Out of the Ordinary®



Specialist Bank and Asset Manager

## **Results presentation**

For the year ended 31 | 03 | 2011





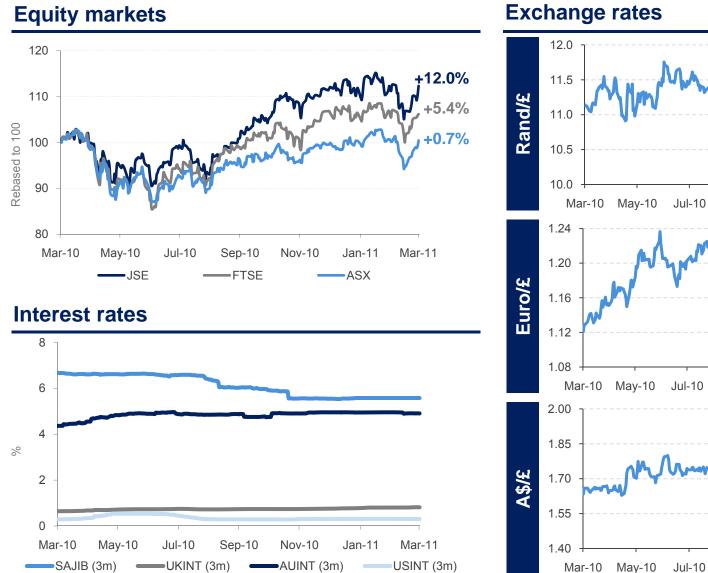
## The year in review

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### **Mixed operating environment**



#### **Equity markets**

Source: Datastream

Sep-10 Nov-10

Sep-10

Nov-10

Sep-10 Nov-10

Jan-11

Jan-11

Mar-11

Mar-11

Jan-11 Mar-11

### Focused on reshaping the business



Strong operational performance from 5 of 6 core divisions with overall results constrained by the slow recovery of nonperforming loans

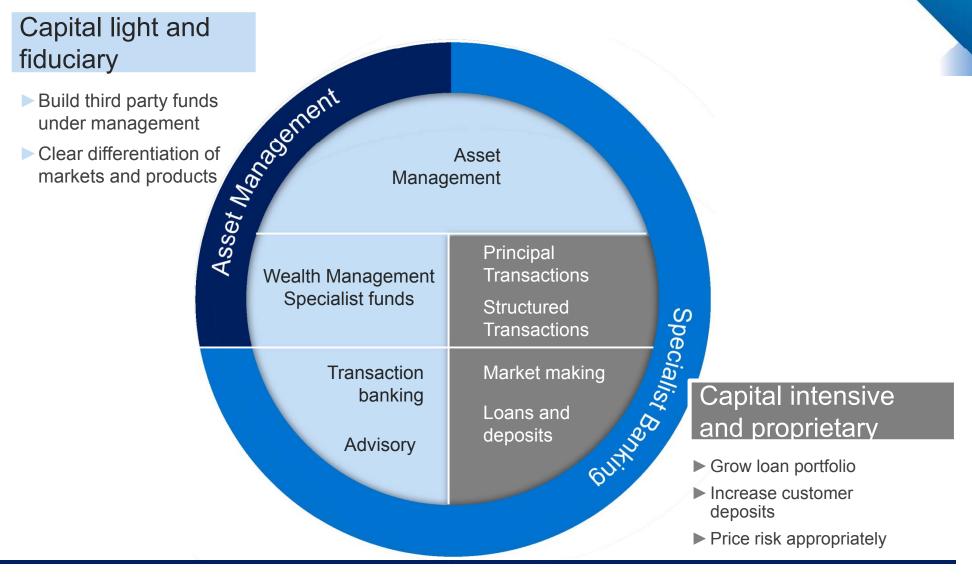
- Positioned the group as a specialist bank and asset manager
- Focused on realigning the business model by building our non-banking revenue streams
- Continued globalising our Asset Management business
- Globalising the Wealth and Investment business
  - Bought out the minorities of Rensburg Sheppards
  - Consolidated wealth management business from Private Bank
- Maintained high levels of liquidity and capital in response to the fluid banking environment and intensified regulatory requirements

