

Quick Notes

Review, Removal and Adding
of an CCM System users

23008

In order to apply for access for a new user you will be required to submit a Multiple User Access form which is to be completed and signed off by the Designated Online Banker. This form can be found on toolkit under system information

Kindly note that in addition to the Multiple user access form we would require the following supporting documentation to be submitted together with the form:

- A clear copy of both sides of the users new ID card, alternatively
- A colour photo of the users green barcoded ID document

Kindly note that in terms of our risk management process Investec conducts credit checks on all new users to screen for any adverse credit records.

Once the above is received, the relevant checks have been done and all is found to be in order Investec will grant the User access to the CCM Platform and our CSC team will liaise directly with the User regarding CCM training.

All requests for new applications, removals and level changes are to be sent CCMServicing@investec.co.za

Regards

Shavonne Bagley

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