## Year-end results

18 May

2017





# Highlights for the year

Strong operational performance

Good performance across all areas of activity

- Deepened our core franchise
   Sound levels of corporate client and private client activity
- Solid growth in FUM

   Asset Management and Wealth & Investment benefitted from strong growth in average funds under management
  - Investing for the future
- Further progress made on strategic initiatives to position the group for future growth

## Mixed operating environment



With continued macro uncertainty	and volatility
----------------------------------	----------------

	Closin % cha		Average rate % change		
	Since Mar-16	Since Sep-16	Since Mar-16	Since Sep-16	
£ / Euro	-7.3%	1.1%	-12.8%	-13.7%	
£/A\$	-12.9%	-3.9%	-15.2%	-19.5%	
£ / ZAR	-20.6%	- <b>6</b> .1%	-11.1%	-23.9%	
£/US\$	-12.8%	-3.5%	-13.3%	-15.9%	

Note: - appreciation; + depreciation

	Closing rate % change			
	Since Mar-16	Since Sep-16		
Euro	16.5%	16.6%		
JSE	-0.4%	0.2%		
DJIND	16.8%	12.9%		
FTSE	17.5%	6.2%		

# Steady growth in statutory operating profit

- Statutory results showed steady growth
- Creation of IEP and change in accounting from fair value to equity accounting impacted the SA results

		Mar-17	Mar-16	% change	% change on neutral currency basis^^
Snapshot of	Operating profit* (£'mn)	599.1	505.6	18.5%	8.0%
statutory results	Adjusted earning per share^ (pence)	48.3	41.3	16.9%	6.3%
	Total dividend per share (pence)	23.0	21.0	9.5%	
	Net asset value per share (pence)	431.0	352.3	22.3%	12.1%
	Net tangible asset value per share (pence)	377.0	294.3	28.1%	16.1%

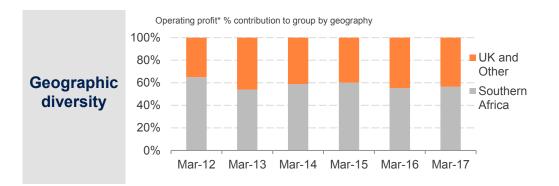
 Solid performance from the ongoing business which is what we focus on for the rest of the presentation

<sup>AA</sup>Amounts represented on a currency neutral basis assume that the closing and average exchange rates of the group's relevant exchange rates relative to Pounds Sterling remain the same as at 31 March 2017 when compared to 31 March 2016

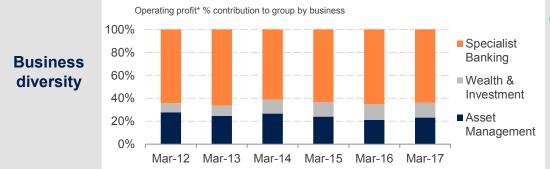
<sup>\*</sup>Before goodwill, acquired intangibles, non-operating items and taxation and after other non-controlling interests

<sup>^</sup>Before goodwill, acquired intangibles and non-operating items

## **Diversified business model**



- Consistent contribution from
   UK and Other businesses
  - Combined UK and Other business up **10.8%** in Pounds
  - Combined SA business marginally up in Rands



- Consistent contribution from all businesses
  - The asset and wealth management businesses contributed 36.2% to the group's results (2016: 35.0%)

## Solid growth in key earnings drivers

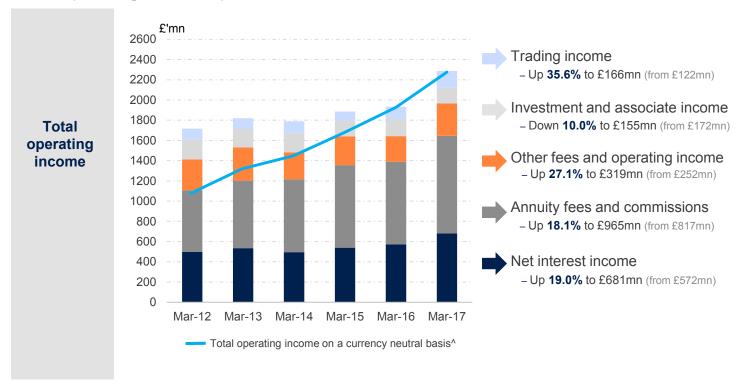


- Third party assets under management increased
   23.9% to £150.7bn (from £121.7bn)
  - Up 14.8% on a currency neutral basis