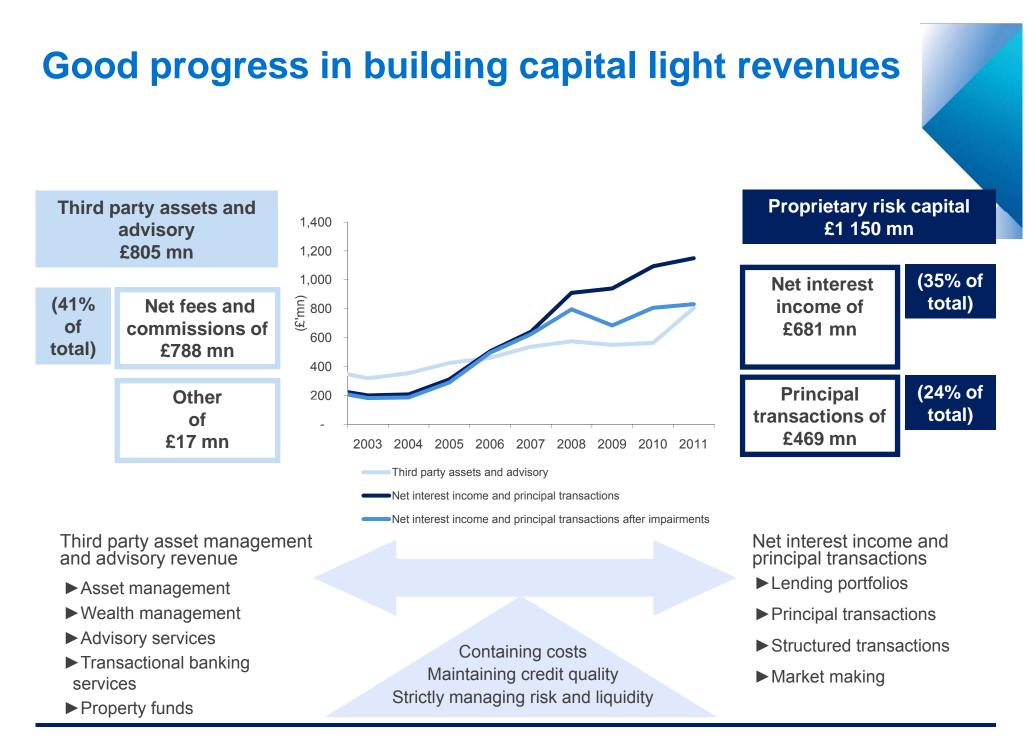


Foundation for growth in place

### **Realigning the business model**

### Positioned the group as a specialist bank and asset manager

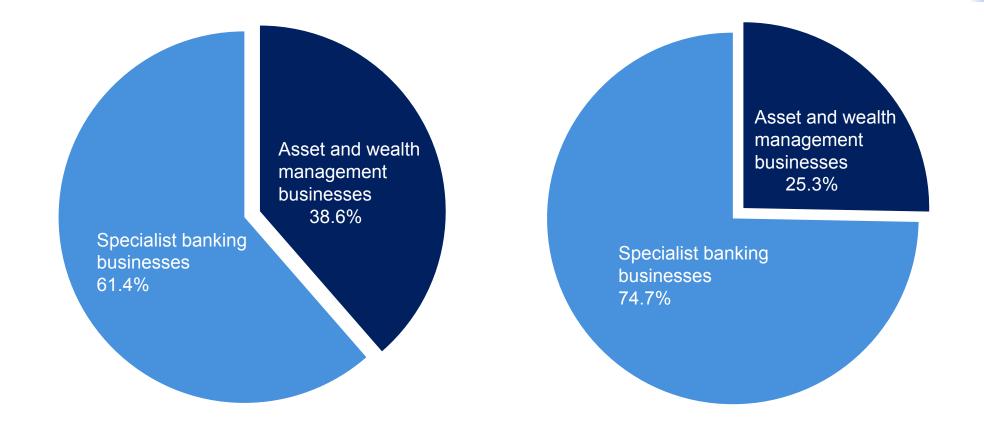




# Resulting in strong contribution from asset management and wealth management businesses.

Contribution to group earnings 31 Mar-11

**Contribution to group earnings 31 Mar-10** 



# Specialist banking impacted by increase in impairments and defaults

- The uncertain pace of economic recovery has slowed the improvement in the level of nonperforming loans and defaults have continued to increase
- Credit loss charge increased from 1.16% to 1.27%

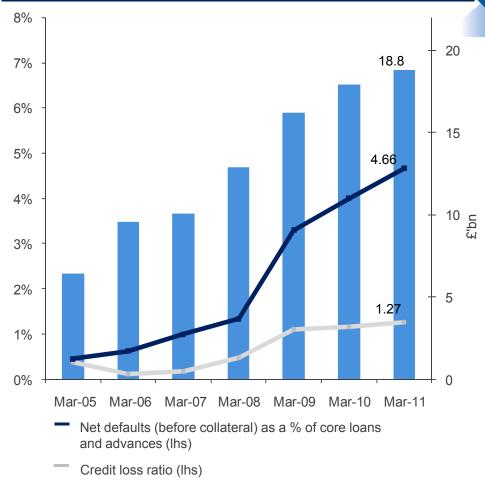
#### Impairment analysis by geography

£'000	31 Mar-11	31 Mar-10 %	% change
UK	(112,567)	(138,732)	(18.9%)
Ireland	(97,918)	(49,598)	97.4%
Southern Africa	(77,538)	(70,841)	9.5%
Australia	(30,207)	(27,410)	10.2%
Impairment losses on loans and advances	(318,230)	(286,581)	11.0%

