



Investec Bank (Mauritius) Limited

The information and Technology Policy (October 2021)

Our vision is to continuously deliver efficient and effective information technology that enables business and excellent client service, within acceptable risk tolerance.

The bank strives to:

- Implement strategic roadmaps that leverage new technologies to enhance capacity, scalability, security, resilience and robustness and reduce reliance on legacy IT systems;
- Future-proof IT development and implementation in support of innovation and delivery at pace;
- Drive automation to reduce human error whilst enhancing efficiency;
- Continue to align IT architecture and standards across the bank, to reduce technical complexity and leverage common functions and services;
- Enhance proactive monitoring of the IT environment, for continual oversight of effectiveness and performance; and
- Maintain and test IT resilience capabilities to withstand failure and minimise service disruption.

The board oversees technology governance within the bank and ensures that information technology leads to business benefits and creates value.

Investec continues to invest in its digital and technology platforms in order to remain competitive and to deliver on its high-touch, high-tech value proposition to both corporate and private clients.

The bank, through its board and its committees, ensures that all IT risks are identified in a timely manner and addressed through risk management, monitoring and assurance processes.

The bank has adopted the Investec group information and Technology policy. The objective of this policy is to establish principles for the sound management of information and technology resources in a manner that meets the current and ongoing needs of the business, supports the group's strategic objectives, and is appropriate to the risks of the organisation.

The policy is reviewed on an annual basis and presented to the board for approval.

The policy is made available to all employees for consultation and compliance through the bank's intranet.