- Customer accounts up 21.1% to £29.1bn (from £24.0bn)
  - Up 5.5% currency neutral
- Core loans and advances up 26.8% to £22.2bn (from £17.5bn)
  - Up 8.5% currency neutral

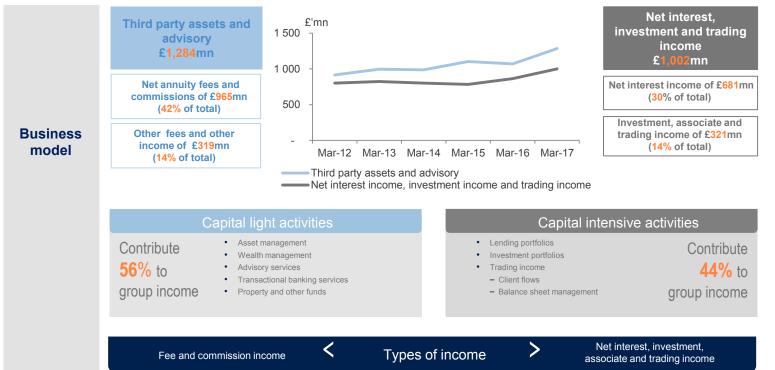
## Supporting growth in operating income

#### Total operating income up 18.1% to £2,286mn (from £1,935mn)

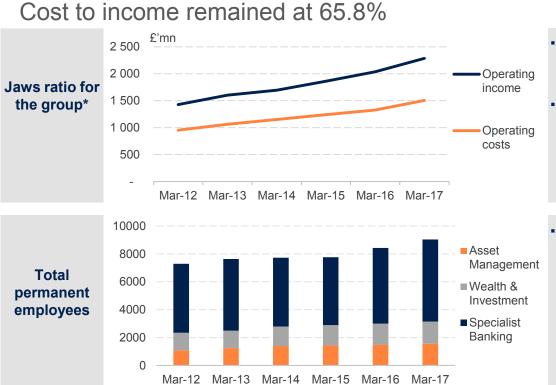


## Maintained a balanced business model

## Balanced between capital light and capital intensive activities



## Costs up due to planned strategic growth



- Operating income increased 18.1% to £2,286mn (from £1,935mn)
- Operating costs were up 18.1% to £1,503mn (from £1,272mn) largely as a result of deliberate investment in IT infrastructure, increased headcount and UK premise cost
- Headcount increased across all businesses in line with strategic growth aspirations

# Total impairments slightly up



- Total impairments on loans and advances increased marginally to £111.5mn (2016: £109.5mn)
- Credit loss ratio of 0.54% (2016: 0.62%)

## Resulting in a solid group performance

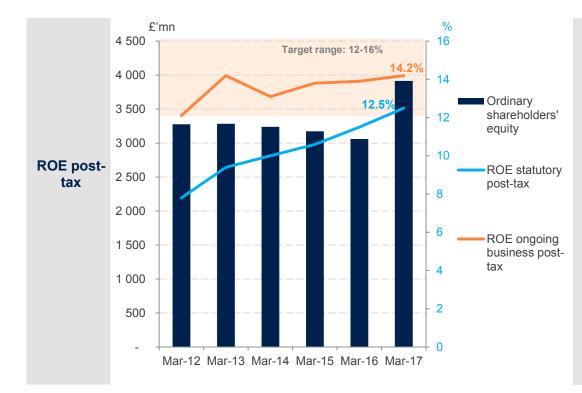
	Mar-17	Mar-16	% change
Operating profit* before tax (£'mn)	663.7	583.9	13.7%
Attributable earnings**^ (£'mn)	487.1	423.1	15.1%
Adjusted EPS**^ (pence)	54.1	48.6	11.3%
Customer accounts (deposits) (£'bn)	29.1	24.0	21.1%
Net core loans and advances to customers (£'bn)	22.2	17.5	26.8%