#### Impairment losses on loans and advances in home currency

Southern Africa (R'mn)	(860)	(863)	(0.3%)
Australia (A\$'mn)	(49.5)	(51.3)	(3.5%)

**Defaults and core loans** 

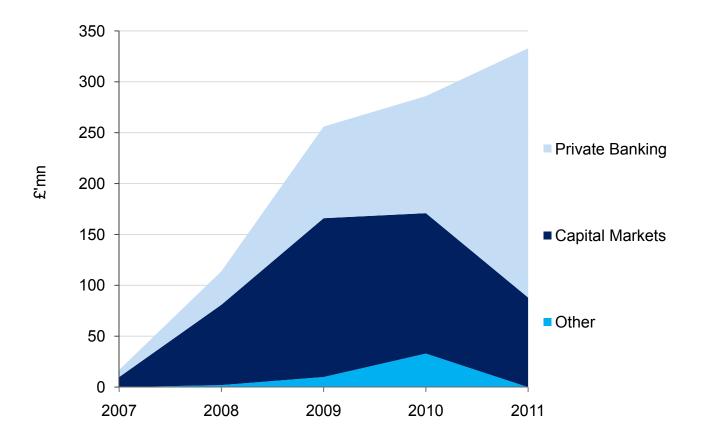


Net core loans (rhs)

### Moving through the impairment cycle

We believe we are moving through the cycle and expect to see a reduction in impairments during the 2012 financial year

#### Impairments



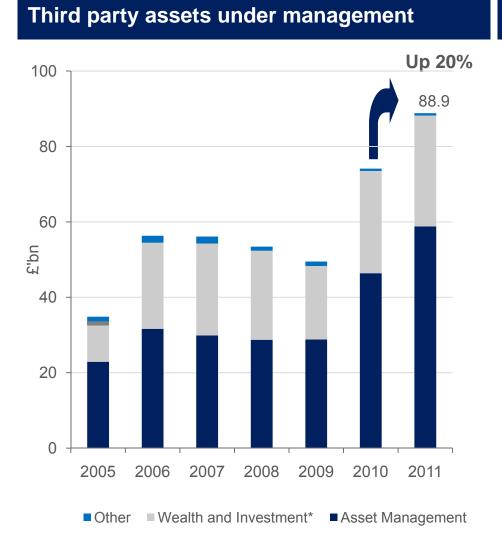


### **Delivered a stable group performance**

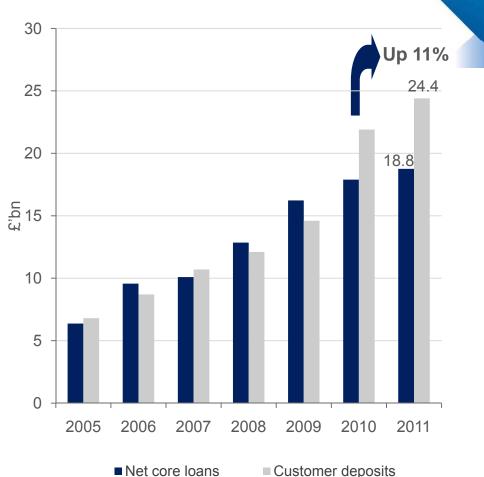
	Mar-11	Mar-10	% Change	
Operating profit* before tax (£'000)	434 406	432 258	0.5%	
Operating profit* before tax and impairment losses on loans and advances (£'000)	752 636	718 839	4.7%	
Attributable earnings* (£'000)	327 897	309 710	5.9%	
Adjusted EPS* (pence)	43.2	45.1	(4.2%)	
DPS (pence)	17.0	16.0	6.3%	
Net tangible asset value per share (pence)	343.8	324.1	6.1%	
Total shareholders' equity (£'bn)	4.0	3.3	20.3%	
Core loans and advances to customers (£'bn)	18.8	17.9	4.8%	

\*Before goodwill, acquired intangibles, non-operating items and after non-controlling interests

