk Takers who have a maximum variable remuneration: fixed remuneration ratio of 2:1. This cap is defined in line with EBA discounting rules which allow, when 25% of variable remunerating is deferred over at least five years, a slightly higher cap than 2:1, depending on the length of deferral, inflation and interest rates. This is currently approximately 2.4x fixed remuneration.

The fixed cost component of remuneration is, however, designed to be sufficient so that employees do not become dependent on their variable compensation as we are not contractually (and do not consider ourselves morally) bound to make variable remuneration awards. Investec has the ability to pay no annual bonuses and make no long-term incentive awards should the performance of the bank or individual employees require this.

We do not pay remuneration through vehicles that facilitate avoidance of applicable laws and regulations.

Furthermore, employees must undertake not to use any personal hedging strategies or remuneration or liability-related contracts of insurance to undermine the risk alignment effects embedded in their remuneration arrangements. Compliance maintains arrangements designed to ensure that employees comply with this policy.

No individual is involved in the determination of his/her own remuneration rewards and specific internal controls and processes are in place to prevent conflicts of interest between Investec and its clients from occurring and posing a risk to the bank on prudential grounds.

## Remuneration policy

All remuneration payable (salary, benefits and incentives) is assessed at an Investec group, business unit and individual level. This framework seeks to balance both financial and non-financial measures of performance to ensure that the appropriate factors are considered prior to making awards, and that the appropriate mix of cash and share-based awards are made.

Our policy with respect to remuneration of employees has remained unchanged during the 2017 financial year.

### Determination of remuneration levels for employees

Qualitative and quantitative considerations form an integral part of the determination of overall levels of remuneration and total compensation for each individual.

Factors considered for overall levels of remuneration at the level of the Investec group include:

- **Financial measures of performance:**
  - Risk-adjusted EVA model
  - Affordability.
- **Non-financial measures of performance:**
  - Market context
  - Specific input from the risk and compliance functions.

Factors considered to determine total compensation for each individual include:

- **Financial measures of performance**
  - Achievement of individual targets and objectives
  - Scope of responsibility and individual contributions.
- **Non-financial measures of performance**
  - Alignment and adherence to our culture and values
  - The level of cooperation and collaboration fostered
  - Development of self and others
  - Attitude displayed towards risk consciousness and effective risk management
  - Adherence to internal controls procedures
  - Compliance with the bank's regulatory requirements and relevant policies and procedures, including treating customers fairly
  - The ability to grow and develop markets and client relationships
  - Multi-year contribution to performance and brand building
  - Long-term sustained performance
  - Specific input from the risk and compliance functions

- Attitude and contribution to sustainability principles and initiatives.

Remuneration levels are targeted to be commercially competitive on the following basis:

- The most relevant competitive reference points for remuneration levels are based on the scope of responsibility and individual contributions made
- The committee recognises that we operate an international business and compete with both local and international competitors in each of our markets
- Appropriate benchmark, industry and comparable organisations' remuneration practices are reviewed regularly
- For employees generally, the FTSE 350 General Finance sector has offered the most appropriate benchmark
- In order to avoid disproportionate packages across areas of the bank and between executives, adjustments may be made at any extremes to ensure broad internal consistency. Adjustments may also be made to the competitive positioning of remuneration components for individuals, in cases where a higher level of investment is needed in order to build or grow or sustain either a business unit or our capability in a geography.

The following section outlines our remuneration policy in more detail for each element of total compensation as it applies to employees. Our remuneration arrangements for S Koseff and B Kantor can be found in Investec's 2017 integrated annual report.

## Gross remuneration: base salary and benefits

Salaries and benefits are reviewed annually and reflect the relative skills and experience of, and contribution made by, the individual. It is the bank's policy to seek to set base salaries and benefits (together known as gross remuneration) at median market levels when compared like for like with peer group companies.

The Human Resources division provides guidelines to business units on recommended salary levels for all employees within the organisation to facilitate the review. These guidelines include a strategic message on how to set salary levels that will aid Investec in meeting its objectives while remaining true to

corporate values, and incorporate guidance on increasing levels to take account of the change in the cost of living over the year to ensure that salary levels always allow employees to afford a reasonable standard of living and do not encourage a reliance on variable remuneration.

Advisers are often engaged by either the Human Resources division or the business units to obtain general benchmark information or to benchmark specific positions to ensure that gross remuneration levels are market-driven and competitive so that levels of remuneration do not inhibit our ability to recruit the people we need to develop our business.

Benefits are targeted at competitive levels and are delivered through flexible and tailored packages. Benefits include pension schemes; life, disability and personal accident insurance; medical cover; and other benefits, as dictated by competitive local market practices. Only salaries, not annual bonuses or Material Risk Takers allowances, are pensionable.

### Variable short-term incentive: annual bonus

All employees are eligible to be considered for a discretionary annual bonus, subject inter alia to the factors set out above in the section dealing with the determination of remuneration levels. The structure of short-term incentives varies between employees of our two operating divisions: Wealth & Investment and Specialist Banking. This reflects differing regulatory requirements on the different legal entities and also differing competitive pressures in each distinct market.

#### Specialist Banking: variable short-term incentive

##### Risk-weighted returns form basis for variable remuneration levels



*In our ordinary course of business we face a number of risks that could affect our business operations, as highlighted on page 20.*

Risk Management is independent from the business units and monitors, manages and reports on the bank's risk to ensure it is within the stated risk appetite as mandated by the board of directors through the board risk and capital committee (BRCC). The bank monitors and controls risk exposure through credit, market, liquidity, operational and legal risk divisions/forums/committees.

Risk consciousness and management is embedded in the organisational culture from the initiation of transactional activity through to the monitoring of adherence to mandates and limits and throughout everything we do.

The BRCC (comprising both executive and non-executive directors) sets the overall risk appetite for the bank and determines the categories of risk, the specific types of risks and the extent of such risks which the bank should undertake, as well as the mitigation of risks and overall capital management and allocation process. Senior members of the bank's risk management teams, who provide information for the meeting packs and present and contribute to the committee's discussions, attend these meetings.

The DLC capital committee is a sub-committee of the BRCC and provides detailed input into the bank's identification, quantification and measurement of its capital requirements, taking into account the capital requirements of the banking regulators. It determines the amount of internal capital that the bank should hold and its minimum liquidity requirements, taking into account all the associated risks plus a buffer for any future or unidentified risks. This measure of internal capital forms part of the basis for determining the variable remuneration pools of the various operating business units (as discussed above).

The policy executive risk review forum (Policy ERRF) and review risk review forum (Review ERRF), comprising members of the executive and the heads of the various risk functions meet weekly. These committees responsibilities include approving limits and mandates, ensuring these are adhered to and that agreed recommendations to mitigate risks are implemented.

The bank's central credit and risk forums provide transaction approval independent of the business unit on a deal-by-deal basis. The riskiness of business undertaken is evaluated and approved prior to initiation of the business through various central forums and committees, deal forum, credit committee, investment committee and new product forum and is reviewed and ratified at Review ERRF and Policy ERRF on a regular basis. These central forums provide a level of risk management by ensuring that risk appetite and various limits are being adhered to and that an appropriate interest rate and, by implication, risk premium is built into every approved transaction. The approval of transactions by these independent central forums thus

ensures that every transaction undertaken by the bank results in a contribution to profit that has already been subject to some risk adjustment.

Our EVA model as described in detail below is principally applied to realised profits against predetermined targets above risk and capital weighted returns. In terms of the EVA structure, capital is allocated based on risk and therefore the higher the risk, the higher the capital allocation and the higher the hurdle return rate required. This model ensures that risk and capital management are embedded in key processes at both a bank and transaction level, which form the basis of the bank's performance-related variable remuneration model, thus balancing the interests of all stakeholders.

Further, both the risk and compliance functions are also embedded in the operating business units and are subject to review by the internal audit and compliance monitoring teams. The risk and compliance functions also provide, on an exception-only basis, information relating to the behaviour of individuals and business areas if there has been evidence of non-compliance or behaviour which gives rise to concerns regarding the riskiness of business undertaken.

##### EVA model: allocation of performance-related bonus pool

Our business strategy and associated risk appetite, together with effective capital utilisation, underpin the EVA annual bonus allocation model.

Business units share in the annual bonus pool to the extent that they have generated a realised return on their allocated risk-adjusted capital base in excess of their target return on equity. Many of the potential future risks that the firm may face are avoided through ensuring that the bonus pools are based on actual realised risk-adjusted profits.

The bonus pools for non-operating business units (central services and head office functions) are generated by a levy payable by each operating business on its operating profit. This bonus pool may, in some years, be supplemented by a discretionary allocation as determined by the chief executive officer and managing director, and agreed by the remuneration committee.

Our EVA model has been consistently applied for a period of about 18 years and encompasses the following elements:

- The profitability of each operating business unit is determined as if they are a stand-alone business. Gross revenue is determined based on the activity of the business, with arm's length pricing applicable to intersegment activity. Profits are determined as follows:
  - Realised gross revenue (net margin and other income)
  - *Less:* Funding costs
  - *Less:* Impairments for bad debts
  - *Add back:* Debt coupon or preference share dividends paid out of the business (where applicable)
  - *Less:* Direct operating costs (personnel, systems, etc)
  - *Less:* Allocated costs and residual charges (certain independent bank functions are provided on a centralised basis, with an allocation model applied to charge out costs incurred to business units. Costs allocated are based on the full operational costs for the particular central service area, inclusive of the variable remuneration cost of the central service. Allocation methodologies generally use cost drivers as the basis of allocation)
  - *Less:* Profits earned on retained earnings and statutory held capital
  - *Add:* Notional profit paid by centre on internal allocated capital
  - *Equals:* Net profits.
- Capital allocated is a function of both regulatory and internal capital requirements, the risk assumed within the business and our overall business strategy
- The bank has always held capital in excess of minimum regulatory requirements, and this principle is perpetuated in our internal capital allocation process. This process ensures that risk and capital discipline is embedded at the level of deal initiation and incorporates independent approval (outside of the business unit) of transactions by the various risk and credit committees.

A detailed explanation of our capital management and allocation process is provided on pages 91 to 102.

- Internal capital comprises the regulatory capital requirement taking into account a number of specified risks plus a

capital buffer which caters, inter alia, for any unspecified or future risks not specifically identified in the capital planning process. The bank then ensures that it actually holds capital in excess of this level of internal capital

- Internal capital is allocated to each business unit via a comprehensive analysis of the risks inherent within that business and an assessment of the costs of those risks
- Hurdle rates or targeted returns are determined for each business unit based on the weighted average cost of capital (plus a buffer for trading businesses to take into account additional risks not identified in the capital allocation process) applied to internal capital
- Targeted returns differ by business unit reflecting the competitive economics and shareholder expectation for the specific area of the business, and are set with reference to the degree of risk and the competitive benchmarks for each product line
- In essence, varying levels of return are required for each business unit reflecting the state of market maturity, country of operation, risk, capital invested (capital intensive businesses) or expected expense base (fee-based businesses)
- Growth in profitability over time will result in an increasing bonus pool, as long as it is not achieved at the expense of capital efficiency
- Target returns must be reflective of the inherent risk assumed in the business. Thus, an increase in absolute profitability does not automatically result in an increase in the annual bonus pool. This approach allows us to embed risk and capital discipline in our business processes. These targets are subject to annual review
- The bank's credit and risk forums provide transaction approval independent of the business unit on a deal-by-deal basis adding a level of risk consciousness to the predetermined (and risk-adjusted) capital allocation and required hurdle rates and thus ensure that each transaction generates a return that is commensurate with its associated risk profile.

In terms of our EVA process, if business and individual performance goals are exceeded, the variable element of the total remuneration package is likely to

be substantially higher than the relevant target benchmark. This ensures that overall remuneration levels have the potential to be positioned at the upper quartile level for superior performance, in line with our overarching remuneration policy.

In circumstances where an operating business unit does not have an EVA pool (e.g. when it incurs a loss or when it is a start-up), the chief executive officer and managing director may consider a discretionary allocation to allow for a modest bonus for those staff who were expected to contribute to the longer-term interests of that business unit or the bank, despite the lack of EVA profits in the short term, e.g. control functions, support staff and key business staff.

It should be noted the salaries and proposed bonuses for employees responsible for risk, internal audit and compliance are not based on a formulaic approach and are independent of any revenues or profits generated by the business units where they work. The level of rewards for these employees are assessed against the overall financial performance of the bank; objectives based on their function; and compliance with the various non-financial aspects referred to above.

Key elements of the bonus allocation process are set out below:

- A fixed predetermined percentage of any return in excess of the EVA hurdle accrues to the business units' EVA pool
- A portion of the total EVA pool is allocated towards the bonus pool for central service and head office employees
- These bonus pools are reviewed regularly by the appropriate management and non-executive committees to ensure that awards are only paid when it is appropriate to do so, considering firmwide performance against non-financial risk (both current and future) and compliance-based objectives and in order to ensure that the payment of such discretionary bonuses does not inhibit the bank's ability to maintain/raise its capital levels. All users of capital operate within a strict philosophical framework that requires a balancing of risk and reward and that is designed to encourage behaviour in the interests of all stakeholders as opposed to just employees

- The EVA pools are calculated centrally by the bank's finance function and subject to audit as part of the year-end audit process
- Once the annual audit is complete, line managers in each business unit will make discretionary bonus recommendations for each team member taking into consideration qualitative and quantitative criteria (as mentioned above)
- Bonus recommendations are then subject to an extensive geographic review involving human resources, local management and local remuneration committees
- Thereafter, these recommendations are subject to a global review by executive management before the remuneration committee's review and approval process.

The Investec group's remuneration committee specifically reviews and approves the individual remuneration packages of the executive directors, persons discharging managerial responsibilities, and Material Risk Takers. The committee also reviews the salaries and performance bonuses awarded to a number of other senior and higher paid employees across the bank. In addition, the committee specifically reviews and approves the salaries and performance bonuses awarded to each employee within the internal audit, compliance and risk functions, both in the business units and in the central functions, ensuring that such packages are competitive and are determined independently of the other business areas. In making these decisions the committee relies on a combination of external advice and supporting information prepared internally by the bank.

#### Deferral of annual bonus awards: other than Material Risk Takers within the Specialist Bank

All annual bonus awards exceeding a predetermined hurdle level are subject to 60% deferral in respect of that portion that exceeds the hurdle level. The deferred amount is awarded in the form of: forfeitable share awards vesting in three equal tranches at the end of 12 months, 24 months and 36 months; or cash released in three equal tranches at the end of 12 months, 24 months and 36 months. Where shares are being awarded to employees as part of the deferral of

performance bonus awards, these are referred to as short term share awards. These awards are made in terms of our existing long-term incentive plans. The entire amount of the annual bonus that is not deferred is payable upfront in cash.

#### Deferral of variable remuneration awards: Material Risk Takers within the Specialist Bank

- Material Risk Takers include senior management, risk takers, staff engaged in central functions and any other employees whose professional activities have a material impact on Investec's risk profile within the bank
- Individual awards to Material Risk Takers are determined based on EVA pools in the same manner as is applicable to all staff (as set out above), and subject to the bank's remuneration policy and governance processes (also set out above)
- Annual bonus awards to directors of the UK Specialist Bank (excluding executive directors who are employees of a separately regulated firm) and all annual bonus awards where total variable remuneration exceeds £500 000 are subject to 60% deferral
- All other annual bonus awards to Material Risk Takers are subject to 40% deferral
- The 40% not deferred in the former instance or the 60% not deferred in the latter instance will be awarded as to 50% in cash and 50% in short term share awards
- The upfront short term share awards will vest immediately, but will only be released after a period of six months, which will increase to one year in 2018.
- Variable remuneration awards for Material Risk Takers who are not exempted by the *de minimis* concession are subject to 40% deferral (60% if total variable remuneration exceeds £500 000) after taking into account the value of share awards granted to each staff member in the applicable financial year and which are included in deferred variable remuneration. The deferred portion of discretionary awards to Material Risk Takers will, at the election of the staff member, be made either entirely in the form of short term share awards, or 50% in short term share awards and 50% in cash

- All deferrals in the form of short term share awards (being either 50% or 100% of such deferral) vest over periods of up to seven years and are then subject to an appropriate period of retention, being six months, increasing to one year in 2018.

#### Investec Wealth & Investment: variable short-term incentive

Investec Wealth & Investment recognises Investec's obligation to ensure that all businesses within the group satisfy their obligations under the remuneration code. Wealth & Investment recognises that the policy, procedures and practices it has adopted should not conflict with the group's obligations under the PRA and FCA Remuneration Code. The Wealth & Investment remuneration committee is responsible for considering, agreeing and overseeing all elements of remuneration and the overall remuneration philosophy and policy of Wealth & Investment within the context of the Investec group's agreed remuneration philosophy and policy. The proposals from this committee are subject to final approval by the DLC remuneration committee.

Wealth & Investment operates the following performance-related discretionary remuneration plans:

- Core incentive plan – for those in client facing roles and administrative staff who support them directly
- Bonus plan – for those in non-client facing, central services and support functions
- Growth plan – for staff primarily in client-facing roles who generate income directly.

Funding is at the discretion of the remuneration committee. Under the core plan, an incentive pool is derived from a formula that is directly related to the profitability of a team or business unit. The pool is distributed to the members of the team or business unit on a discretionary basis. Funding for bonuses is related to the overall profitability of the Wealth & Investment business and is awarded to individuals on a discretionary basis.

The growth plan incentivises growth in revenues, net of the impact of market movements. Awards relate to performance for each year to 28 February, are payable in cash, and are deferred over a three-year period. Payments do not attract employer pension contributions.

Under the core incentive and bonus plans, awards relate to performance for the financial year ending 31 March. An interim payment on account of the annual award is considered at the half-year.

Non-financial performance is reviewed, and where individuals fall below the standards expected, awards may be deferred or forfeited, in part or in full. Payments are made entirely in cash and do not attract employer pension contributions. The award may be paid directly to the individual (subject to the deduction of income tax and national insurance) or, at Wealth & Investment's discretion, as an additional employer pension contribution.

Wealth & Investment executive directors participate in the bonus plan, and where an individual's role is primarily client-facing, that director will also be eligible to participate in the core incentive and growth plans.

### Other information on deferred awards and clawback provisions within the bank

Employees who leave the employment of Investec prior to vesting of deferred incentive awards will lose their EVA forfeitable shares other than as a result of retirement, subject to the bank's normal good leaver provisions and approval process in exceptional cases.

The deferred share awards for Material Risk Takers are subject to malus and clawback adjustments. The assessment of whether any malus adjustment should be made to an individual's unvested award will be undertaken within the following framework:

- Where there is reasonable evidence of employee misbehaviour
- Where the firm or operating business unit suffers a material downturn in its financial performance
- Where the firm or business unit suffers a material failure of risk management.

In these cases, management and the remuneration committee will take into account the following factors in determining the extent (if any) to which the quantum of deferred awards should be subject to clawback:

- The extent to which the individual had control over the outcome
- Failure of internal control systems
- The impact of the risk profile of the relevant member of the bank or business unit

- Any violation of the bank's culture and values
- The long-term impact of the outcome on the bank or relevant business unit
- External factors including market conditions
- Any other relevant factors.

Specifically for short term share awards, where profits used to determine the original EVA bonus are materially reduced after the bonus determination, the awards will be recalculated for such reduction and consideration given to clawback (if any) to the extent that the prior period's EVA pool is reduced and the extent to which it affected each employee.

The deferred share awards of non-Material Risk Takers are subject to malus adjustments.

### Long-term incentive: share awards

We have a number of share option and long-term share incentive plans that are designed to align the interests of employees with those of shareholders and long-term organisational interests, and to build material share ownership over the long term through share awards. These share option and incentive plans are also used in appropriate circumstances as a mechanism for retaining the skills of key talent.

Awards are made in the form of forfeitable share awards other than for countries where the taxation of such awards is penal. In these cases awards are made in the form of conditional awards or market strike options.

In principle all employees are eligible for long-term incentives. Awards are considered by the remuneration committee and made only in the 42-day period following the release of our interim or final financial results in accordance with the Investment Association principles of remuneration (formerly ABI remuneration principles). These awards comprise three elements, namely:

- 'New starter' awards are made based on a *de facto* non-discretionary basis using an allocation table linked to salary levels
- 'General allocation' awards are also *de facto* non-discretionary awards of the same quantum as new starter awards and are made to employees who have not had any other share award in a three-year period

- 'Top up' awards are made at the discretion of line management primarily to ensure multi-year performance and long-term value generation.

All proposed long-term incentive awards are recommended by business unit management, approved by the staff share executive committee and then the remuneration committee before being awarded.

Forfeitable shares for non-Material Risk Takers are subject to one third vesting at the end of the third, fourth and fifth year, which we believe is appropriate for our business requirements. LTIP awards to Material Risk Takers are subject to performance conditions and to vesting over a period of two and a half to five years, or three to seven years, determined by regulatory requirements, and are then subject to a six-month retention period, which will increase to one year in 2018 and subsequent years. The awards are forfeited on termination, but 'good leaver' discretion is applied in exceptional circumstances.

Retention is addressed through the long-term nature of awards granted, which provides an element of 'lock-in' for employees throughout the vesting period and allows for multi-year contribution to performance and brand building.



*For further information on the share option and long-term share incentive plans in operation and in which the directors are eligible to participate, refer to Investec's 2017 integrated annual report.*



*The bank aims to apply remuneration policies to executive directors and employees that are largely consistent across the bank, but recognises that certain parts of the bank are governed by local regulations that may contain more onerous requirements in certain respects*

## Other remuneration structures

### Guaranteed variable remuneration

Guaranteed variable remuneration comprises all forms of remuneration whose value can be determined prior to award. This includes, but is not limited to sign-on, buy-out and guarantee awards. Guaranteed variable awards will not be awarded, paid or provided to any individual within the Investec plc group unless they are:

- Exceptional
- In the context of hiring new staff
- Limited to the first year of service.

The remuneration committee pre-approves all guaranteed awards above a defined threshold, and has oversight of all other guaranteed awards above a lower defined threshold.

### Retention awards

Investec only pays retention awards to serving staff in exceptional circumstances. In all such cases, human resources shall review proposed payments to ensure that they are in line with this policy and any other relevant regulation. Additionally, for Material Risk Takers, the remuneration committee shall review all proposed awards. Circumstances where the bank will consider making retention awards include the case of a major restructuring of the company or any subsidiary or one of its business units (for instance in the start-up of a new business line, or the closure of a business line), where the retention of individuals is essential to the completion of the task. A valid business case for the retention of the individual must be presented in order for a retention award to be approved and the PRA should be notified prior to the retention award being made to Material Risk Takers, and should consider seeking guidance on the appropriateness of retention awards for certain individuals.

### Severance awards

Severance payments for the early termination of a contract are at executive management's absolute discretion and must reflect performance achieved over time and be designed in a way that does not reward failure. Severance payments for Material Risk Takers shall be subject to approval by the remuneration committee.

### Discretionary extended pension benefits policy

All proposed extended pension payments made to employees upon reaching retirement will be reviewed by the remuneration committee for alignment with appropriate laws, policy and regulation.

## Governance

### Compliance and governance statement

The remuneration report complies with the provisions of Schedule 8 of the Large and Medium-sized Companies and Groups (Accounts and Reports) (Amendment) Regulations 2013, the UK Corporate Governance Code 2016, the UK Companies Act 2006, the Rules of the UK Listing Authority, the UK Financial Conduct Authority rules and the PRA and FCA Remuneration Code.

### Scope of our remuneration policy

The bank aims to apply remuneration policies to executive directors and employees that are largely consistent across the bank, but recognises that certain parts of the bank are governed by local regulations that may contain more onerous requirements in certain respects.

In those cases, the higher requirements are applied to that part of the bank. This is relevant to Investec plc and its subsidiary companies that are subject to the PRA and FCA Remuneration Code (as a level 2 organisation as defined therein), and in particular in relation to Material Risk Takers. Additionally, where any aspect of our remuneration policy contravenes local laws or regulations, the local laws or regulations shall prevail.

The following Investec plc group entities are separately regulated by the PRA and/or FCA and as such maintain their own remuneration policies separate from the Investec group policy and in line with such entity's own risk profile and business activities:

- Investec Wealth & Investment Limited
- Hargreave Hale Limited.

Under the PRA and FCA Remuneration Code, Investec Bank plc is the only group entity which is classified as being level 2. It should be noted that our Wealth Management business has been classified as level 3 entity under the proportionality rules of the PRA and FCA Remuneration Code.

(continued)

## Audited information



## Directors' shareholdings in Investec plc and Investec Limited shares as at 31 March 2017

| Name   | Beneficial and non-beneficial interest |                  | % of shares in issue <sup>1</sup> | Beneficial and non-beneficial interest |                  | % of shares in issue <sup>1</sup> |
|--|--|------------------|-----------------------------------|--|------------------|-----------------------------------|
|  | Investec plc <sup>1</sup>              | Investec plc     | Investec plc                      | Investec Limited <sup>1</sup>          | Investec Limited | Investec Limited                  |
|  | 31 March 2017                          | 1 April 2016     | 31 March 2017                     | 31 March 2017                          | 1 April 2016     | 31 March 2017                     |
| <b>Executive directors</b>                             |  |                  |                                   |  |                  |                                   |
| DM van der Walt (chief executive officer) <sup>2</sup> | 410 460                                | 168 556          | 0.1%                              | 190 140                                | 690 140          | 0.1%                              |
| B Kantor <sup>3</sup>                                  | 1 164 359                              | 832 657          | 0.2%                              | 2 300 500                              | 2 800 500        | 0.8%                              |
| S Koseff <sup>3</sup>                                  | 5 295 775                              | 5 274 035        | 0.8%                              | 1 234 399                              | 1 234 399        | 0.4%                              |
| R Leas <sup>4</sup>                                    | 115 021                                | 27 944           | –                                 | –                                      | –                | –                                 |
| KP McKenna   | 78 468                                 | 68 529           | –                                 | –                                      | –                | –                                 |
| JKC Whelan <sup>4/5</sup>                              | 164 331                                | 61 257           | –                                 | 600 156                                | 338 333          | 0.2%                              |
| IR Wohlman   | 144 430                                | 25 848           | –                                 | 100 000                                | 100 000          | –                                 |
| <b>Total number</b>                                    | <b>7 372 844</b>                       | <b>6 458 826</b> | <b>1.1%</b>                       | <b>4 425 195</b>                       | <b>5 163 372</b> | <b>1.5%</b>                       |
| <b>Non-executive directors</b>                         |  |                  |                                   |  |                  |                                   |
| F Titi (chairman)                                      | –                                      | –                | –                                 | –                                      | –                | –                                 |
| PKO Crosthwaite  | 115 738                                | 115 738          | –                                 | –                                      | –                | –                                 |
| D Friedland  | –                                      | –                | –                                 | –                                      | –                | –                                 |
| H Fukuda OBE   | 5 000                                  | 5 000            | –                                 | –                                      | –                | –                                 |
| M Mannings   | –                                      | –                | –                                 | –                                      | –                | –                                 |
| BD Stevenson   | –                                      | –                | –                                 | –                                      | –                | –                                 |
| <b>Total number</b>                                    | <b>120 738</b>                         | <b>120 738</b>   | <b>–</b>                          | <b>–</b>                               | <b>–</b>         | <b>–</b>                          |
| <b>Total number</b>                                    | <b>7 493 582</b>                       | <b>6 579 564</b> | <b>1.1%</b>                       | <b>4 425 195</b>                       | <b>4 825 039</b> | <b>1.5%</b>                       |

The table above reflects holdings of shares by current directors.

- The issued share capital of Investec plc and Investec Limited at 31 March 2017 was 657.1 million and 301.2 million respectively.
- David van der Walt entered into option agreements and purchased put options over 500 000 Investec Limited ordinary shares at a strike price of R98.19 per share, expiring on 2 March 2017; and sold call options over 500 000 Investec Limited shares at a price of R142.64 per share, expiring on 2 March 2017.
- The beneficial and non-beneficial holdings of S Koseff and B Kantor include 212 314 Investec plc shares which relate to the award to each of the directors of shares in respect of a £1 million fixed allowance on 2 June 2016. These shares are, however, subject to a retention period in terms of which 20% of shares will be free from retention restrictions each year over a period of five years.
- The shareholdings as of 1 April 2016 for R Leas and JKC Whelan have been included to add clarity, although they were not directors at that time.
- JKC Whelan entered into a zero cost collar on 5 September 2016 over 338 333 Investec plc shares by purchasing put options at a strike price of R86.65 per share and sold call options at a strike price of R164.64 per share. These options expire on 5 September 2019. C Whelan entered into a zero cost collar on 5 September 2016 over 61 257 Investec plc shares by purchasing put options at a strike price of R86.65 per share and sold call options at a strike price of R164.64 per share. These options expire on 5 September 2019.

## Directors' interest in preference shares at 31 March 2017

| Name                      | Investec plc  |              | Investec Limited |              | Investec Bank Limited |              |
|---------------------------|---------------|--------------|------------------|--------------|-----------------------|--------------|
|                           | 31 March 2017 | 1 April 2016 | 31 March 2017    | 1 April 2016 | 31 March 2017         | 1 April 2016 |
| <b>Executive director</b> |               |              |                  |              |                       |              |
| S Koseff                  | 12 139        | 101 198      | 3 000            | 3 000        | 4 000                 | 4 000        |

- S Koseff disposed of holdings in his Investec plc preference shareholding on 27 July 2016. 80 000 Investec plc preference shares were tendered at £5.75 per share and a further 9 059 Investec plc preference shares were traded at R103.38 per share.
- The market price of an Investec Limited preference share at 31 March 2017 was R75.00 (2016: R73.20).
- The market price of an Investec Bank Limited preference share at 31 March 2017 was R82.00 (2016: R79.00).

## Directors' interests in options at 31 March 2017

### Investec plc shares

The directors do not have any interest in options over Investec plc shares.

No new option grants were made to executive directors during the financial year.

### Investec Limited shares

The directors do not have any interest in options over Investec plc shares.

No new option grants were made to executive directors during the financial year.

## Directors' interests in long-term incentive plans at 31 March 2017

### Investec plc shares

| Name                       | Date of grant    | Exercise price | Number of Investec plc shares at 1 April 2016 | Exercised during the year | Options granted/ lapsed during the year | Balance at 31 March 2017 | Market price at date of exercise | Gross gains made on date of exercise | Period exercisable  |
|----------------------------|------------------|----------------|---|---------------------------|---|--------------------------|----------------------------------|--------------------------------------|---|
| <b>Executive directors</b> |                  |                |   |                           |   |                          |                                  |                                      |   |
| R Leas                     | 29 May 2012      | Nil            | 30 000  | (22 500)                  | –                                       | 7 500                    | £4.66                            | £104 927                             | The remaining options are exercisable on 29 May 2017      |
|                            | 11 December 2012 | Nil            | 50 000  | (37 500)                  | –                                       | 12 500                   | £5.98                            | £224 250                             | The remaining options are exercisable on 11 December 2017 |
|                            | 4 June 2013      | Nil            | 50 000  | –                         | –                                       | 50 000                   | –                                | –                                    | 75% is exercisable on 4 June 2017 and 25% on 4 June 2018  |
| KP McKenna                 | 31 May 2011      | Nil            | 12 500  | (12 500)                  | –                                       | –                        | £4.58                            | £57 213                              |   |
| IR Wohlman                 | 31 May 2011      | Nil            | 25 000  | (25 000)                  | –                                       | –                        | £4.60                            | £114 978                             |   |

The above awards are not subject to performance conditions and were made prior to the directors being classified as Material Risks Takers in terms of the PRA requirements.

### Investec Limited shares

| Name       | Date of grant    | Exercise price | Number of Investec Limited shares at 1 April 2016 | Exercised during the year | Options granted/ lapsed during the year | Balance at 31 March 2017 | Market price at date of exercise | Gross gains made on date of exercise | Period exercisable   |
|------------|------------------|----------------|---|---------------------------|---|--------------------------|----------------------------------|--------------------------------------|--|
| JKC Whelan | 18 December 2012 | Nil            | 475 000   | (356 250)                 | –                                       | 118 750                  | R92.15                           | R32 828 438                          | The remaining options are exercisable on 18 December 2017        |
|            | 13 June 2013     | Nil            | 150 000   | –                         | –                                       | 150 000                  | –                                | –                                    | 75% is exercisable on 13 June 2017 and 25% on 13 June 2018       |
|            | 8 December 2014  | Nil            | 175 000   | –                         | –                                       | 175 000                  | –                                | –                                    | 75% is exercisable on 8 December 2018 and 25% on 8 December 2019 |

The above awards are not subject to performance conditions and were made prior to the director being classified as a Material Risk Taker in terms of the PRA requirements.

(continued)

**Directors' interests in the Investec plc Executive Incentive Plan 2013 at 31 March 2017**  
**Long-term share awards granted in respect of the 2016 financial year**

| Name     | Date of grant | Exercise price | Number of Investec plc shares at 1 April 2016 | Conditional awards made during the year | Balance at 31 March 2017 | Performance period            | Period exercisable   | Retention period                                 |
|----------|---------------|----------------|---|---|--------------------------|-------------------------------|--|--|
| S Koseff | 2 June 2016   | Nil            | –   | 314 225                                 | 314 225                  | 1 April 2016 to 31 March 2019 | One third is exercisable on 2 June 2019; one third on 2 June 2020 and the final third on 2 June 2021 subject to performance criteria being met | A further six-month retention after vesting date |
| B Kantor | 2 June 2016   | Nil            | –   | 314 225                                 | 314 225                  | 1 April 2016 to 31 March 2019 | One third is exercisable on 2 June 2019; one third on 2 June 2020 and the final third on 2 June 2021 subject to performance criteria being met | A further six-month retention after vesting date |

The Executive Incentive Plan and the awards made thereunder were approved at the August 2015 annual general meeting. On 2 June 2016, 314 225 conditional awards were awarded to S Koseff and B Kantor. These awards formed part of their variable remuneration in respect of the financial year ending 31 March 2016. The performance criteria in respect of these awards are detailed in Investec's 2017 integrated annual report. These awards have not yet vested. The face value at grant for these awards amounted to £1 480 000 for S Koseff and B Kantor, based on the share price for Investec plc at the time of grant.

**Long-term share awards granted in respect of the 2017 financial year**

| Name     | Date of grant | Exercise price | Number of Investec plc shares at 1 April 2017 | Conditional awards made during the year | Performance period            | Period exercisable  | Retention period                                 |
|----------|---------------|----------------|---|---|-------------------------------|---|--|
| S Koseff | 8 June 2017   | Nil            | –   | 252 130                                 | 1 April 2017 to 31 March 2020 | Twenty per cent is exercisable on 8 June each year, commencing on 8 June 2020 until 8 June 2024 subject to performance criteria being met | A further six-month retention after vesting date |
| B Kantor | 8 June 2017   | Nil            | –   | 252 130                                 | 1 April 2017 to 31 March 2020 | Twenty per cent is exercisable on 8 June each year, commencing on 8 June 2020 until 8 June 2024 subject to performance criteria being met | A further six-month retention after vesting date |

The Executive Incentive Plan and the awards made thereunder were approved at the August 2015 annual general meeting. On 8 June 2017, 252 130 conditional awards were awarded to S Koseff and B Kantor. These awards formed part of their variable remuneration in respect of the financial year ending 31 March 2017. The performance criteria in respect of these awards are detailed in Investec's 2017 integrated annual report. These awards have not yet vested. The face value at grant for these awards amounted to £1 480 000 for S Koseff and B Kantor, based on the average of the closing share price for Investec plc from 2 June 2017 to 7 June 2017.

## Directors' interests in the Investec plc Executive Incentive Plan 2013 at 31 March 2017 Long-term share awards made in respect of the financial year ending 31 March 2013

| Name     | Number of Investec plc shares awarded on 16 September 2013 | Exercise price | Performance period            | Performance conditions met (Y/N) | Additional shares awarded for performance conditions being met | Balance at 31 March 2017 | Period exercisable  | Retention period                   |
|----------|--|----------------|-------------------------------|----------------------------------|--|--------------------------|---|------------------------------------|
| S Koseff | 600 000  | Nil            | 1 April 2013 to 31 March 2016 | Yes                              | 204 617  | 804 617                  | Seventy five percent is exercisable on 16 September 2017; and                       | 16 September 2017 to 16 March 2018 |
|          |  |                |                               |                                  |  |                          | Twenty five percent on 16 September 2018, subject to performance criteria being met | 16 September 2018 to 16 March 2019 |
| B Kantor | 600 000  | Nil            | 1 April 2013 to 31 March 2016 | Yes                              | 204 617  | 804 617                  | Seventy five percent is exercisable on 16 September 2017; and                       | 16 September 2017 to 16 March 2018 |
|          |  |                |                               |                                  |  |                          | Twenty five percent on 16 September 2018, subject to performance criteria being met | 16 September 2018 to 16 March 2019 |

The Executive Incentive Plan and the awards made on 16 September 2013 were approved at the July 2013 annual general meeting in terms of which 600 000 nil cost options each were awarded to S Koseff and B Kantor.

The performance criteria in respect of these awards were met and detailed in Investec's 2016 integrated annual report. These awards have now vested subject to the retention periods reflected above.

## Conditional awards to material risk takers at 31 March 2017

| Name                       | Date of grant | Exercise price | Number of Investec plc shares at 1 April 2016 | Exercised during the year | Options granted/lapsed during the year | Balance at 31 March 2017 | Market price at date of exercise | Gross gains made on date of exercise | Period exercisable   |
|----------------------------|---------------|----------------|---|---------------------------|--|--------------------------|----------------------------------|--------------------------------------|--|
| <b>Executive directors</b> |               |                |   |                           |  |                          |                                  |                                      |  |
| R Leas                     | 27 May 2014   | Nil            | 30 000  | –                         | –                                      | 30 000                   | –                                | –                                    | 75% is exercisable on 27 November 2017 and subject to six months' retention thereafter and 25% on 27 November 2018 and subject to six months' retention thereafter           |
|                            | 1 June 2015   | Nil            | 60 000  | –                         | –                                      | 60 000                   | –                                | –                                    | 75% is exercisable on 1 December 2018 and subject to six months' retention thereafter and 25% on 1 December 2019 and subject to six months' retention thereafter             |
|                            | 2 June 2016   | Nil            | –   | –                         | 30 000                                 | 30 000                   | –                                | –                                    | One third is exercisable on 2 December 2018; one third on 2 December 2019 and the final third on 2 December 2020 and subject to six month retention after each exercise date |
| KP McKenna                 | 29 May 2012   | Nil            | 10 000  | (10 000)                  | –                                      | –                        | £5.19                            | £51 911                              | –  |
|                            | 4 June 2013   | Nil            | 60 000  | (45 000)                  | –                                      | 15 000                   | £5.15                            | £231 656                             | The remaining conditional shares are exercisable on 13 December 2017 and subject to six months' retention thereafter   |
|                            | 27 May 2014   | Nil            | 100 000                                       | –                         | –                                      | 100 000                  | –                                | –                                    | 75% is exercisable on 27 November 2017 and subject to six months' retention thereafter and 25% on 27 November 2018 and subject to six months' retention thereafter           |
|                            | 1 June 2015   | Nil            | 50 000  | –                         | –                                      | 50 000                   | –                                | –                                    | 75% is exercisable on 1 December 2018 and subject to six months' retention thereafter and 25% on 1 December 2019 and subject to six months' retention thereafter             |
|                            | 2 June 2016   | Nil            | –   | –                         | 60 000                                 | 60 000                   | –                                | –                                    | One third is exercisable on 2 December 2018; one third on 2 December 2019 and the final third on 2 December 2020 and subject to six month retention after each exercise date |

# Remuneration report

(continued)

04

Remuneration report

| Name            | Date of grant | Exercise price | Number of Investec plc shares at 1 April 2016 | Exercised during the year | Options granted/lapsed during the year | Balance at 31 March 2017 | Market price at date of exercise | Gross gains made on date of exercise | Period exercisable  |
|-----------------|---------------|----------------|---|---------------------------|--|--------------------------|----------------------------------|--------------------------------------|---|
| JKC Whelan      | 1 June 2015   | Nil            | 125 000                                       | –                         | –                                      | 125 000                  | –                                | –                                    | 75% is exercisable on 1 December 2018 and subject to six months' retention thereafter and 25% on 1 December 2019 and subject to six months' retention thereafter              |
|                 | 2 June 2016   | Nil            | –   | –                         | 150 000                                | 150 000                  | –                                | –                                    | One third is exercisable on 2 December 2018; one third on 2 December 2019 and the final third on 2 December 2020 and subject to six month retention after each exercise date  |
| IR Wohlman      | 4 June 2013   | Nil            | 50 000  | (37 500)                  | –                                      | 12 500                   | £5.15                            | £193 046                             | The remaining conditional shares are exercisable on 4 December 2017 and subject to six months' retention thereafter   |
|                 | 27 May 2014   | Nil            | 100 000                                       | –                         | –                                      | 100 000                  | –                                | –                                    | 75% is exercisable on 27 November 2017 and subject to six months' retention thereafter and 25% on 27 November 2018 and subject to six months' retention thereafter            |
|                 | 1 June 2015   | Nil            | 60 000  | –                         | –                                      | 60 000                   | –                                | –                                    | 75% is exercisable on 1 December 2018 and subject to six months' retention thereafter and 25% on 1 December 2019 and subject to six months' retention thereafter              |
|                 | 2 June 2016   | Nil            | –   | –                         | 60 000                                 | 60 000                   | –                                | –                                    | One third is exercisable on 2 December 2018; one third on 2 December 2019 and the final third on 2 December 2020 and subject to six month retention after each exercise date. |
|                 | 13 June 2013  | Nil            | 200 000                                       | (150 000)                 | –                                      | 50 000                   | £5.34                            | £800 910                             | The remaining conditional shares are exercisable on 13 December 2017 and subject to six months' retention thereafter  |
| DM van der Walt | 27 May 2014   | Nil            | 175 000                                       | –                         | –                                      | 175 000                  | –                                | –                                    | 75% is exercisable on 27 November 2017 and subject to six months' retention thereafter and 25% on 27 November 2018 and subject to six months' retention thereafter            |

## Remuneration report

(continued)

| Name                      | Date of grant | Exercise price | Number of Investec plc shares at 1 April 2016 | Exercised during the year | Options granted/lapsed during the year | Balance at 31 March 2017 | Market price at date of exercise | Gross gains made on date of exercise | Period exercisable   |
|---------------------------|---------------|----------------|---|---------------------------|--|--------------------------|----------------------------------|--------------------------------------|--|
| DM van der Walt<br>(cont) | 1 June 2015   | Nil            | 125 000                                       | –                         | –                                      | 125 000                  | –                                | –                                    | 75% is exercisable on 1 December 2018 and subject to six months' retention thereafter and 25% on 1 December 2019 and subject to six months' retention thereafter             |
|                           | 2 June 2016   | Nil            | –   | –                         | 150 000                                | 150 000                  | –                                | –                                    | One third is exercisable on 2 December 2018; one third on 2 December 2019 and the final third on 2 December 2020 and subject to six month retention after each exercise date |

The above awards to Material Risk Takers are subject to performance conditions and a six-month retention period after the award vests. In addition, these awards are subject to clawback in respect of some or all of the unvested portion of the award in terms of the PRA Remuneration Code.

The performance conditions will be assessed by the directors, in accordance with the rules and requirements of the PRA from time to time, at the end of each financial year of the performance period. For each year within the performance period that the return on risk weighted assets for Investec Bank plc is equal to or greater than 0.3%, the performance condition for 25% of the award is satisfied, in which case 25% of the award will vest on the relevant vesting date (subject to clawback).

### Directors' emoluments

|  | 2017  | 2016  |
|--|-------|-------|
| Aggregate emoluments (excluding pension contributions) | 8 275 | 5 950 |
| Contributions to defined contributions scheme          | 198   | 142   |
|  | 8 473 | 6 092 |
| Number of directors in defined contributions scheme    | 5     | 4     |
| Number of directors in closed defined benefits scheme  | –     | –     |

Included in aggregate emoluments for the current year are performance awards to executive directors excluding Investec group executive directors, whose remuneration is disclosed individually in Investec group's 2017 integrated annual report. Performance awards comprise £1 198 750 in up front cash, £1 198 750 in up front shares (vesting immediately and subject to six months' retention thereafter), £347 860 in deferred cash (vesting equally over one to five years, or three to seven years, subject to regulatory requirements), and £1 224 640 in deferred short term share awards (vesting equally over one to five years, or three to seven years, subject to regulatory requirements).

Emoluments of the highest paid director were £2 809 740 (2016: £2 638 381) excluding £38 998 of pension contribution to the defined contribution scheme. The performance awards of the highest paid director comprise £407 250 in up front cash, £407 250 in up front shares (vesting immediately and subject to six months' retention thereafter), and £655 500 in deferred short term share awards (vesting equally over three to seven years).

The directors have, during the year, exercised options granted to them under various of the Investec plc group's long-term incentive plans. Full details are included on pages 121, 124 and 125.

### The number of shares in issue and share prices for Investec plc and Investec Limited over the period are provided below

#### Summary: Investec plc and Investec Limited share statistics

|   | 31 March 2017 | 31 March 2016 | High over the year | Low over the year |
|---|---------------|---------------|--------------------|-------------------|
| Investec plc share price                              | £5.44         | £5.13         | £6.19              | £4.19             |
| Investec Limited share price                          | R91.46        | R109.91       | R112.11            | R81.46            |
| Number of Investec plc shares in issue ('million)     | 657.1         | 617.4         | –                  | –                 |
| Number of Investec Limited shares in issue ('million) | 301.2         | 291.4         | –                  | –                 |

## Additional remuneration disclosures (unaudited)

### PRA and FCA remuneration Code disclosures

In terms of the PRA's Chapter on Disclosure Requirements (BIPRU 11.5.18) the bank in the UK is required to make certain quantitative and qualitative remuneration disclosures on an annual basis with respect to Material Risk Takers.

Material Risk Takers are defined as those employees (including directors) whose professional activities could have a material impact on the bank's risk profile. A total of 53 individuals were Material Risk Takers in 2017.



The bank's qualitative remuneration disclosures are provided on pages 113 to 119 and further information is provided in Investec's 2017 integrated annual report.

The information contained in the tables below sets out the bank's quantitative disclosures in respect of Material Risk Takers for the year ended 31 March 2017.

### Aggregate remuneration by remuneration type

| £'million   | Senior management | Other Material Risk Takers | Total       |
|---|-------------------|----------------------------|-------------|
| <b>Fixed remuneration</b>                                   | <b>11.7</b>       | <b>13.0</b>                | <b>24.7</b> |
| <b>Variable remuneration*</b>                               |                   |                            |             |
| – Cash  | 3.7               | 3.2                        | 6.9         |
| – Deferred cash   | 0.8               | 1.7                        | 2.5         |
| – Deferred shares   | 4.1               | 2.2                        | 6.3         |
| – Deferred shares – long-term incentive awards**            | 7.2               | 3.4                        | 10.6        |
| <b>Total aggregate remuneration and deferred incentives</b> | <b>27.5</b>       | <b>23.5</b>                | <b>51.0</b> |
| Ratio between fixed and variable pay                        | 0.7               | 1.2                        | 0.9         |

\* Total number of employees receiving variable remuneration was 48.

\*\* Value represents the number of shares awarded multiplied by the applicable share price. These awards were made during the period but have not yet vested. These awards are subject to performance conditions and vest over a period of two and a half to four and a half years, up to three to seven years, determined by regulatory requirements. They are also subject to a 12-month retention period after vesting.

### Material Risk Takers received total remuneration in the following bands:

|                         | Number of Material Risk Takers |
|-------------------------|--------------------------------|
| £800 000 – £1 200 000   | 11                             |
| £1 200 001 – £1 600 000 | 7                              |
| £1 600 001 – £2 000 000 | 1                              |
| £2 000 001 – £2 400 000 | 1                              |
| £2 400 001 – £2 800 000 | –                              |
| £2 800 001 – £3 200 000 | 2                              |
| £3 200 001 – £3 600 000 | 1                              |
| £3 600 001 – £4 000 000 | –                              |
| £4 000 001 – £4 400 000 | 1                              |
| £4 400 001 – £4 800 000 | –                              |
| £4 800 001 – £5 200 000 | 2                              |
| > £5 200 001            | –                              |

## Additional disclosure on deferred remuneration

| £'million  | Senior management | Other Material Risk Takers | Total       |
|--|-------------------|----------------------------|-------------|
| Deferred unvested remuneration outstanding at the beginning of the year                                    | 15.6              | 35.1                       | 50.7        |
| Deferred unvested remuneration adjustment – employees no longer Material Risk Takers and reclassifications | (0.1)             | (0.4)                      | (0.5)       |
| Deferred remuneration awarded in year  | 12.1              | 7.3                        | 19.4        |
| Deferred remuneration reduced in year through performance adjustments                                      | –                 | –                          | –           |
| Deferred remuneration vested in year   | (4.7)             | (7.3)                      | (12.0)      |
| <b>Deferred unvested remuneration outstanding at the end of the year^^</b>                                 | <b>22.9</b>       | <b>34.7</b>                | <b>57.6</b> |

^^ All employees are subject to clawback provisions as discussed on page 118. No remuneration was reduced for ex post implicit adjustments during the year.

| £'million  | Senior management | Other Material Risk Takers | Total       |
|--|-------------------|----------------------------|-------------|
| <b>Deferred unvested remuneration outstanding at the end of the year</b> |                   |                            |             |
| – Equity   | 21.1              | 30.2                       | 51.3        |
| – Cash   | 1.8               | 4.5                        | 6.3         |
| – Other  | –                 | –                          | –           |
|  | <b>22.9</b>       | <b>34.7</b>                | <b>57.6</b> |

| £'million                                   | Senior management | Other Material Risk Takers | Total       |
|---|-------------------|----------------------------|-------------|
| <b>Deferred remuneration vested in year</b> |                   |                            |             |
| – For awards made in 2015 financial year    | 0.3               | 2.4                        | 2.7         |
| – For awards made in 2014 financial year    | 2.7               | 3.3                        | 6.0         |
| – For awards made in 2013 financial year    | 1.5               | 1.5                        | 3.0         |
| – For awards made in 2012 financial year    | 0.2               | 0.1                        | 0.3         |
|   | <b>4.7</b>        | <b>7.3</b>                 | <b>12.0</b> |

## Other remuneration disclosures

| £'million                        | Senior management | Other Material Risk Takers | Total |
|----------------------------------|-------------------|----------------------------|-------|
| <b>Sign-on payments</b>          |                   |                            |       |
| Made during the year (£'million) | –                 | 0.5                        | 0.5   |
| Number of beneficiaries          | –                 | 1                          | 1     |
| <b>Severance payments</b>        |                   |                            |       |
| Made during the year (£'million) | –                 | –                          | –     |
| Number of beneficiaries          | –                 | –                          | –     |
| <b>Guaranteed bonuses</b>        |                   |                            |       |
| Made during the year (£'million) | –                 | 0.4                        | 0.4   |
| Number of beneficiaries          | –                 | 1                          | 1     |

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Annual financial  
statements





The directors present their strategic and directors' report and financial statements for the year ended 31 March 2017.

