

Garmin offer Frequently asked questions

What is the Garmin offer?

You will save 20% on up to five selected Garmin devices and/or selected accessories ordered between **1 April 2025 and 31 March 2026**, provided they are bought through the [Garmin S.A](#) site using your unique partner code and the online order form.

How long is the Garmin offer valid for?

The Garmin offer is strictly applicable to purchases made from **1 April 2025 to 31 March 2026** (both days included) and will not apply to any purchases made prior to or after.

Can I use my unique partner code from the previous Garmin offer?

No, you will not be able to use your previous unique partner code starting INV24 from the previous offer. The unique partner code for the previous offer does not carry over and is strictly applicable to orders made between **1 April 2024 and 31 March 2025**.

How do I place an order on the Garmin S.A. site and access the 20% saving?

- Go to the [Garmin S.A](#) site and create a profile (if you do not have one).
- Browse, select your product and click on 'SUBMIT ORDER'. This will load the online order form.
- Complete the form and enter your unique partner code at the bottom of the online order form in the 'Discount Code' section. When completing the order information section of the form, you will also need to enter the **part number** (on the order form) of your chosen device and/or accessory.
- Submit your order.
- The Garmin web sales team will review your order and send you an email with a pro-forma invoice, including the banking details, in two business days. Garmin requires payment by EFT only. If there are any issues with the order, the Garmin web sales team will email you before issuing the pro-forma invoice.

How do I access my unique partner code?

- For quick and easy access, log into Investec Online or the App and navigate to 'For You' for all your unique partner codes.
- If you can't view your codes online, please contact our 24/7 global Client Support Centre on 0860 110 161 or 011 286 9663. Your unique partner code will be resent to the email address we have on record.

Can the 20% saving be used in conjunction with other Garmin promotional offers?

No, you will not be able to use the 20% saving in conjunction with other Garmin promotional offers.

Can I use my unique partner code more than once?

Yes, you can use your unique partner code to buy up to five selected Garmin devices and/or accessories during the campaign period with a maximum saving of 20% per device or accessory. You can buy the devices and/or accessories at the same time or in separate orders.

Which Garmin devices and accessories are excluded from the 20% saving?

- Marine devices and accessories requiring any installation or commissioning (Marine devices in the STRIKER range, quatix® range and some marine portables are included in the 20% saving).
- Newly launched devices for a period of six months after the Garmin South Africa launch date. To view a list of the excluded newly launched devices and the date these devices will be available under this offer, [go here](#).
- Selected accessories, to view the list of included accessories available under this offer, [go here](#).
- Any devices or accessories on promotion marked as 'Special offer'.
- Devices and accessories that do not have the 'SUBMIT ORDER' button (visible after a device has been selected).

How do I pay for my order?

- Garmin requires payment by EFT only. The pro-forma invoice will include the banking details for the payment.
- You will need to send the proof of payment by email to the [Garmin](#) team.

When will my order be delivered?

Your order will be delivered to your door two to five working days after the payment reflects in Garmin's account. The Garmin web sales team will send you an email when the payment reflects and include an order tracking number and link so you can track the parcel.

Who do I contact if I have queries related to the offer?

If you have any questions, please visit Garmin's [support page](#). You can also email [Garmin](#), Monday to Friday from 08:00 to 16:30 (excluding public holidays).