### Supported by core earnings drivers

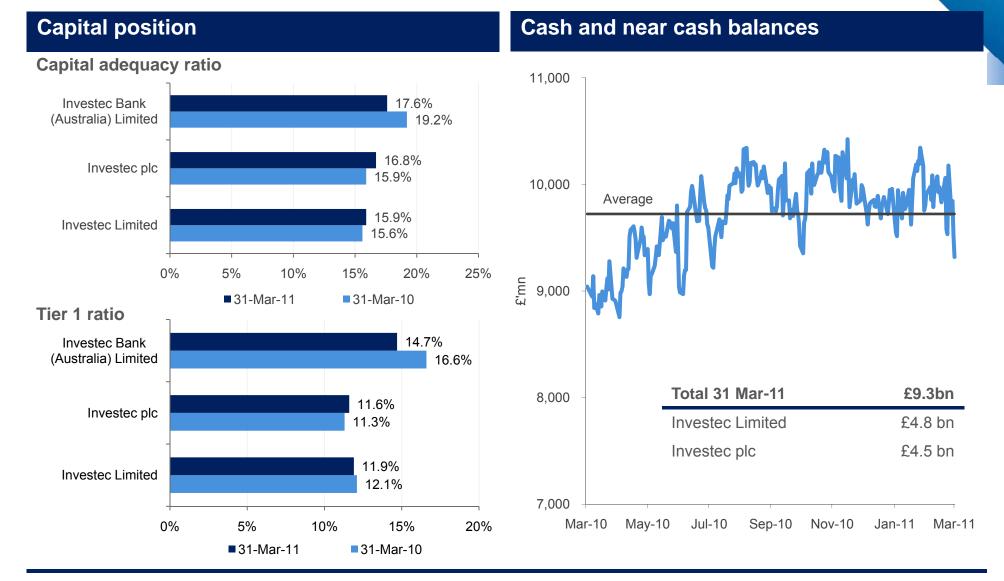


**Customer accounts (deposits) and loans** 



\*Incorporates funds under advice as previously reported within the Private Bank. Historic numbers have been restated accordingly.

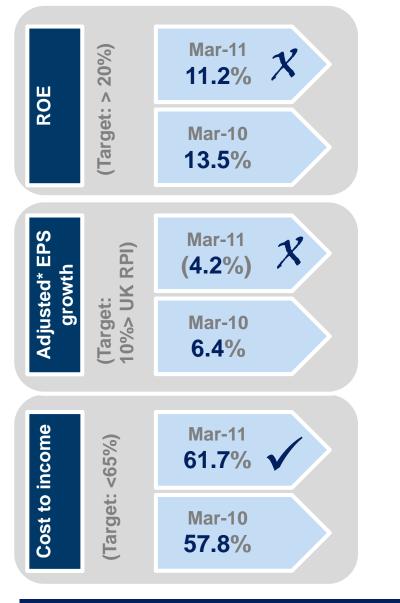
### And a sound capital and liquidity position



#### Note: The group is on the standardised approach in terms of Basel II and as a result has higher RWA than banks applying the advanced approach to similar portfolios, thus understating capital ratios

### **Financial Targets**

### ROE and EPS targets difficult to achieve in this environment





Note: The original targets were disclosed in May 2004 and are medium to long-term targets. We aim to achieve them through varying market conditions. The capital adequacy and dividend cover targets were revised in November 2008.



### **Operational review**

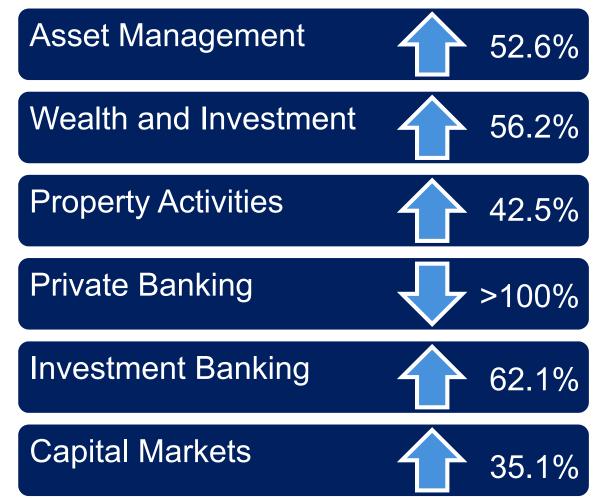
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### **Divisional performance**

**Operating profit\* by business for 31 Mar-11** 





•Before goodwill, acquired intangibles and before taxation but after non-controlling interests

### **Asset Management**

(29.3% of group)



#### **Overview of performance**

- Good investment performance (always the priority)
- Assets under management increased 27% to £58.8bn with strong net inflows of £7.4bn
- Experienced and stable team continues to build successful capabilities

	Mar-11	Mar-10	change	
Operating profit* (£'mn)	127.3	83.4	52.6%	
Assets under management (£'bn)	58.8	46.4	26.7%	
Cost to income	63.0%	66.6%		
ROE (pre-tax)**	78.5%	53.0%		
Tangible ROE (pre- tax)^	329.7%	337.3%		