## Strategic report

The strategic report for the year ended 31 March 2017 was approved by the board of directors on 14 June 2017.

The operational and financial review in sections 1 and 2 of this report provides an overview of our strategic position, performance during the financial year and outlook for the business. It should be read in conjunction with the sections referenced below which elaborate on the aspects highlighted in the strategic report:

- The risk management section in section 3 of this report provides a description of the principal risks and uncertainties facing the company
- The sustainability report on our website which highlights the sustainability economic, social and environmental considerations.

## Business and principal activities

- The principal activities of Investec Bank plc (the bank) and its subsidiaries are Specialist Banking and Wealth & Investment activities. The Specialist Banking activities are also undertaken by the bank's branch in Dublin.

## Review of the business and future developments



*A review of the bank's business for the year and future proposed activities can be found in the financial review on pages 15 to 34.*

## Accounting policies and disclosures

Accounting policies are set having regard to commercial practice and comply with applicable UK law. To align with the accounting policies applied in the consolidated financial statements of the bank's listed parent, Investec plc, the consolidated and unconsolidated financial statements of the bank are prepared under International Financial Reporting Standards as adopted by the EU.



*These policies are set out on pages 140 to 148.*

## Authorised and issued share capital

Details of the share capital at 31 March 2017 are set out in note 41 to the bank's annual financial statements.

No shares were issued during the year.

## Results and dividends



*The results for the year are shown on page 133. Movements in reserves are shown in the reconciliation of equity on pages 136 and 137 of the financial statements. The following interim dividends were declared and paid during the year: £35 million was declared and paid on 15 November 2016*

## Directors and their interests



*The directors of the bank for the year ended 31 March 2017 are shown on page 111.*

There have been the following changes in the composition of the board:

Brian Stevenson was appointed as a director with effect from 14 September 2016, Moni Mannings was appointed as director with effective 27 July 2016 and Ruth Leas was appointed to the Board with effect from 27 July 2017. The interests of the directors are set out in the remuneration report on pages 113 to 128. Except as disclosed in this report, no other director held any beneficial interest in the shares of the company or the group.

## Environment

The group is committed to pursuing sound environmental policies in all aspects of its business, and seeks to encourage and promote good environmental practice among its employees and within the communities in which it operates.

Further information is provided in Investec's 2017 integrated annual report.

## Employees

The group's policy is to recruit and promote on the basis of aptitude and ability, without discrimination of any kind. Applications for employment by disabled people are always considered bearing in mind the qualifications and abilities of the applicants.

In the event of employees becoming disabled, every effort is made to ensure their continued employment.

The group's policy is to adopt an open management style, thereby encouraging informal consultation at all levels about aspects of the group's operations, and motivating staff involvement in the group's performance by means of employee share and option schemes.

Further information is provided in Investec's 2017 integrated annual report.

## Going concern

Refer to page 107 for the directors' statement in relation to going concern.

## Auditors

Ernst & Young LLP have indicated their willingness to continue in office as auditors. A resolution proposing their reappointment as auditors will be submitted to the annual general meeting.

Signed on behalf of the board

**David van der Walt**  
Chief executive officer

14 June 2017

## Directors' responsibility statement

The following statement, which should be read in conjunction with the auditor's report set out on page 132, is made with a view to distinguishing for stakeholders the respective responsibilities of the directors and of the auditors in relation to the consolidated financial statements.

The directors are responsible for the preparation, integrity and objectivity of the consolidated annual financial statements that fairly present the state of affairs of the bank at the end of the financial year and the net income and cash flows for the year, and other information contained in this annual report.

To enable the directors to meet these responsibilities:

- The board and management set standards and management implements systems of internal controls and accounting and information systems aimed at providing reasonable assurance that assets are safeguarded and the risk of fraud, error or loss is reduced in a cost effective manner. These controls, contained in established policies and procedures, include the proper delegation of responsibilities and authorities within a clearly defined framework, effective accounting procedures and adequate segregation of duties
- The Investec plc group's internal audit function, which operates unimpeded and independently from operational management, and has unrestricted access to the group audit committee, appraises and, when necessary, recommends improvements in the system of internal controls and accounting practices, based on audit plans that take cognisance of the relative degrees of risk of each function or aspect of the business
- The Investec plc group audit committee, together with the Internal Audit department, plays an integral role in matters relating to financial and internal control, accounting policies, reporting and disclosure.

To the best of our knowledge and belief, based on the above, the directors are satisfied that no material breakdown in the operation of the system of internal control and procedures has occurred during the year under review.

The bank consistently adopts appropriate and recognised accounting policies and these are supported by reasonable judgements and estimates on a consistent basis and provides additional disclosures when compliance with the specific requirements in International Financial Reporting Standards (IFRS) as adopted by the European Union are insufficient to enable users to understand the impact of particular transactions, other events and conditions on the bank's financial position and financial performance.

The consolidated annual financial statements of the bank have been prepared in accordance with the Companies Act 2006 and comply with IFRS as adopted by the European Union.

The directors are of the opinion, based on their knowledge of the company, key processes in operation and specific enquiries that adequate resources exist to support the group on a going concern basis over the next year. These financial statements have been prepared on this basis.

It is the responsibility of the independent auditors to report on the consolidated annual financial statements. Their report to the members of the bank is set out on page 132 of this annual report. As far as the directors are aware, there is no relevant audit information of which the company's auditors are unaware. All steps which ought to have been taken as directors have been completed in order to be aware of the relevant audit information and to establish that the company's auditors are aware of that information.

The directors are responsible for the maintenance and integrity of the corporate and financial information included on the group's website. Legislation in the United Kingdom governing the preparation and dissemination of the financial statements may differ from legislation in other jurisdictions.

### Approval of financial statements

The directors' report and the financial statements of the bank, which appear on page 130 and pages 133 to 242, were approved by the board of directors on 14 June 2017.

Signed on behalf of the board



**David van der Walt**  
Chief executive officer

14 June 2017



We have audited the financial statements of Investec Bank plc for the year ended 31 March 2017 which comprise the group income statement, the group and parent company statement of comprehensive income, the group and parent company balance sheet, the group and parent company cash flow statement, the group and parent company statement of changes in equity, the accounting policies set out on pages 140 to 148, and the related notes 1 to 56. The financial reporting framework that has been applied in their preparation is applicable law and International Financial Reporting Standards (IFRSs) as adopted by the European Union and, as regards the parent company financial statements, as applied in accordance with the provisions of the Companies Act 2006.

This report is made solely to the company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the company and the company's members as a body, for our audit work, for this report, or for the opinions we have formed.

## Respective responsibilities of directors and auditor

As explained more fully in the directors' responsibilities statement set out on page 131, the directors are responsible for the preparation of the group financial statements and for being satisfied that they give a true and fair view. Our responsibility is to audit and express an opinion on the group financial statements in accordance with applicable law and International Standards on Auditing (UK and Ireland). Those standards require us to comply with the Auditing Practices Board's Ethical Standards for Auditors.

## Scope of the audit of the financial statements

An audit involves obtaining evidence about the amounts and disclosures in the financial statements sufficient to give reasonable assurance that the financial statements are free from material misstatement, whether caused by fraud or error. This includes an

assessment of whether the accounting policies are appropriate to the group's and the parent company's circumstances and have been consistently applied and adequately disclosed; the reasonableness of significant accounting estimates made by the directors; and the overall presentation of the financial statements. Certain disclosures required by the financial reporting framework have been presented in the risk management and corporate governance report in section 3 of the Annual Report rather than in the notes to the financial statements and have been identified as audited. In addition, we read all the financial and non-financial information in the annual report to identify material inconsistencies with the audited financial statements and to identify any information that is apparently materially incorrect based on, or materially inconsistent with, the knowledge acquired by us in the course of performing the audit. If we become aware of any apparent material misstatements or inconsistencies we consider the implications for our report.

## Opinion on financial statements

In our opinion:

- the financial statements give a true and fair view of the group's and of the parent company's affairs as at 31 March 2017 and of the group's profit for the year then ended;
- the group financial statements have been properly prepared in accordance with IFRSs as adopted by the European Union;
- the parent company financial statements have been properly prepared in accordance with IFRSs as adopted by the European Union and as applied in accordance with the provisions of the Companies Act 2006; and
- the financial statements have been prepared in accordance with the requirements of the Companies Act 2006.

## Opinion on other matter prescribed by the Companies Act 2006

In our opinion: – the information given in the strategic and directors' report for the financial year for which the group financial statements are prepared is consistent

with the group financial statements, – the strategic report and directors' report have been prepared in accordance with applicable legal requirements.

## Matters on which we are required to report by exception

In the light of the knowledge and understanding of the company and its environment obtained in the course of the audit we have identified no material misstatements in the Strategic Report or Directors' Report.

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the parent company financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of directors' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit.

*Ernst & Young LLP*

**Andrew Gilder**  
(Senior statutory auditor)

for and on behalf of Ernst & Young LLP,  
Statutory Auditor

London

14 June 2017

Notes:

1. *The maintenance and integrity of the Investec Bank plc website is the responsibility of the directors; the work carried out by the auditors does not involve consideration of these matters and, accordingly, the auditors accept no responsibility for any changes that may have occurred to the financial statements since they were initially presented on the website.*
2. *Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.*

# Consolidated income statement

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Annual financial statements

| For the year to 31 March<br>£'000  | Notes | 2017           | 2016           |
|--|-------|----------------|----------------|
| Interest income  | 2     | 562 092        | 550 715        |
| Interest expense   | 2     | (263 340)      | (280 649)      |
| <b>Net interest income</b>   |       | <b>298 752</b> | <b>270 066</b> |
| Fee and commission income  | 3     | 502 106        | 437 650        |
| Fee and commission expense   | 3     | (13 260)       | (11 608)       |
| Investment income  | 4     | 55 900         | 67 308         |
| Share of post taxation operating profit of associates                        |       | 1 741          | 1 975          |
| Trading income arising from  |       |                |                |
| – customer flow  |       | 129 706        | 92 683         |
| – balance sheet management and other trading activities                      |       | (138)          | (8 552)        |
| Other operating income   | 5     | 7 883          | 9 667          |
| <b>Total operating income before impairment losses on loans and advances</b> |       | <b>982 690</b> | <b>859 189</b> |
| Impairment losses on loans and advances                                      | 26    | (74 956)       | (84 217)       |
| <b>Operating income</b>  |       | <b>907 734</b> | <b>774 972</b> |
| Operating costs  | 6     | (744 716)      | (628 515)      |
| Depreciation on operating leased assets                                      | 31    | (2 141)        | (2 149)        |
| <b>Operating profit before goodwill and acquired intangibles</b>             |       | <b>160 877</b> | <b>144 308</b> |
| Impairment of goodwill   | 33    | (3 134)        | –              |
| Amortisation of acquired intangibles   | 34    | (14 386)       | (14 477)       |
| <b>Operating profit</b>  |       | <b>143 357</b> | <b>129 831</b> |
| Net loss on disposal of subsidiaries   | 35    | –              | (4 805)        |
| <b>Profit before taxation</b>  |       | <b>143 357</b> | <b>125 026</b> |
| Taxation on operating profit before goodwill and acquired intangibles        | 8     | (29 049)       | (35 131)       |
| Taxation on acquired intangibles, goodwill and disposal of subsidiaries      | 8     | 3 305          | 4 701          |
| <b>Profit after taxation</b>   |       | <b>117 613</b> | <b>94 596</b>  |
| Loss attributable to non-controlling interests                               |       | 180            | 2 039          |
| <b>Earnings attributable to shareholder</b>                                  |       | <b>117 793</b> | <b>96 635</b>  |

## Statement of comprehensive income

| For the year to 31 March<br>£'000   | Notes | Group          |               | Company        |                |
|---|-------|----------------|---------------|----------------|----------------|
|   |       | 2017           | 2016          | 2017           | 2016           |
| <b>Profit after taxation</b>  |       | <b>117 613</b> | <b>94 596</b> | <b>129 164</b> | <b>112 305</b> |
| Other comprehensive income/(loss):  |       |                |               |                |                |
| <b>Items that may be reclassified to the income statement:</b>                                    |       |                |               |                |                |
| (Gains)/losses on realisation of available-for-sale assets recycled through the income statement* | 8     | (2 622)        | (1 298)       | 1 919          | 322            |
| Fair value movements on available-for-sale assets taken directly to other comprehensive income*   | 8     | 29 809         | (20 170)      | 22 812         | (21 097)       |
| Foreign currency adjustments on translating foreign operations                                    |       | 27 418         | 3 968         | (5 053)        | (6 916)        |
| <b>Total comprehensive income</b>   |       | <b>172 218</b> | <b>77 096</b> | <b>148 842</b> | <b>84 614</b>  |
| Total comprehensive loss attributable to non-controlling interests                                |       | (538)          | (2 149)       | –              | –              |
| Total comprehensive income attributable to ordinary shareholder                                   |       | 172 756        | 79 245        | 148 842        | 84 614         |
| <b>Total comprehensive income</b>   |       | <b>172 218</b> | <b>77 096</b> | <b>148 842</b> | <b>84 614</b>  |

\* Net of taxation.

|  |       | Group             |                   | Company           |                   |
|--|-------|-------------------|-------------------|-------------------|-------------------|
| For the year to 31 March   |       |                   |                   |                   |                   |
| £'000  | Notes | 2017              | 2016              | 2017              | 2016              |
| <b>Assets</b>  |       |                   |                   |                   |                   |
| Cash and balances at central banks                                       | 17    | 2 853 567         | 2 638 064         | 2 820 618         | 2 612 460         |
| Loans and advances to banks  | 18    | 922 764           | 935 071           | 374 414           | 315 115           |
| Reverse repurchase agreements and cash collateral on securities borrowed | 19    | 536 173           | 557 025           | 536 173           | 557 025           |
| Sovereign debt securities  | 20    | 952 902           | 1 252 991         | 159 381           | 643 352           |
| Bank debt securities   | 21    | 184 626           | 188 397           | 184 626           | 188 397           |
| Other debt securities  | 22    | 408 149           | 403 521           | 638 110           | 566 066           |
| Derivative financial instruments   | 23    | 610 371           | 842 936           | 598 534           | 853 131           |
| Securities arising from trading activities                               | 24    | 522 760           | 524 344           | 516 581           | 524 344           |
| Investment portfolio   | 25    | 454 566           | 419 861           | 174 139           | 210 499           |
| Loans and advances to customers  | 26    | 8 598 639         | 7 781 386         | 6 611 759         | 6 053 931         |
| Other loans and advances   | 26    | 556 464           | 577 584           | 1 941 993         | 1 774 186         |
| Other securitised assets   | 27    | 138 628           | 150 565           | 7 258             | 8 680             |
| Interests in associated undertakings                                     | 28    | 23 818            | 17 446            | 9 388             | 9 309             |
| Deferred taxation assets   | 29    | 78 945            | 71 563            | 48 580            | 37 158            |
| Other assets   | 30    | 1 089 390         | 1 453 050         | 766 823           | 1 087 288         |
| Property and equipment   | 31    | 58 857            | 53 042            | 5 229             | 8 836             |
| Investment properties  | 32    | 14 500            | 79 051            | –                 | –                 |
| Goodwill   | 33    | 259 965           | 261 804           | –                 | –                 |
| Intangible assets  | 34    | 116 330           | 126 867           | 150               | 381               |
| Investments in subsidiaries  | 54    | –                 | –                 | 902 833           | 943 552           |
|  |       | <b>18 381 414</b> | <b>18 334 568</b> | <b>16 296 589</b> | <b>16 393 710</b> |
| <b>Liabilities</b>   |       |                   |                   |                   |                   |
| Deposits by banks  |       | 673 586           | 526 717           | 900 691           | 767 730           |
| Derivative financial instruments   | 23    | 583 562           | 964 386           | 581 505           | 965 287           |
| Other trading liabilities  | 36    | 136 041           | 226 598           | 136 041           | 226 598           |
| Repurchase agreements and cash collateral on securities lent             | 19    | 223 997           | 281 260           | 424 019           | 281 260           |
| Customer accounts (deposits)   |       | 11 289 177        | 11 038 164        | 9 601 085         | 9 808 014         |
| Debt securities in issue   | 37    | 1 640 839         | 1 508 672         | 1 563 019         | 1 361 105         |
| Liabilities arising on securitisation of other assets                    | 27    | 128 838           | 120 617           | –                 | –                 |
| Current taxation liabilities   |       | 146 743           | 141 064           | 77 182            | 70 651            |
| Deferred taxation liabilities  | 29    | 26 557            | 26 143            | 5 302             | –                 |
| Other liabilities  | 38    | 972 787           | 1 060 782         | 700 668           | 701 852           |
|  |       | <b>15 822 127</b> | <b>15 894 403</b> | <b>13 989 512</b> | <b>14 182 497</b> |
| Subordinated liabilities   | 40    | 579 356           | 597 309           | 580 427           | 598 390           |
|  |       | <b>16 401 483</b> | <b>16 491 712</b> | <b>14 569 939</b> | <b>14 780 887</b> |
| <b>Equity</b>  |       |                   |                   |                   |                   |
| Ordinary share capital   | 41    | 1 186 800         | 1 186 800         | 1 186 800         | 1 186 800         |
| Share premium  |       | 143 288           | 143 288           | 143 288           | 143 288           |
| Capital reserve  |       | 162 789           | 162 789           | 162 789           | 162 789           |
| Other reserves   |       | 18 782            | (36 181)          | (2 418)           | (22 096)          |
| Retained income  |       | 470 272           | 387 606           | 236 191           | 142 042           |
| <b>Shareholder's equity excluding non-controlling interests</b>          |       | <b>1 981 931</b>  | <b>1 844 302</b>  | <b>1 726 650</b>  | <b>1 612 823</b>  |
| Non-controlling interests in partially held subsidiaries                 | 42    | (2 000)           | (1 446)           | –                 | –                 |
| <b>Total equity</b>  |       | <b>1 979 931</b>  | <b>1 842 856</b>  | <b>1 726 650</b>  | <b>1 612 823</b>  |
| <b>Total liabilities and equity</b>                                      |       | <b>18 381 414</b> | <b>18 334 568</b> | <b>16 296 589</b> | <b>16 393 710</b> |

The company's profit for the year, determined in accordance with the Companies Act 2006, was £129.2 million (2016: £112.3 million).

# Cash flow statements

05

Annual financial statements

| For the year to 31 March<br>£'000                                     | Notes | Group            |                  | Company          |                  |
|---|-------|------------------|------------------|------------------|------------------|
|   |       | 2017             | 2016             | 2017             | 2016             |
| Profit before taxation adjusted for non-cash items                    | 44    | 248 754          | 236 094          | 211 493          | 140 225          |
| Taxation repayment/(paid)   |       | 43 909           | (100 730)        | 69 423           | (76 886)         |
| Decrease/(increase) in operating assets                               | 44    | 178 178          | (580)            | 272 491          | (274 298)        |
| (Decrease)/increase in operating liabilities                          | 44    | (152 054)        | 329 042          | (318 394)        | 679 715          |
| <b>Net cash inflow from operating activities</b>                      |       | <b>318 787</b>   | <b>463 826</b>   | <b>235 013</b>   | <b>468 756</b>   |
| Cash flow on acquisition of group operations                          |       | (34 247)         | –                | (19 599)         | –                |
| Cash flow on disposal of non-controlling interest                     |       | (16)             | 25               | –                | –                |
| Cash flow on net acquisition of associates                            |       | (5 528)          | (969)            | –                | –                |
| Cash flow on acquisition of property, equipment and intangible assets |       | (22 479)         | (15 408)         | –                | (29)             |
| Cash flow on disposal of property, equipment and intangible assets    |       | 2 751            | 10 497           | –                | 472              |
| Return of capital by subsidiary                                       |       | –                | –                | 65 194           | –                |
| <b>Net cash (outflow)/inflow from investing activities</b>            |       | <b>(59 519)</b>  | <b>(5 855)</b>   | <b>45 595</b>    | <b>443</b>       |
| Dividends paid to ordinary shareholder                                |       | (35 000)         | (40 000)         | (35 000)         | (40 000)         |
| Redemption of subordinated debt                                       |       | (18 053)         | –                | –                | –                |
| <b>Net cash outflow from financing activities</b>                     |       | <b>(53 053)</b>  | <b>(40 000)</b>  | <b>(35 000)</b>  | <b>(40 000)</b>  |
| <b>Effects of exchange rates on cash and cash equivalents</b>         |       | <b>19 970</b>    | <b>16 194</b>    | <b>1 878</b>     | <b>2 533</b>     |
| <b>Net increase in cash and cash equivalents</b>                      |       | <b>226 185</b>   | <b>434 165</b>   | <b>247 486</b>   | <b>431 732</b>   |
| Cash and cash equivalents at the beginning of the year                |       | 3 312 617        | 2 878 452        | 2 916 629        | 2 484 897        |
| <b>Cash and cash equivalents at the end of the year</b>               |       | <b>3 538 802</b> | <b>3 312 617</b> | <b>3 164 115</b> | <b>2 916 629</b> |
| <b>Cash and cash equivalents is defined as including:</b>             |       |                  |                  |                  |                  |
| Cash and balances at central banks                                    |       | 2 853 567        | 2 638 064        | 2 820 618        | 2 612 460        |
| On-demand loans and advances to banks                                 |       | 685 235          | 674 553          | 343 497          | 304 169          |
| <b>Cash and cash equivalents at the end of the year</b>               |       | <b>3 538 802</b> | <b>3 312 617</b> | <b>3 164 115</b> | <b>2 916 629</b> |

Cash and cash equivalents have a maturity profile of less than three months.

| £'000   | Ordinary<br>share<br>capital | Share<br>premium<br>account |
|---|------------------------------|-----------------------------|
| <b>Group</b>  |                              |                             |
| <b>At 31 March 2015</b>   | 1 186 800                    | 143 288                     |
| <b>Movement in reserves 1 April 2015 – 31 March 2016</b>                                |                              |                             |
| Profit after taxation   | –                            | –                           |
| Gains on realisation of available-for-sale assets recycled through the income statement | –                            | –                           |
| Fair value movements on available-for-sale assets                                       | –                            | –                           |
| Foreign currency adjustments on translating foreign operations                          | –                            | –                           |
| <b>Total comprehensive income for the year</b>  | –                            | –                           |
| Share-based payments adjustments  | –                            | –                           |
| Dividends paid to ordinary shareholder  | –                            | –                           |
| Movement arising on non-controlling interests   | –                            | –                           |
| <b>At 31 March 2016</b>   | 1 186 800                    | 143 288                     |
| <b>Movement in reserves 1 April 2016 – 31 March 2017</b>                                |                              |                             |
| Profit after taxation   | –                            | –                           |
| Gains on realisation of available-for-sale assets recycled through the income statement | –                            | –                           |
| Fair value movements on available-for-sale assets                                       | –                            | –                           |
| Foreign currency adjustments on translating foreign operations                          | –                            | –                           |
| <b>Total comprehensive income for the year</b>  | –                            | –                           |
| Share-based payments adjustments  | –                            | –                           |
| Dividends paid to ordinary shareholder  | –                            | –                           |
| Movement arising on non-controlling interests   | –                            | –                           |
| <b>At 31 March 2017</b>   | 1 186 800                    | 143 288                     |

# Consolidated statement of changes in equity

(continued)

05

Annual financial statements

| Capital reserve account | Available-for-sale reserve | Foreign currency reserves | Retained income | Shareholder's equity excluding non-controlling interests | Non-controlling interests | Total equity     |
|-------------------------|----------------------------|---------------------------|-----------------|--|---------------------------|------------------|
| <b>162 789</b>          | <b>1 524</b>               | <b>(20 315)</b>           | <b>326 351</b>  | <b>1 800 437</b>   | <b>678</b>                | <b>1 801 115</b> |
| –                       | –                          | –                         | 96 635          | 96 635   | (2 039)                   | 94 596           |
| –                       | (1 298)                    | –                         | –               | (1 298)  | –                         | (1 298)          |
| –                       | (20 170)                   | –                         | –               | (20 170)   | –                         | (20 170)         |
| –                       | –                          | 4 078                     | –               | 4 078  | (110)                     | 3 968            |
| –                       | (21 468)                   | 4 078                     | 96 635          | 79 245   | (2 149)                   | 77 096           |
| –                       | –                          | –                         | 4 620           | 4 620  | –                         | 4 620            |
| –                       | –                          | –                         | (40 000)        | (40 000)   | –                         | (40 000)         |
| –                       | –                          | –                         | –               | –  | 25                        | 25               |
| <b>162 789</b>          | <b>(19 944)</b>            | <b>(16 237)</b>           | <b>387 606</b>  | <b>1 844 302</b>   | <b>(1 446)</b>            | <b>1 842 856</b> |
| –                       | –                          | –                         | 117 793         | 117 793  | (180)                     | 117 613          |
| –                       | (2 622)                    | –                         | –               | (2 622)  | –                         | (2 622)          |
| –                       | 29 809                     | –                         | –               | 29 809   | –                         | 29 809           |
| –                       | –                          | 27 776                    | –               | 27 776   | (358)                     | 27 418           |
| –                       | 27 187                     | 27 776                    | 117 793         | 172 756  | (538)                     | 172 218          |
| –                       | –                          | –                         | (127)           | (127)  | –                         | (127)            |
| –                       | –                          | –                         | (35 000)        | (35 000)   | –                         | (35 000)         |
| –                       | –                          | –                         | –               | –  | (16)                      | (16)             |
| <b>162 789</b>          | <b>7 243</b>               | <b>11 539</b>             | <b>470 272</b>  | <b>1 981 931</b>   | <b>(2 000)</b>            | <b>1 979 931</b> |

## Statement of changes in equity

(continued)

| £'000  | Ordinary<br>share<br>capital | Share<br>premium<br>account |
|--|------------------------------|-----------------------------|
| <b>Company</b>   |                              |                             |
| <b>At 31 March 2015</b>  | <b>1 186 800</b>             | <b>143 288</b>              |
| <b>Movement in reserves 1 April 2015 – 31 March 2016</b>                                 |                              |                             |
| Profit after taxation  | –                            | –                           |
| Losses on realisation of available-for-sale assets recycled through the income statement | –                            | –                           |
| Fair value movements on available-for-sale assets  | –                            | –                           |
| Foreign currency adjustments on translating foreign operations                           | –                            | –                           |
| <b>Total comprehensive income for the year</b>   | –                            | –                           |
| Share-based payments adjustments   | –                            | –                           |
| Dividends paid to ordinary shareholder   | –                            | –                           |
| <b>At 31 March 2016</b>  | <b>1 186 800</b>             | <b>143 288</b>              |
| <b>Movement in reserves 1 April 2016 – 31 March 2017</b>                                 |                              |                             |
| Profit after taxation  | –                            | –                           |
| Fair value movements on cash flow hedges   | –                            | –                           |
| Gains on realisation of available-for-sale assets recycled through the income statement  | –                            | –                           |
| Fair value movements on available-for-sale assets  | –                            | –                           |
| Foreign currency adjustments on translating foreign operations                           | –                            | –                           |
| <b>Total comprehensive income for the year</b>   | –                            | –                           |
| Share-based payments adjustments   | –                            | –                           |
| Dividends paid to ordinary shareholder   | –                            | –                           |
| <b>At 31 March 2017</b>  | <b>1 186 800</b>             | <b>143 288</b>              |

## Statement of changes in equity

(continued)

|  | Capital<br>reserve<br>account | Available-<br>for-sale<br>reserve | Foreign<br>currency<br>reserves | Retained<br>income | Total<br>equity  |
|--|-------------------------------|-----------------------------------|---------------------------------|--------------------|------------------|
|  | <b>162 789</b>                | <b>(5 612)</b>                    | <b>11 207</b>                   | <b>65 895</b>      | <b>1 564 367</b> |
|  | -                             | -                                 | -                               | 112 305            | 112 305          |
|  | -                             | 322                               | -                               | -                  | 322              |
|  | -                             | (21 097)                          | -                               | -                  | (21 097)         |
|  | -                             | -                                 | (6 916)                         | -                  | (6 916)          |
|  | -                             | (20 775)                          | (6 916)                         | 112 305            | 84 614           |
|  | -                             | -                                 | -                               | 3 842              | 3 842            |
|  | -                             | -                                 | -                               | (40 000)           | (40 000)         |
|  | <b>162 789</b>                | <b>(26 387)</b>                   | <b>4 291</b>                    | <b>142 042</b>     | <b>1 612 823</b> |
|  | -                             | -                                 | -                               | 129 164            | 129 164          |
|  | -                             | -                                 | -                               | -                  | -                |
|  | -                             | 1 919                             | -                               | -                  | 1 919            |
|  | -                             | 22 812                            | -                               | -                  | 22 812           |
|  | -                             | -                                 | (5 053)                         | -                  | (5 053)          |
|  | -                             | 24 731                            | (5 053)                         | 129 164            | 148 842          |
|  | -                             | -                                 | -                               | (15)               | (15)             |
|  | -                             | -                                 | -                               | (35 000)           | (35 000)         |
|  | <b>162 789</b>                | <b>(1 656)</b>                    | <b>(762)</b>                    | <b>236 191</b>     | <b>1 726 650</b> |



## Basis of presentation

These group and company annual financial statements are prepared in accordance with International Financial Reporting Standards (IFRS), as adopted by the European Union (EU) which comply with IFRSs as issued by the International Accounting Standards Board (IASB). At 31 March 2017, IFRS as endorsed by the EU are identical in all material respects to current IFRS applicable to the group, with differences only in the effective dates of certain standards.

The group and company annual financial statements have been prepared on a historical cost basis, except for investment properties, available-for-sale investments, derivative financial instruments, financial assets and financial liabilities held at fair value through profit or loss or subject to hedge accounting.

The accounting policies adopted by the group are consistent with the prior year. 'Group' refers to group and company in the accounting policies that follow.

No profit or loss account is presented for the company as permitted by section 408 of the Companies Act 2006.

## Presentation of information

Disclosure under IFRS 7 Financial Instruments: Disclosures and IAS 1 Presentation of Financial Statements: Capital Disclosures relating to the nature and extent of risks have been included in sections marked as audited in the risk management report on pages 36 to 102. Certain disclosures required under IAS 24 Related Party Disclosures have been included in the section marked as audited in the remuneration report on pages 113 to 128.

## Restatements and presentation of information

The accounting policies adopted by the group are consistent with the prior year.

## Basis of consolidation

All subsidiaries or structured entities are consolidated when the group controls an investee. The group controls an investee if it is exposed to, or has rights to variable returns from its involvement with the

investee and has the ability to affect those returns through its power over the investee. The financial results of subsidiaries are included in the consolidated annual financial statements of the group from the date on which control is obtained until the date the group can no longer demonstrate control.

The group performs a reassessment of control whenever there is a change in the substance of the relationship between Investec and an investee. A change in the ownership interest of a subsidiary, without a loss of control, is accounted for as an equity transaction. Investec also holds investments, for example private equity investments, which give rise to significant, but not majority, voting rights. Assessing these voting rights and whether Investec controls these entities requires judgement that affects the date at which subsidiaries are consolidated or deconsolidated.

Entities, other than subsidiary undertakings, in which the group exercises significant influence over operating and financial policies, are treated as interests in associated undertakings. Interests in associated undertakings are accounted for using the equity method from the date that significant influence commences until the date that significant influence ceases. In circumstances where interests in associated undertakings or joint venture holdings arise in which the group has no strategic intention, these investments are classified as 'venture capital' holdings and are designated as held at fair value through profit or loss.

For equity accounted associates, the consolidated annual financial statements include the attributable share of the results and reserves of associated undertakings. The group's interests in associated undertakings are included in the consolidated balance sheet at cost plus the post-acquisition changes in the group's share of the net assets of the associate.

The consolidated balance sheet reflects the associated undertakings net of accumulated impairment losses.

Investments in subsidiaries and interests in associated undertakings are carried at their cost less any accumulated impairment in the company financial statements.

All intergroup balances, transactions and unrealised gains or losses within the group that, are eliminated in full regarding subsidiaries and to the extent of the interest in an associate.

## Segmental reporting

An operating segment is a component of the group that engages in business activities from which it may earn revenues and incur expenses, including revenues and expenses that relate to transactions with any of the group's other components, whose operating results are reviewed regularly by chief operating decision-makers, which include members of the board and for which discrete financial information is available.

The group's segmental reporting is presented in the form of a business analysis. The business analysis is presented in terms of the group's two principal business divisions, namely, Wealth and Investment and Specialist Banking.

For further detail on the group's segmental reporting basis, refer to the divisional review section of the integrated annual report.

## Business combinations and goodwill

Business combinations are accounted for using the acquisition method. The cost of an acquisition is measured as the aggregate of the consideration transferred measured at the acquisition date fair value and the amount of any prior non-controlling interest in the acquiree. For each business combination, the group measures the non-controlling interest in the acquiree either at fair value or at the proportionate share of the acquiree's identifiable net assets. Acquisition costs incurred are expensed immediately in the income statement.

When the group acquires a business, it assesses the financial assets and liabilities assumed for appropriate classification and the designation in accordance with the contractual terms, economic circumstances and pertinent conditions at the acquisition date. This includes the separation of embedded derivatives in host contracts by the acquiree.

If the business combination is achieved in stages, the acquisition date fair value of the group's previously held equity interest in the acquiree is remeasured to fair value at each acquisition date through the income statement.

Any contingent consideration to be transferred by the group will be recognised at fair value at the acquisition date. Subsequent changes to the fair value of the contingent consideration, which is deemed to be an asset or liability, will be recognised



in accordance with IAS 39 either in the income statement or as a change to other comprehensive income. If the contingent consideration is classified as equity, it will not be remeasured until it is finally settled within equity.

Goodwill is initially measured at cost, being the excess of the aggregate of the consideration transferred and the amount recognised for non-controlling interest over the net identifiable assets acquired and liabilities assumed. If this consideration and amount recognised for non-controlling interest is less than the fair values of the identifiable net assets acquired, the discount on acquisition is recognised directly in the income statement as a gain in the year of acquisition.

After initial recognition, goodwill is measured at cost less any accumulated impairment losses. The group tests goodwill acquired in a business combination for impairment annually, irrespective of whether an indication of impairment exists and in accordance with IAS 36.

For the purpose of impairment testing, goodwill acquired in a business combination is, from the acquisition date, allocated to each of the group's cash-generating units that are expected to benefit from the combination.

Where goodwill forms part of a cash-generating unit and part of the operation within that unit is disposed of, the goodwill associated with the operation disposed of is included in the carrying amount of the operation when determining the gain or loss on disposal of the operation.

Goodwill disposed of in these circumstances is measured based on the relative values of the operation disposed of and the portion of the cash-generating units retained.

## Share-based payments to employees

The group engages in equity-settled share-based payments in respect of services received from employees. These are the shares of the company's parent, Investec plc, and are accounted for as equity-settled share-based payments at an Investec plc level but, in accordance with IFRS 2, as cash-settled share-based payment transactions by subsidiaries of Investec plc.

The fair value of the services received in respect of equity-settled share-based payments is determined by reference to the fair value of the shares or share options

on the date of grant to the employee. The cost of the share-based payment, together with a corresponding increase in equity, is recognised in the income statement over the period the service conditions of the grant are met, with the amount changing according to the number of awards expected to vest. The cumulative expense recognised for equity-settled transactions at each reporting date until the vesting date reflects the extent to which the vesting period has expired and the group's best estimate of the number of equity instruments that will ultimately vest.

Fair value measurements are based on option pricing models, taking into account the risk-free interest rate, volatility of the underlying equity instrument, expected dividends and current share prices.

Where the terms of an equity-settled award are modified, the minimum expense recognised in staff costs is the expense as if the terms had not been modified. An additional expense is recognised for any modification which increases the total fair value of the share-based payment arrangement, or is otherwise beneficial to the employee as measured at the date of modification.

## Foreign currency transactions and foreign operations

The presentation currency of the group is Pounds Sterling, being the functional currency of Investec Bank plc.

Foreign operations are subsidiaries, interests in associated undertakings or branches of the group, the activities of which are based in a functional currency other than that of the reporting entity. The functional currency of group entities is determined based on the primary economic environment in which the entity operates.

Foreign currency transactions are translated into the functional currency of the entity in which the transactions arise, based on rates of exchange ruling at the date of the transactions.

At each balance sheet date foreign currency items are translated as follows:

- Monetary items (other than monetary items that form part of the net investment in a foreign operation) are translated using closing rates, with gains or losses recognised in the income statement

- Exchange differences arising on monetary items that form part of the net investment in a foreign operation are determined using closing rates and recognised as a separate component of equity (foreign currency translation reserve) upon consolidation and is reclassified to the income statement upon disposal of the net investment
- Non-monetary items that are measured at historical costs are translated using the exchange rates ruling at the date of the transaction.

On consolidation, the results and financial position of foreign operations are translated into the presentation currency of the group as follows:

- Assets and liabilities for each balance sheet presented are translated at the closing rate at the date of the balance sheet
- Income and expense items are translated at exchange rates ruling at the date of the transaction
- All resulting exchange differences are recognised in other comprehensive income (foreign currency translation reserve), which is reclassified in the income statement on disposal of the foreign operation
- Cash flow items are translated at the exchange rates ruling at the date of the transactions.

## Revenue recognition

Revenue consists of interest income, fee and commission income, investment income, trading income arising from customer flow, trading income arising from balance sheet management and other trading activities and other operating income.

Revenue is recognised when it can be reliably measured and it is probable that the economic benefits will flow to the entity.

Revenue related to provision of services is recognised when the related services are performed. Revenue is measured at the fair value of the consideration received or receivable.

Interest income is recognised in the income statement using the effective interest rate method. Fees charged on lending transactions are included in the effective yield calculation to the extent that they form an integral part of the effective interest rate yield, but exclude

*(continued)*

those fees earned for a separately identifiable significant act, which are recognised upon completion of the act. Fees and commissions charged *in lieu* of interest are recognised as income as part of the effective interest rate on the underlying loan.

The effective interest rate method is based on the estimated life of the underlying instrument and where this estimate is not readily available, the contractual life.

Fee and commission income includes fees earned from providing advisory services as well as portfolio management and includes rental income from investment properties. Investment advisory and management fees are accrued over the period to which the income relates. Performance fees are recognised when they become receivable. No revenue is recognised if there are significant uncertainties regarding the recovery of the consideration due.

Investment income includes income, other than margin from securities held for the purpose of generating interest yield, dividends and capital appreciation.

Customer flow trading income includes income from trading activities arising from making and facilitating client activities.

Trading income arising from balance sheet management and other trading activities consists of proprietary trading income and other gains and losses arising from balance sheet management.

Trading profit includes the unrealised profit on trading portfolios, which are marked to market daily. Equity investments received *in lieu* of corporate finance fees are included in investment portfolio and valued accordingly.

Dividend income is recognised when the group's right to receive payment is established.

Included in other operating income is incidental rental income, gains on realisation of properties (other than investment properties which is included in investment income), operating lease income, income from interests in associated undertakings and revenue from consolidated private equity investments. Operating costs associated with these investments are included in operating costs in the income statement.

## Fair value measurement

Fair value is the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date in the principal or, in its absence, the most advantageous market to which the group has access at that date. The fair value of a liability reflects its non-performance risk.

When available, the group measures the fair value of an instrument using the quoted price in an active market for that instrument.

A market is regarded as active if transactions for the asset or liability take place with sufficient frequency and volume to provide pricing information on an ongoing basis.

If there is no quoted price in an active market, then the group uses valuation techniques that maximise the use of relevant observable inputs and minimise the use of unobservable inputs. The chosen valuation technique incorporates all of the factors that market participants would take into account in pricing a transaction.

If an asset or a liability measured at fair value has a bid price and an ask price, then the group measures assets and long positions at a bid price and liabilities and short positions at an ask price.

The group classifies disclosed fair values according to a hierarchy that reflects the significance of observable market inputs.

A transfer is made between the hierarchy levels when the inputs have changed or there has been a change in valuation method. Transfers are deemed to occur at the end of each semi-annual reporting period.

## Financial instruments

Financial instruments are initially recognised at their fair value. For financial assets or financial liabilities not held at fair value through profit or loss, transaction costs that are directly attributable to the acquisition or issue of the financial assets or financial liabilities are included in the initial measurement. All other transaction costs are recorded in the income statement immediately.

Regular way purchase and sales transactions in respect of financial assets that require delivery of a financial instrument within the timeframe established by market convention are recorded at trade date.

## Financial assets and liabilities held at fair value through profit or loss

Financial instruments held at fair value through profit or loss include all instruments classified as held-for-trading and those instruments designated as held at fair value through profit or loss.

Financial instruments classified as held-for-trading or designated as held at fair value through profit or loss are initially recorded at fair value on the balance sheet with changes in fair value subsequently recognised in the income statement. Financial instruments are classified as trading when they are held with the intention of short-term disposal, held with the intention of generating short-term profit, or are derivatives which are not designated as part of effective hedges. Financial instruments designated as held at fair value through profit or loss are designated as such on initial recognition of the instrument and remain in this classification until derecognition.

Financial assets and liabilities are designated as held at fair value through profit or loss only if:

- They eliminate or significantly reduce a measurement or recognition inconsistency that would otherwise arise from measuring assets or liabilities or recognising the gains and losses on them on different bases
- A group of financial assets, financial liabilities or both is managed and its performance is evaluated on a fair value basis in accordance with a documented risk management or investment strategy and information about the group is provided internally on that basis to the group's key management personnel
- A contract contains one or more embedded derivatives (which significantly modifies the cash flows that would be required by the contract and is not clearly prohibited from separation from the host contract) and the group has designated the entire hybrid contract as a financial instrument at fair value through profit or loss.



### Loans and receivables

Loans and receivables are non-derivative financial assets with fixed or determinable payments that are not quoted in an active market and exclude the following:

- Those in which the group intends to trade in, which are classified as held-for-trading and those that the group designates at fair value through profit or loss
- Those that the group designates as available-for-sale
- Those for which the group may not recover substantially all of its initial investment, other than because of credit deterioration, which is accounted for as available-for-sale instruments.

Subsequent to initial recognition, loans and receivables are measured at amortised cost, using the effective interest rate method, less impairment losses. The effective interest rate represents the rate that exactly discounts future projected cash flows over the expected life of the financial instrument, to the net carrying amount of the financial instrument. Included in the calculation of the effective interest rate, is any discount or premium on acquisition and fees that are an integral part of the effective interest rate.

Losses arising from impairment of such investments are recognised in the income statement line 'impairment losses on loans and advances'.

Interest on impaired financial assets is recognised using the rate of interest used to discount the future cash flows for the purpose of measuring the impairment loss.

### Securitisation/credit investment and trading activities exposures

The group makes use of securitisation vehicles as a source of finance, as a means of risk transfer and to leverage returns through the retention of equity tranches in low default rate portfolios. The group predominantly focuses on the securitisation lease receivables. The group also trades in structured credit investments.

The structured entities are consolidated under IFRS 10 Consolidated Financial Statements when the group has exposure to or rights to, variable returns from its involvement with the investee and have the ability to affect those returns through its power over the investee.

Loans and advances that are originated are transferred to structured entities, and the structured entities issue debt securities to external investors to fund the purchase of securitised assets. When the group consolidates the structured entity, the group recognises the assets and liabilities on a gross basis. When the group does not consolidate the structured entity, the securitised assets are derecognised and only any position still held by the group in the structured entity is reflected.

### Available-for-sale financial assets

Available-for-sale financial assets are those which are designated as such or do not qualify to be classified as designated at fair value through profit or loss, held-to-maturity, or loans and receivables. They include strategically held equity instruments that are not interests in associated undertakings, joint ventures or subsidiaries of the group. Further, certain debt instruments that are held at fair value due to being quoted on an active market, which are neither actively traded nor held-to-maturity instruments, are classified as available-for-sale financial assets.

Financial assets classified as available-for-sale are measured at fair value with unrealised gains and losses recognised directly in other comprehensive income in the available-for-sale reserve. When the asset is disposed of, the cumulative gain or loss previously recognised in other comprehensive income is reclassified to in the income statement. Interest earned while holding available-for-sale financial assets is reported in the income statement as interest income using the effective interest rate. Dividends earned while holding available-for-sale financial assets are recognised in the income statement when the right to payment has been established.

If an available-for-sale instrument is determined to be impaired, the respective cumulative unrealised losses previously recognised in other comprehensive income are included in the income statement in the period in which the impairment is identified.

Impairments on available-for-sale equity instruments are not reversed once recognised in the income statement.

If, in a subsequent period, the fair value of a debt instrument classified as available-for-sale increases and the increase can be objectively related to an event occurring after the impairment loss was recognised in the income statement, the impairment

loss is reversed, limited to the impairment value previously recognised in the income statement.

### Financial liabilities

Financial liabilities are classified as non-trading, held-for-trading or designated as held at fair value through profit or loss.

Non-trading liabilities are recorded at amortised cost applying the effective interest rate method.

Held-for-trading liabilities or liabilities designated as held at fair value through profit or loss are measured at fair value.

All changes in fair value of financial liabilities are recognised in the income statement.

### Day-One profit or loss

When the transaction price differs from the fair value of other observable current market transactions in the same instrument or based on the valuation technique whose variables include only data from observable markets, the difference between the transaction price and fair value is recognised immediately in the income statement.

In cases where fair value is determined using data which is not observable, the difference between the transaction price and model value is only recognised in the income statement when the inputs become observable, or when the instrument is derecognised or over the life of the transaction.

### Impairments of financial assets held at amortised cost

Financial assets carried at amortised cost are impaired if there is objective evidence that the group would not receive cash flows according to the original contractual terms. Financial assets are assessed for impairment at each balance sheet date and when an indicator of impairment is identified.

The test for impairment is based either on specific financial assets or collectively on a portfolio of similar homogeneous assets. Over and above individual collective impairments raised at specific portfolio levels, the group recognises a collective impairment allowance at a central level (within the Specialist Banking business segment) that takes into account macroeconomic factors, mainly driven by data related to the prevailing credit markets and which indicate incurred but not



specifically identified losses across the loan portfolios (that is, exposures in all business segments). Assets specifically identified as impaired are excluded from the collective assessment.

Impairments are credited to an allowance account which is carried against the carrying value of financial assets. Interest continues to be accrued on the reduced carrying amount based on the original effective interest rate of the asset. Loans together with the associated allowance are written off when there is no realistic prospect of future recovery and all collateral has been realised or transferred to the group.

An allowance for impairment is only reversed when there is objective evidence that the credit quality has improved to the extent that there is reasonable assurance of timely collection of principal and interest in terms of the original contractual agreement.

The impairment is calculated as the difference between the carrying value of the asset and the expected cash flows (including net expected proceeds on realisation of collateral) discounted at the original effective rate. Impairments of financial assets held at amortised cost are recognised in the income statement.

### **Derecognition of financial assets and liabilities**

A financial asset, or a portion thereof, is derecognised when the group's rights to cash flows have expired or when the group has transferred its rights to cash flows relating to the financial assets and either (a) the group has transferred substantially all the risks and rewards associated with the financial assets or (b) the group has neither transferred nor retained substantially all the risks and rewards associated with the financial assets but has transferred control of the assets.

A financial liability is derecognised when it is extinguished, that is when the obligation is discharged, cancelled or expired. When an existing financial liability is replaced or modified with substantially different terms, such a replacement or modification is treated as a derecognition of the original liability and the recognition of a new liability. The difference in the respective carrying amounts is recognised in the income statement.

### **Reclassification of financial instruments**

The group may reclassify, in certain rare circumstances, non-derivative financial assets out of the held-for-trading category

and into the available-for-sale, loans and receivables, or held-to-maturity categories. It may also reclassify, in certain circumstances, financial instruments out of the available-for-sale category and into the loans and receivables category. Reclassifications are recorded at fair value at the date of reclassification, which becomes the new amortised cost.

### **Derivative instruments**

All derivative instruments of the group are recorded on the balance sheet at fair value. Positive and negative fair values are reported as assets and liabilities respectively.

Derivative positions are entered into either for trading purposes or as part of the group's asset and liability management activities to manage exposures to interest rate and foreign currency risks. Both realised and unrealised profit or losses arising on derivatives are recognised in the income statement as part of trading income (other than circumstances in which cash flow hedging is applied as detailed in the hedge accounting section below).

Derivative instruments entered into as economic hedges which do not qualify for hedge accounting and derivatives that are entered into for trading purposes are treated in the same way as instruments that are held-for-trading.

Credit derivatives are entered into for trading purposes. Credit derivatives are initially recognised at their fair values, being the transaction price of the derivative. Subsequently the derivatives are carried at fair value, with movements in fair value through profit or loss, based on the current market price or remeasured price. The counterparty risk from derivative transactions is taken into account when reporting the fair value of derivative positions. The adjustment to the fair value is known as the credit value adjustment (CVA).

