

Private Selection Weylandts offer



FREQUENTLY ASKED QUESTIONS

What is the Private Selection offer with Weylandts?

You will save 15% (including VAT) on furniture and homeware purchased through Weylandts. The offer is valid for any number of items up to any order value, and you can make multiple purchases.

How long is the Weylandts offer valid for?

The offer is only available for one day (and shall not apply to any orders made prior to or thereafter) – 28 October 2021 – where you can shop online between 00:00 and 23:59 or visit any [Weylandts store](#) nationwide between 17:00 and 20:00 on the day for an exclusive shopping experience.

Which Weylandts products and services are excluded from the 15% saving?

- Products currently under promo or sale, or in the Weylandts Basement Bargains.
- Wine, mattresses and all SMEG products.
- Shopper bags and gift vouchers.
- Exchanges.
- Already standing orders.
- Clients who currently qualify for the Weylandts corporate programme.
- Delivery/shipping or collection fees, which are charged at [normal rates](#) for nationwide delivery.
- The Weylandts warehouse stores. The in-store shopping offer is limited to Weylandts retail stores only.

How do I place an order on the Weylandts site and access the 15% saving?

- Visit the [Weylandts website](#) on 28 October 2021 between 00:00 and 23:59.
- Browse and add products to your cart.
 - Note: you don't need to create an account profile to shop.
- When on the shopping cart page, you must use INVESTEC15 as the coupon code.
- Click on 'PROCEED TO CHECKOUT' and fill in your details. You will have another opportunity to apply the coupon code on this page if you haven't done so already.
- Proceed to the payment section, where you will be able to enter your Investec card details and submit the payment.
 - Note: You will receive an order confirmation email, and another email once your order has been dispatched, along with order tracking information and the estimated delivery date.

Can I use the coupon code (online purchases) more than once?

Yes, you will be able to use the coupon code for multiple online purchases.

Where can I view the 15% saving on the Weylandts site?

The 15% saving will appear in your shopping cart and the total amount will be reduced by the value of the discount.

How do I access the 15% saving in-store?

- Visit any [Weylandts store](#) nationwide on 28 October 2021 between 17:00 and 20:00.
 - Note: please remember to RSVP using the link in the Private Selection (Weylandts) email.
- Present your Investec Visa card at the door to enter.
- Shop in-store, and then pay for your purchases with your Investec Visa card. The 15% saving will automatically be applied to your order at the point-of-sale.
- You will also be able to purchase Maison wine in-store at a 30% discount using a QR code. The wine will be delivered to you (note that this discount excludes the wine delivery fee of R95).

Can I bring a guest to the in-store experience?

Yes, you can bring up to three guests.

Does my guest need to be an Investec client?

No, your guest does not need to be an Investec client.

Can the 15% saving be used in conjunction with other Weylandts promotional offers?

No, you will not be able to use the 15% saving in conjunction with other Weylandts promotional offers.

Who do I contact if I did not receive the Private Selection (Weylandts) email?

Please contact our 24/7 global Client Support Centre on 0860 110 161 or +27 (0)11 286 9663.

Who do I contact if I have queries related to the offer?

If you have any urgent questions about the promotion, please:

- Email: ecommerce@weylandtshome.co.za
 - Please put INVESTEC15 in the subject line of the email.
 - The Weylandts team will get back to you within three hours

If you have a question after you've placed your order:

- Please log a request on the Weylandts 'MAKE AN ENQUIRY' page.
 - The 'MAKE AN ENQUIRY' page can be found [here](#).
 - The Weylandts team will respond to you within two to four days.