<sup>\*\*</sup>Return on adjusted shareholders' equity (including goodwill)

<sup>^</sup> Return on adjusted tangible shareholders' equity (excluding goodwill)

### **Asset Management**

#### Outlook

- Our long term strategy remains unchanged and we are committed to managing our clients' money to the highest standard possible
- We now have a globalised client footprint with seven distinct and scaleable investment capabilities
- Business and earnings momentum is positive
- Continue to add scale, reinforcing our position as an independent pure play asset manager



### **Wealth and Investment**

(**9.3**% of group)



#### **Overview of performance**

#### UK

Benefited from higher funds under management and the acquisition of Rensburg Sheppards plc resulting in the consolidation of our private wealth management businesses

#### **South Africa**

- Key focus was on integrating the Private Banking wealth management business
- The performance was negatively impacted by increased personnel costs resulting from the merger, higher IT costs and lower earnings on deal driven and asset swap activities

	Mar-11	Mar-10	change	
Operating profit* (£'mn)	40.4	25.9	56.2%	
Funds under management^^(£'bn)	29.4	25.8	14.0%	
SA Funds under management (R'bn)	158.8	133.9	18.6%	
Cost to income (excluding income from associates)	75.4%	64.6%		
ROE (pre-tax)**	16.5%	101.5%		
Tangible ROE (pre-tax)^	78.7%	120.4%		

\*Before goodwill, acquired intangibles, non-operating items, taxation and after non-controlling interests

\*\*Return on adjusted shareholders' equity (including goodwill) ^ Return on adjusted tangible shareholders' equity (excluding goodwill)

Total third party assets held under management excluding the Rensburg Fund Management business which was sold in January 2011

### Wealth and Investment

#### Outlook

#### UK

- Performance dependent on level of equity markets
- To achieve net organic growth of funds under management of 5% per annum
- Rensburg Sheppards to adopt Investec brand from June 2011

#### **South Africa**

- ▶ While equity markets have improved, the economic outlook remains uncertain.
- Future performance will be influenced by the level of the equity markets and the direction of the Rand
- Cost growth will be lower than the year under review
- The newly merged business is well positioned to leverage off a more streamlined cost and operational base



### **Property Activities**

#### **Overview of performance**

- Performance supported by continued enhancement of the investment property portfolio in South Africa
- Post year end, listed the Investec Property Fund Limited on the JSE raising R807mn
- The Australian business benefited from the acquisition and sale of investments
- Raised a new opportunity fund

(£)	Mar-11	Mar-10	% change	
Operating profit* (mn)	47.7	33.5	42.5%	
Cost to income	35.2%	37.4%		
ROE (pre-tax)**	39.6%	41.0%		

#### \*Before goodwill, acquired intangibles, non-operating items, taxation and after non-controlling interests \*\*Return on adjusted shareholders' equity (including goodwill)

(**11.0**% of group)



### **Property Activities**

### Outlook

#### **South Africa**

- ► The business has a substantial pipeline of development and re-development projects
- Good reception to the launch of the new property fund
- Building funds under management

#### Australia

- With property fundamentals stabilising, we are well positioned in current market conditions to take advantage of opportunities for property and development acquisitions through principal investment and partnering with investors through join ventures or syndicates
- Intend to fully invest IPOF2 during 2011



### **Private Banking**

#### **Overview of performance**

 Managed to maintain revenues during a very difficult period

Profitability down as a result of

- Low activity levels
- Lack of exits
- Sharp rise in impairments as a result of the prolonged weak economic environment

(£)	Mar-11	Mar-10	% change	2
Operating income (mn)	399.6	390.5	2.3%	
Operating profit* (mn)	(91.4)	37.1	(>100%)	
Loan book (bn)	13.3	12.9	3.0%	
Deposit book (bn)	12.5	11.8	5.9%	
Cost to income	61.6%	61.0%		
ROE (pre-tax)**	(9.2%)	5.3%		

(**0**% of group)



#### 23

### **Private Banking**

#### Outlook

#### UK

- We have taken a number of steps to strengthen the business
- Activity levels are slowly being restored and we are starting to gain momentum as private clients get back on their feet
- Significant initiatives to underpin growth, e.g. plans to launch transactional banking and current account

#### SA

- Deal flow is starting to pick up but will take some time to translate to revenue
- ► Will benefit from action taken to separate the specialisations from the banking businesses

#### Australia

- Experien's diversified book is starting to gain momentum
- Launching a card and transactional banking initiative



### **Private Banking**

#### Strategy

- We recognise that we got caught in the final phases of the bull market and have had to rethink our strategy for this business
- The entrepreneurial and high net worth clients who took on too much leverage have been impacted by the financial crisis
- As a consequence we have reviewed all of our risk appetite philosophies and tightened up our focus on target clients to ensure a greater degree of resilience to cycles without inhibiting our entrepreneurial flair