### **Hedge accounting**

The group applies either fair value or hedge of net investments in foreign operations accounting when the transactions meet the specified hedge accounting criteria. To qualify for hedge accounting treatment, the group ensures that all of the following conditions are met:

- At inception of the hedge, the group formally documents the relationship between the hedging instrument(s) and hedged item(s) including the risk management objectives and the strategy in undertaking the hedge

transaction. Also at the inception of the hedge relationship, a formal assessment is undertaken to ensure the hedging instrument is expected to be highly effective in offsetting the designated risk in the hedged item

- A hedge is expected to be highly effective if the changes in fair value attributable to the hedged risk during the period for which the hedge is designated are expected to offset in a range of 80% to 125%
- The effectiveness of the hedge can be reliably measured, i.e. the fair value of the hedged item that are attributable to the hedged risk and the fair value of the hedging instrument can be reliably measured
- The hedge effectiveness is assessed on an ongoing basis and determined actually to have been highly effective throughout the financial reporting periods for which the hedge was designated.

For qualifying fair value hedges, the change in fair value of the hedging instrument is recognised in the income statement. Changes in fair value of the hedged item that is attributable to the hedged risk are also recognised in the income statement.

Qualifying hedges of a net investment in a foreign operation, including a hedge of a monetary item that is accounted for as part of the net investment. Changes in the fair value of the hedging instrument relating to the effective portion of the hedge are recognised in other comprehensive income while any gains or losses relating to the ineffective portion are recognised in the income statement. On disposal of the foreign operation, the cumulative value of any such gain or loss recorded in other comprehensive income is reclassified to the income statement.

Hedge accounting is discontinued when it is determined that the instrument ceases to be highly effective as a hedge; when the derivative expires, or is sold, terminated or exercised; when the hedged item matures or is sold or repaid; when a forecasted transaction is no longer deemed highly probable or when the designation as a hedge is revoked.

### **Embedded derivatives**

To the extent that a derivative may be embedded in a hybrid contract and the hybrid contract is not carried at fair value with changes in fair value recorded in the income statement, the embedded derivative



is separated from the host contract and accounted for as a stand-alone derivative if and only if:

- The economic characteristics and risks of the embedded derivative are not closely related to the economic characteristics and risks of the host contract
- A separate instrument with the same terms as the embedded derivative would meet the definition of a derivative.

### Offsetting of financial assets and liabilities

Financial assets and liabilities are offset when there is both an intention to settle on a net basis (or simultaneously) and a currently enforceable legal right to offset exists.

### Issued debt and equity financial instruments

Financial instruments are classified as liabilities if they contain a contractual obligation to deliver cash or another financial asset.

Financial instruments are classified as equity where they confer on the holder a residual interest in the group, and the group has no obligation to deliver either cash or another financial asset to the holder. The components of compound issued financial instruments are accounted for separately with the liability component separated first and any residual amount being allocated to the equity component.

Equity instruments issued by subsidiaries of Investec Bank plc are recorded as non-controlling interests on the balance sheet.

Equity instruments are initially measured net of directly attributable issue costs.

Dividends on ordinary shares are recognised as a deduction from equity at the earlier of payment date or the date that it is approved by Investec Bank plc shareholder.

### Sale and repurchase agreements (including securities borrowing and lending)

Where securities are sold subject to a commitment to repurchase them, at a fixed price or a selling price plus a lender's return, they remain on balance sheet. Proceeds received are recorded as a liability on balance sheet under 'repurchase agreements and cash collateral on securities lent'. Securities that are purchased under a commitment to resell the securities at a future date

are not recognised on the balance sheet. The consideration paid is recognised as an asset under 'reverse repurchase agreements and cash collateral on securities borrowed'.

The difference between the sale and repurchase prices is treated as interest expense and is accrued over the life of the agreement using the effective interest rate method.

Securities borrowing transactions that are not cash collateralised are not included on the balance sheet. Securities lending and borrowing transactions which are cash collateralised are accounted for in the same manner as securities sold or purchased subject to repurchase commitments.

### Financial guarantees

Financial guarantee contracts issued by the group are those contracts that require a payment to be made to reimburse the holder for a loss it incurs because the specified debtor fails to make a payment when due, in accordance with the terms of a debt instrument. Financial guarantees are initially recognised at fair value, adjusted for the transaction costs that are directly attributable to the issuance of the guarantee.

Subsequent to initial recognition, the liability under each guarantee is measured at the higher of the amount recognised less cumulative amortisation and the best estimate of expenditure required to settle any financial obligation arising as a result of the guarantee. Subsequent to initial measurement, all changes in the balance sheet carrying value are recognised in the income statement.

### Instalment credit, leases and rental agreements

The determination of whether an arrangement is, or contains a lease is based on the substance of the arrangement at the inception of the lease. The arrangement is, or contains, a lease if fulfilment of the arrangement is dependent on the use of a specific asset or assets and the arrangement conveys a right to use the asset/assets, even if that right is not explicitly specified in an arrangement.

A finance lease is a lease that transfers substantially all of the risks and rewards incidental to ownership of an asset. An operating lease is a lease other than a finance lease.

Where classified as a finance lease, amounts outstanding on these contracts,

net of unearned finance charges, are included in loans and advances where the instalment credit transactions are credited or debited to the income statement in proportion to the capital balances outstanding at the rate implicit in the agreement.

Where classified as operating leases, rentals payable/receivable are charged/credited in the income statement on a straight-line basis over the lease term. Contingent rentals are accrued to the income statement when incurred.

## Property and equipment

Property and equipment are recorded at cost less accumulated depreciation and impairments.

Cost is the cash equivalent paid or the fair value of the consideration given to acquire an asset and includes other expenditures that are directly attributable to the acquisition of the asset.

Depreciation is provided on the depreciable amount of each component on a straight-line basis over the expected useful life of the asset.

The depreciable amount related to each asset is determined as the difference between the cost and the residual value of the asset. The residual value is the estimated amount, net of disposal costs that the group would currently obtain from the disposal of an asset in similar age and condition as expected at the end of its useful life.

The current and comparative annual depreciation rates for each class of property and equipment is as follows:

- Computer and related equipment 20% – 33%
- Motor vehicles 20% – 25%
- Furniture and fittings 10% – 20%
- Freehold buildings 2%
- Leasehold property and improvements.\*

\* Leasehold improvements depreciation rates are determined by reference to the appropriate useful life of its separate components, limited to the period of the lease. Leasehold property depreciation rates are determined by reference to the period of the lease.

No depreciation is provided on freehold land. However, similar to other property-related assets, it is subject to impairment testing when an indication of impairment exists.



Routine maintenance and service costs for group assets are expensed as incurred. Subsequent expenditure is only capitalised if it is probable that future economic benefits associated with the item will flow to the group.

### Investment properties

Properties held for capital appreciation or rental yield are classified as investment properties. Investment properties are carried at fair value, with fair value gains or losses recognised in the income statement in investment income.

Fair value of investment properties are calculated by taking into account the expected rental stream associated with the property, and is supported by market evidence.

### Trading properties

Trading properties are carried at the lower of cost and net realisable value.

### Intangible assets

Intangible assets are recorded at cost less accumulated amortisation and impairments.

Intangible assets with a finite life are amortised over the useful economic life of the asset (currently three to 20 years) on a straight-line basis. The depreciable amount related to each intangible asset is determined as the difference between the cost and the residual value of the asset.

### Impairment of non-financial assets

At each balance sheet, date the group reviews the carrying value of non-financial assets, other than investment properties for indication of impairment. The recoverable amount, being the higher of fair value less cost of disposal and value in use, is determined for any assets for which an indication of impairment is identified. If the recoverable amount of an asset is less than its carrying value, the carrying value of the asset is reduced to its recoverable amount.

Impairment losses are recognised as an expense in the income statement in the period in which they are identified.

Reversals of impairment losses are recognised in income in the period in which the reversals are identified, to the extent that the carrying value of the asset does not exceed the amount that would have been calculated without impairment.

### Trust and fiduciary activities

The group acts as a trustee or in other fiduciary capacities that result in the holding, placing or managing of assets for the account of and at the risk of clients.

As these are not assets of the group, they are not recognised on the balance sheet but are included at market value as part of assets under administration.

### Taxation and deferred taxation

Current taxation payable is provided for based on the amount expected to be payable on taxable profit at rates that are enacted or substantively enacted and applicable to the relevant period.

Deferred taxation is provided on temporary differences between the carrying amount of an asset or liability in the balance sheet and its tax base, except where such temporary differences arise from:

- The initial recognition of goodwill
- The initial recognition of an asset or liability in a transaction which is not a business combination and at the time of the transaction has no effect on the income statement or taxable profit
- In respect of temporary differences associated with the investments in subsidiaries and interests in associated undertakings, where the timing of the reversal of the temporary differences can be controlled and it is probable that the temporary differences will not reverse in the foreseeable future.

Deferred taxation assets or liabilities are measured using the tax rates that have been enacted or substantively enacted at the balance sheet date.

Deferred taxation assets are recognised to the extent that it is probable that future taxable profit will be available against which the deferred tax assets can be utilised.

Items recognised directly in other comprehensive income are net of related current and deferred taxation.

### Employee benefits

The group operates various defined contribution schemes. In addition, employees of the bank participate in two closed defined benefit schemes along with employees of other subsidiary undertakings of Investec plc, the bank's parent.

In respect of the defined contribution scheme, all employer contributions are charged to the income statement as incurred, in accordance with the rules of the scheme, and included under staff costs.

As there is no contractual agreement or stated policy for charging the net defined benefit cost for the defined benefit plans as a whole measured in accordance with IAS 19 to individual Investec plc group entities, the bank accounts for these schemes on a defined contribution basis.

### Borrowing costs

Borrowing costs that are directly attributable to property developments which take a substantial period of time to develop are capitalised.

### Provisions, contingent liabilities and contingent assets

Provisions are recognised when the group has a present obligation (legal or constructive) as a result of a past event, it is probable that an outflow of resources embodying economic benefits will be required to settle the obligation, and a reliable estimate can be made of the amount of the obligation. The expense relating to a provision is presented in the income statement net of any reimbursement. Contingent assets and contingent liabilities are not recognised on balance sheet.

### Standards and interpretations issued but not yet effective

The following standards and interpretations, which have been issued but are not yet effective, are applicable to the group. These standards and interpretations have not been applied in these annual financial statements. The group intends to comply with these standards from the effective dates.

#### IFRS 9 Financial instruments

IFRS 9 Financial Instruments was issued in July 2014 and will replace certain key elements of IAS 39. The mandatory effective date for IFRS 9 is for annual periods beginning on or after 1 January 2018 with early adoption permitted.

IFRS 9 was endorsed by the European Union in November 2016. The two key elements that would impact the group's accounting policies include:

- classification and measurement of financial assets and financial liabilities: the standard requires that all financial assets be classified as either held at fair value through profit or loss, fair value through other comprehensive income or amortised cost. The amortised cost classification is only permitted where it is held within a business model where the underlying cash flows are held in order to collect contractual cash flows and that the cash flows arise solely from payment of principal and interest. Financial assets which are held within a business model whose objective is achieved by both collecting contractual cash flows and selling financial assets (and whose contractual cash flows represent solely payments of principal and interest) will be measured at fair value through other comprehensive income. The standard further provides that gains or losses on assets held at fair value are recognised in the income statement unless the entity has elected to recognise gains or losses on non-trading equity investments directly through other comprehensive income. With reference to financial liabilities held at fair value, the standard requires that changes to fair value attributable to own credit risk are recognised directly in other comprehensive income without recycling through the income statement;
- impairment methodology: the key change is related to a shift from an incurred loss to an expected loss impairment methodology. At initial recognition an allowance (or provision in the case of commitments and guarantees) is required for expected credit losses (ECL) resulting from default events that are possible within the next 12 months (12-month ECL). In the event of a significant increase in credit risk since initial recognition, IFRS 9 requires the recognition of lifetime expected credit losses. Impairment measurement will involve increased complexity and significant judgements on areas such as the estimation of probabilities of default, loss given default, unbiased future economic scenarios, estimation of expected lives, estimation of exposures at default and assessing whether a significant increase in credit risk has occurred.

IFRS 9 also includes guidance on hedge accounting. The general hedge accounting requirements aim to simplify hedge accounting, creating a stronger link with risk management strategy and permitting hedge accounting to be applied to a greater variety of hedging instruments and risks. The standard does not address macro hedge accounting strategies, which are being considered in a separate project. To remove the risk of any conflict between existing macro hedge accounting practice and the new general hedge accounting requirements, IFRS 9 includes an accounting policy choice to remain with IAS 39 hedge accounting. The group intends to continue applying IAS 39's hedge accounting, although it will implement the amended IFRS 7 hedge accounting disclosure requirements, until the macro hedge accounting project has been completed.

The regulatory capital impact of IFRS 9 could be affected by changes to the regulatory rules. The Basel Committee on Banking Supervision is considering amending the capital rules of IFRS 9, with discussions being held on transitional impacts and longer-term changes. It is not clear whether any transitional capital arrangements will be in place for 1 January 2018.

The group has established an IFRS 9 steering committee comprising of executive representation and key management from Risk, Finance, Analytics and IT.

The committee is accountable for IFRS 9 implementation and is supported by working groups responsible for different work streams. The committee continues to progress with documentation of the group's accounting policy and governance framework and the development of ECL models and operating and system target operating models. The committee provides updates of the status of the project to appropriate board committees. The classification and measurement and impairment requirements are applied retrospectively by adjusting the opening balance sheet at the date of initial application, with no requirement to restate comparative periods. The group does not intend to restate comparatives.

#### Current assessment of classification and measurement:

The group expects that generally:

- loans and advances to banks and to customers and non-trading reverse repurchase agreements that are

classified as loans and receivables under IAS 39 will be measured at amortised cost under IFRS 9, with the exception of current investments for which embedded derivatives are recognised separately unless a separate derivative instrument can be recognised, the entire loan would be recognised at fair value;

- financial assets designated at fair value through profit or loss (FVTPL) under IAS 39 will be measured at FVTPL under IFRS 9;
- certain debt securities held within the group's credit portfolio may be reclassified from available-for-sale to amortised cost. The remaining debt securities classified as available for sale will be measured at fair value through other comprehensive income (FVOCI) under IFRS 9; and
- equity instruments securities classified as available-for-sale or FVTPL will be measured at FVTPL under IFRS 9.

The group continues to assess the impact of this standard, but expects that the recognition and measurement basis of the majority of the group's financial assets will be largely unchanged on application of IFRS 9.

The group is monitoring the IASB's project to amend IFRS 9 to the effect that basic lending arrangements with symmetrical break clauses continue to qualify for amortised cost accounting. These clauses are common features in fixed rate loans due to market practice and may result in compensation for early termination being paid by either the borrower or the group. The IASB has issued an exposure draft in April 2017 which will be, effective 1 January 2018 in line with IFRS 9's effective date. Based on these anticipated amendments, we expect that we can continue to measure the impacted loans at amortised cost.

#### Current assessment of impairments:

As noted, the group would also shift its impairment methodology from the current incurred loss basis to expected loss. Credit risk methodologies have been defined and model build and approval is underway and nearing completion. Investec intends to perform a parallel run during 2017 and in doing so models and credit risk processes will be tested during this period to embed the changes and help improve the understanding of the new impairment models.

The group has reviewed key definitions such as significant deterioration in credit quality and default against our current asset quality classifications. A framework is being established that incorporates both quantitative and qualitative measures. Any decisions in relation to credit deterioration will be management decisions subject to approval by governing bodies.

The group will incorporate IFRS 9 requirements into our group credit risk classification and provisioning policy.

It will not be practical to disclose reliable financial impact estimates until the implementation programme and validation and testing is further advanced. The group intends to disclose this in the 2018 annual financial statements.

### IFRS 15 Revenue from contracts with customers

In May 2014, the IASB issued IFRS 15 Revenue from Contracts with Customers. The standard is effective for annual periods beginning on or after 1 January 2018 with early application permitted. The standard was endorsed by the European Union in September 2016.

IFRS 15 provides a principles-based approach for revenue recognition and introduces the concept of recognising revenue for obligations as they are satisfied. The standard should be applied retrospectively, with certain practical expedients available. The group's current measurement and recognition principles are aligned to the standard and we do not expect an impact to measurement principles currently applied. The impact of the disclosure requirements of the standard is currently being assessed.

### IFRS 16 Leases

In January 2016, the IASB issued IFRS 16 Leases. The standard is effective for annual periods beginning on or after 1 January 2019 and is expected to be endorsed by the European Union in 2017. IFRS 16 results in lessees accounting for most leases within the scope of the standard in a manner similar to the way in which finance leases are currently accounted for under IAS 17 Leases. Lessees will recognise a 'right of use' asset and a corresponding financial liability on the balance sheet. The asset will be amortised over the period of the lease and the financial liability measured at amortised cost. Lessor accounting remains substantially the same as in IAS 17.

The group is currently assessing the impact of this standard but it is not practicable to quantify the effect as at the date of the publication of these financial statements.

All other standards and interpretations issued but not yet effective are not expected to have a material impact on the group.

## Key management assumptions

In preparation of the annual financial statements, the group makes estimations and applies judgement that could affect the reported amount of assets and liabilities within the next financial year. Key areas in which judgement is applied include:

- Valuation of unlisted investments primarily in the private equity, direct investments portfolios and embedded derivatives. Key valuation inputs are based on the most relevant observable market inputs, adjusted where necessary for factors that specifically apply to the individual investments and recognising market volatility.



**Details of unlisted investments can be found in note 25 with further analysis contained in the risk management section on pages 70 to 75.**

- The determination of impairments against assets that are carried at amortised cost and impairments relating to available-for-sale financial assets involves the assessment of future cash flows which is judgemental in nature.

**Refer to pages 58 to 65 in the risk management section for further analysis on impairments.**

- The group's income tax charge and balance sheet provision are judgemental in nature. This arises from certain transactions for which the ultimate tax treatment can only be determined by final resolution with the relevant local tax authorities. The group has recognised in its current tax provision certain amounts in respect of taxation that involve a degree of estimation and uncertainty where the tax treatment cannot finally be determined until a resolution has been reached by the relevant tax authority. The carrying amount of this provision is sensitive to the resolution of issues, which is often dependent on the

timetable and progress of discussion and negotiations with the relevant tax authorities, arbitration process and legal proceedings in the relevant tax jurisdictions in which the group operates. Issues can take many years to resolve and assumptions on the likely outcome would therefore have to be made by the group.

The nature of any assumptions made, when calculating the carrying amounts relating to any estimated tax which could be payable as a result of decisions by tax authorities in respect of any such transactions and events whose treatment for tax purposes, is uncertain. In making any estimates, management's judgement would be based on various factors, including any such transactions and events whose treatment for tax purposes, is uncertain. In making any estimates, management's judgement has been based on various factors, including:

- The current status of tax audits and enquiries
- The current status of discussions and negotiations with the relevant tax authorities
- The results of any previous claims
- Any changes to the relevant tax environments.

Where appropriate, the group has utilised expert external advice as well as experience of similar situations elsewhere in making any such provisions.

- Determination of interest income and interest expense using the effective interest rate method involves judgement in determining the timing and extent of future cash flows.

For the year to 31 March 2017  
£'000

|   | Wealth &<br>Investment | Specialist<br>Banking | Total<br>group |
|---|------------------------|-----------------------|----------------|
| <b>1. Consolidated segmental analysis</b>   |                        |                       |                |
| <b>Segmental business analysis – income statement</b>   |                        |                       |                |
| Net interest income   | 4 368                  | 294 384               | 298 752        |
| Fee and commission income   | 268 429                | 233 677               | 502 106        |
| Fee and commission expense  | (582)                  | (12 678)              | (13 260)       |
| Investment income   | 2 169                  | 53 731                | 55 900         |
| Share of post taxation operating profit of associates   | 1 509                  | 232                   | 1 741          |
| Trading income arising from   |                        |                       |                |
| – customer flow   | 740                    | 128 966               | 129 706        |
| – balance sheet management and other trading activities   | 215                    | (353)                 | (138)          |
| Other operating income  | –                      | 7 883                 | 7 883          |
| <b>Total operating income before impairment losses on loans and advances</b>                      | <b>276 848</b>         | <b>705 842</b>        | <b>982 690</b> |
| Impairment losses on loans and advances   | –                      | (74 956)              | (74 956)       |
| <b>Operating income</b>   | <b>276 848</b>         | <b>630 886</b>        | <b>907 734</b> |
| Operating costs   | (211 658)              | (533 058)             | (744 716)      |
| Depreciation on operating leased assets   | –                      | (2 141)               | (2 141)        |
| <b>Operating profit before goodwill and acquired intangibles</b>                                  | <b>65 190</b>          | <b>95 687</b>         | <b>160 877</b> |
| Loss attributable to non-controlling interests  | –                      | 180                   | 180            |
| <b>Operating profit before goodwill, acquired intangibles and after non-controlling interests</b> | <b>65 190</b>          | <b>95 867</b>         | <b>161 057</b> |
| <b>Selected returns and key statistics</b>  |                        |                       |                |
| Cost to income ratio  | 76.5%                  | 75.8%                 | 75.9%          |
| Number of employees at year end   | 1 279                  | 2 167                 | 3 446          |
| Average number of employees over the year   | 1 268                  | 2 217                 | 3 485          |
| Total assets (£'million)  | 952                    | 17 429                | 18 381         |

(continued)

For the year to 31 March 2016  
£'000

|   | Wealth &<br>Investment | Specialist<br>Banking | Total<br>group |
|---|------------------------|-----------------------|----------------|
| <b>1. Consolidated segmental analysis</b> <i>(continued)</i>                                      |                        |                       |                |
| <b>Segmental business analysis – income statement</b>   |                        |                       |                |
| Net interest income   | 4 064                  | 266 002               | 270 066        |
| Fee and commission income   | 246 202                | 191 448               | 437 650        |
| Fee and commission expense  | (1 209)                | (10 399)              | (11 608)       |
| Investment income   | 5 817                  | 61 491                | 67 308         |
| Share of post taxation operating profit of associates   | 1 191                  | 784                   | 1 975          |
| Trading income arising from   |                        |                       |                |
| – customer flow   | 333                    | 92 350                | 92 683         |
| – balance sheet management and other trading activities   | 138                    | (8 690)               | (8 552)        |
| Other operating income  | –                      | 9 667                 | 9 667          |
| <b>Total operating income before impairment losses on loans and advances</b>                      | <b>256 536</b>         | <b>602 653</b>        | <b>859 189</b> |
| Impairment losses on loans and advances   | –                      | (84 217)              | (84 217)       |
| <b>Operating income</b>   | <b>256 536</b>         | <b>518 436</b>        | <b>774 972</b> |
| Operating costs   | (193 507)              | (435 008)             | (628 515)      |
| Depreciation on operating leased assets   | –                      | (2 149)               | (2 149)        |
| <b>Operating profit before goodwill and acquired intangibles</b>                                  | <b>63 029</b>          | <b>81 279</b>         | <b>144 308</b> |
| Operating loss attributable to non-controlling interests  | –                      | 2 039                 | 2 039          |
| <b>Operating profit before goodwill, acquired intangibles and after non-controlling interests</b> | <b>63 029</b>          | <b>83 318</b>         | <b>146 347</b> |
| <b>Selected returns and key statistics</b>  |                        |                       |                |
| Cost to income ratio  | 75.4%                  | 72.4%                 | 73.3%          |
| Number of employees at year end   | 1 254                  | 2 050                 | 3 304          |
| Average number of employees over the year   | 1 210                  | 1 980                 | 3 190          |
| Total assets (£'million)  | 1 026                  | 17 309                | 18 335         |

For the year to 31 March 2017  
£'000

|   | Notes | Balance<br>sheet<br>value | Interest<br>income |
|---|-------|---------------------------|--------------------|
| <b>2. Net interest income</b>                               |       |                           |                    |
| Cash, near cash and bank debt and sovereign debt securities | 1     | 5 450 032                 | 33 054             |
| Core loans and advances                                     | 2     | 8 598 639                 | 469 649            |
| Private client  |       | 3 454 366                 | 151 645            |
| Corporate, institutional and other clients                  |       | 5 144 273                 | 318 004            |
| Other debt securities and other loans and advances          |       | 964 613                   | 59 389             |
| <b>Total interest-earning assets</b>                        |       | <b>15 013 284</b>         | <b>562 092</b>     |

For the year to 31 March 2017  
£'000

|   | Notes | Balance<br>sheet<br>value | Interest<br>expense |
|---|-------|---------------------------|---------------------|
| Deposits by banks and other debt-related securities | 3     | 2 538 422                 | 75 667              |
| Customer accounts (deposits)                        |       | 11 289 177                | 131 791             |
| Subordinated liabilities                            |       | 579 356                   | 55 882              |
| <b>Total interest-bearing liabilities</b>           |       | <b>14 406 955</b>         | <b>263 340</b>      |
| <b>Net interest income</b>                          |       |                           | <b>298 752</b>      |
| <b>Net interest margin</b>                          |       |                           | <b>2.04%</b>        |

| For the year to 31 March 2016<br>£'000                      | Notes | Balance sheet value | Interest income |
|---|-------|---------------------|-----------------|
| <b>2. Net interest income</b> (continued)                   |       |                     |                 |
| Cash, near cash and bank debt and sovereign debt securities | 1     | 5 571 548           | 47 164          |
| Core loans and advances                                     | 2     | 7 781 386           | 424 660         |
| Private client  |       | 3 510 327           | 150 060         |
| Corporate, institutional and other clients                  |       | 4 271 059           | 274 600         |
| Other debt securities and other loans and advances          |       | 981 105             | 78 891          |
| <b>Total interest-earning assets</b>                        |       | <b>14 334 039</b>   | <b>550 715</b>  |

| For the year to 31 March 2016<br>£'000              | Notes | Balance sheet value | Interest income |
|---|-------|---------------------|-----------------|
| Deposits by banks and other debt-related securities | 3     | 2 316 649           | 85 771          |
| Customer accounts (deposits)                        |       | 11 038 164          | 138 007         |
| Subordinated liabilities                            |       | 597 309             | 56 871          |
| <b>Total interest-bearing liabilities</b>           |       | <b>13 952 122</b>   | <b>280 649</b>  |
| <b>Net interest income</b>                          |       |                     | <b>270 066</b>  |
| <b>Net interest margin</b>                          |       |                     | <b>1.88%</b>    |

Notes:

1. Comprises (as per the balance sheet) cash and balances at central banks; loans and advances to banks; reverse repurchase agreements and cash collateral on securities borrowed; sovereign debt securities and bank debt securities.
2. Comprises (as per the balance sheet) loans and advances to customers.
3. Comprises (as per the balance sheet) deposits by banks; debt securities in issue; and repurchase agreements and cash collateral on securities lent.

| For the year to 31 March<br>£'000                                 | 2017           | 2016           |
|---|----------------|----------------|
| <b>3. Net fee and commission income</b>                           |                |                |
| <b>Wealth management businesses net fee and commission income</b> | <b>267 847</b> | <b>244 993</b> |
| Fund management fees/fees for assets under management             | 211 474        | 191 944        |
| Private client transactional fees                                 | 56 955         | 54 258         |
| Fee and commission expense  | (582)          | (1 209)        |
| <b>Specialist Banking net fee and commission income</b>           | <b>220 999</b> | <b>181 049</b> |
| Corporate and institutional transactional and advisory services   | 204 233        | 163 525        |
| Private client transactional fees                                 | 29 444         | 27 923         |
| Fee and commission expense  | (12 678)       | (10 399)       |
| <b>Net fee and commission income</b>                              | <b>488 846</b> | <b>426 042</b> |
| Annuity fees (net of fees payable)                                | 269 765        | 260 056        |
| Deal fees   | 219 081        | 165 986        |

(continued)

For the year to 31 March  
£'000

2017

2016

**4. Investment income**

|                                      |               |               |
|--------------------------------------|---------------|---------------|
| Realised                             | 46 260        | 49 323        |
| Unrealised                           | (9 271)       | (2 311)       |
| Dividend income                      | 12 339        | 15 419        |
| Funding and other net related income | 6 572         | 4 877         |
|                                      | <b>55 900</b> | <b>67 308</b> |

| For the year to 31 March<br>£'000     | Investment<br>portfolio<br>(listed and<br>unlisted<br>equities)* | Debt<br>securities<br>(sovereign,<br>bank and<br>other) | Investment<br>properties | Other<br>asset<br>categories | Total         |
|---------------------------------------|--|---|--------------------------|------------------------------|---------------|
| <b>2017</b>                           |  |   |                          |                              |               |
| Realised                              | 38 533   | (8 482)   | 18 337                   | (2 128)                      | 46 260        |
| Unrealised <sup>^</sup>               | (3 086)  | 5 138   | (10 008)                 | (1 315)                      | (9 271)       |
| Dividend income                       | 12 339   | –   | –                        | –                            | 12 339        |
| Funding and other net related income  | –  | –   | –                        | 6 572                        | 6 572         |
| <b>Total investment income/(loss)</b> | <b>47 786</b>  | <b>(3 344)</b>  | <b>8 329</b>             | <b>3 129</b>                 | <b>55 900</b> |
| <b>2016</b>                           |  |   |                          |                              |               |
| Realised                              | 10 319   | 36 331  | –                        | 2 673                        | 49 323        |
| Unrealised <sup>^</sup>               | 15 562   | (7 468)   | 1 282                    | (11 687)                     | (2 311)       |
| Dividend income                       | 15 419   | –   | –                        | –                            | 15 419        |
| Funding and other net related income  | –  | –   | –                        | 4 877                        | 4 877         |
| <b>Total investment income/(loss)</b> | <b>41 300</b>  | <b>28 863</b>   | <b>1 282</b>             | <b>(4 137)</b>               | <b>67 308</b> |

\* Including embedded derivatives (warrants and profit shares).

<sup>^</sup> In a year of realisation, any prior period mark to market gains/(losses) are reversed in the unrealised line.For the year to 31 March  
£'000

2017

2016

**5. Other operating income**

|                                       |              |              |
|---------------------------------------|--------------|--------------|
| Rental income from properties         | 3 635        | 5 724        |
| Gains on realisation of properties    | 325          | –            |
| Unrealised gains on other investments | 1 452        | 1 755        |
| Income from operating leases          | 2 471        | 2 188        |
|                                       | <b>7 883</b> | <b>9 667</b> |

For the year to 31 March  
£'000

|  | 2017           | 2016           |
|--|----------------|----------------|
| <b>6. Operating costs</b>  |                |                |
| Staff costs  | 544 388        | 459 708        |
| – Salaries and wages (including directors' remuneration)**   | 439 882        | 371 083        |
| – Training and other costs   | 13 426         | 9 070          |
| – Share-based payment expense  | 29 500         | 27 122         |
| – Social security costs  | 38 475         | 34 086         |
| – Pensions and provident fund contributions  | 23 105         | 18 347         |
| Premises expenses (excluding depreciation)   | 40 074         | 26 008         |
| Equipment expenses (excluding depreciation)  | 40 456         | 25 983         |
| Business expenses*   | 74 589         | 77 096         |
| Marketing expenses   | 34 314         | 29 437         |
| Depreciation, amortisation and impairment on property, equipment and intangibles   | 10 895         | 10 283         |
|  | <b>744 716</b> | <b>628 515</b> |
| Depreciation on operating leased assets  | 2 141          | 2 149          |
|  | <b>746 857</b> | <b>630 664</b> |
| The following amounts were paid by the group to the auditors in respect of the audit of the financial statements and for other services provided to the group: |                |                |
| <b>Ernst &amp; Young fees</b>  |                |                |
| Fees payable to the company's auditors for the audit of the company's accounts   | 1 801          | 1 651          |
| Fees payable to the company's auditors and its associates for other services:  |                |                |
| Audit of the company's subsidiaries pursuant to legislation  | 1 058          | 989            |
| Audit-related assurance services   | 370            | 267            |
| Tax compliance services  | 390            | 99             |
| Tax advisory services  | 196            | 422            |
| Services related to corporate finance transactions   | 41             | –              |
| Other assurance services   | 80             | 96             |
|  | <b>3 936</b>   | <b>3 524</b>   |
| <b>KPMG fees</b>   |                |                |
| Audit of the company's subsidiaries pursuant to legislation  | 198            | 339            |
| Audit-related assurance services   | 119            | –              |
|  | <b>317</b>     | <b>339</b>     |
| <b>Total</b>   | <b>4 253</b>   | <b>3 863</b>   |

\* Business expenses mainly comprise insurance costs, consulting and professional fees, travel expenses and subscriptions.

\*\* Details of the directors' emoluments, pensions and their interests are disclosed in the remuneration report on pages 113 to 128.

(continued)

## 7. Share-based payments

The group operates share option and long-term share incentive plans for employees, the majority of which are on an equity-settled basis in Investec plc but in accordance with IFRS 2 are cash settled in the company as set out in the accounting policies on page 141. The purpose of the staff share schemes is to promote an *esprit de corps* within the organisation, create an awareness of Investec's performance and provide an incentive to maximise individual and group performance by allowing all staff to share in the risks and rewards of the group.



Further information on the group share options and long-term incentive plans are provided on page 121 of the remuneration report and on our website.

| For the year to 31 March<br>£'000  | Wealth &<br>Investment | Specialist<br>Banking | Total<br>group |
|--|------------------------|-----------------------|----------------|
| <b>Share-based payment expense:</b>  |                        |                       |                |
| <b>Group</b>   |                        |                       |                |
| <b>2017</b>  |                        |                       |                |
| Cash settled (equity-settled at group)   | 3 994                  | 25 506                | 29 500         |
| <b>Total income statement charge</b>   | <b>3 994</b>           | <b>25 506</b>         | <b>29 500</b>  |
| Cash settled (equity-settled at group): accelerated charges in respect of subsidiaries sold and restructured | –                      | –                     | –              |
|  | <b>3 994</b>           | <b>25 506</b>         | <b>29 500</b>  |
| <b>2016</b>  |                        |                       |                |
| Cash settled (equity-settled at group)   | 6 501                  | 20 621                | 27 122         |
| <b>Total income statement charge</b>   | <b>6 501</b>           | <b>20 621</b>         | <b>27 122</b>  |
| Cash settled (equity-settled at group): accelerated charges in respect of subsidiaries sold and restructured | –                      | –                     | –              |
|  | <b>6 501</b>           | <b>20 621</b>         | <b>27 122</b>  |

Included in the above income statement charge is an accelerated share-based payment charge as a result of modifications to certain options granted. This expense for the year was £nil (2016: £0.02 million).

### Group

For the year to 31 March  
£'000

|   | 2017   | 2016   |
|---|--------|--------|
| <b>Weighted average fair value of options granted in the year</b> |        |        |
| UK schemes  | 23 547 | 28 445 |

|   | 2017                          |   | 2016                          |   |
|---|-------------------------------|---|-------------------------------|---|
|   | Number<br>of share<br>options | Weighted<br>average<br>exercise<br>price<br>£ | Number<br>of share<br>options | Weighted<br>average<br>exercise<br>price<br>£ |
| <b>Details of options outstanding during the year</b> |                               |   |                               |   |
| Outstanding at the beginning of the year              | 26 091 673                    | 0.07  | 28 936 488                    | 0.06  |
| Granted during the year                               | 5 216 360                     | 0.01  | 6 602 662                     | 0.13  |
| Exercised during the year <sup>^</sup>                | (7 940 815)                   | 0.02  | (8 247 627)                   | 0.01  |
| Options forfeited during the year                     | (991 729)                     | 0.24  | (1 199 850)                   | 0.41  |
| <b>Outstanding at the end of the year</b>             | <b>22 375 489</b>             | <b>0.07</b>                                   | <b>26 091 673</b>             | <b>0.07</b>                                   |
| <b>Exercisable at the end of the year</b>             | <b>11 000</b>                 | <b>–</b>                                      | <b>70 237</b>                 | <b>–</b>                                      |

<sup>^</sup> The weighted average share price during the year was £5.09 (2016: £5.34).

## 7. Share-based payments (continued)

| Additional information relating to options:  | 2017                | 2016                |
|--|---------------------|---------------------|
| <b>Options with strike prices</b>  |                     |                     |
| Exercise price range   | £3.29 – £6.00       | £3.29 – £6.00       |
| Weighted average remaining contractual life  | 1.74 years          | 2.17 years          |
| <b>Long-term incentive grants with no strike price</b>   |                     |                     |
| Exercise price range   | £nil                | £nil                |
| Weighted average remaining contractual life  | 1.72 years          | 1.77 years          |
| Weighted average fair value of options and long-term grants at measurement date  | £4.76               | £4.31               |
| The fair values of options granted were calculated using a Black-Scholes option pricing model. For options granted during the year, the inputs into the model were as follows: |                     |                     |
| – Share price at date of grant   | £4.36 – £ 5.20      | £5.68 – £6.00       |
| – Exercise price   | £nil, £4.36 – £5.20 | £nil, £5.68 – £6.00 |
| – Expected volatility  | 30%                 | 30%                 |
| – Option life  | 2.5 – 5 years       | 3 – 5.5 years       |
| – Expected dividend yields   | 5.90% – 6.75%       | 4.50% – 4.67%       |
| – Risk-free rate   | 0.82% – 1.44%       | 1.28% – 1.31%       |

Expected volatility was determined based on the implied volatility levels quoted by the derivatives trading desk. The expected volatility is based on the respective share price movement over the last six months but also includes an element of forward expectation.

The expected attrition rates used were determined based on historical group data with an adjustment to actual attrition on final vesting.

### Company

For the year to 31 March  
£'000

|   | 2017   | 2016   |
|---|--------|--------|
| <b>Weighted average fair value of options granted in the year</b> |        |        |
| UK schemes  | 15 952 | 15 424 |

|  | 2017                          | 2016  |                               | 2016  |
|--|-------------------------------|---|-------------------------------|---|
| Details of options outstanding during the year | Number of<br>share<br>options | Weighted<br>average<br>exercise<br>price<br>£ | Number of<br>share<br>options | Weighted<br>average<br>exercise<br>price<br>£ |
| Outstanding at the beginning of the year       | 14 698 475                    | 0.07  | 16 703 386                    | 0.00  |
| Granted during the year                        | 3 340 832                     | 0.01  | 3 494 062                     | 0.00  |
| Exercised during the year <sup>^</sup>         | (4 185 393)                   | 0.02  | (4 900 202)                   | 0.00  |
| Options forfeited during the year              | (681 281)                     | 0.24  | (598 771)                     | 0.03  |
| <b>Outstanding at the end of the year</b>      | <b>13 172 633</b>             | <b>0.07</b>                                   | <b>14 698 475</b>             | <b>0.00</b>                                   |
| <b>Exercisable at the end of the year</b>      | <b>3 950</b>                  | <b>–</b>                                      | <b>18 750</b>                 | <b>–</b>                                      |

<sup>^</sup> The weighted average share price during the year was £5.09 (2016: £5.34).

(continued)

**7. Share-based payments** (continued)

| Additional information relating to options:  | 2017          | 2016          |
|--|---------------|---------------|
| <b>Company</b>   |               |               |
| <b>Options with strike prices</b>  |               |               |
| Exercise price range   | –             | –             |
| Weighted average remaining contractual life  | –             | –             |
| <b>Long-term incentive grants with no strike price</b>   |               |               |
| Exercise price range   | £nil          | £nil          |
| Weighted average remaining contractual life  | 1.72 years    | 1.80 years    |
| Weighted average fair value of options and long-term grants at measurement date  | £4.77         | £4.41         |
| The fair values of options granted were calculated using a Black-Scholes option pricing model. For options granted during the year, the inputs into the model were as follows: |               |               |
| – Share price at date of grant   | £4.36 – £5.20 | £5.68 – £6.00 |
| – Exercise price   | £nil          | £nil          |
| – Expected volatility  | 30%           | 30%           |
| – Option life  | 2.5 – 5 years | 3 – 5.5 years |
| – Expected dividend yields   | 5.90% – 6.75% | 4.50% – 4.67% |
| – Risk-free rate   | 0.82% – 1.44% | 1.28% – 1.31% |

Expected volatility was determined based on the implied volatility levels quoted by the derivatives trading desk. The expected volatility is based on the respective share price movement over the last six months, but also includes an element of forward expectation. The expected attrition rates used were determined based on historical group data with an adjustment to actual attrition on final vesting.

For the year to 31 March  
£'000

|   | 2017            | 2016            |
|---|-----------------|-----------------|
| <b>8. Taxation</b>  |                 |                 |
| <b>Current taxation</b>   |                 |                 |
| <b>UK</b>   |                 |                 |
| Current tax on income for the year                                      | 44 212          | 38 840          |
| Adjustments in respect of prior years                                   | (4 448)         | 3 640           |
| Corporation tax before double tax relief                                | 39 764          | 42 480          |
| Double taxation relief  | (281)           | –               |
|   | <b>39 483</b>   | <b>42 480</b>   |
| Europe  | 1 825           | 1 756           |
| Australia   | 282             | 852             |
| Other   | (630)           | 1 583           |
|   | <b>1 477</b>    | <b>4 191</b>    |
| <b>Total current taxation</b>   | <b>40 960</b>   | <b>46 671</b>   |
| <b>Deferred taxation</b>  |                 |                 |
| UK  | (15 479)        | (7 660)         |
| Europe  | 263             | (9 745)         |
| Australia   | –               | 1 164           |
| <b>Total deferred taxation</b>  | <b>(15 216)</b> | <b>(16 241)</b> |
| <b>Total taxation charge for the year</b>                               | <b>25 744</b>   | <b>30 430</b>   |
| <b>Total taxation charge for the year comprises:</b>                    |                 |                 |
| Taxation on operating profit before goodwill                            | 29 049          | 35 131          |
| Taxation on acquired intangibles, goodwill and disposal of subsidiaries | (3 305)         | (4 701)         |
|   | <b>25 744</b>   | <b>30 430</b>   |
| <b>Deferred taxation comprises:</b>                                     |                 |                 |
| Origination and reversal of temporary differences                       | (12 714)        | (9 428)         |
| Changes in tax rates  | (1 704)         | (8 120)         |
| Adjustment in respect of prior years                                    | (798)           | 1 307           |
|   | <b>(15 216)</b> | <b>(16 241)</b> |
|   | <b>%</b>        | <b>%</b>        |
| <b>The rates of corporation tax for the relevant years are:</b>         |                 |                 |
| UK  | 20              | 20              |
| Europe (average)  | 10              | 10              |
| Australia   | 30              | 30              |
| <b>Profit before taxation</b>   | <b>143 357</b>  | <b>125 026</b>  |
| <b>Taxation on profit before taxation</b>                               | <b>25 744</b>   | <b>30 430</b>   |
| <b>Effective tax rate</b>   | <b>18.0%</b>    | <b>24.3%</b>    |

*(continued)*For the year to 31 March  
£'000

2017

2016

**8. Taxation** *(continued)*

The taxation charge on activities for the year is different from the standard rate as detailed below:

Taxation on profit on ordinary activities before taxation at UK rate of 20% (2016: 20%)

28 671 25 005

Taxation adjustments relating to foreign earnings

2 765 (311)

Taxation relating to prior years

(5 246) 4 947

Goodwill and non-operating items

767 1 062

Share options accounting expense

(437) 7 858

Share options exercised during the year

– (9 143)

Unexpired share options future tax deduction

– 1 885

Non-taxable income

(627) (850)

Net other permanent differences

19 701 11 217

Unrealised capital gains

(5 505) (3 086)

Movement of brought forward trading losses

(12 643) –

Tax losses surrendered by fellow group companies for no charge

– (34)

Change in tax rate

(1 702) (8 120)

**Total taxation charge as per income statement****25 744 30 430****Other comprehensive income taxation effects**

Gains on realisation of available-for-sale assets recycled through the income statement

(2 622) (1 298)

Pre-taxation

(3 656) (1 399)

Taxation effect

1 034 101

Fair value movements on available-for-sale assets taken directly to other comprehensive income

29 809 (20 170)

Pre-taxation

36 159 (25 042)

Taxation effect

(6 350) 4 872

**Statement of changes in equity taxation effects**

Share-based payment adjustment

(127) 4 620

Pre-taxation

(224) –

Taxation effect

97 4 620

For the year to 31 March  
£'000

2017

2016

**9. Dividends****Ordinary dividends**

Interim dividends for current year

35 000 40 000

**Total dividends attributable to ordinary shareholder****35 000 40 000**

For the year to 31 March  
£'000

|   | 2017          | 2016          |
|---|---------------|---------------|
| <b>10. Operating lease income and expense</b>                           |               |               |
| <b>Operating lease expenses recognised in operating costs expenses:</b> |               |               |
| Minimum lease payments  | 15 286        | 13 649        |
| Sublease income   | (3 070)       | (3 115)       |
|   | <b>12 216</b> | <b>10 534</b> |
| <b>Operating lease income recognised in income:</b>                     |               |               |
| Minimum lease payments  | 2 477         | 2 250         |
| Sublease payments   | –             | (48)          |
|   | <b>2 477</b>  | <b>2 202</b>  |

The majority of the operating lease expenses in the group relate to leases on property.

Rental income from leasing motor vehicles and properties is included in 'Other operating income'.

At fair value through  
profit or lossFor the year to 31 March  
£'000Trading Designated  
at inception**11. Analysis of income and impairments  
by category of financial instrument****2017**

|  |                |               |
|--|----------------|---------------|
| Net interest income  | (5 265)        | 1 292         |
| Fee and commission income  | 35 194         | 14            |
| Fee and commission expense   | –              | (4)           |
| Investment income  | 2 000          | 48 967        |
| Share of post taxation operating profit of associates                                  | –              | –             |
| Trading income arising from:   |                |               |
| – customer flow  | 121 547        | 2 424         |
| – balance sheet management and other trading activities                                | 4 891          | (4 838)       |
| Other operating income   | –              | –             |
| <b>Total operating income/(expense) before impairment losses on loans and advances</b> | <b>158 367</b> | <b>47 855</b> |
| Impairment losses on loans and advances  | –              | –             |
| <b>Operating income/(expense)</b>  | <b>158 367</b> | <b>47 855</b> |

**2016**

|  |                |               |
|--|----------------|---------------|
| Net interest income  | (11 650)       | 320           |
| Fee and commission income  | 56 030         | 19            |
| Fee and commission expense   | 50             | (4)           |
| Investment income  | 1 593          | 22 375        |
| Trading income arising from:   |                |               |
| Share of post taxation operating profit of associates                                  | –              | –             |
| – customer flow  | 89 625         | 554           |
| – balance sheet management and other trading activities                                | (8 165)        | (1 534)       |
| Other operating income   | –              | –             |
| <b>Total operating income/(expense) before impairment losses on loans and advances</b> | <b>127 485</b> | <b>21 730</b> |
| Impairment losses on loans and advances  | –              | –             |
| <b>Operating income/(expense)</b>  | <b>127 485</b> | <b>21 730</b> |

# Notes to the annual financial statements

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Annual financial statements

|  | Loans and receivables | Available-for-sale | Financial liabilities at amortised cost | Non-financial instruments | Other fee income | Total          |
|--|-----------------------|--------------------|---|---------------------------|------------------|----------------|
|  | 527 247               | 8 929              | (235 896)                               | (147)                     | 2 592            | 298 752        |
|  | 74 324                | –                  | 3 314                                   | 14 887                    | 374 373          | 502 106        |
|  | 2 796                 | –                  | (3 193)                                 | 2 680                     | (15 539)         | (13 260)       |
|  | (8 332)               | 6 917              | –                                       | 6 348                     | –                | 55 900         |
|  | –                     | –                  | –                                       | 1 741                     | –                | 1 741          |
|  | –                     | –                  | 5 063                                   | –                         | 672              | 129 706        |
|  | (291)                 | –                  | –                                       | (16)                      | 116              | (138)          |
|  | –                     | –                  | –                                       | 7 883                     | –                | 7 883          |
|  | <b>595 744</b>        | <b>15 846</b>      | <b>(230 712)</b>                        | <b>33 376</b>             | <b>362 214</b>   | <b>982 690</b> |
|  | (74 956)              | –                  | –                                       | –                         | –                | (74 956)       |
|  | <b>520 788</b>        | <b>15 846</b>      | <b>(230 712)</b>                        | <b>33 376</b>             | <b>362 214</b>   | <b>907 734</b> |
|  | 496 468               | 21 439             | (239 202)                               | (49)                      | 2 740            | 270 066        |
|  | 60 756                | –                  | 2 851                                   | 11 933                    | 306 061          | 437 650        |
|  | 3 960                 | –                  | (2 189)                                 | (1 513)                   | (11 912)         | (11 608)       |
|  | 40 003                | 2 891              | –                                       | 436                       | 10               | 67 308         |
|  | –                     | –                  | –                                       | 1 975                     | –                | 1 975          |
|  | –                     | –                  | 2 201                                   | –                         | 303              | 92 683         |
|  | 1 584                 | (558)              | 109                                     | –                         | 12               | (8 552)        |
|  | –                     | –                  | 1 678                                   | 7 989                     | –                | 9 667          |
|  | <b>602 771</b>        | <b>23 772</b>      | <b>(234 552)</b>                        | <b>20 771</b>             | <b>297 214</b>   | <b>859 189</b> |
|  | (84 217)              | –                  | –                                       | –                         | –                | (84 217)       |
|  | <b>518 554</b>        | <b>23 772</b>      | <b>(234 552)</b>                        | <b>20 771</b>             | <b>297 214</b>   | <b>774 972</b> |

(continued)

| At 31 March<br>£'000   | At fair value through<br>profit or loss |                            |                        | Total<br>instruments<br>at fair value |
|--|---|----------------------------|------------------------|---------------------------------------|
|  | Trading                                 | Designated at<br>inception | Available-<br>for-sale |                                       |
| <b>12. Analysis of financial assets and liabilities by category of financial instruments</b> |   |                            |                        |                                       |
| <b>Group</b>   |   |                            |                        |                                       |
| <b>2017</b>  |   |                            |                        |                                       |
| <b>Assets</b>  |   |                            |                        |                                       |
| Cash and balances at central banks   | 2 497                                   | –                          | –                      | 2 497                                 |
| Loans and advances to banks  | –                                       | –                          | –                      | –                                     |
| Reverse repurchase agreements and cash collateral on securities borrowed                     | 71 028                                  | –                          | –                      | 71 028                                |
| Sovereign debt securities  | –                                       | –                          | 952 902                | 952 902                               |
| Bank debt securities   | –                                       | –                          | 8 067                  | 8 067                                 |
| Other debt securities  | –                                       | 86 911                     | 53 255                 | 140 166                               |
| Derivative financial instruments*  | 610 371                                 | –                          | –                      | 610 371                               |
| Securities arising from trading activities   | 269 292                                 | 253 468                    | –                      | 522 760                               |
| Investment portfolio   | –                                       | 400 566                    | 54 000                 | 454 566                               |
| Loans and advances to customers  | –                                       | 86 482                     | –                      | 86 482                                |
| Other loans and advances   | –                                       | –                          | –                      | –                                     |
| Other securitised assets   | –                                       | 138 628                    | –                      | 138 628                               |
| Interests in associated undertakings   | –                                       | –                          | –                      | –                                     |
| Deferred taxation assets   | –                                       | –                          | –                      | –                                     |
| Other assets   | 148 251                                 | –                          | –                      | 148 251                               |
| Property and equipment   | –                                       | –                          | –                      | –                                     |
| Investment properties  | –                                       | –                          | –                      | –                                     |
| Goodwill   | –                                       | –                          | –                      | –                                     |
| Intangible assets  | –                                       | –                          | –                      | –                                     |
|  | <b>1 101 439</b>                        | <b>966 055</b>             | <b>1 068 224</b>       | <b>3 135 718</b>                      |
| <b>Liabilities</b>   |   |                            |                        |                                       |
| Deposits by banks  | –                                       | –                          | –                      | –                                     |
| Derivative financial instruments*  | 583 562                                 | –                          | –                      | 583 562                               |
| Other trading liabilities  | 136 041                                 | –                          | –                      | 136 041                               |
| Repurchase agreements and cash collateral on securities lent                                 | 77 154                                  | –                          | –                      | 77 154                                |
| Customer accounts (deposits)   | –                                       | –                          | –                      | –                                     |
| Debt securities in issue   | –                                       | 427 576                    | –                      | 427 576                               |
| Liabilities arising on securitisation of own originated loans and advances                   | –                                       | –                          | –                      | –                                     |
| Liabilities arising on securitisation of other assets  | –                                       | 128 838                    | –                      | 128 838                               |
| Current taxation liabilities   | –                                       | –                          | –                      | –                                     |
| Deferred taxation liabilities  | –                                       | –                          | –                      | –                                     |
| Other liabilities  | –                                       | –                          | –                      | –                                     |
|  | <b>796 757</b>                          | <b>556 414</b>             | –                      | <b>1 353 171</b>                      |
| Subordinated liabilities   | –                                       | –                          | –                      | –                                     |
|  | <b>796 757</b>                          | <b>556 414</b>             | –                      | <b>1 353 171</b>                      |

\* Derivative financial instruments have been classified as held-for-trading and include derivatives held as hedges.