## Progress on financial targets

Summary of financial targets

		Ongoing		Statutory		
	Target	Mar-17	Mar-16		Mar-17	Mar-16
ROE (post tax)	12%-16% over a rolling 5- yr period	14.2%	13.9%		12.5%	11.5%
Adjusted* EPS growth	Target: 10% > UKPRI	11.3%	2.3%		16.9%	4.8%
Cost to income	Target: < 65%	65.8%	65.8%		66.3%	66.4%
Dividend cover (times)	Target: 1.7 – 3.5 times	na	na		2.1x	2.0x

# ROE within range

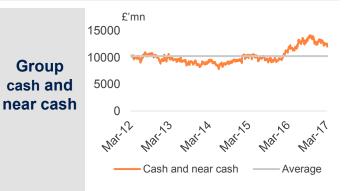


- The improvement in ROE reflects:
  - Growth in client franchise businesses
  - Growth in our annuity businesses
  - Decline in impairments
- Going forward the levers for ROE include:
  - Activity levels
  - Growing our client base and core drivers
  - Managing our liquidity and optimising our capital structure

## Sound balance sheet



- Healthy capital ratios in excess of regulatory requirements
- Target common equity tier 1 ratio of above 10% and total capital ratios of 14%-17%
- High level of readily available, highly liquid assets
- AIRB on track to meet 1 April 2018 target date and is expected to have a meaningful increase in our capital ratios



