

Investec InTransit Programme Rules

These rules should be read together with the InTransit terms and conditions.

1. Membership in the InTransit Programme

- To be eligible for membership in the Investec InTransit programme ("the programme"), you need to hold one or more of the following:
 - an Investec Private Bank Account;
 - an Investec Youth Account; or
 - an Investec Visa Platinum or Business card
- Your membership in the programme will be created automatically on the launch of the programme or upon the opening of your account or issuing of your card whichever is later.
- To access the programme and use your membership you need to download the Investec InTransit app.
- Your membership in the programme will be cancelled should you no longer meet the eligibility criteria.

2. Suspension of Membership

- If you are a Private Bank or Youth Account holder, your membership will be suspended if any one of the following occurs, where relevant:
 - your account is more than three (3) months in arrears;
 - your account is an 'electronic only' pricing option;
 - your account is dormant (you have not performed any transaction, whether a debit or credit, for more than three (3) months);
- If you are an extra card holder and hold no Investec accounts in your own name, your membership will be suspended if your Investec Visa card is dormant (it has not been used for a period greater than three (3) months).

3. Allocation of Benefits

- The benefits you are eligible for under the programme will be determined by the type of Investec accounts and/or cards you hold.
- Your benefits shall be allocated to you on an annual basis from the date your membership commences to be used by you during the year thereafter and will reset annually on that date.
- Benefits will not accumulate or be carried over to the following year should they not be used during the year for which they were allocated.
- The types of benefits are:
 - access to airport lounges locally and internationally;
 - access to spa treatments in airports locally and internationally;

- vouchers to be used at participating restaurants in airports locally; and
- dining offers, including promotions and discounts, offered by certain restaurants in airports internationally.

4. Use of Benefits

- Access to lounges, spas and restaurants shall always be subject to the relevant service operator's operating hours, availability, capacity constraints, and terms and conditions (as specified on the InTransit app).
- You may only make use of one benefit (no matter the type) for every three-hour period.
- **Additional lounges visits:**
 - Additional visits purchased through the InTransit app cannot be reversed or refunded
 - Additional visits purchased do not expire
- **Spa treatments:**
 - Spa treatments offered cannot be exchanged for a different treatment
 - Any other treatments will be for your own account
- **Restaurant vouchers:**
 - A restaurant voucher uses one of your lounge visit allocations
 - A voucher cannot be cancelled, reversed or amended once created
 - A voucher is valid for 24 hours
 - Expired vouchers cannot be added back to the member's annual allocated number of visits
 - The total voucher amount is redeemed against the total bill, excluding gratuity which should be paid for separately by the member
 - Only one voucher per member can be redeemed per bill
 - A maximum of three (3) vouchers can be redeemed per bill
 - Vouchers cannot be exchanged for cash
 - A voucher can only be used once
 - The unused portion of the voucher cannot be exchanged for cash
 - Vouchers cannot be used in conjunction with any other offer
- **Dining offers:**
 - The offer is applied against your total bill, excluding gratuity;
 - Offers cannot be used in conjunction with any other offer or voucher.