For more information on hedges, please refer to note 48 on pages 219 and 220.

# Notes to the annual financial statements

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(continued)

Annual financial statements

| Loans and receivables | Financial liabilities at amortised cost | Total instruments at amortised cost | Non-financial instruments | Total             |
|-----------------------|---|-------------------------------------|---------------------------|-------------------|
| 2 851 070             | –                                       | 2 851 070                           | –                         | 2 853 567         |
| 922 764               | –                                       | 922 764                             | –                         | 922 764           |
| 465 145               | –                                       | 465 145                             | –                         | 536 173           |
| –                     | –                                       | –                                   | –                         | 952 902           |
| 176 559               | –                                       | 176 559                             | –                         | 184 626           |
| 267 983               | –                                       | 267 983                             | –                         | 408 149           |
| –                     | –                                       | –                                   | –                         | 610 371           |
| –                     | –                                       | –                                   | –                         | 522 760           |
| –                     | –                                       | –                                   | –                         | 454 566           |
| 8 512 157             | –                                       | 8 512 157                           | –                         | 8 598 639         |
| 556 464               | –                                       | 556 464                             | –                         | 556 464           |
| –                     | –                                       | –                                   | –                         | 138 628           |
| –                     | –                                       | –                                   | 23 818                    | 23 818            |
| –                     | –                                       | –                                   | 78 945                    | 78 945            |
| 725 383               | –                                       | 725 383                             | 215 756                   | 1 089 390         |
| –                     | –                                       | –                                   | 58 857                    | 58 857            |
| –                     | –                                       | –                                   | 14 500                    | 14 500            |
| –                     | –                                       | –                                   | 259 965                   | 259 965           |
| –                     | –                                       | –                                   | 116 330                   | 116 330           |
| <b>14 477 525</b>     | <b>–</b>                                | <b>14 477 525</b>                   | <b>768 171</b>            | <b>18 381 414</b> |
| –                     | 673 586                                 | 673 586                             | –                         | 673 586           |
| –                     | –                                       | –                                   | –                         | 583 562           |
| –                     | –                                       | –                                   | –                         | 136 041           |
| –                     | 146 843                                 | 146 843                             | –                         | 223 997           |
| –                     | 11 289 177                              | 11 289 177                          | –                         | 11 289 177        |
| –                     | 1 213 263                               | 1 213 263                           | –                         | 1 640 839         |
| –                     | –                                       | –                                   | –                         | –                 |
| –                     | –                                       | –                                   | –                         | 128 838           |
| –                     | –                                       | –                                   | 146 743                   | 146 743           |
| –                     | –                                       | –                                   | 26 557                    | 26 557            |
| –                     | 746 197                                 | 746 197                             | 226 590                   | 972 787           |
|                       | <b>14 069 066</b>                       | <b>14 069 066</b>                   | <b>399 890</b>            | <b>15 822 127</b> |
| –                     | 579 356                                 | 579 356                             | –                         | 579 356           |
| <b>–</b>              | <b>14 648 422</b>                       | <b>14 648 422</b>                   | <b>399 890</b>            | <b>16 401 483</b> |

(continued)

| At 31 March<br>£'000   | At fair value through<br>profit or loss |                            |                        | Total<br>instruments<br>at fair value |
|--|---|----------------------------|------------------------|---------------------------------------|
|  | Trading                                 | Designated at<br>inception | Available-<br>for-sale |                                       |
| <b>12. Analysis of financial assets and liabilities by category of financial instruments</b> (continued) |   |                            |                        |                                       |
| <b>Group</b>   |   |                            |                        |                                       |
| <b>2016</b>  |   |                            |                        |                                       |
| <b>Assets</b>  |   |                            |                        |                                       |
| Cash and balances at central banks   | 1 123                                   | –                          | –                      | 1 123                                 |
| Loans and advances to banks  | –                                       | –                          | –                      | –                                     |
| Reverse repurchase agreements and cash collateral on securities borrowed                                 | 157 565                                 | –                          | –                      | 157 565                               |
| Sovereign debt securities  | –                                       | –                          | 1 252 991              | 1 252 991                             |
| Bank debt securities   | –                                       | –                          | 12 076                 | 12 076                                |
| Other debt securities  | –                                       | 118 536                    | 65 809                 | 184 345                               |
| Derivative financial instruments*  | 842 936                                 | –                          | –                      | 842 936                               |
| Securities arising from trading activities   | 321 251                                 | 203 093                    | –                      | 524 344                               |
| Investment portfolio   | –                                       | 363 651                    | 56 210                 | 419 861                               |
| Loans and advances to customers  | –                                       | 87 270                     | –                      | 87 270                                |
| Other loans and advances   | –                                       | –                          | –                      | –                                     |
| Other securitised assets   | –                                       | 147 590                    | –                      | 147 590                               |
| Interests in associated undertakings   | –                                       | –                          | –                      | –                                     |
| Deferred taxation assets   | –                                       | –                          | –                      | –                                     |
| Other assets   | 301 426                                 | –                          | –                      | 301 426                               |
| Property and equipment   | –                                       | –                          | –                      | –                                     |
| Investment properties  | –                                       | –                          | –                      | –                                     |
| Goodwill   | –                                       | –                          | –                      | –                                     |
| Intangible assets  | –                                       | –                          | –                      | –                                     |
|  | <b>1 624 301</b>                        | <b>920 140</b>             | <b>1 387 086</b>       | <b>3 931 527</b>                      |
| <b>Liabilities</b>   |   |                            |                        |                                       |
| Deposits by banks  | –                                       | –                          | –                      | –                                     |
| Derivative financial instruments*  | 964 386                                 | –                          | –                      | 964 386                               |
| Other trading liabilities  | 226 598                                 | –                          | –                      | 226 598                               |
| Repurchase agreements and cash collateral on securities lent   | 154 142                                 | –                          | –                      | 154 142                               |
| Customer accounts (deposits)   | –                                       | –                          | –                      | –                                     |
| Debt securities in issue   | –                                       | 358 548                    | –                      | 358 548                               |
| Liabilities arising on securitisation of other assets  | –                                       | 120 617                    | –                      | 120 617                               |
| Current taxation liabilities   | –                                       | –                          | –                      | –                                     |
| Deferred taxation liabilities  | –                                       | –                          | –                      | –                                     |
| Other liabilities  | –                                       | –                          | –                      | –                                     |
|  | <b>1 345 126</b>                        | <b>479 165</b>             | <b>–</b>               | <b>1 824 291</b>                      |
| Subordinated liabilities   | –                                       | –                          | –                      | –                                     |
|  | <b>1 345 126</b>                        | <b>479 165</b>             | <b>–</b>               | <b>1 824 291</b>                      |

\* Derivative financial instruments have been classified as held-for-trading and include derivatives held as hedges.



For more information on hedges, please refer to note 48 on pages 219 and 220.

# Notes to the annual financial statements

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Annual financial statements

| Loans and receivables | Financial liabilities at amortised cost | Total instruments at amortised cost | Non-financial instruments | Total             |
|-----------------------|---|-------------------------------------|---------------------------|-------------------|
| 2 636 941             | –                                       | 2 636 941                           | –                         | 2 638 064         |
| 935 071               | –                                       | 935 071                             | –                         | 935 071           |
| 399 460               | –                                       | 399 460                             | –                         | 557 025           |
| –                     | –                                       | –                                   | –                         | 1 252 991         |
| 176 321               | –                                       | 176 321                             | –                         | 188 397           |
| 219 176               | –                                       | 219 176                             | –                         | 403 521           |
| –                     | –                                       | –                                   | –                         | 842 936           |
| –                     | –                                       | –                                   | –                         | 524 344           |
| –                     | –                                       | –                                   | –                         | 419 861           |
| 7 694 116             | –                                       | 7 694 116                           | –                         | 7 781 386         |
| 577 584               | –                                       | 577 584                             | –                         | 577 584           |
| 2 975                 | –                                       | 2 975                               | –                         | 150 565           |
| –                     | –                                       | –                                   | 17 446                    | 17 446            |
| –                     | –                                       | –                                   | 71 563                    | 71 563            |
| 900 369               | –                                       | 900 369                             | 251 255                   | 1 453 050         |
| –                     | –                                       | –                                   | 53 042                    | 53 042            |
| –                     | –                                       | –                                   | 79 051                    | 79 051            |
| –                     | –                                       | –                                   | 261 804                   | 261 804           |
| –                     | –                                       | –                                   | 126 867                   | 126 867           |
| <b>13 542 013</b>     | <b>–</b>                                | <b>13 542 013</b>                   | <b>861 028</b>            | <b>18 334 568</b> |
| –                     | 526 717                                 | 526 717                             | –                         | 526 717           |
| –                     | –                                       | –                                   | –                         | 964 386           |
| –                     | –                                       | –                                   | –                         | 226 598           |
| –                     | 127 118                                 | 127 118                             | –                         | 281 260           |
| –                     | 11 038 164                              | 11 038 164                          | –                         | 11 038 164        |
| –                     | 1 150 124                               | 1 150 124                           | –                         | 1 508 672         |
| –                     | –                                       | –                                   | –                         | 120 617           |
| –                     | –                                       | –                                   | 141 064                   | 141 064           |
| –                     | –                                       | –                                   | 26 143                    | 26 143            |
| –                     | 877 602                                 | 877 602                             | 183 180                   | 1 060 782         |
| –                     | <b>13 719 725</b>                       | <b>13 719 725</b>                   | <b>350 387</b>            | <b>15 894 403</b> |
| –                     | 597 309                                 | 597 309                             | –                         | 597 309           |
| –                     | <b>14 317 034</b>                       | <b>14 317 034</b>                   | <b>350 387</b>            | <b>16 491 712</b> |

(continued)

At fair value through  
profit or loss

| At 31 March<br>£'000   | Trading          | Designated at<br>inception | Available-<br>for-sale | Total<br>instruments<br>at fair value |
|--|------------------|----------------------------|------------------------|---------------------------------------|
| <b>12. Analysis of financial assets and liabilities by category of financial instruments</b> (continued) |                  |                            |                        |                                       |
| <b>Company</b>   |                  |                            |                        |                                       |
| <b>2017</b>  |                  |                            |                        |                                       |
| <b>Assets</b>  |                  |                            |                        |                                       |
| Cash and balances at central banks   | 2 497            | –                          | –                      | 2 497                                 |
| Loans and advances to banks  | –                | –                          | –                      | –                                     |
| Reverse repurchase agreements and cash collateral on securities borrowed                                 | 71 028           | –                          | –                      | 71 028                                |
| Sovereign debt securities  | –                | –                          | 159 381                | 159 381                               |
| Bank debt securities   | –                | –                          | 8 067                  | 8 067                                 |
| Other debt securities  | –                | 88 559                     | 53 255                 | 141 814                               |
| Derivative financial instruments*  | 598 534          | –                          | –                      | 598 534                               |
| Securities arising from trading activities   | 269 291          | 247 290                    | –                      | 516 581                               |
| Investment portfolio   | –                | 135 864                    | 38 275                 | 174 139                               |
| Loans and advances to customers  | –                | 56 814                     | –                      | 56 814                                |
| Other loans and advances   | –                | –                          | –                      | –                                     |
| Other securitised assets   | –                | 7 258                      | –                      | 7 258                                 |
| Interests in associated undertakings   | –                | –                          | –                      | –                                     |
| Deferred taxation assets   | –                | –                          | –                      | –                                     |
| Other assets   | 148 251          | –                          | –                      | 148 251                               |
| Property and equipment   | –                | –                          | –                      | –                                     |
| Intangible assets  | –                | –                          | –                      | –                                     |
| Investments in subsidiaries  | –                | –                          | –                      | –                                     |
|  | <b>1 089 601</b> | <b>535 785</b>             | <b>258 978</b>         | <b>1 884 364</b>                      |
| <b>Liabilities</b>   |                  |                            |                        |                                       |
| Deposits by banks  | –                | –                          | –                      | –                                     |
| Derivative financial instruments*  | 581 505          | –                          | –                      | 581 505                               |
| Other trading liabilities  | 136 041          | –                          | –                      | 136 041                               |
| Repurchase agreements and cash collateral on securities lent   | 77 154           | –                          | –                      | 77 154                                |
| Customer accounts (deposits)   | –                | –                          | –                      | –                                     |
| Debt securities in issue   | –                | 427 576                    | –                      | 427 576                               |
| Current taxation liabilities   | –                | –                          | –                      | –                                     |
| Deferred taxation liabilities  | –                | –                          | –                      | –                                     |
| Other liabilities  | –                | –                          | –                      | –                                     |
|  | <b>794 700</b>   | <b>427 576</b>             | <b>–</b>               | <b>1 222 276</b>                      |
| Subordinated liabilities   | –                | –                          | –                      | –                                     |
|  | <b>794 700</b>   | <b>427 576</b>             | <b>–</b>               | <b>1 222 276</b>                      |

\* Derivative financial instruments have been classified as held-for-trading and include derivatives held as hedges.



For more information on hedges, please refer to note 48 on pages 219 and 220.

# Notes to the annual financial statements

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Annual financial statements

| Loans and receivables | Financial liabilities at amortised cost | Total instruments at amortised cost | Non-financial instruments | Total             |
|-----------------------|---|-------------------------------------|---------------------------|-------------------|
| 2 818 121             | –                                       | 2 818 121                           | –                         | 2 820 618         |
| 374 414               | –                                       | 374 414                             | –                         | 374 414           |
| 465 145               | –                                       | 465 145                             | –                         | 536 173           |
| –                     | –                                       | –                                   | –                         | 159 381           |
| 176 559               | –                                       | 176 559                             | –                         | 184 626           |
| 496 296               | –                                       | 496 296                             | –                         | 638 110           |
| –                     | –                                       | –                                   | –                         | 598 534           |
| –                     | –                                       | –                                   | –                         | 516 581           |
| –                     | –                                       | –                                   | –                         | 174 139           |
| 6 554 945             | –                                       | 6 554 945                           | –                         | 6 611 759         |
| 1 941 993             | –                                       | 1 941 993                           | –                         | 1 941 993         |
| –                     | –                                       | –                                   | –                         | 7 258             |
| –                     | –                                       | –                                   | 9 388                     | 9 388             |
| –                     | –                                       | –                                   | 48 580                    | 48 580            |
| 489 341               | –                                       | 489 341                             | 129 231                   | 766 823           |
| –                     | –                                       | –                                   | 5 229                     | 5 229             |
| –                     | –                                       | –                                   | 150                       | 150               |
| –                     | –                                       | –                                   | 902 833                   | 902 833           |
| <b>13 316 814</b>     | <b>–</b>                                | <b>13 316 814</b>                   | <b>1 095 411</b>          | <b>16 296 589</b> |
| –                     | 900 691                                 | 900 691                             | –                         | 900 691           |
| –                     | –                                       | –                                   | –                         | 581 505           |
| –                     | –                                       | –                                   | –                         | 136 041           |
| –                     | 346 865                                 | 346 865                             | –                         | 424 019           |
| –                     | 9 601 085                               | 9 601 085                           | –                         | 9 601 085         |
| –                     | 1 135 443                               | 1 135 443                           | –                         | 1 563 019         |
| –                     | –                                       | –                                   | 77 182                    | 77 182            |
| –                     | –                                       | –                                   | 5 302                     | 5 302             |
| –                     | 555 360                                 | 555 360                             | 145 308                   | 700 668           |
| –                     | <b>12 539 444</b>                       | <b>12 539 444</b>                   | <b>227 792</b>            | <b>13 989 512</b> |
| –                     | 580 427                                 | 580 427                             | –                         | 580 427           |
| –                     | <b>13 119 871</b>                       | <b>13 119 871</b>                   | <b>227 792</b>            | <b>14 569 939</b> |

(continued)

At fair value through  
profit or loss

| At 31 March<br>£'000   | Trading          | Designated at<br>inception | Available-<br>for-sale | Total<br>instruments<br>at fair value |
|--|------------------|----------------------------|------------------------|---------------------------------------|
| <b>12. Analysis of financial assets and liabilities by category of financial instruments</b> (continued) |                  |                            |                        |                                       |
| <b>Company</b>   |                  |                            |                        |                                       |
| <b>2016</b>  |                  |                            |                        |                                       |
| <b>Assets</b>  |                  |                            |                        |                                       |
| Cash and balances at central banks   | 1 123            | –                          | –                      | 1 123                                 |
| Loans and advances to banks  | –                | –                          | –                      | –                                     |
| Reverse repurchase agreements and cash collateral on securities borrowed                                 | 157 565          | –                          | –                      | 157 565                               |
| Sovereign debt securities  | –                | –                          | 643 352                | 643 352                               |
| Bank debt securities   | –                | –                          | 12 076                 | 12 076                                |
| Other debt securities  | –                | 118 536                    | 66                     | 118 602                               |
| Derivative financial instruments*  | 853 131          | –                          | –                      | 853 131                               |
| Securities arising from trading activities   | 321 251          | 203 093                    | –                      | 524 344                               |
| Investment portfolio   | –                | 178 732                    | 31 767                 | 210 499                               |
| Loans and advances to customers  | –                | 53 465                     | –                      | 53 465                                |
| Other loans and advances   | –                | –                          | –                      | –                                     |
| Other securitised assets   | –                | 8 680                      | –                      | 8 680                                 |
| Interests in associated undertakings   | –                | –                          | –                      | –                                     |
| Deferred taxation assets   | –                | –                          | –                      | –                                     |
| Other assets   | 301 426          | –                          | –                      | 301 426                               |
| Property and equipment   | –                | –                          | –                      | –                                     |
| Intangible assets  | –                | –                          | –                      | –                                     |
| Investments in subsidiaries  | –                | –                          | –                      | –                                     |
|  | <b>1 634 496</b> | <b>562 506</b>             | <b>687 261</b>         | <b>2 884 263</b>                      |
| <b>Liabilities</b>   |                  |                            |                        |                                       |
| Deposits by banks  | –                | –                          | –                      | –                                     |
| Derivative financial instruments*  | 965 287          | –                          | –                      | 965 287                               |
| Other trading liabilities  | 226 598          | –                          | –                      | 226 598                               |
| Repurchase agreements and cash collateral on securities lent   | 154 142          | –                          | –                      | 154 142                               |
| Customer accounts (deposits)   | –                | –                          | –                      | –                                     |
| Debt securities in issue   | –                | 367 974                    | –                      | 367 974                               |
| Current taxation liabilities   | –                | –                          | –                      | –                                     |
| Other liabilities  | –                | –                          | –                      | –                                     |
|  | <b>1 346 027</b> | <b>367 974</b>             | <b>–</b>               | <b>1 714 001</b>                      |
| Subordinated liabilities   | –                | –                          | –                      | –                                     |
|  | <b>1 346 027</b> | <b>367 974</b>             | <b>–</b>               | <b>1 714 001</b>                      |

\* Derivative financial instruments have been classified as held-for-trading and include derivatives held as hedges.



For more information on hedges, please refer to note 48 on pages 219 and 220.

# Notes to the annual financial statements

(continued)

# 05

Annual financial statements

| Loans and receivables | Financial liabilities at amortised cost | Total instruments at amortised cost | Non-financial instruments | Total             |
|-----------------------|---|-------------------------------------|---------------------------|-------------------|
| 2 611 337             | –                                       | 2 611 337                           | –                         | 2 612 460         |
| 315 115               | –                                       | 315 115                             | –                         | 315 115           |
| 399 460               | –                                       | 399 460                             | –                         | 557 025           |
| –                     | –                                       | –                                   | –                         | 643 352           |
| 176 321               | –                                       | 176 321                             | –                         | 188 397           |
| 447 464               | –                                       | 447 464                             | –                         | 566 066           |
| –                     | –                                       | –                                   | –                         | 853 131           |
| –                     | –                                       | –                                   | –                         | 524 344           |
| –                     | –                                       | –                                   | –                         | 210 499           |
| 6 000 466             | –                                       | 6 000 466                           | –                         | 6 053 931         |
| 1 774 186             | –                                       | 1 774 186                           | –                         | 1 774 186         |
| –                     | –                                       | –                                   | –                         | 8 680             |
| –                     | –                                       | –                                   | 9 309                     | 9 309             |
| –                     | –                                       | –                                   | 37 158                    | 37 158            |
| 589 534               | –                                       | 589 534                             | 196 328                   | 1 087 288         |
| –                     | –                                       | –                                   | 8 836                     | 8 836             |
| –                     | –                                       | –                                   | 381                       | 381               |
| –                     | –                                       | –                                   | 943 552                   | 943 552           |
| <b>12 313 883</b>     | <b>–</b>                                | <b>12 313 883</b>                   | <b>1 195 564</b>          | <b>16 393 710</b> |
| –                     | 767 730                                 | 767 730                             | –                         | 767 730           |
| –                     | –                                       | –                                   | –                         | 965 287           |
| –                     | –                                       | –                                   | –                         | 226 598           |
| –                     | 127 118                                 | 127 118                             | –                         | 281 260           |
| –                     | 9 808 014                               | 9 808 014                           | –                         | 9 808 014         |
| –                     | 993 131                                 | 993 131                             | –                         | 1 361 105         |
| –                     | –                                       | –                                   | 70 651                    | 70 651            |
| –                     | 585 449                                 | 585 449                             | 116 403                   | 701 852           |
| –                     | <b>12 281 442</b>                       | <b>12 281 442</b>                   | <b>187 054</b>            | <b>14 182 497</b> |
| –                     | 598 390                                 | 598 390                             | –                         | 598 390           |
| –                     | <b>12 879 832</b>                       | <b>12 879 832</b>                   | <b>187 054</b>            | <b>14 780 887</b> |

### 13. Reclassifications of financial instruments

During the year ended 31 March 2009 the company reclassified certain financial instruments out of fair value through profit or loss. These assets were originally classified as held-for-trading but the group's intentions in regard to these assets changed and the group reclassified £112.3 million and £7.8 million to the loans and receivables and available-for-sale classifications, respectively. The amount reclassified reflected the fair value of the financial assets at the date of reclassification.

The group did not undertake any further reclassifications under the amendment to IAS 39 in the current year or in the prior year.

The following table shows carrying values and fair values of the assets reclassified:

| At 31 March<br>£'000                                 | 2017              |               | 2016              |               |
|--|-------------------|---------------|-------------------|---------------|
|  | Carrying<br>value | Fair<br>value | Carrying<br>value | Fair<br>value |
| Trading assets reclassified to loans and receivables | 4 404             | 3 481         | 4 451             | 3 777         |
|  | <b>4 404</b>      | <b>3 481</b>  | <b>4 451</b>      | <b>3 777</b>  |

If the reclassifications had not been made, the group's income before tax in 2017 would have decreased by £0.2 million (2016: a decrease of £1.1 million).

In the current year the reclassified assets have contributed a £51 000 loss through the margin line and no losses through impairments before taxation. In the prior year, after reclassification, the assets contributed a £68 000 loss through the margin line and a loss of £332 000 through impairments before taxation.

### 14. Fair value hierarchy

The table below analyses recurring fair value measurements for financial assets and financial liabilities. These fair value measurements are categorised into different levels in the fair value hierarchy based on the inputs to the valuation technique used.

The different levels are identified as follows:

**Level 1** – quoted (unadjusted) prices in active markets for identical assets or liabilities

**Level 2** – inputs other than quoted prices included within level 1 that are observable for the asset or liability, either directly (i.e. as prices) or indirectly (i.e. derived from prices)

**Level 3** – inputs for the asset or liability that are not based on observable market data (unobservable inputs).



*Fair value disclosures on investment properties are included in the Investment properties note 32 on page 201.*

| At 31 March<br>£'000   | Total<br>instruments<br>at fair value | Valuation technique applied |                  |                |
|--|---------------------------------------|-----------------------------|------------------|----------------|
|  |                                       | Level 1                     | Level 2          | Level 3        |
| <b>14. Fair value hierarchy (continued)</b>                              |                                       |                             |                  |                |
| <b>Group</b>   |                                       |                             |                  |                |
| <b>2017</b>  |                                       |                             |                  |                |
| <b>Assets</b>  |                                       |                             |                  |                |
| Cash and balances at central banks                                       | 2 497                                 | 2 497                       | –                | –              |
| Reverse repurchase agreements and cash collateral on securities borrowed | 71 028                                | –                           | 71 028           | –              |
| Sovereign debt securities  | 952 902                               | 952 902                     | –                | –              |
| Bank debt securities   | 8 067                                 | 8 067                       | –                | –              |
| Other debt securities  | 140 166                               | 2 147                       | 138 019          | –              |
| Derivative financial instruments   | 610 371                               | –                           | 551 871          | 58 500         |
| Securities arising from trading activities                               | 522 760                               | 491 675                     | 22 014           | 9 071          |
| Investment portfolio   | 454 566                               | 48 833                      | 17 923           | 387 810        |
| Loans and advances to customers  | 86 482                                | –                           | –                | 86 482         |
| Other securitised assets   | 138 628                               | –                           | –                | 138 628        |
| Other assets   | 148 251                               | 148 251                     | –                | –              |
|  | <b>3 135 718</b>                      | <b>1 654 372</b>            | <b>800 855</b>   | <b>680 491</b> |
| <b>Liabilities</b>   |                                       |                             |                  |                |
| Derivative financial instruments   | 583 562                               | 1 676                       | 580 838          | 1 048          |
| Other trading liabilities  | 136 041                               | 136 041                     | –                | –              |
| Repurchase agreements and cash collateral on securities lent             | 77 154                                | –                           | 77 154           | –              |
| Debt securities in issue   | 427 576                               | –                           | 414 894          | 12 682         |
| Liabilities arising on securitisation of other assets                    | 128 838                               | –                           | –                | 128 838        |
|  | <b>1 353 171</b>                      | <b>137 717</b>              | <b>1 072 886</b> | <b>142 568</b> |
| <b>Net financial assets/(liabilities) at fair value</b>                  | <b>1 782 547</b>                      | <b>1 516 655</b>            | <b>(272 031)</b> | <b>537 923</b> |
| <b>2016</b>  |                                       |                             |                  |                |
| <b>Assets</b>  |                                       |                             |                  |                |
| Cash and balances at central banks                                       | 1 123                                 | 1 123                       | –                | –              |
| Reverse repurchase agreements and cash collateral on securities borrowed | 157 565                               | –                           | 157 565          | –              |
| Sovereign debt securities  | 1 252 991                             | 1 252 991                   | –                | –              |
| Bank debt securities   | 12 076                                | 5 044                       | 7 032            | –              |
| Other debt securities  | 184 345                               | 2 122                       | 171 293          | 10 930         |
| Derivative financial instruments   | 842 936                               | 1 398                       | 791 853          | 49 685         |
| Securities arising from trading activities                               | 524 344                               | 493 654                     | 23 234           | 7 456          |
| Investment portfolio   | 419 861                               | 46 965                      | 25 816           | 347 080        |
| Loans and advances to customers  | 87 270                                | –                           | –                | 87 270         |
| Other securitised assets   | 147 590                               | –                           | –                | 147 590        |
| Other assets   | 301 426                               | 301 426                     | –                | –              |
|  | <b>3 931 527</b>                      | <b>2 104 723</b>            | <b>1 176 793</b> | <b>650 011</b> |
| <b>Liabilities</b>   |                                       |                             |                  |                |
| Derivative financial instruments   | 964 386                               | –                           | 963 031          | 1 355          |
| Other trading liabilities  | 226 598                               | 226 598                     | –                | –              |
| Repurchase agreements and cash collateral on securities lent             | 154 142                               | –                           | 154 142          | –              |
| Debt securities in issue   | 358 548                               | –                           | 358 548          | –              |
| Liabilities arising on securitisation of other assets                    | 120 617                               | –                           | –                | 120 617        |
|  | <b>1 824 291</b>                      | <b>226 598</b>              | <b>1 475 721</b> | <b>121 972</b> |
| <b>Net financial assets/(liabilities) at fair value</b>                  | <b>2 107 236</b>                      | <b>1 878 125</b>            | <b>(298 928)</b> | <b>528 039</b> |

The group transfers between levels within the fair value hierarchy when the observability of inputs change or if the valuation methods change.

(continued)

**14. Fair value hierarchy** (continued)**Transfers between level 1 and level 2**

During the year there were no significant transfers between level 1 and level 2.

During the prior year derivative financial assets and liabilities to the value of £116.9 million and £210.3 million respectively were transferred from level 1 to level 2 to reflect the level of modelling which is now being used to arrive at the fair value.

**Level 3 instruments**

| £'000   | Total<br>level 3<br>financial<br>instruments | Fair value<br>through<br>profit and<br>loss<br>instruments | Available-<br>for-sale<br>instrument |
|---|--|--|--------------------------------------|
| <b>Group</b>  |  |  |                                      |
| The following table is a reconciliation from the opening balances to the closing balances for fair value measurements in level 3 of the fair value hierarchy: |  |  |                                      |
| <b>Balance as at 31 March 2015</b>  | <b>455 829</b>                               | <b>405 611</b>   | <b>50 218</b>                        |
| Total gains or losses   | (3 032)                                      | (6 197)  | 3 165                                |
| In the income statement   | (2 760)                                      | (6 197)  | 3 437                                |
| In the statement of comprehensive income  | (272)  | –  | (272)                                |
| Purchases   | 118 076                                      | 109 132  | 8 944                                |
| Sales   | (240 479)                                    | (238 022)  | (2 457)                              |
| Issues  | 79   | 79   | –                                    |
| Settlements   | 166 458                                      | 177 321  | (10 863)                             |
| Transfers into level 3  | 26 344                                       | 23 608   | 2 736                                |
| Transfers out of level 3  | (4 607)                                      | (4 607)  | –                                    |
| Foreign exchange adjustments  | 9 371  | 6 147  | 3 224                                |
| <b>Balance as at 31 March 2016</b>  | <b>528 039</b>                               | <b>473 072</b>   | <b>54 967</b>                        |
| Total gains or losses   | 72 550                                       | 58 374   | 14 176                               |
| In the income statement   | 74 751                                       | 58 374   | 16 377                               |
| In the statement of comprehensive income  | (2 201)                                      | –  | (2 201)                              |
| Purchases   | 98 275                                       | 95 155   | 3 120                                |
| Sales   | (134 386)                                    | (122 877)  | (11 509)                             |
| Issues  | (16 226)                                     | (16 226)   | –                                    |
| Settlements   | (51 847)                                     | (30 404)   | (21 443)                             |
| Transfers into level 3  | –  | –  | –                                    |
| Transfers out of level 3  | –  | –  | –                                    |
| Foreign exchange adjustments  | 41 518                                       | 39 537   | 1 981                                |
| <b>Balance as at 31 March 2017</b>  | <b>537 923</b>                               | <b>496 631</b>   | <b>41 292</b>                        |

The group transfers between levels within the fair value hierarchy when the observability of inputs change or if the valuation methods change.

For the year ended 31 March 2017, there were no transfers from level 3 into level 2 (31 March 2016: assets of £4.6 million). In the current and prior year the valuation methodologies were reviewed and observable inputs are used to determine the fair value.

There were no transfers from level 2 to level 3 in the current year (31 March 2016: £26.3 million).

## 14. Fair value hierarchy (continued)

The following table quantifies the gains or (losses) included in the income statement and other comprehensive income recognised on level 3 financial instruments:

| For the year to 31 March<br>£'000  | Total          | Realised        | Unrealised     |
|--|----------------|-----------------|----------------|
| <b>Group</b>   |                |                 |                |
| <b>2017</b>  |                |                 |                |
| <b>Total gains/(losses) included in the income statement for the year</b>                      |                |                 |                |
| Net interest income  | 1 831          | 1 831           | –              |
| Fee and commission income  | 11 732         | 11 443          | 289            |
| Investment income  | 34 490         | 35 034          | (544)          |
| Trading income arising from customer flow  | 26 661         | 16              | 26 645         |
| Trading income arising from balance sheet management and other trading activities              | 37             | 37              | –              |
|  | <b>74 751</b>  | <b>48 361</b>   | <b>26 390</b>  |
| <b>Total gains/(losses) included in other comprehensive income for the year</b>                |                |                 |                |
| Gains on realisation of available-for-sale assets recycled through the income statement        | 16 377         | 16 377          | –              |
| Fair value movements on available-for-sale assets taken directly to other comprehensive income | (2 201)        | –               | (2 201)        |
|  | <b>14 176</b>  | <b>16 377</b>   | <b>(2 201)</b> |
| <b>2016</b>  |                |                 |                |
| <b>Total gains/(losses) included in the income statement for the year</b>                      |                |                 |                |
| Net interest income  | 238            | 238             | –              |
| Fee and commission income  | 4 938          | 4 938           | –              |
| Investment income  | 2 322          | (8 118)         | 10 440         |
| Trading income arising from customer flow  | (10 258)       | (10 962)        | 704            |
| Trading income arising from balance sheet management and other trading activities              | –              | –               | –              |
|  | <b>(2 760)</b> | <b>(13 904)</b> | <b>11 144</b>  |
| <b>Total gains/(losses) included in other comprehensive income for the year</b>                |                |                 |                |
| Gains on realisation of available-for-sale assets recycled through the income statement        | 3 437          | 3 437           | –              |
| Fair value movements on available-for-sale assets taken directly to other comprehensive income | (272)          | –               | (272)          |
|  | <b>3 165</b>   | <b>3 437</b>    | <b>(272)</b>   |

*(continued)***14. Fair value hierarchy** *(continued)***Level 2 financial assets and financial liabilities**

The following table sets out the group's principal valuation techniques as at 31 March 2017 used in determining the fair value of its financial assets and financial liabilities that are classified within level 2 of the fair value hierarchy.

|  | Valuation basis/techniques   | Main assumptions  |
|--|--|---|
| <b>Assets</b>  |  |   |
| Reverse repurchase agreements and cash collateral on securities borrowed | Discounted cash flow model, Hermite interpolation, Black-Scholes   | Discount rates  |
| Bank debt securities   | Black-Scholes<br>Discounted cash flow model  | Volatilities<br>Discount rates, swap curves and NCD curves  |
| Other debt securities  | Discounted cash flow model   | Discount rates, swap curves and NCD curves, external prices, broker quotes  |
| Derivative financial instruments   | Discounted cash flow model, Hermite interpolation, industry standard derivative pricing models including Black-Scholes | Discount rate, risk free rate, volatilities, forex forward points and spot rates, interest rate swap curves and credit curves |
| Securities arising from trading activities                               | Standard industry derivative pricing model   | Interest rate curves, implied bond spreads, equity volatilities   |
| Investment portfolio   | Discounted cash flow model, net asset value model<br>Comparable quoted inputs  | Discount rate and fund unit price<br>Net assets   |
| <b>Liabilities</b>   |  |   |
| Derivative financial instruments   | Discounted cash flow model, Hermite interpolation, industry standard derivative pricing models including Black-Scholes | Discount rate, risk-free rate, volatilities, forex forward points and spot rates, interest rate swap curves and credit curves |
| Repurchase agreements and cash collateral on securities lent             | Discounted cash flow model, Hermite interpolation  | Discount rates  |
| Debt securities in issue   | Discounted cash flow   | Discount rates  |

14. Fair value hierarchy (continued)

**Sensitivity of fair values to reasonably possible alternative assumptions by level 3 instrument type**

The fair values of financial instruments in level 3 are measured using valuation techniques that incorporate assumptions that are not evidenced by prices from observable market data. The following table shows the sensitivity of these fair values to reasonably possible alternative assumptions, determined at a transactional level:

| 31 March 2017  | Balance sheet value<br>£'000 | Significant unobservable input       | Range of unobservable input used | Favourable changes<br>£'000 | Unfavourable changes<br>£'000 |
|--|------------------------------|--------------------------------------|----------------------------------|-----------------------------|-------------------------------|
| <b>Group Assets</b>                                    |                              |                                      |                                  |                             |                               |
| Derivative financial instruments                       | 58 500                       | Effect on income statement           |                                  | 6 632                       | (4 956)                       |
|  |                              | Volatilities                         | 4% – 9.5%                        | 2 465                       | (1 537)                       |
|  |                              | EBITDA                               | 5% – 6 %                         | 648                         | (1 086)                       |
|  |                              | Cash flow adjustments                | CPR 6.25% – 8.4%                 | 63                          | –                             |
|  |                              | Other <sup>^</sup>                   | ^                                | 3 456                       | (2 333)                       |
| Securities arising from trading activities             | 9 071                        | Effect on income statement           |                                  |                             |                               |
|  |                              | Cash flow adjustments                | CPR 9%                           | 1 290                       | (1 074)                       |
| Investment portfolio                                   | 387 810                      | Effect on income statement           |                                  | 41 632                      | (32 599)                      |
|  |                              | Price earnings multiple              | 3 x – 10.3 x                     | 5 429                       | (5 788)                       |
|  |                              | Other <sup>^</sup>                   | ^                                | 36 203                      | (26 811)                      |
|  |                              | Effect on other comprehensive income |                                  | 6 228                       | (2 655)                       |
|  |                              | Price earnings multiple              | 4.0 x – 4.5 x                    | 630                         | (301)                         |
|  |                              | Other <sup>^</sup>                   | ^                                | 5 598                       | (2 354)                       |
| Loans and advances to customers                        | 86 482                       | Effect on income statement           |                                  | 9 825                       | (9 716)                       |
|  |                              | EBITDA                               | 10%                              | 5 681                       | (5 681)                       |
|  |                              | Other <sup>^</sup>                   | ^                                | 4 144                       | (4 035)                       |
| Other securitised assets*                              | 138 628                      | Effect on income statement           |                                  |                             |                               |
|  |                              | Cash flow adjustments                | CPR 6.25%                        | 48                          | (38)                          |
| <b>Liabilities</b>                                     |                              |                                      |                                  |                             |                               |
| Derivative financial instruments                       | 1 048                        | Effect on income statement           |                                  | 734                         | (1 580)                       |
|  |                              | Cash flow adjustments                | CPR 8%                           | 716                         | (1 510)                       |
|  |                              | Volatilities                         | 7% – 8.5%                        | 18                          | (70)                          |
| Debt securities in issue                               | 12 682                       | Effect on income statement           |                                  |                             |                               |
|  |                              | Volatilities                         | 7%                               | 401                         | (608)                         |
| Liabilities arising on securitisation of other assets* | 128 838                      | Effect on income statement           |                                  |                             |                               |
|  |                              | Cash flow adjustments                | CPR 6.25%                        | 931                         | (847)                         |
| <b>Net level 3 assets</b>                              | <b>537 923</b>               |                                      |                                  | <b>67 721</b>               | <b>(54 073)</b>               |

\* The sensitivity of the fair value of liabilities arising on securitisation of other assets has been considered together with other securitised assets.

<sup>^</sup> Other – The valuation sensitivity for the private equity and embedded derivatives (profit share) portfolios has been assessed by adjusting various inputs such as expected cash flows, discount rates, earnings multiples rather than a single input. It is deemed appropriate to reflect the outcome on a portfolio basis for the purposes of this analysis as the sensitivity of the investments cannot be determined through the adjustment of a single input.

(continued)

## 14. Fair value hierarchy (continued)

| At 31 March 2016                                       | Balance<br>sheet<br>value<br>£'000 | Significant<br>unobservable input<br>changed  | Range of unobservable<br>input used | Favour-<br>able<br>changes<br>£'000                      | Unfavour-<br>able<br>changes<br>£'000                              |
|--|------------------------------------|---|-------------------------------------|--|--|
| <b>Group Assets</b>                                    |                                    |   |                                     |  |  |
| Other debt securities                                  | 10 930                             | Effect on income statement<br>Cash flow adjustments<br>Other <sup>^</sup>   | CPR 9%<br>^                         | 525<br>525<br>–  | (796)<br>(472)<br>(324)  |
| Derivative financial instruments                       | 49 685                             | Effect on income statement<br>Volatilities<br>Cash flow adjustments<br>Other <sup>^</sup>   | 3.75% – 9%<br>CPR 5% – 7.4%<br>^    | 8 258<br>2 471<br>834<br>4 953                           | (5 454)<br>(1 015)<br>(1 701)<br>(2 738)                           |
| Securities arising from trading activities             | 7 456                              | Effect on income statement<br>Cash flow adjustments   | CPR 6.5% – 9%                       | 1 380  | (1 050)  |
| Investment portfolio                                   | 347 080                            | Effect on income statement<br>Price earnings multiple<br>Other <sup>^</sup><br><br>Effect on other<br>comprehensive income<br>Price earnings multiple<br>Other <sup>^</sup> | 3 x – 9.1 x<br>^<br><br>4.2 x<br>^  | 41 913<br>4 203<br>37 710<br><br>5 668<br>2 418<br>3 250 | (25 562)<br>(4 272)<br>(21 290)<br><br>(2 300)<br>(1 340)<br>(960) |
| Loans and advances to customers                        | 87 270                             | Effect on income statement<br>Discount rates<br>Other <sup>^</sup>  | 16%<br>^                            | 1 550<br>1 550<br>–                                      | (9 400)<br>(987)<br>(8 413)  |
| Other securitised assets*                              | 147 590                            | Effect on income statement<br>Cash flow adjustments<br>Other <sup>^</sup>   | CPR 5%<br>^                         | 2 825<br>1 569<br>1 256                                  | (2 876)<br>(1 727)<br>(1 149)                                      |
| <b>Liabilities</b>                                     |                                    |   |                                     |  |  |
| Derivative financial instruments                       | 1 355                              | Effect on income statement<br>Cash flow adjustments<br>Volatilities   | CPR 7.1%<br>9%                      | 1 667<br>1 661<br>6                                      | (797)<br>(790)<br>(7)  |
| Liabilities arising on securitisation of other assets* | 120 617                            | Effect on income statement<br>Cash flow adjustments   | CPR 5%                              | 1 356  | (1 254)  |
| Net level 3 assets                                     | <b>528 039</b>                     |   |                                     | <b>65 142</b>  | <b>(49 488)</b>  |

\* The sensitivity of the fair value of liabilities arising on securitisation of other assets has been considered together with other securitised assets.

<sup>^</sup> Other – The valuation sensitivity for the private equity and embedded derivatives (profit share) portfolios has been assessed by adjusting various inputs such as expected cash flows, discount rates, earnings multiples rather than a single input. It is deemed appropriate to reflect the outcome on a portfolio basis for the purposes of this analysis as the sensitivity of the investments cannot be determined through the adjustment of a single input.

## 14. Fair value hierarchy (continued)

In determining the value of level 3 financial instruments, the following are the principal inputs that can require judgement:

### Credit spreads

Credit spreads reflect the additional yield that a market participant would demand for taking exposure to the credit risk of an instrument. The credit spread for an instrument forms part of the yield used in a discounted cash flow calculation. In general, a significant increase in a credit spread in isolation will result in a movement in fair value that is unfavourable for the holder of a financial instrument. It is an unobservable input into a discounted cash flow valuation.

### Discount rates

Discount rates are the interest rates used to discount future cash flows in a discounted cash flow valuation method. The discount rate takes into account time value of money and uncertainty of cash flows.

### Volatilities

Volatility is a key input in the valuation of derivative products containing optionality. Volatility is a measure of the variability or uncertainty in returns for a given derivative underlying. It represents an estimate of how much a particular underlying instrument, parameter or index will change in value over time. Volatilities are a key input into the Black-Scholes valuation method.

### Cash flows

Cash flows relate to the future cash flows which can be expected from the instrument and requires judgement. Cash flows are inputs into a discounted cash flow valuation.

### Price earnings multiple

The price-to-earnings ratio is an equity valuation multiple used in the adjustment of underlying market prices. It is a key driver in the valuation of unlisted investments.

### EBITDA

Earnings before interest, taxes, depreciation and amortisation. This is the main input into a price earnings multiple valuation method.

(continued)

| At 31 March<br>£'000   | Valuation technique applied           |                  |                  |                |
|--|---------------------------------------|------------------|------------------|----------------|
|  | Total<br>instruments<br>at fair value | Level 1          | Level 2          | Level 3        |
| <b>14. Fair value hierarchy</b> (continued)                              |                                       |                  |                  |                |
| <b>Company</b>   |                                       |                  |                  |                |
| <b>2017</b>  |                                       |                  |                  |                |
| <b>Assets</b>  |                                       |                  |                  |                |
| Cash and balances at central banks                                       | 2 497                                 | 2 497            | –                | –              |
| Reverse repurchase agreements and cash collateral on securities borrowed | 71 028                                | –                | 71 028           | –              |
| Sovereign debt securities  | 159 381                               | 159 381          | –                | –              |
| Bank debt securities   | 8 067                                 | 8 067            | –                | –              |
| Other debt securities  | 141 814                               | 2 147            | 138 019          | 1 648          |
| Derivative financial instruments   | 598 534                               | –                | 546 342          | 52 192         |
| Securities arising from trading activities                               | 516 581                               | 491 674          | 22 015           | 2 892          |
| Investment portfolio   | 174 139                               | 5 637            | 11 481           | 157 021        |
| Loans and advances to customers  | 56 814                                | –                | –                | 56 814         |
| Other securitised assets   | 7 258                                 | –                | –                | 7 258          |
| Other assets   | 148 251                               | 148 251          | –                | –              |
|  | <b>1 884 364</b>                      | <b>817 654</b>   | <b>788 885</b>   | <b>277 825</b> |
| <b>Liabilities</b>   |                                       |                  |                  |                |
| Derivative financial instruments   | 581 505                               | 1 676            | 578 781          | 1 048          |
| Other trading liabilities  | 136 041                               | 136 041          | –                | –              |
| Repurchase agreements and cash collateral on securities lent             | 77 154                                | –                | 77 154           | –              |
| Debt securities in issue   | 427 576                               | –                | 414 894          | 12 682         |
|  | <b>1 222 276</b>                      | <b>137 717</b>   | <b>1 070 829</b> | <b>13 730</b>  |
| <b>Net assets/(liabilities)</b>  | <b>662 088</b>                        | <b>679 937</b>   | <b>(281 944)</b> | <b>264 095</b> |
| <b>2016</b>  |                                       |                  |                  |                |
| <b>Assets</b>  |                                       |                  |                  |                |
| Cash and balances at central banks                                       | 1 123                                 | 1 123            | –                | –              |
| Reverse repurchase agreements and cash collateral on securities borrowed | 157 565                               | –                | 157 565          | –              |
| Sovereign debt securities  | 643 352                               | 643 352          | –                | –              |
| Bank debt securities   | 12 076                                | 5 044            | 7 032            | –              |
| Other debt securities  | 118 602                               | 2 122            | 105 550          | 10 930         |
| Derivative financial instruments   | 853 131                               | 1 398            | 807 470          | 44 263         |
| Securities arising from trading activities                               | 524 344                               | 493 654          | 23 234           | 7 456          |
| Investment portfolio   | 210 499                               | 3 942            | 13 337           | 193 220        |
| Loans and advances to customers  | 53 465                                | –                | –                | 53 465         |
| Other securitised assets   | 8 680                                 | –                | –                | 8 680          |
| Other assets   | 301 426                               | 301 426          | –                | –              |
|  | <b>2 884 263</b>                      | <b>1 452 061</b> | <b>1 114 188</b> | <b>318 014</b> |
| <b>Liabilities</b>   |                                       |                  |                  |                |
| Derivative financial instruments   | 965 287                               | –                | 963 932          | 1 355          |
| Other trading liabilities  | 226 598                               | 226 598          | –                | –              |
| Repurchase agreements and cash collateral on securities lent             | 154 142                               | –                | 154 142          | –              |
| Debt securities in issue   | 367 974                               | –                | 358 536          | 9 438          |
|  | <b>1 714 001</b>                      | <b>226 598</b>   | <b>1 476 610</b> | <b>10 793</b>  |
| <b>Net assets/(liabilities)</b>  | <b>1 170 262</b>                      | <b>1 225 463</b> | <b>(362 422)</b> | <b>307 221</b> |

The group transfers between levels within the fair value hierarchy when the observability of inputs change or if the valuation methods change.