### **Investment Banking**



#### **Overview of performance**

- Good result overall with mixed performance across geographies and business activity
- Strong result from Principal Investments
  - The South African and Hong Kong businesses are scalable and are benefiting from well diversified portfolios
- The Agency and Advisory business, across all three geographies benefited from a good deal pipeline but trading conditions in the Institutional Stockbroking business remain difficult

(£)	Mar-11	Mar-10	change	
Operating profit* pre consolidated investments (mn)	86.7	62.5	38.7%	
Investments required to be consolidated (mn)	(19.3)	(20.9)	7.7%	
Operating profit* post consolidated investments (mn)	67.4	41.6	62.1%	
Cost to income^	59.2%	60.1%		
ROE (pre-tax)**	18.7%	17.1%		
ROE (pre-tax)** Excluding consolidated investments	21.2%	18.7%		

\*Before goodwill, acquired intangibles, non-operating items, taxation and after non-controlling interests \*\*Return on adjusted shareholders' equity (including goodwill)

^Adjusted for consolidated investments

### **Investment Banking**

#### Outlook

- Outlook predominantly driven by equity markets
- ► In South Africa, activity levels are rising and there is a fair amount of corporate activity
- The brand is now well established in the UK and we are ready to take advantage of opportunities from increased secondary fundraisings and capital raisings
- Australia is in a re-investment phase and we have rebuilt the team to focus on the top end of the mid-market
- Acquisition of a niche advisory firm, Access Capital in Hong Kong to help capture deal flow between developed and developing markets
- We have established a presence in India where we advise middle to large cap Indian companies on growth solutions

#### \*Before goodwill, acquired intangibles, non-operating items, taxation and after non-controlling interests \*\*Return on adjusted shareholders' equity (including goodwill)

27

#### (**55.7**% of group)



### Overview of performance

**Capital Markets** 

- The division was able to produce a strong performance as a result of:
  - Good levels of activity across the advisory and structuring business
  - Notable performances from the Principal Finance, Structured Finance and Structured Equity Finance businesses
- Benefited from a decline in both impairments and defaults

(£)	Mar-11	Mar-10	% change	
Operating profit* (mn)	242.0	179.1	35.1%	
Loan book (bn)	4.8	4.5	7.2%	
Cost to income	49.5%	47.2%		
ROE (pre-tax)**	19.8%	18.5%		

### **Capital Markets**

#### Outlook

#### ► SA

Clean portfolio ready to benefit from a recovery in the SA economy

#### ► UK

- Continue to build a balanced business model where we can benefit from both primary and secondary market activity
- ► Well positioned to grow significantly from current levels as market conditions improve

#### ► Australia

- Continue to invest in the business for the long term
- Several new business initiatives should start gaining momentum this year
- Overall, we have invested heavily in building our capability and remain well positioned in all three geographies to grow market share and extend our franchise



### **Group Services and Other Activities**

#### **Overview**

- Central Funding impacted by the following:
  - Lower levels of interest rates
  - Weaker performance from equity investments held within the South African portfolio
- Central Services experienced an increase in personnel and marketing costs

#### **Operating profit\***

(£)	Mar-11	Mar-10	% change
International Trade Finance (mn)	9.1	7.2	26.4%
Central Funding (mn)	91.0	97.7	(6.9%)
Central Services (mn)	(99.1)	(73.2)	(35.4%)
Group Services and Other Activities	1.0	31.7	(96.9%)



