

Covid-19

Frequently Asked Questions

1. Is Investec Ireland open for business?

Yes, Investec in Ireland is open for business in a business as usual manner. Investec staff are available to discuss any aspect of our services with clients of Treasury, Structured Products, Corporate Finance or Private Client Lending. You can continue to call our main number (01) 421 0000.

2. Are the Investec offices closed to clients?

Yes, Investec offices are currently still closed to clients. Investec have begun the initial steps of staff returning to working arrangements at our offices at both the Harcourt Building in Dublin and Albert Quay in Cork. Our first priority is to ensure the safety and wellbeing of our staff and clients and with social distancing measures still in place we are not yet in a position to welcome back our customers to our offices.

3. Are Investec still operating under normal trading hours?

Yes, Investec is currently fully operational and are still operating under normal trading hours. We have put measures in place to ensure minimum disruption to you during this time.

4. I have sent in a letter/documentation by post, will Investec still be able to receive this?

Yes, our staff are continuing to receive post and ensuring that this gets to the appropriate department.

5. How can I contact Investec?

You can continue to call our main number (01) 421 0000. Similarly, you can continue to contact your relationship manager via email or on their landline or mobile.

6. I have an Investec Structured Product due to mature over the coming weeks or months, will there be any impact on the Firms ability to make any payment due to me?

If you have an Investec Structured Product that is due to mature over the coming weeks or months you will receive any payment due to you in the normal course of business.



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