

IBCI Online – Individual Intermediary User/Payment Authoriser/Organisation Representative Reset Request



If you have an Organisation Representative they may be able to reset your User Security Details. If your Organisation Representative is not available or your company does not have administrator permissions or a reset is required for an Organisation Representative this form must be completed. Once complete please arrange for this form to be signed by an Authorised Signatory of your organisation in accordance with your bank mandate in order that they may be identified.

Please submit the form by email to: ibcionlinesupport@investec-ci.com or by fax to **+44 1481 741 149**

Organisation name	<input type="text"/>
Name of User	<input type="text"/>
Contact number of User	<input type="text"/>
Email address of User	<input type="text"/>

- Unlock User's account**
- Password reset**
- Memorable Word reset**
- Token PIN reset**
- Activate User's account**

Authorised signatory name	<input type="text"/>
Contact number	<input type="text"/>
Signature	<input type="text"/>
Date	<input type="text"/>

Investec Bank (Channel Islands) Limited ("Investec") recognises and respects the privacy and data protection rights of individuals with regards to personal data (i.e. information that directly or indirectly identifies an individual). We may use your personal data to provide you with (including but not limited to) services you request from us, manage your accounts, make decisions, detect and prevent financial crime, for analysis and assessment and/or to ensure that we comply with legal and regulatory requirements.

For further details as to how Investec uses your information, please refer to our **Data Protection Notice** at https://www.investec.com/en_chis/legal/UK/data-protection-notice/channel-islands.html

Investec Bank (Channel Islands) Limited, PO Box 188, Gategny Court, Gategny Esplanade, St Peter Port, Guernsey, GY1 3LP
Tel +44 1481 723 506 Fax +44 1481 741 147 Email enquiries@investec-ci.com www.investec-ci.com

Banking | Lending

Investec Bank (Channel Islands) Limited is part of Investec Private Banking and a wholly owned subsidiary of Investec Bank plc. This document is distributed by Investec Bank (Channel Islands) Limited which is licensed in Guernsey by the Guernsey Financial Services Commission under the Banking Supervision (Bailiwick of Guernsey) Law, 1994 and the Protection of Investors (Bailiwick of Guernsey) Law, 1987 to carry on banking and investment business. Registered Address: Gategny Court, Gategny Esplanade, St Peter Port, Guernsey, GY1 1WR. Registered Number: 5845. The Jersey Branch of Investec Bank (Channel Islands) Limited is regulated by the Jersey Financial Services Commission to carry on deposit taking business under the Banking Business (Jersey) Law 1991, as amended. The Jersey Branch registered address is One The Esplanade, St Helier, Jersey, JE2 3QA. November 2018.