# **Business review**

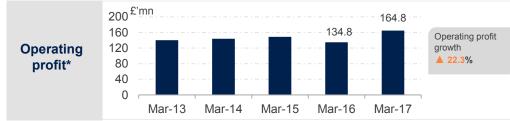


Out of the Ordinary®



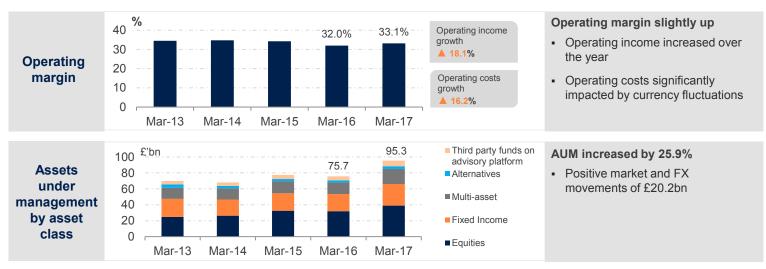
## Asset Management - overview

#### Momentum remains positive



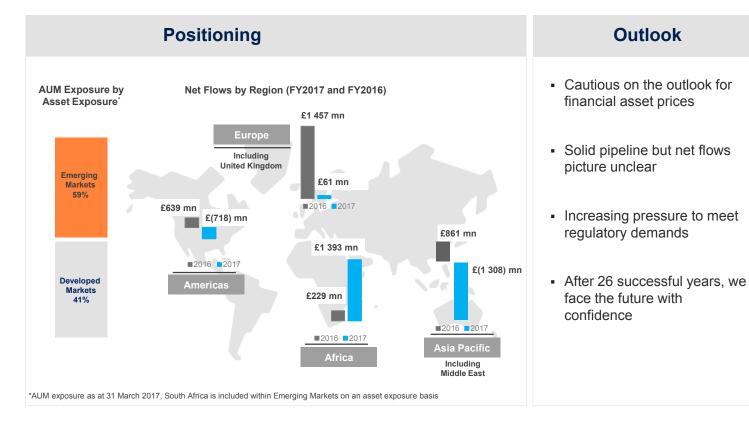
#### **Operating profit increase**

Record year



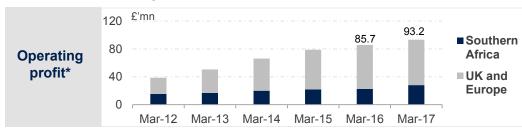
Revenues driven by increase in AUM

## Asset Management – outlook

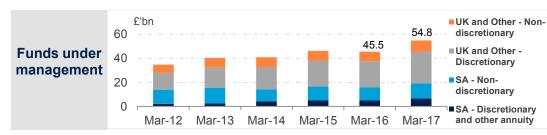


## Wealth & Investment - overview

## Solid overall performance



#### % 30 26.4% 25.9% Operating income **11.1**% 20 Operating margin 10 **Operating costs 12.0%** Ω Mar-12 Mar-13 Mar-14 Mar-15 Mar-16 Mar-17



#### Total operating profit up 8.8%

- SA up 10.5% in Rands due to increased FUM and net inflows
- UK up 3.3%, benefiting from growth in average FUM supported by a higher level of market indices

#### Operating margin slightly down

- Continued global investment in digital platforms, IT infrastructure and compliance
- Headcount increased by 4.4%

#### **Higher average FUM**

- Net inflows of £1.2bn
- FUM in UK up 19.4%
- FUM in SA down 2.8% in Rands

## Wealth & Investment – outlook

Positioning

#### UK and Other

- Brand well recognised
- Established platforms in the UK, Switzerland, Ireland and Guernsev
- Developing capability in Hong Kong
- One of the UK's leading private client investment managers
- Proven ability to attract and recruit investment managers

#### **SA & Mauritius**

- Strong brand and positioning
- Largest player in the SA market
- Developing capability in Mauritius

#### Outlook

- Consumer and investor confidence in SA impacted by weak GDP growth and continued political uncertainty
- Investor sentiment in the UK will remain uncertain until we get clarity around the UK's exit from the EU
- Our Asian and Swiss operations continue to allow us to service the expatriate market across various jurisdictions

# Specialist Banking - overview

## Stable performance



#### **Operating profit up 11.0% to £454.4mn** (2016: £409.2mn)

- UK up 8.2%
- SA down 3.3% in Rands due to the change in accounting treatment related to the assets transferred to IEP in the prior year



#### Cost to income of 59.9% (2016: 59.1%)

 Costs increased as a result of the deliberate investment in IT infrastructure, increased headcount and UK premise cost

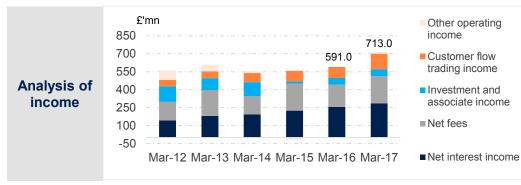


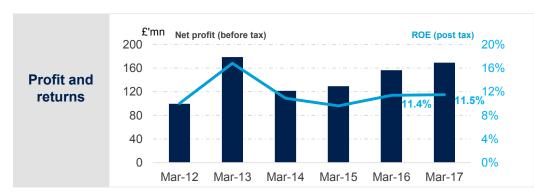
#### Growth in core drivers

- Core loans and advances up 26.8% (up 8.5% in neutral currency)
- Customer accounts (deposits) up 21.1% (up 5.5% in neutral currency)

# **Specialist Banking - outlook**

## Specialist Bank UK and Other Ongoing





#### Outlook

- Current global political uncertainty provides a difficult environment for both clients and markets
- Our business has been relatively resilient to these conditions but we are mindful that continued uncertainty could impact activity levels

