



Instruction to your bank or building society to pay by Direct Debit

Please fill in the whole form using a ball point pen and send it to:	
Investec Bank plc Group Lending Operations 30 Gresham Street London EC2V 7QP Name(s) of account holder(s)	Service user number 8 2 4 9 0 8 Reference
name(s) or decount notice(s)	National Control of the Control of t
	For Investec Bank plc official use only. This is not part of the instructions for your bank or building society.
Bank/building society account number Branch sort code Name and full postal address of your bank or building society To: The manager (Bank/building society)	Instruction to your bank or building society Please pay Investec Bank plc Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with Investec Bank plc and, if so, details will be passed electronically to my bank/building society.
Address	Signature(s)
Postcode	Date
Banks and building societies may not accept Direct Debit Instructions for some types of account	

This guarantee should be detached and retained by the payer.



The Direct Debit Guarantee

- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit Investec Bank plc will notify you
 10 working days in advance of your account being debited or as otherwise agreed. If you request Investec Bank plc
 to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by Investec Bank plc, or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society
 If you receive a refund you are not entitled to, you must pay it back when Investec Bank plc asks you to
- You can cancel a Direct Debit at any time by simply contacting your bank or building society.
 Written confirmation may be required. Please also notify us.



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