

Quick Notes

Specialised teams to
enhance client service

23022



Our specialized teams play a crucial role in providing out of the ordinary service to you by addressing your queries efficiently and effectively. Our specialized teams can also provide a deeper understanding of your clients' needs and offer personalized recommendations and support. By having experts in a specific area, you will receive quick and accurate solutions to problems, resulting in effective and efficient results for you.

For all non-resident account related queries please contact
FXNonRes@investec.co.za

For all CCM system, account, product and servicing related queries please contact your CCM [Inland](#) or [Coastal](#) Servicing teams

For all client screening queries please contact
CCMAML@investec.co.za

Kindly ensure that FATCA / CRS forms are submitted to
FATCA.CRS@investec.com

Our specialized client support centre is available to assist telephonically and is contactable Monday to Friday between the hours of 8:00 – 17:00 on 0860 33 55 77

For any queries, please contact your Investec for Intermediaries consultant or our CCM [Inland](#) or [Coastal](#) Servicing teams.

Regards

Shavonne Bagley
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Head of Client Servicing