#### Transfers between level 1 and level 2

During the year there were no significant transfers between level 1 and level 2. During the prior year derivative financial assets and liabilities of £116.9 million and £210.3 million respectively were transferred from level 1 to level 2 to reflect the level of modelling which is now being used to arrive at the fair value.

## 14. Fair value hierarchy *(continued)*

The following table is a reconciliation of the opening balances to the closing balances for fair value measurements in level 3 of the fair value hierarchy:

| For the year to 31 March<br>£'000        | Total level 3<br>financial<br>instruments | Fair value<br>through profit<br>and loss<br>instruments | Available-<br>for-sale<br>instruments |
|--|---|---|---------------------------------------|
| <b>Company</b>                           |   |   |                                       |
| <b>Balance as at 1 April 2015</b>        | <b>299 555</b>                            | <b>281 661</b>  | <b>17 894</b>                         |
| Total gains or losses                    | (8 966)                                   | (14 516)  | 5 550                                 |
| In the income statement                  | (9 750)                                   | (14 516)  | 4 766                                 |
| In the statement of comprehensive income | 784                                       | –   | 784                                   |
| Purchases                                | 66 671                                    | 66 497  | 174                                   |
| Sales                                    | (235 458)                                 | (234 493)   | (965)                                 |
| Issues                                   | (9 359)                                   | (9 359)   | –                                     |
| Settlements                              | 190 639                                   | 195 330   | (4 691)                               |
| Transfers into level 3                   | 2 242                                     | –   | 2 242                                 |
| Transfers out of level 3                 | (4 607)                                   | (4 607)   | –                                     |
| Foreign exchange adjustments             | 6 504                                     | 6 289   | 215                                   |
| <b>Balance as at 31 March 2016</b>       | <b>307 221</b>                            | <b>286 802</b>  | <b>20 419</b>                         |
| Total gains or losses                    | 34 857                                    | 24 447  | 10 410                                |
| In the income statement                  | 36 179                                    | 24 447  | 11 732                                |
| In the statement of comprehensive income | (1 322)                                   | –   | (1 322)                               |
| Purchases                                | 34 138                                    | 33 391  | 747                                   |
| Sales                                    | (114 388)                                 | (114 388)   | –                                     |
| Issues                                   | (16 226)                                  | (16 226)  | –                                     |
| Settlements                              | (13 622)                                  | 7 821   | (21 443)                              |
| Transfers into level 3                   | –   | –   | –                                     |
| Transfers out of level 3                 | –   | –   | –                                     |
| Foreign exchange adjustments             | 32 115                                    | 30 957  | 1 158                                 |
| <b>Balance as at 31 March 2017</b>       | <b>264 095</b>                            | <b>252 804</b>  | <b>11 291</b>                         |

For the year ended 31 March 2017, there were no transfers from level 3 into level 2 (2016: assets of £4.6 million). In the current and prior years the valuation methodologies were reviewed and observable inputs are used to determine the fair value.

There were no transfers from level 2 to level 3 in the current year (2016: £2.2 million).

*(continued)***14. Fair value hierarchy** *(continued)*

The following table quantifies the gains or (losses) included in the income statement and other comprehensive income recognised on level 3 financial instruments:

**For the year to 31 March  
£'000**

|  | <b>Total</b>   | <b>Realised</b> | <b>Unrealised</b> |
|--|----------------|-----------------|-------------------|
| <b>Company</b>   |                |                 |                   |
| <b>2017</b>  |                |                 |                   |
| <b>Total gains/(losses) included in the income statement for the year</b>                      |                |                 |                   |
| Net interest income  | 3 927          | –               | 3 927             |
| Net fee and commission income  | 11 732         | 11 443          | 289               |
| Investment income  | (6 141)        | 26 672          | (32 813)          |
| Trading income arising from customer flow  | 26 661         | 16              | 26 645            |
|  | <b>36 179</b>  | <b>38 131</b>   | <b>(1 952)</b>    |
| <b>Total gains/(losses) included in other comprehensive income for the year</b>                |                |                 |                   |
| Gains on realisation of available-for-sale assets recycled through the income statement        | 11 732         | 11 732          | –                 |
| Fair value movements on available-for-sale assets taken directly to other comprehensive income | (1 322)        | –               | (1 322)           |
|  | <b>10 410</b>  | <b>11 732</b>   | <b>(1 322)</b>    |
| <b>2016</b>  |                |                 |                   |
| <b>Total gains/(losses) included in the income statement for the year</b>                      |                |                 |                   |
| Net fee and commission income  | 4 938          | 4 938           | –                 |
| Investment income  | (4 354)        | (7 704)         | 3 350             |
| Trading income arising from customer flow  | (10 334)       | (10 962)        | 628               |
|  | <b>(9 750)</b> | <b>(13 728)</b> | <b>3 978</b>      |
| <b>Total gains included in other comprehensive income for the year</b>                         |                |                 |                   |
| Gains on realisation of available-for-sale assets recycled through the income statement        | 4 766          | 4 766           | –                 |
| Fair value movements on available-for-sale assets taken directly to other comprehensive income | 784            | –               | 784               |
|  | <b>5 550</b>   | <b>4 766</b>    | <b>784</b>        |

**Level 2 financial assets and financial liabilities**

The company follows the group's principal valuation techniques set out on page 174 in determining the fair value of its financial assets and financial liabilities that are classified within level 2 of the fair value hierarchy.

## 14. Fair value hierarchy (continued)

### Sensitivity of fair values to reasonably possible alternative assumptions by level 3 instrument type

The fair value of financial instruments in level 3 are measured using valuation techniques that incorporate assumptions that are not evidenced by prices from observable market data. The following table shows the sensitivity of these fair values to reasonably possible alternative assumptions, determined at a transactional level:

| 31 March 2017                              | Balance sheet value<br>£'000 | Significant unobservable input changed | Range of unobservable input used | Favourable changes<br>£'000 | Unfavourable changes<br>£'000 |
|--|------------------------------|--|----------------------------------|-----------------------------|-------------------------------|
| <b>Company</b>                             |                              |  |                                  |                             |                               |
| <b>Assets</b>                              |                              |  |                                  |                             |                               |
| Other debt securities                      | 1 648                        | Effect on income statement             |                                  | 25                          | (21)                          |
|  |                              | Cash flow adjustments                  | CPR 6.25%                        | 25                          | (21)                          |
| Derivative financial instruments           | 52 192                       | Effect on income statement             |                                  | 6 531                       | (4 921)                       |
|  |                              | Volatilities                           | 4% – 9.5%                        | 2 465                       | (1 537)                       |
|  |                              | Cash flow adjustments                  | CPR 8.4%                         | 610                         | (1 051)                       |
|  |                              | Other <sup>^</sup>                     | ^                                | 3 456                       | (2 333)                       |
| Securities arising from trading activities | 2 892                        | Effect on income statement             |                                  |                             |                               |
|  |                              | Cash flow adjustments                  | CPR 9%                           | 420                         | (219)                         |
| Investment portfolio                       | 157 021                      | Effect on income statement             |                                  | 14 205                      | (13 955)                      |
|  |                              | Price earnings multiple                | 10.3 x                           | 1 497                       | (1 497)                       |
|  |                              | Other <sup>^</sup>                     | ^                                | 12 708                      | (12 458)                      |
|  |                              | Effect on other comprehensive income   |                                  |                             |                               |
|  |                              | Other <sup>^</sup>                     | ^                                | 2 670                       | (942)                         |
| Loans and advances to customers            | 56 814                       | Effect on income statement             |                                  |                             |                               |
|  |                              | EBITA                                  | 10%                              | 5 681                       | (5 681)                       |
| Other securitised assets*                  | 7 258                        | Effect on income statement             |                                  |                             |                               |
|  |                              | Cash flow adjustments                  | CPR 6.25%                        | 1 132                       | (1 027)                       |
| <b>Liabilities</b>                         |                              |  |                                  |                             |                               |
| Derivative financial instruments           | 1 048                        | Effect on income statement             |                                  |                             |                               |
|  |                              | Cash flow adjustments                  | CPR 8.4%                         | 559                         | (1 103)                       |
| Debt securities in issue                   | 12 682                       | Effect on income statement             |                                  |                             |                               |
|  |                              | Volatilities                           | 7%                               | 401                         | (608)                         |
| <b>Net level 3 fair value</b>              | <b>264 095</b>               |  |                                  | <b>31 624</b>               | <b>(28 477)</b>               |

\* The sensitivity of the fair value of liabilities arising on securitisation of other assets has been considered together with other securitised assets.

<sup>^</sup> Other – The valuation sensitivity for the private equity and embedded derivatives (profit share) portfolios has been assessed by adjusting various inputs such as expected cash flows, discount rates, earnings multiples rather than a single input. It is deemed appropriate to reflect the outcome on a portfolio basis for the purposes of this analysis as the sensitivity of the investments cannot be determined through the adjustment of a single input.

(continued)

## 14. Fair value hierarchy (continued)

| At 31 March 2016                           | Balance<br>sheet<br>value<br>£'000 | Significant<br>unobservable input<br>changed | Range of<br>unobservable<br>input used | Favour-<br>able<br>changes<br>£'000 | Unfavour-<br>able<br>changes<br>£'000 |
|--|------------------------------------|--|--|-------------------------------------|---------------------------------------|
| <b>Company</b>                             |                                    |  |  |                                     |                                       |
| <b>Assets</b>                              |                                    |  |  |                                     |                                       |
| Other debt securities                      | 10 930                             | Effect on income statement                   |  | 525                                 | (796)                                 |
|  |                                    | Cash flow adjustments                        | CPR 5%                                 | 525                                 | (472)                                 |
|  |                                    | Other <sup>^</sup>                           | <sup>^</sup>                           | –                                   | (324)                                 |
| Derivative financial instruments           | 44 263                             | Effect on income statement                   |  | 8 214                               | (5 386)                               |
|  |                                    | Volatilities                                 | 3.75%                                  | 2 471                               | (1 015)                               |
|  |                                    | Cash flow adjustments                        | CPR 7.1% – 7.4%                        | 790                                 | (1 662)                               |
|  |                                    | Other <sup>^</sup>                           | <sup>^</sup>                           | 4 953                               | (2 709)                               |
| Securities arising from trading activities | 7 456                              | Effect on income statement                   |  |                                     |                                       |
|  |                                    | Cash flow adjustments                        | CPR 6.5% – 9%                          | 1 380                               | (1 050)                               |
| Investment portfolio                       | 193 220                            | Effect on income statement                   |  | 13 900                              | (13 428)                              |
|  |                                    | Price earnings multiple                      | 9.1 x                                  | 799                                 | (799)                                 |
|  |                                    | Other <sup>^</sup>                           | <sup>^</sup>                           | 13 101                              | (12 629)                              |
|  |                                    | Effect on other comprehensive income         |  |                                     |                                       |
|  |                                    | Other <sup>^</sup>                           | <sup>^</sup>                           | 526                                 | (18)                                  |
| Loans and advances to customers            | 53 465                             | Effect on income statement                   |  |                                     |                                       |
|  |                                    | Other <sup>^</sup>                           | <sup>^</sup>                           | –                                   | –                                     |
| Other securitised assets*                  | 8 680                              | Effect on income statement                   |  |                                     |                                       |
|  |                                    | Other <sup>^</sup>                           | <sup>^</sup>                           | 1 256                               | (1 149)                               |
| <b>Liabilities</b>                         |                                    |  |  |                                     |                                       |
| Derivative financial instruments           | 1 355                              | Effect on income statement                   |  | 1 667                               | (797)                                 |
|  |                                    | Cash flow adjustments                        | CPR 7.1%                               | 1 661                               | (790)                                 |
|  |                                    | Volatilities                                 | 3.75% – 9%                             | 6                                   | (7)                                   |
| Debt securities in issue                   | 9 438                              | Effect on income statement                   |  |                                     |                                       |
|  |                                    | Cash flow adjustments                        | CPR 7.9%                               | 1 380                               | (1 050)                               |
| <b>Net level 3 assets</b>                  | <b>307 221</b>                     |  |  | <b>28 848</b>                       | <b>(23 674)</b>                       |

\* The sensitivity of the fair value of liabilities arising on securitisation of other assets has been considered together with other securitised assets.

<sup>^</sup> Other – The valuation sensitivity for the private equity and embedded derivatives (profit share) portfolios has been assessed by adjusting various inputs such as expected cash flows, discount rates, earnings multiples rather than a single input. It is deemed appropriate to reflect the outcome on a portfolio basis for the purposes of this analysis as the sensitivity of the investments cannot be determined through the adjustment of a single input.

| At 31 March<br>£'000   | Level within the fair value hierarchy |                   |           |           |           |
|--|---------------------------------------|-------------------|-----------|-----------|-----------|
|  | Carrying<br>amount                    | Fair value        | Level 1   | Level 2   | Level 3   |
| <b>15. Fair value of financial instruments at amortised cost</b>         |                                       |                   |           |           |           |
| <b>Group 2017</b>  |                                       |                   |           |           |           |
| <b>Assets</b>  |                                       |                   |           |           |           |
| Cash and balances at central banks                                       | 2 851 070                             | 2 851 070         | ^         | ^         | ^         |
| Loans and advances to banks  | 922 764                               | 922 764           | 922 764   | –         | –         |
| Reverse repurchase agreements and cash collateral on securities borrowed | 465 145                               | 465 145           | ^         | ^         | ^         |
| Bank debt securities   | 176 559                               | 189 296           | 55 499    | 133 797   | –         |
| Other debt securities  | 267 983                               | 262 187           | 9 974     | 158 937   | 93 276    |
| Loans and advances to customers  | 8 512 157                             | 8 499 792         | –         | 1 049 574 | 7 450 218 |
| Other loans and advances   | 556 464                               | 538 634           | 22 760    | 388 122   | 127 752   |
| Other assets   | 725 383                               | 725 324           | 482 037   | 229 373   | 13 914    |
|  | <b>14 477 525</b>                     | <b>14 454 212</b> |           |           |           |
| <b>Liabilities</b>   |                                       |                   |           |           |           |
| Deposits by banks  | 673 586                               | 684 153           | 195 517   | 488 636   | –         |
| Repurchase agreements and cash collateral on securities lent             | 146 843                               | 146 843           | ^         | ^         | ^         |
| Customer accounts (deposits)   | 11 289 177                            | 11 334 732        | 8 037 630 | 3 280 509 | 16 593    |
| Debt securities in issue   | 1 213 263                             | 1 229 551         | 1 194     | 1 221 266 | 7 091     |
| Other liabilities  | 746 197                               | 746 192           | 478 008   | 233 264   | 34 920    |
| Subordinated liabilities   | 579 356                               | 707 146           | 707 146   | –         | –         |
|  | <b>14 648 422</b>                     | <b>14 848 617</b> |           |           |           |

^ Financial instruments for which fair value approximates carrying value.

For financial assets and financial liabilities that are liquid or have a short-term maturity (less than three months), it is assumed that the carrying amounts approximate their fair value and have been reflected in level 1. This assumption also applies to demand deposits, savings accounts without a specific maturity and variable rate financial instruments.

(continued)

| At 31 March<br>£'000   | Carrying<br>amount | Fair value        | Level within the fair value hierarchy |           |           |
|--|--------------------|-------------------|---------------------------------------|-----------|-----------|
|  |                    |                   | Level 1                               | Level 2   | Level 3   |
| <b>15. Fair value of financial instruments at amortised cost</b> (continued) |                    |                   |                                       |           |           |
| <b>Group</b>   |                    |                   |                                       |           |           |
| <b>2016</b>  |                    |                   |                                       |           |           |
| <b>Assets</b>  |                    |                   |                                       |           |           |
| Cash and balances at central banks   | 2 636 941          | 2 636 941         | ^                                     | ^         | ^         |
| Loans and advances to banks  | 935 071            | 935 071           | 935 071                               | –         | –         |
| Reverse repurchase agreements and cash collateral on securities borrowed     | 399 460            | 399 460           | ^                                     | ^         | ^         |
| Bank debt securities   | 176 321            | 192 776           | 53 123                                | 139 653   | –         |
| Other debt securities  | 219 176            | 205 529           | 10 328                                | 138 385   | 56 816    |
| Loans and advances to customers  | 7 694 116          | 7 716 162         | 763 819                               | 200 936   | 6 751 407 |
| Other loans and advances   | 577 584            | 564 593           | 10 403                                | 413 340   | 140 850   |
| Other securitised assets   | 2 975              | 2 975             | 2 975                                 | –         | –         |
| Other assets   | 900 369            | 900 140           | 571 567                               | 318 393   | 10 180    |
|  | <b>13 542 013</b>  | <b>13 553 646</b> |                                       |           |           |
| <b>Liabilities</b>   |                    |                   |                                       |           |           |
| Deposits by banks  | 526 717            | 533 781           | 414 034                               | 21 568    | 98 179    |
| Repurchase agreements and cash collateral on securities lent                 | 127 118            | 127 118           | ^                                     | ^         | ^         |
| Customer accounts (deposits)   | 11 038 164         | 11 052 330        | 7 343 719                             | 3 708 611 | –         |
| Debt securities in issue   | 1 150 124          | 1 026 284         | 1 194                                 | 982 342   | 42 748    |
| Other liabilities  | 877 602            | 877 410           | 517 565                               | 323 497   | 36 348    |
| Subordinated liabilities   | 597 309            | 689 074           | 689 074                               | –         | –         |
|  | <b>14 317 034</b>  | <b>14 305 997</b> |                                       |           |           |

^ Financial instruments for which fair value approximates carrying value.

For financial assets and financial liabilities that are liquid or have a short-term maturity (less than three months), it is assumed that the carrying amounts approximate their fair value and have been reflected in level 1. This assumption also applies to demand deposits, savings accounts without a specific maturity and variable rate financial instruments.

## 15. Fair value of financial instruments at amortised cost (continued)

### Fixed rate financial instruments

The fair value of fixed rate financial assets and financial liabilities carried at amortised cost are estimated by comparing spreads earned on the transactions with spreads earned on similar new transactions entered into by the group. The estimated fair value of fixed interest-bearing deposits is based on discounted cash flows, using prevailing money market interest rates for debts with similar credit risk and maturity. For quoted sub-debt issued, the fair values are calculated based on quoted market prices. For those notes issued where quoted market prices are not available, a discounted cash flow model is used based on a current interest rate yield curve appropriate for the remaining term to maturity.

Certain financial instruments that would normally be carried at fair value continue to be recognised at transaction price. This occurs when the fair value would normally be determined using valuation techniques which cannot be relied on due to insufficient external inputs. This results in gains or losses which have not been recognised on balance sheet.

The following table sets out the group's principal valuation techniques used in determining the fair value of its financial assets and financial liabilities:

|  |  |
|--|--|
| <b>Other debt securities</b>           | Priced with reference to similar trades in an observable market.   |
| <b>Loans and advances to customers</b> | Calculation of the present value of future cash flows, discounted as appropriate.  |
| <b>Other loans and advances</b>        | Calculation of the present value of future cash flows, discounted as appropriate.  |
| <b>Other securitised assets</b>        | Calculated using a model based on future cash flows, discounted as appropriate.  |
| <b>Other assets</b>                    | Calculation of the present value of future cash flows, discounted as appropriate.  |
| <b>Deposits by banks</b>               | Calculation of fair value using appropriate funding rates.   |
| <b>Customer accounts (deposits)</b>    | Where the deposits are short-term in nature, carrying amounts are assumed to approximate fair value. Where deposits are of longer-term maturities, they are valued using a cash flow model discounted as appropriate.              |
| <b>Debt securities in issue</b>        | Where the debt securities are fully collateralised fair value is equal to the carrying value. Other debt securities are valued using a cash flow model discounted as appropriate to the securities for funding and interest rates. |
| <b>Other liabilities</b>               | Where the other liabilities are short term in nature, carrying amounts are assumed to approximate fair value.  |
| <b>Subordinated liabilities</b>        | Valued with reference to market prices.  |

(continued)

| At 31 March<br>£'000   | Carrying<br>amount | Fair value        | Level within the fair value hierarchy |           |           |
|--|--------------------|-------------------|---------------------------------------|-----------|-----------|
|  |                    |                   | Level 1                               | Level 2   | Level 3   |
| <b>15. Fair value of financial instruments at amortised cost</b> (continued) |                    |                   |                                       |           |           |
| <b>Company</b>   |                    |                   |                                       |           |           |
| <b>2017</b>  |                    |                   |                                       |           |           |
| <b>Assets</b>  |                    |                   |                                       |           |           |
| Cash and balances at central banks   | 2 818 121          | 2 818 121         | ^                                     | ^         | ^         |
| Loans and advances to banks  | 374 414            | 374 414           | 374 414                               | –         | –         |
| Reverse repurchase agreements and cash collateral on securities borrowed     | 465 145            | 465 145           | ^                                     | ^         | ^         |
| Bank debt securities   | 176 559            | 189 296           | 55 499                                | 133 797   | –         |
| Other debt securities  | 496 296            | 495 573           | 9 973                                 | 158 939   | 326 661   |
| Loans and advances to customers  | 6 554 945          | 6 555 219         | –                                     | 156 613   | 6 398 606 |
| Other loans and advances   | 1 941 993          | 1 926 413         | 22 760                                | 1 771 959 | 131 694   |
| Other assets   | 489 341            | 489 341           | 489 341                               | –         | –         |
|  | <b>13 316 814</b>  | <b>13 313 522</b> |                                       |           |           |
| <b>Liabilities</b>   |                    |                   |                                       |           |           |
| Deposits by banks  | 900 691            | 896 506           | 508 958                               | 387 548   | –         |
| Repurchase agreements and cash collateral on securities lent                 | 346 865            | 346 865           | ^                                     | ^         | ^         |
| Customer accounts (deposits)   | 9 601 085          | 9 677 010         | 6 031 330                             | 3 629 087 | 16 593    |
| Debt securities in issue   | 1 135 443          | 1 154 816         | –                                     | 1 154 816 | –         |
| Other liabilities  | 555 360            | 555 360           | 543 490                               | 8 620     | 3 250     |
| Subordinated liabilities   | 580 427            | 708 216           | 708 216                               | –         | –         |
|  | <b>13 119 871</b>  | <b>13 338 773</b> |                                       |           |           |

^ Financial instruments for which fair value approximates carrying value.

For financial assets and financial liabilities that are liquid or have a short-term maturity (less than three months), it is assumed that the carrying amounts approximate their fair value and have been reflected in level 1. This assumption also applies to demand deposits, savings accounts without a specific maturity and variable rate financial instruments.

| At 31 March<br>£'000   | Carrying<br>amount | Fair value        | Level within the fair value hierarchy |           |           |
|--|--------------------|-------------------|---------------------------------------|-----------|-----------|
|  |                    |                   | Level 1                               | Level 2   | Level 3   |
| <b>15. Fair value of financial instruments at amortised cost</b> (continued) |                    |                   |                                       |           |           |
| <b>Company</b>   |                    |                   |                                       |           |           |
| <b>2016</b>  |                    |                   |                                       |           |           |
| <b>Assets</b>  |                    |                   |                                       |           |           |
| Cash and balances at central banks   | 2 611 337          | 2 611 337         | ^                                     | ^         | ^         |
| Loans and advances to banks  | 315 115            | 315 115           | 315 115                               | –         | –         |
| Reverse repurchase agreements and cash collateral on securities borrowed     | 399 460            | 399 460           | ^                                     | ^         | ^         |
| Bank debt securities   | 176 321            | 192 776           | 53 123                                | 139 653   | –         |
| Other debt securities  | 447 464            | 433 817           | 238 616                               | 138 385   | 56 816    |
| Loans and advances to customers  | 6 000 466          | 6 031 224         | –                                     | 199 953   | 5 831 271 |
| Other loans and advances   | 1 774 186          | 1 752 808         | 10 403                                | 1 599 889 | 142 516   |
| Other assets   | 589 534            | 589 306           | 573 893                               | 15 360    | 53        |
|  | <b>12 313 883</b>  | <b>12 325 843</b> |                                       |           |           |
| <b>Liabilities</b>   |                    |                   |                                       |           |           |
| Deposits by banks  | 767 730            | 760 807           | 730 142                               | 21 568    | 9 097     |
| Repurchase agreements and cash collateral on securities lent                 | 127 118            | 127 118           | ^                                     | ^         | ^         |
| Customer accounts (deposits)   | 9 808 014          | 9 836 026         | 6 060 420                             | 3 686 524 | 89 082    |
| Debt securities in issue   | 993 131            | 982 342           | –                                     | 982 342   | –         |
| Other liabilities  | 585 449            | 585 565           | 565 966                               | 12 677    | 6 922     |
| Subordinated liabilities   | 598 390            | 688 928           | 688 928                               | –         | –         |
|  | <b>12 879 832</b>  | <b>12 980 786</b> |                                       |           |           |

^ Financial instruments for which fair value approximates carrying value.

(continued)

| At 31 March<br>£'000   | Carrying<br>value | Fair value adjustment |                 | Change in fair value<br>attributable to credit risk |                 | Maximum<br>exposure to<br>credit risk |
|--|-------------------|-----------------------|-----------------|---|-----------------|---------------------------------------|
|  |                   | Year to<br>date       | Cumulative      | Year to<br>date                                     | Cumulative      |                                       |
| <b>16. Designated at fair value: loans and receivables and financial liabilities</b> |                   |                       |                 |   |                 |                                       |
| <b>Group</b>   |                   |                       |                 |   |                 |                                       |
| <b>Loans and receivables designated at fair value through profit or loss</b>         |                   |                       |                 |   |                 |                                       |
| <b>2017</b>  |                   |                       |                 |   |                 |                                       |
| Loans and advances to customers  | 86 482            | (381)                 | (36 360)        | –   | –               | 86 482                                |
| Other securitised assets   | 138 628           | 5 222                 | (18 095)        | 5 222   | (18 095)        | 138 628                               |
|  | <b>225 110</b>    | <b>4 841</b>          | <b>(54 455)</b> | <b>5 222</b>  | <b>(18 095)</b> | <b>225 110</b>                        |
| <b>2016</b>  |                   |                       |                 |   |                 |                                       |
| Loans and advances to customers  | 87 270            | (2 752)               | (30 284)        | –   | –               | 33 804                                |
| Other securitised assets   | 138 909           | (13 541)              | (29 938)        | (13 541)  | (29 938)        | 138 909                               |
|  | <b>226 179</b>    | <b>(16 293)</b>       | <b>(60 222)</b> | <b>(13 541)</b>                                     | <b>(29 938)</b> | <b>172 713</b>                        |

| At 31 March<br>£'000   | Carrying<br>value | Remaining<br>contractual<br>amount to<br>be repaid<br>at maturity | Fair value adjustment |               | Change in fair value<br>attributable to credit risk |                 |
|--|-------------------|---|-----------------------|---------------|---|-----------------|
|  |                   |   | Year to<br>date       | Cumulative    | Year to<br>date                                     | Cumulative      |
| <b>Financial liabilities designated at fair value through profit or loss</b> |                   |   |                       |               |   |                 |
| <b>2017</b>  |                   |   |                       |               |   |                 |
| Debt securities in issue   | 427 576           | 428 264   | 39 000                | 46 564        | 10 453  | 4 691           |
| Liabilities arising on securitisation of other assets                        | 128 838           | 139 572   | (6 563)               | 10 998        | (6 563)   | 10 998          |
|  | <b>556 414</b>    | <b>567 836</b>  | <b>32 437</b>         | <b>57 562</b> | <b>3 890</b>  | <b>15 689</b>   |
| <b>2016</b>  |                   |   |                       |               |   |                 |
| Debt securities in issue   | 358 548           | 366 400   | (7 416)               | 21 143        | (7 406)   | (3 632)         |
| Liabilities arising on securitisation of other assets                        | 120 617           | 139 851   | (6 019)               | (19 549)      | (6 019)   | (19 549)        |
|  | <b>479 165</b>    | <b>506 251</b>  | <b>(13 435)</b>       | <b>1 594</b>  | <b>(13 425)</b>                                     | <b>(23 181)</b> |

Changes in fair value due to credit risk are determined as the change in the fair value of the financial instrument that is not attributable to changes in other market inputs.

# Notes to the annual financial statements

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| At 31 March<br>£'000   | Carrying<br>value | Fair value adjustment |              | Change in fair value<br>attributable to credit risk |              | Maximum<br>exposure to<br>credit risk |
|--|-------------------|-----------------------|--------------|---|--------------|---------------------------------------|
|  |                   | Year to<br>date       | Cumulative   | Year to<br>date                                     | Cumulative   |                                       |
| <b>16. Designated at fair value:<br/>loans and receivables<br/>and financial liabilities</b> (continued) |                   |                       |              |   |              |                                       |
| <b>Company</b>   |                   |                       |              |   |              |                                       |
| <b>Loans and receivables designated at<br/>fair value through profit or loss</b>                         |                   |                       |              |   |              |                                       |
| <b>2017</b>  |                   |                       |              |   |              |                                       |
| Loans and advances to customers  | 56 814            | –                     | –            | –   | –            | 56 814                                |
| Other securitised assets   | 7 258             | (1 422)               | 7 258        | (1 422)   | 7 258        | 7 258                                 |
|  | <b>64 072</b>     | <b>(1 422)</b>        | <b>7 258</b> | <b>(1 422)</b>                                      | <b>7 258</b> | <b>64 072</b>                         |
| <b>2016</b>  |                   |                       |              |   |              |                                       |
| Loans and advances to customers  | 53 465            | –                     | –            | –   | –            | 53 465                                |
|  | <b>53 465</b>     | <b>–</b>              | <b>–</b>     | <b>–</b>  | <b>–</b>     | <b>53 465</b>                         |

| At 31 March<br>£'000   | Carrying<br>value | Remaining<br>contractual<br>amount to<br>be repaid<br>at maturity | Fair value adjustment |               | Change in fair value<br>attributable to credit risk |                |
|--|-------------------|---|-----------------------|---------------|---|----------------|
|  |                   |   | Year to<br>date       | Cumulative    | Year to<br>date                                     | Cumulative     |
| <b>Financial liabilities designated at fair<br/>value through profit or loss</b> |                   |   |                       |               |   |                |
| <b>2017</b>  |                   |   |                       |               |   |                |
| Debt securities in issue   | 427 576           | 428 264   | 39 000                | 46 564        | 10 453  | 4 691          |
|  | <b>427 576</b>    | <b>428 264</b>  | <b>39 000</b>         | <b>46 564</b> | <b>10 453</b>                                       | <b>4 691</b>   |
| <b>2016</b>  |                   |   |                       |               |   |                |
| Debt securities in issue   | 367 974           | 375 700   | (7 290)               | 21 269        | (7 280)   | (3 506)        |
|  | <b>367 974</b>    | <b>375 700</b>  | <b>(7 290)</b>        | <b>21 269</b> | <b>(7 280)</b>                                      | <b>(3 506)</b> |

Changes in fair value due to credit risk are determined as the change in the fair value of the financial instrument that is not attributable to changes in other market inputs.

(continued)

| At 31 March<br>£'000   | Group            |                  | Company          |                  |
|--|------------------|------------------|------------------|------------------|
|  | 2017             | 2016             | 2017             | 2016             |
| <b>17. Cash and balances at central banks</b>  |                  |                  |                  |                  |
| The country risk of cash and bank balances at central banks lies in the following geographies: |                  |                  |                  |                  |
| United Kingdom   | 2 797 949        | 2 589 082        | 2 797 548        | 2 588 981        |
| Europe (excluding UK)  | 55 618           | 48 982           | 23 070           | 23 479           |
|  | <b>2 853 567</b> | <b>2 638 064</b> | <b>2 820 618</b> | <b>2 612 460</b> |

| At 31 March<br>£'000   | Group          |                | Company        |                |
|--|----------------|----------------|----------------|----------------|
|  | 2017           | 2016           | 2017           | 2016           |
| <b>18. Loans and advances to banks</b>   |                |                |                |                |
| The country risk of loans and advances to banks lies in the following geographies: |                |                |                |                |
| South Africa   | 32 478         | 9 307          | 27 675         | 8 044          |
| United Kingdom   | 447 448        | 516 167        | 177 222        | 163 040        |
| Europe (excluding UK)  | 202 207        | 214 399        | 64 857         | 80 476         |
| Australia  | 55 775         | 65 213         | 12 646         | 11 126         |
| United States of America   | 140 871        | 113 090        | 59 760         | 51 264         |
| Other  | 43 985         | 16 895         | 32 254         | 1 165          |
|  | <b>922 764</b> | <b>935 071</b> | <b>374 414</b> | <b>315 115</b> |

| At 31 March<br>£'000   | Group          |                | Company        |                |
|--|----------------|----------------|----------------|----------------|
|  | 2017           | 2016           | 2017           | 2016           |
| <b>19. Reverse repurchase agreements and cash collateral on securities borrowed and repurchase agreements and cash collateral on securities lent</b>   |                |                |                |                |
| <b>Assets</b>  |                |                |                |                |
| Reverse repurchase agreements  | 446 326        | 476 308        | 446 326        | 476 308        |
| Cash collateral on securities borrowed   | 89 847         | 80 717         | 89 847         | 80 717         |
|  | <b>536 173</b> | <b>557 025</b> | <b>536 173</b> | <b>557 025</b> |
| As part of the reverse repurchase and securities borrowing agreements the group has received securities that it is allowed to sell or repledge. £133.2 million (2016: £228.3 million) has been resold or repledged to third parties in connection with financing activities or to comply with commitments under short sale transactions. |                |                |                |                |
| <b>Liabilities</b>   |                |                |                |                |
| Repurchase agreements  | 77 154         | 154 142        | 277 176        | 154 142        |
| Cash collateral on securities lent   | 146 843        | 127 118        | 146 843        | 127 118        |
|  | <b>223 997</b> | <b>281 260</b> | <b>424 019</b> | <b>281 260</b> |

The assets transferred and not derecognised in the above repurchase agreements are fair valued at £186.7 million (2016: £283.9 million). They are pledged as security for the term of the underlying repurchase agreement.

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| At 31 March<br>£'000   | Group          |                  | Company        |                |
|--|----------------|------------------|----------------|----------------|
|  | 2017           | 2016             | 2017           | 2016           |
| <b>20. Sovereign debt securities</b>   |                |                  |                |                |
| Bonds  | –              | 5                | –              | –              |
| Government securities  | 159 381        | 643 352          | 159 381        | 643 352        |
| Treasury bills   | 793 521        | 609 634          | –              | –              |
|  | <b>952 902</b> | <b>1 252 991</b> | <b>159 381</b> | <b>643 352</b> |
| The country risk of sovereign debt securities lies in the following geographies: |                |                  |                |                |
| United Kingdom   | 613 605        | 1 235 317        | 139 282        | 625 684        |
| Europe (excluding UK)*   | 12 127         | 17 674           | 12 127         | 17 668         |
| United States of America   | 327 170        | –                | 7 972          | –              |
|  | <b>952 902</b> | <b>1 252 991</b> | <b>159 381</b> | <b>643 352</b> |

\* Where Europe (excluding UK) largely includes securities held in Germany and France.

| At 31 March<br>£'000  | Group and Company |                |
|---|-------------------|----------------|
|   | 2017              | 2016           |
| <b>21. Bank debt securities</b>   |                   |                |
| Bonds   | 58 067            | 57 164         |
| Floating rate notes   | 126 559           | 131 233        |
|   | <b>184 626</b>    | <b>188 397</b> |
| The country risk of bank debt securities lies in the following geographies: |                   |                |
| South Africa  | 8 067             | 7 033          |
| United Kingdom  | 77 565            | 82 520         |
| Europe (excluding UK)   | 98 994            | 98 844         |
|   | <b>184 626</b>    | <b>188 397</b> |

| At 31 March<br>£'000   | Group          |                | Company        |                |
|--|----------------|----------------|----------------|----------------|
|  | 2017           | 2016           | 2017           | 2016           |
| <b>22. Other debt securities</b>   |                |                |                |                |
| Bonds  | 371 613        | 303 687        | 601 574        | 531 975        |
| Commercial paper   | 34 389         | 31 969         | 34 389         | 31 969         |
| Asset-based securities   | 2 147          | 65 743         | 2 147          | –              |
| Other investments  | –              | 2 122          | –              | 2 122          |
|  | <b>408 149</b> | <b>403 521</b> | <b>638 110</b> | <b>566 066</b> |
| The country risk of other debt securities lies in the following geographies: |                |                |                |                |
| United Kingdom   | 127 182        | 160 250        | 357 143        | 338 597        |
| Europe (excluding UK)  | 166 515        | 146 405        | 166 515        | 132 132        |
| United States of America   | 81 193         | 58 804         | 81 193         | 57 275         |
| Other  | 33 259         | 38 062         | 33 259         | 38 062         |
|  | <b>408 149</b> | <b>403 521</b> | <b>638 110</b> | <b>566 066</b> |

(continued)

**23. Derivative financial instruments**

The group enters into various contracts for derivatives both as principal for trading purposes and as customer for hedging foreign exchange and interest rate exposures. These include financial futures, options, swaps and forward rate agreements. The risks associated with derivative instruments are monitored in the same manner as for the underlying instruments. Risks are also measured across the product range in order to take into account possible correlations.

In the tables that follow, notional principal amounts indicate the volume of business outstanding at the balance sheet date and do not represent amounts at risk. The fair value of a derivative financial instrument represents the positive or negative cash flows which would have occurred had the rights and obligations arising from that instrument been closed out by the group in an orderly market transaction at the balance sheet date.

| At 31 March<br>£'000                      | 2017                             |                        |                        | 2016                             |                        |                        |
|---|----------------------------------|------------------------|------------------------|----------------------------------|------------------------|------------------------|
|   | Notional<br>principal<br>amounts | Positive<br>fair value | Negative<br>fair value | Notional<br>principal<br>amounts | Positive<br>fair value | Negative<br>fair value |
| <b>Group</b>                              |                                  |                        |                        |                                  |                        |                        |
| <b>Foreign exchange derivatives</b>       |                                  |                        |                        |                                  |                        |                        |
| Forward foreign exchange contracts        | 11 284 280                       | 163 354                | 144 795                | 13 249 208                       | 192 731                | 218 038                |
| Currency swaps                            | 862 355                          | 92 639                 | 74 483                 | 752 267                          | 55 372                 | 60 017                 |
| OTC options bought and sold               | 1 256 596                        | 60 220                 | 29 906                 | 3 263 811                        | 64 499                 | 40 630                 |
| Other foreign exchange contracts          | –                                | –                      | –                      | 16 413                           | 230                    | –                      |
| <b>OTC derivatives</b>                    | <b>13 403 231</b>                | <b>316 213</b>         | <b>249 184</b>         | <b>17 281 699</b>                | <b>312 832</b>         | <b>318 685</b>         |
| <b>Interest rate derivatives</b>          |                                  |                        |                        |                                  |                        |                        |
| Caps and floors                           | 5 743 182                        | 27 173                 | 10 499                 | 2 929 163                        | 39 655                 | 7 972                  |
| Swaps                                     | 18 157 245                       | 139 294                | 130 018                | 15 031 340                       | 161 927                | 170 682                |
|   | <b>23 900 427</b>                | <b>166 467</b>         | <b>140 517</b>         | <b>17 960 503</b>                | <b>201 582</b>         | <b>178 654</b>         |
| <b>Equity and stock index derivatives</b> |                                  |                        |                        |                                  |                        |                        |
| OTC options bought and sold               | 2 681 911                        | 68 714                 | 166 308                | 2 274 481                        | 68 223                 | 66 917                 |
| Equity swaps and forwards                 | 29 800                           | –                      | –                      | 16 071                           | –                      | –                      |
| <b>OTC derivatives</b>                    | <b>2 711 711</b>                 | <b>68 714</b>          | <b>166 308</b>         | <b>2 290 552</b>                 | <b>68 223</b>          | <b>66 917</b>          |
| Exchange-traded futures                   | 269 002                          | 24                     | –                      | 295 222                          | 1 834                  | 1 271                  |
| Exchange-traded options                   | 5 597 630                        | 2 977                  | –                      | 5 763 502                        | 169 628                | 352 743                |
| Warrants                                  | 11 820                           | 479                    | –                      | 321                              | 321                    | –                      |
|   | <b>8 590 163</b>                 | <b>72 194</b>          | <b>166 308</b>         | <b>8 349 597</b>                 | <b>240 006</b>         | <b>420 931</b>         |
| <b>Commodity derivatives</b>              |                                  |                        |                        |                                  |                        |                        |
| OTC options bought and sold               | 38 971                           | 443                    | 403                    | 13 309                           | 673                    | 673                    |
| Commodity swaps and forwards              | 645 818                          | 22 061                 | 13 447                 | 636 104                          | 39 929                 | 35 363                 |
| <b>OTC derivatives</b>                    | <b>684 789</b>                   | <b>22 504</b>          | <b>13 850</b>          | <b>649 413</b>                   | <b>40 602</b>          | <b>36 036</b>          |
| <b>Credit derivatives</b>                 | <b>718 103</b>                   | <b>15 278</b>          | <b>13 703</b>          | <b>592 204</b>                   | <b>15 333</b>          | <b>10 080</b>          |
| <b>Embedded derivatives*</b>              |                                  | <b>17 715</b>          | <b>–</b>               |                                  | <b>32 581</b>          | <b>–</b>               |
| <b>Derivatives per balance sheet</b>      |                                  | <b>610 371</b>         | <b>583 562</b>         |                                  | <b>842 936</b>         | <b>964 386</b>         |

\* Mainly includes profit shares received as part of lending transactions.

| At 31 March<br>£'000   | 2017                             |                        |                        | 2016                             |                        |                        |
|--|----------------------------------|------------------------|------------------------|----------------------------------|------------------------|------------------------|
|  | Notional<br>principal<br>amounts | Positive<br>fair value | Negative<br>fair value | Notional<br>principal<br>amounts | Positive<br>fair value | Negative<br>fair value |
| <b>23. Derivative financial instruments</b> <i>(continued)</i> |                                  |                        |                        |                                  |                        |                        |
| <b>Company</b>   |                                  |                        |                        |                                  |                        |                        |
| <b>Derivative financial instruments</b>                        |                                  |                        |                        |                                  |                        |                        |
| <b>Foreign exchange derivatives</b>                            |                                  |                        |                        |                                  |                        |                        |
| Forward foreign exchange contracts                             | 11 394 912                       | 163 511                | 149 043                | 13 301 776                       | 192 379                | 218 629                |
| Currency swaps   | 864 583                          | 86 792                 | 70 391                 | 730 031                          | 51 071                 | 59 868                 |
| OTC options bought and sold                                    | 1 254 384                        | 60 220                 | 29 782                 | 3 259 370                        | 64 447                 | 40 619                 |
| Other foreign exchange contracts                               | –                                | –                      | –                      | 16 413                           | 230                    | –                      |
| <b>OTC derivatives</b>   | <b>13 513 879</b>                | <b>310 523</b>         | <b>249 216</b>         | <b>17 307 590</b>                | <b>308 127</b>         | <b>319 116</b>         |
| <b>Interest rate derivatives</b>                               |                                  |                        |                        |                                  |                        |                        |
| Caps and floors  | 5 743 182                        | 27 173                 | 10 499                 | 2 929 163                        | 39 655                 | 7 972                  |
| Swaps  | 17 945 660                       | 138 925                | 130 075                | 14 924 754                       | 177 149                | 171 151                |
|  | <b>23 688 842</b>                | <b>166 098</b>         | <b>140 574</b>         | <b>17 853 917</b>                | <b>216 804</b>         | <b>179 123</b>         |
| <b>Equity and stock index derivatives</b>                      |                                  |                        |                        |                                  |                        |                        |
| OTC options bought and sold                                    | 2 681 911                        | 68 714                 | 166 308                | 2 274 481                        | 68 223                 | 66 917                 |
| Equity swaps and forwards                                      | 29 800                           | –                      | –                      | 16 071                           | –                      | –                      |
| <b>OTC derivatives</b>   | <b>2 711 711</b>                 | <b>68 714</b>          | <b>166 308</b>         | <b>2 290 552</b>                 | <b>68 223</b>          | <b>66 917</b>          |
| Exchange-traded futures  | 269 002                          | 24                     | –                      | 295 222                          | 1 834                  | 1 271                  |
| Exchange-traded options  | 5 597 630                        | 2 977                  | –                      | 5 763 502                        | 169 628                | 352 744                |
| Warrants   | 10 927                           | 15                     | –                      | –                                | –                      | –                      |
|  | <b>8 589 270</b>                 | <b>71 730</b>          | <b>166 308</b>         | <b>8 349 276</b>                 | <b>239 685</b>         | <b>420 932</b>         |
| <b>Commodity derivatives</b>                                   |                                  |                        |                        |                                  |                        |                        |
| OTC options bought and sold                                    | 38 971                           | 443                    | 403                    | 13 309                           | 673                    | 673                    |
| Commodity swaps and forwards                                   | 509 439                          | 16 747                 | 11 301                 | 636 104                          | 39 929                 | 35 363                 |
| <b>OTC derivatives</b>   | <b>548 410</b>                   | <b>17 190</b>          | <b>11 704</b>          | <b>649 413</b>                   | <b>40 602</b>          | <b>36 036</b>          |
| <b>Credit derivatives</b>                                      | <b>718 103</b>                   | <b>15 278</b>          | <b>13 703</b>          | <b>592 204</b>                   | <b>15 332</b>          | <b>10 080</b>          |
| <b>Embedded derivatives*</b>                                   |                                  | <b>17 715</b>          | <b>–</b>               |                                  | <b>32 581</b>          | <b>–</b>               |
| <b>Derivatives per balance sheet</b>                           |                                  | <b>598 534</b>         | <b>581 505</b>         |                                  | <b>853 131</b>         | <b>965 287</b>         |

\* Mainly includes profit shares received as part of lending transactions.