# Specialist Banking – UK legacy

### Continued to reduce the UK Legacy Business exposures

	<b>£'mn</b> Total income Total impairments Total expenses <b>Net loss before tax</b>	Mar-17 0.3 (54.3) (10.6) (64.6)	Mar-16 4.7 (68.1) (14.9) (78.3)	<ul> <li>The be a £476</li> <li>Larg rede</li> <li>The The first second second</li></ul>
Total net assets: Investec originated	£'mn 5000 - 4856 Other Private Bank	assets		<ul> <li>to be opported</li> <li>The take origitation</li> </ul>
	4000 - 3000 - 2000 - 1000 - 0	-	ation activitie	
		ar-15 Mar-16	Mar-17 Ma	r-18 Mar-19 Forecast

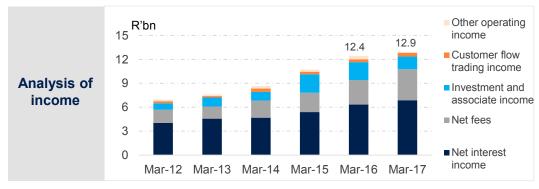
- he legacy portfolio has continued to e actively managed down to 476mn (2016: £583mn)
- argely through assets sales, demptions and write-offs
- he remaining portfolio will continue be managed down as we see oportunities
- he remaining legacy book could ke longer to wind down than our riginal expectations

Nonperforming Performing 476

Mar-17

# Specialist Banking - outlook

## Specialist Bank SA





#### Outlook

- Economic slowdown is expected to continue with the recent downgrade of SA's foreign credit rating
- Political events will continue to impact financial markets
- Nevertheless, client activity remains reasonable

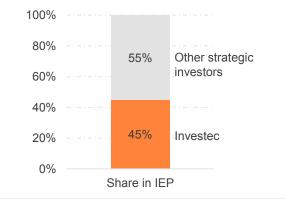
# **Investec Equity Partners - overview**



## Created in January 2016

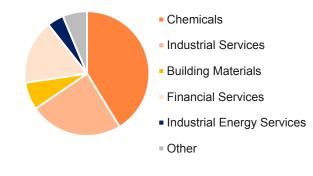
#### Summary

- Investec Principal Investments transferred certain portfolio investments to the value of R7.6bn to IEP
- In exchange, Investec received R2.5bn in cash and 45% of the shares in IEP (R5.1bn)



#### **About**

- IEP is a diversified investment holding company which owns controlling and strategic scalable interests in a number of select industries, with a focus on industrial companies
- The strategy is to develop key industry clusters that combine complementary businesses and extract synergies whilst building significant scale



#### EBITDA to Dec-2016

# SA investment portfolio - overview

## High IRR over the long term but dragging short-term ROE

	Asset	Income
£'million	analysis	analysis
Investec Equity Partners (IEP)	323	16
Equity investments^	130	-
Property investments*	260	22
Total equity exposures	713	38
Associated loans and other assets	36	2
Total exposures on balance sheet	749	40
Debt funded	351	(24)
Equity	398	-
Total capital resources and funding	749	
Operating profit before taxation		16
Taxation		(3)
Operating profit after taxation	—	13
Post-tax return on adjusted average ordinary shareholders' equity - 31 March 2017		3.7%
Post-tax return on adjusted average ordinary shareholders' equity - 31 March 2016		14.7%
Post-tax return on adjusted average ordinary shareholders' equity - 31 March 2015		15.1%

\*The group's investment holding of 27.86% in the Investec Property Fund and 16.57% in the Investec Australia Property Fund

^Does not include equity investments residing in our corporate and private client businesses.

# Strategic review and priorities for FY2018





Out of the Ordinary®



## Asset Management – strategy

## Focus on clients, people and long-term growth

#### **Strategic priorities**

- Investment performance
- Grow in the Advisor channel
- Focus on our large markets, especially North America
- Continue to scale Multi-asset and Global Equities
- Continue to nurture a limited number of long-term growth initiatives
- Invest in, motivate and lead our people

**Clients will always come first** 

## Wealth & Investment – strategic review

## Investing for long-term sustainability

#### **Strategic priorities**

- Internationalisation: Create international operating platform in Switzerland
- Digitalisation as another channel to reach new clients
- One Place coordinating across businesses
- Efficiency Straight Through Processing

