

Private Selection

Faithful to Nature frequently asked questions



How can I access the 30% saving?

You have received the Faithful to Nature code in the Private Selection (Faithful to Nature) email. You must then visit the Faithful to Nature website and create a profile (if you don't have one).

At checkout you need to enter the code for the 30% saving to apply. The code can only be used once per profile on the Faithful to Nature website.

Which Faithful to Nature products are included/excluded in the offer?

The 30% saving applies to all the items in your basket.

What if I did not receive the Private Selection (Faithful to Nature) email with the code?

Please contact our 24/7 global Client Support Centre on 0860 110 161 or +27 (0)11 286 9663.

How long is the Faithful to Nature offer valid for?

The Faithful to Nature offer is valid for purchases made between 12 April 2021 and 24 May 2021.

Can the code be used to buy a Faithful to Nature gift voucher?

No, you will not be able to use the code to buy a Faithful to Nature gift voucher.

Can the code be used in conjunction with other Faithful to Nature codes?

No, you will not be able to use the code in conjunction with other Faithful to Nature codes.

Can the code be used in conjunction with a Faithful to Nature gift voucher?

Yes, you will be able to use the code in conjunction with a Faithful to Nature gift voucher.

Who do I contact if I have queries related to the offer?

If you have any questions, please visit [Faithful to Nature's support page](#).

You can also email support@fn.co.za or call 021 785 3268 (available 8h00 to 16h30 Monday to Friday – excluding public holidays).