(continued)

| At 31 March<br>£'000                                  | Group          |                | Company        |                |
|---|----------------|----------------|----------------|----------------|
|   | 2017           | 2016           | 2017           | 2016           |
| <b>24. Securities arising from trading activities</b> |                |                |                |                |
| Bonds   | 207 047        | 194 485        | 200 868        | 194 485        |
| Government securities                                 | 130 714        | 198 181        | 130 714        | 198 181        |
| Listed equities                                       | 183 730        | 130 013        | 183 730        | 130 013        |
| Unlisted equities                                     | 1 269          | 329            | 1 269          | 329            |
| Other investments                                     | –              | 1 336          | –              | 1 336          |
|   | <b>522 760</b> | <b>524 344</b> | <b>516 581</b> | <b>524 344</b> |

| At 31 March<br>£'000            | Group          |                | Company        |                |
|---------------------------------|----------------|----------------|----------------|----------------|
|                                 | 2017           | 2016           | 2017           | 2016           |
| <b>25. Investment portfolio</b> |                |                |                |                |
| Listed equities                 | 76 478         | 87 940         | 34 627         | 48 210         |
| Unlisted equities*              | 378 088        | 331 921        | 139 512        | 162 289        |
|                                 | <b>454 566</b> | <b>419 861</b> | <b>174 139</b> | <b>210 499</b> |

\* Unlisted equities includes loan instruments that are convertible into equity.

| At 31 March<br>£'000  | Group            |                  | Company          |                  |
|---|------------------|------------------|------------------|------------------|
|   | 2017             | 2016             | 2017             | 2016             |
| <b>26. Loans and advances to customers and other loans and advances</b> |                  |                  |                  |                  |
| Gross loans and advances to customers                                   | 8 725 515        | 7 924 577        | 6 728 308        | 6 187 945        |
| Impairments of loans and advances to customers                          | (126 876)        | (143 191)        | (116 549)        | (134 014)        |
| <b>Net loans and advances to customers</b>                              | <b>8 598 639</b> | <b>7 781 386</b> | <b>6 611 759</b> | <b>6 053 931</b> |
| Gross other loans and advances  | 564 037          | 584 469          | 1 953 854        | 1 786 056        |
| Impairments of other loans and advances                                 | (7 573)          | (6 885)          | (11 861)         | (11 870)         |
| <b>Net other loans and advances</b>                                     | <b>556 464</b>   | <b>577 584</b>   | <b>1 941 993</b> | <b>1 774 186</b> |



For further analysis on loans and advances refer to pages 60 to 68 in the risk management section.

| At 31 March<br>£'000  | Group          |                | Company        |                |
|---|----------------|----------------|----------------|----------------|
|   | 2017           | 2016           | 2017           | 2016           |
| <b>26. Loans and advances to customers and other loans and advances</b> |                |                |                |                |
| <i>(continued)</i>  |                |                |                |                |
| <b>Specific and portfolio impairments</b>                               |                |                |                |                |
| Reconciliation of movements in specific and portfolio impairments:      |                |                |                |                |
| <b>Loans and advances to customers</b>                                  |                |                |                |                |
| <b>Specific impairment</b>  |                |                |                |                |
| Balance at the beginning of the year                                    | 121 791        | 154 262        | 112 614        | 141 438        |
| Charge to the income statement  | 57 186         | 102 748        | 50 160         | 97 010         |
| Reversals and recoveries recognised in the income statement             | (4 146)        | (3 963)        | (1 897)        | (141)          |
| Utilised  | (95 203)       | (137 058)      | (91 447)       | (131 448)      |
| Exchange adjustments  | 3 860          | 5 802          | 3 731          | 5 755          |
| <b>Balance at the end of the year</b>                                   | <b>83 488</b>  | <b>121 791</b> | <b>73 161</b>  | <b>112 614</b> |
| <b>Portfolio impairment</b>   |                |                |                |                |
| Balance at the beginning of the year                                    | 21 400         | 34 182         | 21 400         | 34 182         |
| Charge/(release) to the income statement                                | 21 955         | (12 831)       | 21 955         | (12 831)       |
| Exchange adjustments  | 33             | 49             | 33             | 49             |
| <b>Balance at the end of the year</b>                                   | <b>43 388</b>  | <b>21 400</b>  | <b>43 388</b>  | <b>21 400</b>  |
| <b>Other loans and advances</b>   |                |                |                |                |
| <b>Specific impairment</b>  |                |                |                |                |
| Balance at the beginning of the year                                    | 6 112          | 29 160         | 11 097         | 9 988          |
| Charge to the income statement  | 18             | (1 675)        | 134            | 1 103          |
| Utilised  | 5              | (21 650)       | 5              | –              |
| Exchange adjustments  | 722            | 277            | (91)           | 6              |
| <b>Balance at the end of the year</b>                                   | <b>6 857</b>   | <b>6 112</b>   | <b>11 145</b>  | <b>11 097</b>  |
| <b>Portfolio impairment</b>   |                |                |                |                |
| Balance at the beginning of the year                                    | 773            | 832            | 773            | 832            |
| Release to the income statement   | (57)           | (62)           | (57)           | (62)           |
| Exchange adjustments  | –              | 3              | –              | 3              |
| <b>Balance at the end of the year</b>                                   | <b>716</b>     | <b>773</b>     | <b>716</b>     | <b>773</b>     |
| Total specific impairments  | 90 338         | 127 902        | 84 299         | 123 711        |
| Total portfolio impairments   | 44 104         | 22 173         | 44 104         | 22 173         |
| <b>Total impairments</b>  | <b>134 442</b> | <b>150 075</b> | <b>128 403</b> | <b>145 884</b> |
| <b>Interest income recognised on loans that have been impaired</b>      | <b>1 857</b>   | <b>3 514</b>   | <b>1 712</b>   | <b>3 309</b>   |

*(continued)*

| At 31 March<br>£'000   | Group         |                |
|--|---------------|----------------|
|  | 2017          | 2016           |
| <b>26. Loans and advances to customers and other loans and advances</b> <i>(continued)</i> |               |                |
| <b>Reconciliation of income statement charge:</b>  |               |                |
| <b>Loans and advances to customers</b>   | <b>74 995</b> | <b>85 954</b>  |
| Specific impairment charged to income statement  | 53 040        | 98 785         |
| Portfolio impairment charged/(released) to income statement                                | 21 955        | (12 831)       |
| <b>Other loans and advances</b>  | <b>(39)</b>   | <b>(1 737)</b> |
| Specific impairment charged/(released) to income statement                                 | 18            | (1 675)        |
| Portfolio impairment released to income statement  | (57)          | (62)           |
| <b>Total income statement charge</b>   | <b>74 956</b> | <b>84 217</b>  |

| At 31 March<br>£'000  | Group          |                | Company      |              |
|---|----------------|----------------|--------------|--------------|
|   | 2017           | 2016           | 2017         | 2016         |
| <b>27. Securitised assets and liabilities arising on securitisation</b>               |                |                |              |              |
| Other securitised assets are made up of the following categories of assets:           |                |                |              |              |
| Cash and cash equivalents   | –              | 2 975          | –            | –            |
| Loans and advances to customers   | 131 370        | 138 910        | –            | –            |
| Other debt securities   | 7 258          | 8 680          | 7 258        | 8 680        |
| <b>Total other securitised assets</b>   | <b>138 628</b> | <b>150 565</b> | <b>7 258</b> | <b>8 680</b> |
| The associated liabilities are recorded on balance sheet in the following line items: |                |                |              |              |
| <b>Liabilities arising on securitisation of other assets</b>                          | <b>128 838</b> | <b>120 617</b> | <b>–</b>     | <b>–</b>     |

At 31 March  
£'000

## 28. Interests in associated undertakings

### Group

Interests in associated undertakings consist of:

|                 |        |        |
|-----------------|--------|--------|
| Net asset value | 16 407 | 10 035 |
| Goodwill        | 7 411  | 7 411  |

### Investment in associated undertakings

**23 818**      **17 446**

Associated undertakings comprise unlisted investments

### Analysis of the movement in our share of net assets:

|   |         |         |
|---|---------|---------|
| At the beginning of the year  | 10 035  | 8 886   |
| Exchange adjustments  | 856     | 122     |
| Additions   | 5 528   | –       |
| Increase in shareholding  | –       | 969     |
| Operating income from associates (included in other operating income) | 1 741   | 1 975   |
| Dividends received  | (1 753) | (1 917) |

### At the end of the year

**16 407**      **10 035**

### Analysis of the movement in goodwill:

|                              |       |       |
|------------------------------|-------|-------|
| At the beginning of the year | 7 411 | 7 411 |
| Exchange adjustments         | –     | –     |

### At the end of the year

**7 411**      **7 411**

At 31 March  
£'000

### Company

Analysis of the movement in investment:

|                              |        |        |
|------------------------------|--------|--------|
| At the beginning of the year | 11 632 | 11 612 |
| Exchange adjustments         | 79     | 20     |

### At the end of the year

**11 711**      **11 632**

### Provision for impairment in value:

|                              |         |         |
|------------------------------|---------|---------|
| At the beginning of the year | (2 323) | (2 323) |
| Exchange adjustments         | –       | –       |

### At the end of the year

**(2 323)**      **(2 323)**

### Net book value at the end of the year

**9 388**      **9 309**

(continued)

| At 31 March<br>£'000                                       | Group         |               | Company       |               |
|--|---------------|---------------|---------------|---------------|
|  | 2017          | 2016          | 2017          | 2016          |
| <b>29. Deferred taxation</b>                               |               |               |               |               |
| Deferred taxation assets                                   | 78 945        | 71 563        | 48 580        | 37 158        |
| Deferred taxation liabilities                              | (26 557)      | (26 143)      | (5 302)       | –             |
| <b>Net deferred taxation assets</b>                        | <b>52 388</b> | <b>45 420</b> | <b>43 278</b> | <b>37 158</b> |
| <b>The net deferred taxation assets arise from:</b>        |               |               |               |               |
| Deferred capital allowances                                | 32 807        | 34 391        | 10 313        | 12 106        |
| Income and expenditure accruals                            | 8 477         | 2 386         | 9 123         | 1 425         |
| Asset in respect of unexpired options                      | 23 468        | 26 492        | 21 848        | 23 627        |
| Unrealised fair value adjustments on financial instruments | (5 201)       | (1 288)       | (5 046)       | –             |
| Losses carried forward                                     | 10 460        | 5 948         | 7 221         | –             |
| Deferred tax on acquired intangibles                       | (17 767)      | (21 655)      | –             | –             |
| Other temporary differences                                | 144           | (854)         | (181)         | –             |
| <b>Net deferred taxation assets</b>                        | <b>52 388</b> | <b>45 420</b> | <b>43 278</b> | <b>37 158</b> |
| <b>Reconciliation of net deferred taxation assets</b>      |               |               |               |               |
| At the beginning of the year                               | 45 420        | 26 785        | 37 158        | 30 941        |
| Charge to income statement – current year taxation         | 15 216        | 16 241        | 12 333        | 3 335         |
| Movement directly in other comprehensive income            | (5 328)       | 2 183         | (6 213)       | 3 028         |
| Arising on disposals                                       | (3 085)       | –             | –             | –             |
| Other  | –             | (197)         | –             | (146)         |
| Exchange adjustments                                       | 165           | 408           | –             | –             |
| <b>At the end of the year</b>                              | <b>52 388</b> | <b>45 420</b> | <b>43 278</b> | <b>37 158</b> |

Deferred tax assets are recognised to the extent it is likely that profits will arise in future periods. The assessment of the likelihood of future profits is based on past performance and current projections. Deferred taxation assets are not recognised in respect of capital losses and excess management expenses as crystallisation of capital gains and the eligibility of potential losses is uncertain.

There are trading losses carried forward of £204.1 million (2016: £177.4 million) (company £27.7 million), capital losses carried forward of £24.2 million (2016: £5.5 million) and excess management expenses of £7.0 million (2016: £7.0 million) on which deferred tax assets have not been recognised due to uncertainty regarding future profits against which these losses can be utilised.

The Finance Act 2015 reduced the main rate of corporate taxation to 19% with effect from 1 April 2017 and to 18% with effect from 1 April 2020. In addition, the bank corporation tax surcharge of 8% effective from 1 January 2016 was enacted in November 2015. The effect of these legislative changes is reflected in the above calculation of the deferred taxation asset as the rate was substantially enacted before 31 March 2016.

# Notes to the annual financial statements

# 05

(continued)

Annual financial statements

| At 31 March<br>£'000     | Group            |                  | Company        |                  |
|--------------------------|------------------|------------------|----------------|------------------|
|                          | 2017             | 2016             | 2017           | 2016             |
| <b>30. Other assets</b>  |                  |                  |                |                  |
| Settlement debtors       | 668 595          | 828 356          | 467 080        | 549 031          |
| Trading properties       | 129 148          | 95 522           | 92 217         | 88 136           |
| Prepayments and accruals | 71 564           | 53 648           | 31 488         | 19 017           |
| Trading initial margin   | 148 251          | 301 426          | 148 251        | 301 426          |
| Other                    | 71 832           | 174 098          | 27 787         | 129 678          |
|                          | <b>1 089 390</b> | <b>1 453 050</b> | <b>766 823</b> | <b>1 087 288</b> |

| At 31 March<br>£'000                   | Freehold<br>properties | Leasehold<br>improve-<br>ments | Furniture<br>and<br>vehicles | Equipment       | Operating<br>leases* | Total           |
|--|------------------------|--------------------------------|------------------------------|-----------------|----------------------|-----------------|
| <b>31. Property and equipment</b>      |                        |                                |                              |                 |                      |                 |
| <b>Group</b>                           |                        |                                |                              |                 |                      |                 |
| <b>2017</b>                            |                        |                                |                              |                 |                      |                 |
| <b>Cost</b>                            |                        |                                |                              |                 |                      |                 |
| At the beginning of the year           | 2 719                  | 71 082                         | 6 189                        | 29 899          | 9 220                | 119 109         |
| Exchange adjustments                   | –                      | 3 788                          | 43                           | 353             | –                    | 4 184           |
| Acquisition of subsidiary undertakings | –                      | 2 062                          | 276                          | 250             | –                    | 2 588           |
| Additions                              | 36                     | 8 609                          | 942                          | 2 050           | 3 197                | 14 834          |
| Disposals                              | –                      | (1 098)                        | (330)                        | (7 356)         | (2 871)              | (11 655)        |
| <b>At the end of the year</b>          | <b>2 755</b>           | <b>84 443</b>                  | <b>7 120</b>                 | <b>25 196</b>   | <b>9 546</b>         | <b>129 060</b>  |
| <b>Accumulated depreciation</b>        |                        |                                |                              |                 |                      |                 |
| At the beginning of the year           | (266)                  | (32 932)                       | (5 684)                      | (21 911)        | (5 274)              | (66 067)        |
| Exchange adjustments                   | –                      | (471)                          | (6)                          | (191)           | –                    | (668)           |
| Disposals                              | –                      | 353                            | 269                          | 5 029           | 2 524                | 8 175           |
| Acquisition of subsidiary undertakings | –                      | (302)                          | (74)                         | (114)           | –                    | (490)           |
| Depreciation charge for the year       | (81)                   | (6 331)                        | (903)                        | (1 697)         | (2 141)              | (11 153)        |
| <b>At the end of the year</b>          | <b>(347)</b>           | <b>(39 683)</b>                | <b>(6 398)</b>               | <b>(18 884)</b> | <b>(4 891)</b>       | <b>(70 203)</b> |
| <b>Net carrying value</b>              | <b>2 408</b>           | <b>44 760</b>                  | <b>722</b>                   | <b>6 312</b>    | <b>4 655</b>         | <b>58 857</b>   |
| <b>2016</b>                            |                        |                                |                              |                 |                      |                 |
| <b>Cost</b>                            |                        |                                |                              |                 |                      |                 |
| At the beginning of the year           | 2 719                  | 70 224                         | 5 844                        | 27 347          | 25 935               | 132 069         |
| Exchange adjustments                   | –                      | 1 292                          | –                            | 288             | –                    | 1 580           |
| Additions                              | –                      | 5 140                          | 363                          | 4 358           | 2 360                | 12 221          |
| Disposals                              | –                      | (5 574)                        | (18)                         | (2 094)         | (19 075)             | (26 761)        |
| <b>At the end of the year</b>          | <b>2 719</b>           | <b>71 082</b>                  | <b>6 189</b>                 | <b>29 899</b>   | <b>9 220</b>         | <b>119 109</b>  |
| <b>Accumulated depreciation</b>        |                        |                                |                              |                 |                      |                 |
| At the beginning of the year           | (219)                  | (27 825)                       | (5 527)                      | (20 155)        | (18 027)             | (71 753)        |
| Exchange adjustments                   | –                      | (17)                           | –                            | (225)           | –                    | (242)           |
| Disposals                              | –                      | –                              | 8                            | 1 354           | 14 902               | 16 264          |
| Depreciation charge for the year       | (47)                   | (5 090)                        | (165)                        | (2 885)         | (2 149)              | (10 336)        |
| <b>At the end of the year</b>          | <b>(266)</b>           | <b>(32 932)</b>                | <b>(5 684)</b>               | <b>(21 911)</b> | <b>(5 274)</b>       | <b>(66 067)</b> |
| <b>Net carrying value</b>              | <b>2 453</b>           | <b>38 150</b>                  | <b>505</b>                   | <b>7 988</b>    | <b>3 946</b>         | <b>53 042</b>   |

\* These are assets held by the group, in circumstances where the group is lessor.

(continued)

| At 31 March<br>£'000                   | Leasehold<br>improve-<br>ments | Furniture<br>and<br>vehicles | Equipment       | Operating<br>leases* | Total           |
|--|--------------------------------|------------------------------|-----------------|----------------------|-----------------|
| <b>31. Property and equipment</b>      |                                |                              |                 |                      |                 |
| <i>(continued)</i>                     |                                |                              |                 |                      |                 |
| <b>Company</b>                         |                                |                              |                 |                      |                 |
| <b>2017</b>                            |                                |                              |                 |                      |                 |
| <b>Cost</b>                            |                                |                              |                 |                      |                 |
| At the beginning of the year           | 32 844                         | 5 275                        | 15 082          | –                    | 53 201          |
| Acquisition of subsidiary undertakings | –                              | –                            | –               | –                    | –               |
| Exchange adjustments                   | –                              | –                            | –               | –                    | –               |
| Additions                              | –                              | –                            | –               | –                    | –               |
| Disposals                              | –                              | –                            | –               | –                    | –               |
| <b>At the end of the year</b>          | <b>32 844</b>                  | <b>5 275</b>                 | <b>15 082</b>   | <b>–</b>             | <b>53 201</b>   |
| <b>Accumulated depreciation</b>        |                                |                              |                 |                      |                 |
| At the beginning of the year           | (24 898)                       | (4 902)                      | (14 565)        | –                    | (44 365)        |
| Exchange adjustments                   | –                              | –                            | –               | –                    | –               |
| Disposals                              | –                              | –                            | –               | –                    | –               |
| Acquisition of subsidiary undertakings | –                              | –                            | –               | –                    | –               |
| Depreciation charge for the year       | (3 204)                        | (28)                         | (375)           | –                    | (3 607)         |
| <b>At the end of the year</b>          | <b>(28 102)</b>                | <b>(4 930)</b>               | <b>(14 940)</b> | <b>–</b>             | <b>(47 972)</b> |
| <b>Net carrying value</b>              | <b>4 742</b>                   | <b>345</b>                   | <b>142</b>      | <b>–</b>             | <b>5 229</b>    |
| <b>2016</b>                            |                                |                              |                 |                      |                 |
| <b>Cost</b>                            |                                |                              |                 |                      |                 |
| At the beginning of the year           | 32 815                         | 5 275                        | 15 026          | 11 601               | 64 717          |
| Exchange adjustments                   | 29                             | –                            | –               | –                    | 29              |
| Additions                              | –                              | –                            | 56              | –                    | 56              |
| Disposals                              | –                              | –                            | –               | (11 601)             | (11 601)        |
| <b>At the end of the year</b>          | <b>32 844</b>                  | <b>5 275</b>                 | <b>15 082</b>   | <b>–</b>             | <b>53 201</b>   |
| <b>Accumulated depreciation</b>        |                                |                              |                 |                      |                 |
| At the beginning of the year           | (21 963)                       | (4 874)                      | (13 949)        | (10 900)             | (51 686)        |
| Disposals                              | –                              | –                            | –               | 11 129               | 11 129          |
| Depreciation charge for the year       | (2 935)                        | (28)                         | (616)           | (229)                | (3 808)         |
| <b>At the end of the year</b>          | <b>(24 898)</b>                | <b>(4 902)</b>               | <b>(14 565)</b> | <b>–</b>             | <b>(44 365)</b> |
| <b>Net carrying value</b>              | <b>7 946</b>                   | <b>373</b>                   | <b>517</b>      | <b>–</b>             | <b>8 836</b>    |

\* These are assets held by the group, in circumstances where the group is lessor.

On 3 December 2010 the group acquired a portfolio of operating leased assets comprising motor vehicles. The operating lease income from this portfolio has been included in other operating income (note 5) and the depreciation on these operating leased assets has been shown separately on the face of the income statement.

## 32. Investment properties

| Group<br>£'000                | 2017          | 2016          |
|-------------------------------|---------------|---------------|
| At the beginning of the year  | 79 051        | 65 736        |
| Additions                     | 14 500        | 8 951         |
| Disposals                     | (90 904)      | –             |
| Fair value movement           | –             | 1 282         |
| Exchange adjustment           | 11 853        | 3 082         |
| <b>At the end of the year</b> | <b>14 500</b> | <b>79 051</b> |

All investment properties are classified as level 3 in the fair value hierarchy.

### Fair value hierarchy – Investment properties

For all investment properties that are measured at fair value, the current use of the property is considered the highest and best use.

Properties are valued under the income capitalisation method and discounted cashflow method (DCF).

Under the income capitalisation method a property's fair value is estimated based on the normalised net operating income generated by the property, which is divided by the capitalisation rate.

Under the DCF method, a property's fair value is estimated using explicit assumptions about the benefits and liabilities of ownership over the asset's life including an exit or terminal value. This involves the projection of a series of cash flows and to this an appropriate, market-derived discount rate is applied to establish the present value of the income stream.

### Valuation techniques used to derive level 3 fair values

For all classes of investment property, the significant unobservable inputs listed below are used in the income capitalisation method to determine the fair value measurement at the end of the reporting period.

| Significant unobservable inputs | Relationship between unobservable inputs and fair value measurement   |
|---------------------------------|---|
| Expected rental value (ERV)     | Increases/(decreases) in ERV would increase/(decrease) estimated fair value                                     |
| Equivalent yield                | Increases/(decreases) in the equivalent yield would result in decreases/(increases) in the estimated fair value |

(continued)

At 31 March  
£'000

2017

2016

**33. Goodwill****Cost**

|                               |                |                |
|-------------------------------|----------------|----------------|
| At the beginning of the year  | 285 140        | 284 236        |
| Acquisition of subsidiaries   | 148            | –              |
| Exchange adjustments          | 1 147          | 904            |
| <b>At the end of the year</b> | <b>286 435</b> | <b>285 140</b> |

**Accumulated impairments**

|                               |                 |                 |
|-------------------------------|-----------------|-----------------|
| At the beginning of the year  | (23 336)        | (23 336)        |
| Income statement amount       | (3 134)         | –               |
| <b>At the end of the year</b> | <b>(26 470)</b> | <b>(23 336)</b> |

**Net carrying value**

|  |                |                |
|--|----------------|----------------|
|  | <b>259 965</b> | <b>261 804</b> |
| <b>Analysis of goodwill by line of business:</b> |                |                |
| Wealth & Investment                              | 249 069        | 248 572        |
| Specialist Banking                               | 10 896         | 13 232         |
| <b>Total group</b>                               | <b>259 965</b> | <b>261 804</b> |

Goodwill is tested annually for impairment, or more frequently if evidence exists that goodwill might be impaired, by comparing the carrying value to its recoverable amount.

The recoverable amount of goodwill is determined based on expected cash flows within the cash-generating units of the group to which the goodwill is allocated. Key assumptions within the calculation include discount rates, growth rates in revenue and related expenditure and loan impairment rates.

Discount rates are based on pre-tax rates that reflect current market conditions, adjusted for the specific risks associated with the cash-generating unit. Growth rates are based on industry growth forecasts. Cash flow forecasts are based on the most recent financial budgets for the next financial year and are extrapolated for a period of three to five years, adjusted for expected future events.

The most significant cash-generating unit giving rise to goodwill is Investec Wealth & Investment (Wealth & Investment), which includes the business of Williams de Broë (acquired in 2012 as part of the Evolution Group) which was merged with Wealth & Investment in August 2012.

For Investec Wealth & Investment, goodwill of £236.3 million has been tested for impairment on the basis of the cash flow projections for the next three years discounted at 8.8% (2016: 8.9%) which incorporate an expected revenue growth rate of 2% in perpetuity (March 2016: 2%). The valuation is based on value in use of the business.

Sensitivity analysis has been carried out and it has been concluded that no reasonably possible change in the key assumptions would cause an impairment to be recognised.

**Movement in goodwill****2017**

An impairment of £3.1 million was recognised in relation to a historic acquisition in the Specialist Banking businesses, due to a change in the nature of the ongoing business.

**2016**

There are no significant movements in goodwill during the year.

| At 31 March<br>£'000                            | Acquired<br>software | Internally<br>generated<br>software | Manage-<br>ment<br>contracts | Client<br>relation-<br>ships | Total            |
|---|----------------------|-------------------------------------|------------------------------|------------------------------|------------------|
| <b>34. Intangible assets</b>                    |                      |                                     |                              |                              |                  |
| <b>Group</b>                                    |                      |                                     |                              |                              |                  |
| <b>2017</b>                                     |                      |                                     |                              |                              |                  |
| <b>Cost</b>                                     |                      |                                     |                              |                              |                  |
| At the beginning of the year                    | 33 876               | 582                                 | 520                          | 182 496                      | 217 474          |
| Exchange adjustments                            | 122                  | –                                   | 63                           | (549)                        | (364)            |
| Additions                                       | 3 587                | 1 961                               | –                            | –                            | 5 548            |
| Disposals                                       | (16)                 | –                                   | –                            | –                            | (16)             |
| <b>At the end of the year</b>                   | <b>37 569</b>        | <b>2 543</b>                        | <b>583</b>                   | <b>181 947</b>               | <b>222 642</b>   |
| <b>Accumulated amortisation and impairments</b> |                      |                                     |                              |                              |                  |
| At the beginning of the year                    | (29 286)             | –                                   | (196)                        | (61 125)                     | (90 607)         |
| Exchange adjustments                            | (107)                | –                                   | (37)                         | 692                          | 548              |
| Disposals                                       | 16                   | –                                   | –                            | –                            | 16               |
| Amortisation                                    | (1 883)              | –                                   | (139)                        | (14 247)                     | (16 269)         |
| <b>At the end of the year</b>                   | <b>(31 260)</b>      | <b>–</b>                            | <b>(372)</b>                 | <b>(74 680)</b>              | <b>(106 312)</b> |
| <b>Net carrying value</b>                       | <b>6 309</b>         | <b>2 543</b>                        | <b>211</b>                   | <b>107 267</b>               | <b>116 330</b>   |
| <b>2016</b>                                     |                      |                                     |                              |                              |                  |
| <b>Cost</b>                                     |                      |                                     |                              |                              |                  |
| At the beginning of the year                    | 31 289               | 61                                  | 727                          | 182 201                      | 214 278          |
| Exchange adjustments                            | 120                  | –                                   | 69                           | 295                          | 484              |
| Additions                                       | 2 667                | 521                                 | –                            | –                            | 3 188            |
| Disposals                                       | (200)                | –                                   | (276)                        | –                            | (476)            |
| <b>At the end of the year</b>                   | <b>33 876</b>        | <b>582</b>                          | <b>520</b>                   | <b>182 496</b>               | <b>217 474</b>   |
| <b>Accumulated amortisation and impairments</b> |                      |                                     |                              |                              |                  |
| At the beginning of the year                    | (27 281)             | –                                   | (313)                        | (46 642)                     | (74 236)         |
| Exchange adjustments                            | (110)                | –                                   | (30)                         | (135)                        | (275)            |
| Disposals                                       | 200                  | –                                   | 276                          | –                            | 476              |
| Amortisation                                    | (2 095)              | –                                   | (129)                        | (14 348)                     | (16 572)         |
| <b>At the end of the year</b>                   | <b>(29 286)</b>      | <b>–</b>                            | <b>(196)</b>                 | <b>(61 125)</b>              | <b>(90 607)</b>  |
| <b>Net carrying value</b>                       | <b>4 590</b>         | <b>582</b>                          | <b>324</b>                   | <b>121 371</b>               | <b>126 867</b>   |

Client relationships all relate to the acquisition of Rensburg Sheppards plc in June 2010 and EVG in December 2011, Investec Capital Asia Limited in April 2011 and NCB Group in June 2012.

*(continued)*At 31 March  
£'000Acquired  
software**34. Intangible assets** *(continued)***Company****2017****Cost**

At the beginning of the year

19 974

Exchange adjustments

–

Additions

–

Disposals

–

**At the end of the year****19 974****Accumulated amortisation and impairments**

At the beginning of the year

(19 593)

Exchange adjustments

–

Disposals

–

Amortisation

(231)

**At the end of the year****(19 824)****Net carrying value****150****2016****Cost**

At the beginning of the year

19 974

Exchange adjustments

–

Additions

–

Disposals

–

**At the end of the year****19 974****Accumulated amortisation and impairments**

At the beginning of the year

(19 105)

Exchange adjustments

–

Disposals

–

Amortisation

(488)

**At the end of the year****(19 593)****Net carrying value****381**

## 35. Acquisitions and disposals

### Group

#### 2017

##### Acquisitions

During the year the group acquired group companies in the United States from the parent company at net book value.

##### Disposals

There were no significant disposals of subsidiaries during the year ended 31 March 2017.

#### 2016

##### Acquisitions

There were no significant acquisitions of subsidiaries during the year ended 31 March 2016.

##### Disposals

There were no significant disposals of subsidiaries during the year ended 31 March 2016. As part of the sale of Kensington assets, a final net settlement was paid after the 31 March 2015 year end. As a result of this payment, a further loss of £4.8 million was recognised during the 2016 financial year.

### Company

#### 2017

##### Acquisitions

During the year the company acquired Investec USA Holding Corporation Inc from its parent company.

##### Disposals

There were no significant disposals of subsidiaries during the year ended 31 March 2017.

#### 2016

##### Acquisitions

There were no significant acquisitions of subsidiaries during the year ended 31 March 2016.

##### Disposals

There were no significant disposals of subsidiaries during the year ended 31 March 2016.

(continued)

| At 31 March<br>£'000                 | Group and Company |                |
|--------------------------------------|-------------------|----------------|
|                                      | 2017              | 2016           |
| <b>36. Other trading liabilities</b> |                   |                |
| Short positions                      |                   |                |
| – Equities                           | 83 932            | 64 657         |
| – Gilts                              | 52 109            | 161 941        |
|                                      | <b>136 041</b>    | <b>226 598</b> |

| At 31 March<br>£'000                          | Group            |                  | Company          |                  |
|---|------------------|------------------|------------------|------------------|
|   | 2017             | 2016             | 2017             | 2016             |
| <b>37. Debt securities in issue</b>           |                  |                  |                  |                  |
| <b>Bonds and medium-term notes repayable:</b> |                  |                  |                  |                  |
| Less than three months                        | 48 630           | 35 001           | 48 630           | 23 649           |
| Three months to one year                      | 72 773           | 116 680          | 72 773           | 85 283           |
| One to five years                             | 955 682          | 853 918          | 954 488          | 819 287          |
| Greater than five years                       | 563 754          | 503 073          | 487 128          | 432 886          |
|   | <b>1 640 839</b> | <b>1 508 672</b> | <b>1 563 019</b> | <b>1 361 105</b> |
| <b>Analysis by customer type:</b>             |                  |                  |                  |                  |
| Retail  | 1 026 078        | 795 763          | 1 026 078        | 795 763          |
| Wholesale                                     | 614 761          | 712 909          | 536 941          | 565 342          |
|   | <b>1 640 839</b> | <b>1 508 672</b> | <b>1 563 019</b> | <b>1 361 105</b> |

| At 31 March<br>£'000                   | Group          |                  | Company        |                |
|--|----------------|------------------|----------------|----------------|
|  | 2017           | 2016             | 2017           | 2016           |
| <b>38. Other liabilities</b>           |                |                  |                |                |
| Settlement liabilities                 | 623 765        | 776 249          | 426 586        | 489 575        |
| Other creditors and accruals           | 283 468        | 225 570          | 172 141        | 131 583        |
| Other non-interest bearing liabilities | 65 554         | 58 963           | 101 941        | 80 694         |
|  | <b>972 787</b> | <b>1 060 782</b> | <b>700 668</b> | <b>701 852</b> |

At 31 March  
£'000

## 39. Pension commitments

### Income statement charge

Cost of defined contribution schemes included in staff costs

2017 2016

23 105 18 347

### Net income statement charge in respect of pensions

23 105 18 347

The group operates pension schemes throughout its areas of operation. The majority of the schemes are defined contribution schemes with the exception of two schemes in the United Kingdom being the Guinness Mahon Pension Fund scheme (GM scheme) and the Investec Asset Management Pension scheme (IAM scheme). Both schemes are final salary pension plans with assets held in separate trustee administered funds. The plan is subject to UK regulations, which require the trustees to agree a funding strategy and contribution schedule for the plan. The role of the trustees is to ensure that the schemes are administered in accordance with the scheme rules and relevant legislation, and to safeguard the assets in the best interest of all members and beneficiaries.

The trustees are solely responsible for setting investment policy and for agreeing funding requirements with the employer through the triennial valuation process. The schemes are closed to new members and the accrual of service ceased on 31 March 2002. The schemes have been valued at 31 March 2017 by qualified independent actuaries in accordance with IAS 19. There were no unpaid contributions in relation to the defined contribution schemes outstanding at the year end.

In November 2016, the trustees of the GM scheme entered into a "buy-in" insurance agreement with Aviva Annuity UK Ltd ("Aviva").

As a result Aviva provide the accrued pension benefits of members of the scheme, as the previous assets held in the scheme are now replaced by this insurance agreement. As a result the group has reduced its exposure to the risks associated with the scheme. The administrative transition between the scheme trustees and Aviva is ongoing.

Certain employees of the bank participate in both the above defined benefit schemes along with the employees from the Investec plc undertakings.

As there is no contractual agreement or stated policy for charging the net defined benefit cost of the defined benefit plans as a whole, measured in accordance with IAS 19, to individual Investec plc group entities, the bank has accounted for these schemes on a defined benefit contribution basis.

Therefore, the following tables on the defined benefit schemes are provided for information only.

|   | 2017         | 2016         |
|---|--------------|--------------|
| <b>The major assumptions used were:</b>   |              |              |
| Discount rate   | 2.50%        | 3.40%        |
| Rate of increase in salaries  | 3.20%        | 2.90%        |
| Rate of increase in pensions in payment   | 1.80%-3.00%  | 1.80%-3.00%  |
| Inflation (RPI)   | 3.20%        | 2.90%        |
| Inflation (CPI)   | 2.10%        | 1.90%        |
| <b>Demographic assumptions</b>  |              |              |
| One of the most significant demographic assumptions underlying the valuation is mortality. The specific mortality rates used are based on the S1PA base tables with allowance for future improvements in line with CMI 2014 core projections and a long term improvement of 1.25% per annum. The life expectancies underlying the valuation are as follows: |              |              |
|   | <b>Years</b> | <b>Years</b> |
| Male aged 65  | 88.4         | 88.3         |
| Female aged 65  | 91.0         | 90.9         |
| Male aged 45  | 90.2         | 90.1         |
| Female aged 45  | 92.9         | 92.8         |

### Sensitivity analysis of assumptions

The sensitivities are only presented for the GM scheme as the equivalent increases/decreases in assumptions for the IAM scheme do not have a material impact.

If the discount rate was 0.25% higher (lower), the scheme liabilities would decrease by approximately £6 801 000 (increase by £7 284 000) if all the other assumptions remained unchanged.

*(continued)***39. Pension commitments** *(continued)*

If the inflation assumption was 0.25% higher (lower), the scheme liabilities would increase by approximately £3 047 000 (decrease by £2 877 000). In this calculation all assumptions related to the inflation assumption have been appropriately adjusted, that is the salary, deferred pension and pension in payment increases. The other assumptions remain unchanged.

If the salary increase assumption was 0.25% higher (lower), the scheme liabilities would increase by approximately £274 000 (decrease by £269 000) if all the other assumptions remained unchanged.

If the deferred revaluation assumption was 0.25% higher (lower) the scheme liabilities would increase by £890 000 (decrease by £872 000) if all the other assumptions remained unchanged.

If the pension increases assumptions were 0.25% higher (lower), the scheme liabilities would increase by approximately £2 426 000 (decrease by £2 296 000) if all the other assumptions remained unchanged.

If life expectancies were to increase (decrease) by 1 year, the scheme liabilities would increase by approximately £6 257 000 (decrease by £5 455 000) if all the other assumptions remained unchanged.

The sensitivity analysis presented above may not be representative of the actual change in the defined benefit obligation as it is unlikely that the change in assumptions would occur in isolation of one another as some of the assumptions may be correlated.

The sensitivity analysis has been performed on the basis that the relevant assumption would occur in isolation, holding other assumptions constant.

In presenting the above sensitivity analysis, the present value of the defined benefit obligation has been calculated using the same methodology that applied in calculating the defined benefit obligation liability recognised in the balance sheet.

**Risk exposures**

A description of the risks which the pension schemes expose Investec can be found in the Risk Management report on page 90.

The group ultimately underwrites the risks relating to the defined benefit plans. If the contributions currently agreed are insufficient to pay the benefits due, the group will need to make further contributions to the plans.

**At 31 March**  
**£'000**

|                                     | 2017           | 2016           |
|-------------------------------------|----------------|----------------|
| <b>GM scheme</b>                    |                |                |
| Gilts                               | –              | 168 451        |
| Bulk annuity insurance agreement    | 141 419        | –              |
| Cash                                | 2 914          | 2 792          |
| <b>Total market value of assets</b> | <b>144 333</b> | <b>171 243</b> |
| <b>IAM scheme</b>                   |                |                |
| Managed funds                       | 21 637         | 21 887         |
| Cash                                | 12             | 84             |
| <b>Total market value of assets</b> | <b>21 649</b>  | <b>21 971</b>  |

There are no assets which are unquoted.

None of the group's own assets or properties occupied or used by the Group held within the assets of the scheme.

The investment strategy previously in place for the GM scheme was to switch to gilts over the period to 31 March 2021. At 31 March 2016, the allocation of the GM scheme's invested assets was 100% to gilts and cash, ahead of the investment strategy. The higher allocation is due to additional switches from equities to gilts during the first and third quarter of 2013 under the agreed outperformance trigger mechanism. However, as set out above during the year to 31 March 2017 the trustees have converted to a buy-in insurance agreement. Details of the investment strategy can be found in the GM scheme's Statement of Investment Principles, which the Trustees update as its policy evolves.

The Trustee's current investment strategy is to strike a balance between maximising the returns on the scheme's assets and minimising the risks associate with lower than expected returns.

39. Pension commitments (continued)

| At 31 March<br>£'000   | 2017           |              |                | 2016           |              |                |
|--|----------------|--------------|----------------|----------------|--------------|----------------|
|  | GM             | IAM          | Total          | GM             | IAM          | Total          |
| <b>Recognised in the balance sheet</b>   |                |              |                |                |              |                |
| Fair value of fund assets  | 144 333        | 21 649       | 165 982        | 171 243        | 21 971       | 193 214        |
| Present value of obligations   | (148 862)      | (19 573)     | (168 435)      | (129 467)      | (17 275)     | (146 742)      |
| <b>Net (liability)/asset<br/>(recognised in other liabilities/<br/>other assets)</b> | <b>(4 529)</b> | <b>2 076</b> | <b>(2 453)</b> | <b>41 776</b>  | <b>4 696</b> | <b>46 472</b>  |
| <b>Recognised in the income statement</b>  |                |              |                |                |              |                |
| Net interest income  | 1 473          | 158          | 1 631          | 1 033          | 175          | 1 208          |
| Administration costs   | (887)          | (111)        | (998)          | (535)          | (112)        | (647)          |
| <b>Net amount recognised in<br/>the income statement</b>                             | <b>586</b>     | <b>47</b>    | <b>633</b>     | <b>498</b>     | <b>63</b>    | <b>561</b>     |
| <b>Recognised in the statement of<br/>comprehensive income</b>                       |                |              |                |                |              |                |
| Return on plan assets (excluding amounts in net interest<br>income)                  | 27 769         | (886)        | 26 883         | 339            | 2 169        | 2 508          |
| Actuarial loss/(gain) arising from changes in financial<br>assumptions               | 23 139         | 3 553        | 26 692         | (5 317)        | (814)        | (6 131)        |
| Actuarial loss arising from changes in demographic<br>assumptions                    | –              | –            | –              | 2 393          | 243          | 2 636          |
| Actuarial gain arising from experience adjustments                                   | –              | –            | –              | (3 995)        | (713)        | (4 708)        |
| Remeasurement of defined benefit liability/asset                                     | 50 908         | 2 667        | 53 575         | (6 580)        | 885          | (5 695)        |
| Deferred tax   | (9 497)        | (498)        | (9 995)        | 1 222          | (265)        | 957            |
| <b>Remeasurement of net<br/>defined benefit liability</b>                            | <b>41 411</b>  | <b>2 169</b> | <b>43 580</b>  | <b>(5 358)</b> | <b>620</b>   | <b>(4 738)</b> |

| At 31 March<br>£'000  | GM             | IAM          | Total          |
|---|----------------|--------------|----------------|
| <b>Changes in the net asset/(liabilities) recognised in the balance sheet</b> |                |              |                |
| <b>Opening balance sheet asset at 1 April 2015</b>                            | <b>30 382</b>  | <b>5 518</b> | <b>35 900</b>  |
| Expenses charged to the income statement                                      | 498            | 63           | 561            |
| Amount recognised in other comprehensive income                               | 6 580          | (885)        | 5 695          |
| Contributions paid  | 4 316          | –            | 4 316          |
| <b>Opening balance sheet asset at 1 April 2016</b>                            | <b>41 776</b>  | <b>4 696</b> | <b>46 472</b>  |
| Expenses charged to the income statement                                      | 586            | 47           | 633            |
| Amount recognised in other comprehensive income                               | (50 908)       | (2 667)      | (53 575)       |
| Contributions paid  | 4 017          | –            | 4 017          |
| <b>Closing balance sheet liability/(asset) at 31 March 2017</b>               | <b>(4 529)</b> | <b>2 076</b> | <b>(2 453)</b> |

(continued)

At 31 March  
£'000

|   | GM             | IAM           | Total          |
|---|----------------|---------------|----------------|
| <b>39. Pension commitments</b> <i>(continued)</i>                     |                |               |                |
| <b>Changes in the present value of defined benefit obligations</b>    |                |               |                |
| <b>Opening defined benefit obligation at 1 April 2015</b>             | <b>137 947</b> | <b>18 973</b> | <b>156 920</b> |
| Interest expense  | 4 320          | 588           | 4 908          |
| Remeasurement gains and losses:                                       |                |               |                |
| – Actuarial gain arising from changes in financial assumptions        | 2 393          | 243           | 2 636          |
| – Actuarial (loss) arising from changes in financial assumptions      | (5 317)        | (814)         | (6 131)        |
| – Actuarial (loss) arising from experience adjustments                | (3 995)        | (713)         | (4 708)        |
| Benefits and expenses paid  | (5 881)        | (1 002)       | (6 883)        |
| <b>Opening defined benefit obligation at 1 April 2016</b>             | <b>129 467</b> | <b>17 275</b> | <b>146 742</b> |
| Interest expense  | 4 266          | 568           | 4 834          |
| Remeasurement gains and losses:                                       |                |               |                |
| – Actuarial gain/(loss) arising from changes in financial assumptions | 23 139         | 3 553         | 26 692         |
| Benefits and expenses paid  | (8 010)        | (1 823)       | (9 833)        |
| <b>Closing defined benefit obligation at 31 March 2017</b>            | <b>148 862</b> | <b>19 573</b> | <b>168 435</b> |
| <b>Changes in the fair value of plan assets</b>                       |                |               |                |
| <b>Opening fair value of plan assets at 1 April 2015</b>              | <b>168 329</b> | <b>24 491</b> | <b>192 820</b> |
| Interest income   | 5 353          | 763           | 6 116          |
| Remeasurement gain/loss:  |                |               |                |
| – Return on plan assets (excluding amounts in net interest income)    | (339)          | (2 169)       | (2 508)        |
| Contributions by the employer   | 4 316          | –             | 4 316          |
| Benefits and expenses paid  | (5 881)        | (1 002)       | (6 883)        |
| Administration expenses   | (535)          | (112)         | (647)          |
| <b>Opening fair value of plan assets at 1 April 2016</b>              | <b>171 243</b> | <b>21 971</b> | <b>193 214</b> |
| Interest income   | 5 739          | 726           | 6 465          |
| Remeasurement gain/loss:  |                |               |                |
| – Return on plan assets (excluding amounts in net interest income)    | (27 769)       | 886           | (26 883)       |
| Contributions by the employer   | 4 017          | –             | 4 017          |
| Benefits and expenses paid  | (8 010)        | (1 934)       | (9 944)        |
| Administration expenses   | (887)          | –             | (887)          |
| <b>Closing fair value of plan assets at 31 March 2017</b>             | <b>144 333</b> | <b>21 649</b> | <b>165 982</b> |

There is no restriction on the pension surplus as Investec has an unconditional right to a refund of the surpluses assuming the gradual settlement of the plan over time until all members have left the scheme.

The triennial funding valuation of the schemes was carried out as at 31 March 2015. Contributions requirements, including any deficit recovery plans, were agreed between the Group and the Trustees in March 2013 and March 2016 to address the scheme deficit.

Under the agreed contribution plan deficit contributions of £4.0mn were paid into the GM scheme in the year to March 2017 and the group will make an additional contribution to the GM scheme in the 2017/18 financial year when the finalisation of the transfer of the administration from the trustees to Aviva is completed.

The IAM scheme is fully funded.

The weighted average duration of the GM scheme's liabilities at 31 March 2017 is 18 years (31 March 2016: 17 years). This includes average duration of active members of 22 years, average duration of deferred pensioners of 22 years and average duration of pensioners in payment of 12 years.

The weighted average duration of the IAM scheme's liabilities at 31 March 2017 is 19 years (31 March 2016: 18 years). This includes average duration of deferred pensioners of 22.3 years and average duration of pensioners in payment of 13.5 years.

| At 31 March<br>£'000                                   | Group          |                | Company        |                |
|--|----------------|----------------|----------------|----------------|
|  | 2017           | 2016           | 2017           | 2016           |
| <b>40. Subordinated liabilities</b>                    |                |                |                |                |
| <b>Issued by Investec Finance plc</b>                  |                |                |                |                |
| Guaranteed undated subordinated callable step-up notes | –              | 18 272         | –              | –              |
| <b>Issued by Investec Bank plc</b>                     |                |                |                |                |
| Subordinated fixed rate medium-term notes              | 579 356        | 579 037        | 580 427        | 580 321        |
| Subordinated loans                                     | –              | –              | –              | 18 069         |
|  | <b>579 356</b> | <b>597 309</b> | <b>580 427</b> | <b>598 390</b> |
| Remaining maturity:                                    |                |                |                |                |
| In one year or less, or on demand                      | –              | 18 272         | –              | 18 069         |
| In more than one year, but not more than two years     | –              | –              | –              | –              |
| In more than two years, but not more than five years   | 579 356        | –              | 580 427        | –              |
| In more than five years                                | –              | 579 037        | –              | 580 321        |
|  | <b>579 356</b> | <b>597 309</b> | <b>580 427</b> | <b>598 390</b> |

The only event of default in relation to the subordinated debt is the non-payment of principal or interest. The only remedy available to the holders of the subordinated debt in the event of default is to petition for the winding up of the issuing entity. In a winding up no amount will be paid in respect of the subordinated debt until all other creditors have been paid in full.

**Guaranteed undated subordinated callable step-up notes**

At 31 March 2016 Investec Finance plc had in issue £17 861 000 of 6.25% guaranteed undated subordinated step-up notes callable in 2017 at a discount (perpetual notes). Interest was paid semi-annually. The notes were guaranteed by Investec Bank plc and were listed on the Luxembourg Stock Exchange. The step-up notes were redeemed by the issuer, at par, on 23 January 2017.

**Medium term notes**

Subordinated fixed rate medium term notes (denominated in Pounds Sterling).

On 17 February 2011 Investec Bank plc issued £500 000 000 of 9.625% subordinated notes due 2022 at a discount (2022 notes).

Interest is paid annually. The notes are listed on the London Stock Exchange. The notes will be redeemed at par on 17 February 2022.

On 29 June 2011 Investec Bank plc issued £75 000 000 of 9.625% subordinated notes due 2022 at a premium (2022 Notes) (to be consolidated and form a single series, and to be fungible, with the £500 000 000 2022 Notes issued on 17 February 2011).

**Subordinated loans**

The net proceeds of the step-up notes issued by Investec Finance plc were on-lent to the company on a subordinated basis.

| At 31 March<br>£'000   | Group and Company    |                      |
|--|----------------------|----------------------|
|  | 2017                 | 2016                 |
| <b>41. Ordinary share capital</b>  |                      |                      |
| <b>Authorised</b>  |                      |                      |
| The authorised share capital is £2 000 million (2016: £2 000 million) comprising:<br>2 000 million ordinary shares of £1 each (2016: 2 000 million ordinary shares of £1 each) |                      |                      |
| <b>Issued, allotted and fully paid</b>   |                      |                      |
| <b>Number of ordinary shares</b>   | <b>Number</b>        | <b>Number</b>        |
| At the beginning of the year   | 1 186 800 000        | 1 186 800 000        |
| Issued during the year   | –                    | –                    |
| <b>At the end of the year</b>  | <b>1 186 800 000</b> | <b>1 186 800 000</b> |
| <b>Nominal value of ordinary shares</b>  | <b>£'000</b>         | <b>£'000</b>         |
| At the beginning of the year   | 1 186 800            | 1 186 800            |
| Issued during the year   | –                    | –                    |
| <b>At the end of the year</b>  | <b>1 186 800</b>     | <b>1 186 800</b>     |

(continued)

At 31 March  
£'000

2017

2016

**42. Non-controlling interests**

Non-controlling interests in partially held subsidiaries

2 000

1 446

2017

2016

At 31 March  
£'000Total future  
minimum  
paymentsPresent  
valueTotal future  
minimum  
paymentsPresent  
value**43. Finance lease disclosures****Group****Finance lease receivables included in loans and advances to customers**

Lease receivables due in:

Less than one year

237 007

188 749

209 268

165 542

One to five years

361 949

315 763

338 891

294 898

Later than five years

2 247

2 129

5 488

5 244

**601 203****506 641****553 647****465 684****Unearned finance income****94 562**

-

**87 963**

-

At 31 March 2017, unguaranteed residual values accruing to the benefit of the company were £2.0 million (2016: £2.4 million).

Finance leases in the group mainly relate to leases on property, equipment and motor vehicles.

