

# Verified by Visa Service

These terms and conditions form the agreement between You and Investec Bank plc regarding the use of the Verified by Visa Service (the "Service"). These terms and conditions supplement the terms and conditions that apply to Your card account with Us.

Any words in capital letters which are not defined in these terms and conditions are defined in the General Terms and Conditions.

## 1. Acceptance of the terms

- 1.1 By registering for the Service (and by continuing to use the Service) You are deemed to accept these terms and conditions.
- 1.2 If there is a conflict between these terms and conditions and the terms and conditions that apply to Your card account with Us, Your card account terms and conditions will apply.

## 2. Registration

- 2.1 To register for the Service You must provide Us with certain personal information so that We can verify Your identity. You agree that the personal information that You provide is accurate and up to date.
- 2.2 We will verify the personal information that You provide against the information that We hold on Our banking systems records in relation to You.
- 2.3 If We are unable to verify Your personal information, We will not be able to allow You to register for the Service.
- 2.4 You must make sure that You keep Your personal information up to date.
- 2.5 You will need to set up Your Personalised Security Information including a password, secret words or words [personal greeting or personal message] and [username].
- 2.6 A retailer might require You to enter Your Personalised Security Information in order to make a purchase online. If You are unable to provide Your Personalised Security Information or if the validation of Your Personalised Security Information fails, You may not be able to carry out Your online purchase.

## 3. Termination

- 3.1 We may terminate Your use of the Service with immediate effect if We are required to do so by any party which assists Us in providing the Service or to comply with any Legal or Regulatory Requirements.

## 4. Protection of software

- 4.1 The Service uses certain software. By using this Service, You will not acquire any rights, title or interest in or to that software.

