

# Quick Notes

Specialised teams to  
enhance client service

23012



Our specialised teams play a crucial role in providing out of the ordinary service to you. These teams provide a deeper understanding of your clients' needs and offer personalised recommendations and support. By having experts in a specific area, you will receive quick and accurate solutions to problems.

For all non-resident account related queries please contact [FXNonRes@investec.co.za](mailto:FXNonRes@investec.co.za)

For all CCM system, account, product and servicing related queries please contact your CCM **Inland** or **Coastal** Servicing teams

For all client screening queries please contact [CCMAML@investec.co.za](mailto:CCMAML@investec.co.za)

Kindly ensure that FATCA / CRS forms are submitted to [CRS@investec.co.za](mailto:CRS@investec.co.za)

Our specialised client support centre is available to assist telephonically Monday to Friday between the hours of 8:00 and 17:00 on 0860 33 55 77

Regards  
Shavonne Bagley  
Head of Client Servicing

*Shavonne Bagley*