2017

2016

At 31 March  
£'000Total future  
minimum  
paymentsPresent  
valueTotal future  
minimum  
paymentsPresent  
value**Company****Finance lease receivables included in loans and advances to customers**

Lease receivables due in:

Less than one year

433

433

484

484

**433****433****484****484****Unearned finance income**

-

-

-

-

At 31 March 2017, unguaranteed residual values accruing to the benefit of the company were £nil (2016: £nil). Finance leases in the group mainly relate to leases on property, equipment and motor vehicles.

| At 31 March<br>£'000  | Group            |                | Company          |                  |
|---|------------------|----------------|------------------|------------------|
|   | 2017             | 2016           | 2017             | 2016             |
| <b>44. Notes to the cash flow statement</b>                               |                  |                |                  |                  |
| Profit before taxation adjusted for non-cash items is derived as follows: |                  |                |                  |                  |
| <b>Profit before taxation</b>   | 143 357          | 125 026        | 137 360          | 114 906          |
| Adjustment for non-cash items included in net income before taxation:     |                  |                |                  |                  |
| Amortisation of acquired intangibles                                      | 14 386           | 14 477         | –                | –                |
| Impairment of goodwill  | 3 134            | –              | –                | –                |
| Depreciation of operating lease assets                                    | 2 141            | 2 149          | –                | 229              |
| Depreciation and impairment of property, equipment and intangibles        | 10 895           | 10 283         | 3 838            | 4 011            |
| Impairment of loans and advances  | 74 956           | 84 217         | 70 295           | 85 079           |
| Operating income from associates  | (1 741)          | (1 975)        | –                | –                |
| Dividends received from associates  | 1 753            | 1 917          | –                | –                |
| Release of impairment against investment in subsidiary                    | –                | –              | –                | (64 000)         |
| Share based payments adjustments  | (127)            | –              | –                | –                |
| <b>Profit before taxation adjusted for non-cash items</b>                 | <b>248 754</b>   | <b>236 094</b> | <b>211 493</b>   | <b>140 225</b>   |
| <b>Decrease/(increase) in operating assets</b>                            |                  |                |                  |                  |
| Loans and advances to banks   | 22 989           | (129 012)      | (19 971)         | (8 131)          |
| Reverse repurchase agreements and cash collateral on securities borrowed  | 20 852           | 891 180        | 20 852           | 696 910          |
| Sovereign debt securities   | 300 089          | (68 131)       | 516 518          | (56 555)         |
| Bank debt securities  | 3 771            | 37 876         | (72 044)         | 37 876           |
| Other debt securities   | (4 628)          | (181 036)      | 3 771            | (204 052)        |
| Derivative financial instruments  | 232 565          | (37 050)       | 254 597          | (35 984)         |
| Securities arising from trading activities                                | 1 585            | 145 954        | 7 763            | 145 953          |
| Investment portfolio  | (2 202)          | (17 452)       | 35 048           | 29 219           |
| Other loans and advances  | 21 159           | 185 662        | (173 308)        | (254 465)        |
| Own originated loans and advances to customers securitised                | –                | (1 486)        | –                | –                |
| Loans and advances to customers   | (892 249)        | (815 304)      | (622 645)        | (632 034)        |
| Securitised assets  | 11 937           | 261 354        | 1 445            | 223 322          |
| Other assets  | 397 759          | (259 820)      | 320 465          | (216 357)        |
| Investment properties   | 64 551           | (13 315)       | –                | –                |
|   | <b>178 178</b>   | <b>(580)</b>   | <b>272 491</b>   | <b>(274 298)</b> |
| <b>(Decrease)/increase in operating liabilities</b>                       |                  |                |                  |                  |
| Deposits by banks   | 146 869          | 312 579        | 132 961          | 464 843          |
| Derivative financial instruments  | (380 824)        | 11 181         | (383 782)        | 13 438           |
| Other trading liabilities   | (90 557)         | (25 281)       | (90 557)         | (25 281)         |
| Repurchase agreements and cash collateral on securities lent              | (57 262)         | (315 999)      | 142 759          | (315 999)        |
| Customer accounts   | 251 013          | 458 606        | (206 929)        | 529 180          |
| Debt securities in issue  | 132 166          | 174 436        | 201 914          | 298 458          |
| Liabilities arising on securitisation of other assets                     | 8 221            | (209 909)      | –                | (197 208)        |
| Other liabilities   | (161 680)        | (76 571)       | (114 760)        | (87 716)         |
|   | <b>(152 054)</b> | <b>329 042</b> | <b>(318 394)</b> | <b>679 715</b>   |

(continued)

| At 31 March<br>£'000   | Group            |                  | Company          |                  |
|--|------------------|------------------|------------------|------------------|
|  | 2017             | 2016             | 2017             | 2016             |
| <b>45. Commitments</b>   |                  |                  |                  |                  |
| Undrawn facilities   | 1 264 485        | 1 141 530        | 1 146 454        | 1 025 856        |
| Other commitments  | 39 524           | 25 666           | 640              | 594              |
|  | <b>1 304 009</b> | <b>1 167 196</b> | <b>1 147 094</b> | <b>1 026 450</b> |
| The group has entered into forward foreign exchange contracts and loan commitments in the normal course of its banking business for which the fair value is recorded on balance sheet. |                  |                  |                  |                  |
| <b>Operating lease commitments</b>   |                  |                  |                  |                  |
| Future minimum lease payments under non-cancellable operating leases:  |                  |                  |                  |                  |
| Less than one year   | 18 518           | 13 266           | 688              | 574              |
| One to five years  | 83 053           | 80 628           | 26 778           | 26 778           |
| Later than five years  | 96 300           | 103 133          | 58 546           | 59 234           |
|  | <b>197 871</b>   | <b>196 027</b>   | <b>86 012</b>    | <b>86 586</b>    |
| <b>Operating lease receivables</b>   |                  |                  |                  |                  |
| Future minimum lease payments under non-cancellable operating leases:  |                  |                  |                  |                  |
| Less than one year   | 4                | 4 216            | –                | –                |
| One to five years  | 6 343            | 9 633            | –                | –                |
| Later than five years  | –                | 749              | –                | –                |
|  | <b>6 347</b>     | <b>14 598</b>    | <b>–</b>         | <b>–</b>         |

Investec leases assets to third parties under operating and finance lease arrangements including transport assets, machinery and property. The term of the leases range between three and five years with no annual escalation clauses. The majority of the leases have renewal options.

| At 31 March<br>£'000                       | Carrying amount<br>of pledged assets |                  | Related liability |                  |
|--|--------------------------------------|------------------|-------------------|------------------|
|  | 2017                                 | 2016             | 2017              | 2016             |
| <b>Group</b>                               |                                      |                  |                   |                  |
| <b>Pledged assets</b>                      |                                      |                  |                   |                  |
| Loans and advances to customers            | 351 650                              | 374 394          | 209 550           | 176 479          |
| Other loans and advances                   | 5 031                                | 6 731            | 2 998             | 5 246            |
| Loans and advances to banks                | 112 096                              | 174 393          | 65 907            | 157 752          |
| Sovereign debt securities                  | 139 879                              | 183 881          | 86 667            | 169 587          |
| Bank debt securities                       | 28 516                               | 33 564           | 23 641            | 30 955           |
| Securities arising from trading activities | 427 665                              | 452 520          | 430 020           | 447 717          |
|  | <b>1 064 837</b>                     | <b>1 225 483</b> | <b>818 783</b>    | <b>987 736</b>   |
| <b>Company</b>                             |                                      |                  |                   |                  |
| <b>Pledged assets</b>                      |                                      |                  |                   |                  |
| Loans and advances to customers            | 351 650                              | 374 394          | 209 550           | 176 479          |
| Other loans and advances                   | 5 031                                | 6 731            | 2 998             | 5 246            |
| Loans and advances to banks                | 112 096                              | 174 393          | 65 907            | 157 752          |
| Sovereign debt securities                  | 139 879                              | 183 881          | 86 667            | 169 587          |
| Bank debt securities                       | 28 516                               | 33 564           | 23 641            | 30 955           |
| Other debt securities                      | 228 313                              | 228 250          | 196 165           | 177 065          |
| Securities arising from trading activities | 427 665                              | 452 520          | 430 020           | 447 717          |
|  | <b>1 293 150</b>                     | <b>1 453 693</b> | <b>1 014 948</b>  | <b>1 164 801</b> |

The assets pledged by the group and company are strictly for the purpose of providing collateral for the counterparty. To the extent that the counterparty is permitted to sell and/or repledge the assets, they are classified on the balance sheet as reverse repurchase agreements and cash collateral on securities borrowed.

| At 31 March<br>£'000                                  | Group          |                | Company        |                |
|---|----------------|----------------|----------------|----------------|
|   | 2017           | 2016           | 2017           | 2016           |
| <b>46. Contingent liabilities</b>                     |                |                |                |                |
| Guarantees and assets pledged as collateral security: |                |                |                |                |
| Guarantees and irrevocable letters of credit          | 282 275        | 133 870        | 271 699        | 126 771        |
|   | <b>282 275</b> | <b>133 870</b> | <b>271 699</b> | <b>126 771</b> |

The amounts shown above are intended only to provide an indication of the volume of business outstanding at the balance sheet date.

Guarantees are issued by Investec Bank plc on behalf of third parties and other group companies. The guarantees are issued as part of the banking business.

### Financial Services Compensation Scheme

The Financial Services Compensation Scheme (FSCS), the UK's statutory fund of last resort, provides compensation to customers of UK authorised financial institutions in the event that an institution which is a participating member of the FSCS is unable, or is likely to be unable, to pay claims against it.

The FSCS raises annual levies from participating members based on their level of participation (in the case of deposits, the proportion that their protected deposits represent total protected deposits) as at 31 December of the year preceding the scheme year.

Following the default of a number of deposit takers in 2008, the FSCS has borrowed from HM Treasury to fund the compensation costs for customers of those firms. Although the majority of this loan is expected to be repaid from funds, the FSCS receives from asset sales, surplus cash flow or other recoveries in relation to the assets of the firms that defaulted, any shortfall will be funded by deposit-taking participants of the FSCS.

Investec Bank plc is a participating member of the FSCS and the bank has accrued £1.65 million for its share of levies that will be raised by the FSCS. The accrual is based on estimates for the interest the FSCS will pay on the loan and estimates of the level of the bank's market participation in the relevant periods. Interest will continue to accrue to the FSCS on the HM Treasury loan and will form part of future FSCS levies.

At the date of these financial statements, it is not possible to estimate whether there will ultimately be additional levies on the industry, the level of Investec's market participation or other factors that may affect the amounts or timing of amounts that may ultimately become payable, nor the effect that such levies may have upon operating results in any particular financial period.

### Legal proceedings

Investec operates in a legal and regulatory environment that exposes it to litigation risks. As a result, Investec is involved in disputes and legal proceedings which arise in the ordinary course of business. Investec does not expect the ultimate resolution of any of the proceedings to which Investec is party to have a significant adverse effect on the financial position of the group. These claims, if any, cannot be reasonably estimated at this time.

Specifically, a claim has been made in the Royal Court of Guernsey against ITG Limited, a subsidiary of Investec Bank plc, for breach of equitable duty for skill and care with a related claim for liability for the debts of a client trust. These claims are currently the subject of appeals before the Judicial Committee of the Privy Council. The outcome of these claims cannot reasonably be estimated at this time but Investec does not expect the ultimate resolution of the proceedings to have a material adverse effect on the financial position of the group.

(continued)

For the year to 31 March  
£'000

2017

2016

**47. Related party transactions****Transactions, arrangements and agreements involving directors and others:**

Transactions, arrangements and agreements involving directors with directors and connected persons and companies controlled by them, and with officers of the company, were as follows:

**Group and Company****Directors, key management and connected persons and companies controlled by them****Loans**

|                              |         |         |
|------------------------------|---------|---------|
| At the beginning of the year | 33 189  | 33 552  |
| Increase in loans            | 10 312  | 4 269   |
| Repayment of loans           | (9 641) | (4 254) |
| Exchange adjustments         | (3 054) | (378)   |

**At the end of the year****30 806****33 189****Guarantees**

|                               |       |         |
|-------------------------------|-------|---------|
| At the beginning of the year  | 5 630 | 3 613   |
| Additional guarantees granted | 213   | 3 748   |
| Guarantees cancelled          | (178) | (1 239) |
| Exchange adjustments          | 578   | (492)   |

**At the end of the year****6 243****5 630****Deposits**

|                              |          |          |
|------------------------------|----------|----------|
| At the beginning of the year | (26 516) | (34 663) |
| Increase in deposits         | (22 844) | (15 355) |
| Decrease in deposits         | 18 340   | 22 561   |
| Exchange adjustments         | (4 353)  | 941      |

**At the end of the year****(35 373)****(26 516)**

The above transactions were made in the ordinary course of business and on substantially the same terms, including interest rates and security, as for comparable transactions with persons of a similar standing or, where applicable, with other employees. The transactions did not involve more than the normal risk of repayment. None of these loans has been impaired.

For the year ended  
31 March 2017  
£'000Investec plc  
and  
subsidiariesInvestec  
Limited and  
subsidiaries

Total

**Group****Transactions with other related parties****Assets**

|                                  |         |        |         |
|----------------------------------|---------|--------|---------|
| Loans and advances to banks      | –       | 28 645 | 28 645  |
| Bank debt securities             | –       | 8 067  | 8 067   |
| Other debt securities            | 9 871   | –      | 9 871   |
| Derivative financial instruments | 6 195   | 5 216  | 11 411  |
| Other loans and advances         | 143 034 | –      | 143 034 |
| Other assets                     | 2 193   | 15 101 | 17 294  |

**Liabilities**

|                                  |         |        |         |
|----------------------------------|---------|--------|---------|
| Deposits from banks              | –       | 67 605 | 67 605  |
| Derivative financial instruments | 968     | 35 278 | 36 246  |
| Customer accounts (deposits)     | 267 596 | 8 772  | 276 368 |
| Debt securities in issue         | –       | 94 106 | 94 106  |
| Other liabilities                | –       | 8 276  | 8 276   |

| For the year ended<br>31 March 2016<br>£'000             | Investec plc<br>and<br>subsidiaries | Investec<br>Limited and<br>subsidiaries | Total   |
|--|-------------------------------------|---|---------|
| <b>47. Related party transactions</b> <i>(continued)</i> |                                     |   |         |
| <b>Group</b>   |                                     |   |         |
| <b>Assets</b>  |                                     |   |         |
| Loans and advances to banks                              | –                                   | 9 243                                   | 9 243   |
| Reverse repurchase agreement                             | –                                   | 110 071                                 | 110 071 |
| Bank debt securities                                     | –                                   | 7 032                                   | 7 032   |
| Other debt securities                                    | 9 869                               | –                                       | 9 869   |
| Derivative financial instruments                         | 5 379                               | 6 263                                   | 11 642  |
| Other loans and advances                                 | 160 379                             | –                                       | 160 379 |
| Other assets   | –                                   | 21 393                                  | 21 393  |
| <b>Liabilities</b>                                       |                                     |   |         |
| Deposits from banks                                      | –                                   | 42 951                                  | 42 951  |
| Derivative financial instruments                         | 39                                  | 16 861                                  | 16 900  |
| Customer accounts (deposits)                             | 229 568                             | 7 928                                   | 237 496 |
| Debt securities in issue                                 | –                                   | 126 721                                 | 126 721 |
| Other liabilities  | 4 528                               | 10 678                                  | 15 206  |

The above outstanding balances arose from the ordinary course of business and on substantially the same terms, including interest rates and security, as for comparable transactions with third party counterparties.

In the normal course of business, services are provided by Investec Bank plc to other companies in the group. In the year to 31 March 2017, Investec Bank plc paid £2.3 million (2016: £5.6 million) to Investec Limited Group and its fellow subsidiaries and received £10.0 million (2016: £13.5 million) from Investec plc and its fellow subsidiaries for these services.

During the year to 31 March 2017, Investec Wealth & Investment Limited was charged £75 000 for research services provided by Grovepoint (UK) Limited (2016: £21 000). Bradley Fried is a former non-executive director of Investec Wealth & Investment Limited, a former director of Investec Bank plc and Investec plc and is a director of Grovepoint (UK) Limited.

In the year to 31 March 2017 Investec Bank (Channel Islands) Ltd issued guarantees of £2.3 million (2016: £2.2 million) to Investec Bank Limited.

During the year to 31 March 2017, interest of £3.9 million (2016: £6.6 million) was paid to entities in the Investec Limited group and £2.2 million (2016: £6.5 million) was paid to Investec plc and fellow subsidiaries. Interest of £1.2 million (2016: £2.8 million) was received from the Investec Limited group and interest of £2.0 million (2016: £4.9 million) was received from Investec plc and fellow subsidiaries.

| £'000                                      | 2017  | 2016  |
|--|-------|-------|
| Amounts due from associates                | 4 634 | 8 401 |
| Fees and commission income from associates | 632   | 1 024 |
| Interest income from loans to associates   | –     | 262   |

The above outstanding balances arose from the ordinary course of business and on substantially the same terms, including interest rates and security, as for comparable transactions with third party counterparties.

#### Balances and transactions between members of the Investec Bank plc group

In accordance with IFRS 10 Consolidated Financial Statements, transactions and balances between the company and its subsidiary undertakings, and between those subsidiary undertakings, have all been eliminated on consolidation and thus are not reported as related party transactions of the group.

(continued)

**47. Related party transactions** (continued)

The company, as a result of its position as parent of a banking group, has a large number of transactions with various of its subsidiary undertakings; these are included on the balance sheet of the company as follows:

**For the year ended  
31 March  
£'000**

|   | 2017      | 2016      |
|---|-----------|-----------|
| <b>Company</b>  |           |           |
| <b>Assets</b>   |           |           |
| Other debt securities   | 228 313   | 228 288   |
| Derivative financial instruments                                | 3 546     | 6 263     |
| Other loans and advances  | 1 453 014 | 1 281 814 |
| Other assets  | 6 993     | 5 332     |
| <b>Liabilities</b>  |           |           |
| Deposits by banks   | 347 564   | 335 610   |
| Repurchase agreements and cash collateral on securities lending | 200 021   | –         |
| Derivative financial instruments                                | 1 678     | 4 801     |
| Customer accounts (deposits)                                    | 637 901   | 683 952   |
| Other liabilities   | 29 499    | 53 694    |
| Subordinated liabilities  | –         | 17 851    |

**Balances and transactions with Investec plc and Investec Limited and fellow subsidiaries of Investec Bank plc**

The company and its subsidiaries have balances due to and from its parent company, Investec plc, and Investec Limited and fellow subsidiaries. These are included on the balance sheet as follows:

**For the year ended  
31 March 2017  
£'000**

|  | Investec plc<br>and<br>subsidiaries | Investec<br>Limited and<br>subsidiaries | Total   |
|--|-------------------------------------|---|---------|
| <b>Company</b>                                 |                                     |   |         |
| <b>Transactions with other related parties</b> |                                     |   |         |
| <b>Assets</b>                                  |                                     |   |         |
| Loans and advances to banks                    | –                                   | 27 675                                  | 27 675  |
| Bank debt securities                           | –                                   | 8 067                                   | 8 067   |
| Other debt securities                          | 9 871                               | –                                       | 9 871   |
| Derivative financial instruments               | 6 195                               | 5 216                                   | 11 411  |
| Other loans and advances                       | 143 034                             | –                                       | 143 034 |
| Other assets                                   | 3 646                               | 15 101                                  | 18 747  |
| <b>Liabilities</b>                             |                                     |   |         |
| Deposits by banks                              | –                                   | 52 651                                  | 52 651  |
| Derivative financial instruments               | 968                                 | 35 278                                  | 36 246  |
| Customer accounts (deposits)                   | 260 194                             | 7 930                                   | 268 124 |
| Debt securities in issue                       | –                                   | 17 481                                  | 17 481  |
| Other liabilities                              | 42 250                              | 8 276                                   | 50 526  |

## 47. Related party transactions (continued)

| For the year ended<br>31 March 2016<br>£'000                             | Investec plc<br>and<br>subsidiaries | Investec<br>Limited and<br>subsidiaries | Total   |
|--|-------------------------------------|---|---------|
| <b>Company</b>   |                                     |   |         |
| <b>Transactions with other related parties</b>                           |                                     |   |         |
| <b>Assets</b>  |                                     |   |         |
| Loans and advances to banks  | –                                   | 8 050                                   | 8 050   |
| Reverse repurchase agreements and cash collateral on securities borrowed | –                                   | 110 071                                 | 110 071 |
| Bank debt securities   | –                                   | 7 032                                   | 7 032   |
| Other debt securities  | 9 869                               | –                                       | 9 869   |
| Derivative financial instruments   | 5 379                               | 17 285                                  | 22 664  |
| Other loans and advances   | 159 314                             | –                                       | 159 314 |
| Other assets   | 499                                 | 21 577                                  | 22 076  |
| <b>Liabilities</b>   |                                     |   |         |
| Deposits by banks  | –                                   | 30 028                                  | 30 028  |
| Derivative financial instruments   | 39                                  | 16 861                                  | 16 900  |
| Customer accounts (deposits)   | 219 039                             | 7 920                                   | 226 959 |
| Debt securities in issue   | –                                   | 13 670                                  | 13 670  |
| Other liabilities  | 5 122                               | 10 756                                  | 15 878  |

## 48. Hedges

The group uses derivatives for the management of financial risks relating to its asset and liability portfolios, mainly associated with non-trading interest rate risks and exposures to foreign currency risk. Most non-trading interest rate risk is transferred from the originating business to the Central Treasury in the Specialist Bank. Once aggregated and netted Central Treasury, as the sole interface to the wholesale market for cash and derivative transactions, actively manages the liquidity mismatch and non-trading interest rate risk from our asset and liability portfolios. In this regard, Treasury is required to exercise tight control of funding, liquidity, concentration and non-trading interest rate risk within defined parameters.

The accounting treatment of accounting hedges is dependent on the classification between fair value hedges and cash flow hedges and in particular, accounting hedges require the identification of a direct relationship between a hedged item and hedging instrument. This relationship is established in limited circumstances based on the manner in which the group manages its risk exposure. Below is a description of each category of accounting hedges achieved by the group.

### Fair value hedges

Fair value hedges are entered into mainly to hedge the exposure of changes in fair value of fixed rate financial instruments attributable to interest rates.

| At 31 March<br>£'000 | Description of<br>financial instrument<br>designated as<br>hedging instrument | Fair value<br>of hedging<br>instrument | Cumulative<br>gains or<br>(losses)<br>on hedging<br>instrument | Current<br>year gains<br>or (losses)<br>on hedging<br>instrument | Cumulative<br>gains or<br>(losses)<br>on hedged<br>item | Current<br>year gains<br>or (losses)<br>on hedged<br>item |
|----------------------|---|--|--|--|---|---|
| <b>Group</b>         |   |  |  |  |   |   |
| <b>2017</b>          |   |  |  |  |   |   |
| Assets               | Interest rate swap  | (44 917)                               | (44 917)   | 92 010   | 43 524  | (79 889)  |
| Liabilities          | Interest rate swap  | 6 661                                  | 6 661  | (4 427)  | (6 578)   | 4 424   |
|                      |   | <b>(38 256)</b>                        | <b>(38 256)</b>  | <b>87 583</b>  | <b>36 946</b>   | <b>(75 465)</b>   |
| <b>2016</b>          |   |  |  |  |   |   |
| Assets               | Interest rate swap  | (136 927)                              | (136 927)  | (33 458)   | 123 413   | 32 182  |
| Liabilities          | Interest rate swap  | 11 088                                 | 11 088   | 2 812  | (11 003)  | (2 841)   |
|                      |   | <b>(125 839)</b>                       | <b>(125 839)</b>   | <b>(30 646)</b>  | <b>112 410</b>  | <b>29 341</b>   |

(continued)

**48. Hedges** (continued)

| At 31 March<br>£'000 | Description of<br>financial instrument<br>designated as<br>hedging instrument | Fair value<br>of hedging<br>instrument | Cumulative<br>gains or<br>(losses)<br>on hedging<br>instrument | Current<br>year gains<br>or (losses)<br>on hedging<br>instrument | Cumulative<br>gains or<br>(losses)<br>on hedged<br>item | Current<br>year gains<br>or (losses)<br>on hedged<br>item |
|----------------------|---|--|--|--|---|---|
| <b>Company</b>       |   |  |  |  |   |   |
| <b>2017</b>          |   |  |  |  |   |   |
| Assets               | Interest rate swap  | (44 873)                               | (44 873)   | 91 896   | 43 450  | (79 809)  |
| Liabilities          | Interest rate swap  | 6 661                                  | 6 661  | (4 427)  | (6 578)   | 4 424   |
|                      |   | <b>(38 212)</b>                        | <b>(38 212)</b>  | <b>87 469</b>  | <b>36 872</b>   | <b>(75 385)</b>   |
| <b>2016</b>          |   |  |  |  |   |   |
| Assets               | Interest rate swap  | (136 769)                              | (136 769)  | (33 300)   | 123 260   | 32 036  |
| Liabilities          | Interest rate swap  | 11 088                                 | 11 088   | 2 812  | (11 003)  | (2 841)   |
|                      |   | <b>(125 681)</b>                       | <b>(125 681)</b>   | <b>(30 488)</b>  | <b>112 257</b>  | <b>29 195</b>   |

**Hedges of net investments in foreign operates**

During the current year Investec Bank plc has entered into foreign exchange contracts to hedge its balance sheet exposure to its net investment, in Australia Dollars, in the Australian operations of the group.

| At 31 March  | Hedging instrument<br>Negative fair value |
|--------------|---|
| <b>Group</b> |   |
| <b>2017</b>  | <b>36</b>                                 |
| <b>2016</b>  | <b>-</b>                                  |

**49. Liquidity analysis of financial liabilities based on undiscounted cash flows**

| At 31 March<br>£'000  | Demand           | Up to<br>one<br>month | One<br>month to<br>three<br>months | Three<br>months<br>to six<br>months | Six<br>months<br>to one<br>year | One year<br>to five<br>years | Greater<br>than five<br>years | Total             |
|---|------------------|-----------------------|------------------------------------|-------------------------------------|---------------------------------|------------------------------|-------------------------------|-------------------|
| <b>Group</b>  |                  |                       |                                    |                                     |                                 |                              |                               |                   |
| <b>2017</b>   |                  |                       |                                    |                                     |                                 |                              |                               |                   |
| <b>Liabilities</b>  |                  |                       |                                    |                                     |                                 |                              |                               |                   |
| Deposits by banks   | 183 167          | -                     | 3 780                              | 531                                 | 1 069                           | 408 974                      | 87 784                        | 685 305           |
| Derivative financial<br>instruments                                   | 76 350           | 21 294                | 51 392                             | 21 077                              | 35 991                          | 243 033                      | 146 639                       | 595 776           |
| Derivative financial<br>instruments – held for<br>trading             | 65 883           | -                     | -                                  | -                                   | -                               | -                            | -                             | 65 883            |
| Derivative financial<br>instruments - held for<br>hedging risk        | 10 467           | 21 294                | 51 392                             | 21 077                              | 35 991                          | 243 033                      | 146 639                       | 529 893           |
| Other trading liabilities   | 136 041          | -                     | -                                  | -                                   | -                               | -                            | -                             | 136 041           |
| Repurchase<br>agreements and cash<br>collateral on securities<br>lent | 223 997          | -                     | -                                  | -                                   | -                               | -                            | -                             | 223 997           |
| Customer accounts<br>(deposits)                                       | 3 287 568        | 1 526 270             | 2 371 572                          | 929 161                             | 694 734                         | 2 489 498                    | 111 570                       | 11 410 373        |
| Debt securities in issue  | -                | 39 085                | 95 142                             | 120 588                             | 228 040                         | 946 811                      | 404 289                       | 1 833 955         |
| Liabilities arising on<br>securitisation of other<br>assets           | -                | -                     | 7 644                              | 3 521                               | 5 851                           | 66 081                       | 86 891                        | 169 988           |
| Other liabilities   | 99 190           | 605 748               | 175 161                            | 20 575                              | 14 848                          | 44 136                       | 12 744                        | 972 402           |
| Subordinated liabilities  | -                | -                     | -                                  | -                                   | 55 344                          | 796 375                      | -                             | 851 719           |
| Total on balance sheet<br>liabilities                                 | <b>4 006 313</b> | <b>2 192 397</b>      | <b>2 704 691</b>                   | <b>1 095 453</b>                    | <b>1 035 877</b>                | <b>4 994 908</b>             | <b>849 917</b>                | <b>16 879 556</b> |
| Contingent liabilities  | 5 701            | 16                    | 6 911                              | 148 275                             | 36 496                          | 68 461                       | 16 415                        | 282 275           |
| Commitments   | 145 782          | 106 193               | 19 393                             | 52 214                              | 116 924                         | 621 645                      | 241 858                       | 1 304 009         |
| <b>Total liabilities</b>  | <b>4 157 796</b> | <b>2 298 606</b>      | <b>2 730 995</b>                   | <b>1 295 942</b>                    | <b>1 189 297</b>                | <b>5 685 014</b>             | <b>1 108 190</b>              | <b>18 465 840</b> |

## 49. Liquidity analysis of financial liabilities based on undiscounted cash flows

(continued)

| At 31 March<br>£'000  | Demand           | Up to<br>one<br>month | One<br>month to<br>three<br>months | Three<br>months<br>to six<br>months | Six<br>months<br>to one<br>year | One year<br>to five<br>years | Greater<br>than five<br>years | Total             |
|---|------------------|-----------------------|------------------------------------|-------------------------------------|---------------------------------|------------------------------|-------------------------------|-------------------|
| <b>Group</b>  |                  |                       |                                    |                                     |                                 |                              |                               |                   |
| <b>2016</b>   |                  |                       |                                    |                                     |                                 |                              |                               |                   |
| <b>Liabilities</b>  |                  |                       |                                    |                                     |                                 |                              |                               |                   |
| Deposits by banks   | 90 095           | 53 040                | 1 936                              | 14 031                              | 4 428                           | 291 483                      | 96 399                        | 551 412           |
| Derivative financial<br>instruments                                   | 72 125           | 51 003                | 94 140                             | 31 344                              | 21 589                          | 829 155                      | 49 749                        | 1 149 105         |
| Derivative financial<br>instruments – held<br>for trading             | 63 967           | –                     | –                                  | –                                   | –                               | –                            | –                             | 63 967            |
| Derivative financial<br>instruments – held for<br>hedging risk        | 8 158            | 51 003                | 94 140                             | 31 344                              | 21 589                          | 829 155                      | 49 749                        | 1 085 138         |
| Other trading liabilities   | 222 921          | –                     | –                                  | –                                   | –                               | –                            | –                             | 222 921           |
| Repurchase<br>agreements and cash<br>collateral on securities<br>lent | 281 260          | –                     | –                                  | –                                   | –                               | –                            | –                             | 281 260           |
| Customer accounts<br>(deposits)                                       | 2 662 907        | 1 845 861             | 1 429 464                          | 2 048 616                           | 987 058                         | 2 122 643                    | 45 014                        | 11 141 563        |
| Debt securities in issue  | –                | 8 687                 | 67 982                             | 122 984                             | 264 111                         | 942 618                      | 258 045                       | 1 664 427         |
| Liabilities arising on<br>securitisation of other<br>assets           | –                | –                     | 3 688                              | 4 727                               | 10 557                          | 73 141                       | 97 580                        | 189 693           |
| Other liabilities   | 157 105          | 686 013               | 86 918                             | 17 490                              | 11 390                          | 94 582                       | 7 649                         | 1 061 147         |
| Subordinated liabilities  | –                | –                     | –                                  | 561                                 | 73 767                          | 221 375                      | 630 344                       | 926 047           |
| Total on balance sheet<br>liabilities                                 | <b>3 486 413</b> | <b>2 644 604</b>      | <b>1 684 128</b>                   | <b>2 239 753</b>                    | <b>1 372 900</b>                | <b>4 574 997</b>             | <b>1 184 780</b>              | <b>17 187 571</b> |
| Contingent liabilities  | 35 044           | 19 498                | 1 449                              | –                                   | 29 440                          | 43 246                       | 5 193                         | 133 870           |
| Commitments   | 105 737          | 23 367                | 56 845                             | 44 146                              | 198 886                         | 606 310                      | 131 905                       | 1 167 196         |
| Total liabilities   | <b>3 627 194</b> | <b>2 687 469</b>      | <b>1 742 422</b>                   | <b>2 283 899</b>                    | <b>1 601 226</b>                | <b>5 224 553</b>             | <b>1 321 878</b>              | <b>18 488 637</b> |

The balances in the above table will not agree directly to the balances in the consolidated balance sheet as the table incorporates all cash flow on an undiscounted basis relating to both principal and those associated with all future coupon payments (except for trading liabilities and trading derivatives). Furthermore loan commitments are generally not recognised on the balance sheet. Trading liabilities and trading derivatives have been included in the 'Demand' time bucket and not by contractual maturity because trading liabilities are typically held for short periods of time. For an unaudited analysis based on discounted cash flows please refer to pages 81 and 83.

(continued)

**49. Liquidity analysis of financial liabilities based on undiscounted cash flows** (continued)

| At 31 March<br>£'000  | Demand           | Up<br>to one<br>month | One<br>month to<br>three<br>months | Three<br>months<br>to six<br>months | Six<br>months<br>to one<br>year | One year<br>to five<br>years | Greater<br>than five<br>years | Total             |
|---|------------------|-----------------------|------------------------------------|-------------------------------------|---------------------------------|------------------------------|-------------------------------|-------------------|
| <b>Company</b>  |                  |                       |                                    |                                     |                                 |                              |                               |                   |
| <b>2017</b>   |                  |                       |                                    |                                     |                                 |                              |                               |                   |
| <b>Liabilities</b>  |                  |                       |                                    |                                     |                                 |                              |                               |                   |
| Deposits by banks   | 241 227          | –                     | 98 132                             | 176 472                             | 1 069                           | 394 044                      | 1 448                         | 912 392           |
| Derivative financial<br>instruments                                   | 72 614           | 21 294                | 51 392                             | 21 077                              | 35 991                          | 243 033                      | 146 639                       | 592 040           |
| Derivative financial<br>instruments – held<br>for trading             | 62 147           | –                     | –                                  | –                                   | –                               | –                            | –                             | 62 147            |
| Derivative financial<br>instruments – held<br>for hedging risk        | 10 467           | 21 294                | 51 392                             | 21 077                              | 35 991                          | 243 033                      | 146 639                       | 529 893           |
| Other trading liabilities   | 136 041          | –                     | –                                  | –                                   | –                               | –                            | –                             | 136 041           |
| Repurchase<br>agreements and cash<br>collateral on securities<br>lent | 224 018          | 200 001               | –                                  | –                                   | –                               | –                            | –                             | 424 019           |
| Customer accounts<br>(deposits)                                       | 2 207 604        | 1 435 261             | 1 730 612                          | 790 199                             | 668 749                         | 2 628 446                    | 361 490                       | 9 822 361         |
| Debt securities in<br>issue   | –                | 38 906                | 94 786                             | 120 053                             | 226 970                         | 937 061                      | 280 812                       | 1 698 588         |
| Other liabilities   | 140 329          | 405 970               | 122 926                            | 1 125                               | 5 387                           | 14 690                       | 9 740                         | 700 167           |
| Subordinated liabilities  | –                | –                     | –                                  | –                                   | 55 344                          | 796 375                      | –                             | 851 719           |
| Total on balance sheet<br>liabilities                                 | <b>3 021 833</b> | <b>2 101 432</b>      | <b>2 097 848</b>                   | <b>1 108 926</b>                    | <b>993 510</b>                  | <b>5 013 649</b>             | <b>800 129</b>                | <b>15 137 327</b> |
| Contingent liabilities  | 5 701            | –                     | 197                                | 148 518                             | 34 836                          | 66 032                       | 16 415                        | 271 699           |
| Commitments   | 4 104            | 106 193               | 19 393                             | 51 763                              | 116 924                         | 606 860                      | 241 858                       | 1 147 095         |
| Total liabilities   | <b>3 031 638</b> | <b>2 207 625</b>      | <b>2 117 438</b>                   | <b>1 309 207</b>                    | <b>1 145 270</b>                | <b>5 686 541</b>             | <b>1 058 402</b>              | <b>16 556 121</b> |

The balances in the above table will not agree directly to the balances in the company balance sheet as the table incorporates all cash flow on an undiscounted basis relating to both principal and those associated with all future coupon payments (except for trading liabilities and trading derivatives). Furthermore loan commitments are generally not recognised on the balance sheet. Trading liabilities and trading derivatives have been included in the 'Demand' time bucket and not by contractual maturity because trading liabilities are typically held for short periods of time.

49. Liquidity analysis of financial liabilities based on undiscounted cash flows (continued)

| At 31 March<br>£'000  | Demand           | Up to<br>one<br>month | One<br>month to<br>three<br>months | Three<br>months<br>to six<br>months | Six<br>months<br>to one<br>year | One year<br>to five<br>years | Greater<br>than five<br>years | Total             |
|---|------------------|-----------------------|------------------------------------|-------------------------------------|---------------------------------|------------------------------|-------------------------------|-------------------|
| <b>Company</b>  |                  |                       |                                    |                                     |                                 |                              |                               |                   |
| <b>2016</b>   |                  |                       |                                    |                                     |                                 |                              |                               |                   |
| <b>Liabilities</b>  |                  |                       |                                    |                                     |                                 |                              |                               |                   |
| Deposits by banks   | 83 787           | 91 272                | 8 888                              | 177 589                             | 130 977                         | 291 483                      | 8 430                         | 792 426           |
| Derivative financial<br>instruments                                   | 73 026           | 51 003                | 94 140                             | 31 344                              | 21 589                          | 829 155                      | 49 749                        | 1 150 006         |
| Derivative financial<br>instruments – held<br>for trading             | 64 868           | –                     | –                                  | –                                   | –                               | –                            | –                             | 64 868            |
| Derivative financial<br>instruments – held<br>for hedging risk        | 8 158            | 51 003                | 94 140                             | 31 344                              | 21 589                          | 829 155                      | 49 749                        | 1 085 138         |
| Other trading liabilities   | 222 921          | –                     | –                                  | –                                   | –                               | –                            | –                             | 222 921           |
| Repurchase<br>agreements and cash<br>collateral on securities<br>lent | 281 260          | –                     | –                                  | –                                   | –                               | –                            | –                             | 281 260           |
| Customer accounts<br>(deposits)                                       | 1 994 975        | 1 683 991             | 831 041                            | 1 998 063                           | 952 529                         | 2 350 442                    | 113 934                       | 9 924 975         |
| Debt securities in<br>issue   | –                | 4 350                 | 60 279                             | 112 796                             | 238 726                         | 881 631                      | 125 538                       | 1 423 320         |
| Other liabilities   | 183 911          | 404 362               | 44 948                             | 1 906                               | 461                             | 65 462                       | 804                           | 701 854           |
| Subordinated liabilities  | –                | –                     | –                                  | 561                                 | 73 549                          | 221 375                      | 630 344                       | 925 829           |
| Total on balance sheet<br>liabilities                                 | <b>2 839 880</b> | <b>2 234 978</b>      | <b>1 039 296</b>                   | <b>2 322 259</b>                    | <b>1 417 831</b>                | <b>4 639 548</b>             | <b>928 799</b>                | <b>15 422 590</b> |
| Contingent liabilities  | 35 044           | 19 498                | –                                  | –                                   | 25 965                          | 41 072                       | 5 193                         | 126 771           |
| Commitments   | –                | 23 367                | 33 526                             | 44 146                              | 198 886                         | 603 508                      | 123 017                       | 1 026 450         |
| Total liabilities   | <b>2 874 924</b> | <b>2 277 843</b>      | <b>1 072 822</b>                   | <b>2 366 405</b>                    | <b>1 642 682</b>                | <b>5 284 128</b>             | <b>1 057 009</b>              | <b>16 575 811</b> |

## 50. Principal subsidiaries and associated companies – Investec Bank plc

| At 31 March  | Principal activity             | Country of incorporation | Interest |        |
|--|--------------------------------|--------------------------|----------|--------|
|  |                                |                          | 2017     | 2016   |
| <b>Direct subsidiaries of Investec Bank plc</b>              |                                |                          |          |        |
| Investec Investments (UK) Limited                            | Investment holding             | England and Wales        | 100.0%   | 100.0% |
| Investec Asset Finance PLC                                   | Leasing                        | England and Wales        | 100.0%   | 100.0% |
| Investec Bank (Channel Islands) Limited                      | Banking institution            | Guernsey                 | 100.0%   | 100.0% |
| Investec Bank (Switzerland) AG                               | Banking institution            | Switzerland              | 100.0%   | 100.0% |
| Investec Capital Asia Limited                                | Investment banking             | Hong Kong                | 100.0%   | 100.0% |
| Investec Finance Limited (previously Investec Finance plc)   | Debt issuer                    | England and Wales        | 100.0%   | 100.0% |
| Investec Group Investments (UK) Limited                      | Investment holding             | England and Wales        | 100.0%   | 100.0% |
| Investec Holdings (Australia) Limited                        | Holding company                | Australia                | 100.0%   | 100.0% |
| Rensburg Sheppards plc                                       | Holding company                | England and Wales        | 100.0%   | 100.0% |
| Investec Securities (US) LLC                                 | Financial services             | USA                      | 100.0%   | 0.0%   |
| <b>Indirect subsidiary undertakings of Investec Bank plc</b> |                                |                          |          |        |
| Investec Capital and Investments (Ireland) Limited           | Financial services             | Ireland                  | 100.0%   | 100.0% |
| Investec Ireland Limited                                     | Financial services             | Ireland                  | 100.0%   | 100.0% |
| Investec Wealth & Investments Limited                        | Investment management services | England and Wales        | 100.0%   | 100.0% |
| Williams de Broë Limited                                     | Stockbroking and portfolio     | England and Wales        | 100.0%   | 100.0% |

All of the above subsidiary undertakings are included in the consolidated accounts.

The subsidiaries listed above are only in relation to subsidiary undertakings whose results or financial position, in the opinion of the directors, principally affected the financial statements.

A complete list of subsidiary and associated undertakings as required by the Companies Act 2006 is included in note 55 on pages 234 to 237.

**Consolidated structured entities**

Investec Bank plc has no equity interest in the following structured entities which are consolidated. Typically a structured entity is an entity in which voting or similar rights are not the dominant factor in deciding control. The judgements to assess whether the group has control over these structures include assessing the purpose and design of the entity, considering whether the group or another involved party with power over the relevant activities is acting as a principal in its own right or as an agent on behalf of others.

| Name of principal structured entity    | Type of structured entity                     |
|--|---|
| Bedrock CMBS GMBH                      | Structured commercial real estate loan assets |
| Foundation CMBS Limited                | Structured commercial real estate loan assets |
| Landmark Mortgage Securities No 2 plc  | Securitised residential mortgages             |
| Residential Mortgage Securities 23 plc | Securitised residential mortgages             |
| Tamarin Securities Limited             | Structured debt and loan portfolios           |
| Temese Funding 1 Plc                   | Securitised receivables                       |
| Temese Funding 2 Plc                   | Securitised receivables                       |
| Yorker Trust                           | Structured debt and loan portfolios           |

For additional detail on the assets and liabilities arising on securitisation refer to note 27. Details of the risks to which the group is exposed through all of its securitisations are included in the risk management report on page 71.

## 50. Principal subsidiaries and associated companies – Investec Bank plc (continued)

The key assumptions for the main types of structured entities which the group consolidates are summarised below:

### Securitised residential mortgages

The group has securitised residential mortgages in order to provide investors with exposure to residential mortgage risk and to raise funding. These structured entities are consolidated due to the group's holdings of equity notes combined with its control over servicing activities. The group is not required to fund any losses above those incurred on the notes it has retained; such losses are reflected in any impairment of securitised mortgages as those assets have not been derecognised.

### Structured debt and loan portfolios

The group has structured debt and loan portfolios for the purpose of issuing asset-backed securities. These structured entities are consolidated due to the group's retention of equity notes and because it continues to act as the collateral manager. The group is not required to fund any losses above those incurred on the notes it has retained.

### Structured commercial real estate loan assets

The group has securitised a number of commercial real estate loan assets. These structured entities are consolidated as the group has retained all of the notes issued. The group continues to recognise the commercial real estate loan assets on its balance sheet. The group is not required to fund any losses above those incurred on the notes it has retained.

### Securitised receivables

The group has securitised a portfolio of medium-term lease and hire purchase receivables. These structured entities are consolidated as the group has retained the equity notes and control over servicing activities. The group is not required to fund any losses above those incurred on the notes it has retained.

### Other structured entities – commercial operations

The group also consolidates a number of structured entities where control arises from rights attached to lending facilities and similar commercial involvement. These arise primarily in the areas of aircraft funds where the group has rights which allow it to maximise the value of the assets held and investments in mining projects due to its exposure to equity-like returns and ability to influence the strategic and financial decision-making.

The group is not required to fund any losses above those which could be incurred on debt positions held or swaps which exist with these structured entities. The risks to which the group is exposed from these structured entities are related to the underlying assets held in the structures. The total assets held in structured entities arising from commercial operations is £130.0 million (2016: £231.1 million).

### Significant restrictions

As is typical for a large group of companies, there are restrictions on the ability of the group to obtain distributions of capital, access the assets or repay the liabilities of members of the group due to the statutory, regulatory and contractual requirements of its subsidiaries.

These are considered below:

#### Regulatory requirements

Subsidiary companies are subject to prudential regulation and regulatory capital requirements in the countries in which they are regulated. These require entities to maintain minimum capital, leverage and exposure ratios restricting the ability of these entities to make distributions of cash or other assets to the parent company. Regulated subsidiaries of the group are required to maintain liquidity pools to meet PRA and local regulatory requirements. The main subsidiaries affected are: Investec Bank (Channel Islands) Limited and Investec Bank (Switzerland) AG which must maintain compliance with the regulatory minimum.

Capital management within the group is discussed in the risk management report on page 91.

#### Statutory requirements

The group's subsidiaries are subject to statutory requirements not to make distributions of capital and unrealised profits and generally maintain solvency. These requirements restrict the ability of subsidiaries to remit dividends, except in the case of a legal capital reduction or liquidation.

#### Contractual requirements

Asset encumbrance – the group uses its financial assets to raise finance in the form of securitisations and through the liquidity schemes of central banks. Once encumbered, the assets are not available for transfer around the group. The assets typically affected are disclosed in notes 45 and 53.

**50. Principal subsidiaries and associated companies – Investec Bank plc** (continued)**Structured associates**

The group has investments in a number of structured funds specialising in aircraft financing where the group acts as adviser or fund manager in addition to holding units within the fund. As a consequence of these roles and funding, the group has significant influence over the fund and therefore the funds are treated as associates.

The group applies the venture capital exemption to these holdings and, as such, the investments in the funds are accounted for at fair value and held within the investment portfolio on the balance sheet.

| Type of structured entity | Nature and purpose  | Interest held by the group/income earned                   |
|---------------------------|---|--|
| Aircraft investment funds | To generate fees from managing assets on behalf of third party investors<br>These vehicles are financed through the issue of units to investors | Investments in units issued by the fund<br>Management fees |

The table below sets out an analysis of the carrying amounts of interests held by the group in structured associate entities.

| 31 March 2017<br>£'000    | Line on the<br>balance sheet | Carrying<br>value<br>£'000 | Maximum<br>exposure<br>to loss | Income earned<br>from structured<br>entity | £'000 |
|---------------------------|------------------------------|----------------------------|--------------------------------|--|-------|
| Aircraft investment funds | Investment portfolio         | 19 963                     | Limited to the carrying value  | Investment income                          | 3 302 |

| 31 March 2016<br>£'000    | Line on the<br>balance sheet | Carrying<br>value<br>£'000 | Maximum<br>exposure<br>to loss | Income earned<br>from structured<br>entity | £'000 |
|---------------------------|------------------------------|----------------------------|--------------------------------|--|-------|
| Aircraft investment funds | Investment portfolio         | 68 904                     | Limited to the carrying value  | Investment income                          | 4 308 |

**51. Unconsolidated structured entities****At 31 March 2017**

The table below describes the types of structured entities that the group does not consolidate, but in which it holds an interest and original set up. In making the assessment of whether to consolidate these structured entities, the group has concluded that it does not have control after consideration in line with the accounting policies as set out on page 140.

| Type of structured entity            | Nature and purpose   | Interest held by the group/<br>income earned               |
|--------------------------------------|--|--|
| Investment funds                     | To generate fees from managing assets on behalf of third party investors<br>These vehicles are financed through the issue of units to investors              | Investments in units issued by the fund<br>Management fees |
| Residential mortgage securitisations | To generate a return for investors by providing exposure to residential mortgage risk<br>These vehicles are financed through the issue of notes to investors | Investments in notes                                       |

## 51. Unconsolidated structured entities (continued)

The table below sets out an analysis of the carrying amounts of interests held by the group in unconsolidated structured entities. The maximum exposure to loss is the carrying amount of the assets held.

| At 31 March 2017                     | Line on the balance sheet | Carrying value<br>£'000 | Maximum exposure to loss of the group | Total assets of the entity<br>£'000 | Income earned from structured entity | £'000 |
|--------------------------------------|---------------------------|-------------------------|---------------------------------------|-------------------------------------|--------------------------------------|-------|
| Investment funds                     | Investment portfolio      | 4 916                   | Limited to the carrying value         | 166 896                             | Investment expense                   | 329   |
| Residential mortgage securitisations | Other debt securities     | 15 349                  | Limited to the carrying value         | 214 072                             | Investment income                    | 530   |
|                                      | Other loans and advances  | 31 641                  | Limited to the carrying value         | 271 591                             | Net interest income                  | 12    |
|                                      |                           |                         |                                       |                                     | Investment income                    | –     |
|                                      |                           |                         |                                       |                                     | Net interest income                  | 112   |
| <b>At 31 March 2016</b>              |                           |                         |                                       |                                     |                                      |       |
| Investment funds                     | Investment portfolio      | 5 245                   | Limited to the carrying value         | 185 724                             | Investment expense                   | 1     |
| Residential mortgage securitisations | Other debt securities     | 9 734                   | Limited to the carrying value         | 105 258                             | Investment income                    | 113   |
|                                      | Other loans and advances  | 15 490                  | Limited to the carrying value         | 343 604                             | Net interest income                  | 94    |
|                                      |                           |                         |                                       |                                     | Investment income                    | 20    |
|                                      |                           |                         |                                       |                                     | Net interest income                  | (75)  |

### Financial support provided to the unconsolidated structured entities

There are no contractual agreements which require the group to provide any additional financial or non-financial support to these structured entities.

During the year the group has not provided any such support and does not have any current intentions to do so in the future.

### Sponsoring

The group considers itself a sponsor of a structured entity when it facilitates the establishment of the structured entity. The table below sets out information in respect of structured entities that the group sponsors, but in which the group does not have an interest.

|  | Structured CDO and CLO securitisation <sup>^</sup>   |  |
|--|--|--|
|  | 2017   | 2016   |
| <b>Structured entities with no interest held</b> |  |  |
| Why it is considered a structured entity         | This is a CDO and CLO securitisation where Investec has no continuing interest as the notes previously held have been redeemed or fully written off. The entity is considered structured as the vehicle was set up so that the variable return does not follow the shareholding. | This is a CDO and CLO securitisation where Investec has no continuing interest as the notes previously held have been redeemed or fully written off. The entity is considered structured as the vehicle was set up so that the variable return does not follow the shareholding. |
| Income amount and type                           | Nil  | Nil  |
| Carrying amount of all assets transferred        | £222 million of CDO and CLO assets   | £222 million of CDO and CLO assets   |

<sup>^</sup> Collateralised Debt Obligation (CDO) and Collateralised Loan Obligation (CLO).