### General

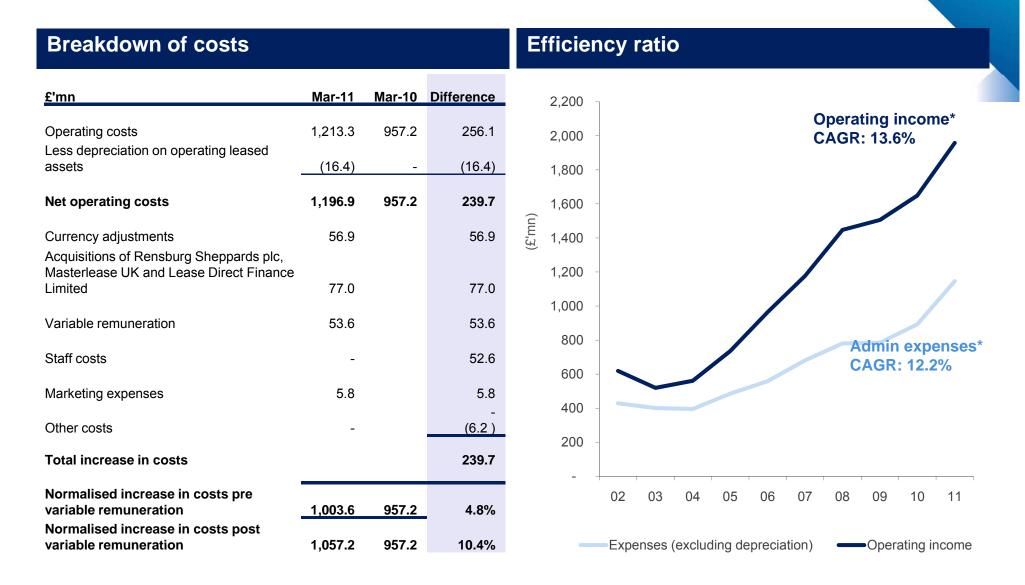
- Operational effective tax rate\* down from 20.6% to 15.5% due to the resolution of matters for which a provision was previously held
- ▶ Weighted shares from 686.3mn to 759.8mn
- Goodwill impairments
  - ► Goodwill impairment of £6.9mn
  - Largely relates to Asset Management businesses acquired in prior years
- The net loss on sale of subsidiaries of £17.3mn arose from a loss on sale and deconsolidation of consolidated investments, partially offset by a gain on the sale of Rensburg Fund Management Limited

Losses attributable to minority interests	£ <b>11.0</b> mn
Operating loss in relation to investments held in the Private Equity division	(£ <b>9.2</b> mn)
Translation of preferred securities issued by subsidiary of Investec plc – transaction is hedged	(£ <b>1.4</b> mn)
► Other	£ <b>0.4</b> mn

#### \*excluding taxation on intangibles and sale of subsidiaries

### **Operational efficiency**

Cost to income ratio was 61.7% (below our internal target of <65%)</p>



\*excluding consolidated investments

# Realigning the specialist bank



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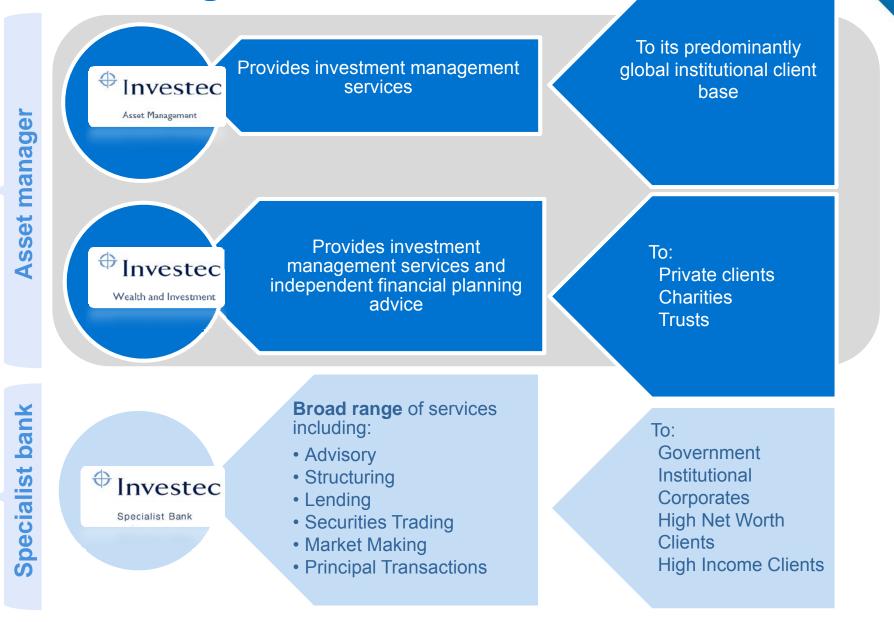
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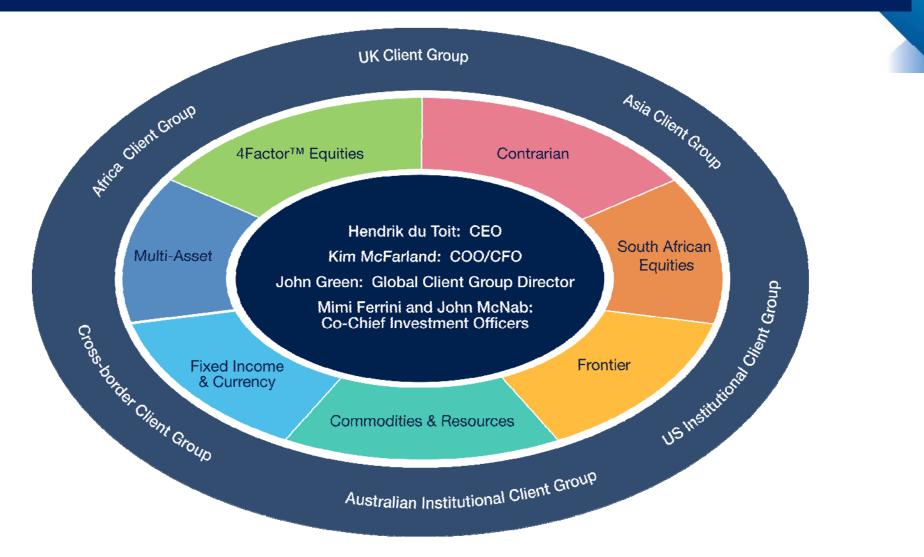
# To facilitate the Creation of Wealth and the Management of Wealth

