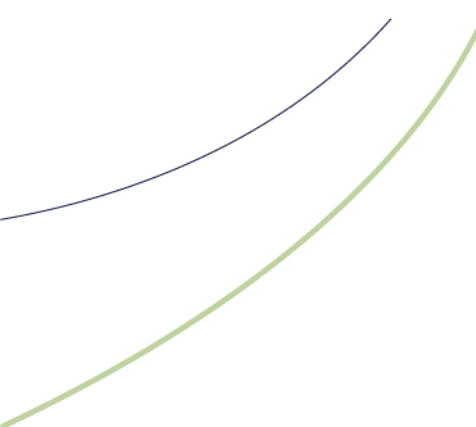


Investec Bank (Mauritius) Limited

The information, information technology and information security policies



Our vision is to continuously deliver efficient and effective information technology that enables business and excellent client service, within acceptable risk tolerance.

Key infrastructure-related developments reducing our environmental footprint and improving our IT efficiency include the following:

- Increased collaboration through unified communication technologies, providing the ability to leverage global teams and reduce business travel
- Continued focus on virtualisation as the cornerstone of our computer and storage infrastructure
- Continued consideration of cloud-based services to reduce physical infrastructure and energy requirements
- Consolidation of databases to further reduce the hardware footprint and power
- Continued reduction in physical paper requirements.

The key principles underpinning Investec's IT strategy are:

- Aligning architecture across the group
- Reducing our application and data footprint
- Commoditising common functions and processes
- Leveraging our digital offering
- Continuing to improve our security.

Investec continues to build information security and risk management capabilities across the group while promoting the responsible handling of personal data. Our strategy is to enable business and protect information assets by proactively identifying and mitigating threats to our people, processes, technology and data. This approach is underpinned by three core security principles: defence in depth, security by design and role-based access. Emphasis is placed on group-wide coordination and efficiency, enabled by a group target architecture. Investec runs campaigns to raise and maintain staff awareness of information security risks and responsibilities.

Investec Bank (Mauritius) Limited, through its board and its committees, ensures that all IT risks are identified in a timely manner and addressed through risk management, monitoring and assurance processes.

Investec Bank (Mauritius) Limited has adopted the following Investec group information technology policies:-

1. Access Management Policy
2. Application Development Policy
3. Business Resilience Policy
4. End User Computing (EUC) Policy
5. Incident and Breach Management policy
6. Information Classification and Protection Policy
7. Information Systems security Policy
8. IT Operations Policy
9. Mobile Device Policy
10. Secure and Acceptable Usage Policy
11. Third Party Management Policy

These policies are reviewed on an annual basis and presented to the board for approval.

These policies are made available to all employees for consultation and compliance through the bank's intranet.