### Interests in structured entities which the group has not set up

#### Purchased securitisation positions

The group buys and sells interest in structured entities that it has not originated as part of its trading activities, for example, residential mortgage securities, commercial mortgage securities, loans to corporates and resecuritisations. In such cases the group typically has no other involvement with the structured entity other than the securities it holds as part of its trading activities and its maximum exposure to loss is restricted to the carrying value of the asset. Details of the value of these interests is included in the risk management report on page 72.

(continued)

| At 31 March<br>£'000   | Amounts subject to enforceable netting arrangements |  |   |   |                            | Net<br>amount     |
|--|---|--|---|---|----------------------------|-------------------|
|  | Gross<br>amounts                                    | Effects of offsetting on balance sheet | Net amounts reported on the balance sheet | Financial instruments (including non-cash collateral) | Related amounts not offset |                   |
| <b>52. Offsetting</b>  |   |  |   |   |                            |                   |
| <b>Group</b>   |   |  |   |   |                            |                   |
| <b>2017</b>  |   |  |   |   |                            |                   |
| <b>Assets</b>  |   |  |   |   |                            |                   |
| Cash and balances at central banks                                       | 2 853 567   | –                                      | 2 853 567                                 | –   | –                          | 2 853 567         |
| Loans and advances to banks  | 922 764   | –                                      | 922 764                                   | –   | (195 242)                  | 727 522           |
| Reverse repurchase agreements and cash collateral on securities borrowed | 536 173   | –                                      | 536 173                                   | (131 867)   | –                          | 404 306           |
| Sovereign debt securities  | 952 902   | –                                      | 952 902                                   | (14 198)  | –                          | 938 704           |
| Bank debt securities   | 184 626   | –                                      | 184 626                                   | (28 516)  | –                          | 156 110           |
| Other debt securities  | 408 149   | –                                      | 408 149                                   | –   | –                          | 408 149           |
| Derivative financial instruments   | 610 371   | –                                      | 610 371                                   | (167 564)   | (188 518)                  | 254 289           |
| Securities arising from trading activities                               | 522 760   | –                                      | 522 760                                   | (367 890)   | –                          | 154 870           |
| Investment portfolio   | 454 566   | –                                      | 454 566                                   | –   | –                          | 454 566           |
| Loans and advances to customers  | 8 598 639   | –                                      | 8 598 639                                 | –   | –                          | 8 598 639         |
| Other loans and advances   | 556 464   | –                                      | 556 464                                   | –   | –                          | 556 464           |
| Other securitised assets   | 138 628   | –                                      | 138 628                                   | –   | –                          | 138 628           |
| Other assets   | 1 090 157   | (767)                                  | 1 089 390                                 | –   | –                          | 1 089 390         |
|  | <b>17 829 766</b>                                   | <b>(767)</b>                           | <b>17 828 999</b>                         | <b>(710 035)</b>                                      | <b>(383 760)</b>           | <b>16 735 204</b> |
| <b>Liabilities</b>   |   |  |   |   |                            |                   |
| Deposits by banks  | 673 586   | –                                      | 673 586                                   | –   | (211 802)                  | 461 784           |
| Derivative financial instruments   | 583 562   | –                                      | 583 562                                   | (167 564)   | (66 239)                   | 349 759           |
| Other trading liabilities  | 136 041   | –                                      | 136 041                                   | (131 867)   | –                          | 4 174             |
| Repurchase agreements and cash collateral on securities lent             | 224 507   | (510)                                  | 223 997                                   | (147 368)   | (21 404)                   | 55 225            |
| Customer accounts (deposits)   | 11 289 177  | –                                      | 11 289 177                                | –   | (21 145)                   | 11 268 032        |
| Debt securities in issue   | 1 640 839   | –                                      | 1 640 839                                 | (263 236)   | (40 264)                   | 1 337 339         |
| Liabilities arising on securitisation of other assets                    | 128 838   | –                                      | 128 838                                   | –   | –                          | 128 838           |
| Other liabilities  | 973 044   | (257)                                  | 972 787                                   | –   | –                          | 972 787           |
| Subordinated liabilities   | 579 356   | –                                      | 579 356                                   | –   | –                          | 579 356           |
|  | <b>16 228 950</b>                                   | <b>(767)</b>                           | <b>16 228 183</b>                         | <b>(710 035)</b>                                      | <b>(360 854)</b>           | <b>15 157 294</b> |

# Notes to the annual financial statements

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(continued)

Annual financial statements

| Amounts subject to enforceable netting arrangements                      |                   |                   |  |   |                    |                   |
|--|-------------------|-------------------|--|---|--------------------|-------------------|
| Effects of offsetting on balance sheet                                   |                   |                   | Related amounts not offset                         |   |                    |                   |
| At 31 March<br>£'000   | Gross<br>amounts  | Amounts<br>offset | Net amounts<br>reported on<br>the balance<br>sheet | Financial<br>instruments<br>(including<br>non-cash<br>collateral) | Cash<br>collateral | Net<br>amount     |
| <b>52. Offsetting</b> (continued)  |                   |                   |  |   |                    |                   |
| <b>Group</b>   |                   |                   |  |   |                    |                   |
| <b>2016</b>  |                   |                   |  |   |                    |                   |
| <b>Assets</b>  |                   |                   |  |   |                    |                   |
| Cash and balances at central banks                                       | 2 638 064         | –                 | 2 638 064  | –   | –                  | 2 638 064         |
| Loans and advances to banks  | 935 071           | –                 | 935 071  | –   | (159 775)          | 775 296           |
| Reverse repurchase agreements and cash collateral on securities borrowed | 557 110           | (85)              | 557 025  | (221 151)   | (849)              | 335 025           |
| Sovereign debt securities  | 1 252 991         | –                 | 1 252 991  | (183 881)   | –                  | 1 069 110         |
| Bank debt securities   | 188 397           | –                 | 188 397  | (33 564)  | –                  | 154 833           |
| Other debt securities  | 403 521           | –                 | 403 521  | –   | –                  | 403 521           |
| Derivative financial instruments   | 842 936           | –                 | 842 936  | (247 749)   | (267 660)          | 327 527           |
| Securities arising from trading activities                               | 524 344           | –                 | 524 344  | (449 383)   | –                  | 74 961            |
| Investment portfolio   | 419 861           | –                 | 419 861  | –   | –                  | 419 861           |
| Loans and advances to customers  | 7 822 386         | (41 000)          | 7 781 386  | –   | –                  | 7 781 386         |
| Other loans and advances   | 577 584           | –                 | 577 584  | –   | (7 933)            | 569 651           |
| Other securitised assets   | 150 565           | –                 | 150 565  | –   | –                  | 150 565           |
| Other assets   | 1 453 166         | (116)             | 1 453 050  | –   | (183 115)          | 1 269 935         |
|  | <b>17 765 996</b> | <b>(41 201)</b>   | <b>17 724 795</b>                                  | <b>(1 135 728)</b>  | <b>(619 332)</b>   | <b>15 969 735</b> |
| <b>Liabilities</b>   |                   |                   |  |   |                    |                   |
| Deposits by banks  | 526 717           | –                 | 526 717  | –   | (69 276)           | 457 441           |
| Derivative financial instruments   | 964 386           | –                 | 964 386  | (247 749)   | (518 932)          | 197 705           |
| Other trading liabilities  | 226 598           | –                 | 226 598  | (221 151)   | –                  | 5 447             |
| Repurchase agreements and cash collateral on securities lent             | 281 260           | –                 | 281 260  | (280 806)   | (454)              | –                 |
| Customer accounts (deposits)   | 11 079 164        | (41 000)          | 11 038 164   | –   | (16 118)           | 11 022 046        |
| Debt securities in issue   | 1 508 672         | –                 | 1 508 672  | (386 022)   | (1 057)            | 1 121 593         |
| Liabilities arising on securitisation of other assets                    | 120 617           | –                 | 120 617  | –   | –                  | 120 617           |
| Other liabilities  | 1 060 983         | (201)             | 1 060 782  | –   | –                  | 1 060 782         |
| Subordinated liabilities   | 597 309           | –                 | 597 309  | –   | –                  | 597 309           |
|  | <b>16 365 706</b> | <b>(41 201)</b>   | <b>16 324 505</b>                                  | <b>(1 135 728)</b>  | <b>(605 837)</b>   | <b>14 582 940</b> |

(continued)

| At 31 March<br>£'000   | Amounts subject to enforceable netting arrangements |                |   |   |                  | Net amount        |
|--|---|----------------|---|---|------------------|-------------------|
|  | Gross amounts                                       | Amounts offset | Net amounts reported on the balance sheet | Financial instruments (including non-cash collateral) | Cash collateral  |                   |
| <b>52. Offsetting</b> (continued)  |   |                |   |   |                  |                   |
| <b>Company</b>   |   |                |   |   |                  |                   |
| <b>2017</b>  |   |                |   |   |                  |                   |
| <b>Assets</b>  |   |                |   |   |                  |                   |
| Cash and balances at central banks                                       | 2 820 618   | –              | 2 820 618                                 | –   | –                | 2 820 618         |
| Loans and advances to banks  | 374 414   | –              | 374 414                                   | –   | (127 908)        | 246 506           |
| Reverse repurchase agreements and cash collateral on securities borrowed | 536 173   | –              | 536 173                                   | (131 867)   | –                | 404 306           |
| Sovereign debt securities  | 159 381   | –              | 159 381                                   | (14 198)  | –                | 145 183           |
| Bank debt securities   | 184 626   | –              | 184 626                                   | (28 516)  | –                | 156 110           |
| Other debt securities  | 638 110   | –              | 638 110                                   | –   | –                | 638 110           |
| Derivative financial instruments   | 598 534   | –              | 598 534                                   | (167 536)   | (185 224)        | 245 774           |
| Securities arising from trading activities                               | 516 581   | –              | 516 581                                   | (367 890)   | –                | 148 691           |
| Investment portfolio   | 174 139   | –              | 174 139                                   | –   | –                | 174 139           |
| Loans and advances to customers  | 6 611 759   | –              | 6 611 759                                 | –   | –                | 6 611 759         |
| Other loans and advances   | 1 941 993   | –              | 1 941 993                                 | –   | –                | 1 941 993         |
| Other securitised assets   | 7 258   | –              | 7 258                                     | –   | –                | 7 258             |
| Other assets   | 767 590   | (767)          | 766 823                                   | –   | –                | 766 823           |
|  | <b>15 331 176</b>                                   | <b>(767)</b>   | <b>15 330 409</b>                         | <b>(710 007)</b>                                      | <b>(313 132)</b> | <b>14 307 270</b> |
| <b>Liabilities</b>   |   |                |   |   |                  |                   |
| Deposits by banks  | 900 691   | –              | 900 691                                   | –   | (141 325)        | 759 366           |
| Derivative financial instruments   | 581 505   | –              | 581 505                                   | (167 536)   | (66 240)         | 347 729           |
| Other trading liabilities  | 136 041   | –              | 136 041                                   | (131 867)   | –                | 4 174             |
| Repurchase agreements and cash collateral on securities lent             | 424 529   | (510)          | 424 019                                   | (147 368)   | (21 404)         | 255 247           |
| Customer accounts (deposits)   | 9 601 085   | –              | 9 601 085                                 | –   | (20 993)         | 9 580 092         |
| Debt securities in issue   | 1 563 019   | –              | 1 563 019                                 | (263 236)   | (40 264)         | 1 259 519         |
| Other liabilities  | 700 925   | (257)          | 700 668                                   | –   | –                | 700 668           |
| Subordinated liabilities   | 580 427   | –              | 580 427                                   | –   | –                | 580 427           |
|  | <b>14 488 222</b>                                   | <b>(767)</b>   | <b>14 487 455</b>                         | <b>(710 007)</b>                                      | <b>(290 226)</b> | <b>13 487 222</b> |

# Notes to the annual financial statements

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(continued)

Annual financial statements

| Amounts subject to enforceable netting arrangements                      |                   |                   |  |   |                    |                   |
|--|-------------------|-------------------|--|---|--------------------|-------------------|
| Effects of offsetting on balance sheet                                   |                   |                   | Related amounts not offset                         |   |                    |                   |
| At 31 March<br>£'000   | Gross<br>amounts  | Amounts<br>offset | Net amounts<br>reported on<br>the balance<br>sheet | Financial<br>instruments<br>(including<br>non-cash<br>collateral) | Cash<br>collateral | Net<br>amount     |
| <b>52. Offsetting</b> (continued)  |                   |                   |  |   |                    |                   |
| <b>Company</b>   |                   |                   |  |   |                    |                   |
| <b>2016</b>  |                   |                   |  |   |                    |                   |
| <b>Assets</b>  |                   |                   |  |   |                    |                   |
| Cash and balances at central banks                                       | 2 612 460         | –                 | 2 612 460  | –   | –                  | 2 612 460         |
| Loans and advances to banks  | 315 115           | –                 | 315 115  | –   | (159 775)          | 155 340           |
| Reverse repurchase agreements and cash collateral on securities borrowed | 557 110           | (85)              | 557 025  | (221 151)   | (849)              | 335 025           |
| Sovereign debt securities  | 643 352           | –                 | 643 352  | (183 881)   | –                  | 459 471           |
| Bank debt securities   | 188 397           | –                 | 188 397  | (33 564)  | –                  | 154 833           |
| Other debt securities  | 566 066           | –                 | 566 066  | –   | –                  | 566 066           |
| Derivative financial instruments   | 853 131           | –                 | 853 131  | (247 749)   | (267 660)          | 337 722           |
| Securities arising from trading activities                               | 524 344           | –                 | 524 344  | (449 383)   | –                  | 74 961            |
| Investment portfolio   | 210 499           | –                 | 210 499  | –   | –                  | 210 499           |
| Loans and advances to customers  | 6 094 931         | (41 000)          | 6 053 931  | –   | –                  | 6 053 931         |
| Other loans and advances   | 1 774 186         | –                 | 1 774 186  | –   | (7 933)            | 1 766 253         |
| Other securitised assets   | 8 680             | –                 | 8 680  | –   | –                  | 8 680             |
| Other assets   | 1 087 404         | (116)             | 1 087 288  | –   | (183 115)          | 904 173           |
|  | <b>15 435 675</b> | <b>(41 201)</b>   | <b>15 394 474</b>                                  | <b>(1 135 728)</b>  | <b>(619 332)</b>   | <b>13 639 414</b> |
| <b>Liabilities</b>   |                   |                   |  |   |                    |                   |
| Deposits by banks  | 767 730           | –                 | 767 730  | –   | (69 276)           | 678 454           |
| Derivative financial instruments   | 965 287           | –                 | 965 287  | (247 749)   | (518 932)          | 198 606           |
| Other trading liabilities  | 226 598           | –                 | 226 598  | (221 151)   | –                  | 5 447             |
| Repurchase agreements and cash collateral on securities lent             | 281 260           | –                 | 281 260  | (280 806)   | (454)              | –                 |
| Customer accounts (deposits)   | 9 849 013         | (41 000)          | 9 808 013  | –   | (16 118)           | 9 791 895         |
| Debt securities in issue   | 1 361 105         | –                 | 1 361 105  | (386 022)   | (1 057)            | 974 026           |
| Other liabilities  | 702 053           | (201)             | 701 852  | –   | –                  | 701 852           |
| Subordinated liabilities   | 598 390           | –                 | 598 390  | –   | –                  | 598 390           |
|  | <b>14 731 436</b> | <b>(41 201)</b>   | <b>14 710 235</b>                                  | <b>(1 135 728)</b>  | <b>(605 837)</b>   | <b>12 968 670</b> |

(continued)

**53. Derecognition****Group****Transfer of financial assets that do not result in derecognition**

The group has been party to securitisation transactions whereby assets continue to be recognised on balance sheet (either fully or partially) although they have been subject to legal transfer to another entity. Securitisations may, depending on the individual arrangement, result in continued recognition of the securitised assets and the recognition of the debt securities issued in the transaction.

|  | 2017   |  | 2016   |  |
|--|--|--|--|--|
| <b>No derecognition achieved<br/>£'000</b> | <b>Carrying<br/>amount of<br/>assets that are<br/>continued to<br/>be recognised</b> | <b>Carrying<br/>amount of<br/>associated<br/>liabilities</b> | <b>Carrying<br/>amount of<br/>assets that are<br/>continued to<br/>be recognised</b> | <b>Carrying<br/>amount of<br/>associated<br/>liabilities</b> |
| Loans and advances to customers            | 295 182  | –  | 657 947  | (42 478)   |
| Other loans and advances                   | 141 136  | –  | 153 551  | –  |
|  | <b>436 318</b>   | <b>–</b>   | <b>811 498</b>   | <b>(42 748)</b>  |

For transfer of assets in relation to repurchase agreements see note 19.

**Company****Transfer of financial assets that do not result in derecognition**

The company has been party to securitisation transactions whereby assets continue to be recognised on balance sheet (either fully or partially) although they have been subject to legal transfer to another entity. Securitisations may, depending on the individual arrangement, result in continued recognition of the securitised assets and the recognition of the debt securities issued in the transaction.

|  | 2017   |  | 2016   |  |
|--|--|--|--|--|
| <b>No derecognition achieved<br/>£'000</b> | <b>Carrying<br/>amount of<br/>assets that are<br/>continued to<br/>be recognised</b> | <b>Carrying<br/>amount of<br/>associated<br/>liabilities</b> | <b>Carrying<br/>amount of<br/>assets that are<br/>continued to<br/>be recognised</b> | <b>Carrying<br/>amount of<br/>associated<br/>liabilities</b> |
| Other loans and advances                   | 141 136  | –  | 153 551  | –  |
|  | <b>141 136</b>   | <b>–</b>   | <b>153 551</b>   | <b>–</b>   |

For transfer of assets in relation to repurchase agreements see note 19.

At 31 March  
£'000

|   | 2017             | 2016             |
|---|------------------|------------------|
| <b>54. Investment in subsidiary companies</b> |                  |                  |
| <b>Cost</b>                                   |                  |                  |
| At the beginning of the year                  | 1 050 700        | 1 051 708        |
| Acquisitions of subsidiaries                  | 19 599           | –                |
| Return of capital by subsidiary               | (65 194)         | –                |
| Liquidation of subsidiaries                   | –                | (1 040)          |
| Recapitalisation of subsidiaries              | 2 562            | –                |
| Exchange adjustments                          | 74               | 32               |
| At the end of the year                        | <b>1 007 740</b> | <b>1 050 700</b> |
| <b>Provision for impairment in value</b>      |                  |                  |
| At the beginning of the year                  | (107 148)        | (171 907)        |
| New impairments                               | –                | –                |
| Liquidation of subsidiaries                   | –                | 759              |
| Release of impairment                         | 2 240            | 64 000           |
| At the end of the year                        | <b>(104 908)</b> | <b>(107 148)</b> |
| Net book value at the end of the year         | <b>902 833</b>   | <b>943 552</b>   |

All subsidiary undertakings are unlisted.

The £2.2 million (2016: £64 million) release of impairment relates to the revaluation of an underlying investment held by a subsidiary of the company. The revaluation was due to the receipt of consideration by the subsidiary. The recoverable amount of the investment in the subsidiary is calculated as fair value less costs to sell, for which the net asset value of the subsidiary is an appropriate proxy. This would be level 3 in the fair value hierarchy.

(continued)

| At 31 March 2017  | Principal activity             | Interest held |
|---|--------------------------------|---------------|
| <b>55. Subsidiaries</b>   |                                |               |
| <i>*Directly owned by Investec Bank plc</i>   |                                |               |
| <b>United Kingdom</b>   |                                |               |
| <b>Registered office: 2 Gresham Street, London, EC2V 7QP, UK</b>                    |                                |               |
| Rensburg Sheppards Plc*   | Holding company                | 100%          |
| Investec Wealth & Investment Limited  | Investment management services | 100%          |
| Anston Trustees Limited   | Non trading                    | 100%          |
| Bell Nominees Limited   | Non trading                    | 100%          |
| Carr Investment Services Nominees Limited   | Non trading                    | 100%          |
| Carr PEP Nominees Limited   | Non trading                    | 100%          |
| Click Nominees Limited  | Non trading                    | 100%          |
| Ferlim Nominees Limited   | Nominee services               | 100%          |
| Investec Click & Invest Limited   | Non trading                    | 100%          |
| Investec Wealth & Investment Trustees Limited                                       | Trustee services               | 100%          |
| Investment Administration Nominees Limited  | Non trading                    | 100%          |
| IWI Fund Management Limited   | Non trading                    | 100%          |
| PEP Services (Nominees) Limited   | Non trading                    | 100%          |
| R & R Nominees Limited  | Non trading                    | 100%          |
| R S Trustees Limited  | Non trading                    | 100%          |
| Rensburg Client Nominees Limited  | Nominee services               | 100%          |
| Scarwood Nominees Limited   | Non trading                    | 100%          |
| Spring Nominees Limited   | Non trading                    | 100%          |
| Tudor Nominees Limited  | Non trading                    | 100%          |
| Williams De Broe Limited  | Non trading                    | 100%          |
| Rensburg Investment Management Limited  | Non trading                    | 100%          |
| PIF Investments Ltd (G. P. International Ltd*)                                      | Dormant                        | 100%          |
| Beeson Gregory Index Nominees Limited*  | Dormant nominee company        | 100%          |
| CF Corporate Finance Limited*   | Leasing company                | 100%          |
| EVO Nominees Limited*   | Dormant nominee company        | 100%          |
| Evolution Securities Nominees Limited*  | Dormant nominee company        | 100%          |
| Investec Asset Finance (Capital No. 3) Limited*                                     | Leasing company                | 100%          |
| Investec Asset Finance (Management) Limited*  | Leasing company                | 100%          |
| Mann Island Finance Limited   | Leasing company                | 100%          |
| MI Vehicle Finance Limited  | Leasing company                | 100%          |
| The Leasing Acquisition General Partnership*  | Leasing partnership            |               |
| Investec Bank (Nominees) Limited*   | Nominee company                | 100%          |
| Investec Finance Ltd (previously Investec Finance plc)*                             | Debt issuance                  | 100%          |
| Investec Group Investments (UK) Limited*  | Investment holding company     | 100%          |
| ICF Investments Limited   | Investment holding company     | 100%          |
| GFT Holdings Limited  | Holding company                | 100%          |
| Investec Investment Trust plc*  | Debt issuer                    | 100%          |
| Investec Investments (UK) Limited*  | Investment holding company     | 100%          |
| Panarama Properties (UK) Limited  | Property holding company       | 100%          |
| Inv-German Retail Ltd (previously Canada Water (Developments) Limited)              | Property company               | 100%          |
| Investec Securities Limited   | Investment holding company     | 100%          |
| PEA Leasing Limited*  | Leasing company                | 100%          |
| Quantum Funding Limited*  | Leasing company                | 100%          |
| Quay Nominees Limited*  | Nominee company                | 100%          |
| Technology Nominees Limited*  | Nominee                        | 100%          |
| Torteval LM Limited*  | Investment holding company     | 100%          |
| Torteval Funding LLP*   | Financing company              | 100%          |
| Tudor Tree Properties Limited*  | Property company               | 100%          |
| Willbro Nominees Limited*   | Nominee company                | 100%          |
| Evolution Capital Investment Limited  | Investment holding company     | 100%          |
| <b>Registered office: Reading International Business Park, Reading, RG2 6AA, UK</b> |                                |               |
| Investec Asset Finance plc*   | Leasing company                | 100%          |

| At 31 March 2017   | Principal activity             | Interest held |
|--|--------------------------------|---------------|
| <b>55. Subsidiaries</b> <i>(continued)</i>   |                                |               |
| <b>Australia</b>   |                                |               |
| <b>Registered office: Level 23, The Chifley Tower, 2 Chifley Square, Sydney, NSW 2000, Australia</b>               |                                |               |
| Investec Australia Property Holdings Pty Ltd *   | Holding company                | 100%          |
| Investec Propco Pty Ltd  | Property fund trustee          | 100%          |
| Investec Property Ltd  | Property fund trustee          | 100%          |
| Investec Property Management Pty Ltd   | Property fund manager          | 100%          |
| Investec Wentworth Pty Limited   | Security trustee               | 100%          |
| Investec Holdings Australia Limited *  | Holding company                | 100%          |
| Investec Australia Property Investments Pty Ltd  | Investment company             | 100%          |
| Investec Australia Finance Pty Limited   | Lending company                | 100%          |
| Investec Australia Limited   | Financial Services             | 100%          |
| Bowden (Lot 32) Holdings Pty Ltd   | Holding company                | 100%          |
| Bowden (Lot 32) Pty Ltd  | Development company            | 100%          |
| Investec Australia Direct Investment Pty Limited   | Investment company             | 100%          |
| Investec CWFH Pty Limited  | Dormant                        | 100%          |
| Mannum Powerco Pty Limited   | Dormant                        | 100%          |
| Tungkillo Powerco Pty Limited  | Dormant                        | 100%          |
| Investec Australia Financial Markets Pty Limited   | Dormant                        | 100%          |
| Investec Australia Funds Management Limited  | Aviation trustee company       | 100%          |
| Investec (Australia) Investment Management Pty Limited   | Aviation fund company          | 100%          |
| Investec Wentworth Private Equity Pty Limited  | Inactive private equity        | 100%          |
| IWPE Nominees Pty Limited  | Custodian                      | 100%          |
| Wentworth Associates Pty Limited   | Dormant                        | 100%          |
| <b>British Virgin Islands</b>  |                                |               |
| <b>Registered office: Palm Grove House, PO Box 438, Road Town, Tortola, British Virgin Islands</b>                 |                                |               |
| Finistere Directors Limited  | Corporate Director             | 100%          |
| GFT Directors Limited  | Corporate Director             | 100%          |
| <b>Registered office: PO Box 186 Road Town, Tortola, British Virgin Islands</b>                                    |                                |               |
| Curlw Investments Limited  | Investment holding company     | 100%          |
| <b>Canada</b>  |                                |               |
| <b>Registered office: One Brunswick Square, Suite 1500, PO Box 1324, Saint John, New Brunswick, Canada E2L 4H8</b> |                                |               |
| Curlw Group Holdings Limited   | Investment holding company     | 42.50%        |
| <b>Registered office: 44 Chipman Hill Suite 1000, Saint John NB, E2L 4S6, Canada</b>                               |                                |               |
| Investec North America Limited *   | Trading company                | 100%          |
| <b>Cayman Islands</b>  |                                |               |
| <b>Registered office: 190 Elgin Avenue, George Town, Grand Cayman, KY1-9005</b>                                    |                                |               |
| Investec Pallinghurst (Cayman) LP  | Investment holding partnership | 58.30%        |
| <b>Guernsey</b>  |                                |               |
| <b>Registered office: Gategny Court, Gategny Esplanade, St. Peter Port, GY1 1WR, Guernsey, Channel Islands</b>     |                                |               |
| Hero Nominees Limited  | Nominee services               | 100%          |
| Torch Nominees Limited   | Nominee services               | 100%          |
| Investec Bank (Channel Islands) Limited *  | Banking institution            | 100%          |
| Bayeux Limited   | Corporate Trustee              | 100%          |
| Finistere Limited  | Corporate Nominee              | 100%          |
| Finistere Secretaries Limited  | Corporate Secretary            | 100%          |
| ITG Limited  | Trust & company admin          | 100%          |
| Investec Bank (Channel Islands) Nominees Limited   | Nominee company                | 100%          |

(continued)

| At 31 March 2017   | Principal activity                      | Interest held |
|--|---|---------------|
| <b>55. Subsidiaries</b> (continued)  |   |               |
| <b>Registered office: PO Box 290, Gategny Court, Gategny Esplanade, St Peter Port, Guernsey, GY1 3RP, Channel Islands</b>            |   |               |
| Investec Wealth & Investment (Channel Islands) Limited   | Investment management services          | 100%          |
| <b>Registered office: P.O. Box 188, Gategny Court, Gategny Esplanade, St Peter Port, Guernsey, GY1 3LP, Channel Islands</b>          |   |               |
| Investec Asset Finance (Channel Islands) Limited   | Leasing company                         | 100%          |
| <b>Registered office: Western Suite, Ground Floor, Mill Court, La Charroterie, St Peter Port, Guernsey, GY1 1EJ, Channel Islands</b> |   |               |
| HEV (Guernsey) Limited   | Investment holding company              | 100%          |
| <b>Hong Kong</b>   |   |               |
| <b>Registered office: Room 3609-3613, 36/F, Two International Finance Centre, 8 Finance Street, Central, Hong Kong</b>               |   |               |
| Investec Asia Limited *  | Investment banking                      | 100%          |
| Investec Capital Asia Limited *  | Investment banking                      | 100%          |
| Investec Capital Markets Limited *   | Investment banking                      | 100%          |
| <b>India</b>   |   |               |
| <b>Registered office: A 607, The Capital, Bandra Kurla Complex, Mumbai – 400 051, India</b>  |   |               |
| Investec Capital Services (India) Private Limited  | Trading company                         | 75%           |
| <b>Ireland</b>   |   |               |
| <b>Registered office: The Harcourt Building, Harcourt Street, Dublin 2, Ireland</b>  |   |               |
| Aksala Limited *   | Property company                        | 100%          |
| Investec Holdings (Ireland) Ltd *  | Holding company                         | 100%          |
| Investec Ireland Ltd   | Financial services                      | 100%          |
| Investec International Ltd   | Aircraft leasing                        | 100%          |
| Neontar Limited  | Holding company                         | 100%          |
| Investec Securities Holdings Ireland Ltd   | Holding company                         | 100%          |
| Investec Capital & Investments (Ireland) Ltd   | Wealth Management & Investment Services | 100%          |
| Aurum Nominees Ltd   | Nominee company                         | 100%          |
| Investec (Airtricity) Nominees Ireland Ltd   | Nominee company                         | 100%          |
| Investec (CapVest) Ireland Ltd   | Nominee company                         | 100%          |
| Investec (Development) Nominees Ireland Ltd  | Nominee company                         | 100%          |
| Investec (Placings) Ireland Ltd  | Nominee company                         | 100%          |
| Investec (Thomas Street) Nominees No 2 Ltd   | Nominee company                         | 100%          |
| Investec Broking Nominees Ireland Ltd  | Nominee company                         | 100%          |
| Investec Corporate Finance (Ireland) Limited   | Corporate Finance (inactive)            | 100%          |
| Investec Ventures Ireland Limited  | Venture capital                         | 100%          |
| Venture Fund Principals Limited  | Special Partner                         | 100%          |
| Investec Personal Portfolio Ireland Limited  | Investment services                     | 100%          |
| <b>Jersey</b>  |   |               |
| <b>Registered office: PO Box 344 One The Esplanade St Helier Jersey JE4 8UW, Channel Islands</b>                                     |   |               |
| Investec GP (Jersey) Limited   | Investment holding company              | 100%          |
| <b>Singapore</b>   |   |               |
| <b>Registered office: 8 Wilkie Road, #03-01 Wilkie Edge, Singapore 228095</b>  |   |               |
| Investec Singapore Pte Ltd   | Securities services                     | 100%          |
| <b>Switzerland</b>   |   |               |
| <b>Registered offices: Löwenstrasse 29, CH-8001 Zurich, Switzerland</b>  |   |               |
| Investec Bank (Switzerland) AG *   | Banking institution                     | 100%          |

| At 31 March 2017  | Principal activity                    | Interest held |
|---|---------------------------------------|---------------|
| <b>55. Subsidiaries</b> (continued)   |                                       |               |
| <b>Registered office: c/o Dr. Leo Granzio, Bahnhofstrasse 32, 6300 Zug, Switzerland</b>                                       |                                       |               |
| Investec Trust Holdings AG  | Investment holding company            | 100%          |
| <b>United States of America</b>   |                                       |               |
| <b>Registered office: 10 E. 53rd St., 22nd floor, New York, NY 10022, USA</b>   |                                       |               |
| Investec USA Holdings Corporation Inc *   | Holding company                       | 100%          |
| Investec Inc  | Investment holding                    | 100%          |
| Fuel Cell IP 1 LLC  | Investment holding                    | 100%          |
| Fuel Cell IP 2 LLC  | Investment holding                    | 100%          |
| Investec Securities (US) LLC  | Financial Services                    | 100%          |
| <b>Associates</b>   |                                       |               |
| <b>At 31 March 2017</b>   |                                       |               |
| <b>United Kingdom</b>   |                                       |               |
| <b>Registered office: Talisman House, Boardmans Way, Blackpool, England, FY4 5FY</b>  |                                       |               |
| Hargreave Hale Limited  | Stockbroking and portfolio management | 35%           |
| <b>Registered office: Dee House Lakeside Business Village, St. Davids Park, Ewloe, Deeside, Clwyd, CH5 3XF</b>                |                                       |               |
| Virtual Lease Services  | Lease services provider               | 49%           |
| <b>Australia</b>  |                                       |               |
| <b>Registered office: Point Cook Road, Point Cook, Victoria, Australia</b>  |                                       |               |
| Point Cook (Trust Project No 9)   | Property development                  | 50%           |
| <b>British Virgin Islands</b>   |                                       |               |
| <b>Registered office: Vistra Corporate Service Centre, Wickhams Cay II, Road Town, Tortola VG1110, British Virgin Islands</b> |                                       |               |
| imarkets (Holdings) Limited   | Online trading platform               | 33%           |
| <b>Luxembourg</b>   |                                       |               |
| <b>Registered office: 15, Rue Bender, L1229 Luxembourg</b>  |                                       |               |
| Investec GLL Global Special Opportunities Real Estate Fund  | Property development                  | 5%            |

(continued)

**56. Investec Bank plc company risk disclosures**

Investec Bank plc company follows the group risk policies and appetite disclosure on pages 40 to 50. The market risk in the trading book is the same at the group and company level, the disclosure is made on pages 73 to 75. The following tables present the risk disclosures for the company which are required under IFRS 7:

| £'000  | 31 March<br>2017  | 31 March<br>2016  | % change      | Average*          |
|--|-------------------|-------------------|---------------|-------------------|
| Cash and balances at central banks   | 2 818 116         | 2 611 333         | 7.9%          | 2 714 724         |
| Loans and advances to banks  | 374 414           | 315 115           | 18.8%         | 344 764           |
| Reverse repurchase agreements and cash collateral on securities borrowed                         | 536 173           | 557 025           | (3.7%)        | 546 599           |
| Sovereign debt securities  | 159 381           | 643 352           | (75.2%)       | 401 366           |
| Bank debt securities   | 184 626           | 188 397           | (2.0%)        | 186 512           |
| Other debt securities  | 399 926           | 327 909           | 22.0%         | 363 918           |
| Derivative financial instruments   | 545 635           | 570 657           | (4.4%)        | 558 146           |
| Securities arising from trading activities   | 331 705           | 393 964           | (15.8%)       | 362 834           |
| Loans and advances to customers (gross)  | 6 728 308         | 6 187 945         | 8.7%          | 6 458 127         |
| Other loans and advances (gross)   | 347 008           | 334 416           | 3.8%          | 340 712           |
| Other securitised assets (gross)   | 7 258             | 8 680             | (16.4%)       | 7 969             |
| Other assets   | 49 894            | 397 409           | (87.4%)       | 223 652           |
| <b>Total on-balance sheet exposures</b>  | <b>12 482 444</b> | <b>12 536 202</b> | <b>(0.4%)</b> | <b>12 509 323</b> |
| Guarantees <sup>^</sup>  | 25 501            | 67 488            | (62.2%)       | 46 495            |
| Contingent liabilities, committed facilities and other   | 1 392 653         | 1 085 733         | 28.3%         | 1 239 193         |
| <b>Total off-balance sheet exposures</b>   | <b>1 418 154</b>  | <b>1 153 221</b>  | <b>23.0%</b>  | <b>1 285 688</b>  |
| <b>Total gross credit and counterparty exposures pre-collateral or other credit enhancements</b> | <b>13 900 598</b> | <b>13 689 423</b> | <b>1.5%</b>   | <b>13 795 011</b> |

\* Where the average is based on a straight-line average.

<sup>^</sup> Excludes guarantees provided to clients which are backed/secured by cash on deposit with the bank.

56. Investec Bank plc company risk disclosures (continued)

An analysis of our core loans and advances, asset quality and impairments

| £'000   | 31 March<br>2017 | 31 March<br>2016 |
|---|------------------|------------------|
| <b>Gross core loans and advances to customers</b>   | <b>6 728 308</b> | <b>6 187 945</b> |
| <b>Total impairments</b>  | <b>(116 549)</b> | <b>(134 014)</b> |
| Specific impairments  | (73 161)         | (112 614)        |
| Portfolio impairments   | (43 388)         | (21 400)         |
| <b>Net core loans and advances to customers</b>   | <b>6 611 759</b> | <b>6 053 931</b> |
| <b>Average gross core loans and advances to customers</b>   | <b>6 458 127</b> | <b>5 932 532</b> |
| Current loans and advances to customers   | 6 427 253        | 5 835 449        |
| Past due loans and advances to customers (1 – 60 days)  | 38 180           | 53 142           |
| Special mention loans and advances to customers   | 22 091           | 4 995            |
| Default loans and advances to customers   | 240 784          | 294 359          |
| <b>Gross core loans and advances to customers</b>   | <b>6 728 308</b> | <b>6 187 945</b> |
| Current loans and advances to customers   | 6 427 253        | 5 835 449        |
| Default loans that are current and not impaired   | 4 477            | 29 639           |
| Gross core loans and advances to customers that are past due but not impaired   | 94 637           | 83 827           |
| Gross core loans and advances to customers that are impaired  | 201 941          | 239 030          |
| <b>Gross core loans and advances to customers</b>   | <b>6 728 308</b> | <b>6 187 945</b> |
| <b>Total income statement charge for impairments on core loans and advances</b>   | <b>(70 218)</b>  | <b>(84 038)</b>  |
| Gross default loans and advances to customers   | 240 784          | 294 359          |
| Specific impairments  | (73 161)         | (112 614)        |
| Portfolio impairments   | (43 388)         | (21 400)         |
| <b>Defaults net of impairments</b>  | <b>124 235</b>   | <b>160 345</b>   |
| Aggregate collateral and other credit enhancements on defaults  | 183 822          | 192 088          |
| <b>Net default loans and advances to customers (limited to zero)</b>  | <b>–</b>         | <b>–</b>         |
| <b>Ratios</b>   |                  |                  |
| Total impairments as a % of gross core loans and advances to customers  | 1.73%            | 2.17%            |
| Total impairments as a % of gross default loans   | 48.40%           | 45.53%           |
| Gross defaults as a % of gross core loans and advances to customers   | 3.58%            | 4.76%            |
| Defaults (net of impairments) as a % of net core loans and advances to customers  | 1.88%            | 2.65%            |
| Net defaults as a % of net core loans and advances to customers   | –                | –                |
| Credit loss ratio (i.e. income statement impairment charge on core loans as a % of average gross core loans and advances) | 1.09%            | 1.42%            |

(continued)

**56. Investec Bank plc company risk disclosures** (continued)**An age analysis of past due and default core loans and advances to customers**

| £'000   | 31 March<br>2017 | 31 March<br>2016 |
|---|------------------|------------------|
| Default loans that are current  | 61 335           | 133 916          |
| 1 – 60 days   | 96 316           | 67 990           |
| 61 – 90 days  | 3 662            | 15 749           |
| 91 – 180 days   | 61 108           | 40 475           |
| 181 – 365 days  | 14 129           | 18 642           |
| > 365 days  | 64 505           | 75 724           |
| <b>Past due and default core loans and advances to customers (actual capital exposure)</b>  | <b>301 055</b>   | <b>352 496</b>   |
| 1 – 60 days   | 1 138            | 2 584            |
| 61 – 90 days  | 58               | 161              |
| 91 – 180 days   | 842              | 1 012            |
| 181 – 365 days  | 5 563            | 4 608            |
| > 365 days  | 52 654           | 69 342           |
| <b>Past due and default core loans and advances to customers (actual amount in arrears)</b> | <b>60 255</b>    | <b>77 707</b>    |

**A further age analysis of past due and default loans and advances to customers**

| £'000  | Current<br>watchlist<br>loans | 1 – 60<br>days | 61 – 90<br>days | 91 – 180<br>days | 181 – 365<br>days | > 365<br>days | Total   |
|--|-------------------------------|----------------|-----------------|------------------|-------------------|---------------|---------|
| <b>At 31 March 2017</b>  |                               |                |                 |                  |                   |               |         |
| <b>Default loans that are current and not impaired</b>                               |                               |                |                 |                  |                   |               |         |
| Total capital exposure   | 4 477                         | –              | –               | –                | –                 | –             | 4 477   |
| <b>Gross core loans and advances to customers that are past due but not impaired</b> |                               |                |                 |                  |                   |               |         |
| Total capital exposure   | –                             | 80 104         | 3 662           | 902              | 1 165             | 8 804         | 94 637  |
| Amount in arrears  | –                             | 1 105          | 58              | 105              | 291               | 8 369         | 9 928   |
| <b>Gross core loans and advances to customers that are impaired</b>                  |                               |                |                 |                  |                   |               |         |
| Total capital exposure   | 56 858                        | 16 212         | –               | 60 206           | 12 964            | 55 701        | 201 941 |
| Amount in arrears  | –                             | 33             | –               | 737              | 5 272             | 44 285        | 50 327  |
| <b>At 31 March 2016</b>  |                               |                |                 |                  |                   |               |         |
| <b>Default loans that are current and not impaired</b>                               |                               |                |                 |                  |                   |               |         |
| Total capital exposure   | 29 639                        | –              | –               | –                | –                 | –             | 29 639  |
| <b>Gross core loans and advances to customers that are past due but not impaired</b> |                               |                |                 |                  |                   |               |         |
| Total capital exposure   | –                             | 58 339         | 167             | 15 004           | 345               | 9 972         | 83 827  |
| Amount in arrears  | –                             | 2 517          | 9               | 670              | 19                | 7 664         | 10 879  |
| <b>Gross core loans and advances to customers that are impaired</b>                  |                               |                |                 |                  |                   |               |         |
| Total capital exposure   | 104 277                       | 9 651          | 15 582          | 25 471           | 18 297            | 65 752        | 239 030 |
| Amount in arrears  | –                             | 67             | 152             | 342              | 4 589             | 61 678        | 66 828  |

56. Investec Bank plc company risk disclosures (continued)

| £'000<br>Category                                      | On-balance<br>sheet value<br>of investments<br>31 March<br>2017 | Valuation<br>change<br>stress test<br>31 March<br>2017 | On-balance<br>sheet value<br>of investments<br>31 March<br>2016 | Valuation<br>change<br>stress test<br>31 March<br>2016 |
|--|---|--|---|--|
| Unlisted investments                                   | 139 512   | 20 972   | 162 289   | 24 343   |
| Listed equities  | 34 627  | 8 657  | 48 210  | 12 052   |
| <b>Total investment portfolio</b>                      | <b>174 139</b>  | <b>29 629</b>  | <b>210 499</b>  | <b>36 395</b>  |
| Investment and trading properties                      | 92 217  | 18 443   | 88 136  | 17 627   |
| Warrants, profit shares and other embedded derivatives | 17 715  | 6 200  | 32 581  | 11 403   |
| <b>Total</b>   | <b>284 071</b>  | <b>54 272</b>  | <b>331 216</b>  | <b>65 425</b>  |

| Stress test values applied                             |     |
|--|-----|
| Unlisted investments                                   | 15% |
| Listed equities  | 25% |
| Trading properties                                     | 20% |
| Investment properties                                  | 10% |
| Warrants, profit shares and other embedded derivatives | 35% |

**Stress testing summary**

Based on the information at 31 March 2017, as reflected above, we could have a £54 million reversal in revenue (which assumes a year in which there is a 'severe stress scenario' simultaneously across all asset classes). The probability of all these asset classes in all geographies in which we operate being negatively impacted at the same time is very low, although the probability of listed equities being negatively impacted at the same time is very high.

**Australia, Brisbane**

Level 36 Riparian Plaza  
71 Eagle Street Brisbane  
QLD 4001 Australia  
Telephone (61) 7 3106 8970  
Facsimile (61) 2 9293 6301  
e-mail australia@investec.com.au

**Australia, Melbourne**

Level 13 120 Collins Street  
Melbourne  
GPO Box 2280  
VIC 3001  
Telephone (61) 3 8660 1000  
Facsimile (61) 3 8660 1010  
e-mail australia@investec.com.au

**Australia, Sydney**

Level 23, The Chifley Tower  
2 Chifley Square  
Phillip Street Sydney  
GPO Box 4411 NSW 2000 Australia  
Telephone (61) 2 9293 6300  
Facsimile (61) 2 9293 6301  
e-mail australia@investec.com.au

**Guernsey**

Glategny Court  
Glategny Esplanade, GY1 1WR  
Channel Islands  
Telephone +(44) 1481 723 506  
Facsimile +(44) 1481 741 147  
e-mail enquiries@investec-ci.com

**Hong Kong**

Suite 3609 36/F  
Two International Finance Centre  
8 Finance Street  
Central Hong Kong  
Telephone (852) 3187 5000  
Facsimile (852) 2524 3360  
e-mail investec.asia@investecmail.com  
Suites 2602 – 06 Tower 2 The Gateway  
Harbour City Tsimshatsui Kowloon  
Hong Kong  
Telephone (852) 2861 6888  
Facsimile (852) 2861 6861

**India, Mumbai**

902, The Capital  
Plot No. C-70 Block  
Bandra Kurla Complex Bandra (East)  
Mumbai 400051  
India  
Telephone (91) 226 136 7410

**Ireland, Cork**

One Albert Quay  
Cork  
Ireland  
Telephone (353 21) 237 3800  
e-mail corkinfo@investec.ie

**Ireland, Dublin**

The Harcourt Building  
Harcourt Street, 2  
Dublin Ireland  
Telephone (353 1) 421 0000  
Facsimile (353 1) 421 0500  
e-mail info@investec.ie

**Jersey**

One The Esplanade, St Helier  
Jersey  
JE2 3QA Channel Islands  
Telephone (44) 1534 512 650  
Facsimile (44) 1534 285 174  
e-mail enquiries@investec-ci.com

**Northern Ireland, Belfast**

5th Floor Centrepoint  
58-60 Bedford Street, Belfast  
BT2 7DR, Northern Ireland  
Telephone (44 2890) 321 002  
Facsimile (44 2890) 244 852

**Switzerland, Zurich**

Loewenstrasse 29  
Zurich, CH-8001  
Telephone (41) 44 226 1000  
Facsimile (41) 44 226 1010

**United Kingdom, Bath**

Royal Mead, Railway Place  
Bath, BA1 1SR, UK  
Telephone (44122) 534 1580  
Facsimile (44122) 534 1581

**United Kingdom, Birmingham**

Colmore Plaza, Colmore Circus  
Birmingham, B4 6AT, UK  
Telephone (44121) 232 0700  
Facsimile (44121) 232 0701

**United Kingdom, Bournemouth**

Midland House, 2 Poole Road  
Bournemouth, BH2 5QY, UK  
Telephone (44120) 220 8100  
Facsimile (44120) 220 8101

**United Kingdom, Cheltenham**

Festival House  
Jessop Avenue Cheltenham  
GL50 3SH, UK  
Telephone (44 1242) 514 756  
Facsimile (44 1242) 583 936

**United Kingdom, Edinburgh**

Quartermile One, 15 Lauriston Place  
Edinburgh  
EH3 9EN, UK  
Telephone (44 131) 226 5000  
Facsimile (44 131) 226 5700

**United Kingdom, Exeter**

Keble House, Southernhay Gardens  
Exeter, EX1 1NT, UK  
Telephone (44139) 220 4404  
Facsimile (44139) 242 6176

**United Kingdom, Glasgow**

4th Floor, 5 George Square  
Glasgow, G2 1DY, UK  
Telephone (44141) 333 9323  
Facsimile (44141) 332 9920

**United Kingdom, Guildford**

Unit 4, The Billings, 3 Walnut Tree Close  
Guildford, GU1 4UL, UK  
Telephone (44148) 330 4707  
Facsimile (44148) 345 5271

**United Kingdom, Leeds**

Quayside House, Canal Wharf  
Leeds, LS11 5PU, UK  
Telephone (44113) 245 4488  
Facsimile (44113) 245 1188

**United Kingdom, Liverpool**

100 Old Hall Street Liverpool  
L3 9AB, UK  
Telephone (44 151) 227 2030  
Facsimile (44 151) 227 2444

**United Kingdom, London**

2 Gresham Street, London  
EC2V 7QP, UK  
Telephone (44 207) 597 4000  
Facsimile (44 207) 597 4070

30 Gresham Street, London  
EC2V 7QN, UK  
Telephone (44 207) 597 1234  
Facsimile (44 207) 597 1000

**United Kingdom, Manchester**

3 Hardman Street Spinningfields  
Manchester M3 3HF UK  
Telephone (44 161) 832 6868  
Facsimile (44 161) 832 1233

**United Kingdom, Reading**

Investec Asset Finance plc  
Reading International Business Park  
RG2 6AA, UK  
Telephone (0844) 243 4111

**United Kingdom, Reigate**

43 London Road Reigate, Surrey  
RH2 9PW, UK  
Telephone (44 173) 722 4223  
Facsimile (44 173) 722 4197

**United Kingdom, Sheffield**

Beech House  
61 Napier Street Sheffield  
S11 8HA, UK  
Telephone (44 114) 275 5100  
Facsimile (44 114) 270 1109

**United States, New York**

1270 Avenue of the Americas  
29th Floor  
New York, NY 10020  
United States of America  
Telephone (212) 259 5610  
Facsimile (917) 206 5103