# Positioned the group as a specialist bank and asset manager



### **Globalised the asset management business**

Capabilities and organisational structure



### **Globalising the wealth management businesses**

Wealth and Investment						
UK, Europe and Other		South	South Africa			
<ul> <li>Rensburg Sheppards</li> <li>Acquisition effective from 25 June 2010</li> </ul>		W	<ul> <li>During the year, we merged the Private Bank's wealth management business with Investec Private Client Securities</li> </ul>			
<ul> <li>Private Bank Wealth Management</li> <li>The process of integrating the Prive management business is ongoing</li> </ul>	ate Bank wealth					
£'million	31 Mar-11	31 Mar-10	31 Mar-09	% Change Mar-11 vs Mar-10	% Change Mar-11 vs Mar-09	
UK, Europe and Other	14,852	13,786	10,579	7.7%	40.4%	
Discretionary Non-discretionary and other	9,571 5,281	8,517 5,269	6,458 4,121	12.4% 0.2%	48.2% 28.2%	
<b>South Africa</b> Discretionary Non-discretionary	<b>14,596</b> 2,076 12,520	<b>12,053</b> 1,776 10,277	<b>7,875</b> 1,149 6,726	<b>21.1%</b> 16.9% 21.8%	<b>85.4%</b> 16.9% 86.1%	

Total 29,448 25,839 18,454 14.0% 59.6%

Note: Total third party assets held under management excluding the Rensburg Fund Management business which was sold in January 2011

### The focus now is on ...

## ... Creating a single Specialist Bank

#### Purpose

- To create a single bank mindset and structure with client need and demand at the core of our offering
- To be more effective for our clients

### How

- By creating a more appropriate business structure in order to maximise the product offering to the client
- > By sharing the competencies of the organisation to achieve greater operational efficiency
- By looking for synergies and connectivity across the group
- By leveraging off our global capabilities

This is a process which will take time to implement and further detail will be given at the **Investor Briefing** in September 2011



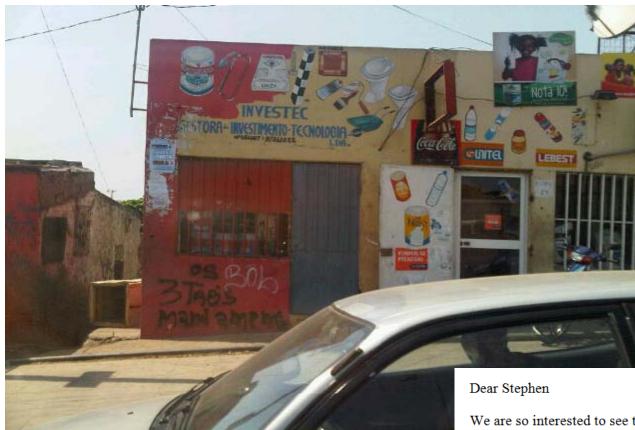
## Outlook

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### **Capture opportunities in Africa ...**





We are so interested to see that you have opened in Luanda Angola.

Are you going to issue units for the building in your property portfolio?

Best regards

Michael Lewis

### Continue to focus on ... clients and the brand





### Outlook

► We are seeing good momentum in the businesses

Asset Management	Growing
Wealth and Investment	Growing
Property Activities	Stable but down from high base
Private Banking	Recovering
Investment Banking	Growing
Capital Markets	Growing



### Well positioned to benefit from future growth

- Looking ahead, regulatory uncertainties remain and we will continue to maintain excess levels of liquidity and capital until there is further clarity. However, we expect earnings to benefit from continued momentum in our businesses and the normalising of impairment losses.
- We have sought to realign the business model and grow revenues from less capital intensive activities. This strategy is paying off and we are developing the right balance of businesses for the long term.
- We have taken advantage of the dislocation that occurred in financial markets to attract talented people and extend brand awareness to benefit from steadily improving market activity.

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## **Results presentation**

For the year ended 31 | 03 | 2011