#### Independent recognition defaqto 2016 DFM Service Best Private Bank and Wealth Manager, South Africa (For 5 years in a row) GOLD Winner of Defagto Gold **INVESTEC WEALT** Discretionary Fund Manager service 3D & INVESTMENT award 2016 2017 FINANCIAL TIMES PRIVAT BANKING AWARDS 2016 EXCELLENCE IN

# Specialist Banking – strategic review

## Specialist Bank UK and Other Ongoing

#### **Strategic priorities**

- Build a domestically relevant Private Bank
  - Shifting from product based model to client centric model focusing on HNW and active entrepreneurs
  - Building the processes, products and people
- Broaden client base by building franchise while deepening client relationship
  - Deeper and broader into small and mid corporate market
  - Incrementally add new products and services
- Improve coordination across business units and geographies
- Focus on reducing and managing costs



# Specialist Banking – strategic review

## Specialist Bank SA

#### **Strategic priorities**

- Client acquisition
  - Strategy to acquire and penetrate client base through improved coordination and collaboration
- Evolve the digital offering
  - Continued roll out of One Place for private clients
  - Deliver a digital business banking solution
- Leverage international capabilities to corporate clients
- Cost initiatives to ensure operational efficiencies
- Launch of Investec Life



# Launch of Investec Life

## Further enhancing our client value proposition

#### About

 Investec Life is a personalised insurance offering with both the product features and process highly tailored to our clients and crafted around an extraordinary client experience

#### **Extension of One Place**

 Through Investec Life, we will give existing private clients the exclusive opportunity to protect their lives, lifestyles, family and wealth – all in One Place

#### **Client-centric**

- According to their individual needs, our clients will be able to apply for, and adjust, their Investec Life insurance either through Investec Online or through our team of specialist Investec Life advisers
- Alternatively, they can contact their Private Banker or the 24/7 Global Client Support Centre who will then refer them to either Investec Online or get an Investec Life adviser to contact them directly

#### Launch in the second half of 2017

# Closing



Out of the Ordinary®





# We continue to focus on our revenue drivers

Which support our balanced business model

- Generate high quality income through diversified revenue streams
- Further grow funds under management
- Managed growth in loans and customer deposits
- Increase transactional activity

## **Building our franchises**

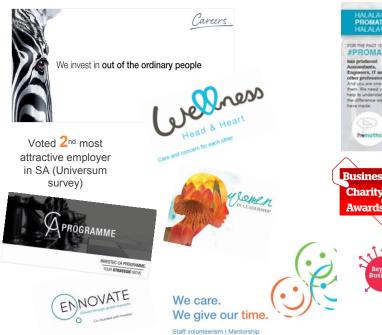
Through a focus on clients and building the brand



# Being a responsible corporate

Investing in ...

## ...our People



## ...our Communities



## ...our Planet



It's not too late to make a difference.

The threat of extinction to the thino is real, investee Fihino Lifeline is doing something about this onlia. We focus on education, reacue and demand reduction to bring the plight of the thino to the awareness of all.



# Creating value for our stakeholders

- We have made good progress in building our core franchises whilst at the same generating reasonable growth and returns for our shareholders
- We have a strong leadership team who are motivated to build their businesses and improve the quality of earnings through varying economic cycles
- Our businesses are focused on coordinating our service offerings and integrating IT systems to leverage our unique client profile providing an integrated client experience
- We have spent time proactively engaging with our stakeholders, investing in the learning and development of our people and providing support to our communities
- We are well positioned to continue building a sustainable business that not only provides appropriate returns to shareholders but also contributes to macro-economic stability and social upliftment



- Sound levels of activity supported performance as the group continued to strengthen its client franchise businesses
- Whilst macro uncertainty persists, which could impact activity levels going forward, the group believes that its balanced business model together with its strategic initiatives place it in a favourable position to continue to grow in its core markets